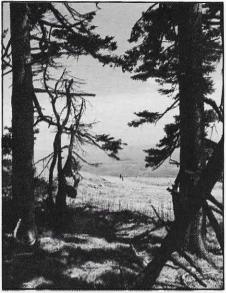


# ILLUMINATOR

January 1984



Two hikers make their way along White Top Mountain in the Mount Rogers National Recreation Area (NRA), a 154,000-acre section of the Jefferson National Forest. A large portion of Smyth County, served by Appalachian Power's Abingdon Division, is located within the boundaries of the NRA.

#### Vol. 34, No. 4, January 1984

A publication of Appalachian Power Company, P. O. Box 2021, Roanoke, Virginia 24022, for employees of Appalachian and Kingsport Power Companies.

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Linda Smith has no mortgage to pay for a year because she located the WFIR mystery house.

		AEP S	avings P	lan		8
Date	Fixed Income Fund		Equity Fund		AEP Stock Fund	
	VPU	UCPD	VPU	UCPD	VPU	UCPD
1/31/83	\$1.6025	.6240	\$2.1896	.4567	\$1.5188	.6584
2/28/83	1.6188	.6177	2.2460	.4452	1.4850	.6734
3/31/83	1.6368	.6109	2.3268	.4298	1.5065	.6638
4/30/83	1.6537	.6047	2.5040	.3994	1.6094	.6213
5/31/83	1.6691	.5991	2.4926	.4012	1.5943	.6272
6/30/83	1.6863	.5930	2.5878	.3864	1.4817	.6749
7/31/83	1.7043	.5868	2.5113	.3982	1.5975	.6260
8/31/83	1.7214	.5809	2.5605	.3905	1.5396	.6495
9/30/83	1.7392	.5750	2.5991	.3847	1.6183	.6179
10/31/83	1.7579	.5689	2.5700	.3891	1.6838	.5939
11/30/83	1.7761	.5630	2.6301	.3802	1.6465	.6073
V/DLL value	por unit					

VPU - value per unit

UCPD — units credited per dollar

HOW TO READ THE ABOVE CHART: The first column lists the days on which unit values are figured; the second shows the market price or value of each unit on that day; and the third indicates how many units you could have bought for \$1 on that day. For example, if the market value or "value per unit" of the Equity Fund were 50¢ on the valuation date (last day of each month), then "units credited per dollar" would be 2.000. This also holds true for the AEP Stock Fund and the Fixed Income Fund.

# Update.

#### PSC suspends APCo rate hike

The West Virginia Public Service Commission last month suspended Appalachian Power Company's proposed \$109.5 million rate increase until October 1, 1984. In its filing December 5, the company had asked that the new rates become effective January 4, 1984. □

# AEP management program set for Ohio State

The 1984 AEP Management Development Program has been scheduled for The Ohio State University from April 22 to May 18. Fifty-four management personnel from throughout the AEP System will participate.

The program will be held at the Fawcett Center for Tomorrow on the west side of the OSU campus.

Faculty members, together with selected outside instructors and AEP executives, will conduct the courses. Designed to enhance participants' self-development through planned study and discussion, the program encompasses management subjects of a general nature as well as specific management of an electric utility.

The 1984 program will be the second at Ohio State. The first there was in 1982; there was no session in 1983. Previously, the program had been held, since 1956, at the University of Michigan, except for 1957, when it was conducted at the Georgia Institute of Technology.

#### Fenstermaker nominated to succeed Ray as C&SOE head





enstermaker

Ray

Ben T. Ray, president and chief operating officer of Columbus and Southern Ohio Electric Company, in November announced he plans to retire on February 1.

Simultaneously, W. S. White, Jr., chairman and chief executive officer of C&SOE, announced that James P. Fenstermaker would be nominated for election as Ray's successor. Fenstermaker is now senior vice president of C&SOE.

Ray, who began his C&SOE career in 1943, was named president and chief operating officer in 1977 and served as chief executive officer from January 1979 until July 1980, shortly after that utility became the eighth operating company in the American Electric Power System. Ray had served in other officer capacities since 1965.

Although retiring from C&SOE, Ray will remain a director of American Electric Power Company. □

# 319 vie for AEP education awards

Fifty-three children of Appalachian Power employees are among 319 candidates vying for 36 awards in the 1984 AEP System Education Awards Programs.

The awards are \$3,500 each, with \$2,000 granted for the first year of college and \$1,500 for the second.

Following is a breakdown of the applicants by companies of the AEP System:

Ohio Power	35
Appalachian Power !	53
	45
AEP Service Corp	33
Canton	
Columbus	
Lancaster 2	
AEP coal cos	35
Columbus & Southern	46
Kentucky Power	15
Michigan Power	
Wheeling Electric	
Kingsport Power	

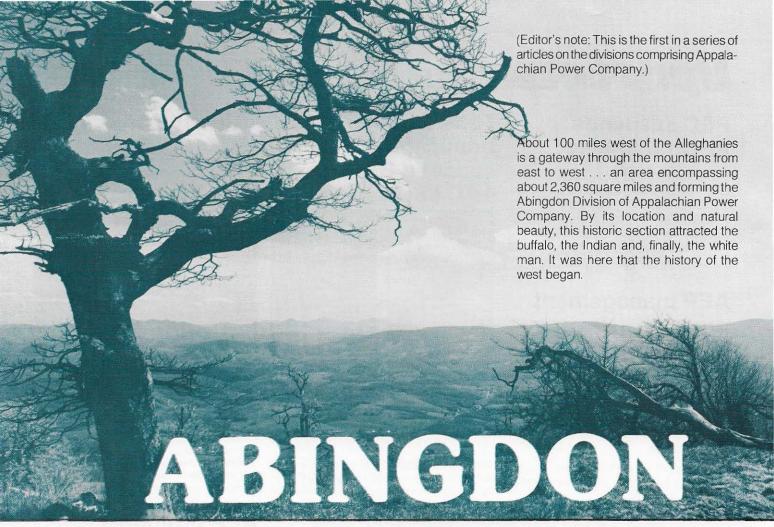
#### AEP promotes Olson, Shinnock

Two senior members of the AEP Service Corporation's Legal Department have been promoted, effective January 1.

William E. Olson, assistant general counsel and assistant secretary of the Service Corporation, has been appointed chief legal counsel — fuel supply and thus transfers from the Legal Department in Columbus to the Fuel Supply Department in Lancaster. And John B. Shinnock, senior attorney, has been named assistant general counsel and will assume Olson's previous responsibilities in Columbus.

Shinnock was also elected assistant secretary of 18 of the AEP System companies.

He is assistant secretary of the System's eight operating companies, the AEP Service Corporation, AEP Energy Services, Inc. and others. Olson remains as assistant secretary of the System's 10 coal companies.



# DIVISION



Early trails of buffalo and Indians crossed at what is now Abingdon. The white man came into the region in 1748-50. Dr. Thomas Walker, a distinguished Virginian and explorer, surveyed over 6,000 acres of land in the section.

Ten years later, Colonel William Byrd commanded a regiment of men which cut and located the great road from Fort Chiswell by way of Abingdon to Kingsport. The road followed an Indian and buffalo trail and later intersected the Wilderness Road cut by Daniel Boone to Kentucky.

An intrepid explorer, Boonic was traveling with Nathaniel Gist in 1760 and struck camp for the night at a spring south of Abingdon. During the night they were attacked by a large pack of wolves, which they fought off with the loss of several dogs. The next morning they found the wolves had their den in a cave at the present location of Abingdon.

Thus, they gave the locality its first name — Wolf Hills. That name was retained until 1776, when a fort was erected on the lands of Joseph Black. The community then took the name of Black's Fort.

First settlers included James Douglas, an elder in the Presbyterian Church, who was later killed by Indians in Little Moccasin Gap; Andrew Calvin and Joseph Black, captains in the Revolutionary Army who fought at the Battle of King's Mountain; Samuel Briggs; James Piper; and the Rev. Charles Cummings.

Abingdon itself is a historic landmark. And, when Washington County was formed in 1778, it was the first locality in the world named for the great general of the Revolution. Abingdon was selected as the county seat, the name probably derived from Abingdon Parish, the home of Martha Washington.

Dr. Walker gave the land on which the town was built. Abingdon was the white man's frontier for many years, and through this section went emigrants to Kentucky and the west.

#### Forts Built

Russell County, formed in 1786 from Washington County, was named for General William Russell, pioneer and soldier. An early fort in the section was known as Hamlin's Fort.

Scott County was formed in 1814 from Washington, Russell and Lee counties and named for General Winfield Scott, a commander of the Revoluntary army. In 1771 John Blackmore built a fort on the north bank of Clinch River. This section of the county today is known as Fort Black-



Retired Abingdon Division Manager Fillmore Mc-Pherson is president of the Barter Foundation and remains active in industrial development of the area.



Burley tobacco is one of the main cash crops in Washington and Russell counties, contributing many millions of dollars in income annually.

more. By 1833 there were more than 250 houses in Abingdon, and much of the wealth and culture of southwest Virginia was centered there.

The last county in the area served by the Abingdon Division, Dickenson, was formed in 1880. Named for W. J. Dickenson, a prominent businessman, it was also the 100th and last in Virginia.

#### Early Electric Companies

About 1910 John and Eddie Whited built a 250 kw steam generator in Scott County, which served 40 customers. C. W. Hoge bought the company in 1914 and built a generator on Big Moccasin Creek. About 1918, E. D. Collins of Bristol bought the company, connected to a line owned by the Penn Dixie Cement Company of Kingsport, and built a 2,300-volt line into Gate City. Appalachian acquired the company in 1924.

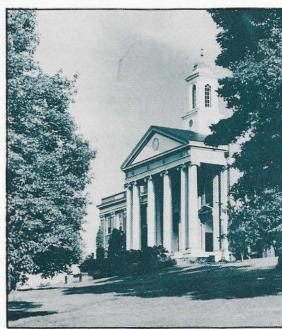
Another company, Abingdon Water and Light, was formed about 1913 and built a plant consisting of two generators.

About this time, four Edmondson brothers of Washington County started to construct a dam to supply power to the Abingdon Water and Light Company. D. A. Preston, manager of the Abingdon company, wrote his patrons on September 17, 1914:

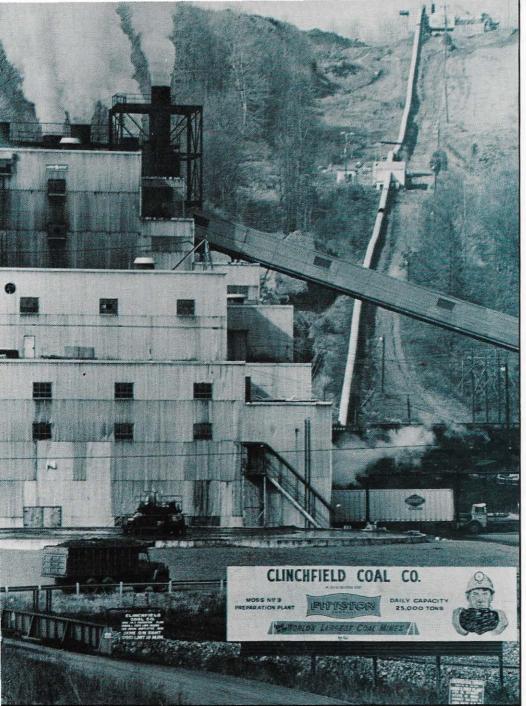
"I am pleased, also, to state to those of our patrons who desire the use of day current and electric power that, under the franchise recently granted the company, work is now progressing on the dam of Edmondson Brothers, near Graham's Bridge, on the Middle Fork of the Holston River. This will be completed as early as possible, placing the company in position to furnish all the day current and electric power that Abingdon will need for the next 100 years."

In 1916, the company was reorganized and became known as Abingdon Utilities. It continued to operate the water works and, in 1917, started supplying electricity for daytime use.

The Edmondson brothers stopped construction of their dam during World War I,



Emory & Henry College is one of several institutions of higher learning in Abingdon Division.



Clinchfield Coal Company's Moss No. 3 preparation plant located in Russell County. Clinchfield supplies all of the coal for Appalachian's Clinch River Plant.

but finished it in 1921. After the dam, consisting of one 250 kw generator, was completed, the Edmondson brothers built lines to Meadowview, Glade Spring and Emory.

In 1924 they bought Abingdon Utilities and operated their dam along with the steam plant in Abingdon. The Edmondson Electric Company also bought the Damascus Power and Light Company around 1922.

The company became known as the Holston River Power Company in 1938. Acquired by Appalachian seven years later, it was operated as the Holston River Power Company until the old Abingdon

District was formed on July 1, 1948.

The Clintwood Light and Power Company started serving the Dickenson County seat about 1915 when C. J. Mullins built a small steam generator. The plant was later moved to a location known as Power House Hollow. In 1917 the steam plant blew up, killing one man. About 1920 a line was built from Appalachian's Moss Substation at Clinchco to Clintwood, and power was purchased from Appalachian. In 1926, Appalachian acquired the Clintwood Light and Power Company and rebuilt the town distribution system.

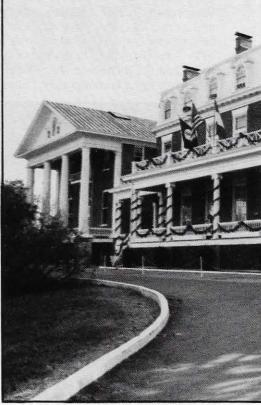
First electric service in Russell County

was furnished about 1916 by the Lebanon Light Company. A gasoline driven generator supplied about 25 customers. Appalachian acquired the company in 1926. Prior to 1918 the Clinchfield Coal Corporation built and operated a steam plant at Clinchfield. After Appalachian built an 88 kv line into Elk Garden in 1918-19, the Cleveland Power and Light Company was formed and a line was built from Clinchfield to Cleveland. Cleveland Power bought electricity from Appalachian until 1926, when the company was acquired by Appalachian.

Prior to the formation of the old Abingdon District, the counties of Russell and Dickenson were served by Appalachian's Bluefield Division; Scott County by thethen Kingsport Utilities, Inc.; and Washington County by the Pulaski District. Abingdon District became Abingdon Division in 1964

#### Industrial Development

Appalachian's Abingdon Division has played an important role in the attraction of industry to the area as well as the development of the Washington County and Duffield Industrial Parks. Abingdon was chosen as the site of the company's first "Project Decision" shell building; and, as a result, Abingdon attracted Hapco (a division of Kearney), which manufactures street lighting standards. As part of an



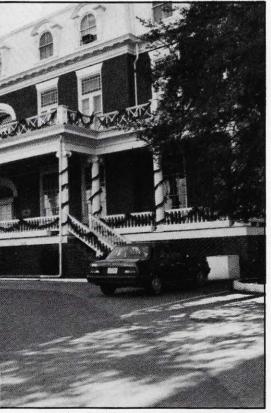
The Martha Washington Inn in Abingdon attracts

overall industrial development program, such companies as Westinghouse (Wire Division), Sterling Casket Hardware, General Steel, Columbus McKinnon-Damascus, Bryant Sheet Metal, Golan Manufacturing and Foote Mineral Company decided to locate in the area. Part of this success is attributable to the region's position geographically, affording a centralized location for serving the eastern coast, and the moderate climate.

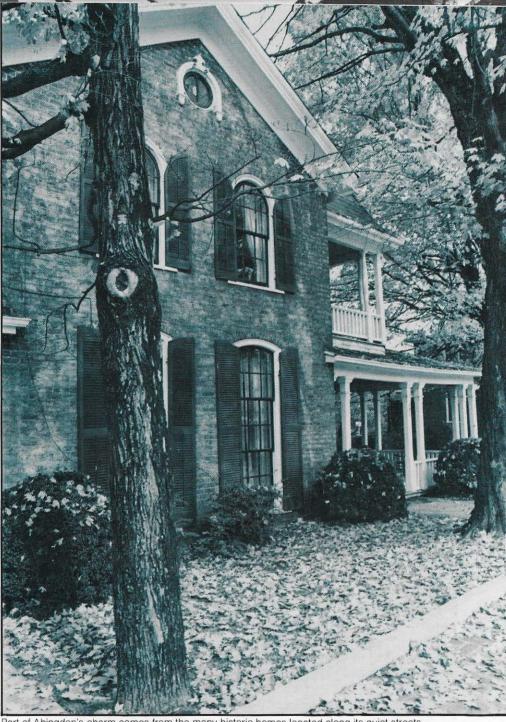
It is principally these factors which allow another major industry, agriculture, to flourish in this region. The farm economy consists primarily of beef and dairy products and, of course, burley tobacco. During 1982 these products alone contributed over \$65 million in income for Washington and Russell counties. The total farm income for Abingdon Division is estimated to be in excess of \$100 million annually.

The coal mining industry, economic mainstay of Dickenson and Russell counties, was hard hit by the recent recession. The prospect for long term growth is good, but the industry itself predicts no improvement until late 1984 or afterward.

Division Manager Dan Carson says, "I am very much encouraged by reports we are receiving from our existing industries as far as their recovery and growth are



travelers from throughout the country.



Part of Abingdon's charm comes from the many historic homes located along its quiet streets.

concerned. As for new industry, an awareness of the importance of industrial development activity is being shown by the counties we serve, and a great deal of effort is being put forth in this regard. I believe this improves the prospects for future growth — we're preparing to better compete for it."

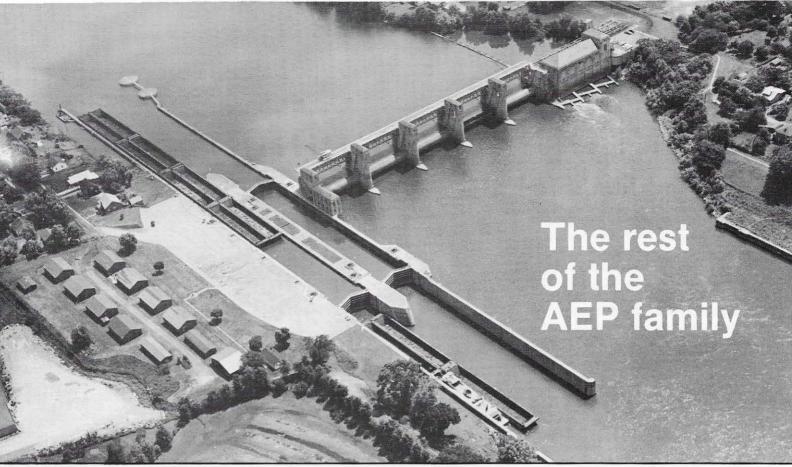
The State of Virginia recently established a regional industrial development office in the Town of Abingdon.

The Abingdon Division also provides abundant outdoor recreational opportunities such as fishing, hunting, boating, tennis, golf and camping. And the internationally known Barter Theater and the 150-year-

old Martha Washington Inn attract travelers from throughout the country.

The Abingdon area, with its pleasant blend of past and present, has a unique charm. All these attractions, plus the friendly people, make the division not only a good place to work but a good place to live.  $\square$ 

Statistic	cs
(12/31/83	3)
Area served — sq. miles	2,360
Customers	
Miles of line (1982)	
Transmission	395
Distribution	5,121
Employees	197
Annual Payroll	\$4.6-million



The 16,000 kw Marmet Dam.

#### Last in a Series

Over the past year *The Illuminator* has been carrying a series of articles describing the AEP System's eight operating companies, its 10 coal-mining companies, the AEP Service Corporation and AEP Energy Services, Inc., the newest kid on the block.

This is the last of the series and is intended to complete the picture by describing, briefly, all of the other small subsidiary companies that make up the AEP family. Alphabetically, they are:

Generating Companies

AEP GENERATING COMPANY (subsidiary of parent AEP) — This company was formed and authorized by the Securities and Exchange Commission in 1982. It was organized primarily to finance and own a 35 percent interest in the System's new Rockport Plant, a 2.6million-kilowatt station on the Ohio River in southern Indiana. Plans call for Indiana & Michigan Electric Company to own 50 percent of Rockport and Kentucky Power Company the remaining 15 percent. It is anticipated that AEP Generating's portion of the plant's production would be sold to I&M or, if not required by that company, to non-affiliated companies.

BEECH BOTTOM POWER COMPANY (jointly owned by Ohio Power Company and non-affiliated West Penn Power

Company, Allegheny Power System) — Incorporated in 1917, this company operated the Windsor Plant, also jointly owned by Ohio Power and West Penn Power, until 1973. Windsor, on the Ohio River at Power, West Virginia, has since been razed. The two owners recently agreed to take steps to dissolve the company.

CARDINAL OPERATING COMPANY (jointly owned by Ohio Power and non-affiliated Buckeye Power, Inc., the electric energy supplier to Ohio's rural electric cooperatives) — Cardinal Operating was formed in 1967 to operate the Cardinal Plant, now 1.8-million kw, for its two owners. The plant is on the Ohio River at Brilliant, Ohio. Ohio Power owns one of its three 600,000-kw units.

CENTRAL OPERATING COMPANY (jointly owned by Appalachian Power Company and Ohio Power) — This subsidiary is the operator of the 1.05-million-kw Philip Sporn Plant, on the Ohio River at New Haven, West Virginia. It was formed in 1948. Ohio Power owns three of the plant's five generating units totaling 750,000 kw; Appalachian owns the other two totaling 300,000 kw.

KANAWHA VALLEY POWER COM-PANY (subsidiary of Appalachian Power) — This company was formed in 1931 for the purpose of owning and operating three then-new power dams on the Kanawha River in the vicinity of Charleston, West Virginia. These are the Winfield Dam, 19,000 kw, and the London and Marmet Dams, each 16,000 kw.

Real Estate Companies

COLOMET, INC. (subsidiary of Columbus and Southern Ohio Electric Company) — This is the real estate arm of C&SOE and was formed in 1962.

FRANKLIN REAL ESTATE COMPANY (subsidiary of AEP, the parent) — Organized as a Pennsylviania corporation in 1903, this real estate subsidiary has been a part of the AEP System since its founding in January 1907. It is authorized to do business in 12 of the 50 states: Arkansas, Colorado, Kentucky, Michigan, Montana, North Carolina, Ohio, Tennessee, Utah, Virginia, West Virginia and Wyoming.

INDIANA-FRANKLIN REALTY, INC. (subsidiary of Franklin Real Estate) — Founded in 1934, this company is authorized to do business in four states: Indiana, Illinois, New Jersey and New York.

The principal function of the real estate companies is to acquire and hold property as agents for the operating companies to keep such property free from the latter's mortgages until the use of it can be determined.

Inactive Companies

MICHIGAN ELECTRIC POWER COM-PANY (subsidiary of AEP) — This company, a West Virginia corporation, was founded in 1944 as Sewell Valley Utilities Company. Although that company's former electric power distribution facilities are now part of Appalachian Power, the corporate name was retained, then changed to its present form in 1972.

MICHIGAN GAS EXPLORATION COM-PANY (subsidiary of Michigan Power Company) — Founded in 1964 to engage in gas exploration in Michigan on behalf of its then parent, the former Michigan Gas and Electric Company, this company at one time held land leases for this purpose but is now inactive.

TWIN BRANCH RAILROAD COMPANY (subsidiary of AEP) — This company was formed in 1925 at the time of construction of I&M's Twin Branch Plant at Mishawaka, Indiana and served as a common carrier to haul coal to the plant from the main line of the former New York Central Railroad. When one 240,000-kw generating unit at Twin Branch was converted from coal to oil, for environmental reasons, in 1973, and the plant's other units were shut down, the railroad was no longer needed. With Interstate

Commerce Commission approval, Twin Branch Railroad was discontinued as a common carrier in 1978, and its tracks were dismantled.

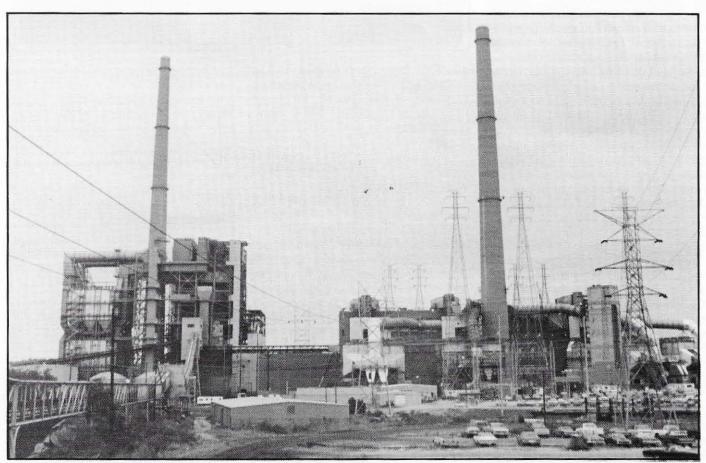
WEST VIRGINIA POWER COMPANY (subsidiary of Appalachian Power) — This company was formed in 1912 for the purpose of acquiring land and water rights for hydroelectric development of the New River. However, its plans were essentially thwarted when the U.S. government decided to carry out its own development of the river, and in 1977, the company sold its properties.

#### OVEC

INDIANA-KENTUCKY ELECTRIC CORPORATION (subsidiary of Ohio Valley Electric Corporation) — IKEC owns and operates the 1,290,000-kw Clifty Creek Plant at Madison, Indiana, on the Ohio River. Its incorporation as an Indiana corporation was necessitated by Indiana law, which requires that a utility operating in that state be incorporated there. (See following item.)

OHIO VALLEY ELECTRIC CORPOR-ATION — OVEC was formed in 1952, together with IKEC, its subsidiary, by 15 investor-owned electric utilities serving the Ohio Valley region. Its only customer is the U.S. Department of Energy, which owns and operates the giant powerconsuming gaseous-diffusion complex at Piketon, Ohio, the construction of which was undertaken by the former Atomic Energy Commission in 1952. Four AEP operating companies are among the 15 sponsors of OVEC and. among them, own 42.1 percent of its equity, as follows: Appalachian Power, 15.2 percent; Ohio Power, 15 percent; 1&M, 7.6 percent, and C&SOE, 4.3 percent. OVEC owns and operates the 1,075,000-kw Kyger Creek Plant at Cheshire, Ohio, on the Ohio River, which is tied to IKEC's Clifty Creek Plant and to the DOE complex via 345,000-volt transmission system. Kyger Creek has five 215,000-kw generating units; Clifty Creek, six.

The AEP Service Corporation, the management and technical services arm of the AEP System, performs such services, under contract, for OVEC and IKEC. Also, W. S. White, Jr., chairman and chief executive of AEP and all of its subsidiaries, is president of both OVEC and IKEC, the four AEP operating company sponsors are represented on the OVEC board.



Central Operating Company's 1.05 million kw Philip Sporn Plant.

# Retirements

#### Nick Roomy

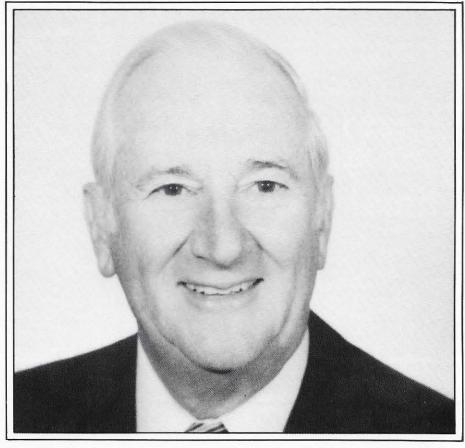
According to the class of '37 prophecy, fellow students at Logan High School expected Senior Class President Nick Roomy to become president of the United States. Instead, he settled for a vice presidency of Appalachian Power Company.

Nick recalls, "I came out of National Business College during the recession when jobs were very scarce, but I was determined to work for Appalachian. I had a favorable impression of the company because the Logan District and Plant operations were an important part of the company's early history.

"I placed my application in Ashland, Huntington, Logan, Williamson, Charleston, Bluefield, Beckley and Roanoke. I went to most of those places for interviews and finally got a job as a meter clerk in Logan on December 12, 1938."

Nick worked in the Accounting Department as a utility clerk, credit manager, assistant office manager, and local office manager before moving into the Commercial Department, where he promoted electric heat and worked in the development of electric heating dealers. In 1959, he became Huntington district residential sales supervisor and later served as Huntington division heating and builder sales coordinator. He was transferred to Charleston as area development consultant in 1963 and became an executive assistant in 1969. He was elected vice president in 1979 and a member of the board of directors of Appalachian Power and Kanawha Valley Power companies. Nick adds, "I began to represent the company at the legislature when I arrived in Charleston and have continued to be a liaison between the company and state government since that time. In the last several years I have been making congressional contacts in Washington. That has been a very rewarding experience because it has presented further opportunity to be of service to the company on federal legislation.

"Appalachian has afforded me time and the privilege to be of community and civic service and that has added to my enjoyment of life, as well as the satisfaction of achievement." Nick is a member of the West Virginia Coal Com-



mission, the board of directors of DINAMO/Ohio Valley Improvement Association of the Greater Pittsburgh Chamber of Commerce. He is also a Rotarian, a Mason, a member of the Beni Kedem Shrine, past president of the Logan Kiwanis Club, former Logan City councilman, and past president of the West Virginia Industrial Development Association. He served on the 1969 Governor's Management Task Force studying administrative policies of state government and the 1973 Governor's Survey on School Management. "One of the highlights of my community service was working with the West Virginia Chamber of Commerce. I chaired several committees, the best of which was the membership committee. We originated a "Beaver Patrol" and added 300 members to the chamber's membership in two years. I also served as chairman of the state chamber in 1981-82, which was really a great honor."

Nick adds, "I will continue to be interested in community service after my retirement January 1.

"I always wanted to finish strong, as they

say in show business, and I hope I have. I am happy about having reached retirement age in good health, but I regret leaving the company at a time when I think there is a new horizon for more success.

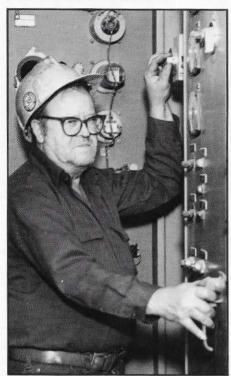
"Foremost in my memories will be the association I have enjoyed with fellow workers, business associates and friends. But I want to retire so Helena, my wife, and I can spend more time together.

"Our son David lives in Washington State, and we are going to visit there periodically with our three grandchildren. We also plan to visit in Florida.

"Photography is one of my key interests, and I hope to continue to play golf and fish, and I am interested in collecting U.S. coins.

"As senior class president, I became heir to keeping track of our class members, and this has been a lifelong hobby. I have helped plan reunions every 5 years since the 20th year, and I am looking forward to our 50th in 1987. Our graduates have become knitted into a family these many years."

#### Herman Dent

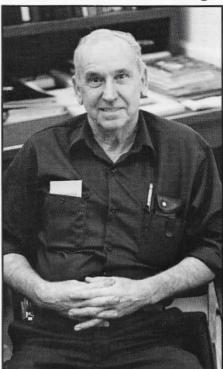


Herman Dent, maintenance mechanic D at Glen Lyn Plant, retired January 1 with plans "to take life easy". He adds, "If it becomes necessary, I may do a few odd jobs."

A native of Elgood, West Virginia, Herman began his utility career as a janitor. During his nearly 40 years' service, he also worked as a utility man and mechanical maintenance helper A.

Herman enjoys gardening and fishing and attends the Glen Lyn Baptist Church. A widower, he has three children. He will continue to make his home in Glen Lyn.

#### Clarence Browning



"If I enjoy my retirement as much as I have enjoyed working, I will have it made," says Clarence Browning, who retired January 1 as a maintenance supervisor at Clinch River Plant.

Brownie adds, "Sometimes I thought I would never reach retirement, but all of a sudden it is on me. Clinch River has been a good place to work, and there are some fine men here. It will be hard to get used to not coming out here and working with the men after all these years."

He continues, "My 31 years with the company have been good ones. I started to work for Appalachian on a permanent basis in 1953 as a laborer at Cabin Creek Plant. Then I was approached about coming to Clinch. The company has been good to me. I was brought to Clinch at the company's expense, boarded for seven months, and then moved free of charge and given a lifetime job. That's hard to beat."

Brownie's plans for retirement include gardening, working around his house, and building things. "I have a sister in Florida who has been after me to visit so we plan on taking her up on that."

A member of the Masons, Brownie and his wife Violet have three daughters and two living grandchildren.

#### Jack Crist



"I have enjoyed all of the time I have worked for Appalachian," says Jack Crist, who was a maintenance supervisor at Kanawha River Plant before electing early retirement January 1.

Jack continues, "I'm retiring at 60 while my health is still good and I can enjoy my later years. There are some places Annabelle and I want to visit that we haven't had time to do while I was working. First, there are a lot of places in West Virginia we want to see, and in the future we plan to tour the New England states."

Jack adds, "I have a camp in Pendleton County, and I plan to spend some of my time there trout fishing."

Jack began his utility career in 1942 as a laborer at the Cabin Creek Plant. He transferred to Kanawha River in 1953 as a boiler maintenance helper and was a maintenance man and master maintenance man before being named in 1966 to the position he held at retirement. During World War II, Jack served with the U. S. Army Air Corps in India.

A member of the Hampton Baptist Church at East Bank, West Virginia, Jack and his wife have two children and four grandchildren.

# Dial AEP COMP for Personal Service

Where would you go for information about a company in which you own stock? Many people contact their stockbroker, but American Electric Power Company's 340,000 shareowners can call directly to the company.

Every year more than 25,000 investors call the Shareholder Relations Division of the AEP Service Corporation's Finance Department. Most of them are holders of AEP common stock (AEP ranks 10th among all U.S. corporations in the numbers of its shareowners) but many are holders of the operating companies' preferred stock and first-mortgage bonds.

Most questions relate to the investors' shareholdings, such as: "How much of my dividend is taxable?" "How do I transfer stock?" Or "How does dividend reinvestment work?"

"About 75 percent of the questions we get deal with explaining dividend reinvestment," said Joan St. James, assistant secretary and director of shareholder relations and a 33-year veteran of the Service Corporation. "We also get a lot of tax questions. We respond by sending a lot of mail. Our busy times are just after dividend checks have been mailed. That always brings a lot of questions to mind, and the phones never stop ringing."

Since July, St. James has trained a whole new staff. "I'm the only one who relocated from New York," she said. "I have four new people, and they're wonderful. They deal with the shareowners in a very professional manner and satisfactorily answer their questions."

St. James' staff consists of four persons. There are three shareholder relations representatives: Kathy Biggs, Connie Chirico and Judy Duffey, who are assisted by the department's clerk, Deloris Fuqua. Biggs had been an administrative assistant in the Finance Department and Chirico and Duffey had been secretaries in Generation Planning and Marketing & Customer Services, respectively. Fuqua had been a receptionist in Office Services.

All three of the shareowner relations representatives find their daily work with the company's shareowners to be both challenging and fun.

"You get to talk with so many nice people," said Duffey. "Sometimes they call and they're angry, but you can't let them get you upset. I just answer their questions and remain polite. Most of the time the conversation ends on a high note because the shareowner has received an answer to his or her question and is satisfied."

#### **Unusual Calls**

Unusual calls come in, too. "We've had calls from shareowners wanting the company to give them or one of their children a job," St. James related. "I can also recall about 10 different calls over the years when a dog had either chewed up or eaten a dividend check and an embarrassed shareowner requested another be sent. We also got a call from a woman whose three-year-old daughter had colored her check with a black crayon."

Two of St. James' favorite stories involved retired shareowners. A couple living in Arizona wrote asking for two golf hats displaying the AEP logo. They said they were proud to own AEP stock and

wanted to wear the hats when they played golf. St. James was able to see that the special request was honored. At the same time she warned her coworkers not to call in with the same requests.

In another instance, a shareowner in Florida called to say he was riding his bicycle to the bank to cash his dividend check when a gust of wind blew it out of his hand and he was unable to find it on the street. "By the time he got home, called our office and explained the situation to me he was laughing hysterically," said St. James. "He couldn't believe something so ridiculous could have happened." Payment was stopped on the first check and another was issued.

#### The AEP shareowner

AEP — America's largest investorowned producer of electric energy has some 340,000 shareowners. They average about 350 shares of common stock each, with about 20 percent of them owning less than 100 shares. Also, some 103,000 accounts — about 30 percent of those eligible — are in the company's dividend reinvestment plan.

The key element in communicating with shareowners is the company's transfer agent — Morgan Guaranty Trust Company of New York — which maintains complete files on all shareowners of record.

"Our department has four computer terminals that give us immediate access to information on our shareowners in Morgan's computer," St. James said. "This is essential when either I or one of the shareowners representatives is dealing with an account on the phone.

We have the information before us and can answer almost any question relating to the account."

Morgan Guaranty is responsible for sending all mailings to shareowners with the exception of the company's annual report, for which it prints the mailing labels.

In January, shareowners receive an annual letter from the chairman recapping the highlights of the previous year and a tax card detailing the taxability of the prior year's dividends. In March there are three mailings: a dividend check and an accompanying congressional directory; the annual report, and then proxy material relating to the company's forthcoming annual meeting on the fourth Wednesday in April. Dividend checks and accompanying quarterly reports are mailed in June, September and December. Occasionally, other mailings go out. For example, in November, a letter was sent alerting the shareowners to changes in federal legislation affecting them.

"Morgan Guaranty provides a great service," St. James said. "AEP is their third largest account. They are also the agent for General Motors with more than a million shareowners and Exxon with 600,000. All three of those accounts have the same dividend payment date, which means they mail dividend checks to approximately two million people within a matter of a few days."

#### Lost shareowners

After most shareowner mailings, approximately 1,000 checks are returned to Morgan Guaranty — undeliverable by the post office. It has been the bank's policy to mail those checks again without checking addresses.

"It has always been a mystery to us, but, when those same checks are mailed the second time, about 90 percent of them are delivered," St. James said. "To find the correct address for the remaining 10 percent, the bank's procedure is to check area telephone directories; to review the shareowner's file to see if any recent action has been taken on the account; to check the broker who sold the stock, and then to check the bank that cashed the previous dividend check. One of these procedures usually locates the shareowner. Generally, they have moved and neglected to give us a change of address."

#### Shareowner comments

Communication with shareowners doesn't come just by way of the company's toll-free line. The department each week receives more than 200 letters.

"Most letters are requests for information," St. James explained. "However, we do get comments about the company. Many are compliments. People often tell us they believe AEP is the best electric utility in the country, and despite the hard economic times, they have confidence in management and know the company will rebound. Most think AEP stock is a good investment and vow to stick with us."

By the way, the Shareholder Relations telephone number is an easy one to remember. After the "1-800" just dial AEP-COMP.

If an employee should receive a telephone call from a shareowner or bondholder, he or she should give the caller the toll-free number. And if the caller wants to write, the address is: Director of Shareholder Relations, American Electric Power Service Corporation, 1 Riverside Plaza, Columbus, Ohio 43216-6631.

Members of the Shareholder Relations Division are (I. to r.): Kathy Biggs, Connie Chirico, Judy Duffey, Deloris Fugua and Joan St. James.



# Citadel Arabian Farm

Citadel Arabian Farm in rural Henry County, Virginia, is a family affair.

"Our main reason for getting into the business of breeding Arabian horses three years ago was to get out of the house," says Lynn Short, Stuart area supervisor in Roanoke Division.

"By that I mean to get the kids and the whole family involved in a demanding and rewarding activity that took us away from the TV. This gives the kids responsibility. Each member of the family is responsible for one of the horses. It has really united us. There's not a lot of leisure time, as anyone who has raised horses knows."

The family includes Lynn's wife, Sharon, their two children, Moriah and David, and Sharon's parents, who live next door.

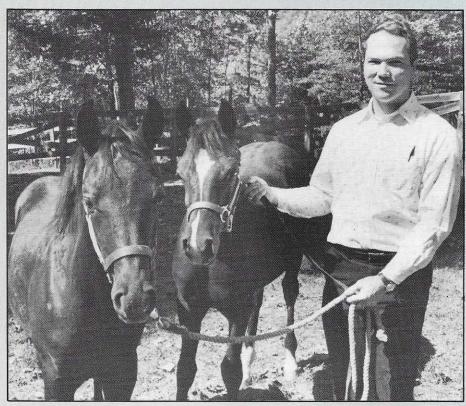
Lynn and Sharon come from ruraloriented or horse-owning backgrounds. He grew up on a 150-acre farm in Delaware; she grew up with horses in the Roanoke area.

"I knew a lot about caring for horses. But we didn't know anything about breeding and selling horses — the dollars-and-cents side and the active pursuit of breeding certain characteristics and traits into a horse.

"We started from the ground up, and much of what we have learned has come from reading and studying other breeding farms. We've also been involved in education, explaining to people why an Arabian horse would sell for several thousands of dollars," Sharon notes.

What makes the Arabian horse so special is that it has certain strong, distinctive and desirable characteristics which are reproduced from one generation to another. Part of the answer lies in the age and purity of the breed. The Arabian has existed since several thousand years before Christ, according to some sources. Selective breeding produced the Arabian's inherent qualities of soundness, stamina, conformation, courage and speed, even-temper and intelligence as well as its physical characteristics.

The Arabian is a fairly small horse, has a "dished" or concave face, big, wide-spaced eyes, large, flared nostrils and tapered muzzle. This horse also has one fewer vertebra than most breeds and, as



Lynn Short shows off Citadels Jedi, left, and Anwar Sadat,

such, carries its tail upright when it runs. Some Arabians also run naturally with a unique "floating trot," whereby they extend their hooves before hitting the ground.

"The Arabian, simply put, is the supreme endurance and performance horse," Lynn says. "What we are trying to do is breed quality along with athletic ability through stock that carries the black gene. We are training our stock for trail rides and just riding enjoyment.

"All breeders seek the stock that they hope will give them the type of horse they want. We've got three brood mares now, one from Michigan and two from Minnesota. These were the closest states where we could find the quality, the bloodlines and the ability to produce black offspring.

One of their mares is 50% Polish, another is 50% Egyptian, and one mare is in foal to a pure Spanish stallion. Each of the recognized Arabian strains — Spanish, Russian, American, Egyptian and Polish — has specific characteristics.

The Shorts presently have their prized black stallion, Duke; two colts; one filly

and two ponies, in addition to the three brood mares. As far as they know, Duke has the strongest black pedigree of any Arabian stallion in Virginia. They also believe Duke has the potential for being a super athlete. "I'd like to have five or six foals a year," Lynn says, noting that they will soon outgrow their present spread. "Duke's foals were so exceptional this year, we can hardly wait to see his next babies!"

Sharon writes the newsletter for the Arabian division of the Roanoke Valley Horsemen's Association. Lynn is currently serving as the director of District II of the Virginia Arabian Horse Association. This month he begins his second term on the VAHA board of directors.

"It's a lot of work, particularly for Sharon who is responsible for the recordkeeping and paperwork. But it's a joy to handle the horses and to breed the type of horse that you strive to create," Lynn concludes. "With my father-in-law's special attention to the daily chores, our horses develop a more gentle, people-oriented nature."

## **Promotions**







Rasnake



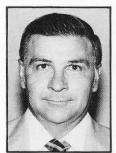
Roush



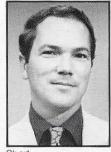
Strone



Gray



Orocto



Short



Ingold



Mance



Δνικος



**Bowlin** 

James D. Barton, unit supervisor, was promoted to assistant shift operating engineer at Amos Plant on September 16, succeeding Paul Kennedy, who transferred to Rockport Plant.

William H. Griffith, equipment operator, was promoted to unit supervisor at Amos Plant on October 1, succeeding James Barton.

James A. Rasnake, plant engineer, was promoted to outage coordinator at Amos Plant on October 1, succeeding Robert W. Adkins, who was promoted to plant performance superintendent. Rasnake holds a bachelor of science degree in electrical engineering from Virginia Polytechnic Institute & State University.

Terry D. Roush, performance engineer senior, was promoted to plant engineer at Amos Plant on November 1, succeeding James Rasnake. Roush holds a bachelor of science degree in mechanical engineering and a master of science degree in industrial administration from Purdue University.

Robert W. Strope, performance engineer, was promoted to performance engineer senior at Amos Plant on November 1, succeeding Terry Roush. Strope holds a bachelor of science degree in mechanical engineering from West Virginia University.

Charles Eugene Gray, Mountaineer Plant maintenance mechanic A, was promoted to Philip Sporn Plant maintenance supervisor on December 1. He attended West Virginia State College.

Franklin O. Oresta, Bluefield division garage supervisor nonexempt, was promoted to fleet maintenance supervisor exempt in GO General Services, Bluefield, on January 1. He attended Nashville Auto Diesel College.

Lynn B. Short, Fieldale electrical engineer senior, was promoted to Stuart area supervisor on January 1. He succeeds Ammon Sears, who will retire February 1. Short holds a bachelor of science degree in electrical engineering from Virginia Polytechnic Institute and State University.

Dwayne E. Ingold, power engineer, was promoted to electrical engineer senior in Fieldale on January 1, succeeding Lynn Short. Ingold holds a bachelor of science degree in electrical engineering from Brigham Young University.

David M. Nance, energy services engineer, was promoted to power engineer in Fieldale on January 1, succeeding Dwayne Ingold. Nance holds a bachelor of science degree in electrical engineering from the University of Virginia.

Thomas S. Ayres, Roanoke administrative assistant, was promoted to supervisor of investor communications, AEP Service Corporation, Columbus, on January 1. He holds a bachelor of arts degree in history from the University of Virginia.

Jevene Bowling, performance engineer, was promoted to performance engineer senior at Clinch River Plant on November 1. He holds a bachelor of science degree in mechanical engineering from West Virginia Institute of Technology.

# Weddings



Flint-Ball



Baum-Robinette



Sale-Goodwin



Eich-Dahmer

Ramona S. Ball to Michael B. Flint, October 15. Ramona is the daughter of Harold Ball, fuel records accountant, GO Accounting, Roanoke.

Pamela Kay Robinette to Louis Francis Baum, Jr., September 17. Pamela is the daughter of Leonard Robinette, Bluefield power engineer senior.

Marcia Renee Goodwin to Ronnie Lee Sale, November 19. Marcia is the daughter of David L. Goodwin, Lynchburg line crew supervisor exempt. Beth Ann Dahmer to John David Eich, October 1. Beth Ann is the daughter of Eugene Dahmer, Charleston meter electrician A.

Kathryn Sue Richardson to Ray Anthony Mitchell, Bluefield surveyor assistant — rod, August 27.

Eugenia L. Bechtle to **Kenny Williams**, Mountaineer Plant maintenance mechanic B. October 1. Vicki L. Vujaklija to Sam Carpenter, Mountaineer Plant control technician junior, November 19.

Phyllis Lovett, Central Machine Shop winder 3rd class, to Daniel Bails, November 25. □

## Births.

#### Abingdon

Amy Elizabeth, daughter of Johnny Vencille, Lebanon meter reader, November 19.

Daniel Ezekiel and Paul Joshua, twin sons of Daniel Harton, electrical engineer, December 11.

#### John Amos

Holly Lynn, daughter of Jeffrey Spade, utility operator B, November 22.

Alyssa Ann, daughter of William E. Moore, Jr., control technican, November 24.

#### Bluefield

Kennith Wayne, II, son of Kennith Britten, Welch line mechanic C. December 9.

#### Charleston

Christopher Jack, son of Penny Kinsey, St. Albans junior clerk, November 12.

Michael, son of Carma Slater, customer accounts representative C, October 27.

#### General Office

Joshua Allen, son of Teresa Lynch, electric plant accounting clerk C, October 22.

#### Huntington

Adam Christopher, son of Robert Watson, Point Pleasant meter reader, November 23.

Kelly Rae, daughter of Patty McCoy, junior stenographer, November 11.

Jessica, daughter of Andy Jackson, line mechanic C. November 19.

Grant David, son of **David Traylor**, line mechanic A. October 10.

Steven Matthew, son of Matt Harmon, engineering supervisor, September 24.

#### Mountaineer

Virginia Alice, chosen daughter of Fred Brinker, maintenance mechanic B, October 29.

#### Philip Sporn

Elizabeth, daughter of Jimmie Goodnite, II, utility worker A, September 13.

Courtney, daughter of Robert Workman, barge attendant, September 6.

Jonathan Thomas, son of Tommy Beck, utility worker B, September 23.

James Henry, son of Brent Hogan, utility worker A, October 17.

Kimberly, daughter of Douglas Bryant, maintenance mechanic B, October 15. □

#### Wed 50 years



O. E. "Bud" Francis, retired Glen Lyn unit supervisor, and his wife Eunice celebrated their 50th wedding anniversary in November with a reception in the fellowship hall of the Peterstown Baptist Church. The couple has three children, three grandchildren and one great-granddaughter. A daughter and son-in-law, Betty and Sid Freeman, are employed at Glen Lyn as secretary and utility supervisor, respectively.

# Who's News

#### Kingsport



Tonya, daughter of J. T. Bruner, Jr., line mechanic B, won several beauty contests in 1983. She was selected Miss Photogenic and first runner-up in the Queen of Queens Pageant sponsored by Volunteer High School; Miss Autumn Costume Queen and Autumn Best Blue Jeans in the Wonderful World Pageant held in Kingsport; and Little Miss Gate City and Gate City's Most Beautiful in the Gate City, Virginia, Dream Girl Pageant. She is a fourth grader at Church Hill Elementary School.

#### Bluefield

Ken Roberts, Welch power engineer, was elected first vice president and member of the board of directors of the Welch Chamber of Commerce for 1984. He served as chairman of the Chamber's annual Christmas parade.

Mary Kirby, customer services representative, received a certificate of appreciation from the Home Builders Association of West Virginia in recognition of being selected "associate member of the year" in the Appalachian Association of Home Builders Association of West Virginia.

Dixon Jones, engineering technician senior and commander of Riley Vest Post No. 9 of the Bluefield, W.Va., American Legion, presided at a Veterans Day ceremony held at the Bluefield "Y" Center. The Bluefield Woman's Club received an American flag that had flown over the Capitol from Senator Richard C. Byrd and presented it to the "Y" Center during the ceremony.

Merve Anderson, station crew supervisor, made a hole-in-one on the par 3, 151-yard No. 5 hole at the Princeton Elks Country Club. □

#### General Office

Lloyd, husband of Patsy McIntyre, stenographer, GO T&D R/e & R/w, Charleston, was elected vice president of The Antique Radio Club of America during the annual meeting in New York. He is also president of the Charleston, W. Va., chapter.

Scott, son of Virgil Boeh, records center clerk, GO General Services, Roanoke, was chosen for the position of first team offensive guard on the Roanoke City Junior High All Star football team.

#### Kanawha River

Gloria Saunders, plant clerk B, grad-

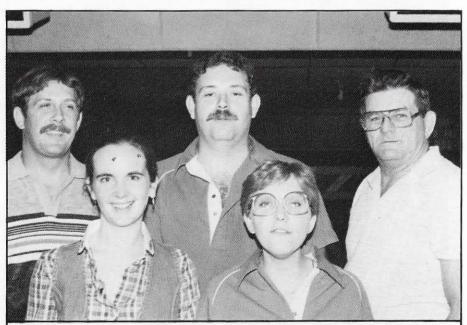


uated cum laude from West Virginia State College with a bachelor of arts degree in sociology with minors in political science and business management. She is a member of Alpha Kappa

Delta sociology honorary.

# Centralized Plant Maintenance

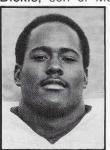
J. R., husband of Linda Smith, secretary, has been promoted to first sergeant in Company B, West Virginia State Police, which covers 13 counties and 16 detachments. He is a logistics and supply officer.



Philip Sporn Plant's Harmony Five team won the second annual Huntington APCo Bowling Tournament. Team members are, front row, I. to r., Peggy Harris and LaDonna Nester. Back row, I. to r., Ralph Ross, Mike Nester and William "Bub" Stivers. Eleanor Pool Room from Amos Plant placed second in the tournament; Huntington's Stir-ups came in third; and Huntington's Chargers rolled to a fourth place win. Dick Thewes from Amos had high series with handicap, and Greg McComas from Huntington had high game with handicap. The tournament, under the direction of John Hendricks, Huntington General Laboratory chemist, was held at Imperial Lanes.

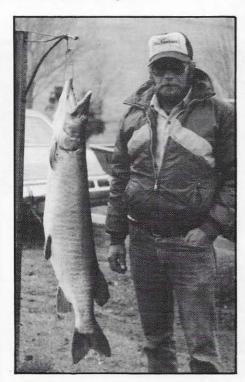
#### Pulaski

Dickie, son of Meter Reader Jimmy



Johnson, has received several honors for his performance in full-back and line-backer positions on the Pulaski County High School varsity football team. Dickie, a senior, was

selected twice as Hudson Chevrolet "Cougar of the Week" and was selected on the "All-Times Land" team of the Roanoke Times and World News. He was named defensive back of the year for the Roanoke Valley District and picked as a linebacker on the all-region team. The Cougars won the Roanoke Valley District championship three consecutive years and made the semi-finals of the state AAA championship this year. Dickie is being recruited by several area colleges



Jerry Cook, Claytor Hydro maintenance mechanic A, caught this citation size muskie in New River near McCoy. The 45½-inch long muskie weighed 26 lb. 10 oz.

#### Philip Sporn



Lynn Smith, plant clerk C, graduated from Ohio University with a master of science degree in education. She also holds a bachelor of science degree in economics from Ohio State University.

#### Lynchburg

Damon, son of George Murphy, mar-



keting and customer services advisor, was awarded a trophy for placing fifth in the first grade class in the annual Timberlake Christian School Olympathon Race. Runners from all

12 grades were sponsored by friends and relatives to raise money for the school.

Dan, son of Dick Shepard, customer



accounts supervisor, was captain of the Vinton Sonics which won Division II, United Little League soccer championship, by posting a 10-0-2 record for the season.

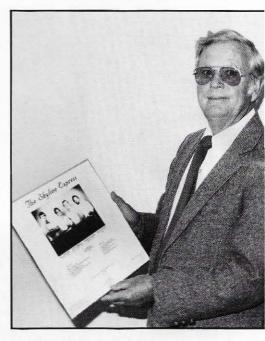
Jim Dalton, station crew supervisor



nonexempt, was elected Ruritan Zone Governor of Zone III Peaks of Otter District. He was also elected secretary of the New London Ruritan Club and to the board of directors of

the New London Club House.

Smith Fletcher, Jr., line mechanic C, was ordained as a deacon in the First Church of Jesus Apostolic Holiness.



Earl Driskill, marketing and customer services representative, admires his son, Randy's, second recorded album of bluegrass and gospel songs. Randy, a member of the Skyline Express of Major Recording Studios, Waynesboro, Virginia, is featured on the five string banjo, mandolin, and several vocals in the album.

#### Charleston

Angie, daughter of Ralph Myers, engineering technologist supervisor, will attend the Junior Achievement management convention in Nashville, Tennessee, as the result of being the successful candidate in the local JA comprehensive testing program. She has been elected senior vice president of the Charleston National Bank Junior Achievement Holding Company and vice president of the Charleston National Bank Branch Junior Achievement Company.

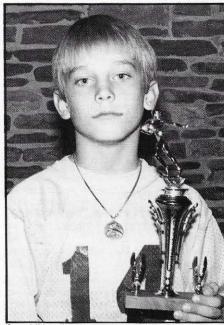
Cal Carlini, division manager, was named by the Charleston Renaissance Corporation to head a task force on development of the Shrewsbury Street area as part of the \$72 million redevelopment plan for downtown Charleston. The American City Corporation, in a study commissioned by the Charleston Regional Chamber of Commerce, has recommended the underused buildings in that area be developed to house "incubator industries".

#### Roanoke



Michael Redden

Michael, son of Larry Redden, line mechanic A, and Sam, son of Bev Mitchell, meter reader, played on the North Roanoke Chargers, who won the Roanoke County Pee Wee Sandlot Football championship for the second consecutive year. The Chargers compiled a 10-0 record, including a 14-0 victory in the playoff game. The Chargers coaches included Bob Ragland, drafter A, and Bill Morris, surveyor assistant-rod.



Sam Mitchell

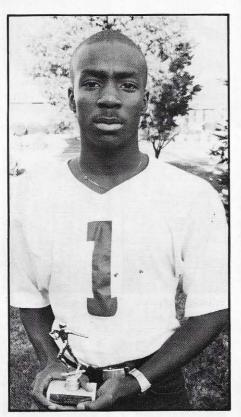
Janet Wynot, drafter B, won the overall champion silver cup and the first place silver cup in grade division for a 25-mile competitive trail ride at Randolph-Macon Women's College. Helen Young, engineering technologist supervisor, placed second in the hunter division.

Teresa, daughter of Helen West, per-



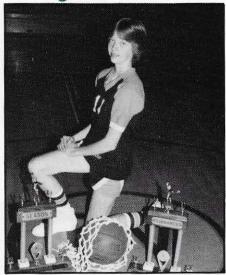
sonnel assistant senior, was elected vice president of the Virginia State Music Educators National Conference (student chapter). Teresa is president of the Radford University chapter

of MENC, where she is a junior music education major.



Robbie, son of Bill Morris, surveyor assistant-rod, played quarterback for the Ruffner Junior High Saints, who were undefeated for the second consecutive year and won the Roanoke City championship. Robbie was named to the 1983 All-City team. He is student body president, ROTC flight leader, member of the Beta Club, and participates in wrestling, track and choir.

#### Abingdon



Cindy, daughter of Marion Meter Reader Berkley Burkett, received honorable mention for the Class A all-state girls basketball team. Co-captain of the Rich Valley High girls basketball team, Cindy helped lead the team to their first Group A state basketball championship. She was also named to the Smyth County all-news team.

John Kahle, energy services engineer, and Clark Peck, retired records supervisor, were elected to three-year terms as elders of the Sinking Spring Presbyterian Church.

Melinda, daughter of Hunter Thayer, general line supervisor, was co-captain of the Abingdon High School Lady Falcons which had an 18-0 season to capture the Southwest District girls basketball championship. The Lady Falcons also won the Southwest District basketball tournament.

#### Huntington



Joe Haynes, administrative assistant, has been elected president of Central Ohio Valley Industrial Council for 1984.

# Service Anniversaries.



Stanley Dahmer pay. & per. acctg. supv. GO-Roanoke 45 years



Dennis Briles equipment operator Philip Sporn 40 years



Elton Clevenger maint. mechanic A Philip Sporn 35 years



Harry Chambers buyer GO-Roanoke 35 years



Boggs, custodian. Clinch River

Charleston

John Amos

25 years: Harry Jackson, unit supervisor.

Williams, maintenance mechanic C.

#### General Office

15 years: Larry Stevens, engineering technician senior, GO T&D Engineering, Roanoke. Johnnie Eubank, engineering technologist, GO T&D Engineering, Roanoke. Orley Rutledge, Jr., station operator A, GO Operations, Roanoke. Linda Perdue, payroll special clerk, GO Accounting, Roanoke. 5 years: Larry Cannon, transmission mechanic C. GOT&D Transmission, Abingdon. Donna Cowling, data entry operator, GO Accounting, Roanoke. Barry Kemp, payroll clerk B, GO Accounting. Roanoke.

15 years: John McCracken, stores coordinator. Becky Roush, plant clerk A. 10 years: Rex Eggleton, coal equipment operator. Donald Warner, control technician senior. 5 years: Charles

15 years: Roger Childress, station mechanic A. Bobby Watson, line mechanic A. James Utt, line mechanic A. Art Burdette, engineering supervisor. 5 years: Clarence Bailey, line mechanic C. Lucy



5 years: Rick Ould, Jr., maintenance mechanic C.

#### Huntington

10 years: Darwin Ryalls, line mechanic D. 5 years: Jackie Burris, line mechanic C, Point Pleasant. James Workman, station mechanic C. Timothy Rockel, line mechanic C, Milton. Glenn Lucas, line mechanic C, Wayne. Roger Cline, line mechanic C. Bobbie Crawford, custodian.

#### Kanawha River

15 years: Edward Sheets, chief chemist,

#### Logan-Williamson

15 years: Ronnie Ferrell, meter electrician A. Della Simpkins, T&D clerk A. Hubert Lester, line crew supervisor. 10 years: Burnett Dotson, collector. 5 years: Willie Jones, station mechanic B. Taylor Tomblin, line mechanic C. Wilburn Vance, line mechanic C. Hassel Price, Jr., line mechanic A. Randall Stanley, line mechanic A. Ronnie Mc-Master, auto mechanic A.

#### Lynchburg

15 years: Janice Johnson, senior telephone operator. 5 years: Wayne Clark, drafter C.

#### Mountaineer

10 years: Carl Horn, assistant yard superintendent.

#### Pulaski

15 years: Carl Goad, line mechanic A. Jim Palmer, area service restorer.

#### Roanoke

15 years: Ella Edwards, customer services clerk A. 10 years: Jerry Joyce, station mechanic A. 5 years: Robert McKinney, Jr., drafter C.



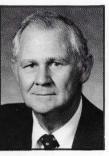
Pauline Vinciguerra cust. accts. rep. A Bluefield 35 years



Jessie Lane line mechanic A Bluefield 35 years



Richard Russell maint, mechanic B Philip Sporn 30 years



Nathan Cantley energy services tech. Logan-Williamson 30 years



Fred Smith maint, mechanic A Philip Sporn 30 years



John Moss T&D clerk A Charleston 30 years



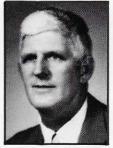
Franklin Webb trans. station supv. GO-Roanoke 30 years



John Showalter stores supervisor A Charleston 30 years



Frankie Fowler meter clerk A GO-Roanoke 25 years



Dave Goodwin line crew supv. E Lynchburg 25 years



**Edward Hensley** regional dispatcher GO-Charleston 20 years

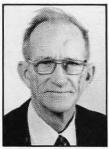


Donald Dickerson line crew supv. NE Roanoke 20 years

# Friends We'll Miss







Webb



Eager



Brust

# Hunters Score

#### Beckley

Bunk Keatley, area service restorer, 160 lb., 8-point buck. Basil Bolen, line mechanic A, 165 lb., 8-point buck. Mike Bates, meter reader, 120 lb., 4-point buck. Don Smith, meter reader, 120 lb. doe. David Ransom, engineering technician, 150 lb., 6-point buck. Chuck Palmer, station mechanic A, 145 lb., 5-point buck. Larry Lilly, station mechanic A, 200 lb., 8-point buck. Bob Barley, line crew supervisor NE, 145 lb., 3-point buck and 140 lb. doe. Don Hawks, automotive mechanic A, 155 lb., 7-point buck. Nick, son of Elizabeth Nixon, customer accounts representative C, 165 lb., 6-point buck.

#### Bluefield

Bob, husband of Gail Shaffer, Princeton office supervisor, 8-point buck. Sam Conner, meter reader, 4-point buck. John Meeks, station mechanic C, 8-point buck and 3-point buck with bow and arrow. Frank Oresta, garage supervisor nonexempt, spike buck. Paul Dalton, garage supervisor exempt, spike buck. Mac Bogle, line mechanic B, spike buck. Charlie Long, line mechanic A, spike buck. Casey Jones, construction supervisor, 8-point buck and turkey gobbler. Ron Bruffey, line mechanic A, 12-point buck, 6-point buck, doe and 2 turkey gobblers. John Ratliff, general servicer, 4-point buck and 6-point buck.

#### Central Machine Shop

Robin Margolis, stores attendant, spike buck with bow and arrow and 145 lb., 8-point buck. Gary Grigsby, welder 2nd class, spike buck. Mark, son of Ray Stricklin, NDE inspector 1st class, 160 lb., 11-point buck. Dennis, son of Loren Price, semitractor trailer driver, 135 lb. spike buck. Loren Price, semi-tractor trailer driver, 140 lb. spike buck. Pat McGue, welder 1st class, 8-point buck. Steve McNeeley, winder 1st class, 145 lb., 4-point buck. Don Parsons, production supervisor, spike buck. Rick Lovejoy, machinist 2nd class, spike buck.

#### Charleston

Ray Sayre, meter electrician A, 100 lb., 8-point buck. Eddie Richards, engineering technologist, 180 lb., 10-point buck. Art Burdette, engineering supervisor, 150 lb., 4-point buck. Ron Wilson, customer servicer, 2-point buck.

#### General Office

David Campbell, clerk, GO General Services, Roanoke, doe. Dave Dodson, communications specialist, GO T&D Communications, Bluefield, 4-point buck. Phil Buchanan, engineering technologist, GO T&D, Bluefield, 4-point buck. Warren Boswell, engineering technician, GO T&D Meter, Charleston, 5-point buck.

#### Glen Lyn

Dana Hazelwood, chemist assistant, 150 lb., 7-point buck. Joe Spencer, plant clerk B, 100 lb., 4-point buck. Don Thompson, shift operating engineer, 100 lb., 4-point buck. W. C. Smith, maintenance mechanic A, 100 lb. spike buck.

#### Huntington

Loren Michels, auto mechanic A, 200-lb., 5-point buck.

#### Kingsport

J. B. Quillin, Jr., marketing and customer services representative, 130-lb., 7-point buck.

#### Roanoke

H. A. Campbell, general servicer, 125-lb., 6-point buck. Ralph Hite, line construction and maintenance representative, 200-lb., 8-point buck and doe. Ronnie Horne, surveyor, 150-lb., 4-point buck and 165-lb., 8-point buck. John Bussey, meter electrician A, 90 lb. spike buck. Leon Woods, meter electrician A, 140 lb., 9-point buck.

#### Philip Sporn

G. A. Wolfe, shift operating engineer, 150 lb., 8point buck with bow and arrow. B. L. Peaytt, utility worker A, 150 lb., 6-point buck. R. L. Nicewonder, personnel assistant, 140 lb., 4-point buck. E. W. Clevenger, maintenance mechanic A, 145 lb., 8point buck. J. W. Ohlinger, maintenance mechanic A, 150 lb., 6-point buck. P. Grimm, utility operator, 160 lb., 13-point buck. M. P. Hudnall, maintenance mechanic B, 150 lb., 8-point buck. R. L. Sharp, maintenance mechanic B, 145 lb., 7-point buck. O. W. Livingston, maintenance mechanic A, 130 lb., 6-point buck. D. C. Hoffman, instrument maintenance supervisor, 200 lb., 10point buck with bow and arrow. F. R. Barnett, coal handler, 200 lb., 6-point buck. W. R. Neutzling, maintenance mechanic A, 150 lb., doe with bow and arrow. F. E. Baker, unit supervisor 140 lb., 6-point buck. □

John W. Faucette, Jr., 60, retired Roanoke electrical engineer senior, died November 29. A native of Roanoke, Virginia, he began his career in 1946 as a clerk junior and elected early retirement February 1, 1983. Faucette is survived by his widow Shirley, 1747 Greenwood Road, Roanoke, Virginia, and one son.

Hurston Webb, 72, retired Kanawha Valley Power hydro plant foreman non-exempt, died December 7. A native of Wewanta, West Virginia, he was employed in 1945 as a laborer and retired May 1, 1975. Webb is survived by his widow Eula, 8717 Ohio Avenue, Marmet, West Virginia; two sons and two daughters.

Eugene F. Eager, 78, retired Beckley power sales engineer senior, died November 30. A native of Cumberland Gap, Tennessee, he was employed in 1929 as assistant valuation engineer in Roanoke and retired March 1, 1969. Eager is survived by his widow Golda, 14 Dogwood Circle, Warm Hearth Village, Blacksburg, Virginia.

Victor W. Brust, 79, retired senior electrical test engineer, GO T&D Station, Roanoke, died December 6. A native of Frederick County, Maryland, he joined Appalachian in 1930 as an electrician's helper and retired July 1, 1969. Brust is survived by his widow Mildred, 1415 Brighton Road, Roanoke, Virginia; one son; one daughter; and four grand-children.

Harry H. Wills, 84, retired Beckley general clerk senior, died November 20. A native of Mountain Cove, West Virginia, he joined Appalachian in 1941 as a meter reader and retired November 1, 1964. Wills is survived by his widow Eva, Box 235, Ansted, West Virginia; one son and one daughter.

Ernest M. Cale, 90, retired Cabin Creek Plant watchman, died November 15. A native of Paint Bank, Virginia, he was employed in 1941 and retired December 1, 1953. Cale is survived by his widow Dovie, 37074 Skinner Road, Pomeroy, Ohio; one son; one stepdaughter; and seven grandchildren.



'This is quilt lovers country', a plaque on Rose Martin's living room wall, tells the story of one of her activities since retiring three years ago as Huntington customer accounts supervisor.

Rose relates, "My mother used to make quilts, but I never had any interest whatsoever — even though I have been a seamstress all my life it seems. When my girls were little, I used to make a lot of their clothes, but I got away from that after working so long.

"Before I retired in 1979, Peggy Grose, customer accounts representative B, and I used to talk about quilting, and she brought me a pattern someone had given her. That sort of inspired me to start making quilts. Since then I have made six and have another one under way.

"The first one I ever did was called a bow tie quilt. I set it up differently from other quilts because I only had a certain amount of material to use. One of the local churches had a quilt show, in which I entered the bow tie, and I got quite a lot of comments on it."

Rose continues, "Some women who sew are perfectionists, but I am not. I think maybe my color combinations are what people like about my quilts. My favorite colors are red and blue, and I use that combination frequently."

One of Rose's quilts, called Fascination, was selected from entries all over West Virginia to hang last summer in Charleston's Cultural Center. She adds, "My sister, Ruth Franklin, had a quilt selected also. Hers was an original design and won third prize. We were the only sisters who had quilts in the exhibit."

Rose continues, "I really enjoy quilting and don't consider the hours it takes. If I didn't take care of my grandson, I would have quilts all over the place. If I didn't have anything else to do, I could piece a quilt in three or four days. I get so involved with what the quilt will look like that I just keep working." Rose pieces her quilts on a sewing machine rather than by hand because they hold up better.

She concludes, "I have joined a creative quilters group and hope to continue as long as I am able. I really enjoy quilting. I hate to sit and watch television and not do anything. I like to keep my hands busy.

"When you are retired and don't have many obligations, it is easy to get involved in something like this. Anybody can quilt if they know how to sew. All it takes is time."  $\square$ 

# A different kind of tour

Cathy Davenport's year-long tour of Europe and the middle east isn't available through a travel agent. In fact, not many tourists would even want a working vacation. But Cathy returned to the James Madison University campus last fall with a different outlook on life and a newfound maturity.

Cathy, daughter of Lynchburg Division Manager Bob Davenport and a senior majoring in social work, enrolled in August 1982 for a semester at the University of London in what is called the London Program. She relates, "We had classes and required outings four days a week and outings on the weekends. We visited places all over England. On my first ten-day break, I visited Germany during Octoberfest and Austria. On the second break, I went to Paris and Edinburgh, Scotland.

Cathy continues, "I was in the program from the end of August to December 1, but I loved London so much I didn't want to leave. So I got a job in a pub and worked there for about a week before finding out about another job as a mother's helper with an English family. They needed someone to take care of their children when they went to Spain over the Christmas holidays. We flew over to Marbella, on the southern coast of Spain near Gibraltar, and stayed there for about three and a half weeks, visiting various places in the area.

"When we returned, I continued working in the pub for a while. Then I moved to Catford, just outside of London, and had to commute by British rail every day, so I looked around for another job. I got a live-in job at another pub, but the player piano downstairs nearly drove me crazy because it played songs all day long.

"After that job ended, I lived with a Turkish family about two weeks. I was broke, and they took care of me just like I was a member of their family. They took me around until I found a job in a restaurant and wine bar in a very nice area, Sloane Square. I worked in the wine bar for about two months, living upstairs."

Cathy adds, "I began getting restless around the beginning of May and wanted to travel some more. A friend told me about working in a kibbutz (agricultural community) in Israel, so I went to an agency and found out about it. Through



Cathy Davenport

the agency I was placed on Kibbutz Ma'anit, about 45 minutes away from Tel Aviv.

"The group of volunteers I was with included about 30 people from the United States, England, France, Switzerland and Denmark. We did everything from picking fruit, picking up eggs from the chickens, shoveling manure in the cow shed, working on the assembly line in a plastic factory to cooking in the kitchen and working in the dining room.

"The kibbutz is supposed to be an idealistic community. The Kibbutznics are striving toward equality for everybody. The children are separated from their parents at the age of six months. Even though they see their parents every day, they are raised with other children.

"I was able to travel around Israel in my time off. The people were very different from the English, who were refined and polite. The Israelis are very up front and will tell you what they feel. They are sometimes rude and loud, but they are honest. I really loved it there!

"The Israelis are a mixture of people from all over the world. Most are Jews,

who have not lived in Israel all their life. A lot of them came during Hitler's time in order to be free of him.

"We heard planes, but we didn't hear any bombing because we were miles away from any action. There were soldiers and police guards all over the place, so I think we were as safe in Israel as we would have been anywhere."

Cathy adds, "It is really hard for me to describe the experiences I had. It matured me a lot and changed my outlook totally. I became more independent. People overseas tend to think of Americans as being rich, because all the Americans they see are on holiday, spending money. I think Americans tend to have a bad name because they are not always aware of the impression they make when they travel.

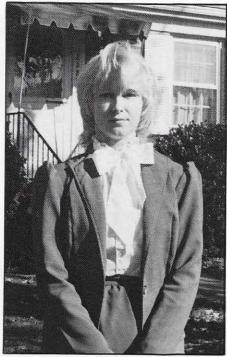
"I will graduate from Madison in May and have been working parttime as a waitress to save money to go back. I have a friend in Ireland and one who lives near Paris I want to visit, and I would really like to go to England to do some sort of volunteer social work before settling down to a career stateside."

# Search for mystery house pays off

There's nothing about the house at 2327 Fairway Drive in southwest Roanoke that sets it apart from all the others in the neighborhood. But, for her efforts in identifying it as WFIR Radio's mystery house, Linda Smith, tape librarian in GO Accounting, Roanoke, will have her mortgage paid each month during 1984. Linda relates, "I hadn't listened to WFIR for about three years and didn't know they were having a contest. But one day I just happened to switch to that station. They were giving two clues a day about the mystery house, and I listened until I got them all.

"I really put some time into this contest. I spent three Saturdays and my lunch hours driving around looking for the house. I just had a feeling the house was in southwest city, and that's where I looked. One of the clues was that the house had a 981 phone number. I went through the entire phone book and wrote down all the addresses of the 981 phone numbers. Another clue was that the street on which the house was located didn't have a sidewalk. Still another clue was that the name of the street was related to golf.

"When I found Fairway Drive, I won-



Linda Smith stands in front of the mystery house.

dered if I had missed any 981 numbers in the phone book. I got the city directory and looked up the street, and found I had missed two houses on that street that had 981 numbers. Then when I heard

another clue —that the house was trimmed in yellow and had an awning — there was only one house on Fairway Drive that fit the description. I just knew that was the one.

"The contest rules required that I send a postcard to the house I thought was the mystery house. After I sent the first one and didn't hear anything, I sent another one. It just happened that both the cards arrived the same day. I listened to the radio all that weekend, but they didn't announce that the house had been identified until Monday."

Linda continues, "My husband called me at work Monday morning and said that the radio station had just called." I thought he was just making fun of me and couldn't believe I had won. I had told my husband earlier that I just couldn't quit, but that if I didn't win this contest, I would never do it again."

Linda concludes, "We have a two-year-old daughter, and we have had a lot of expenses since we have had her. Now that we won't have a mortgage payment for a year, maybe we can get our savings account built back up. It will really help having that financial burden off for a while."

## **ILLUMINATOR**

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