



KPCO WINS SAFETY AWARD

Kingsport Power Company had no disabling injuries in 1976 to capture first place in Group III of a safety contest sponsored by the Southeastern Electric Exchange. John Faust, executive vice president of Kingsport Power, accepted the award during the 44th annual conference of the SEE in March. Faust, right, presents the SEE safety certificate to W. Z. Trumbo, Kingsport personnel director.

WHITE: CONSERVATION IS NOT PANACEA FOR ENERGY PROBLEMS

W. S. White, Jr., chairman of the board of American Electric Power Company, told shareholders at the company's annual meeting last month that "conservation is not, and cannot be, a panacea for our energy problems." Instead, he declared, "a logical policy, and one we hope the Congress will adopt, is to accept the need for growth in energy supply, limit the growth of energy usage to the extent possible through conservation, and look to electric power based upon coal and nuclear materials to play an increasingly important role in the expansion of energy supply."

In his speech, White said the solution to the energy problem lay in three separate segments: the first, dealing with balance among available energy resources; the second, reconciling energy development and environmental protection; and the third, the requirements for financing resource development.

He said that, considering that nuclear power supplies nine per cent of the nation's electric needs, and since oil and gas must be increasingly conserved, "the conclusion is inescapable that the growth of electric power must be largely dependent on coal and nuclear materials for at least the remainder of this century.

"The ability of electric power to fulfill its future role," White said, "will be heavily dependent upon the evolution of a balanced accommodation between energy development and environmental protection. But," he added, "to permit no adverse environmental impact can be disastrous. Environmental compliance programs must be reasoned, recognizing potential tradeoffs and cost/benefit relationships."

White said that Congress, by its action on the amendments to the Clean Air Act, can "support" or "frustrate" the President's plan. He said that the AEP System's proposed 1,800,000-kw Blue Ridge Project, which had been licensed by the Federal Power Commission after a 14-year proceeding and then killed last year by Congressional action, was a good example of environmentalism carried to an "undesirable and dangerous extreme." Also on the environmental front, he said that, if Congress mandates the installation of stack-gas scrubbers on power plants, "it will place a severe burden on the consumer of electric power . . . and may jeopardize efforts to solve the energy problem as it relates to electric energy."

Finally, he said that financing, the third segment of his approach to energy solution, would remain a problem even when other aspects of an energy policy were implemented. "In the mid-Sixties, the AEP System completed new generating units at a cost of \$110 per kilowatt. The next unit we complete — the 1,300,000-kw unit under construction at New Haven, West Virginia — will cost no less than \$450 per kilowatt," he said, noting that interest rates in the same time span had more than doubled.

"The need for timely, periodic and significant rate relief is a fact we must all understand. We should not be misled that this can be avoided by the adoption of novel concepts in rate-making," he said. "As with conservation, they would be only a contribution — not a total answer. There are no simple utopian answers."

WORST FLOODS IN HISTORY STRIKE VIRGINIAS, KENTUCKY

Cleanup and permanent repairs will take several months following disastrous flooding which occurred the week of April 4 in southwest Virginia, southern West Virginia and eastern Kentucky.

Rains averaging 3.5" to 7" fell over Appalachian Power's entire operating area beginning the evening of April 3 and continuing through April 5.

Rampaging water caused three deaths in Virginia and millions of dollars in property damage in the three states. Water exceeded the 45-foot flood wall at Williamson, West Virginia by several feet, and the Towns of Matewan and Kermit, W. Va., were inundated by the Tug River. Initial flood damage assessments in Buchanan County, Virginia, alone total nearly \$94-million, a figure that could triple when all facts and figures are compiled, according to the VPI & SU Extension Service.

President Carter declared counties in southwest Virginia, southern West Virginia and eastern Kentucky major disaster areas, making them eligible for federal help. The President's declaration came as Red Cross, National Guard and state and local rescue emergency personnel helped victims dig out from what scientists called a "100-year flood".

Appalachian employees were on the job from the very beginning of the flooding and, as flood waters receded, supplementary company and contractor personnel were moved into the areas. Work continued where possible around-the-clock, and service was available to all customers (except some coal mines) by the afternoon of April 9. Service was interrupted to 26,600 customers in Virginia and 22,200 customers in West Virginia.

The Clinch River Plant was forced out of service because of high water, and some distribution and subtransmission systems incurred extensive damage. Twenty-five substations were damaged by flood waters or were interrupted because of isolation of the power source.

Nearly all records were destroyed when water inundated the basement and first floor of both the Williamson office and South Williamson service building.

The Grundy Substation was inundated and its control building destroyed and the bridge leading from the main highway into the station was washed away. A wooden building at the station was also partially destroyed.

Five feet of water in the control building at the Pulaski Substation resulted in parts of the station being out for periods up to 15 hours.

The Sprigg Substation near Williamson was covered by 10 to 12 feet of water. Welch, W. Va., and portions of Dickenson, Scott, Russell and Smyth Counties, Va., were also flooded.

The city of Pikeville was virtually inundated, and downtown Hazard had 5 to 7 feet of water. Pikeville Substation also was under several feet of water.

\$51,845 DONATED TO DISASTER AREAS



E. H. Ould (center), Virginia chairman for the Red Cross Disaster Relief Fund, smiles approvingly as Jerry Spruell (left), manager of the Roanoke Chapter, American Red Cross, accepts a check for \$30,000 from John W. Vaughan, executive vice president of Appalachian.

\$21,845.72 for flood relief in western Virginia and southern West Virginia has been contributed by employees of Appalachian Power Company and the American Electric Power Service Corporation, and by Appalachian itself.

The amount is in addition to \$30,000 given earlier by Appalachian, and brings the total contributions from employees and the company to \$51,845.72 for Virginia and West Virginia.

Appalachian and AEP Service Corporation employee gifts totaled \$10,922.86, and were matched by Appalachian.

The funds were distributed to agencies in the flood-stricken areas.

In addition, employees of Kentucky Power Company, an Appalachian affiliate, also made contributions which were matched by the company. Service Corporation employees contributed to flood relief in Kentucky also.

THE ILLUMINATOR

Published monthly for employees of Appalachian Power Company and Kingsport Power Company and their families. Articles herein may be reproduced. Published at Appalachian Power Company, 40 Franklin Road, Roanoke, Virginia.

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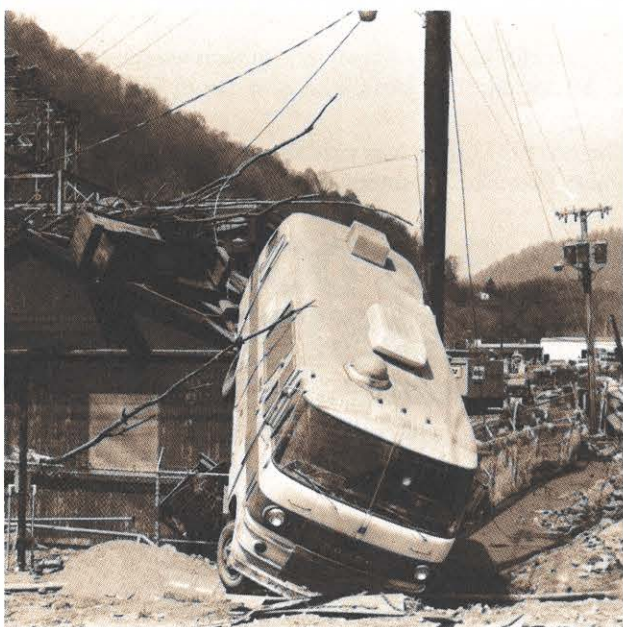
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Typical of the devastation throughout flooded area.



Williamson's main street.



This van came to rest on a utility pole and building behind the South Williamson service building.



Employees used a boat to get around in the Clinch River storeroom.

DISASTER BROUGHT OUT BEST IN OUR EMPLOYEES

The week of April 4 will be remembered as a nightmare by many Appalachian Power employees.

Some of our people in the Williamson area lost their homes and several Grundy employees lost automobiles and other possessions in the flooding.

While the flood waters did not directly affect employees in other areas of the company, many were aware of the devastation and suffering because they went into the stricken areas to help restore electric service.

Planning for the restoration began the evening of April 4 when it became apparent that the waters of the Tug, the Levisa Fork and the Guyandotte were on the rampage. Lights burned all night in the General Office Transmission and Distribution Department in Roanoke. Men and materials were being marshalled at various locations throughout the company. Communications into the stricken areas were virtually non-existent. No one knew exactly what would be needed where.

GO substation, relay and transmission line as well as division people and contract crews were dispatched into the areas as soon as the flood waters began to recede.

Communications was not restored to the Grundy area until the morning of April 6 and in Williamson until Friday, April 8, and then were minimal.

Company people in those areas worked around-the-clock with little sleep. Food and drinking water had to be prepared by Bluefield and Logan employees and delivered to those working in Grundy and Williamson.

Accounting personnel from Huntington, Charleston, Point Pleasant, General Office and Kentucky Power helped in getting the Williamson office reopened for business on April 19.

Employees who had lost their homes or some of their possessions were on the job in many instances. It was a team effort and there was no griping, no slacking of effort. All were working together to get a job done.

The *Illuminator* visited the area two weeks after the disaster struck. We could witness and report the losses, but only as a concerned outsider. Over and over again, we heard stories about the great personal sacrifices some of our people had made. And people everywhere emphasized the spirit of cooperation that prevailed.

We thought the best way to present their story is to let employees tell it themselves. Space limitations prevent our publishing comments from everyone.

BY LATE MONDAY, IT WAS NO ORDINARY FLOOD IN WILLIAMSON

"About 7:30 PM Monday evening, it was decided we should open the 12 kv underground feeding South Williamson's shopping center," recalls Paul E. Owens, meter service foreman. "The water at that time was about three feet deep around the service building and switch yard and was rising at better than two feet per hour. Rufus Meade, line foreman, waded into the station yard to operate the 12 kv OCB while Charles Burchett, line foreman, and I pulled a boat up Route 119 to the pole which fed the underground system. Rufus was to open the OCB and we were going to pull the disconnects and then Rufus would close the OCB."

He continues, "This disconnect pole is located at the rear of a building in a low place. Charlie and I got in the boat and rowed along the side of the building towards the pole. The water was about 15 feet deep and moving very rapidly. We attempted to turn back but could not. As we reached the corner of the building, we tried to turn the boat into the current but it slammed into the corner and turned on its side. Charlie and I were dumped into the water and he went under me and came up on the downstream side. We both yelled to the other to hold on to the boat, but it was rolling over and over and we could not get a grip. Then the boat sank."

"As we floated along the back of the building, Charlie grabbed a motorboat which had lodged against the building. I caught hold of his jacket and he yelled for me to hold on. I thought I was pulling him loose so I let go and decided to try for another building downstream. When I last saw him, Charlie was wedged between the motorboat and a second story window. The first thing I did was pull off my high-cuffed leather gloves which felt so heavy that I couldn't raise them out of the water effectively."

"Then I swam towards calmer water. More by luck than anything else, I was swept out of the mainstream and into an eddy that pulled me between two buildings into shallow water. When I touched bottom I walked towards the highway and told a passing line crew that the boat had overturned and Charlie was hanging on to the back of a building near the switching pole. I was so out of breath and hoarse they had trouble understanding me. Then I went to the front of the building and Charlie yelled he was going to break the window and come through to the front. From there I went back to the station yard and told Rufus Meade what had happened."

Paul continues, "Rufus had to pull himself along the station fence to get out of the yard. We joined Everette Carrico, general foreman; Jesse Salmons, lineman helper; Glen Maynard, lineman C, and a woman and her handicapped son, whom we had rescued from Kentucky Fried Chicken Shop earlier in the evening in the boat. As the water continued to rise, we decided we would have to leave the second floor of the service building, but the woman and her son could not make it across Route 119 to the hillside so we went through the storeroom and through about five feet of water to the steps to the third floor. About noon the next day a motorboat piloted by Rex Rutherford, a local contractor, picked us up and took us to dry land."

Barbara Aliff, customer representative B, says, "Monday night, I was called out to answer trouble calls and that was my first mistake. Not only that, but a man tried to break into the office before the water got up and I had to call the police."

Virginia Renn, customer accounts supervisor, recalls, "I got to the office at a quarter of nine to help move records out of the lower vault. We carried them up to the first floor and stacked them on tables, thinking that would be high enough. Barbara and I stayed here at the office and Ronnie Horne, planner, stayed with us due to the fact that someone had tried to break in."

Renn continues, "About 3:15 AM water came in the back door and knocked out the power. Barbara and I went upstairs, and Ronnie stayed downstairs. We had some crackers and some Sprite. As the water rose, everything started floating away, and the windows were breaking. We went back downstairs and waded water to our hips trying to put our records higher. There we were, no lights or power, and it was one of the coldest nights I've ever spent."

"A building close by caught fire. We went into the engineering department, and we could feel the heat from that fire. That's the warmest we managed to get throughout the whole time."

"On Tuesday morning, when the helicopters started flying and the sun started coming up, we hollered and yelled for help. I chased helicopters all day but didn't catch a one. Every time a helicopter went over, I'd run out on the roof with a big sign that said help. It was cold and windy."

Aliff adds, "We put up help signs in the windows and tied orange streamers on the windows to let somebody know we were there. We tried hollering out the windows from the engineering department, but we couldn't get anybody's attention."

Renn said, "Finally my husband was able to arrange for a boat to come and pick us up. We got a ladder and lowered it out the second floor window to the overhang just above the front entrance. We then were able to climb out the window and get into the boat about 5 PM Tuesday afternoon."

Cecil Ball, station foreman exempt, lives next to the Sprigg Substation. "I have a truck load of camping equipment. When the water started rising, I carried it out of the basement where I usually keep it and put it on the front porch. I was out in the station switching and saw every bit of that equipment floating down the river by me." His wife Mary loaded some clothing and Cecil managed to salvage a TV set and stereo before the water engulfed their home.

Mary had gone over to the control building in the station with Cecil, and they saw a 5,000 gallon oil tank break loose and come floating down the switchyard. Cecil recalls, "The Good Lord must have been with us. That tank floated within three feet of some hot bushings, stopped, backed up and went the other way. If it had hit, this whole place would have gone up."

When the water kept rising, Cecil took Mary to a neighbor's, who was high and dry at the time, and he spent the remainder of Monday night, all day Tuesday and Tuesday night trapped in his truck up a hollow overlooking the station.

He says, "Mary has cried her eyeballs out. I said, 'Mary, you are going to have to quit that. We still have each other, and we don't need to get everything like we had it.' Fortunately I took my camper to Beckley on the Saturday before this happened to get it readied for the summer. When I called the man and told him what happened, he brought it back down here free of charge and we're living in that."

Cecil added, "I opened the station door about 8 o'clock on Wednesday morning. The crews began to show up all day long from different places, and we have been at it ever since. You don't hear anyone griping. They work until they drop, then crawl into the truck to take a nap. I think the power company has got the nicest people you can find anywhere. We have had several people from management down here, and I admire them for this — they asked about our welfare before they asked about the station."

Some of the Logan Engineering personnel were discussing the rate of rise in the Guyandotte River, but H. E. Ruloff, Jr., supervising engineer, wasn't concerned about a flood because the U. S. Army Corps of Engineers had said Logan would not have any more floods. "About 5:30 PM Monday evening," Ruloff said, "I decided to go home in case the road between the office and my home would get flooded, even though I did not think I would get blocked."

"About 6:30 PM Sonny White, our division line and station supervisor, called and said the Logan 138/12 kv Station would have to be switched out of service if the water continued to rise. I had to drive through eight inches of water to get to the office. To perform the switching required during floods at our Logan Station, three substations were switched out of service. Our men had to wade through 18 inches of water to complete the switching."

"We were very busy at Logan, and our Williamson personnel said they were also having flooding conditions. The last contact I had with Williamson was at 11:30 PM Monday night. At this time the flood stage was 2½ feet higher than previous floods at our Sprigg Station near Williamson. Sometime during the night we received word that the water at Williamson was over the flood wall."



Cleanup begins at the South Williamson service building.

Division Superintendent J. L. Richmond says, "My first impressions were made when talking on the radio to Cecil Ball at Sprigg Station and later to Rufus Meade and Charley Burchett stranded on a high place on U. S. 119 near the mouth of Pond Creek, Kentucky. Cecil told us the water was over the control house, his cottage and all you could see of the oil circuit breakers and transformers were some of the bushings. I was stunned! We hadn't believed it was possible for the water to get this high in Sprigg or Williamson. This meant it was 12 to 15 feet over the Williamson floodwall. We wondered if all our employees had reached safe locations. We couldn't contact anyone by telephone. Our only knowledge of conditions were those two radio contacts we had, and they were describing the water conditions in such proportions as to completely inundate and destroy a large part of Williamson."

"Jim Richmond and I were unable to get into the Williamson area until Wednesday because the roads were flooded," says Sonny White, line and station supervisor. "The first impression we had when we came into the valley was that it was impossible for the water to reach that level. Virtually all of the area was without power. Barrenshe, Magnolia, Sprigg, Williamson, Borderland and Lovely Stations were all under water. The base radio station was under water, the telephone system was out and the only communication was mobile to mobile radio. Many of the employees had lost their personal cars, their homes were under water, and yet they were on the job trying to restore service to the homes that were left. The Williamson area employees did an outstanding job."

"One of the things that impressed me the most was a conversation I had with Sam Whitt, Kermit area serviceman. I don't recall which day it was, but we had restored service to most of the houses that were left. I was talking to Sam on the radio, and he told me he was going to try to get some rest. He said, 'You won't be able to reach me until tomorrow.' I said, 'What's the matter, Sam, don't you have a phone?' He replied, 'I don't even have a house!'"



Accounting records were taken to the Williamson garage, where employees attempt to hose off some of the mud.

E. L. Bevins, division office manager, said, "We had about 24,500 customers in the Williamson area with about 11,500 of them Kentucky Power and the balance Appalachian. The billing records and other associated records for these customers were all under water and mud. In cleaning out the accounting area, we set up tables in the garage and all the records were carried back there. Harry Wolford, the auditor, came in and reviewed them to determine what could be saved. On the second or third day, Virginia Renn and I got the safe open, and I got two cash drawers and brought them to Logan. That night the custodian in the Logan office and I went to the basement and washed money and coupons. It was a problem. As far as we know, all money and coupons have been accounted for, the cash drawers have been balanced, the bank night deposit receipts have been accounted for and we have ended up with an overage of \$20."

"We had a whole lot of cooperation from a whole lot of people," says C. R. Wilson, customer services manager. "The employees of Williamson deserve a pat on the back for the effort they put in. My mission was to get the Williamson local office back in service. My first reaction was 'where is the end to the cleanup?' It looked like we would be a month putting that building in service and getting anybody back to work. But we began to sit down and collect ourselves and started planning, and things worked out pretty good for us."

He continues, "The girls in the Logan office did a real fine job of putting lunches and food together to feed the people who were working in Williamson. They worked all hours of the day and night doing this. The guys taking it over there were leaving Logan at 5 o'clock in the morning in order to be there in time to give them food before they went out that day. I think everybody did a job beyond what you would normally ask of a human."

Division Manager Floyd Taylor sums up the disaster: "What impresses me is the dedication shown by these employees under very adverse conditions, many of them not knowing what their personal situation was with their family and property, and the fine attitude they displayed throughout the crisis and continue to display. It affirms in my mind again that Appalachian Power Company has the finest employees in the world. You don't find that kind of dedication and that kind of concern in a great many companies. That is why I say if I had to do it again, I would be happy to go with the same team. And they did it all without a disabling injury. Remarkable!"

GRUNDY CLEANUP BEGAN AS FLOOD WATERS RECEDED

"As I made my way to work the morning of April 4th, I knew we would have high water," recalls Wilbur Sluss, area supervisor. "That morning we moved some equipment and meters we thought would get flooded and took all the trucks from the Grundy station across the bridge to the main highway. At no time did we think things would get like they did."

He continues, "We began to have trouble at different places and people were dispatched to take care of it. By 1 o'clock I realized what was taking place and tried to get employees to come in. But they were beginning to get stranded. I notified all of them to get to higher ground to wait it out."

"The water continued to rise in and around Grundy substation and storeroom. We began to think about leaving and where to go. By that time the water had gotten up so we had to spend the night in the woods. While we were walking up the mountain, we saw practically anything — house trailers, refrigerators, boxes, oil drums, gas tanks, cars — floating down the river."

"We lost all communications when we left," Wilbur added. "About 8 o'clock the next morning we ran up on one of the meter readers when we got back out on the hard road. I made contact with the Abingdon dispatcher and Morris Yost, who was setting up headquarters at the Anchor Inn Motel in Grundy."

"We started making plans for what help we needed, materials and gasoline and began assessing the damage. Most of the people contacted their families that day. From there on out to about Saturday, everybody worked almost continuously to restore power. It has been a nightmare to me. It was something I thought could never really happen and something we were not prepared for."

"The employees under my supervision did a real good job. They worked long, hard hours and although they didn't get much sleep or rest and not a lot to eat, I didn't hear them grumble."

Preacher Hardy, serviceman, and Leland Looney, T&D clerk, left the Grundy station with Sluss Monday evening. Preacher says, "I have a friend who lived back in the mountains. When we got there, there was nobody home. But his neighbor took us in, gave us dry clothing, a nice supper and fine bed to sleep in. The next morning we reported to the dispatcher. They were as surprised to hear from us as we were to hear from them. When we left the substation, we had already lost power. I figured it would be a month before we could get it back on, but it was only four days before we had the power flowing. The smoothness of the operation was wonderful."

Jim Looney, line foreman non-exempt, says, "I was one of the lucky ones. I was working up at Slate Creek about four miles from home. Terry White, lineman helper, was with me. We were blocked two or three places but finally got to my house. About daylight the next morning we got out and made our way to the Anchor Inn. Everybody that came along stopped and wanted to know if there was anything they could do to help us. We would not have gotten service back as soon as we did without the help of the people. Everywhere you looked, poles and wires were down."

Larry Stiltner, line foreman, and Arnie Gaither were out on a case of trouble when Sluss called them to try to get back in. Larry says, "We got back within about three miles of the substation when we saw cars floating down the river. There was no way we could get back. My wife is eight months pregnant, and I was going to try to get home. I walked eight miles on the railroad tracks and went the final three miles down the mountain to my house. She was all right."

Terry White notes, "I had only been here a year and from what I saw, I didn't know where to start or what to do. It was devastating."

Dennis Church, lineman helper, said, "It really upset me something terrible. You see it on TV, but it doesn't look the same as it does when you see it before your own eyes."

Henry Farmer, line foreman, recalls, "I was stranded near Vansant. The road was blocked and houses and things came down and hit the bridge. I was concerned with the Slate Creek circuit which fed the hospital. I started walking through the mountains toward the Slate Creek Station after notifying the dispatcher I was going to try to get in. I got fairly close about 12:30 AM and saw it was under water, so I made my way back to the hospital, where I helped carry people out of the apartment building across the road."

"On the afternoon of the fourth, we just lost the system over there," says McKinley Cornett, engineering supervisor. We lost Grundy, Dismal River, Hurley, Big Rock,



Betty Lou Carter, Illuminator editor, interviews some of the Grundy employees at their temporary headquarters in the Church of Jesus.



All that remains of the control building at the Grundy Substation.

Dumas and Bull Creek Stations. The entire section of Buchanan County going west from Dismal was completely in the dark. We started people in there that night to attempt to look at the situation."

Morris Yost, line supervisor, says, "We couldn't get past Dismal River that night so the engineers came back to Bluefield. I spent the night at Claypool Hill and got up at 4:30 Tuesday morning to make my way into the Grundy area. I got as far as the Anchor Inn motel.

"The people at the motel with whom we made arrangements to establish headquarters were just as nice as they could be. They furnished every possible assistance."

"At this point, we had no lights, no water, no commercial telephone, no gasoline for vehicles. We were just completely out of luck. The only communication we had was between the Abingdon dispatcher, my car and, of course, mobile to mobile radio contact for the vehicles."

"The Tazewell Oil Company was kind enough to let us have a 2,000 gallon tanker of gasoline, which they parked at the motel for us to use."

Cornett noted, "Our plan was to start on the eastern edge of the power outage and work west because of where the sources fed. We immediately started in on Dismal Station. Yost had assistance from Island Creek Coal Company to get us into two stations. All the coal companies offered assistance. They pitched right in. We didn't have to ask. I think people actually went out of their way. We were working with Dutch Rankin's T&D group all the time to keep things rolling. We were feeding information back to them. There were a lot of people involved in these things who never saw them."

"We picked a site for the emergency 25,000 kva mobile substation about 5 o'clock on Tuesday," said Division Manager W. B. Belchee. "Our subtransmission construction crews working in Bradshaw were contacted at midnight and they left immediately for Grundy. The site for the mobile unit was ready before noon the next day, well before the mobile arrived. This crew worked 52 hours straight, including the night it snowed."

"When the mobile arrived that afternoon," Yost adds, "the GO T&D Station crews started gluing it together. I am sure that night we had some 80 to 100 people working, including our own people, GO, contract, relay crews, everybody."

He continues, "We had people working on stations and other crews out working distribution so that when the station was ready, distribution was ready. Then we also had people out in front of these, going to the next station to see what was needed."

"On Tuesday we established communications through a CB unit in my car and one in my motel room," Yost said. "That was the only communication we had with the Red Cross, REACT, sheriff, state police, and all county and government agencies until Thursday night. Then we moved into the Church of Jesus, across the highway from the Grundy substation. Water had been at least four feet deep in the church, but the members were kind enough to let us use the church as a temporary headquarters."

Cornett notes, "From Monday evening until Thursday afternoon when the GO T&D Communications boys got two telephones in the church set up over company system, we had to work through the Abingdon dispatcher. We had to relay every call back and forth over the radio. Some of those boys worked around the clock. We could not have handled it without them."

Yost adds, "If it had not been for the cooperation and dedication of our employees from the top to the bottom, we would never have gotten it done. By Saturday evening, as far as we know, every customer that needed service or was able to take service had it. The thing I am most proud of is the fact that as far as I know, not one employee involved had as much as a mashed finger. How we did it, I don't know."

Belchee emphasizes, "It is impossible for me to adequately praise our division, General Office, Charleston and Abingdon dispatch center employees for the cooperation and the excellent manner in which they performed their work. In my opinion, after our employees observed the distress of our customers who had suffered from this disaster, they had but one desire — and that was to give those customers a much needed boost by restoring service as soon as possible. I also feel they took great pride in themselves and their work. I personally am very proud to be a part of the Bluefield Division and the Appalachian Power Company and to have the privilege of being associated with such devoted employees."

LLOYD ON ENERGY PANEL



Jack Lloyd, Appalachian vice president, was one of 17 panelists on president Jimmy Carter's Energy Forum held recently in Charleston, West Virginia. Lloyd had several occasions to respond, and his concluding statement pertained to Appalachian's pledge to cooperate and assist the President and his staff in solving the energy question. From left, Secretary of Interior Cecil Andrus, President Carter, Chief Energy Advisor James Schlesinger, Governor Jay Rockefeller, Miner Ed Smith and Lloyd.

CHAIRMAN WHITE RESPONDS TO CARTER ENERGY POLICY

President Carter addressed Congress and the nation on April 20, outlining his new energy policy. Among the proposals specifically affecting electric utilities were:

- home insulation, a service that electric utilities would be required to help finance;
- peak-load pricing and an end to lower electric rates for high-use customers;
- in apartment buildings, individual meters for each apartment;
- an increased emphasis on co-generation projects;
- increased research on coal gasification and liquefaction;
- easing of licensing requirements and standardization of design of light-water reactors for nuclear power plant, countered by abandonment of the breeder reactor concept;
- tax credits for the installation of solar heating equipment, and
- increased use of coal for generating stations.

The President's energy program would be administered by the Department of Energy, provided that both the program and the formation of the new department are approved by Congress.

In a statement to the press, American Electric Power welcomed the program as a step towards energy independence and noted that many of the President's suggestions followed AEP's traditional policies. Chairman W. S. White, Jr. expressed disappointment, however, that plans for the fast-breeder reactor at Clinch River had been shelved. The complete text of White's statement appears below.

President Carter has enunciated very well the scope and severity of the energy problem and has proposed a tough, hard-nosed program to meet it.

The four cornerstones of the plan — the conservation of energy, the increased production of energy, the conversion of energy from the dwindling to the more abundant fuels, and the development of new sources — are all essential elements of a good energy policy, with everyone sharing its burdens, its sacrifices and its rewards.

In our own case — as a major supplier of electric energy — many of the specific proposals are in line with actions we have taken ourselves, in some cases years ago. For example: the operation of a power system based largely on coal but supplemented by nuclear fuel; the encouragement of energy conservation in the home by the use of good insulation and energy-efficient appliances; and adherence to the principle that rates for electricity must directly reflect the cost of such service.

While the past, present and future of this company are directly related to coal, we were heartened by the President's acknowledgement that conventional nuclear power must be assisted by both standardized design and simpler licensing procedures. At the same time we were disappointed that he saw no need for further work on the breeder reactor; I believe that it is a mistake not to learn as much as we can about it.

We are also concerned that on the one hand the President has called for the increased production and the use of coal to take the place of our dwindling gas and oil, but on the other hand, it would appear that roadblocks, in the form of restrictions on the mining and burning of this abundant fuel, loom ahead in the path of these goals. Vast coal reserves in the ground will not help unless we are able to convert this energy source into electricity, and it seems that electricity must play an increasing role if the President's program of making major savings of oil and natural gas is to be successful. In view of this, it is unfortunate that the building of new generating facilities has been falling behind largely because of financing and environmental problems and the the intervention of public groups. Thus, even with conservation savings taken into account, there can be serious electric energy supply shortages within a few years unless power production is stepped up.

This seeming inconsistency must be resolved before any solid progress can be made in solving our energy crisis.

INSTALLATION WORK BEGINS ON FIFTH SMITH MT. UNIT

Dick Corporation/Contractors of Pittsburgh, Pa., began work in late April on the installation of a fifth generating unit at Appalachian Power's Smith Mountain Dam on Roanoke River.

The new unit, which will be the third reversible pump turbine at the plant, is expected to be in operation in early 1979.

Expected to cost more than \$26½-million, the unit will have a generating capability of 100,000 kilowatts, bringing the generating capacity of Smith Mountain Dam to 560,000 kilowatts. Leesville Dam, the lower dam in the two-dam Smith Mountain Hydroelectric and Pumped Storage Project, has a generating capacity of 40,000 kilowatts.

John W. Vaughan, executive vice president of Appalachian, said that a contract had been let earlier to Allis-Chalmers of York, Pa., for the design and manufacture of the pump turbine. The unit will be installed in space provided in the powerhouse during construction of Smith Mountain in the early 1960s.

Amendment of Appalachian's Smith Mountain license to permit installation of the unit was given approval by the Federal Power Commission on February 3, 1975.

VAUGHAN PRAISES EMPLOYEES

The disastrous rains which hit southern West Virginia and southwest Virginia created severe flooding and wreaked havoc in these areas. Not only were many company facilities damaged and taken out of service but also some of our employees and many of our valued customers incurred great personal losses.

Once again employees throughout the company responded magnificently in a time of great emergency. Service restoration was a long, difficult job under the most trying of circumstances. It was particularly gratifying that all of this was accomplished without a disabling injury. I sincerely appreciate the efforts of each employee involved in this work.

Beyond this, the company, its management and its employees have shown their concern by making monetary contributions that may in some small measure help ease the burden of those involved in the flood.

To each of you, my personal thanks for this fine performance.

John W. Vaughan
Executive Vice President

LOGAN-WILLIAMSON GETS AMERICAN LEGION AWARD



Pictured at the presentation ceremony for Logan-Williamson Division's American Legion award are, l. to r., Dr. June Church, president, Logan County Community Council; F. H. Taylor, Jr., division manager; H. J. Collins, personnel supervisor; Edward A. Dickerson, veterans service coordinator, W. Va. Department of Employment Security; Stuart S. Whiting, acting chief employment opportunity, Department of Employment Security; and Norma Thompson, manager of job services, Department of Employment Security.

The Logan-Williamson Division has received the 1976 West Virginia American Legion citation for achievement in employing veterans and for the percentage of veterans employed.

Two state awards are made each year, one for groups with less than 200 employees and one for companies with more than 200. Winners also compete nationally.

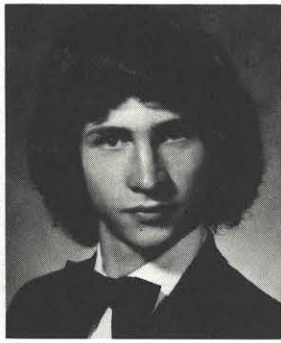
Nine of the 29 persons hired in the Logan-Williamson Division in 1976 are veterans and 90 of the 164 division employees are veterans. The American Legion citation noted that all job openings are listed with the State Job Services and hiring is done in cooperation with them.

84/6I4

POWER PEOPLE MAKING NEWS

Abingdon

Shirley Akers, wife of David Akers, GO communications engineer B, was elected president of the Washington County Lifesaving Crewettes. **David** was featured in a recent issue of **Washington County News** in an article on crew members.



Mark Stephen Lindamood, son of Gate City Office Supervisor W. C. Lindamood, completed requirements for a BA degree in English during the winter quarter at Virginia Polytechnic Institute and State University. Graduating with a 3.44 average, he has been offered an assistantship in the English Department at VPI&SU while working on a master's degree.

George Mitchell, husband of Marlene Mitchell, customer accounts representative, has been coordinating disaster assistance operations for the Virginia Welfare Department at the Grundy welfare office.

Beckley



Anna Leigh Jones, daughter of Division Manager J. E. Jones, was named a charter member of the Lambda Omega Chapter of Sigma Delta Pi, an honor society for Spanish students. A senior at Emory and Henry College, she is majoring in Spanish and minoring in education.

Bluefield

Gail Shaffer, Princeton customer accounting supervisor, bowled a 613 series in league play at Mountaineer Lanes in Bluefield. She had games of 202, 201 and 210 in rolling her first 600 series.

Jackson Farley, son of Engineering Technologist Jay Farley, has received several honors. He was elected president of the Key Club at Graham High School and will attend the American Legion Boys State at Lynchburg in June. He was also elected vice president of the school's Chess Club.

Albert Vinciguerra, husband of Pauline Vinciguerra, customer accounts representative A, was installed as a director of the Bluefield Shrine Club.

Dave Kendrick, Welch area superintendent, served as a judge of eighth and ninth grade entries in the Buchanan County Science Fair.

Russell Shrewsbury, son of Sherri Shrewsbury, Princeton customer accounts representative C, was named to the Princeton Midget League basketball all-star team following his first season of play. He led the Douglas team in rebounding and was second in scoring. Russell was tabbed by his coach as one of the most coachable youngsters he has ever had. Russell has also played for his third successive championship football team and batted .485 last season in little league baseball.

Residential Representative **Mary Kirby** was elected second vice president of the Bluefield Quota Club.

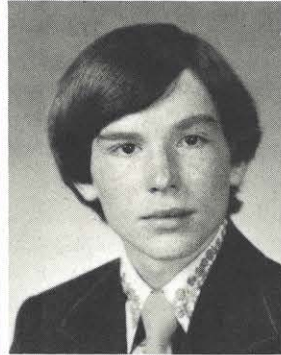
Jonathan Farley, son of Engineering Technologist Jay Farley, was selected a member of the District VII All Region Junior High Band. He plays sousaphone and trombone.

Charleston

Dickie Cooke, husband of Ramona Cooke, customer accounts representative B, killed a 200-lb. boar hog on a hunting trip in Florida.

Vice President **Jack Lloyd** was elected to the board of directors of the Kanawha Valley Bank, Charleston.

Lloyd F. Pomykata, customer services manager, was moderator of the 41st Annual Energy Update Panel at the West Virginia Farm & Home Electric Energy Conference. He was elected vice chairman for 1978.



Bruce Hutcheson, son of Customer Services Supervisor H. H. Hutcheson, has graduated from the United Electronics Institute in Charleston. He was president of the student body and selected most outstanding student in his class.

Charles E. Jones, Jr., son of the substationman A, was inducted into the National Honor Society at Nitro High School.

H. K. Shabdue, area development consultant, was appointed to the minority business opportunity committee for the State of West Virginia and the advisory council of the Industrial Development Division of the West Virginia Department of Commerce.

General Office

Alec Weight, husband of Patricia D. Weight, cash clerk A, GO Accounting, Roanoke, was named management information vice president for the Norfolk and Western Railway.

C. R. Wooten, safety director, was appointed a member of the Safety and Health Codes Commission of the Commonwealth of Virginia for an unexpired term of four years, ending June 30, 1978.

Glen Lyn



Chemist Assistant **G. E. Kingrea** was re-elected to another three-year term as fire chief of the Pearisburg Fire Department.

Retiree **Thomas E. Hill** received a 50-year service pin from The Lindsides I. O. O. F. Lodge No. 362.

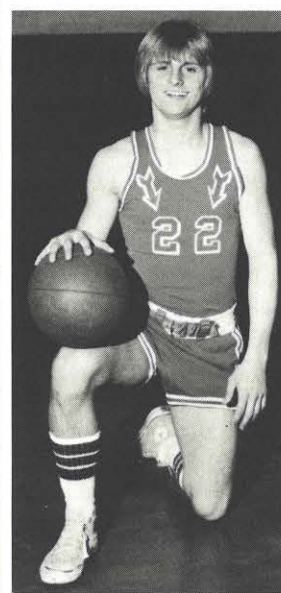
Retiree **Neal Buckland** received a gift from the Peterstown Chapter Eastern Star as the eldest Master Mason. He has been a Master Mason for 55 years.

Michael E. Harris, son of Chief Chemist Everett Harris, was elected to a senate seat from the Colleges of Engineering at VPI&SU to the Student Government Association. A sophomore, Mike is a residential advisor at East Ambler Johnston Dorm and a member of the Phi Kappa Si Fraternity.

Everett Harris and **George Kingrea** have completed a super study course on Waste Water and Examination Preparation sponsored by the Commonwealth of Virginia at New River Community College and have passed the examination for certification of waste water works operator III.

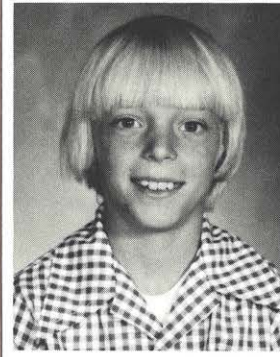
Retiree **Edward L. Knight** received a 50-year pin and lifetime membership card from Intermont Lodge No. 269. Ed, 96, is the oldest member of the lodge and was made a Master Mason in 1927. Right Worshipful Brother **Edward J. Stalker**, also a Glen Lyn retiree, made the presentation of the 50-year pin.

Huntington



Kip Butler, son of General Serviceman Jack Butler, was named by the Cabell County Junior High Athletic Association to the All-County Division I all-star team. Kip, 16, played forward on the Cammack Junior High School team, averaging 15 points per game and led the team in rebounds with an average of 11 per game.

C. E. Hoschar, head T&D clerk, was awarded a 20-year service pin by the American Red Cross for his volunteer service in first aid instruction and other programs. Charlie was not in attendance for the presentation . . . because he was teaching a first aid class.



William Patrick Stewart, son of W. S. Stewart, Point Pleasant lineman A, was third place winner in the state American History Month contest sponsored by the National Society Daughters of American Revolution. Pat's tie for first place in the local contest entitled him to enter his essay on "The Battle of Point Pleasant" in the state contest. He is a sixth grader at Ordnance Elementary.

R. D. Edwards, stationman C, was appointed to a committee to secure buses for the Unity Baptist Church's expanding Sunday School program. Edwards and three other men took three days' vacation to pick up four new buses at High Point, North Carolina, and deliver them to the Minneapolis, Minnesota, public school system. In return they were given three older buses the school board was trading in.

Kingsport

Bennett McAlpine, residential advisor, was elected treasurer of the East Tennessee Home Economists in Business.

Richard White, son of Administrative Assistant Keene White, has been selected to spend six weeks touring Europe this summer as a People to People ambassador.

Linda and Arthur Todd, daughter and son-in-law of Residential Representative John Randall, toured several art galleries in England and France recently. She is an art student at the University of Tennessee.

Josephine and Duncan Porter, daughter and son-in-law of Retired Superintendent C. E. Holyoke, have returned from the Harvard Museum of Comparative Zoology Galapagos 1977 Tour. Dr. Porter, an associate professor of botany at Virginia Polytechnic Institute and State University, was one of two scientific guides and served as botanist.

Logan-Williamson

Ruby Henritze, wife of retired Logan Line Foreman Thomas L. Henritze, appeared on the agenda of the 71st convention of the West Virginia Federation of Women's Clubs. She is a member of the Woman's Club of Logan and is state advertising chairman for the Federation.

Lynchburg

A. C. Channaiah, engineering technologist supervisor, was elected to the budget committee for the United Way of Central Virginia.

Joyce Brown, daughter of Custodian Clyde M. Brown, is serving as an intern with the Pennsylvania Power and Light Company as part of a program through Cedar Crest College to give students practical experience in career fields. Joyce is a senior, majoring in management studies and psychology at Cedar Crest. During her three-month assignment, she worked in the utility's affirmative action office, testing and planning career objectives for female employees.

Leo Thomas, son of Lead Draftsman Raymond E. Thomas, was selected a member of the Heritage High School ring dance committee.

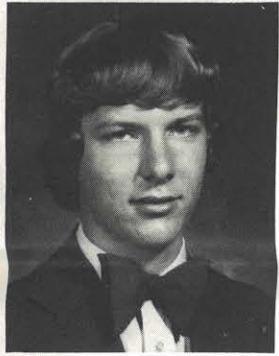
Administrative Assistant **Stephen L. Jamison** was elected state director for the Timbrook Jaycees.

Pulaski

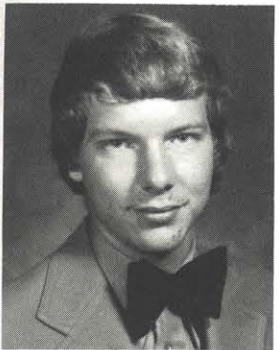


Surveyor **D. B. Smith** and his wife **Ophelia** were elected Worthy Patron and Worthy Matron, respectively, of Dublin Chapter No. 85 Order of Eastern Star.

Jackie Sharp, wife of R. C. Sharp, Galax meter serviceman A and occupational health nurse at Fries Textile Company, has completed a three-day course on Cardio-pulmonary Resuscitation and Emergency Cardiac Care. She is now qualified to conduct CPR training programs.



Tommy Buchanan



Kenny Buchanan

Tommy and Kenny Buchanan, sons of Pearisburg Area Serviceman W. B. Buchanan, are state 4-H winners. Tommy is a winner in commodity marketing, a project sponsored by the Chicago Board of Trade, and was awarded a trip to the Commodity Marketing Symposium in Chicago. Kenny is a winner in sheep, a project sponsored by E. H. Hess. He was awarded a trip to the National 4-H Congress in Chicago. The youths are juniors at Giles High School.



F. M. Bennington, residential representative, was named Lion of the Year by the Galax Lions Club.

S. L. Sisson, Hillsville T&D, was re-elected president of the Upper New River Valley Chapter of the Virginia Archeological Society. He has named **A. S. Jackson**, Hillsville customer accounts representative B, to a site committee.

Roanoke

Dale Ragland, son of Lead Draftsman Bob Ragland, won first place in a spelling bee contest at Preston Park Elementary School.

Assistant Division Manager **Glenn Reynolds** was elected a member of the board of directors of Junior Achievement of Roanoke Valley for 1977.

Sybil Taylor, customer accounts representative B, and her daughter **Tawanna** walked the 15-mile route for the March of Dimes fund-raising effort.

Teressa West, daughter of Personnel Assistant Helen West, won a superior rating for her piano playing during the National Federation of Music Clubs Junior Festival.



Bill Craig, husband of Retired Roanoke Private Secretary Annise Craig, was elected president of the Shenandoah Valley Beagle Club for 1977. Pictured with Bill is his prize-winning beagle Peggy, who was individual high-point winner for the 1976 Beagle Hunt competition. During the past 26 years, Bill has been awarded 82 trophies and 200 ribbons in beagle competition.



Jack Towler, custodian at Smith Mountain Visitors Center, and his daughter-in-law Judy look over her new citizenship papers. A former resident of Hanau, Germany, Mrs. Towler was sworn in as a United States citizen during recent naturalization ceremonies at Harrisonburg, Virginia.



These Glen Lyn employees were awarded prizes in the 1976 Operations Improvement Program drawing at the plant. Front row, l. to r., W. R. Fleshman, stores attendant senior; Betsy M. Holdren, stores supervisor; and W. F. Epling, stores attendant senior, a pocket calculator; back row, l. to r., T. E. Crewey, operations supervisor, pocket calculator; J. H. Witt, Jr., engineer B, toaster oven and a 3/8" socket set; E. C. Weatherly, maintenance mechanic A, 7" circular saw; and G. L. Evans, performance engineer senior, pocket calculator.

WILD MEN DOMINATE BOWLING TOURNEY



Sporn's Wild Men team is composed of, l. to r., Dick Tennant, Karl Wiles, Tony Fields, Doug Miller and Charlie Yeager.

The 1977 Appalachian Power Company Invitational Bowling Tournament held March 19 at Roanoke's Viking Lanes attracted 39 men's and 12 women's teams. Lonnie Moran and David Barger of General Office T&D Distribution were the tournament directors, assisted by Ron Hogan, Larry Hubbard, Bill Henley, Danny Sink and Bobby Saul.

The Wild Men from Philip Sporn Plant dominated the action, winning 7 out of the nine available trophies and \$155. Team members Karl Wiles, personnel supervisor; Charlie Yeager, maintenance foreman; Doug Miller, master maintenance man; Tony Fields, junior maintenance man; and Dick Tennant, assistant chief operator at Sporn Substation, scored a total of 3,031 pins to claim first place. All five received individual trophies for the team effort.

Doug Miller cleaned up by winning two additional trophies, one for the high scratch game of 228 and the other for high handicap set of 687. Larry Dye of Amos Plant had high game with handicap of 258, and Jerry Corder of Charleston had high set scratch of 616.

Second prize and \$115 went to the Live Wires of Charleston, with a score of 3026. Team members were Tom Craft, Harry Wilton, Jerry Corder, Harold Rulen and Jack Jarrett.

The Splitters of Roanoke placed third with a score of 2985 and won \$75. Making up the team were Dave Baumgardner, Gene Hylton, Wayne Jacobs, Tex Purdy and Bob Daniel.

Roanoke's Anachronisms captured fourth place and \$45 with a total score of 2973. And Wimpy's Gang from Kanawha River Plant scored 2900 to capture fifth place and \$35.

The Live Wires, with team members from Roanoke and Abingdon, scored 2494 to take first place and \$55 in the women's division. Members were Susan Caywood, Sandra Collier, Shirley Croft, Gail Durham and Mary Sublett.

Second place and \$30 went to the Hopefulls of the Megawatt League with a score of 2477. Team members are Mary Wilton, Reba Mooney, Eldivia Guillian, Shirley Hope and Inez Maggio.

Roanoke's Pin-Ups scored 2465 to capture third place and \$20 prize. Their team was composed of Carolyn Hogan, Paula Hubbard, Joyce Huffman, Brenda Brown and Betty Stebar.

No individual women's trophies were awarded because of limited funds. However, cash prizes were awarded for high game scratch, high game handicap, high set scratch and high set handicap.



Roanoke's Live Wires won the women's division. From left, Sandra Collier, Mary Sublett, Gail Durham and Susan Caywood. Not pictured is Shirley Croft, the Abingdon member of the team.

VETS GIVEN SERVICE AWARDS



T. M. Sandidge
Stationman A
Lynchburg
40 Years



G. K. Smythers
Res. Representative
Pulaski
40 Years



J. A. Moore
Plant Manager
John E. Amos
40 Years



F. W. Harman
Trans. Gen. Foreman
GO-Charleston
40 Years



Betty Sneed
Pur. Special Clerk
GO-Roanoke
35 Years



A. W. Searls
Maintenance Man
Kanawha River
35 Years



J. L. Crist
Maintenance Foreman
Kanawha River
35 Years



C. B. Smith
LTD
Charleston
35 Years



A. F. Hanning
Master Maint. Man
Kanawha River
35 Years



J. W. Farley, Jr.
Eng. Technologist
Bluefield
35 Years



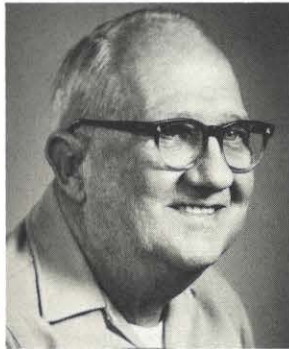
G. L. Douglas
Master Maint. Man
Cabin Creek
35 Years



J. T. Goggin
Area Off. Actg. Coord.
GO-Roanoke
35 Years



H. R. Miller
Performance Eng. Sr.
John E. Amos
30 Years



W. B. Spencer
Stationman B (LTD)
Lynchburg
30 Years



G. C. Williams
Maintenance Foreman
John E. Amos
30 Years



N. R. Keeling
Line Inspector
Charleston
30 Years



G. F. Shrader
Area Serviceman
Pulaski
30 Years



H. W. Greene
Cust. Accts. Rep. A
Beckley
30 Years



J. R. Skelton
T&D Clerk A
Charleston
30 Years



Loyd Humphrey
Eng. Tech. Supv.
Beckley
30 Years



W. H. Hart, Jr.
Dist. Staff Eng.
GO-Roanoke
30 Years



Mildred Bishop
Secretary-Stenographer
Bluefield
25 Years



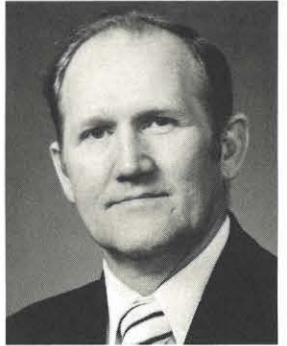
S. E. Russell
General Serviceman
Kingsport
25 Years



J. E. Haggerty
Asst. Shift Op. Eng.
John E. Amos
25 Years



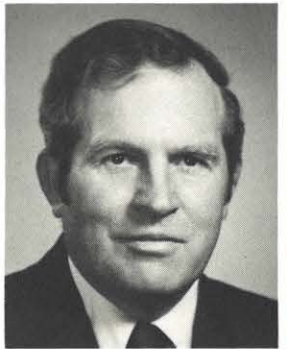
G. L. Smith
Sta. Maint. Man A
GO-Huntington
25 Years



N. E. McMillan
Master Maint. Man
Clinch River
25 Years



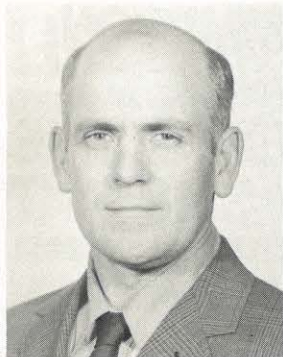
O. J. Whittaker
Unit Foreman
Glen Lyn
25 Years



R. O. Witt
Line Inspector
Lynchburg
25 Years



W. H. Jackson
Eng. Technician
Charleston
25 Years



H. R. Russell
Crane Operator
Philip Sporn
25 Years



L. C. Lieving
Unit Foreman
Philip Sporn
20 Years



Bessie Wilson
Secretary-Stenographer
Huntington
20 Years



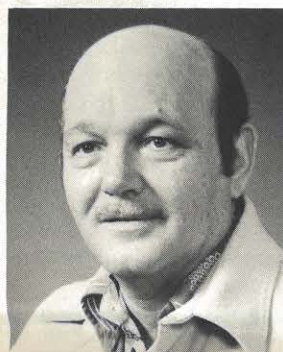
J. R. Turpin
Equip. Serv. Rep.
Bluefield
25 Years



R. L. Burnam
T&D Clerk A
Charleston
20 Years



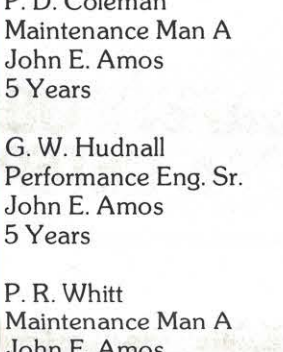
G. T. Goodall, Jr.
Transmission Foreman
GO-Charleston
20 Years



E. C. Carr
Maintenance Foreman
Clinch River
25 Years



R. M. Gilland
Maintenance Man
Philip Sporn
20 Years



P. D. Coleman
Maintenance Man A
John E. Amos
5 Years

G. W. Hudnall
Performance Eng. Sr.
John E. Amos
5 Years

P. R. Whitt
Maintenance Man A
John E. Amos
5 Years

R. E. Clark
Utility Operator A
John E. Amos
5 Years

D. D. Harrison
Maintenance Man B
John E. Amos
5 Years

B. W. Hedrick
Per. Technician Sr.
John E. Amos
5 Years

Edward Helm
Utility Operator A
John E. Amos
5 Years

G. E. Byus
Coal Equip. Op.
John E. Amos
5 Years

G. L. Handley
Maintenance Man B
John E. Amos
5 Years

W. H. Griffith
Utility Op. A
John E. Amos
5 Years

L. H. Lusher
Utility Op. A
John E. Amos
5 Years

M. D. Dillon
Utility Op. A
John E. Amos
5 Years

C. J. Stokes
Coal Equipment Op.
John E. Amos
5 Years

A. E. Saunders
Maintenance Man A
John E. Amos
5 Years

O. J. Cottrell
Maintenance Man A
John E. Amos
5 Years

K. D. Smith
Maintenance Man A
John E. Amos
5 Years

R. L. Gunno
Stores Attendant
John E. Amos
5 Years

M. D. Toler
Maintenance Man A
John E. Amos
5 Years

T. E. Taylor
Maintenance Man A
John E. Amos
5 Years

T. R. Brewster
T&D Clerk A
Bluefield
10 Years

R. D. Price
Machinist 1st Class
Central Machine
5 Years

J. F. Canterbury
Machinist 1st Class
Central Machine
5 Years

R. P. Nickell
Prod. Foreman
Central Machine
5 Years

E. A. Pauley
Stationman A
Charleston
10 Years

A. F. Brown, Jr.
Trans. Man B
GO-Charleston
5 Years

J. G. White
Mat. Exp.-Stock Cont.
GO-Roanoke
10 Years

W. S. Carter
Trans. Civil Draftsman
GO-Roanoke
10 Years

W. D. Smith
Regional Dispatcher
GE-Charleston
15 Years

Edith Rusher
Secretary
GO-Roanoke
30 Years

W. L. Johnson
Head T&D Clerk
Huntington
15 Years

L. W. Fletcher
Draftsman
Kingsport
5 Years

J. L. Melton
General Serviceman
Kingsport
10 Years

J. E. Cole
Lineman A
Logan-Williamson
5 Years

Carol Sherman
Cust. Accts. Rep. C
Pulaski
5 Years

J. W. Blankenship
Line Foreman NE
Pulaski
10 Years

S. W. Taylor
Stationman B
Pulaski
10 Years

S. D. Gibson
Lineman C
Pulaski
10 Years

Vickie Rutledge
Stenographer
Roanoke
5 Years

R. C. White
Lineman B
Roanoke
5 Years

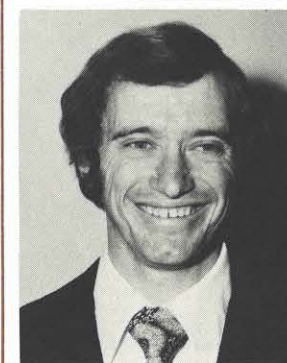
Andrea R. Thompson
Stenographer
Roanoke
5 Years

D. M. Casey
Auto Repairman A
Roanoke
5 Years

W. C. Prillaman
Stationman C
Roanoke
10 Years

D. W. Patrick
Stationman A
Roanoke
10 Years

McCONNELL PASSES PE EXAM



W. R. McConnell, electrical engineer in GO T&D Station, Bluefield, has passed examinations to become certified as a professional engineer in the Commonwealth of Virginia. McConnell graduated from Virginia Polytechnic Institute and State University in 1970 and was employed by Appalachian in 1972.

CMS REACHES SAFETY MARK

The 104 employees of Central Machine Shop completed 500,000 consecutive manhours without a disabling injury on April 25. They have worked safely since the Shop went into operation March 4, 1974.

CHARLIE HOLYOKE RETIRES



Charles E. Holyoke, superintendent of Kingsport Power Company, retired May 1.

A native of Maine, Charlie joined the company in 1937 as a draftsman after receiving an engineering degree from the University of Maine.

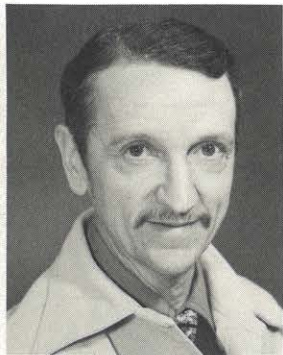
"The past 39 years have had periods of hard work but also times of fun," Charlie says. "I have had the privilege of attending company-sponsored schools at Georgia Tech and the University of Michigan plus numerous training courses. The training plus the friendships I have been fortunate to make with my fellow employees in Kingsport, the other operating companies and the Service Corporation have been responsible for any contributions that I have made possible."

Charlie will continue to live in Kingsport and remain active in his church and civic club. He and his wife Adela plan to travel within the United States and abroad as well as doing genealogy research. There will also be frequent trips to Blacksburg, Va., to visit their daughter, son-in-law and two grandchildren.

MOVING UP



Howard H. Stovall, former engineering technologist, was promoted to engineering technologist supervisor in Abingdon, effective March 16. He holds an associate degree in art from Fredrick College.



D. C. Hoffman, former instrument maintenance man A, was promoted to instrument maintenance foreman at Philip Sporn Plant, effective April 1.



Charles E. Bias, former lineman C, was promoted to personnel assistant in Charleston, effective March 16. He succeeds Paul H. Parsons, who will take early retirement June 1. Bias holds a BS degree in business administration from West Virginia State College.



Dannie E. Carte, former assistant yard supervisor, was promoted to production supervisor, yard, at John E. Amos Plant, effective April 1.



C. S. Bacon, former power engineer senior, was promoted to customer services manager for Kingsport Power effective May 1. He succeeds M. C. Simpson, whose promotion is reported elsewhere on this page.

Bacon holds a BS degree in business administration from East Tennessee State University and has attended the AEP System Management Training Program at the University of Michigan.



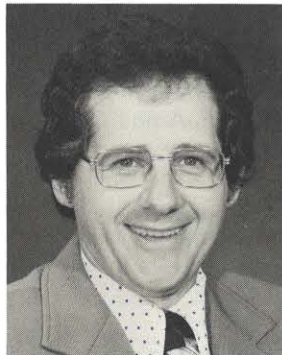
E. J. Fugate, former engineering supervisor, was promoted to T&D superintendent for Kingsport Power, effective May 1. He succeeds C. E. Holyoke, whose retirement is on page 9 of this issue. Fugate holds a BS degree in electrical engineering from Virginia Polytechnic Institute and State University and has attended the AEP System Management Training Program at the University of Michigan.



J. L. Arnold, former senior engineering technologist, was promoted to engineering technologist supervisor in Kingsport, effective May 1. He succeeds E. J. Fugate.



Gail D. Shaffer, former customer accounts representative A in Bluefield, was promoted to customer accounting supervisor in Princeton, effective April 12. She attended West Virginia Business College.



D. J. Love, former chemist, was promoted to senior performance engineer at Philip Sporn Plant, effective April 1. He holds a BS degree in chemistry from Rio Grande College.

APCO MAN WRITES ARTICLE



An article written by **D. T. Robinson**, line foreman non-exempt in the Marion area of Abingdon Division, was published in the January issue of **Electrical World**.

Entitled "Aligning Hot Sticks", the article describes a better method of extending hot sticks while repairing trouble at night. Robinson proposes cutting arrows from fluorescent tape and applying them to the stick so that when the arrows are aligned, the spring-loaded pin will pop through the hole.

Robinson said use of this method is estimated to save Abingdon Division 40 manhours per year.

ENERGY MANAGEMENT COURSES OFFERED

Industrial, commercial and institutional customers throughout Appalachian Power's service area are undergoing training courses in energy management.

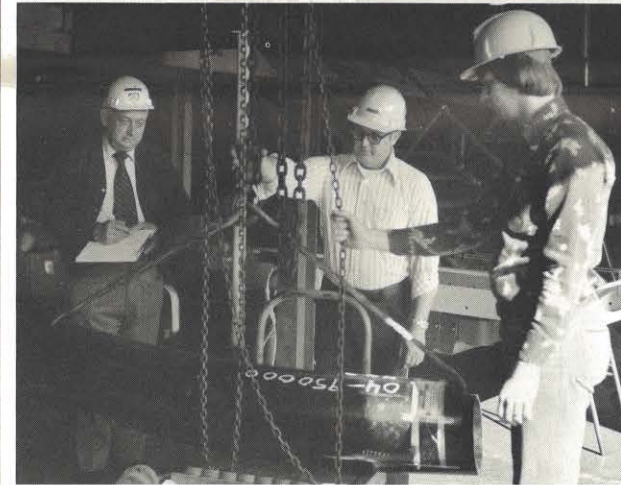
The course, developed by The Electrification Council, provides instruction in specific techniques and methods for the achievement of a high degree of energy efficiency in industrial plant, commercial facility and institutional building electric equipment. The Council is sponsored by the Edison Electric Institute, National Electrical Contractors Association, National Electrical Manufacturers Association, other electrical trade groups and individual manufacturers.

"Energy Management" is presented in six two-and-a-half hour sessions, each divided into a home study assignment and a classroom review meeting. Visual aids are used to depict energy management principles and applications; actual equipment is employed for demonstration purposes. The six units of study cover: energy management in perspective and energy management in lighting design, electric space conditioning, electric process heating, hot water systems and power management.

Appalachian is working with local colleges in setting up the course. In divisions where there will not be college participation, the company's customer services people are teaching energy management.

Patrick Henry Community College, Martinsville, Va.; Virginia Western Community College, Roanoke, Va.; Bluefield State College, Bluefield, W. Va.; and West Virginia State College, Institute, W. Va., are committed to offering the course.

SAFETY OBSERVATION CAN DETER ACCIDENTS



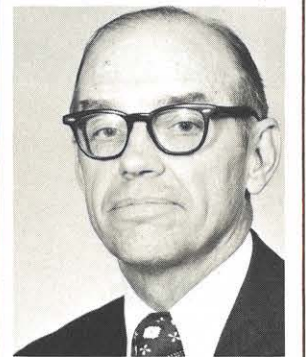
W. R. McDaniel, office and stores supervisor at Cabin Creek, observes **Tom Whittington**, stores attendant senior, and **John Woody**, stores attendant, as they unload materials from a four-wheel cart using the crane located in the main storeroom.

Appalachian Power Company's accident prevention program is getting an added boost through the use of on-the-job safety observations.

The observation plan strikes at the major cause of accidents — unsafe practices. Its purposes are to detect and eliminate unsafe practices before an accident is caused and to instill in all supervisors the habit of being on constant guard against unsafe practices, spotting and eliminating them immediately.

Here's how it works. A supervisor takes the time at least once a week to stand aside for the single purpose of watching for unsafe working practices among his employees. He then records the results of his observation on a report form, which is turned into a designated person and finally to the manager. An observation may be made any time, any where, any place one or more employees are engaged in a work procedure. A monthly report of all observations is compiled by the local personnel supervisor and is intended to be used as a basis for discussion at each supervisory meeting. Discussions coming out of the operating meeting on unsafe practices are to be carried back by the supervisors to their own group safety meetings. In this way, the benefit of the plan will reach each individual employee.

SIMPSON NAMED EXECUTIVE ASSISTANT



Marvin C. Simpson, Jr., was named executive assistant to the executive vice president of Kingsport Power, effective May 1.

A native of Kingsport, Tennessee, Simpson holds bachelor of science degrees in electrical engineering and mechanical engineering from Virginia Polytechnic Institute and State University. He has also attended the AEP System Management Training Program at the University of Michigan.

Simpson began his career in 1947 as an engineer junior and was an engineer senior and acting commercial manager before being promoted to commercial supervisor in 1950. He was named commercial manager in 1953 and became customer services manager in 1974. Simpson was elected assistant secretary of Kingsport Power that same year.

APCO ACQUIRES BLACK DIAMOND

Appalachian Power Company assumed ownership of the Chattaroy operations of the Black Diamond Power Company on February 28. This operation served 151 customers in the Chattaroy and Goodman sections of Mingo County, West Virginia.

Black Diamond was the last wholesale customer in the Logan-Williamson Division.

HARRIS RETIREES EARLY



William R. Harris, plant clerk senior at Philip Sporn, elected early retirement May 1.

A native of Illinois, Bill attended Huntington Business School. He began his career in 1951 as a senior clerk in the Sporn Construction Department. During his 26 years' service, he also worked as a special clerk, junior bookkeeper and results clerk. "The paycheck has certainly improved over what it was when I started working for the company," Bill remarked. He continues, "If my health and my wife's hold up, we may travel some with our travel trailer on short trips." Both Bill and his wife Pearl crochet, make wall plaques and hook rugs, and have won many awards for their handiwork at the Mason County Fair. He is a member of the Masonic Lodge at Hillsboro, West Virginia.

NEW FACES AROUND THE SYSTEM

Abingdon

Janice L. Smith, junior clerk.

John E. Amos

Daniel E. Meddings, utility man B. Deanna S. Cunningham, Brenda S. Jividen and Fay M. Norris, junior clerks. Joseph R. Willard, James R. Cottrill, Lorn A. Walker, Jr., James E. Malone, Kendal L. Carney, Jr. and Edward G. Rushbrook, maintenance men C.

Bluefield

Jack C. Scott, lineman helper, Grundy.

Charleston

Richard H. Thornton, Jr., tracer.

General Office

John P. Lawhorn, T&D instrument man, GO T&D Civil Engineering, Roanoke. James E. Craig, classification and accounts payable clerk, GO Accounting, Roanoke. Frances B. Smith, junior clerk, GO Accounting, Roanoke. Thomas D. Mullins, utility man B, GO Hydro, Roanoke. Sharon J. Russ, junior stenographer, GO Operations, Roanoke. Howard M. Poage, Jr., data processing operator C, GO Accounting, Roanoke. Lois Abshire, junior clerk, GO Purchasing, Roanoke.

Kingsport

Sue Kuppens and Theresa Britt, cashiers.

Logan-Williamson

Mary S. Kessinger, residential advisor, Williamson.

Project 1301

Patricia J. Collins, junior clerk. V. Dale Humphreys, safety/security assistant.

Randy S. Crawford, construction trainee.

Donald M. Chester, and David L. Freeman, civil construction assistants II. William H. Mitchell, construction technician B. George W. Hackett, III, mechanical construction assistant I. James A. Wheeler, electrical construction assistant II.

Pulaski

G. W. Johnson, junior clerk, Christiansburg. K. R. Belton, meter reader, Galax. T. G. Calfee, meter reader, Christiansburg.

Roanoke

Morris L. Doss, reservoir groundskeeper.

Philip Sporn

W. W. Sydenstricker, A. A. Newell, C. W. Miller, Elizabeth C. Neal and Jane A. Cundiff, utility men B.

FRIENDS WE'LL MISS



Joseph Edward Bedinger, 73, retired commercial sales representative in Charleston, died March 25. A native of Virginia, he began his career in 1928 as a salesman in Charleston and retired December 1, 1968. Bedinger is survived by his widow Hallie, 750 Shaker Drive, Apartment 516, Lexington, Kentucky; one son and two stepsons.



Aaron C. Hollins, 79, retired turbine operator B at Glen Lyn Plant, died March 27. A native of Bland County, Virginia, he began his career in 1936 as a laborer at the plant and took disability retirement November 1, 1951. Hollins is survived by one nephew.



Zolla Lanham, 73, retired coal conveyor operator at Cabin Creek Plant, died March 27. A native of Bream, West Virginia, he began his career in 1943 as a laborer at the plant and retired February 1, 1969. Lanham is survived by his widow Margaret, 549-D Pacific Street, Charleston, W. Va.; four sons, three daughters and one sister.



Charles E. Carroll, 72, retired shift operating engineer at Philip Sporn Plant, died April 4. A native of Middlebourn, West Virginia, he began his career in 1923 as a laborer at Windsor Plant and retired June 1, 1968. Carroll is survived by his widow Helen, Route 1, Letart, W. Va., one son and one daughter.



Robert Henry Porter, 70, retired Lynchburg station foreman non-exempt, died April 7. A native of Lynchburg, Virginia, he began his career in 1934 as an electrician and retired January 1, 1971. Porter is survived by his widow Ruby, 1109 Sandusky Drive, Lynchburg, Va., and two sons.



Fred W. Holdren, 59, maintenance man at Kanawha River Plant, died April 9. A native of Joda, West Virginia, he began his career at the plant in 1953 as a guard and has been on LTD leave since September, 1974. Holdren is survived by his widow Cleo, 533 Elizabeth Street, Charleston, W. Va., two daughters and two sons.



James Crouch, 75, retired administrative assistant in Roanoke, died April 13. A native of Bedford County, Virginia, he began his career in 1926 as a solicitor in Roanoke and retired February 1, 1967. Crouch is survived by his widow Mildred, 2533 Westover Avenue, Roanoke, Va.; one son; one brother; two sisters and two grandchildren.



Lawrence L. "Skinny" Koontz, 71, retired residential sales supervisor for Appalachian Power, died April 22. A native of Luray, Virginia, he began his career in 1930 as an agricultural sales engineer at Pulaski and was a pioneer in bringing electricity to the rural areas of southwestern Virginia. He played a vital part in the development of programs of cooperation between Appalachian and appliance, heating and cooling dealers and the development of cooperation with educational groups and other organizations which led to the formation of farm and electrification councils in Virginia and West Virginia. Koontz was active in inaugurating programs in 4-H, Future Farmers of America and Future Homemakers of America in both Virginia and West Virginia. Koontz retired February 1, 1971. He is survived by his widow Louise, 530 Walnut Avenue, Roanoke, Virginia; one son, two daughters and six grandchildren.



Wallace H. Coffey, 71, retired tax accounting supervisor in General Office Accounting, Roanoke, died April 20. A native of Amherst County, Virginia, he began his career in 1937 as a clerk in Roanoke and retired February 1, 1971. Coffey is survived by one son, one daughter, three brothers, six sisters and two grandchildren.



William L. "Happy" Pierce, 73, retired Abingdon station operator B, died April 26. A native of Washington County, Virginia, he began his career in 1929 as a plant operator for the Holston River Power Company and elected early retirement January 1, 1966. Pierce is survived by his widow Annabel, Route 2, Meadowview, Va.; three daughters and one son.



William L. Halstead, 67, retired Huntington meterman C, died April 26. A native of Giles, West Virginia, he began his career in 1936 as a welder at Logan Plant and retired January 1, 1973. Halstead is survived by his widow Virginia, Box 1045, Carolina Beach, North Carolina, and one daughter.

SYSTEM COUPLES MARRY



Cynthia Jane Wilson, classification and accounts payable clerk in General Office Accounting, Roanoke, to Thomas Raymond Brandt, April 23.

Roma Lynn Nease to **David A. Sayre**, maintenance helper at Philip Sporn Plant, March 20.

BLOOD DONOR HONOR ROLL

General Office
L. G. Dougan, personnel supervisor, nine gallons.

BABY PARADE

John E. Amos
Lisa LeAnn, daughter of **Paul W. Kennedy**, unit foreman, March 15.

Bluefield
Robert Jerome, Jr., son of **Robert J. Morris**, lineman helper, March 20.

John Robert, Jr., son of **J. R. Ratcliffe**, meterman A, March 23.

Cedar Coal
Tracy Ann, daughter of **Hank Taylor**, Coal Fork #1, February 18. Her grandfather is Charles Williams, Coal Fork #1, and great grandfather is Kenneth Williams, Cabin Creek Plant retiree.

Central Machine
Mariah Shay, daughter of **Robert F. Spencer**, machinist, April 10.

General Office
Alisha Brooke, daughter of **Ernest L. Westmoreland**, station operator A, Roanoke Dispatch, March 6.

Benjamin William, son of **William L. Gibson**, April 2. Gibson was an operations engineer in GO Operations, Roanoke, before transferring to Canton on April 15.

Christie Lynn, daughter of **Kenneth J. Stump**, engineer B, GO Hydro, Roanoke, March 13.

Glen Lyn
Nikito Rose, daughter of **David H. Hargro**, utility man A, March 29.

Huntington
Richard Brian, son of **R. G. Frazier**, meterman C, April 4.

Kanawha River
Cynthia Ann and Jennifer Lynn, twin daughters of **Michael T. Smith**, auxiliary equipment operator, March 19.

Logan-Williamson
Brian Steven, son of **Dennis W. Carter**, Logan lineman C, March 30.

Lynchburg
Filisha Texanna, daughter of **Benjamin L. Jefferson, Jr.**, lineman B, March 29.

Roanoke
Timothy Randall, son of **J. L. Mills**, meter reader, March 20.

Philip Sporn
Joseph Thomas, son of **John W. Ohlinger**, maintenance man, March 12.

Amanda Renee, daughter of **Wayne Carter**, supervisory assistant, April 14.



Ann and Chaffin Duncan observed their 51st wedding anniversary April 17. He retired as safety director for Appalachian Power in 1964.

WILLIAMS EARNS SCOUT HONOR



Cheryl Williams, daughter of Beckley Equipment Service Advisor D. H. Williams, has earned the coveted God and Community Award. A member of Girl Scout Troop 39 sponsored by the Beckley United Methodist Temple, Cheryl worked in the church office, assisted the pastor with worship services, served communion and learned and recited the 23rd Psalm, books of the Bible and the Beatitudes to earn the honor. Cheryl's other Scouting awards include emergency preparedness, social dependability, sign of the arrow, sign of the star, junior proficiency and cadet proficiency.

This summer she plans to work as a Candy Striper volunteer to help her decide if she would like to be a nurse. She will also be able to apply her hours toward an aide bar when she joins the Senior Scouts.

CMS RECEIVES MERIT AWARD

For the third consecutive year, Central Machine Shop employees have been recognized for their meritorious contribution to United Way of Kanawha Valley, Inc. The award is based on the percentage of employee contributions. Of the 2,000 employee groups solicited, only 200 received merit awards.



COUPLE DANCES IN MARATHON

James Hanning and his partner, Debbie Radcliff, won tenth place in a 24-hour dance marathon sponsored by the Dunbar Woman's Club for the Arthritis Foundation. James, son of Kanawha River Plant Master Maintenance Man Jim Hanning, and Debbie are classmates at East Bank High School.

James and Debbie received donations of \$212.40 for the foundation or \$8.85 for every hour they danced. Both received trophies and certificates of appreciation.

Thirty-seven couples participated in the marathon, which was carried over WKAZ radio. Winners were shown on TV channels 3 and 8.

KESTERSON FINDS LOST TREASURE



Wanda Kesterson discovered a long forgotten treasure while going through a bureau drawer recently. The wife of Luke Kesterson, Kingsport residential representative, she found a brass and leather coin bank issued to her in March, 1928 by the First National Bank of Kingsport.

Wanda did not have a key to open it but, fortunately, First National did. When the bank was opened, it contained \$6.85 in old silver dimes, quarters, half dollars, pennies and V-nickels. In addition, she found a savings account passbook which showed a \$38 balance as of December, 1940.

The face value of the old coins is estimated to be \$24, and the accumulated interest on the savings account amounted to \$56.77.

Wanda says, "Mother always insisted we save part of any money we earned or received as a gift even if it were only 50 cents. I am going to leave the money in the account and let the treasure continue to grow."

CLARENCE ROSENBAUM RETIRES



Clarence Eugene Rosenbaum, line foreman non-exempt in Pulaski Division, took early disability retirement May 1 after 36 years' service.

The Wythe County, Virginia, native began his career in 1941 as a groundman-truck driver with Jim Davis' crew in Cleveland. He advanced through the positions of patrolman-lineman, troubleman, local representative and lineman A before being promoted in 1970 to the position he held at retirement.

Clarence recalls being one of several Pulaski employees sent to Gate City in the early 1950's to help restore service after a bad snowstorm. He said they were there about a week cleaning up the damage and the home economist, Margaret Collins, washed and dried clothes for them.

Clarence's plans for retirement include doing odd jobs, fishing and taking a few trips. He and his wife Daphna have sold their home in Galax and moved to her homeplace near Fries, Va. Clarence says, "I'm getting ready to add a two-car garage and a room to the house." They have three children, including a son who works for Duke Power.

A Methodist, Clarence is past master of Dixie Masonic Lodge #202 at Fries and a past patron of Galax Chapter #165, Order of Eastern Star.

PERKEY RETIRES FROM NAVY



Lawrence E. Perkey, Huntington line foreman exempt, has retired from the U. S. Navy with the rank of E-7 construction electrician chief after 31 years, 4 months of service. He had been with the 23rd Mobile Construction Battalion, a unit of the Seabees.

Perkey was on active duty twice during his Naval career. From 1942 to 1946, he served in the Pacific and achieved the rank of radioman, 2nd class. In 1967 he was called from his reserve unit to active duty with the Naval Support Unit assigned to the State Department. This service lasted through 1969 and gave Perkey the opportunity to travel 80,000 air miles, touch four continents and see places such as Vietnam, Poland and the Ivory Coast. He also earned a Bronze Star and meritorious service ribbon while in Vietnam.

During the second tour, Perkey was in charge of portions of construction work being performed on U. S. embassies and received a top secret clearance. His duties included establishing security systems, living quarters, records systems and a food ordering process. He received a superior rating for his service during this period.

Perkey says, "I would not trade my experiences in the Navy for anything. There were bad parts, of course, but I had an opportunity to see places and meet people I would not have otherwise." One of those outstanding people was General Westmoreland. He and Perkey talked several times while Perkey was working on the Saigon Embassy in Vietnam.

Perkey has preserved many of his memories in what he calls the "chief's den", a room of his home decorated with items picked up or purchased while in the Navy.

Perkey is proud to have served his country but is glad to reach the retirement stage. "One down and one to go," he says!



These employees in the Fieldale area of Roanoke Division enjoy a piece of cake sent them by a customer vacationing in Italy. The customer had applied for service and, because of a right-of-way holdup, employees had to go to considerable lengths to resolve differences between other property owners and the state highway department. When the customer learned the matter had been settled, she was so elated she mailed the two cakes from Italy. From left, Colen Corbett, T&D clerk B; Hale Terry, engineering technician; Dillard Gravely, engineer B; Maynard Handy, engineering technician; Earl Bullard, engineering technician senior; and J. Robert Davenport, manager.

ABINGDON EMPLOYEES CELEBRATE SAFE YEAR



Abingdon Division employees completed a year without a disabling injury on March 8. To celebrate the event, breakfast meetings, like this one at Clintwood, were held for employees throughout the division. C. R. Wooten, Appalachian's safety director, and division department heads and supervisors attended each meeting to stress the importance of safety in overall division operations.



Rudy Pilson, left, and Frank Barker with the hawk they rescued.

LINEMEN RESCUE HAWK

"I just wanted to help mother nature along," says Frank Barker, lineman C at Fieldale in Roanoke Division, who assisted a veterinarian in operating on an injured hawk.

Frank's crew was performing a line job near Henry when the hawk was spotted, dragging one wing along the ground trying to make flight. "Someone had shot the bird, and the bullet broke the large bone in the wing completely in two," says Rudy Pilson, lineman A, who helped Frank catch the hawk. He added, "It was very thin and near starvation from its inability to hunt for prey."

The hawk was placed in a box and remained with the crew during the day until Frank could take it home with him. The following evening he took the hawk to Martinsville for surgery. "Dr. Wheeler drilled into one end of the broken bone and held it in place while I drilled into the other side. He inserted a pin and placed it together and sewed in six stitches to hold it in place," Frank said.

Since the surgery, Frank and his wife Connie have been nursing the hawk back to health. "Connie gave him the name of Pretty Bird. I just called him Hawk."

He continues, "I was glad I could help the poor old fellow out, but it will be good when he's well enough so we can let him go. The only thing he'll eat is raw meat. I can't afford to feed him. He's about to eat us out of house and home."

The only bad incident with the hawk occurred when it got loose in the basement. "He broke away from his perch and knocked Connie's flowers down. But it's been a good thing having it around because the kids had never seen a hawk. Too, the neighbors and their children have found it interesting. Many of them had never seen a hawk — not at arm's length anyway," Frank said.

KANAWHA'S MIKE SMITH IS CRAFTY WITH LEATHER

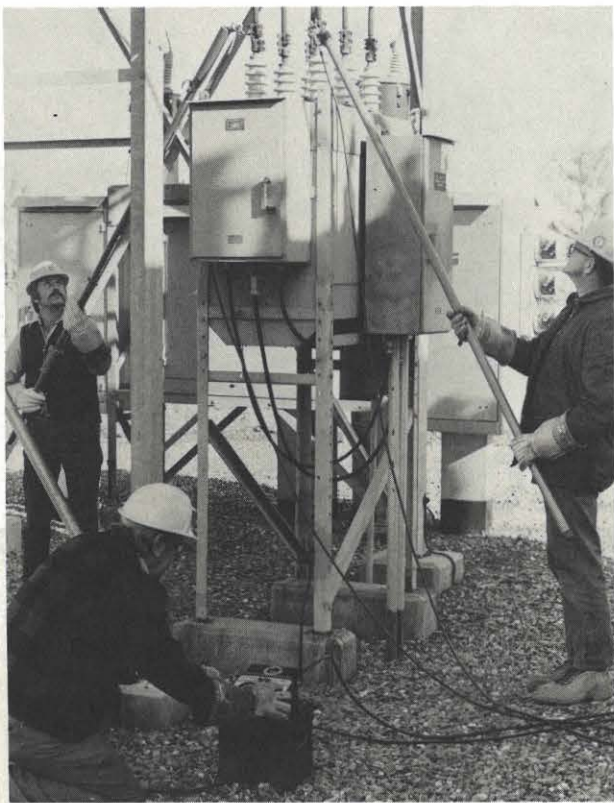


Mike Smith, auxiliary equipment operator at Kanawha River Plant, has found a fascinating hobby in leather crafts. He makes handbags, purses, wallets, gun holsters, visors, gun slings, belts and many other leather objects.

He decorates some of his leather work by carving beautiful nature designs on them. The articles are often dyed or highlighted with bright colors. Deer and wintry scenes carved on wallets and gun slings are in great demand by Mike's co-workers.

Mike's masterpiece is a Timely Treasure, a leather and wooden wall clock. The clock has electric movements, and Mike carved and decorated an elegant design on the cowhide panel.

LYNCHBURG IS OIP LEADER



Frank O. Smith, Lynchburg station foreman non-exempt (kneeling), tests a new operating idea prior to processing his Operations Improvement proposal. Assisting in the test are James W. Dalton, stationman B (left), and Dennis N. Tomlin, stationman C (right).

For the third consecutive year, Lynchburg was recognized as the operating division with the most effective Operations Improvement Program in Appalachian Power. Twelve division employees submitted proposals amounting to \$32,140 savings last year.

In 1974, Lynchburg had 19 proposals with an annual savings of \$20,810. In 1975, 20 proposals were accepted with an annual savings of \$39,820.

Division Manager James B. White says, "The Lynchburg Division employees are constantly looking for more effective ways of performing routine tasks in an effort to make wise use of our customers' dollars. This division has always made significant contributions in Operations Improvement."

He continues, "Four of our employees have submitted more than 15 ideas each in the history of the program, and R. C. Foster, retired administrative assistant, submitted 20 proposals during his career. This record has been tied by Jane Plunkett, records supervisor, who submitted her 20th proposal in March. J. B. Rice, engineering supervisor, ranks next with 19 and George Elder, station foreman non-exempt, has had 16 proposals since 1966. Four of them have appeared in **Operating Ideas.**"

J. K. Reid, electrical engineer, has headed the Lynchburg Operations Improvement Program since 1973. "The success of the program depends largely on the emphasis placed by local management," he remarked.

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From left, J. C. Morefield, J. E. Hill and Norman McPeek, owner-agent of the Abingdon Montgomery Ward store.

REACT DISTRIBUTES CB SAFETY FOLDER

The Washington County Radio Emergency Associated Citizens Teams, Inc. (REACT) distributed Appalachian Power's pamphlet, "Mercy Sakes Good Buddy Look Up And Look Out" to citizen band radio dealers throughout the county. Spearheading the distribution was Board Chairman J. E. Hill, draftsman senior, and Board Member J. C. Morefield, engineer B.

"The response has been terrific," says Jim, "and the dealers think it is an excellent approach to warn of the danger involved while installing antennas." Personal assurances were given by all the dealers that a pamphlet would be handed to each person who purchases a CB or TV antenna.

Jim and John also contacted all REACT clubs and radio clubs in Smyth, Russell, Scott and Dickenson counties. The clubs agreed to distribute the company pamphlet to the CB dealers located in their respective counties.



Pictured at the ACMC booth at the Trade Fair are (from left) a customer; JA President Jay Thomas; and JA Personnel Director Carmen Young.

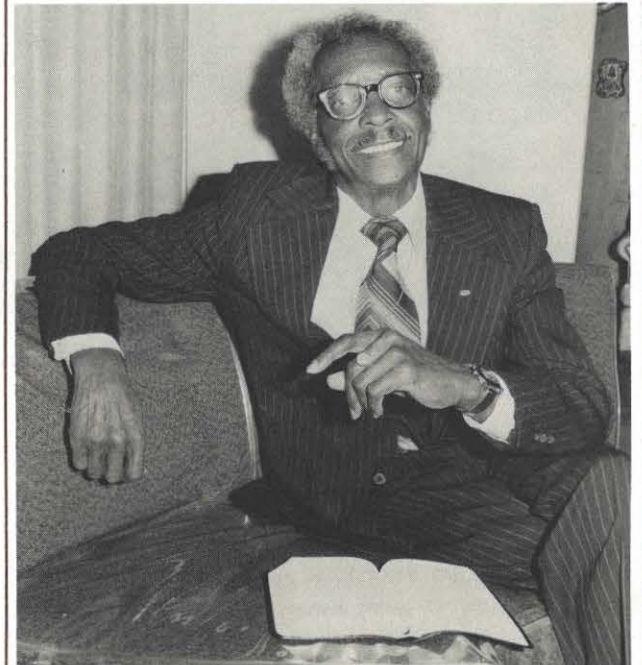
ACMC BOOTH BEST AT JA TRADE FAIR

Appalachian Collage Manufacturing Company, a Junior Achievement company sponsored by Charleston Division, was judged "best over-all booth" at the JA Trade Fair in the Charleston Civic Center. ACMC was awarded \$50 for being selected over 31 other booths.

ACMC sold 19 regular owls and one huge display owl to make \$225 at the Fair. The owls are made of laminated carpet glued onto barn board. White felt is used for eyes, and black felt for the nose and pupils of the eyes. The owls sit on tree limbs made of yarn. The owls regularly sell for \$10 each but were offered at special prices at the Trade Fair. The large display owl was sold by sealed bids, which ranged from \$5 to \$40.

ACMC has 17 members and four advisors. Four of the members are in the \$100 Sales Club. As of April 14, ACMC had over \$1,000 in total sales. Group advisors are Charles Walker, residential representative; Leonard Bird, engineer B; Greg Clark, electrical engineer; and Harold Wiseman, electrical engineer.

ELEC PULLEN ACCEPTS CALL TO MINISTRY



"When I heard God's voice, it sounded like a thousand voices talking to me, all centered in one place," relates "Elec" Pullen, retired Roanoke meterman C, in describing his recent call into the ministry.

Elec continues, "He called me by my first name, Aubrey. No one ever calls me by that name. It scared me, and I shook from the waist up. A voice called out, 'O Lord, our Lord, how excellent is thy name in all the earth.' God then spoke to me and said, 'Go into all the world and preach my word.'"

Elec says, "It was wonderful and frightening at the same time. It felt as though I were hanging in space. Words cannot fully describe how I actually felt. I remember calling out to God, 'Lord, thy will be done.'"

Elec gives his mother and father credit for his faith. "At a very young age, my mother told me, 'Remember these things throughout life: Believe in Jesus Christ and his death on the cross for us. Be honest. If something is not worth getting the honest way, it's not worth having. Go clean. Cleanliness is next to Godliness. Be good to everyone. Good manners go a long way in life. I've tried to live by their teachings and to this day believe my mother's words were right. In the 37 years I worked for Appalachian, I never even took as much as a pencil or pen that belonged to the company.'"

Elec is now an ordained minister and pastor of the Reed Street Baptist Church in Vinton. He is also studying at Roanoke's Shenandoah Bible College.

"There's a lot of things I don't know, but I do know the Lord and that's the important thing. Whether I want to or not, I feel I must spread the gospel. The doctors have told me I've been at death's door on several occasions because of a heart condition and by all standards I shouldn't be here. But God moves in mysterious ways. He has a plan for me, a reason for keeping me here. This call from God and what he will have me do is more important than concern for my life on this earth."

Following his retirement in 1972, Elec has been active as a Scoutmaster and deacon at First Street Baptist Church in Roanoke. He concludes, "No one is perfect, but I'll work toward that end. That's what life is all about."