

*Introducing  
Appalachian's*

NEIGHBOR



TO NEIGHBOR

*Program*

FEBRUARY 1983

THE  
ILLUMINATOR



# THE ILLUMINATOR

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### Editorial staff

William A. McClung, public affairs director  
 B. Don Johnson, information services manager  
 Betty Lou Carter, editor of publications

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### The cover

Appalachian Power Company on December 29 announced a "Neighbor to Neighbor Program" designed to help needy customers pay their electric bills. See story on page 3 of this issue.

## Savings plan unit values

Date	Fixed Income Fund		Equity Fund		AEP Stock Fund	
	VPU	UCPD	VPU	UCPD	VPU	UCPD
1/31/82	\$1.4280	.7003	\$1.7011	.5879	\$1.1597	.8623
2/28/82	1.4398	.6945	1.6219	.6166	1.1831	.8452
3/31/82	1.4538	.6879	1.6159	.6189	1.2016	.8322
4/30/82	1.4665	.6819	1.6827	.5943	1.2458	.8027
5/31/82	1.4799	.6757	1.6345	.6118	1.2503	.7998
6/30/82	1.4927	.6699	1.6089	.6215	1.2165	.8220
7/31/82	1.5059	.6641	1.5755	.6347	1.2166	.8220
8/31/82	1.5215	.6572	1.7717	.5644	1.3692	.7304
9/30/82	1.5369	.6507	1.7924	.5579	1.3536	.7388
10/31/82	1.5529	.6640	1.9897	.5026	1.4493	.6900
11/30/82	1.5685	.6376	2.0791	.4810	1.3971	.7158
12/31/82	1.5851	.6309	2.1157	.4727	1.3898	.7195

VPU — value per unit  
 UCPD — units credited per dollar

HOW TO READ THE ABOVE CHART: The first column lists the days on which unit values are figured; the second shows the market price or value of each unit on that day; and the third indicates how many units you could have bought for \$1 on that day. For example, if the market value or "value per unit" of the Equity Fund were 50¢ on the valuation date (last day of each month), then "units credited per dollar" would be 2.000. This also holds true for the AEP Stock Fund and the Fixed Income Fund.



# NEIGHBOR

## APCo initiates program to help the needy pay their electric bills

Appalachian Power customers know they can count on the company and its employees where their electric service is concerned. In the next few months, many customers in financial need because of the depressed economy will be helped in still another way by the company and its people.

On December 29 Appalachian announced it would contribute up to \$150,000 to initiate a "Neighbor to Neighbor Program" to assist needy customers in paying their electric bills during the winter months and would seek voluntary contributions from customers.

John W. Vaughan, president of Appalachian, said the company will initially contribute \$50,000 — \$25,000 in West Virginia and \$25,000 in Virginia. The company will then match employee and customer contributions up to another \$50,000 in each state. Contributions will go to customers in the states from which the donations come. The company contributions will come from its stockholders and not the ratepayers. The program runs from January 1 through March 31.

Vaughan expressed the company's concern about the economic well being of many customers, especially those first-time unemployed who are finding it difficult to pay their electric bills. He said the need for the program is evident from an unemployment rate ranging from 8 to more than 20 percent across the Appalachian System. Federal energy assistance funds are virtually exhausted.

"In spite of the company's current financial condition," Vaughan said, "we believe it is part of our obligation as a corporate citizen of the area we serve to make this effort to help our customers who are in need."

The program is available to qualifying Appalachian Power customers. The West Virginia Department of Welfare and the Department of Social Services in Virginia will certify the eligibility of the recipients of the funds. Local offices of those agencies will begin accepting applications from the needy customers February 1.

Every dollar contributed to the "Neighbor to Neighbor" Program will go toward helping the needy. Deloitte, Haskins and Sells, certified public accountants, has agreed to donate its service to audit the program.

Appalachian's 735,000 customers are being notified about how they might contribute to this program with a special bill enclosure. The insertion of the bill enclosures began January 20 and will run for two months.

In talking about the potential for such a program, Vaughan noted that the "Neighbor to Neighbor Program" was open not only to individuals but also to commercial establishments and industries. "If only 10% of our customers respond by contributing an average of \$10 each, there is a potential \$735,000. This, plus the \$150,000 contribution, could provide almost a million dollars that would not otherwise be available."

Following the initial announcement of the program in late December, some customers and employees made immediate contributions to the Program. One customer donated several hundred dollars anonymously. In one case a group of employees pooled their contributions and gave to the fund. "It has confirmed my judgment about the kind of people that make up our company," Vaughan noted. □

# TO NEIGHBOR



# Pilot Customer Information System installed in Roanoke Office

"The video terminal will be able to display all account information that is needed for inquiry or order entry by the employee . . . ."

This one direct statement from the May 1981 feasibility study summarizes the improvement in customer service made possible with the AEP Customer Information System (CIS).

The pilot system for Appalachian Power was installed in the downtown Roanoke office on December 13.

"Everyone is very enthused about the CIS," said J. W. Wright, Jr., Roanoke customer accounts supervisor. "We're now better equipped to handle customer inquiries more efficiently and to save time doing it. It's just a matter of better service because any information you may need on a particular account is within easy access on the video terminal."

We are now using microfiche as a backup to the CIS system, which has eliminated the various hard copy bill registers and transaction registers, said Greg Holland, customer accounts assistant. "We still have the Service Location Record card file which we hope to eliminate in Phase II of CIS.

The AEP System and the Roanoke office customer operations have been partially computerized for over 10 years. Since late 1969, AEP has had a limited resource remote terminal system in operation. Of the system's 92 offices, 34 (which serve 68% of the customers) have the IBM 3767 hard copy printer, which produces printouts of customer accounts information.

One of the drawbacks of the IBM 3767 is access. With only one unit in an office, the employee has to leave his desk and walk to the printer — and frequently wait in line to use it.

"The arrangement we have installed now, with 15 terminals on the desks, saves the customers' time and saves our physical energy. It enables us to be more productive," said Kay Guthrie, customer accounts representative.

One time-saving feature of the CIS is the BILC or Current Bill Entry, which was designed to answer 50-60% of all customer inquiries regarding their billing. It provides a screen image of the description portion of the bill. The BILC screen also provides



Eight of the computer terminals are used by these customer contact employees who handle telephone inquiries.

kwh usage (current and first previous), meter readings and dates, deposit information, credit data, EPP data and miscellaneous accounts receivable information. All this information is available without advancing to additional screens. Part of the groundwork that preceded installation of the first systems in Canton, Roanoke, and Fort Wayne included visits to neighboring electric utilities with systems in place. Wright and J. Howard Basham, GO customer accounts manager, visited Vepco, Duke Power, and CP&L offices.

"We were impressed with how they handled customers. For service they divide customers into two groups: walk-in and phone call. These other companies' employees handled all types of contacts. Our approach in Roanoke at that time was to divide our employees into two groups: Contract for service matters and Credit for billing matters.

"We found that we could save customers' time with the approach of the other companies, so we adopted it. The big job here was to cross-train our employees in other areas. We're not 100% yet, but the cross-training we have accomplished has given the employee more confidence to handle all types of inquiries. It saves time and it ends the customer's frustration over being transferred to another employee.

"The physical layout of the Roanoke

office was altered to utilize the new equipment and the new personnel organization.

"We adopted a physical plan whereby we have 15 stations with computer terminals. Six are in the lobby — four for walk-in customers, one for high-bill inquiries and one for general usage in the Credit Section.

"The remaining nine are located off the main lobby: eight for the telephone stations and one for billing adjustments," Wright said.

"The other part of our rearrangement involved the revamping of the telephone system. We went to a 16-line call sequencer and 20-button phones. The customer is going to see an improvement in the calls we are able to handle with this CIS," Wright said.

Everyone agrees that the implementation of Phase One (Bill Inquiry) has been very smooth. As such, Phase Two (Order Entry) is eagerly awaited and scheduled for early 1983. The order entry phase, as the name suggests, will permit the key entry of service orders into the system. Currently, service orders are prepared manually, posted, and filed.

"The flow of work has improved so much," said Lois Smith, customer accounting supervisor nonexempt. "It's the greatest thing to happen since electric typewriters." □



# APCo develops videotapes on communities as economic development tool

Economic development activities are moving rapidly up the list of priorities for many communities as they try to counter the effects on people and institutions of business closings and cut-backs.

Like most business enterprises, Appalachian Power is feeling the effects of the current economic downturn. Unlike most others, however, Appalachian has a unique way of doing something about it — helping communities go after new jobs by offering assistance through experienced economic development people.

“Economic development — or area development as we used to call it — has been a normal and important part of our business operations almost from the start,” reports Lawson Bailey, Appalachian’s manager of marketing and customer services. “While we limited our efforts for a number of years, through our Constructive Marketing program we are now increasing our activities in this area.”

Among the tools Appalachian is offering are short videotape programs displaying the communities’ strengths.

The first such tape, on Wythe County, Virginia, was presented to county officials in January and one for use in West Virginia is now being developed.

The Wythe County tape, a 17-minute long production, highlights the rural lifestyles and pioneering spirit of countians as well as the educational, spiritual and recreational benefits found there. Representatives of well-known manufacturers located in the county also



A short videotape program produced by Appalachian’s GO Public Affairs Department which explains the benefits of locating a business in Wythe County is presented by Pulaski Division Manager Jerry Whitehurst to County Board of Supervisors Chairman George F. “Jesse” James. Immediately following the ceremony, the tape was viewed by county officials and business leaders.

appear in the tape to explain why they like doing business there.

Pulaski Division Manager Jerry Whitehurst presented the tape to the chairman of the county board of supervisors on January 5 before some 180 business and community leaders who had gathered to view the tape. The following evening about 85 local people who appeared in the program or who helped with its production saw the tape during a special presentation.

“The videotapes will provide county economic development officials with valuable tools because they will allow business executives seeking new plant sites to actually see the area’s benefits. This could help them make up their minds to travel to the area to learn more,” Bailey said. □



## AEP earnings for 1982 decline 9%

"Without doubt this has been the most difficult year in the careers of most of the employees of the American Electric Power System."

This was the assessment of the year 1982 made by W. S. White, Jr., chairman and chief executive officer of AEP, in his annual letter to shareowners mailed in late January.

Kilowatt-hour sales were down for the first time since 1977, operating revenues for the first time since 1938 and net earnings for the first time since 1978. AEP paid a cash dividend on its common stock for the 73rd consecutive year, but for the first time in 30 years that dividend was not higher than the year before. In both years the dividend payout was \$2.26.

"We expect better results in 1983," White said, "but much will depend upon improvements in the economy, our ability to control costs and our ability to obtain further increases in our rates for electric service. The cost-reduction program we initiated in 1982 will have a substantial impact during 1983. We will vigorously pursue every alternative for reducing costs and increasing revenues further as the new year unfolds."

AEP's 1982 net earnings were \$335 million, a decrease of 9 percent from 1981's earnings of \$368.3 million. Earnings per share were \$2.03, against \$2.37 in 1981 (and against the dividend of \$2.26). This decrease was 14.3 percent larger than the 9 percent decline in earnings because of a 6.1 percent increase in the interim in the average number of shares of common stock outstanding.

AEP's operating revenues were \$4.18 billion, down 0.3 percent from the 1981 level of \$4.19 billion. It was the first decline in revenues since the depression year of 1938.

The key to the large drop in earnings and the small drop in revenues was a 13.7 percent decrease in energy sales to the System's more than 2.5-million customers. Sales last year were 95.5-billion kilowatt-hours, compared with the 113-

billion the year before. It was the first time since 1978 that such sales did not surpass the 100-billion-kwh level.

"The effects of the current recession on the AEP System and its service territory have been more severe than anything we have seen since the 1930s," White wrote in his letter to the shareowners. "The economic conditions in our service area are reflected in the 18.4 percent reduction in industrial sales, down from 36.2-billion kwh in 1981 to 29.5-billion kwh. For similar reasons, purchases of electric energy by neighboring utilities also declined substantially. Such sales in 1982 amounted to 30.6-billion kwh, down 22.7 percent from the 39.6 billion kwh sold in 1981. These two categories — industrial sales and sales to other utilities — had accounted for about two-thirds of our total sales in 1981."

White also told the shareowners that, while residential sales were "essentially the same" as in 1981, commercial sales actually went up a modest 2.6 percent. □

## AEP estimates 24% of dividend not taxable

American Electric Power Company on January 21 announced that an estimated 24 percent of the \$2.26 of dividends paid per share of AEP common stock in 1982 is not taxable as dividend income for Federal income tax purposes.

The company said that a more exact determination of the non-taxable portion of the year's dividends would be made and submitted to the Internal Revenue Service for approval when the company files its 1982 income tax return next September. If the IRS review results in a determination different from that of AEP, shareowners will be so advised at that time. □

## Kingsport Power granted rate hike

The Tennessee Public Service Commission has approved a \$2.1 million annual rate increase for Kingsport Power Company, about \$500,000 less than the amount requested.

The new tariffs went into effect on January 4. The increase amounts to about 6 percent for residential customers.

Kingsport Power will also be allowed to pass through to its customers the amount of a pending wholesale rate increase from Appalachian Power. This action is not expected for several months. □

## Miller to direct AEP Energy Services activities

Dorman M. Miller, vice president — marketing & customer services of the



AEP Service Corporation, Columbus, last month was elected a vice president of AEP Energy Services, Inc., AEP's newest subsidiary, effective February 1.

W. S. White, Jr., AEP Chairman, said that Miller will be responsible for the development, marketing and administration of all phases of the new subsidiary's activities.

AEP Energy Services was organized in 1982 to provide to non-affiliated companies, for profit, the management, technical, operating, maintenance, training and other services developed by the AEP Service Corporation and by the eight operating companies of the AEP System in the conduct of their utility business.

Miller, who will retire as a Service Corporation vice president on March 1, will then devote full time to his new assignment in AEP Energy Services. □



## Greiner elected vice president

Paul Greiner last month was elected vice president-marketing & customer services and a director of the American Electric Power Service Corporation, effective February 1.



He will succeed Dorman M. Miller, who will retire from those posts on February 28 and in the meantime become a vice president of AEP Energy Services, Inc., AEP's newest subsidiary, effective February 1.

Greiner joined the Service Corporation September 1 as assistant vice president-customer services. Prior to that time he had been vice president-customer relations, conservation and energy management for Edison Electric Institute, Washington, D.C., the national association of U.S. investor-owned utilities.

Greiner began his utility career in 1949 with Indiana & Michigan Electric Company. He left that company in 1964 to become technical director of the Electric Heating Association. He was elected a vice president of the Electric Energy Association in 1972 when the EHA became a part of EEA, which later merged with EEI. □

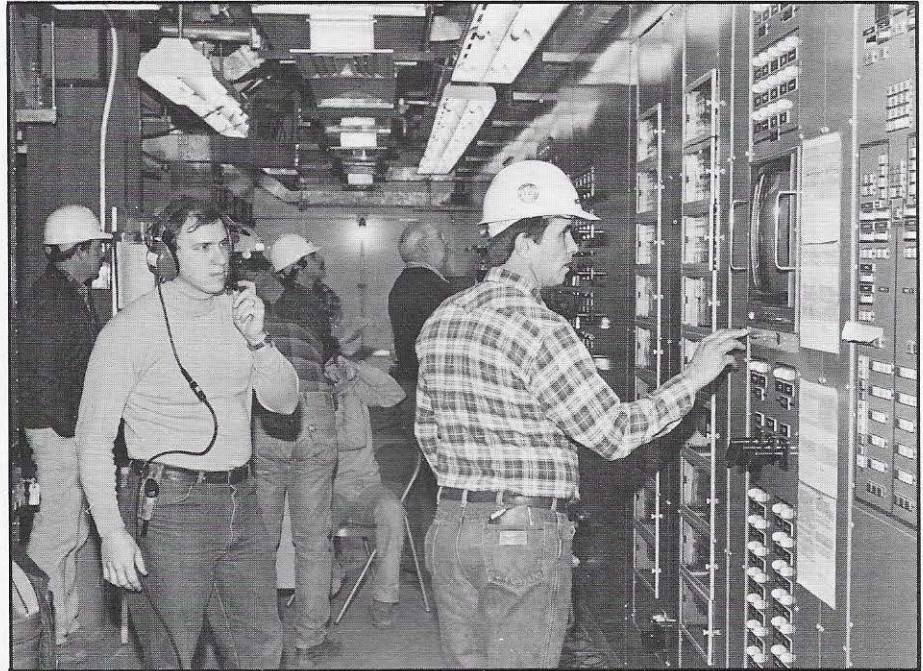
## Lowry promoted to AEP post

A. L. (Andy) Lowry joined the AEP Service Corporation January 1 as director of economic development in the Marketing/Customer Services Department in Columbus.

In this position he will be responsible for coordinating the efforts of the AEP System operating companies in improving community development programs, the location of new and expanding employment centers and the retention of existing businesses and industries.

Lowry came to the Service Corporation from Columbus and Southern Ohio Electric Company, where he completed his assignment as manager of economic development. □

## Second Racine unit in operation



The control room at Racine bustles with activity as a start-up crew brings Unit 1 into service. At right, hydro maintenance supervisor J. W. Wolford checks the control board. Other employees (whose faces can be seen) are, from left, Charles Cassell, construction manager; Tim Banta, civil engineer-hydro, GO Hydro, Roanoke; Henry Pryor, AEP, New York; Peter Chin, AEP, New York; and Leroy Dalton, hydro operations superintendent, GO Hydro, Roanoke.

The second of two 24,000-kilowatt units at the Racine Hydro Plant, located on the Ohio River near Pomeroy at the U.S. Army Corps of Engineers Lock and Dam, began generating electricity last month.

J. W. Wolford heads the crew as hydro maintenance supervisor, transferring from Appalachian Power's General Office Hydro traveling crew. Working with him are two maintenance mechanics A, one from Gavin Plant and the other from Sporn Plant, and two utility workers. The Racine units are operated by remote control from Appalachian's Turner Station near Charleston, West Virginia.

Aside from cleanup operations, the only remaining project at Racine is completion of a public recreation facility. The facility is to include a paved parking area, picnic tables, restrooms and barbecue grills. A fishing area centered around a 300-foot concrete walkway along the river is open to the public.

The \$90 million hydro plant has been under construction since 1977, with the first unit going into service last September. Racine Hydro is the first of its

type on the Ohio River and one of the first in the nation. It is designed to operate over a wide range of heads, especially low heads (a "head" is the difference in the height of the water levels upstream and downstream).

The main advantage of the hydro plant is that it is economical to operate. It requires no fuel and only a small staff. □



## DP&L demands Zimmer arbitration

Columbus and Southern Ohio Electric Company on January 26 notified its two partners in the ownership of the Zimmer Nuclear Plant of its intent to enter arbitration proceedings involving the plant's construction.

The C&SOE action followed by six days the initiation of arbitration by The Dayton Power and Light Company when it notified The Cincinnati Gas & Electric Company, builder of the 800,000-kilowatt plant, of its demand for such action.

Under terms of an agreement covering the engineering and construction of Zimmer, disputes among the owners that cannot be resolved through negotiation must go to arbitration.

In his January 26 letter to the chief executive of CG&E and DP&L, W. S. White, chairman and chief executive of C&SOE, asked that the Columbus utility's arbitration be consolidated with that initiated by the Dayton utility. He pointed out that this was necessary to enable all three partners to participate in the selection of an arbitrator as well as the arbitration of "common issues."

C&SOE's request for arbitration cited the issue of its entitlement "to recover increased costs and other damages arising out of the failure of CG&E to comply with its obligations" under the three-party agreement covering the plant's construction, "including the obligation to provide supervision and performance of engineering and other services in connection with the construction."

In a statement issued following DP&L's announcement of its action, C&SOE said, "We had hoped that the resolution of any differences among the owning companies growing out of the management of this project could have been deferred until the plant was completed and in operation. We had based that hope on a full awareness of our legal rights under the agreement and on our judgment that, from the standpoint of both our customers and shareowners and of the economy of the state of Ohio, the overriding objective at this time should be to see that the plant is completed and operated in the safest,

most efficient and timely manner."

White reiterated that objective in his letter and then expressed the hope that the arbitration would have no effect on the progress of the construction.

CG&E recently reported that the construction of Zimmer was approximately 97 percent complete. That company will own 320,000 kw (40 percent) of the plant's capacity; DP&L, 252,000 kw (31.5 percent), and C&SOE, 228,000 kw (28.5 percent). □

## AEP scholarships sought by 323

Fifty-five children of Appalachian Power employees and four children of Kingsport Power employees are among 323 candidates vying for 36 awards in the 1983 AEP System Education Awards Program.

The awards are \$3,500 each, with \$2,000 granted for the first year of college and \$1,500 for the second.

Following is a breakdown of the applicants by companies of the AEP System:

Ohio Power Co. ....	85
Indiana & Michigan Electric Co. ....	43
AEP Service Corporation:	
New York office .....	10
Canton office .....	7
Columbus office .....	12
Lancaster office .....	5
TOTAL .....	34
AEP System coal companies .....	37
Columbus and So. Ohio Electric Co. ....	44
Kentucky Power Co. ....	10
Michigan Power Co. ....	3
Wheeling Electric Co. ....	8

## EPP, CPP contest results announced

Some 3,134 customers were added to the Equal Payment Plan and 1,923 customers to the Checkless Payment Plan during Appalachian Power Company's three-month employee incentive campaign to encourage enrollment. The campaign ended December 31, 1982.

Each time an employee enrolled a customer in a program, the employee's name was placed in the appropriate pool. At the end of the month, a winner's name was drawn from each pool. Winners in each category received a certificate entitling them to select any item shown in "Collection Q" of the OIP prize groups.

Winners for December were: Abingdon — Helen Findley and Annie Francis; Beckley — Dwight Williams and Sheila Walter; Bluefield — Basil Vassar and W. A. Perdue; Charleston — Rosie Sandor; Huntington — Joyce George and Byron Hunt; Logan — Carol Maynard and Tom Hanley; Lynchburg — Karen Holbrook and Vickie McConaghy; Pulaski — A. S. Jackson and C. H. Byrd; and Roanoke — M. C. Swalley and Ann Altice. □

## Reynolds elected Fuel Supply vp

Joseph L. Reynolds III last month was



elected vice president-fuel supply administration of the American Electric Power Service Corporation. He had been legal counsel in the Fuel Supply Department in Lancaster, Ohio.

In his new post in Lancaster, Reynolds succeeds Robert D. Rine, who took early retirement February 1. However, he will remain briefly with Fuel Supply as a consultant. □



# Customer Services employees receive Consultive Selling Process training

The American Electric Power System and its eight operating companies have entered into a new stage in its Constructive Marketing Program — the Centralized Consultive Selling Process Training Program.

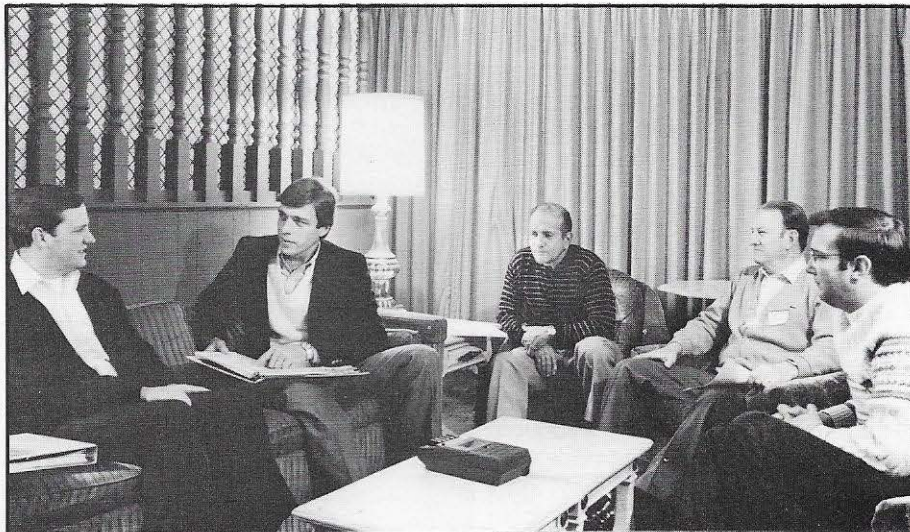
"The purpose of the program," according to Ken Shearer, manager of energy management and training for the AEP Service Corporation's Marketing/Customer Services Department, Columbus, "is to have the Service Corporation coordinate centralized sales training workshops for customer services personnel in the operating companies, including supervisors, power engineers, customer services representatives and advisors. The objective of our Constructive Marketing Program is to encourage desirable types of load growth within the AEP System. This CSP program will give customer services personnel the tools they need to do the job."

"Constructive Marketing" is so named because AEP's success in encouraging load growth in the off-peak valleys of the System's power generation will be "constructive" for both the company and its customers. It will benefit AEP by allowing it to make more efficient use of its existing generating facilities and its investment in them, and thus to defer or possibly eliminate the need to build new facilities. Also it will benefit the customers by allowing them to reduce operating costs by installing advanced space- and water-heating equipment and other major appliances of higher efficiency. This will help the company hold the line on rates by spreading its fixed costs over a larger kilowatthour base.

This program, known as CSP (Consultive Selling Process), was designed by and purchased from Detroit Edison Company.

The American Electric Power System's CSP program began January 10 when three Detroit Edison employees held a week-long instructor training seminar in Columbus, training 20 AEP System employees in the best methods of presenting the CSP course. The course prepares employees to make a sales call on an industrial, commercial or residential customer.

"The 20 employees were power engineers and customer services representatives who made up teams of two.



The instructor training seminar included a role-playing session on the correct way to make a sales call. Here Paul D. Prater (left), customer services representative, Ohio Power Company, listens to the sales pitch made by Mark Dempsey (second from left), customer services representative, Kentucky Power Company. Evaluators of the presentation are Richard C. Johnson (middle), training supervisor, Indiana & Michigan Electric Company, and Howard E. Stevens (second from right), power engineer, Columbus and Southern Ohio Electric Company. Wayne T. Pugh (right), customer services training coordinator, Appalachian Power Company, observes.

The 10 two-man teams will in turn train some 480 other customer services employees during an intensive three-day workshop to be held in Columbus for 10 consecutive weeks which began on January 31," Shearer explained. "Each of the 10 classes will have 48 'students' with three two-person teams instructing each class."

Five AEP System companies — Appalachian Power, Columbus and Southern Ohio Electric, Indiana & Michigan Electric, Kentucky Power and Ohio Power — each provided the Service Corporation with two engineers and two customer services representatives as instructors.

The request for "centralized training" rather than general sessions in each operating company came from operating company management. They had looked upon similar training done in Columbus in 1982 for the Residential Conservation Service (RCS) home energy-audit program as very successful, as it gave employees an opportunity to share job-related experiences on a one-on-one basis.

"Our customers look to our sales representatives to advise them in the most efficient way to meet their energy needs," Shearer said. "This training, in which the sales representative learns to identify the needs of the customer, to present

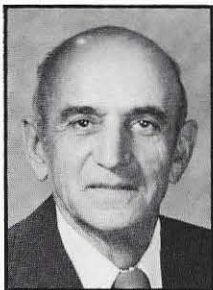
the benefits of our service and to ask for a commitment, will help our people do their jobs in a more efficient and professional manner."

Dorman M. Miller, AEP vice president-marketing/customer services, in recent years has seen the company come full-cycle in the field of marketing and customer relations. In the early 1970s the company made the transition from being actively engaged in the selling and marketing of electric appliances to that of customer services. He pointed out that the change back to the emphasis on selling has taken on added significance with the implementation of the CSP program due to the severe recession being experienced across the nation and, in particular, the AEP System's service area.

"We need to boost the sale of electric energy on the System and, at the same time, provide our customers with quality and efficient service for their homes and businesses," Miller added. "The successful marketing of products like electric thermal storage, the add-on heat pump, add-on resistance heating and security lighting is the task that lies ahead for the people participating in this program. Training our people to be able to answer the questions of the customer is the bottom line." □



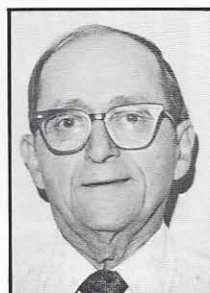
# RETIREMENT



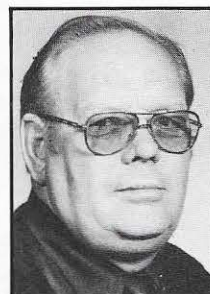
"I have been satisfied working for the company but am glad to retire," says **Daniel M. Acela**, line crew supervisor exempt in the Montgomery area of Charleston Division. "I plan to go to Florida for visits during the winter months and now I'll have more time to hunt and fish in West Virginia. I will miss the good people I have worked with over the years."



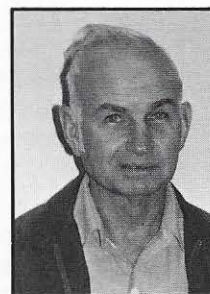
**Harvey Agee**, meter electrician A in the Fieldale area of Roanoke Division, moved to that area in 1948 when it was made a district office. He had started work the previous year as a maintenance helper in the old Roanoke steam plant. "I'll have more time for my church work now," he says. Harvey has been active in the Boy Scouts in the past.



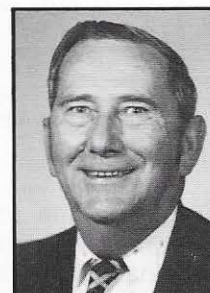
"I've always tried to give the company a fair day's work for a fair day's pay," says **Delmar Alexander**, Philip Sporn maintenance mechanic B. "The biggest change in my work came when we began using air-operated wrenches. It made working on pulverizers a lot safer and easier." Future plans include visiting his son in Colorado this summer, gardening and woodworking. He has two children and one grandchild.



"I enjoyed the years I worked for the company," says **Cullen Altizer**, Beckley engineering technician (LTD). "I enjoyed working in the line crew, but I finally worked up to what I enjoyed doing best — engineering." He wants to make at least two trips west to Oregon and Wyoming to visit an old Army buddy and do some hunting. Cullen and his wife have three children and seven grandchildren.



**Coy Arnold**, Kingsport station mechanic A, has no definite plans other than just "take it easy and enjoy life". He enjoys fishing, both on lakes and from the river bank, and gardening. Coy came to work in 1943 as a laborer at the old Kingsport Utilities Steam Plant and has been on LTD leave since 1971. He has two children and four grandchildren.



**Lawson Bailey**, marketing and customer services director, GO Marketing and Customer Services, Roanoke, feels that the key word in summing up his company experience is "people". He notes, "The people in the company, past and present, have made APCo as successful as it is. The people here have a great deal of pride in what they do." Lawson will start off his retirement by taking a trip to England in April.

## 461 System employees elect early retirement

A total of 461 employees across the AEP System — 44.6 percent of the 1,034 eligible — took advantage of the System's special one-time offer of liberalized benefits for early retirement and did so on February 1.

Gene B. Hale, the AEP Service Corporation's vice president-personnel, said, "With this program, we were able to achieve a sizable reduction in the System's total employment and on a voluntary basis. This is a much preferred means of meeting the objective of the current cost-reduction program related to payroll costs."

The offer was made available to employees 60 through 64 years of age as of February 1 with at least 10 years of vested service in the AEP System Retirement Plan. In the case of Columbus and Southern Ohio Electric Company, a one-time opportunity to retire February 1 under an existing special early retirement program was provided.

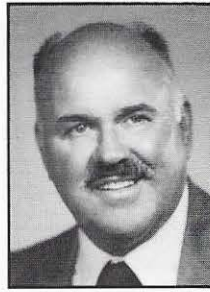
Appalachian Power Company, with 160 retirees, had the largest number. Wheeling Electric Company, with seven retirees, had the highest percentage (58.3 percent) of those eligible.

	Employees Eligible	Employees Retiring
Appalachian Power .....	305	160
Columbus and Southern .....	111	38
Indiana & Michigan .....	147	72
Kentucky Power .....	50	24
Kingsport Power .....	12	6
Michigan Power .....	16	2
Ohio Power .....	235	135
Wheeling Electric .....	12	7
AEP Service Corp. ....	100	10
Coal mining and affiliated operations...	46	7
Total .....	1,034	461

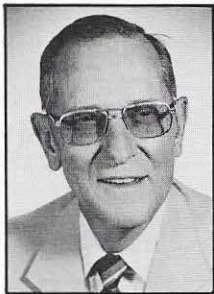




"I used to farm a great deal and during the winter of '52 when things were slow I went to look for work," says Philip Sporn Unit Supervisor **Rex Bailey**. "I never regretted my decision. I couldn't ask for better treatment than I've received during my 30 years' employment. It's been a good life for me." He adds, "I really enjoy my grandchildren and spending time with them is as good as any hobby."



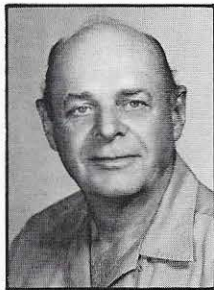
"I've found APCo to be a good company to work for," says **Warren Boblett**, Lynchburg meter service mechanic. "I've enjoyed working with the other employees and I've found them to be a nice group of people." Warren, who served in the Army during WW II in combat engineering and coast artillery, plans to catch up on his hunting, fishing and garden work.



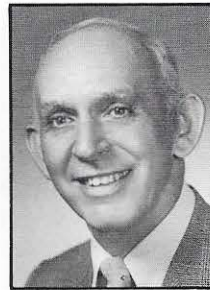
"Over the years it has been truly a great experience to work for a fine company and to meet and work with many fine people," says **Paul R. Baker**, Huntington customer services supervisor. "The company has been good to me, allowing a number of advancements that have been very satisfying. I will miss the association of my fellow employees." His future plans include traveling, golfing and fishing.



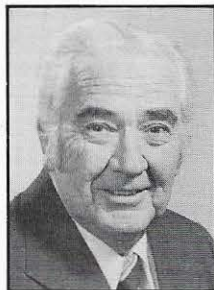
"I have enjoyed working. Appalachian has been a good company to work for," says **Woody Bonds**, Beckley driver-ground helper. "When I first started, the work was sometimes hard and the hours long. New and modern equipment has made the job easier." Woody's retirement plans include traveling and doing as he pleases. He has 34 years' service.



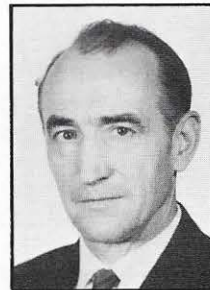
**Jim Barker**, Beckley station mechanic A, joined Appalachian in 1947 as a laborer. During his career he also worked as a meterman C and B. Jim says his plans for the future include house painting, working in his garden and visiting his three daughters. He and his wife make their home in Oak Hill, W. Va.



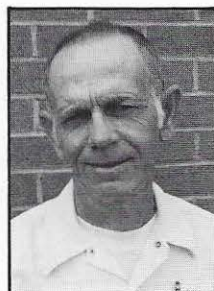
"When I came to Appalachian in 1947, I desperately needed a job and they gave me one," recalls **Dan Bozo**, Beckley customer servicer. "I appreciated the job and have enjoyed every one of the 35 years I have spent working here. I will certainly miss the employees." Dan has made no immediate plans for retirement since his wife will be working for another two years.



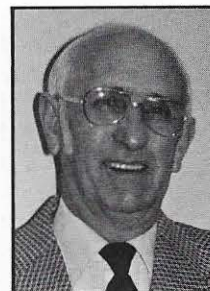
**John Beall**, meter supervising engineer (lab), GO T&D Meter, Roanoke, began working for APCo in 1939 in the Charleston Meter Department. "I traveled on the road for 30 years, testing meters in plants and stations. I gained friends throughout the AEP System," he notes. "I will miss the people I work with most of all." His retirement plans include traveling and spending time at his mobile home on Smith Mountain Lake.



"My decision to retire was not an easy one. I'll miss the people I've worked with," admits **C. A. "Brad" Bradford**, Philip Sporn unit supervisor. An Illuminator story in 1979 on Brad rowing the Ohio River to and from work was picked up by UPI and AP. "I received calls from people around the country who saw me on TV or read about me in the papers. I've rowed approximately 6000 miles in my 31 years here."



"I have enjoyed immensely working for the company," says **Winfred Bennett**, collector in the St. Albans area of Charleston Division. "It has been good to me, and I am sure happy with the special retirement program. Now I'll have time to work on my house and do some hunting, fishing and trap shooting. Later on I may travel some."

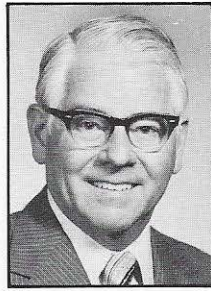


An extended trip to Oklahoma and Kansas to visit his grandchildren is high on the list of activities for **William Bradshaw**, Kingsport line crew supervisor. A 35-year veteran, he has been on LTD since 1979. Brad's hobbies are gardening, hunting, fishing, raising bird dogs and restoring antique gasoline engines. He and his wife have three children and four grandchildren.

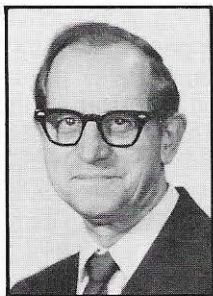




"I really enjoyed my work and the people, which made going on LTD leave last year very difficult," says **Virginia Bright**, classification and accounts payable clerk A, GO Accounting, Roanoke. She and her husband spend a lot of their time at their home on Claytor Lake. They also plan some traveling during retirement.



**Jack Burnett**, allocation and load research supervisor, GO Rates & Contracts, Roanoke, began his career as a power sales engineer. He says, "I got a lot of satisfaction out of working with customers and helping them get the best use of their electric service. Jack plans to do some volunteer work with the Better Business Bureau in Roanoke which he served as president in 1971.



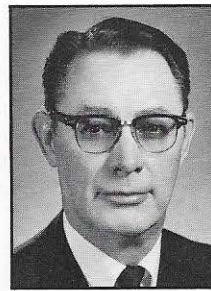
**Bennett M. Brown**, Glen Lyn Plant maintenance supervisor, had more than 38 years' service. He says, "I've enjoyed working for the company very much, and I'll miss all the employees. I plan to come back to see everyone." Bennett will continue being the neighborhood handy man, repairing appliances, furnaces and automobiles.



Early retirement ended a 31-year career for **George Burns**, Philip Sporn maintenance mechanic A. A native of Leon, W. Va., he was hired just two years after the plant's first unit went into operation. During his service George worked as a helper, junior maintenance man and master maintenance man. He and his wife June have two children.



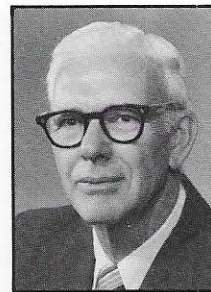
"I was working at a service station when they put the first line gang in the Rocky Mount office," recalls **C. R. L. "Bob" Brown**, driver-ground helper in the Rocky Mount area of Roanoke Division. "I was hired in 1949 and stayed with it for nearly 34 years." He has been on LTD leave since 1978. Bob adds, "I'm still interested in cars, and I clean and fix up old models."



"I enjoyed my work with the company and think I was very fairly treated all the time," says Huntington Commercial Engineer **Hal Burns**. "I've missed not being able to go to work but I have enjoyed the LTD plan. It would have been very rough had I not had it." He and his wife Mildred hope to travel some and want to spend more time with their granddaughter. "She's our pride and joy," he adds.



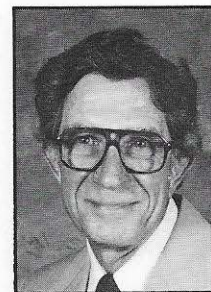
**Don Brown**, Philip Sporn outage coordinator, participated in the pre-operating and preparation of Breed Plant from a chemical standpoint as well as handling the startup of Sporn Unit 5. He also was active in efforts to modernize Sporn Units 1-4. "My dad was a control operator at Glen Lyn," Don notes. "We plan to spend the winters in Merritt Island, Fla., and I want to renew my interest in golf and photography."



**Dorus D. Campbell**, Clinch River Plant shift operating engineer, says, "The hardest part of retirement will be missing the people I have worked with for so many years". He joined APCo at Cabin Creek in 1942 and moved to Clinch in 1958. Dorus enjoys car repair, carpentry, fishing and gardening. The Campbells also plan to travel some.



**Evelyn Buckland**, Pulaski secretary-stenographer, plans first "to get caught up on things at home. Then I will probably become more active in church and community organizations." Her husband Kelly was a T&D clerk senior before electing early retirement in 1975. Evelyn, a Pulaski County, Va., native, has more than 37 years' service.

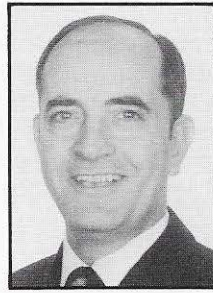


"My most memorable event was being in the control room when we paralleled Unit 1 with the system," says Philip Sporn Maintenance Supervisor **Wyatt Franklin Chadwell**. "I plan to spend most of my retirement here in New Haven except for several winter months in Florida. I also want to go to California soon." His father worked at Philo; a brother is retiring from Cook this month; and his son Jim works at Gavin.

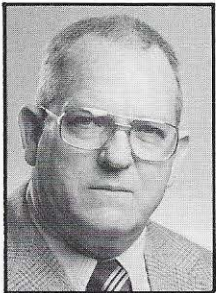




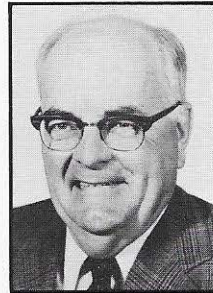
"I'll miss my work and the good friends I've made at Appalachian over the years," says **Bill Chaffins**, Bluefield stores attendant senior. "I have no particular plans except to take it easy. When my wife retires in a few years we will probably travel. I enjoy fishing but haven't had much time since I've been working. Maybe now I can get started back."



**Bob Cooke**, Philip Sporn plant performance superintendent, was born and raised on the land where the plant is now located. Hired as a results helper, he says, "I received lots of encouragement from management to pursue further education. I've never regretted a minute of working for the company. I've been around good people. It's been a big part of my life and I'm going to miss this place."



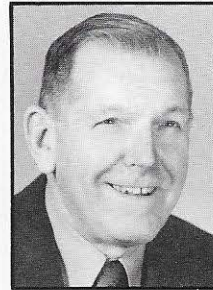
**Ernest Clay**, Kingsport electronics technician, and his wife Mary Francis have already taken 10 Caribbean cruises and hope to take many more during retirement. His hobbies include conducting electronic experiments and collecting photos of aircraft. A native of Canton, N.C., Clay was employed in 1945 as a meter reader. He served in the Army during WW II, including 26 months in the South Pacific.



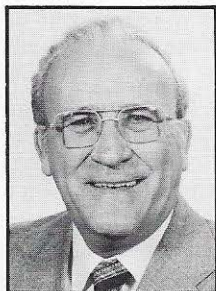
"My work experience with the company has been good, and I have made a lot of friends," says **Vernon Costello**, Charleston engineering technician senior. "I have enjoyed participating on the company bowling team over the years. I have no definite plans for retirement. I will enjoy working around the house, relaxing and, of course, keeping up with my bowling."



**Rozell Clayburn**, Pulaski senior telephone operator, joins her husband Charles as an Appalachian retiree. He was head custodian before electing early retirement in 1979. During her 29 years' service, Rozell held the positions of janitress, office messenger and PBX operator. The Clayburns have one child and three grandchildren.



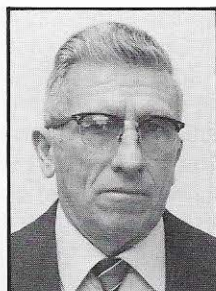
"Only one other man at the Service Center has been here longer than I have," says **Dennis K. "Doc" Craft**, Roanoke head T&D clerk. "Everyone else started after the war." A native of Clifton Forge, Va., Doc was hired in 1941 as a groundman and has worked in the Line, Meter, Accounting and T&D Departments during his career.



"I have always gotten along with all the people and liked the fellowship," says Charleston Stores Attendant **J. Fred Clendenin**. He began his career in 1946 as a meter reader junior and has been on LTD leave since 1979. His plans for the future include some traveling and playing golf. Fred and his wife Mary have three children and seven grandchildren.



**Everette Crawford**, Pulaski general line supervisor, claims "I could tell all kinds of stories, but there's not enough room for them all." The Montgomery County native served in the U. S. Army during WW II. He began work in 1948 as a laborer and has been on LTD leave since 1980. He and his wife Goldie have two children and one grandchild.

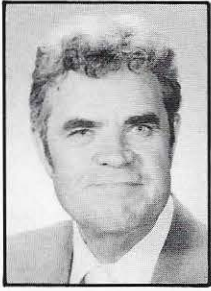


"There is not a finer group of people to work with, and I have no complaints about the company," says **Rufus Campbell Coffman**, Charleston engineering technician senior. "It has been a good company to work for. I have some projects around the house I want to start and will probably do some parttime surveying since I am a licensed surveyor."

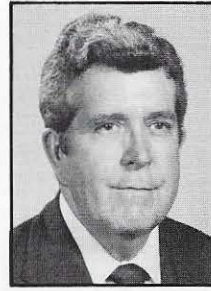


**B. A. Cruise**, line crew supervisor NE in the Fieldale area of Roanoke Division, started with APCo in 1947. "For two years before that, I worked for a man who had a contract with the company hauling poles and wire," he adds. In addition to his home in Collinsville, Va., he owns a farm in Henry County and a house at Myrtle Beach. "I love horses, and I've got some cattle to look after. I don't plan to do any more than I have to."





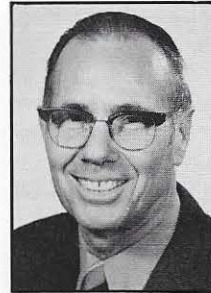
"I think Appalachian employees are the finest you want to meet anywhere. I have enjoyed my association with them both on and off the job," says Charleston Station Superintendent **Paul F. Curry**. A 36-year veteran, he plans to spend more time with his grandchildren, fishing, golfing and traveling.



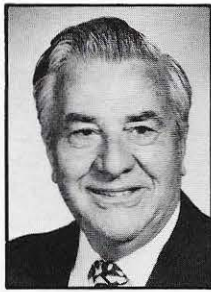
"I have always been proud to be an employee of APCo and have said so, even at times when the company was the target of much controversy," says **Larry Dougan**, GO personnel supervisor, Roanoke. "Our employees and the company management are the very best. I am looking forward to spending more time with my wife and family and playing golf and fishing at Myrtle Beach."



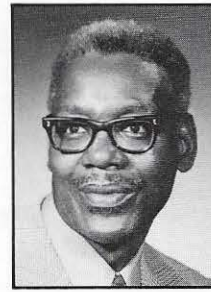
"I've put in 31 years with the company and now I'm looking forward to retirement," says **Les Damewood**, Philip Sporn maintenance mechanic A. "I don't have any definite plans but I want to do some traveling. I need to get caught up on some work around the house, and maybe I'll be able to do some fishing now. I also enjoy gardening." He has one child and five grandchildren.



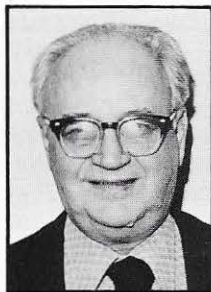
"Since beginning work here in 1951, I have seen the Communications Section grow from a few two-way radio systems to microwave and computer communications," says **James Duffield, Jr.**, communications engineer, GO T&D, Charleston. "I worked for a number of companies before joining APCo, but nowhere have I found as good a group of people to work with as in APCo and the AEP System."



"I don't think I could have found a better company to work for in lieu of what has happened to me," says **Gene Davis**, Huntington line inspector. "I've been on LTD since 1978, and it was a God-send that the company had such a good plan. We are spending our fifth winter in Florida. My wife and I have our own apartment, and we have a daughter down here."



"I have enjoyed working for the company, but I am looking forward to retirement," says **Bob Duren**, Beckley head custodian. He plans some traveling, including visiting his son who lives in New Jersey. "During the summer I like to garden and play golf as often as possible." He and his wife have two children and four grandchildren.



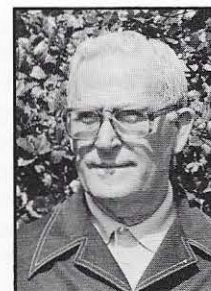
"I used to work construction, and one of the things I appreciated most while working here was the job security it provided me," says Philip Sporn Unit Supervisor **Bill Doolittle**. "When I first started working, I appreciated the on-the-job training I received. Now I intend to do some traveling and remodel my house. I also enjoy hunting and fishing."



"I had ten reasons to work — a wife and nine children," says **Hardia Ellis**, John Amos maintenance mechanic B. "My children's plans will influence to a large extent what I do in retirement. I want to spend some time hunting with my sons and grandsons." He began his career 42 years ago as a laborer at Cabin Creek and had risen to master maintenance man before transferring to Amos when that plant closed.

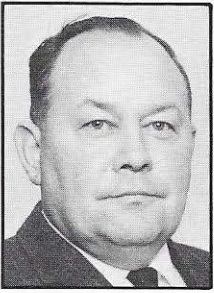


**Jasper Doss**, Roanoke line crew supervisor, remembers that work was more difficult years ago. "We used to have 11- or 12-men crews, and it was all manpower and handwork. We built Huntington Court, Melrose and Wasena substations and used crossties, jacks and pipe to roll the transformers into place." He adds, "When this early retirement offer came up it was a real tough decision, one of the hardest I've ever made."

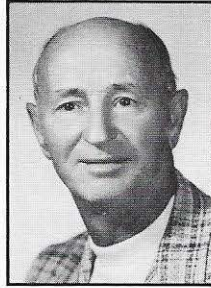


"Working for Appalachian is the only job I ever had," says Charleston Meter Service Supervisor **John Boyd Eplin**. "APCo is a real good company that has been good to me. I enjoyed working with many fine people. Now I plan to just take it easy and do what I want to do when I want to do it." A veteran of more than 43 years' service, he has been on LTD leave since 1977.

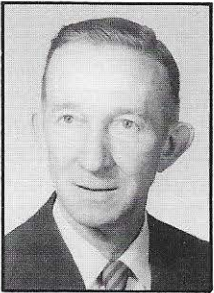




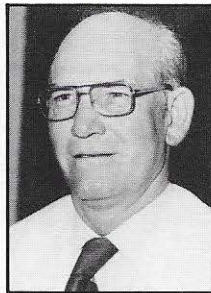
"The company's LTD program has certainly been good to me," says **Claude Farley**, who was area supervisor at Princeton in the Bluefield Division before going on LTD in 1972. "You just don't realize how good it is until you need it. I worked with a lot of good people during my career. I enjoy hunting and fishing; and, if I can catch up with my brother Clyde (retired Tazewell area supervisor), I'd like to do some fishing on New River."



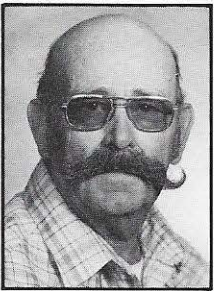
**Charlie Flint**, Oak Hill area service restorer in the Beckley Division, worked for R. H. Bouligny before joining APCo in 1949 as a lineman A. "I always liked this type of work, being outdoors, although the hours were sometimes long and the work hard." A native of Lookout, W. Va., he and his wife Freida have two sons.



**John Faucette, Jr.**, Roanoke electrical engineer senior, was hired as a clerk junior in 1946. He is a Roanoke native who plans to remain in Roanoke. "My wife and I have nothing in the planning stage concerning retirement other than to enjoy life. We do plan a trip to the Caribbean, as we have done in the past, and we like to visit our son in the Washington area."



"I enjoyed my job very much, and I really miss it," says **W. D. "Doc" Foster, Jr.**, Beckley line mechanic A. "The people I worked with at Appalachian are the best people I have ever been around." Doc came to work in 1947 as a meter reader and has been on LTD leave since 1973. He is active in his church and will continue that work in retirement. He and his wife have two children and one grandchild.



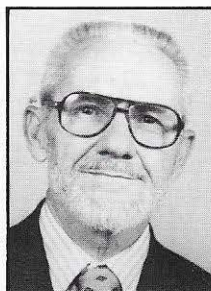
**Glenn Haze Felty**, Williamson meter reader, credits Everette Carrico and Bill Stratton with his nickname "Big Sid". He recalls, "A circus featuring a big Brahma Bull called 'Big Sid' came to town. The day following the circus they started calling me that name and it stuck." The Greenup, Ky., native adds, "Appalachian has been a good company to work for."



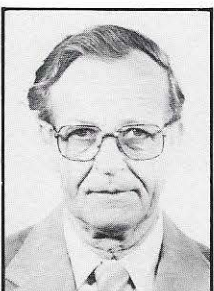
"My APCo career could be described with a motto from Progressive Farmer magazine — 'A good life as well as a good living'," says **Annie Francis**, customer accounts representative B in the Marion area of Abingdon Division. "I'll miss all the employees I've come to know over the years." An extensive world traveler, she will leave the end of this month for a trip to the Holy Land, which she visited 17 years ago.



**Floyd F. Ferguson**, Glen Lyn Plant unit supervisor, worked for 31 years. He says, "I've appreciated my job very much, and I don't know of a better place to work." He enjoys attending auction sales and sporting events, refinishing furniture, gardening, hunting and fishing. His son, Leon, is a utility operator at Glen Lyn.



"I have a lot of good friends at APCo," says **Frank Frango, Sr.**, transmission station supervisor, GO T&D Transmission, Roanoke. "I liked the challenge of my job, a different work situation occurred practically every day. If I had it to do over again, I wouldn't work for anyone else other than APCo." Frank, who has been on LTD since 1975, enjoys hunting and camping. He is restoring a 1946 farm tractor.

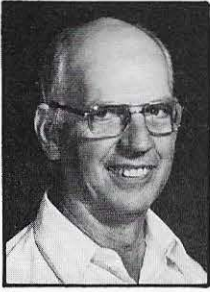


**Kennis "K. D." Ferguson**, station mechanic A, GO T&D Station, Roanoke, says, "I have enjoyed my 29 years with Appalachian." The Roanoke native was hired as a system substation man helper. His retirement plans include refinishing old furniture, fishing, hunting and gardening. He and his wife have two daughters.

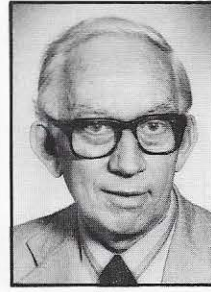


"I am thankful for the friends I have made in the company," says **Otis Franklin**, Lynchburg meter supervisor. "I have enjoyed the working relationship with those outside of the company such as architects, builders and electricians. I hope I will continue to be associated with them in my retirement." He and his wife have taken island cruises in the past and are making plans for another one.





"I've enjoyed working for the company very much, and I'll miss all the employees," says **Jesse Frazier, Jr.**, Kanawha River crane operator. "I don't live too far away so I'll come back often. I don't plan to travel too much, but I'll have plenty to keep me busy — my church work (I've been treasurer for 25 years), and I plan to get back to woodworking and farming."



"I have enjoyed all of these years working with the company," says **Robert Hall, Jr.**, communications engineer senior, GO T&D Communications, Huntington. "There are a lot of dedicated people at APCo and it's been a pleasure working with them." He plans to spend more time with his two daughters and two grandchildren as well as with his hobbies of photography, music and operating his ham radio.



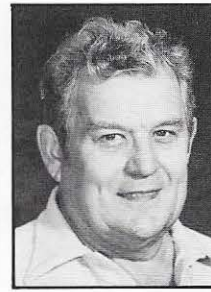
**Arvle Frye**, Kanawha River Plant shift operating engineer, had nearly 40 years' service. He says, "I've appreciated my job very much, and I don't know of a better place to work. I'll be back to see everyone often since I live within walking distance of the plant." Arvle plans more hunting and fishing and possibly some travel.



**Rex Wilson Hampton**, line crew supervisor NE in the Galax area of Pulaski Division, is a 30-year veteran. He worked as a meter reader, groundman, and lineman C, B and A during his career. He has been on LTD leave since 1981. Rex served in the Navy during WW II. He and his wife have three children and three grandchildren.



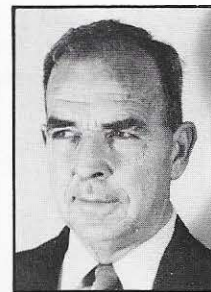
"Dabble in politics" is what **Worley Grizzel**, line crew supervisor in the Gate City area of Abingdon Division, plans to do. He is a former member of the Scott County Board of Supervisors and active in local civic organizations. "Electing early retirement was a good opportunity and I couldn't afford not to," he says. Worley hopes to get in a little visiting with friends.



"I have appreciated my job and have worked hard, but I plan a relaxing retirement," says **A. F. "Jim" Hanning**, Kanawha River maintenance mechanic A. "I plan to travel down South and enjoy my grandchildren." A 41-year veteran, he worked 11 years at Cabin Creek before moving to Kanawha in 1953. He has two children and five grandchildren.



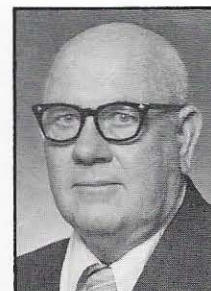
"I have enjoyed working for the company," says **James Leonard Hale**, meter reader in the Pearisburg area of Pulaski Division. "I think APCo has good management and good job security." He has been on LTD leave since 1980. Leonard enjoys attending sports events and traveling when he is able. He sang in the Methodist Church choir for 20 years.



"Appalachian and the employees have been very good to work with," says **Charlie C. Harper**, Charleston line mechanic A. "I plan to travel some and work with the Shrine Scottish Rite. I am captain of the Legion of Honor drill team and will probably do some traveling with them." A 34-year veteran, Charlie and his wife Frances have two children and one grandchild.

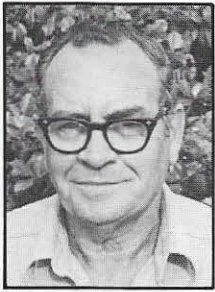


**Jennie Hall**, Charleston customer accounts representative B, says, "I'm glad I started to work for Appalachian in 1943. I have lots of good friends at the company, and they have been good to me during my sickness." She has been on LTD leave since 1981. "My husband Ernie and I still make trips to see his mother, who is 95 years old and lives in Oak Hill."

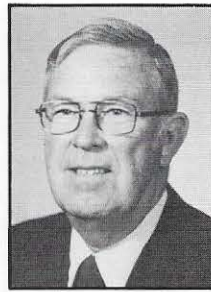


"APCo has been a good place to work," says **Bill Haulsee**, regional chief operator, GO Operations, Danville. "I couldn't have made a better choice. I have worked with the best people in a variety of jobs. They are the best people on earth". He adds, "I am active in the American Legion and hold several positions in the local post with a national appointment which takes me about the country. I also plan to spend more time gardening, woodworking and golfing."

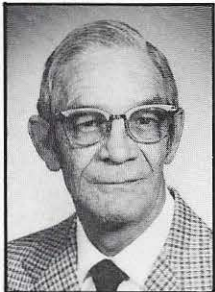




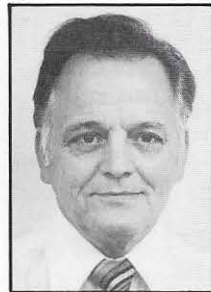
"Overall I enjoyed my job with the company," says Charleston Station Crew Supervisor NE **Rex W. Hayes**. "I have seen a great improvement in equipment that I have worked with over the years". A 33-year veteran, he hopes now to have more time to go see the Cincinnati Reds play ball and to do some deer and squirrel hunting.



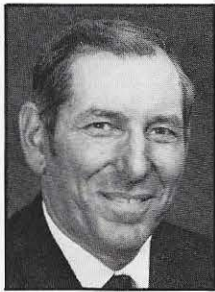
**Troy Holland**, Roanoke engineering technologist, has more than 37 years of service with Appalachian. Much of his early career was spent as a record clerk and engineering aide. He was promoted to line inspector in 1969 and ten years later to the position he holds at retirement.



"I won't miss the weather or the work, but I'll miss the people — not only APCo people but customers, cable TV and telephone company personnel," says **James Hicks**, Huntington engineer B. "I've always liked my work, all phases of it." Jim usually arrived an hour or more early each day and was late only once in 38 years when he had a 50-mile detour because of a flood.



"Retiring is a big decision for everyone," says **George Holman**, Philip Sporn stores attendant. "I plan to spend more time with my grandchildren and recondition my 1947 Indian motorcycle. I have been a watchmaker since 1950, and my collection includes several old school clocks." He has been treasurer of Syracuse, Oh., since 1960 and was a Scoutmaster for 16 years and treasurer of the Carleton College Board.



"The first week I'm off, I'm going to sit in front of my wood burner with my feet propped up and just take it easy. After that I'll decide what I'll do for the rest of my retirement," says **Bernard Hoffman**, Philip Sporn assistant yard superintendent. "My son owns a dairy farm so he'll help me stay busy. I'll also do my share of hunting." He adds, "I appreciated my years at Sporn. People are eager to help you when you have problems."



**Horace Honeycutt**, Claytor Hydro maintenance mechanic A, will have no trouble keeping busy. "I have collected a lot of woodworking tools and there are a lot of things I want to make. We built our own house, except for the masonry, and there's not a piece of wood in our house that I didn't have something to do with. We are also interested in restoring antiques." The Honeycutts plan to travel some during retirement.



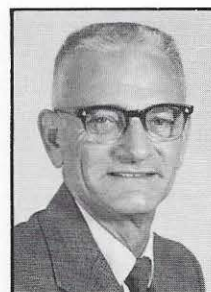
**James E. "Whitey" Hoffman**, Kanawha River Plant maintenance supervisor, began his career at Cabin Creek. He notes, "I've worked on boilers built in 1918 all the way up through and including boilers used at John Amos. I enjoy gardening and plan to see my grandchildren often." His son, James, is a mechanical engineer at Muskingum River plant.



"I've got a piece of land near Ferrum, Va., with an old house where I do some gardening," says **K. K. "Buddy" Hubbard**, Roanoke engineering technician senior. "I'll probably be spending more time there. And there'll be more time for fishing, hunting and traveling." A veteran of 37 years' service, he began as a rodman. He and his wife have three sons.

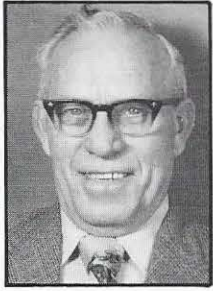


**Wiley Holdren**, Roanoke line crew supervisor NE, is following in the footsteps of his stepfather, John Witt, and his brother, Garland, when he becomes an APCo retiree. "Garland and I went to work for the company on the same day in 1945," he recalls. "I do a little hillside gardening and with retirement I'll be doing more fishing and hunting."

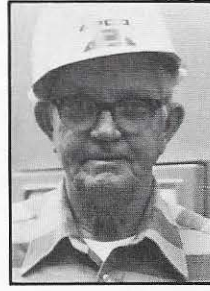


**Ed Hudson**, John Amos assistant yard superintendent, will be living in Florida in the winter and in Eleanor, W. Va., in the summer. He enjoys fishing and expects to travel some. "During my entire 31-year career with the company, I've never been late for work," he notes. Ed was hired in 1951 as a coal handler at Sporn and moved to Amos in 1971.





**Lyle E. Hudson**, Charleston meter electrician A, has been with Appalachian since 1949 when "M. A. Stickle, system meter superintendent, hired me to repair meter instruments and stop watches at the old Alderson Street Shop." He plans to spend more time camping, hunting and fishing. "I might even raise some honey bees."



**Lawrence Kerner "Bill" Johnston, Jr.**, Glen Lyn Plant shift operating engineer, notes, "I have appreciated my job, and Appalachian has been an excellent company to work for." Bill plans a relaxing retirement, which includes traveling, hunting, fishing and gardening. He has three children and four grandchildren.



**Emmet L. Huntley**, Centralized Plant Maintenance manager, has worked for APCo, OPCo and other AEP companies for 37 years. He says, "The people I have worked with have given meaning to my life. Each one of you has contributed to making me the person I am, and I thank each of you — may God bless you." He will spend the winter in Florida, where "I have been communicating with a couple of fish and plan to get better acquainted soon."



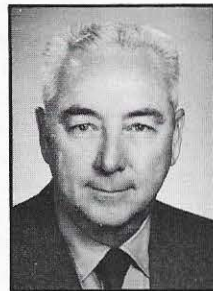
**Eddie Jones, Sr.**, Kingsport station mechanic B, began his career in 1947 as a laborer. He has been on LTD leave since 1979. Eddie enjoys vegetable and flower gardening, and he also raises Chinese and English walnuts, Chinese chestnuts, chinquapins and paw paws. He and his wife live at Gate City, Va., and have one child.



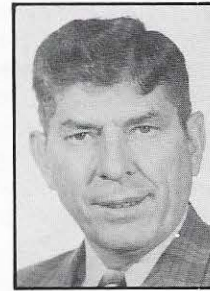
"APCo has been a good place to work. I will miss my many friends and co-workers and wish them all well," says **Doug Jackson**, Huntington meter reader. "I have enjoyed meter reading and I have had many experiences which will stay with me a lifetime. I have no idea how many miles I've driven but I estimate I've walked over 40,000 miles. I've also had 13 dog bites."



"I hate to leave Appalachian, but this early retirement program is just too good to pass up," says **W. H. "Jack" Jones**, Charleston engineering technician senior. "Mary and I will spend next month with our son in Norfolk, Va., before he goes on sea duty. This summer we will visit our daughter in Columbus, O., and travel to other parts of the country. I'll also help Mary in her ceramics shop."



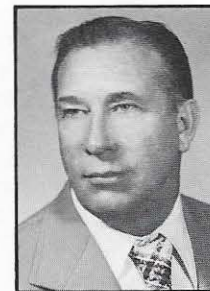
"When I finished school, I knew I wanted to work for an electric utility and that is the only place I applied for work," says **Ralph Johnson**, Huntington customer services manager. "I have enjoyed my 33 years with APCo and I really hate to leave the friends and associations I have made. I will enjoy the freedom that comes with retirement, but I had not planned to retire at this time and consequently have no immediate plans."



**W. H. "Peck" Jones**, Philip Sporn stores attendant, has more than 31 years of service. A native of Pomeroy, Oh., he came to work as a laborer and has worked as a helper, results helper, instrument maintenance man C, B, and A, utility man A, coal handler, junior maintenance man and stores attendant.

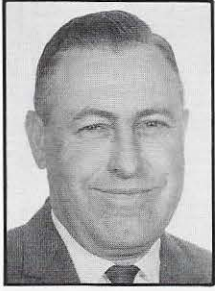


"I am involved in a lot of community projects and expect to stay involved during retirement," says **Sylvester John "Red" Johnson**, line mechanic A in the Galax area of Pulaski Division. "You might say it's a hobby with me." A native of Camden, N.J., he began his career in 1947 as a groundman B and has been on LTD since 1973.

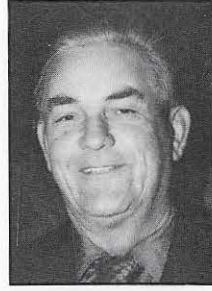


"All the fellows I worked with in the station crew were great," says **Jack Keaton**, Beckley station mechanic A. "They worked hard and pitched in to help one another." Jack enjoys telling about the many practical jokes played on him by his co-workers and says, "I think they did it because they like me." A 32-year veteran, he began his career as a car washer. He has one stepson, four grandchildren and one great grandchild.

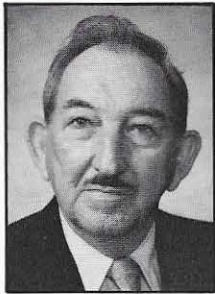




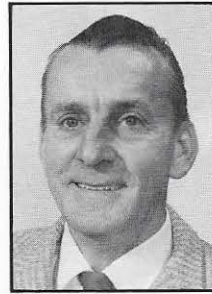
**Earl Keefer**, Philip Sporn senior chemist, came to work in 1949 as a filter plant operator. During his 33-year career, he has also worked as a laboratory tester and chemist assistant. A native of Leon, W. Va., he and his wife have four children.



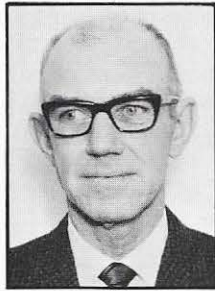
"It has been great working with all the fine people at APCo and its customers. Looking back, I don't think I would have wanted to miss it for anything," says **Bruce Langford**, Huntington area service restorer (LTD). "I will be spending most of my retirement hunting, fishing and building guns and gun cabinets." He and his wife have two children and three grandchildren.



Immediately after requesting retirement, **Louie Keeney**, Clinch River maintenance mechanic A, and his wife Dorothy left for Florida "just to relax, enjoy it and visit some kinfolks". He worked in the coal mines before and after serving in the Navy during WW II. He joined Cabin Creek in 1952 as a laborer and enjoys reminiscing about the "old days at Cabin".



**Mack H. Leonard**, Glen Lyn Plant auxiliary equipment operator, ended a 31½-year career. "Appalachian is as good a company as I've ever worked for," he says, "and I've been treated nice. During retirement I plan to catch up on my fishing and do some traveling." He is an Army veteran of World War II.



"I've enjoyed my association with the people I've worked with at Appalachian," says **Cecil Kelly**, Bluefield line construction and maintenance representative. "I don't have any immediate plans for retirement. I'll just take one day at a time." Cecil came to work in 1946 as a groundman B. He and his wife have one child and four grandchildren.



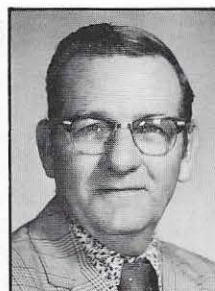
"I've enjoyed working for the company the past 37 years," says **Gene Lineberry**, Bluefield general servicer. "I will miss the good fellowship I've had with all the fine employees. I hope they will stop by and have coffee with me from time to time. Between fishing trips to Nags Head, working in my garden, visiting the children and reading, which I enjoy, I think I'll stay pretty busy."



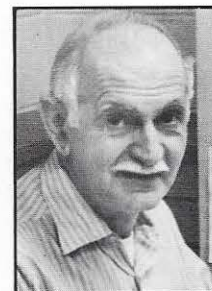
"I certainly have enjoyed my years here with the company and the fine people I have been associated with," says **Jeanette Kidd**, personnel assistant, GO Personnel, Roanoke. A 30-year veteran, she does not have any definite plans for retirement. "Jimmy and I will do some traveling, and I may take up sewing again," she says. "Other than that, I'll just take every day as it comes."



"You just can't work 41 years for a company and not make a lot of friends that you're going to miss," says **Ernie Linkous**, Bluefield garage supervisor. "I've had the best group of men to work with, which has made my job a lot easier." He has no present plans for retirement other than playing golf and bowling. Later on he may take some trips.

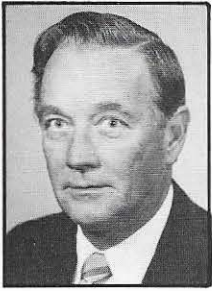


"I enjoyed every minute of my work," says **Oral "Shorty" Lamastus**, regional assistant chief operator, GO Operations, Danville. "Appalachian has a fine group of people to work with." He has been on LTD leave since 1977 and keeps fairly close to home. "I love to read so I spend a lot of time doing just that." He had more than 33 years of service.

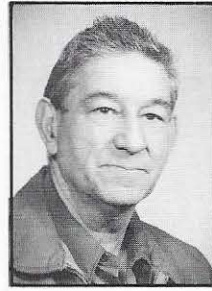


**Warren R. Lovelace**, Central Machine Shop production supervisor, is building a retirement home on Brushy Mountain near Roanoke, Va. "After we move in August, we will visit kinfolks and friends. Joe Pullen and I hope to continue our annual excursion to Michigan to chase salmon," he says. Other hobbies are photography, woodworking, competitive shooting, electronics and auto repair.





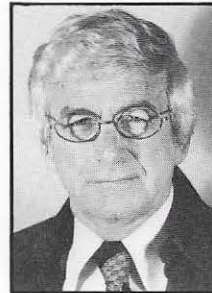
"I feel very fortunate to have worked for a company such as Appalachian for the past 41 years," says **Andrew "Bob" Main, Jr.**, station designer, GO T&D Station, Roanoke. He adds, "I haven't put much thought into making plans, but I am looking forward to retirement."



**Virgil Milam**, custodian in the Welch area of Bluefield Division, joined Appalachian in 1957. A native of Maitland, W. Va., he now makes his home in Superior. In his spare time, Virgil enjoys coon hunting with his friends and trading knives and guns.



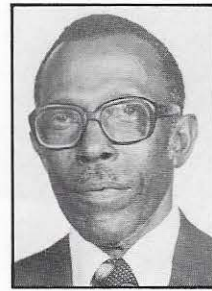
"The company has been very good to me," says **Harvey McGowan**, Huntington line mechanic A. "I have raised my family (11 children) and I really don't think I could have worked at any better place. I really had a good group to work with, and I miss them. Right now, rather than retiring, I'd like to be swinging on a pole." Since he has been on LTD, Harvey divides his time between Huntington and Lakeland, Florida.



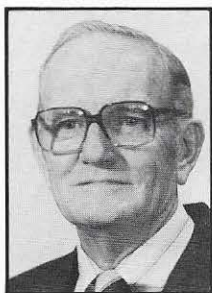
A 34-year veteran, **Herbert R. Miller**, Charleston drafter B, has also worked for the company in Beckley. A well-known artist in West Virginia and other eastern states, he will devote more time to that activity. "I also plan to do more relaxing by traveling and seeing places of interest now that I have the time."



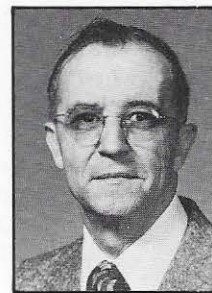
"I'm retiring to go to work," says **W. C. "Mac" McMahan**, Point Pleasant manager in Huntington Division. "Velma and I have faith there's a job for us to do." They applied to the Baptist headquarters for missionary work and will leave this month to work with a church in Nicaragua. About his APCo years, Mac says, "The group of people with whom I have worked are really tremendous."



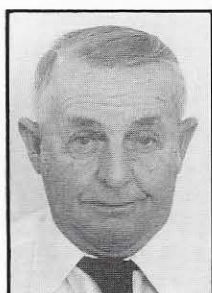
"Appalachian has been a good company to work for. I have been treated real nice and have met a lot of good people with the company," says Charleston Head Custodian **Vashti Miller**. "The first year of my retirement I plan to do some fishing and raise a garden." Vashti had 35½ years of service.



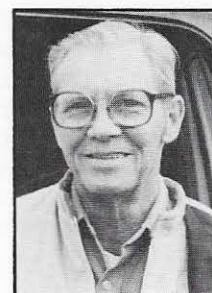
**Paul Hunter "Casey" Mann**, Glen Lyn Plant instrument mechanic A, claims he "could not have worked for a better company and was satisfied with my work." A 35-year veteran, he grows garden plants for his personal use and will continue his greenhouse work as time permits. He has two children and one grandchild.



"It has been a pleasure working with the fine people at Appalachian," says **Owen Minnich**, T&D engineering manager, GO T&D Administrative, Roanoke. He had more than 38 years' service. Some of Owen's plans for retirement include traveling and working in his garden. He also enjoys photography. Owen and his wife have three children.



**Edmond Angle "Peanut" Martin**, line crew supervisor NE (LTD) in the Christiansburg area of Pulaski Division, had more than 37 years' service. "I have a small farm, but I'm not able to work it," he says. "My son looks after the cattle and does most of the other work." A native of Floyd County, Va., he served in the Army during WW II.

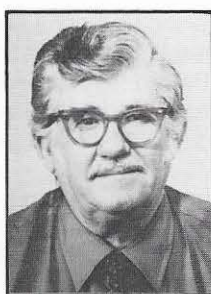


"When I came to work in 1950, I was impressed by the vast job knowledge of some of the senior employees," says **John Morgan**, Philip Sporn shift operating engineer. "As I look back I remember how hard it was to imagine myself being in their position someday. Now that day is near." John owns a travel home and among his planned stops are Myrtle Beach, S.C., and the Ohio State Fair, which he attends regularly.





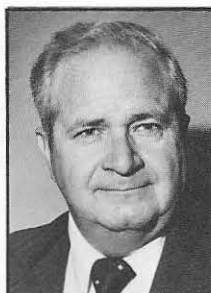
"I enjoyed working for a great company and would still be working had I not been forced through illness to go on LTD," says **Carl Murray, Jr.**, Huntington division r/w maintenance inspector. "The early retirement offer is very timely and will mean more to me now than having to wait until age 65. My future plans are indefinite at this time." He and his wife have two children.



"I liked everything about my job with Appalachian," says **James Palmer**, surveyor assistant-rod, GO T&D Civil Engineering, Roanoke. "I never met anyone within the company I didn't get along with. I enjoyed the traveling and the outdoor work. Since I was on the road so much there are a lot of jobs that need to be done at home." He does plan more fishing, however.



"I like to fish," says **Orville Napier**, Roanoke meter service mechanic A, "and long about April we'll probably head to Florida with the pop-up camper. This summer we'll be spending a lot of time at Camp Kilowatt." Orville began his career in 1945 at the Logan Plant and transferred to the Rocky Mount area in 1961. He retained his home in Rocky Mount after coming to Roanoke to work.



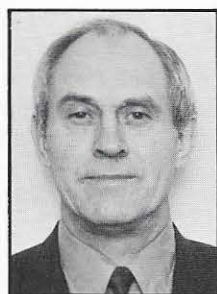
"APCo is the greatest place on earth to work," says **Wandell Pancake**, Huntington drafter B. "That is still the way I feel even though I have been on LTD since 1979. They are a great group of people to work with and always ready to help one another. As for the future, I only hope I can continue to do odd jobs around the house and enjoy my grandchildren."



"Appalachian has the best benefits of any company that I know," says **Wanda Nelson**, Charleston customer accounts representative B. "It has been a mighty good company to work for. I plan to continue making ceramics, which has been good therapy for me since I have been on LTD leave."



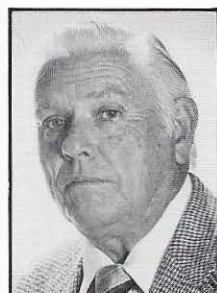
**Roy E. Pendleton**, Glen Lyn Plant unit supervisor, notes that "the company has been good to me. I want to continue hunting and fishing, including my annual trips to Wyoming, where I've bagged 16 deer and 7 antelope in the past five years." An Army veteran of World War II, he has a son, Roy, Jr., who is equipment operator at Glen Lyn.



"I've enjoyed working for the company and will miss all my good buddies, but I do plan to stay in touch," says **Ray Nunnery**, Bluefield meter electrician A. "I have no immediate plans for retirement, but I would like to catch up on my motorcycle riding as weather permits. This is something I've been wanting to do and now I'll have the time for it."



**P. E. "Shorty" Peters**, Roanoke electrical engineer, was a short order cook at the Texas Tavern, one of Roanoke's most well known eating places, before joining APCo as a groundman second class in 1937. The Lynchburg, Va., native has been on LTD leave since 1979.



**Al Pairgin**, Kingsport right of way agent, and his wife Ruby plan a trip to Hawaii immediately after his retirement. Later on they plan to visit Africa and Europe to retrace his WW II battle route. An Army veteran, he was awarded 11 major battle stars. Al's hobbies are raising Black Angus cattle and beekeeping. He has 36 years of service.

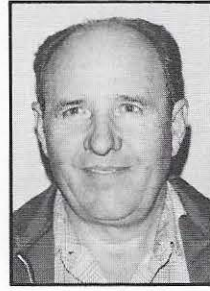


"We've come a long way from stokers to large pulverizers," notes **Clarence Petry, Jr.**, John Amos maintenance mechanic B. He began his career in 1949 as a laborer at Cabin Creek and moved to Amos in 1977. He expects to be more active in the Chelyan Methodist Church during retirement and plans to find time for some fishing. He is currently secretary-treasurer of the Chelyan Lions Club.

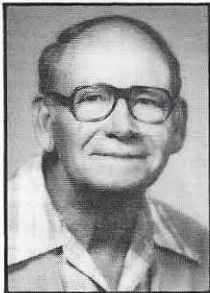




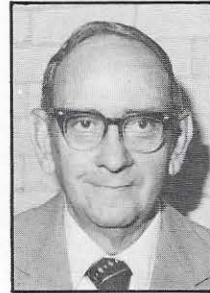
**Ray Phillips**, Roanoke station mechanic B, was one of several Logan Plant employees who transferred to Roanoke when the plant closed in 1961. He started as a groundman in the Line Section and moved to the Station Section in 1969. "I enjoy being with my grandchildren, so I'll be here in Roanoke and visiting in Richmond," Ray says. He had more than 37 years' service.



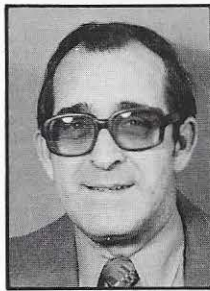
"After 35 years of service, a fellow just wears down, especially traveling over rough terrain like you have in Welch and Grundy," says **J. B. Rhudy**, meter electrician A in the Welch area of Bluefield Division. "I have a small farm near Bristol, Va., and plan to spend some time there doing whatever life dictates. I have two grandchildren and will spend lots of time training and entertaining them."



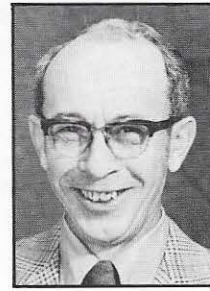
"I always felt lucky to have a job with Appalachian because the work was dependable," says **John Porter**, Lynchburg station mechanic A (LTD). He served in the Navy during WW II and was on the Carrier Lexington when it went down during the Battle of the Coral Sea. He also served during the Korean War. He will keep busy working on antique clocks, taking care of his garden, and tracing his family tree.



"I have worked with a nice bunch of fellows all the time," says **Frank Rouse, Jr.**, Claytor maintenance mechanic A. "I'll miss them and I'm sure I'll have to readjust my lifestyle." A 42-year veteran, he worked at Claytor his entire career except for eight years in GO Hydro. Frank served in the Air Force during WW II. He and his wife have one child.



"The last thing I will miss is getting those 2 AM trouble calls," says Charleston Service Supervisor **Leland Price**. "Appalachian has been good to me. It helped me educate my son, and I haven't missed a meal in 37 years." Leland is retiring from the same job his father, Walter, retired from in 1956. He is planning trips to Florida and California.



"My philosophy was to give a good day's work for a day's pay. When you do that you don't worry about job security," says **Dale Roush**, Philip Sporn stores attendant (LTD). "I have a very good feeling about APCo and Sporn Plant. I've always been treated fairly and enjoyed my job. I plan on putting my camper to good use and doing a little more fishing."

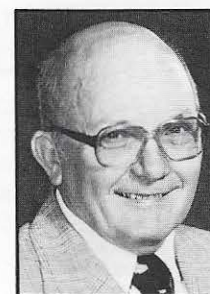


"I didn't look forward to this retirement because I really enjoyed my life with the company," says Huntington Meter Electrician **Jim Pugh**. He and his wife Shirley moved to Cocoa, Florida, after he went on LTD leave. "I enjoy my yard work, fishing and swimming, and we often picnic on the beach," he says. "We have quite a few friends where we live and everyone is very congenial."



**James Franklin "Whitey" Russell**, Philip Sporn maintenance mechanic B, retires with 31 years' service. During his career he worked as a laborer, helper, junior maintenance man and maintenance man. A native of West Columbia, W. Va., he and his wife Irene reside now in Middleport, Ohio.

"I'm retiring because of my health and the 118 miles a day I drive to work," says **John Reitmore**, John Amos maintenance supervisor. "I expect to keep active for as long as I can. I do woodwork and mechanical work and enjoy gardening, hunting and fishing." John has 12 years' service, joining Amos in 1970 as a maintenance man A. He and his wife live in New Haven, W. Va.



**Archie Searls**, Kanawha River Plant maintenance mechanic B, spent his first 11 years of service at the Cabin Creek Plant. "I've enjoyed working for the company and I'll miss all the employees, but I'll stay busy with my church work and visiting the sick," he says. Archie enjoys hunting and may take some short trips but plans no extensive traveling.





"I have made a lot of good friends in the company, and the work has been enjoyable," says **Wally Shrader**, regional dispatcher, GO Operations, Abingdon. He began his career as a junior clerk at a substation in Welch and transferred to the-then System Operations in 1952. He has no special plans for retirement.



**Ken Spicer**, Roanoke line crew supervisor, says he plans to "keep a fire burning in the basement of my home in Villamont and just take it easy. I also plan to hunt and fish." He adds, "I've been doing electrical work all my life. If there's one memory that stands out, it is the fine people I've met all over the company as part of the safety audit program."



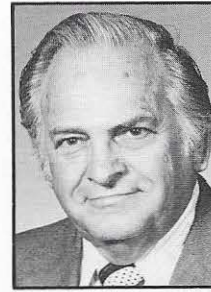
"Early retirement is good," says **Bob Smith**, Philip Sporn maintenance mechanic A, "but you can't be a part of something for 31 years and walk away without some regret. I'll miss the people I've worked with. I'm adding a wing to my house; I stay active in my church." He wants to rebuild his railroad empire, consisting of 600 cars and 12 steam locomotives. He also has a bottle collection and a library of old books.



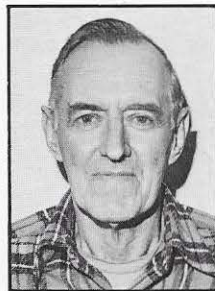
"I have enjoyed my association with the large number of people I've worked with at Appalachian," says **Richard Stinnett**, drafting supervisor, GO T&D Civil Engineering, Roanoke. A veteran of 42 years' service, Dick claims, "I have no set plans at this time. I will do whatever I feel like doing each day."



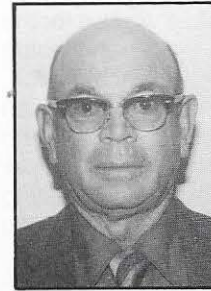
"I have worked with some fine people at Appalachian and I have really enjoyed my job," says **Carl Smith**, Oak Hill area service restorer in Beckley Division. "I will miss the people I have worked with." A native of Stanaford, W. Va., he had three years' broken service before being hired on a permanent basis in 1949 as a lineman B. He and his wife Gracie have three children and four grandchildren.



"One thing that has impressed me about APCo is the technological advances within the company over a relatively short period of time," says **Dave Stoner**, centralized cash supervisor, GO Accounting, Roanoke. "When I first came to work in Accounting, everything was done manually. The New 3762 IBM computer processor has speeded up cash processing tremendously."



"During my work years, I wasn't afraid to work," claims **Cecil Smith**, Philip Sporn maintenance supervisor. "I once worked 90 days without a day off." Cecil has been on LTD leave since 1973. "The company made a lot of changes during my years. The work is easier than it used to be." He adds, "I really enjoy fishing but during the last 12 years I spent most of my time raising cattle."



**Steve Suthers**, collector in the Wytheville area of Pulaski Division, joins his brother Ernest as an Appalachian retiree. Steve spent the majority of his 37 years' service as a meter reader. Now he plans "to spend more time on the farm and take each day as it comes". An Army veteran of WW II, he belongs to the VFW and Order of Oaks.

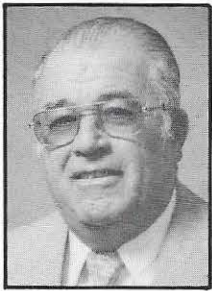


**Durward Belmont "Dusty" Smith**, Pulaski surveyor, ended a career of more than 36 years. He had been a rodman, transitman, district instrument man, T&D clerk and instrument man before going on LTD in 1978. A veteran of WW II, he was in the first wave of Marines to hit the beach in the battle for Guadalcanal. He has two children and four grandchildren.

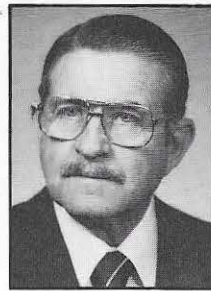


"Working for Appalachian has been a pleasure all the way," says **Jim Tapley**, assistant station superintendent, GO T&D Station, Roanoke. A 35-year veteran, he adds, "It has been a privilege to be associated with the people I have worked with." He has no specific retirement plans other than to become more involved in church activities. He also enjoys stamp collecting, traveling and gardening.

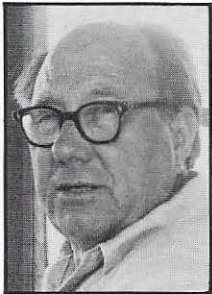




"I'll finally get to be my own boss, almost," says **Hobert Taylor**, line mechanic C in the Lebanon area of Abingdon Division. He adds, "My wife will see to it I keep busy." A deacon in the Spring City Baptist Church, he plans more church work, gardening and working around the house. "APCo has been a real good company to work for and provided a livelihood for me and my family. One of the hardest parts is leaving the fellows."



"I feel like I was fortunate to work for a company like Appalachian Power," says **John Ward**, Lynchburg driver-ground helper. "Over the 34 years I worked for the company, I always felt I was treated in a fair manner." He expects to enjoy retirement by catching up on fishing, hunting and garden work. He also hopes to spend extra time with his grandchildren.



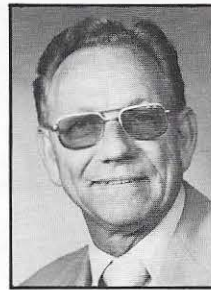
"It's going to take some getting used to, but the idea of sleeping a little later and working when I want to sounds pretty good to me right now," says **Don Thompson**, Philip Sporn crane operator. "I've really enjoyed my years of working with Sporn employees, especially the men in the coal yard. They're a great bunch of fellows." As to the future, Don says, "My son has a pilot's license and I enjoy flying around the country with him."



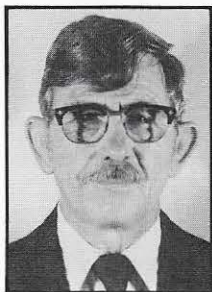
"Appalachian is a wonderful company to work for, and I am glad I was able to work for them," says **Estel Webb**. He was a shift operating engineer at Radford Arsenal Steam Plant before going on LTD leave in 1972. An Army veteran of WW II, he served in the 745th Railway Operating Battalion in the China-Burma-India Theater. Estel and his wife have three children and four grandchildren.



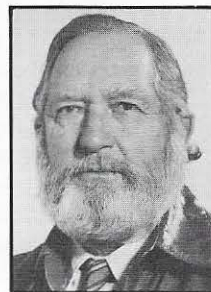
"I have found the company to be good to work for," says Charleston Collector **Enoch Thompson**. "I have met some of the most wonderful people and will really miss them. I plan to do a lot of work around the house, travel some and just relax." A native of Ronceverte, W. Va., he had nearly 35 years' service. He and his wife have one child.



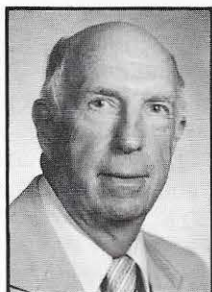
**Alfred White**, Bluefield photographer and reproducer, recalls that he went to work in 1946 as a laborer in Grundy for 63 cents an hour. He adds, "The APCo family has always come through for me whenever I needed them, and it is with deep regret that I leave." Al, who has been on LTD leave since 1981, enjoys going to his hunting cabin with APCo friends. "It's good to get out and enjoy nature."



"I am thankful that I have worked for the company this long," says Charleston Station Crew Supervisor **Harold Wall**, who had 35 years' service. "Appalachian is a good company and I have no regrets. Now I plan to use my camper more, do some fishing and gardening and just putter around." He has three children and four grandchildren.



The special voluntary retirement offer was "tailor made" for **Joseph White**, line crew supervisor NE in the Marion area of Abingdon Division. He had already decided to retire March 30 at age 62. "My only regret is leaving a lot of good fellows I really enjoyed working with." He plans to hunt and fish, do a little traveling and some socializing. He is a life member of the VFW and recently joined the Moose Club.

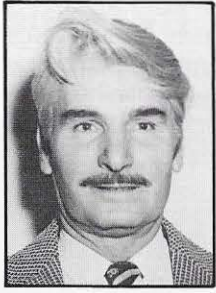


"I've enjoyed my time with Appalachian," says **Claude H. Ward**, Williamson customer services representative. "I've made a good living. People my age have seen the company change from a one-horse, muscle strength type of operation to one that is largely dependent on the machine and computer today. There are many fine people working for APCo." He plans to travel and work with his young orchard.



"I have enjoyed working here, and I will miss the people I've come to know through the company," says **Gilmer Wilhelm**, station design supervisor, GO T&D Station, Roanoke. A veteran of nearly 31 years' service, he enjoys fishing and building telescopes. His retirement plans are "just doing whatever comes up."

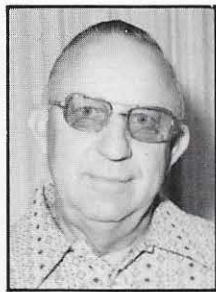




Clyde Wilkinson, Charleston area service restorer, says, "I liked my work with Appalachian. It's a good company. I spent all my 37 years working out of the Montgomery office and made good friends as a result of my job." He has been on LTD leave since 1980. Clyde and his wife Connie have four children.



"Do what I want, when I want, how I want" sums up Jessee Williamson's retirement plans. A 35-year veteran, he was Kingsport general line crew supervisor. His hobbies include building grandfather clocks, doing custom woodworking for customers and adding Indian relics to his extensive collection. The Kentucky native has three children and three grandchildren.



"I'm planning to do all the things I have been putting off for the past 20 years," claims Clayborne Wirt, Pulaski T&D clerk A. An Air Force veteran of WW II, he was hired in 1948 as a groundman B. During his career he also worked as a truck driver-groundman, lineman C, B and A, and line foreman NE. He and his wife have two children and four grandchildren.



"I've enjoyed working with the people here at APCo and will miss seeing my friends each day," says Bill Wolfe, Bluefield T&D clerk A. He belongs to the National Society of Public Accountants and plans to continue doing public accounting parttime. He enjoys stamp and coin collecting, woodworking, and stone work. He wants to restore two antique cars when time permits.



"I elected voluntary early retirement because I think it's a good offer," says Cummings Wyatt, driver-ground helper in the Grundy area of Bluefield Division. Hired in 1946 as a groundman, he has been on LTD since 1975. Cummings and his wife have three children and five grandchildren. □

## Wed 60 years



Harold and Mable Brown celebrated their 60th wedding anniversary in December with a reception hosted by their children in the fellowship hall of the Faith Baptist Church, Kellysville, West Virginia. Harold is a retired chief plant dispatcher at Glen Lyn Plant. The couple has 8 children, 25 grandchildren and 28 great grandchildren. Their son, Dale, is an instrument mechanic A at Glen Lyn. Their daughter, Gladys, is the wife of Frank Agee, retired maintenance mechanic C at Glen Lyn.

## Wed 55 years



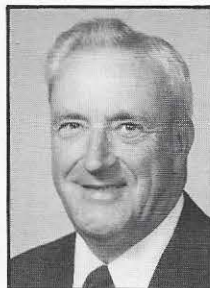
Charles and Reba Weise celebrated their 55th wedding anniversary December 3 at the home of their son, Dr. Charles Weise, in Charleston, West Virginia. They have returned to Boynton Beach, Florida, where they have been residing since Charles' retirement in 1970 as regional chief dispatcher, GO Operations, Huntington. The Weises have six grandchildren.



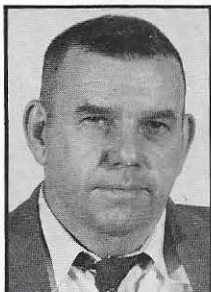
# FRIENDS WE'LL MISS



**Earl E. Sprinkle**, 83, retired Bluefield head meter clerk, died December 21. A native of Groseclose, Virginia, he began his career in 1923 as a clerk and retired August 1, 1964. Sprinkle is survived by one stepson, four sisters and four brothers



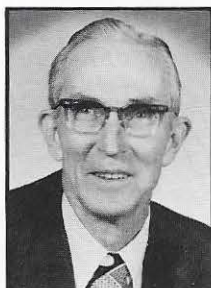
**Charles McClellan Wagner, Jr.**, 63, retired GO customer services manager, Roanoke, died December 26. A native of Falls Mills, Virginia, he began his career in 1946 as an intermediate clerk and elected early retirement June 1, 1982. Wagner is survived by his widow Dorothea, 3813 Amber Way Circle, Roanoke, Va.; one son and one daughter.



**Mirl D. Dodd**, 72, retired mechanical maintenance man at Cabin Creek Plant, died December 21. A native of Columbus, Virginia, he was employed in 1943 as a laborer and elected early disability retirement July 1, 1966. Dodd is survived by his widow Alice Marie, Box 146, Star Route, Marmet, W. Va.; three sons and one daughter.



**Annie May Hubbard**, 86, retired Bluefield maid, died December 13. A native of Campbell County, Virginia, she was employed in 1945 and retired May 1, 1961. Hubbard is survived by two sisters and one brother.



**Harry Lewis Mann**, 69, retired data processing operator A, GO Accounting, Roanoke, died December 17. A native of Roanoke, Virginia, he began his career in 1937 as an addressograph operator and retired January 1, 1978. Mann is survived by his widow Eleanor, 6056 Thornrose Road, Roanoke, and one son.



**Frank Pierce Allison, Sr.**, 81, retired Pulaski truck driver-groundman, died January 6. A native of Wythe County, Virginia, he was employed in 1945 as a groundman B and retired April 1, 1966. Allison is survived by his widow Laura; 605 East 11th Street, Wytheville, Va.; two daughters; one son; two sisters; 12 grandchildren and 6 great grandchildren.



**Mary M. Faulkner**, 88, retired Charleston general clerk senior, died December 18. A native of Wilmore, Kentucky, she began her career in 1942 as a bookkeeper and retired November 1, 1957. Faulkner is survived by her husband, Henry, 302 Park Avenue, Charleston, W. Va.



**Harry M. "Jack" Mann**, 71, retired Glen Lyn Plant maintenance mechanic B, died December 31. A native of Peterstown, West Virginia, he was employed in 1942 as a laborer and retired May 1, 1965. Mann is survived by his widow Phyllis, Route 81, Box 69, Peterstown, W. Va.; four sons; three daughters; four brothers; one sister; 15 grandchildren and one great grandchild. His brother, Russell, is a retired equipment operator at Glen Lyn, and his brother, "Casey", is an instrument mechanic A (LTD) at Glen Lyn.



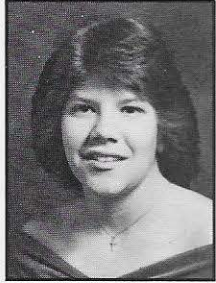
**Henry G. Arnold**, 40, Central Machine Shop production supervisor, died unexpectedly January 1. A native of Pomeroy, Ohio, he was employed in 1972 as a maintenance man C at Amos Plant. Arnold is survived by his widow Barbara, Box 145 C, Southside, W. Va.; one son and one daughter.



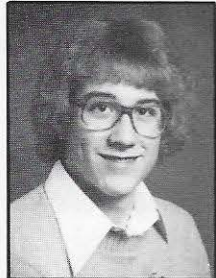
# WHO'S NEWS

## Glen Lyn

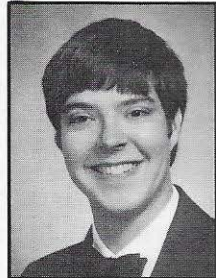
**Lois**, daughter of Thomas Crewey, operations superintendent, placed among the top five percent of the more than one million participants in the 1983 National Merit Scholarship Program. A senior at Narrows High School, she is a member of the Student Cooperative Association, Fellowship of Christian Athletes, Ecology Club, Spanish Club, Latin Club, Keyette Club, National Honor Society, Monogram Club, volleyball team, tennis team; class snow court princess 1981; senior captain of basketball team; physical ed assistant; and member of the program for Gifted, Talented and Creative Students.



**Jeffrey Todd**, son of George Kingrea, chemist assistant, was nominated by the art department at Giles High School for the Virginia Governor's Interest Center, a program for gifted students, to be held this summer at Roanoke College. A three-year letterman in track and cross country, he is a member of the Hi-Y Club, Monogram Club and Star Club.



**George, III**, son of H. G. Gillespie, Jr., performance superintendent, graduated from the University of Tennessee with a bachelor of science degree in mechanical engineering and has accepted a position in the nuclear engineering program at the Norfolk Naval Shipyard. While at UT, he sang with the Church Street United Methodist Church choir, where he received a music scholarship during the summer quarter of 1982. □



Couples from ten locations attended the first annual Appalachian Power invitational square dance held in the Woodrow Wilson High School cafetorium, Beckley, W. Va. Billy Gene Evans, Columbus and Southern Ohio Electric Company line mechanic and husband of former Mountaineer Construction employee Midge Evans, was caller. Square dancers from Beckley hosted a buffet dinner following the dance. According to Sonny White, Lynchburg division superintendent who coordinated arrangements for the event, plans are underway for another company square dance in the spring.

## General Office

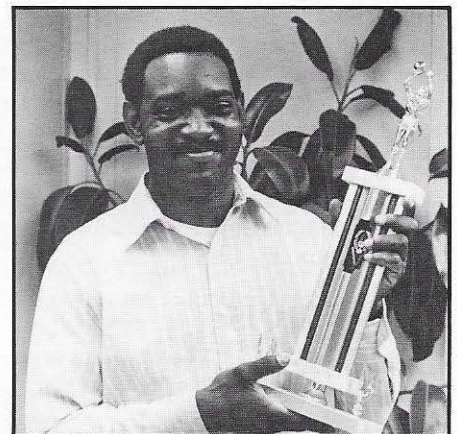


**Crystal**, daughter of Carl Shepard, transmission mechanic A, GO T&D, Bluefield, was named to "Who's Who Among American High School Students" for 1981-82. She attends Tazewell High School.

**Anita**, wife of Randy Minnix, data processing operator A, GO Accounting, Roanoke, bowled on the Wilson Pest Control team which placed first out of 100 in the Roanoke City-County Women's Bowling Tournament. Anita placed sixth in singles and 11th in doubles.

**Don Johnson**, information services manager, GO Public Affairs, Roanoke, has been promoted by the Civil Air Patrol. Effective February 15, he will be responsible for CAP activities, including emergency services, and will coordinate the activities of 11 squadrons in 29 counties of southwest Virginia. CAP is an all-volunteer auxiliary of the Air Force that conducts most of the aerial searches in the United States.

**Bill Sheaff**, meter mechanic A, GO T&D Meter, Roanoke, was the winner in the 55-59 age group in the 2nd Annual Virginia State Senior Bowling Tournament. He rolled 640 in three single games and 644 in three doubles, for a total all events of 1284. His average was 214 with handicap. Bill has earned the right to represent Virginia in the 1983 American Bowling Congress National Senior Championships, to be held in Niagara Falls, N.Y., in May. □



The YMCA 76'ers, coached by James Bethel, GO General Services, Roanoke, beat three other teams to take the Salvation Army Holiday Basketball Tournament championship.



## Central Machine Shop

**Stephen Caldwell**, head coach of Dunbar High School girls' basketball team, led the team to state runner-up in the West Virginia AA Class. He is the husband of Debbie Caldwell, personnel clerk B.

Rep. Bob Wise, who was sworn in last month as a member of Congress, clogged to the music of **Don Jones** and The Electric Company Bluegrass Band at a reception in the Rayburn House Office Building, Washington, D.C. Don is equipment inspection superintendent. □

## Mountaineer

**Lisa**, daughter of Glenn Douglas, shift operating engineer, was selected to represent Jackson County in the 1983 Miss West Virginia-U.S.A. pageant. One of the requirements of the pageant was that each entry wear a costume descriptive of the area she represented. Lisa wore an aluminum outfit to represent the aluminum plant in the county. □



## Lynchburg

**Jim Dalton**, station crew supervisor NE, was elected to the board of directors of the New London Ruritan Club.

**Bill Robertson**, station mechanic A, and **Laybon Booth**, electrical engineer senior, were elected secretary and treasurer, respectively, of Masonic Lodge No. 38 in Lynchburg.

**Lewis Thomas**, energy services technologist, was elected to a three year term as deacon at the West Lynchburg Baptist Church. □

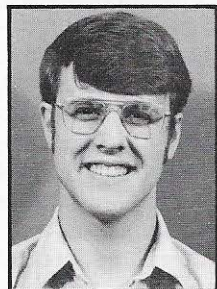
## Kingsport

**David**, son of Emory Fugate, T&D manager, has graduated from East Tennessee State University with a bachelor of science degree in education. □



Appalachian Power is sponsoring a Junior Achievement Company, ZAPCO, II, in the Charleston, West Virginia, JA program. ZAPCO's products are cookie jars made from discarded glass meter covers and expandable book racks made of oak wood, stained and covered with lacquer. Shown at the recent JA ZAPCO charter presentation meeting are, l. to r., Tom Williams, electrical engineer; Brian Friedrich, electrical engineer; Lisa Gibson, Junior Achiever from Dunbar High School; Trish Smith, ZAPCO, II, president from George Washington High School; and Jeff Teuscher, electrical engineer. The three APCo employees will serve as advisors to ZAPCO, II.

## Charleston



**Cliff Wolfe**, drafter A, graduated cum laude from West Virginia State College with a bachelor of science degree in criminal justice. □

## Pulaski

**Gleaves Shrader**, meter supervisor, was elected vice president of the Dublin Ruritan Club.

**Cliff Dunigan**, Pearisburg area supervisor, was named a deacon of the Pearisburg Baptist Church. □

## Huntington

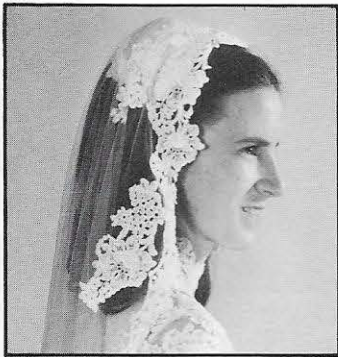
**Joe Haynes**, administrative assistant, was honored as "Outstanding Young Man in the Community" for 1982-83 by the Huntington Jaycees. He is now eligible to be considered for the state award when three persons will be selected.

**Thomas Templeton**, retired garage supervisor, attended the Southern States Cooperative's 59th annual stockholders meeting as a representative of the Cooperative's members in the Huntington area. He is chairman of the board of directors of the local Southern States organization. His wife **Jean** also attended the meeting as president of the FHAC, the women's group connected with the organization.

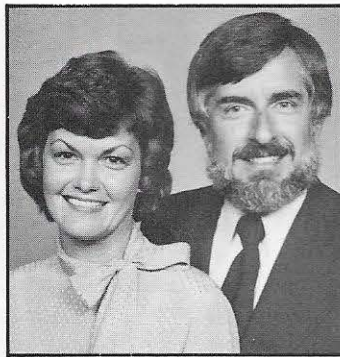
Design Connexion of Kenova has been included in "Contract", the business magazine of commercial furnishings and interior architecture, 1982 "Who's Who in Contract Design Northeast". **Sue**, wife of Dave Straley, meter electrician A, is business manager of the firm. □



# WEDDINGS



Trawick-Bennett



Altice-Link



Ratliff-Stacy



Campbell-Sigmon



Blair-Casey



McMahan-Lopez

Linda Anne Bennett to Thomas W. **Trawick**, November 27. Thomas is the son of Andy J. Trawick, Jr., assistant plant manager, Mountaineer Plant.

Nancy R. Link to Billy **Altice**, Roanoke engineering technician senior, October 29.

Kim Stacy to Timothy W. **Ratliff**, line mechanic C in the Grundy area of Bluefield Division, December 10.

**Sheila L. Sigmon**, stenographer, GO Personnel, Roanoke, to **David E. Campbell**, payroll clerk C, GO Accounting, Roanoke, December 18.

Rebecca Lopez to **Paul W. McMahan**, November 20. Paul is the son of Wilbur C. McMahan, retired Point Pleasant manager in the Huntington Division.

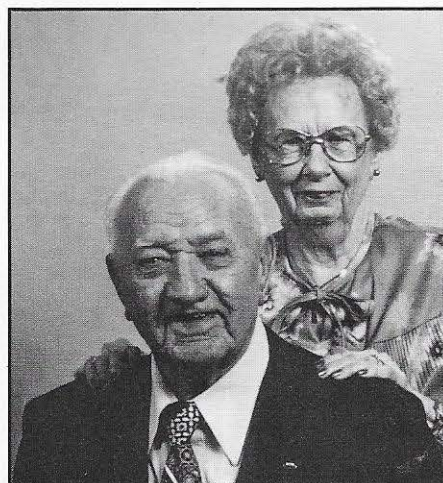
Camellia A. Casey to **Clifton H. Blair**, custodian, GO General Services, Roanoke, December 31.

Marilyn Marie Layne to **Greg Young**, Mountaineer Plant barge handler, December 31.

Anna Jeanette Harrison to **Mark N. McLaughlin**, John Amos maintenance mechanic C, December 21.

Sara Pendleton to **Richard L. Isner, II**, December 4. Richard is the son of Richard L. Isner, Roanoke storeroom supervisor. □

## Wed 60 Years



George and Blossom LeGrande observed their 60th wedding anniversary in December with a reception given by their family and friends at the Baptist Church in Eldorado, Kansas, where they live. George is a retired line foreman in Logan-Williamson Division. The couple has one son, two grandchildren and three great grandchildren. □

## BIRTHS

### John Amos

Danielle Christina, daughter of **Barbara LaCava**, personnel assistant, November 28.

Kasey Rose, daughter of **Kelly Chapman**, coal equipment operator, January 15.

Nicholas Brian, son of **Terry Burdette**, maintenance mechanic B, December 10.

### Central Machine Shop

Susan Ashley, daughter of **William Vandale**, welder 2nd class, January 16.

### Centralized Plant Maintenance

Mackenzie Ann, daughter of **Tom Greene**, maintenance mechanic B, November 20.

### Charleston

Robert Andrew, son of **W. R. Carter**, line mechanic C, December 6.

Hollie Nichole, daughter of **Randy Saunders**, St. Albans meter reader, December 9.

### General Office

Sarah Anne, daughter of **Robert Heil**, safety coordinator, GO Personnel, Roanoke, January 9.

Robert Paul, son of **Sherry Hoopes**, junior clerk, GO Accounting, Roanoke, December 30.

Lindsay Carol, daughter of **E. M. Dooley**, relay specialist, GO T&D, Roanoke, December 30.

### Glen Lyn

Laura Elaine, daughter of **Gary Comer**, utility worker A, December 29.

### Huntington

Brennan Allen, son of **Allen Frye**, station mechanic C, December 10.

Joshua Allen, son of **Douglas Bryant**, Point Pleasant office supervisor, January 4.

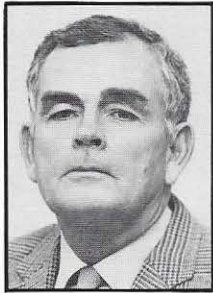
### Logan-Williamson

Michael Adam, son of **James Michael Cheek**, Logan line mechanic C, December 16.

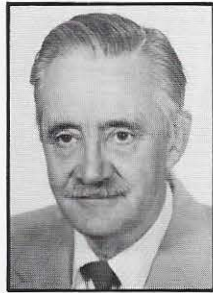
Jeffrey Alexander, son of **Johnny Varney**, Williamson line mechanic A (LTD), December 24. □



# SERVICE ANNIVERSARIES



**Ammon Sears**  
area supervisor  
Stuart (Roanoke)  
45 years



**James Pyles**  
reg. chief op.  
GO-Charleston  
40 years



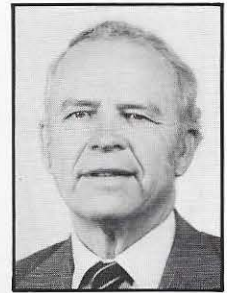
**Carl Smith**  
regional disp.  
GO-Roanoke  
35 years



**Gerald Barbour**  
reg. chief disp.  
GO-Roanoke  
35 years



**Ralph Amos, Jr.**  
gen. line supv.  
Roanoke  
35 years



**George Skaggs, Jr.**  
station supt.-GO  
GO-Roanoke  
35 years



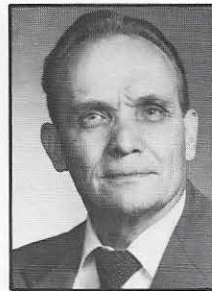
**Jesse Carter**  
stores supervisor  
Kingsport  
35 years



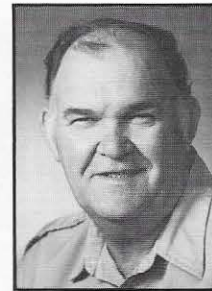
**Lawrence Clark**  
asst. shift op. eng.  
Philip Sporn  
35 years



**Nancy Bailey**  
cashier  
Huntington  
35 years



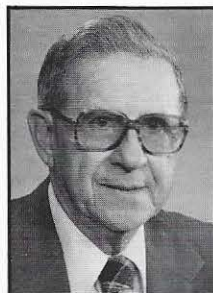
**Alfred Miles**  
head T&D clerk  
Bluefield  
35 years



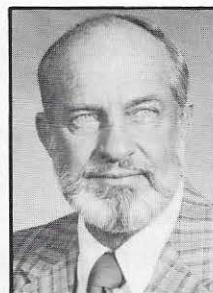
**Clyde Wysor**  
gen. line supv.  
Bluefield  
35 years



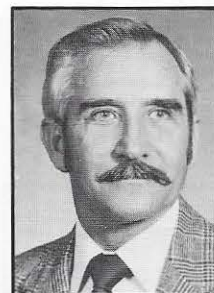
**Bill Farrar**  
cust. servicer  
Huntington  
35 years



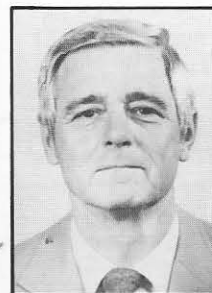
**William Denny**  
line con. & maint. rep.  
Abingdon  
35 years



**William Kahle**  
sta. crew supv. NE  
Fieldale (Rke.)  
35 years



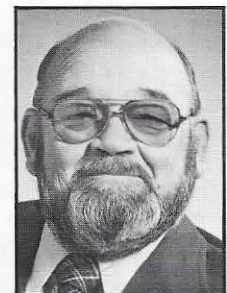
**Dillard Gravely**  
eng. technologist  
Fieldale (Rke.)  
30 years



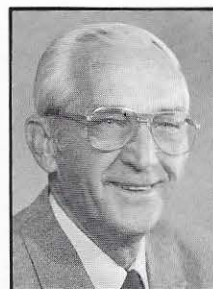
**Wink Martin**  
sta. con. rep. sr.  
GO-Roanoke  
30 years



**Miner Hayzlett, Jr.**  
trans. sta. supv.  
GO-Charleston  
30 years



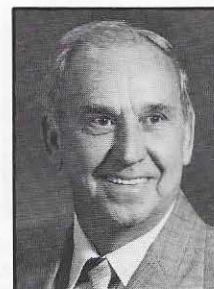
**William McGlothlin**  
meter serv. mech. B  
Abingdon  
30 years



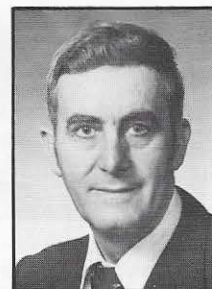
**Glenn Settle**  
office supv.  
Abingdon  
30 years



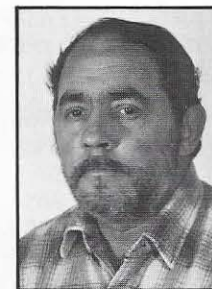
**Dean Robinson**  
line crew supv.  
Abingdon  
30 years



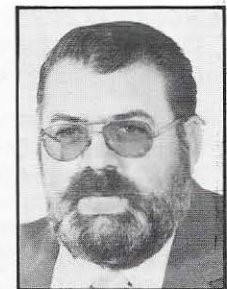
**Clarence Browning**  
maintenance supv.  
Clinch River  
30 years



**Jack Hagerman**  
trans. supv. eng.  
GO-Bluefield  
25 years

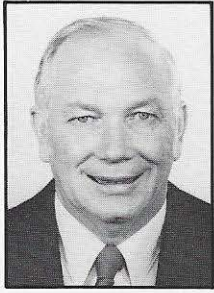


**Bob Roach**  
maintenance supv.  
Mountaineer  
25 years

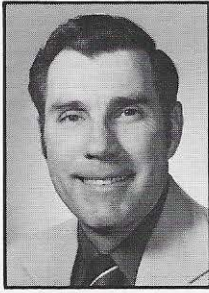


**Gerry Arnold**  
utility supv.  
Mountaineer  
25 years





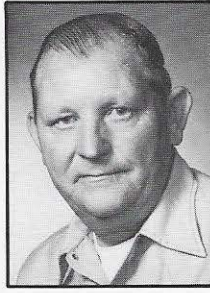
**Jim Wheeler**  
eng. technologist  
GO-Roanoke  
25 years



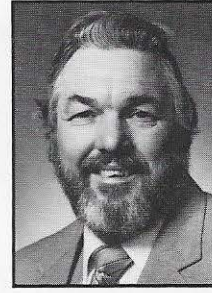
**Max Stanley**  
shift op. engineer  
John Amos  
25 years



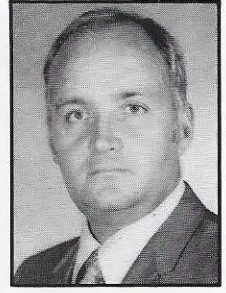
**Kenneth Jackson**  
cust. accts. supv.  
Bluefield  
25 years



**Ralph Widener**  
collector  
Bluefield  
25 years



**Ardis Anderson**  
line crew supv.  
Bluefield  
25 years



**Charles Burchett**  
line crew supv. E  
Logan-Williamson  
25 years

## Abingdon

15 years: **Jimmy Cook**, station mechanic B. **William Scott**, electrical engineer senior. **Hunter Thayer**, general line supervisor. 10 years: **Barry Long**, customer services supervisor. 5 years: **Jackie Bowers**, automotive mechanic A.

## John Amos

10 years: **Ralph Cobb**, maintenance mechanic A. **Beecher Robinson, Jr.**, maintenance mechanic A. 5 years: **Gregory Massey**, performance engineer senior.

## Bluefield

15 years: **Clifford Sledd**, line crew supervisor. **Larry Sigmon**, station mechanic A. 10 years: **Michael Reed**, meter reader.

## Centralized Plant Maintenance

15 years: **Mel Swisher**, maintenance supervisor. **Roger Manuel**, maintenance supervisor. **Ben Bennett**, maintenance mechanic A. 5 years: **Mike Buckle**, maintenance mechanic A. **Gary Jividen**, maintenance mechanic A. **Paul Williams**, maintenance mechanic A. **Kevin Harrison**, maintenance mechanic A. **Terry Reiber**, maintenance mechanic A. **Robert McCune**, maintenance mechanic A. **Randy Duncan**, maintenance mechanic A. **Rick Pickens**, maintenance mechanic B. **Tom Weaver**, maintenance mechanic A. **Kenny Ratliff**, maintenance mechanic A. **Jack Ingram**, maintenance mechanic A. **Dave Walter**, maintenance mechanic A. **Doug Beckett**, maintenance mechanic B.

## Charleston

15 years: **Kenneth Clark**, line mechanic A. **Lon Slater**, surveyor. **William Holmes**, area service restorer. **Ray Sayre**, meter electrician A. **James Hall**, line mechanic A.

## General Office

15 years: **Gene Whitmore**, electric plant clerk A, GO Accounting, Roanoke. **Thomas Shields**, engineering technologist, GO T&D Communications, Charleston. 10 years: **Lewis Sturm, Jr.**, engineering technologist, GO T&D Communications, Roanoke. **Ken Stump**, engineering technologist, GO Hydro, Roanoke. 5 years: **Hank Sullivan**, programs manager, GO Public Affairs, Roanoke. **Danny Gray**, environmental engineer,

GO Environmental, Roanoke. **Mark Boles**, maintenance mechanic C, GO Hydro, Roanoke.

## Glen Lyn

5 years: **Larry Richard Bowers**, auxiliary equipment operator. **Howard Dickerson, Jr.**, maintenance mechanic C.

## Huntington

25 years: **Brady Riggs, Jr.**, meter reader, Wayne. 10 years: **Roger Carrico**, line mechanic A. 5 years: **Gary Rayburn**, line mechanic C, Point Pleasant. **Billie Jo Holtz**, T&D clerk C.

## Logan-Williamson

10 years: **Deborah Bailey**, customer accounts representative B. 5 years: **Robert Ryan**, line mechanic C. **Lester Finley**, area service restorer.

## Lynchburg

15 years: **Bill Martin, II**, line mechanic A.

## Mountaineer

10 years: **Lew Nazarewycz**, equipment operator.

5 years: **Jim Pyle**, control technician. **Don Roush**, stores attendant. **J. J. Evans**, maintenance mechanic C.

## Pulaski

15 years: **Tommy Alderman**, area service restorer. 10 years: **Barbara Cantline**, customer accounts representative C. 5 years: **Carl Farris**, stores attendant. **Nancy Malley**, meter electrician B.

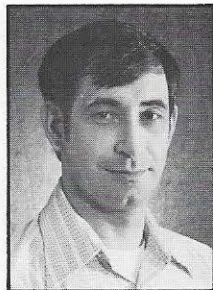
## Roanoke

15 years: **Franklin Pilson**, general servicer. **Bill Hagerman**, engineering technician. **Harry Dodd**, line mechanic A. **Sue Bonham**, T&D clerk A. 10 years: **Steve Neely**, line mechanic B. **Bennett Shuff**, meter reader. **Ralph Casey**, meter service mechanic A. **Faye Thacker**, customer accounts representative B. 5 years: **Kay Guthrie**, customer accounts representative C.

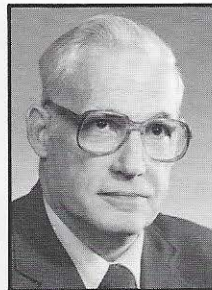
## Philip Sporn

15 years: **Joseph Elias**, instrument mechanic B. 10 years: **James Jones**, tripper operator. **Virgil Weaver**, chemist. 5 years: **Richard Warden**, maintenance mechanic D. □

# PROMOTIONS



Nicholson



Cole

**Bennie C. Nicholson**, maintenance mechanic A, was promoted to maintenance supervisor at Kanawha River Plant on January 1, succeeding **J. A. Warden**, who is on LTD leave.

**James M. Cole**, senior performance engineer, was promoted to personnel supervisor at Clinch River Plant on January 5. He succeeds **Luther C. Houchins**, who retired February 1. Cole holds a bachelor of science degree in agricultural engineering from Virginia Polytechnic Institute & State University. □



# Melton helps paint historical mural

What is believed to be one of the largest oil paintings in the nation graces a wall in the library at Sullivan North High School, Kingsport, Tennessee.

Entitled "America", the 45'7" wide x 12' 9¾" tall mural is historical in nature with scenes of Americana (including native animals) interspersed for interest and design.

North's librarians wanted to have a scene painted on the bare wall and approached Art Teacher Donald Hilton about it. After discussing several ideas, Hilton and his students decided to depict scenes from American history, representing significant events, achievements and personalities.

Each student was assigned a particular period, starting with the Vikings and Columbus through present day. Earlier periods covered longer time spans, but later periods were blocked off into shorter spans of from five to ten years. The students could pick anything they wanted to paint within the time period assigned them. Their ideas were taken to Hilton for his approval.

Donna, daughter of J.L. Melton, Kingsport general servicer, painted the dome of the nation's capitol building as her section of the mural.

Work on the painting was begun in



Donna Melton painted the dome of the nation's capitol building as her section of the mural.

August 1981 and completed the first of June 1982. The students painted from scaffolds and ladders during their regularly scheduled art class, during study hall periods, after school, and during the Christmas holiday break. All work was done by students; corrections and additions were done under verbal instruction and the teacher did none of the painting.

About \$1,000 worth of oil paint was applied to the wall, and the painting will be protected with two or more coats of clear varnish.

The mural was formally presented to the community last October 17, and a color picture of the painting will be presented to President Reagan by Congressman James H. Qullen. □



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