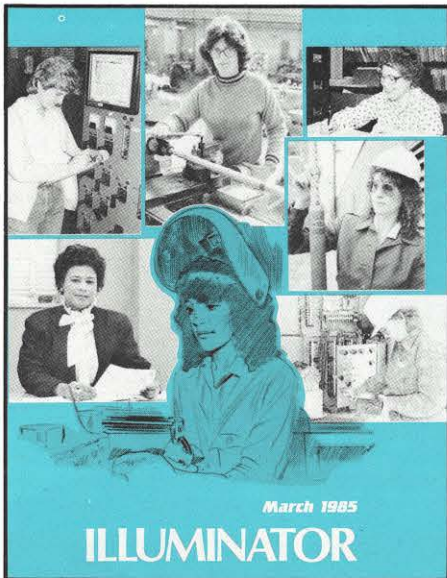


March 1985

ILLUMINATOR



As men went into the armed forces during World War II, women took their places in war plants. In shipyards and aircraft plants, *Rosie the riveter* became a common sight. Forty years later, women are flooding the job market in record numbers and many are choosing occupations which were formerly considered for men only. Pictured above are some Appalachian female employees who hold non-traditional jobs. See story beginning on page 8.

Vol. 35, No. 6, March 1985

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IABC

International Association of Business Communicators

The inside story

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24 Sorting mail brings big savings

Even though the increase in postage rates will raise Appalachian Power's mailing costs, pre-sorting of customer bills by zip code and carrier route saves thousands of dollars annually.

AEP Savings Plan

Unit values for January 31, 1985, were unavailable at the time The Illuminator went to press. This information will be carried in the April issue, along with the unit values for February 28.

Eleven APCo employees win "Ideas" awards

Thirty employees of five AEP System companies won or shared 16 annual awards for articles published in "Operating Ideas" in 1984. They received a total of 1,485 shares of AEP common stock valued at \$31,550 — a record.

In addition, five employees of the Ohio Valley Electric Corporation won four cash prizes.

To be eligible for the annual competition, the winners had previously received cash awards for their articles on operations improvements at the time they were published in the bi-monthly technical magazine.

Of the thirty winners, eleven were from Appalachian Power Company, and they won or shared a total of 510 shares of stock. The AEP Service Corporation had nine winners, dividing a total of 525 shares of stock. Ohio Power Company's four winners received a total of 170 shares, and Indiana & Michigan Electric Company's four winners, 200 shares. Two winners from Columbus and Southern Ohio Electric Company divided 80 shares.

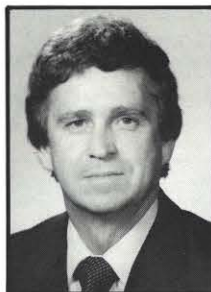
One person, **R. F. Shoemaker**, senior engineer in the Service Corporation's Instrumentation and Control Section of the Mechanical Engineering Division, shared in three of the sixteen awards and received 135 shares of stock for them. He was plant performance superintendent at Appalachian Power's John E. Amos Plant at the time the articles were prepared. Another winner, **Norman M. Tyler**, electrical test specialist in Appalachian Power's General Office Transmission and Distribution Department, won his award posthumously.

The top prize of 250 shares was awarded jointly to two AEP Service Corporation employees. **Ali Nourai** and **Albert J. F. Keri**, both senior engineers in the Electrical Research and Development Division, won for their article entitled, "Open Loop Technique — A New Means of Ground Wire Loss Reduction," which appeared in the November/December issue of "Operating Ideas."

The other winners were:



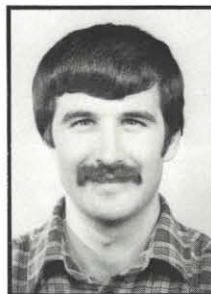
Mullins



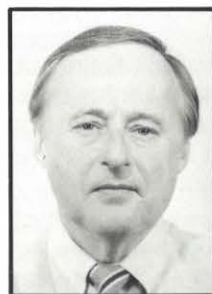
Hinchey



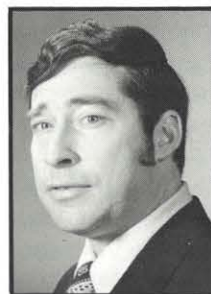
Howell



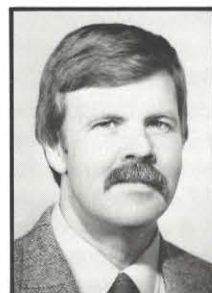
Tamagni



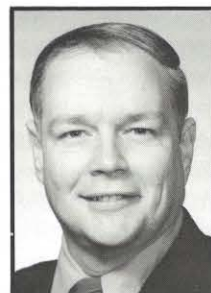
Vaught



W. Jamison



R. Jamison



Adkins



Powell

210 shares

Robert E. Mullins, performance engineer, Clinch River Plant, Appalachian Power, and **Paul Caravano**, senior engineer, and **A. J. Ahern**, manager, both Precipitator Engineering Section, Plant Engineering Division, Service Corporation, Columbus, "Intermittent Energization of Precipitators" (November/December).

150 Shares

C. B. Hinchey, performance supervising engineer, John E. Amos Plant, Appalachian Power, and **Shoemaker**, "EHC Valve Position Card Calibration Simulator" (May/June).

120 Shares

Kenneth Grubb, maintenance supervisor, and **Jerry Hill**, maintenance mechanic, Muskingum River Plant, Ohio Power, "Machining Generator Collector Ring Grooves in Place" (May/June).

D. W. Howell, senior meter engineer, **A. J. Tamagni**, electrical engineer, and **L. H. Vaught**, meter supervising engineer, all Meter Section, Appalachian Power, "A Digital Telemetry and Totalizing System" (March/April).

100 Shares

S. A. Buchanan, Plant Engineering Division, Service Corporation, Columbus, and **Shoemaker**, "Reduced Oil Consumption" (September/October).

80 Shares

Vickie Swartz, training supervisor, and **Lewis D. Terrell**, trainer (electrical), both Conesville Plant, Columbus and Southern, "Effective Approaches to Electrical Training" (September/October).

75 Shares

Robert E. Knaul, chief chemist, and **Charles E. Cline**, production superintendent, Kammer Plant, Ohio Power, and **Joseph F. Ennis**, associate engineer, Plant Engineering Division, Service Corporation, Columbus, "Proper Start-Up Deaerator Pressurization" (September/October).

A. J. Gladioux, supervising engineer, Station Section, Indiana & Michigan, "Station Maintenance Reporting Programs" (January/February).

Charles Strait, line supervisor, Muncie Division, Indiana & Michigan, "Better Method to Barricade a Truck" (September/October).

50 Shares

W. D. Jamison, power dispatching superintendent, Operating Department, Appalachian Power, "Learning from the Past" (January/February).

Robert G. Griffin, general records supervisor, **Maurice C. McIntyre**, financial analysis supervisor, General Office, Indiana & Michigan, "In-House Cash Concentration System" (July/August).

40 Shares

R. L. Jamison, station supervisor, electrical equipment, and **Norman M. Tyler** (deceased), electrical test specialist, both Transmission & Distribution Department, Appalachian Power, "Doble Test Locates Mechanical Problem" (September/October). Tyler died June 7, 1983, and his widow, Mary Jo Tyler, received his shares.

Michael R. Hajny, manager, System Measurement Section, Generation and Telecommunications Engineering Division, Service Corporation, Columbus, "Bar Coding of Meters" (September/October).

30 Shares

Wayne Adkins, performance superintendent, Amos Plant, and **Charles Powell**, operations superintendent, Mountaineer Plant, both Appalachian Power, and **Shoemaker**, "1300 MW Main Turbine Load Limiter Automatic Control" (November/December).

20 Shares

Darrell G. Cipriany, engineer, and **Lewis A. Hinkle**, senior engineering technician, both System Measurements Section, Service Corporation, Columbus, "Replacement Analog-to-Digital Printed Circuit Card" (March/April).

* * *

Four cash prizes were awarded to five employees of OVEC-IKEC.

Robert D. Bates, and **Lester G. Gray**, maintenance mechanics, Clifty Creek Plant, Indiana-Kentucky Electric Corporation, "Pulverizer Coal Feeder Access Doors" (March/April) — \$600.

N. R. Swain, maintenance supervisor, Kyger Creek Plant, Ohio Valley Electric Corporation, "Improved Air Preheater Cleaning" (July/August) — \$500.

Gene Armstrong, maintenance mechanic, Kyger Creek Plant, "Pulverizer Yoke Lifting Brackets" (March/April) — \$400.

Robert E. Hughes, assistant shift operations engineer, Clifty Creek Plant, "Using Steam Jenny for Fire Fighting" (November/December) — \$300. □

APCo requests rate decrease in Virginia

Appalachian Power Company last month asked the Virginia State Corporation Commission to approve a reduction of approximately \$11.6 million in the rates the company charges its customers for electricity. The decrease, amounting to approximately two percent, will take effect April 1, if it is approved by the commission.

The request was made in connection with the company's filing of its projected fuel costs for the 12-month period beginning April 1, as required by Virginia statute.

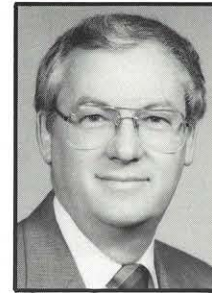
If the proposed reduction is approved, the average Virginia residential customer using 900 kilowatt-hours of electricity a month would be billed \$54.65 monthly, \$1.08 less than at present.

Appalachian Power Company President John W. Vaughan noted that this is the third consecutive year the company has been able to propose a lower fuel factor in its rates.

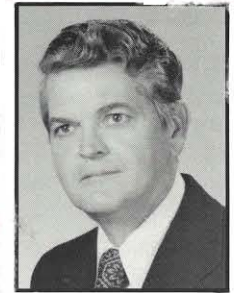
Commenting on the proposed rate reduction, Vaughan said that the company has been paying slightly lower prices for fuel in recent months due to the continued softness in the coal market. "These lower prices have contributed to some over-recovery in the 12 months which will end March 31," he explained. "The rate reduction will reflect not only the adjustment for this over-recovery, but also recognizes the anticipated continued stability in coal costs.

"Finally," he emphasized, "the consistently high performance and efficiency of the company's generating plants have played a major role in enabling the company to control its fuel costs." □

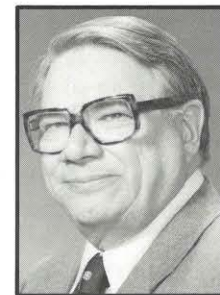
APCo managers elected to board



Rotenberry



Whitehurst



Shay

Ten new directors of the American Electric Power Service Corporation were elected at the company's annual meeting on February 12. The board's membership is forty-nine.

The incoming directors replaced ten who stepped down in keeping with the practice of four of the eight operating companies of rotating a portion of their representation on the board.

The new directors are:

Appalachian Power Company — J. R. Whitehurst, manager, Pulaski Division; Thomas A. Rotenberry, manager, Beckley Division; and Cecil E. Shay, manager, John E. Amos Plant. They replaced R. D. Carson, Jr., manager, Abingdon Division; James R. Davenport, manager, Lynchburg Division; and Eugene H. Gloss, manager, Philip Sporn Plant.

Indiana & Michigan Electric Company — W. G. "Bo" Smith, manager, Donald C. Cook Nuclear Plant, and A. P. Remillard, manager, Tanners Creek Plant. They succeeded Thomas R. McCaffrey, manager, Benton Harbor-St. Joseph Division, and Nile D. Richmond, manager, Rockport Plant.

Kentucky Power Company — Arthur H. Hill, manager, Big Sandy, succeeded

W. W. Zoellers, manager, Pikeville Division.

Ohio Power Company — Carl Goldsberry, Jr., manager, Newark Division; M. A. Bailey, manager, Tiffin Division; L. J. Hedrick, manager, Portsmouth Division, and D. E. Henderson, manager, Steubenville Division. They replaced P. E. Bischof, manager, Kammer and Mitchell Plants; F. Darryl Kidwell, public affairs director; Andrew T. Mulato, manager, Muskingum River Plant, and Wilbur C. Wolfe, retired manager, Lima Division. □

AEP companies appeal to 6th circuit court

Six AEP System companies on February 12 appealed to the U. S. Court of Appeals for the 6th Circuit (Cincinnati) because of a lower court's dismissal in January of their suit against the Kentucky Public Service Commission.

The original suit, filed December 12 in U. S. District Court in Frankfort, Kentucky, by American Electric Power, Appalachian Power, Columbus and Southern Ohio Electric, Indiana & Michigan Electric, Kentucky Power and Ohio Power companies, had sought relief from a PSC order denying Kentucky Power the ability to recover, through its retail rates, the net additional cost of electric energy for which it had contracted with AEP Generating Company.

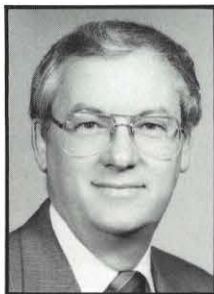
The District Court dismissed that suit on January 18, deferring to the state courts for resolution of the matter, thus setting the stage for the February 12 appeal. □

AEP's Washington office relocated

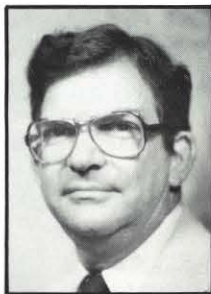
The AEP Service Corporation's Washington office is now in new quarters: 1667 "K" Street, Suite 450. It had formerly been at 1801 "K" Street.

The office staff consists of Bruce A. Beam, vice president — governmental affairs; Thomas Dennis, director — federal energy regulatory affairs, and Peggy Ehringhaus, secretary. □

Rotenberry, Kilgore named to new positions



Rotenberry



Kilgore

Thomas A. Rotenberry has been named to succeed William B. Belchee as Bluefield division manager upon Belchee's retirement June 30. Succeeding Rotenberry as Beckley division manager will be Robert B. Kilgore, currently Pulaski division superintendent. Kilgore will move to Beckley on March 1, and Rotenberry will move to Bluefield on April 1.

Rotenberry is a graduate of National Business College, Roanoke; a business administration graduate of Virginia Polytechnic Institute & State University; and is working toward a masters degree in business administration at the West Virginia College of Graduate Studies, Beckley. He has attended the American Electric Power System Management Program at the University of Michigan Graduate School of Business Administration.

Rotenberry joined Appalachian in Roanoke in 1962. He was a budget and special reports analyst and tax accountant before being promoted to administrative assistant to the executive vice president in 1968. The following year he was promoted to administrative assistant in the General Office Real Estate and Right of Way Department. He was named superintendent of real estate and right of way in 1976 and manager of the Beckley Division in 1978.

Kilgore holds a bachelor of science degree in electrical engineering from Virginia Polytechnic Institute and State University and a master of business administration degree from Lynchburg

College. He has also attended the American Electric Power System Management Program at the University of Michigan Graduate School of Business Administration.

Kilgore began his utility career in 1959 as an electrical engineer in Roanoke. He was promoted to Roanoke division station supervisor in 1964; Roanoke division line supervisor in 1968; and administrative assistant to the Roanoke division manager in 1972. He moved to Pulaski as division superintendent in 1975. He is a registered professional engineer in Virginia. □

Neighbor donations exceed \$154,000

Contributions to help needy customers pay their electric bills through Appalachian Power's Neighbor-to-Neighbor Program are slightly higher than at the comparable point in time last year.

As of February 21, 9,642 Appalachian customers had contributed a total of \$74,786 to the Neighbor-to-Neighbor Program. Company stockholders matched those donations, bringing the total to \$154,364. Last year at this stage of the program, a total of \$153,203 had been collected. □

Six APCo men to attend OSU

Six men from Appalachian Power Company are among the fifty-four System employees selected to attend the 1985 American Electric Power System Management Program at The Ohio State University from April 28 to May 24.

The APCo attendees are: Samuel F. Craddock, production superintendent, Central Machine Shop; Stephen L. Jamison, assistant compensation and benefits manager, GO Personnel, Roanoke; James R. Nisbet, marketing and customer services supervisor, Logan-Williamson; Martin L. Ratcliff, marketing and customer services supervisor, Bluefield; Warren O. Vaughan, personnel supervisor, Pulaski; and Ron E. Wentz, operations superintendent, John E. Amos Plant. □

We put ideas **ON THE LINE**

It is time for AEP System employees to put their ideas on the line.

March 18 will mark the beginning of a new program designed to tap the creativity and innovativeness of every employee on the System. Called "We Put Ideas on the Line," the program seeks to promote efficiency and cost effectiveness in Appalachian Power and Kingsport Power Companies, the other operating companies and the AEP Service Corporation.

It follows on the heels of a series of Employee Information Programs shown throughout the System explaining the recent austerity program and the current state of the company. The "We Put Ideas on the Line" program is an outgrowth of the austerity program.

Every full-time employee is eligible to participate, and his or her ideas do not have to be proven to be entered. After each idea is submitted, it will be studied for possible implementation by a local evaluating committee in each company.

Because the ideas do not have to be proven and already implemented before they may be submitted, the program differs from "Operating Ideas" and other suggestion programs throughout the System. In fact, ideas put into practice under the "We Put Ideas on the Line" program might well be submitted later to "Operating Ideas" for additional awards, provided they meet that program's stricter criteria.

For every idea submitted, the employee will receive his or her choice of an award item (coffee mug, baseball cap, visor or T-shirt, each bearing the program logo and the company name).

An idea, as defined for the program, is a "constructive plan of action that identifies a specific problem or condition and proposes a specific solution or improvement."

A complete set of rules is being given to each employee. The award portion of the program is scheduled to run through June 14. □

Annual report, proxy mailed in March

The 1984 American Electric Power Company annual report will be mailed in mid-March to shareowners and simultaneously mailed to all employees across the AEP System.

This year, for the first time, the annual report and the annual meeting proxy statement will be mailed to shareowners in piggyback fashion. However, some employees who also are shareowners will receive their proxy statements by separate mail.

The 52-page annual report features the new Rockport Plant on its cover and a striking aerial view of downtown Columbus in its center spread. Also included in the report is a feature on the company's 315,000 shareowners. □

300th consecutive dividend paid

American Electric Power Company on March 8 paid its 300th consecutive quarterly cash dividend on the common stock.

The string began with AEP's very first dividend, paid in June 1910, three-and-

a-half years after the company's founding, and has never stopped.

Of the 1,543 companies listed on the New York Stock Exchange, only 53 have paid as many as 300 consecutive quarterly dividends.

The current dividend of 56½ cents, however, has remained at that level for 18 consecutive quarters, since December 1980. □

Charleston, Clinch win annual AEP safety competition

Charleston Division and Clinch River Plant won the large division and small plant category, respectively in the AEP System safety competition for 1984.

This is the first time Charleston Division has ever achieved this honor. Its safety record began April 14, 1981, and through December of last year, employees had worked more than 2,610,454 hours without a disabling injury.

Clinch River Plant has won the small plant category four previous times, in 1977, 1978, 1982, and 1983. Employees have worked more than 1,177,286 hours since the last disabling injury occurred on October 16, 1981. □



Pictured after the presentation of the AEP safety awards are, l. to r., W. S. White, Jr., chairman; George Briers, Clinch River plant manager; Cal Carlini, Charleston division manager; John W. Vaughan, president of Appalachian Power; and Doug Forbes, safety director of Appalachian.

Job Opportunities For Women



Larew

Editor's note: March 8 is International Women's Day — a day set aside since the beginning of this century to honor the contributions of working women in every country. To explore the opportunities available for women employees of Appalachian Power, The Illuminator interviewed John R. Larew, executive assistant, who coordinates the company's affirmative action program.

According to Larew, every job classification in the company is open to women. "From the company's standpoint," he said, "it just makes good economic sense to make maximum use of all human resources."

Larew said that the clearest statement of the company's personnel policy appears in the employee handbook, which is furnished to all employees.

The policy states:

"We believe in people. We need people.

"It is our objective to employ well-trained and capable people to operate and manage the company productively, safely, and profitably.

"It is our intent to provide employees an avenue for utilizing their skills to the fullest and an opportunity for advancement to the highest available position earned through their skills and efforts, and then to compensate them fairly in both their wages and protection for them and their families.

"It is our pledge to respect the dignity of both employees and prospective employees and to carry out our relationships with them without discrimination because of race, creed, color, sex, age, national origin or handicap.

"The company is an equal opportunity employer. Written affirmative action programs are maintained to conform to various laws and regulations."

Interviews with some female employees of Appalachian who hold supervisory or non-traditional jobs begin on page 8.

Women At Work



"I have a farm background and love being outside," says **Gaynell Ray**, meter reader in the Lebanon area of Abingdon Division. "The personnel supervisor made it clear at the onset that meter reading is one of the hardest jobs in the company. That was nearly seven years ago, and there was a lot of truth in what he said. However, there are several advantages to my job which make up for the problems. One is the friendly customers here in Russell County. There are people who miss me when I don't read

their meters for a while. Since the routes are on a rotating basis, I never get to read the same route twice in a row. If I miss my normal rotation due to vacation or illness, the customers want to know what happened to me. In the summer especially, you find people working in their gardens or around the house who take a moment to inquire about my health and family. In turn, I've become interested in these people and what happens to them. To me, that's a real benefit — people who care."



"I am a former math teacher," says Beckley Electrical Engineer **Mary Kent**. "I wanted a change in careers but wanted to stay in a job that was math-oriented. The field of engineering was opening up for women, so I quit my job and went back to school. I have been with Appalachian almost five years. My primary duties include area voltage and load distribution and maintenance studies, flicker and fault current calculations,

and compiling work orders and estimates for Roanoke. I am also the Operations Improvement Program coordinator and participate in the division speakers bureau. Last year I twice substituted for the area supervisors while they were on vacation. This was one part of my job I enjoyed very much because the job entails being able to do a little of everything and to work with employees and customers in a particular area."



"My father was manager for Union Power in Mullens, W. Va.," recalls **Mary Kirby**, Bluefield marketing and customer services representative senior. "I used to watch the home economists who came in to give demonstrations, so I decided on home economics as a career. When I came to work for Appalachian, the company was working with dealers to sell electric appliances to build up the sale of kilowatt-hours. Now, of course, we are promoting load management equipment." Mary passed the required exami-

nation to qualify as a certified RCS auditor for Appalachian and has mastered the technical aspects of her job relating to heating and air conditioning equipment and duct sizing. Mary was one of ten marketing representatives awarded a trophy for contributing in a significant way to Bluefield Division being recognized as having the best marketing program in Appalachian during 1984. She had 124 heat pump sales and 30 add-on heat pump sales last year.



"I like the challenge and responsibility of operating one of the busiest offices in the system and doing so in an efficient manner," says **Barbara Aliff**, Williamson office supervisor. "The greatest satisfaction I receive is seeing the individuals I supervise develop into productive and efficient employees, working to their full potential. I take pride in the caliber of people who work in this department.

They make my job as office supervisor a pleasure." Barbara is responsible for training employees under her supervision and interviews and selects new employees coming into her section. Her duties also include the preparation of accounting reports, and she oversees the credit and collection activities. She also meets with customers and resolves billing problems and inquiries.

Women At Work

"My high school math teacher recommended engineering as one possible career for those of us who enjoyed math," recalls Huntington Electrical Engineer **Patricia Royster**, "It was further rumored among students that electrical engineering was the most mathematically and theoretically oriented. In college I chose to specialize in 'power' courses because electric service is universal to industries in addition to the obvious opportunities in utilities. Having grown up in the Appalachians of western

Maryland, the rural aspects of Huntington Division were appealing. Probably what appeals to me most is the balance between office and field work. I really appreciate a job that allows me to be out-of-doors part of the time. Usually I can arrange my schedule to do field work when the weather is cooperative. Of course, there is always the unexpected when I may be called on short notice to do field work — which makes keeping a spare pair of jeans on hand a must!"



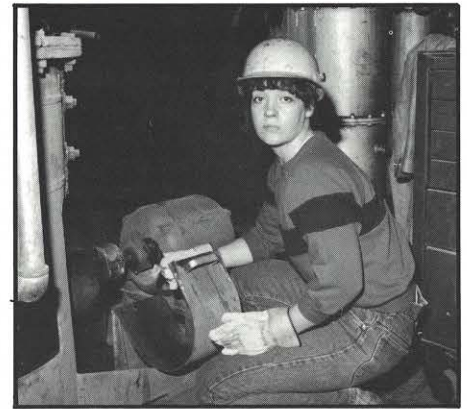
Susan Harper, Mountaineer Plant performance engineer, credits her grandfather with her choice of a career. "When I was a youngster," Susan said, "I went with my grandfather when he worked around the farm and oil fields. He led me to believe there was no reason I couldn't do any kind of a job, so I made a decision at an early age that I wanted to be an engineer." Susan's work entails a variety

of engineering jobs. She sets up and runs performance tests on the 1300 megawatt unit itself to improve efficiencies and is presently responsible for all of the engineering projects in the coal yard and conveyer system. "I like the inter-action with the people," she adds. "And I enjoy the feeling of accomplishment when a project is completed successfully."



Sandra Satterfield began her career as a laborer at Philip Sporn Plant and was a maintenance mechanic C when she had an opportunity to enroll in a welding class. "Occasionally other employees had let me try my hand at a little practice welding, so I knew I would like the work," Sandra says. "I wanted to see if I could do it because it meant a lot more money." Sandra completed the four-week class and the requirement that her welds pass X-ray examinations and, in

1981, was the first female in the AEP System to become a certified welder. She has a high pressure steam certification in welding. Sandra, now a maintenance mechanic A, has one advantage over the men. A petite five-foot-two, Sandra can more easily fit into tight corners and gets some assignments where bulkier men would have a difficult time. "I like welding," she explains, and I want to see how many different certifications I can get."



Higher pay was the motivating factor in **Carol Kosa's** interest in a physical job. Now a machinist 3rd class at Central Machine Shop, Carol was hired as a clerk typist. "With two small children to support all by myself, I realized that I could make more money by working out in the shop. I took an evening class in machine shop at Ben Franklin Trade School, but most of the things I've learned have been taught by the guys here at CMS. There are some things I can't do, such as lifting, and they are always

ready to help. I've never felt any resentment. The guys know I am here for the same reason they are — to make a living for my family." Carol assists in the inspection, repairing, rebuilding, disassembly, and assembly of power plant equipment sent to CMS. She also travels to various AEP power plants as a machinist's helper in the repair of generating equipment. "I have since remarried," Carol says, "and my husband understands the demands of my job. I wouldn't go back to being a secretary now at all."



Women At Work



Starting as a junior clerk in 1957, **Ruth Noe** was promoted to plant office supervisor at Clinch River Plant in 1978. "What I like best about my job," she says, "is that the work is never dull. I face the challenge each day of getting the work done in an efficient manner and on a timely basis. I like the pleasant association I have working with other employees of the company. It is rewarding to see employees you have trained progress

and become proficient in their work." Ruth supervises the preparation and maintenance of various plant records, correspondence and files, the plant clerical workers in the performance of their duties, and the preparation of time sheets and associated records. She also compiles statistical data, performs accounting work, and distributes paychecks. She reports to the plant manager and assistant plant manager.



"I started with Appalachian in 1968 as a cashier in the St. Albans office and then went into customer contact work," says **Doris Ann Foster**, Charleston customer accounts supervisor non-exempt. "By starting in a small office, you become familiar with all phases of the office work. I particularly was interested in learning everything I could and preferred to work out problems and seek out information on my own. Now as a supervisor, I am still working with customer contact. I enjoy working with the public and find it a

challenge to be able to satisfy a customer. This is easily accomplished by treating customers the way you would want to be treated and keeping a positive attitude. One day I would like to operate a small office as the office manager. Prior to coming to work for Appalachian, I had no college hours. I plan to receive my associate degree in business management this December and to continue for my BA. The company's educational assistance program has been very helpful."



As record supervisor for Lynchburg Division, **Jane Plunkett** is responsible to the division superintendent for supervising, coordinating and managing the records activities pertaining to the construction, maintenance and operation of transmission and distribution facilities within the division. "One of the things that I enjoy and find interesting about my job is the fact that the records activities are always changing," Jane says. "A good example

of this is the new computerized system that the company is implementing with regard to record keeping. Also, I place value in the opportunity that I have to meet and work with other people in the company. In reflecting back on my 43-year career," she adds, "I am especially proud of the fact that I was the first female supervisor in Lynchburg Division and the first female records supervisor in Appalachian."



"I have worked for a lot of good supervisors in the time I have been with Appalachian," says **Pat Stowers**, general records supervisor, GO Accounting, Roanoke. "I think that whatever my success has been is due to their patience, understanding and tutoring. You don't come to a utility knowing all about this kind of work. When you grow up with a company, you learn a lot about its operations. If I thought I could be half as good a supervisor as these persons, I would feel as if I have accomplished something. I do have a marvelous group

who work well together. They understand the objective, and will do whatever is required to accomplish it. Our job is the recordation of all entries into the books, the closing of the books, and making sure the financial statements are published on a monthly basis. We have various reports that go to different regulatory agencies, and we have a volume of work with auditors." Pat is one of two women in Appalachian who has attended the AEP Management Program at the University of Michigan.

Women At Work

Billie Blair, Kanawha River Plant office supervisor, is responsible for supervising three clerks in various accounting duties. She maintains all permanent record files for the plant, including purchases of major equipment and retirements, and recordkeeping of all capitalized items. She works closely with the plant manager and assistant plant manager on operations and maintenance forecasting and

variance reporting as well as with all other first-line supervisors to coordinate all information relating to equipment and contracts. "I enjoy all of my job," she says, "but most of all I enjoy forecasting and variance reporting because of the in-depth research required. I also like working with the girls on cross-training in the office."



"I read meters about six years," recalls **Emma Clarke**, Roanoke station mechanic A, "and then an opening came up in the station crew so I transferred. In the Station Section, my primary duties are switching, maintaining underground circuits, doing all necessary grounding and any work that doesn't require a foreman. I am subject to call out; and,

when there is trouble, the work can run into some long hours. The longest I have worked is 28 hours straight." She adds, "I am taking an ICS course in electrical engineering. If I do pretty good, I would like to go on to Virginia Western Community College and get a two-year degree so I can move up in the company."



"I chose a career in chemistry on the recommendation of my high school guidance counselor after she reviewed my ACT scores," says **Diana Smith**, performance technician senior at John Amos Plant. Diana joined the plant in 1975 shortly after her graduation from Marshall University. "I chose Appalachian primarily for job security," Diana adds, "but my position is one that has

equal pay for equal job responsibility. Because of my chemistry background, I particularly like working with the atomic absorption unit." Diana's job responsibilities include performing technical and specialized work of a skilled and complex nature in connection with chemical analyses and calculations related to the operating efficiency of power plant equipment.



"I like my job because each day is different," claims **Sally Hedrick**, customer accounting supervisor nonexempt in the Pearisburg area of Pulaski Division. "Sometimes it's a challenge with some of our customers, but I always remember the person who approaches the cashier's cage or is on the other end of the telephone must be pleased with our service." Sally knows nearly all of the

Pearisburg customers on a first name basis and to them she is 'Appalachian Power.' "I have four employees under my supervision," Sally adds. "My duties include the supervision of these customer accounts activities: meter reading, cashiering, credit and collection procedures, customer inquiries, applications for initial service, and customer complaints." □



Waltzing Through Retirement

Dance instructors Arthur and Kathryn Murray used to end their network television shows by saying, "Put a little fun in your life, try dancing." Marguerite and Lee Spangler can vouch that the Murrays' claim is true.

Marguerite says, "Dancing has been a pleasant hobby of ours for years. One of the things Lee and I shared when we met was love of good music and dancing."

Lee, retired chief PBX operator, GO General Services, Roanoke, recalls, "The first high school dance I went to was boring. Years ago all they did was walk around to music. Then one day I went down to the Gordon Powell Studio, the first studio in town, and saw Powell and his wife dancing a waltz. I thought, 'that is the way I want to dance.' That appealed to me. So I started taking lessons. At that time, Powell had a contract at National Business College. The students got credit for taking social ballroom dancing. I caught on pretty good, and Powell let me help teach dancing and I got free lessons."

Marguerite adds, "We have had lessons at just about all the studios in town, but most of the really good training I got was from Lee. I worked at First National Exchange Bank before I retired, and one of the girls I worked with asked if Lee and I would teach a group of about six or seven couples. We did and had a really good time. Then it just looked like our dancing classes snowballed."

"The fall after I retired, I went to the senior center in Salem to take an exercise class, looking for something to do. I was talking to the supervisor up there; and, when she found out Lee and I taught, she asked if we would teach for the Salem Department of Parks and Recreation. They had just built a new building, and she wanted us to be able to teach when they had their grand opening."

Marguerite continues, "We started out with one class and got such a good response that we had to do another one. We taught there for three years, but we had so many people that we stopped teaching. The following fall we decided we would teach couples in their homes. So whenever four or five couples are interested, we start a class."

"A lot of lasting friendships have been formed through these classes. The people seem to really care about each other. We have been on two cruises with some of them. We try to sponsor two buffet dinner dances a year at the Salem Holiday Inn for our former students, and we have between forty and fifty people at the dances. We always try to get Paul Bernard and Fred Hornbeck (see story on page 13) to play for us. No matter what you request — waltz, swing, samba, rhumba, fox trot — they can play it. They say they really enjoy playing when they see people like us enjoy dancing."



Marguerite and Lee Spangler

Lee adds, "Dancing is a lot of fun for Marguerite and me. We teach fox trot, waltz, swing, rhumba, cha cha, samba, and the disco hustle. We don't teach polka because we don't particularly like that. We think dancing is a healthful hobby, and so far arthritis hasn't set in."

Marguerite states, "Quite a few of our older students have health problems, and their doctors tell them to go out and walk two or three miles a day. But they would rather dance than walk to get their exercise. It really is good for your health."

Lee concludes, "Our classes are not limited to senior citizens; we have all age groups. In the senior group, there are couples who have been so involved in raising their children or working that they just never had the time to be able to do something like this for the two of them. We had one couple who said they had been on a cruise and had to sit and watch the other people dance because they didn't know how. It really made us feel good to be able to teach them so that now they can go out and have a good time."

One of the Spanglers' former students is Chester L. Robison, retired tax and statistical supervisor, GO Accounting, Roanoke, who does exhibition dancing at nursing homes with other friends. □

The Music Makers

The music ability of Fred Hornbeck, retired methods engineer, GO Executive Roanoke, was nurtured early in life while he was growing up in the coalfields around Cabin Creek, West Virginia. At that time, one of the mining companies, Carbon Fuel, sponsored a community YMCA. Once or twice a week, they would show a silent movie (one performance only). "When I was in junior high school, I got a job playing piano during the movie. I learned right quick that if I wanted to see the movie, I had to learn how to play without music and attempt to improvise a musical background that would support the action appearing on the screen," Fred recalls.

After graduation from high school, Fred got a music scholarship to New River State College in Montgomery (now West Virginia Institute of Technology). After the first year, a new governor did away with the scholarships, and Fred transferred to West Virginia University.

"At the university, I played in the ROTC band, which paid for the tuition of its members. I had been a trombone player in high school, but in college I played tenor sax most of the time," Fred continues. Traveling vaudeville shows with dates in Pittsburgh would swing through Morgantown. "I worked in the orchestra pit as a pianist with several, some big and some small," he adds.

Paul Bernard, operations coordinator, GO Operations, Roanoke, recalls that his interest in music began at the age of twelve, when he started playing in the American Legion Drum and Bugle Corps in Roanoke. "I played in that for several years and also played drums in the Jefferson High School Band. I really never had any formal training other than that, but I picked up enough to play in the Roanoke and Charleston Symphony Orchestras," Paul notes. "As a matter of fact, I was a charter member of the Roanoke Symphony. I have played in a number of dance bands both in Roanoke and Charleston over the years."

Fred and Paul became acquainted while both were playing in Ned Guthrie's dance band in Charleston. At that time, Fred was working at the Cabin Creek Plant, and Paul at Kanawha River Plant, just a few miles away. But the two had never met through Appalachian Power.

"From the time we met in the dance



Providing music for a dinner dance sponsored by Lee and Marguerite Spangler are, l. to r., Earl Bain, Fred Hornbeck, and Paul Bernard.

band, we have kept in touch musically," Paul states. "There was a period of time I didn't play. When I transferred to Roanoke in 1958, I said I would never play any more and sold my drums to Fred. But it wasn't long before I began getting itchy fingers again so I bought a whole new set of drums. I guess music is in my blood."

When Fred transferred to Roanoke in 1964, the pair once again had the opportunity to perform together. "One or the other of us will get a job somewhere and call on the other to come help out," Paul relates. Fred, Paul, and another musician, Earl Bain, play together twice a year for dinner dances sponsored by Lee and Marguerite Spangler for their dance students (see story on page 12).

For the past year, Fred has been playing the piano every Saturday night in the Roanoke Country Club lounge and the organ for the club's Sunday brunch. Paul performs regularly in the Shrine marching, concert, and dance bands.

Paul claims, "I just enjoy playing, really. It's another world. It's a relaxing hobby, especially with the drums. You can get rid of a lot of pent-up frustrations. I like playing with the Shrine bands because

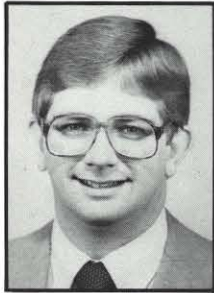
that is a fellowship type thing."

Fred concludes, "Music really is the only hobby I have. It just does me good when somebody comes around and tells me they like what they hear. It is the greatest thing to play for people when they get up on the floor and dance. We have played at clubs where people just talked and didn't dance, almost as if they didn't even know we were there. But when you get feedback and people enjoy what you are doing, it makes a lot of difference. What I would really like to do is work with the elderly in nursing homes, teaching them to read the basics of music. I think there is a real need for something like that." □

Who's News

Abingdon

Isaac J. Webb, Gate City area supervisor, has been elected president of the newly-formed Scott County Chamber of Commerce. □



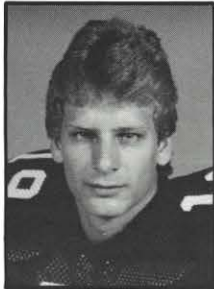
John Amos

Becky, daughter of Wayne Carter, personnel supervisor, was inducted into the John Adams Junior High National Honor Society of Secondary Schools, B. Fred Hill Chapter — Grade 9.

Rebecca Lynn, daughter of Gary Clark, maintenance supervisor, won the Putnam County Special Olympics bronze medal award for 50 meter dash.



Wright



Hudson

Phil Hudson, son of Nancy Noffsinger, plant clerk A, and **Rodney Wright**, son of Ron Wright, maintenance mechanic C, were members of the 1984 Hurricane High School football team which went to the finals of the West Virginia Class AAA playoffs. Phil was named to the All Putnam County team and the All Pioneer Conference team and received honorable mention in the USA Today high school All-America team. He was chosen captain of the W. Va. all-state offensive line. The 6'2", 190-lb. senior caught 38 passes for 633 yards during the regular season and led all AAA receivers in touchdown receptions with 10. Rodney was named to the All Putnam County team, the All Pioneer Conference team, and was honored as one of the two first-team quarterbacks of the W. Va. all-state offensive team. The 6', 175-lb. senior passed for 1,272 yards and led all AAA

passers with 16 touchdown passes during the regular season. He also ran for 293 yards and 6 touchdowns. □

Huntington

Mike Fotos, III, has been assigned as deputy director of natural resources by Governor Arch A. Moore, Jr. He recently served as a member of the governor's administrative staff. The son of M. A. Fotos, Jr., T&D superintendent, Mike was an AEP educational award winner in 1974. □

General Office

Andrew Barham, engineering technician senior, GO T&D Meter, Charleston, has completed the technical tests and requirements to become registered as an associate certified electronics technician in the International Society of Certified Electronics Technicians. □

Lynchburg

W. David Crews, personnel supervisor, was elected vice president-budget of the United Way of Central Virginia and to a three-year term on the organization's board of directors. As vice president, he is charged with deploying funds voluntarily contributed by the public to bring about the efficient delivery of needed health and human services of the 29 United Way agencies in the Lynchburg area. □

Charleston

Bernard, husband of Corintha Hawkins, St. Albans cashier A, was reelected chairman of the Opportunities Industrialization Center, Inc., of Charleston.

Charles Hamblin, retired groundman, and his wife **Mary** recently observed their 45th wedding anniversary.

Breakers win bowling tourney



Teams from Roanoke, Charleston, Bluefield, Huntington, Ashland and Big Sandy Plant participated in the third annual Huntington Division Invitational Bowling Tournament. The Breakers team from Huntington captured first place. Team members are, l. to r., T. J. McComas, T&D clerk A; Dick Gibson, energy services technologist; Anna Hodges, wife of Lee Hodges, line crew supervisor NE; Margaret McComas, wife of T. J. McComas; and Ed Norris, retired meter service mechanic.



Barry Snodgrass, marketing and customer services manager, was presented an award by the Fund for the Arts for his outstanding leadership and dedication to the organization and to improving the quality of life in the community. Barry was captain of the industrial segment of the patrons division in the 1984 fund raising campaign, and his division raised 125 percent of their goal, more than any other group.

Donald, son of Bob Griffith, division superintendent, won the Charleston Chess group's annual Christmas Speed Tournament 8-0. □

Roanoke

Teresa, daughter of Helen West, personnel assistant senior, has been selected for inclusion in "Who's Who Among Students in American Colleges and Universities." Teresa is a music education major at Radford University, where she is a senior. She is president and choir director of the Baptist Student Union, vice president of the University Singers and the Music Majors Club, and state vice president of the Music Educators National Conference. Teresa is also a member of Kappa Delta Pi educational honors society. □



Painting accepted for show



Mary Whitehurst's painting, *Summer Porch XXIV*, was selected from among 587 entries for inclusion in the Sixth Virginia Water Color Society Jurored Exhibition, Miles G. Batt, nationally known water colorist, juror. The exhibition is currently being held at Robert Andrews Hall, College of William & Mary, Mrs. Whitehurst's alma mater. Following this exhibition, the painting will travel to the Virginia General Assembly building where Mrs. Whitehurst has been invited to take part in the House Appropriations Committee's Invitational Art Exhibition from March 22-April 19. She is the wife of Jerry Whitehurst, Pulaski division manager. Photo courtesy The Southwest Times.

50th anniversary



Helen and Verlin Parris observed their 50th wedding anniversary December 29. They have three children (one of whom is deceased), ten grandchildren and three great-grandchildren. Verlin is a retired automotive mechanic A, Abingdon.

Central Machine Shop

Jim Sullivan, personnel supervisor, has been selected to serve on the board of trustees of the United Way of Kanawha Valley. □

Bluefield

New officers of the Bluefield office Coffee Club are: **Dixon Jones**, engineering technician senior, president; **Jim Snead**, electrical engineer, vice president; and **Randy Hampton**, electrical engineer, secretary-treasurer. □

Pulaski

Claud Kirkland, retired division manager, has been designated as a Paul Harris Fellow, the highest honor a Rotary Club can bestow upon one of its members. He was selected by balloting as the most worthy Rotarian in the Pulaski Club, and the organization contributed \$1,000 in his name to the International Rotary Foundation.



Ted Aaron, electrical engineer, will serve

as the 1986 assistant campaign chairman of the Pulaski County United Way.

Christie, wife of Sonny Alley, engineering technologist, has joined the sales force of Jones and Company Realtors.

Mark, son of Nelson Quesenberry, line construction and maintenance representative, has been initiated into the Omega Eta Chapter of Phi Theta Kappa. A second-year student in the instrumentation program at New River Community College, he has an overall grade point average of 3.93. □

Kanawha River

Joe, son of Michael Siemiaczko, was a

lineman on the Gauley Bridge High School freshman football team and also kept the team's books.

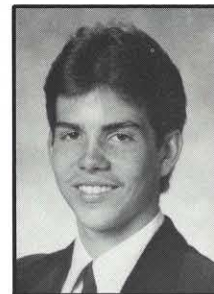
Cynthia, daughter of Michael Siemiaczko, assistant plant manager, was selected as sophomore attendant to the homecoming queen of Gauley Bridge High School. She is also a varsity cheerleader, vice president of the student



body, and a member of the band.

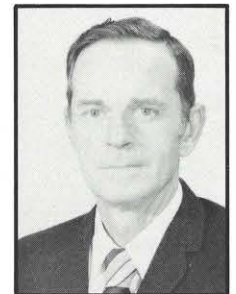
Angela, daughter of Michael Siemiaczko, is a member of the pom pom squad at Falls View Middle School. The squad performs during halftime activities at ball games.

Charles, son of L. A. Johnson, maintenance supervisor, is vice president of the Junior Achievement company sponsored by Union Carbide. The company's product this year is windshield wiper solvent. Charleston is a senior at East Bank High. □



Glen Lyn

Bud Jackson, maintenance supervisor, has been elected president of the Bozoo Ruritan Club.



Red Coffman, chemist assistant, has been elected president of the Giles Shrine Club. □

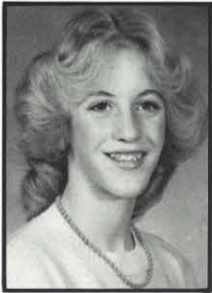


Karate winners

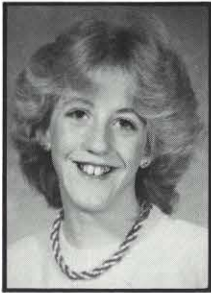


Steven and Scott, sons of Ed Hornbuckle, Huntington line mechanic A, and Shelley and Claudia, daughters of Claude Gilkerson, Huntington line mechanic A, won trophies in the Chuck Norris Systems Eastern Regional Karate Tournament. Scott, left, holds a blue belt and won first place in sparring for the 11-12-year-old group. Claudia, second from left, holds a yellow belt and won third place in sparring in the 7-8-year-old group. Steven, second from right, holds a green belt and won first place in sparring in the 8-10-year-old group. Shelley, right, holds a yellow belt and won third place in sparring in the 9-10-year-old group.

Beckley



Teresa Bailey



Tina Bailey

Tina and Teresa Bailey, twin daughters of John Blake, Oak Hill line mechanic A, have been inducted into the Junior National Honor Society at Collins Middle School, where they are seventh graders.



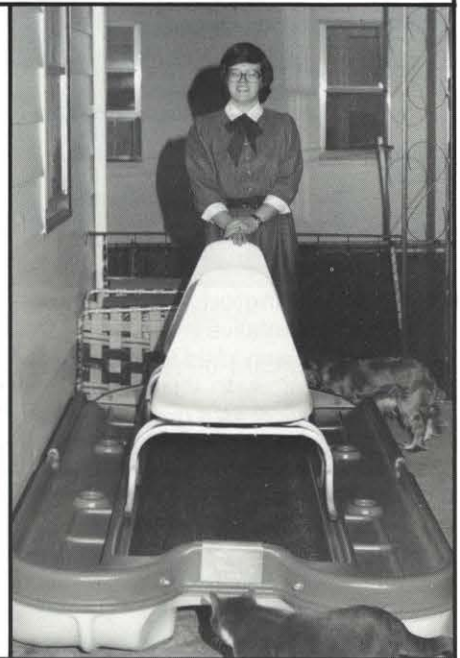
Cindy, daughter of Paula Goddard, T&D clerk A, was elected president of the Meadow Bridge Elementary Conservation Club.

Jamie, five-year-old son of Verna Love, electrical engineer, raised more than \$120 for St. Jude's Children's Research Hospital by participating in a math-a-thon. Jamie's 17 sponsors pledged money for each math problem he answered correctly. □



answered correctly. □

Kanawha prize winners



John Blair, Kanawha River Plant utility supervisor, and Cheryl Smith, wife of G. A. Smith, Kanawha River Plant unit supervisor, won prizes from drawings at two Kanawha Valley stores. John won a deluxe sweeper from Best Products, and Cheryl won a two-seat bass boat with electric motor from Murphy Mart.

Charleston's Great Achievers

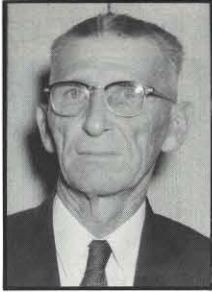


Members of the Great Achievers, the Junior Achievement company sponsored by Appalachian Power in Charleston, assemble their product, digital quartz clocks. The Achievers already have sold more than 400 of the engraved clocks, priced at \$6.00. APCo advisors to the group (dressed in suits) are, l. to r., John Boggess, energy services engineer; Mo Ahangardezfooli, electrical engineer; and Bob Jones, electrical engineer.

Friends We'll Miss



Bennington



Akers



Duncan

Fred M. Bennington, 70, retired residential representative in the Galax area of Pulaski Division, died February 19. A native of Elk Creek, Virginia, he was employed in 1939 as a groundman and retired September 1, 1979. Bennington is survived by three sons and seven grandchildren.

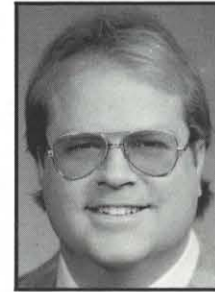
Irvin R. Akers, 85, retired Claytor hydro operator A, died February 21. A native of Newbern, Virginia, he was employed in 1942 as a laborer and retired November 1, 1964. Akers is survived by two sons, one daughter, six grandchildren, and four great-grandchildren.

Dewey Chaffin Duncan, 85, retired Appalachian Power safety director, died February 21. A native of Pulaski, Virginia, he began his career in 1925 as a timekeeper in Bluefield and retired May 1, 1964. Duncan is survived by his widow Ann, 124 Passons Road, Chattanooga, Tennessee.

Douglas O. Lawrence, 91, retired Glen Lyn Plant assistant chief electrician, died January 23. A native of Edgecomb County, North Carolina, he was employed in 1919 as an electrical foreman and retired December 1, 1946. □

Salisbury joins Central Machine Shop

Robert F. Salisbury has joined Central Machine Shop as a production engineer. He succeeds Joe W. Pullen, who elected early retirement March 1.



Salisbury holds a bachelor of science degree in mechanical engineering from West Virginia Institute of Technology. His primary responsibility is to provide mechanical engineering support for shop production activities. This includes the design of special tooling required for specific jobs and assistance in development of standard practices and procedures. □



Newcomers

Abingdon

Mark McCormick, station mechanic D.

Beckley

Keith Von Scio, department assistant-marketing and customer services. **Merel Gilbert**, station mechanic D. **Stephen Smith**, junior clerk.

Bluefield

Gwendolyn Faye Wimmer, junior clerk, Tazewell.

Centralized Plant Maintenance

Brett Slaven and **Timothy Zerkle**, maintenance mechanics B.

General Office

Paul Shively, surveyor assistant, GO T&D Civil Engineering, Roanoke. **Allen Crowder**, office messenger, GO General Services, Roanoke.

Glen Lyn

Danny Mitchem, utility worker B.

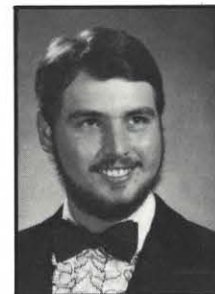
Kingsport

Pamela Ketron, cashier C.

Roanoke

Lynn Hancock, junior clerk. **John Moore**, automotive mechanic A. **Sandra Herdman**, parttime junior clerk. **Melvin Graeser**, parttime meter reader. **Patsy Fout**, parttime junior clerk.

Dennis Austin, son of Fred Austin, Lynchburg line crew supervisor exempt, bachelor of science degree in forestry, Virginia Polytechnic Institute and State University College of Agriculture and Life Sciences.



Woody Ball, Bluefield marketing and customer services advisor, master of science degree in industrial relations, West Virginia College of Graduate Studies. □

Weddings



Jessee-Gallihier



Looney-Honaker



Viers-Askew



Dillow-Shrader

Judith Lynne Gallihier to John Daniel Jessee, October 6, 1984. John is the son of Joseph H. Jessee, Clinch River Plant unit supervisor.

Donna Honaker, cashier C in the Grundy area of Bluefield Division to Dwayne Looney, December 22.

Paula Kay Askew to Ross Wayne Viers, January 12. Paula is the daughter of Paul P. Askew, hydro plant supervisor, GO Hydro, Claytor.

Pam Shrader to William H. Dillow, Jr., January 10. William is the son of Harry Dillow, Glen Lyn Plant maintenance mechanic B.

Debra J. Fuller to Michael A. Dean, Philip Sporn Plant coal handler, January 4. □

Golden anniversary



Phil and Hattie Fry celebrated their 50th wedding anniversary December 26 with an open house. They have two sons and four grandchildren. Phil is a retired Princeton serviceman.

Births

John Amos

Jessica Nicole, daughter of Roger A. Moore, maintenance mechanic D, February 11.

Dustin Michael, son of Gary M. Hill, control technician senior, January 21.

Central Machine

Richard Aaron, son of Eric McComas, plant office supervisor, January 11.

Charleston

James Ferrell, son of Jerry Martin, station mechanic A, January 28.

Megan Elaine, daughter of Danny Ellars, marketing and customer services advisor, December 16.

Jessica Rae, daughter of Ricky Van Meter, driver-ground worker, November 25.

Glen Lyn

Adam Preston, son of Larry Mann, maintenance mechanic D, January 22.

Joseph Neal, son of Barry Akers, utility worker A, January 27.

Philip Sporn

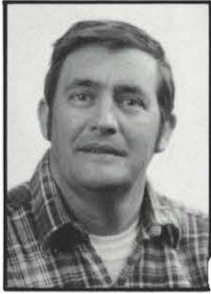
Kylie Michelle, daughter of Michael Sayre, utility worker A, January 8. □

Wed 50 years

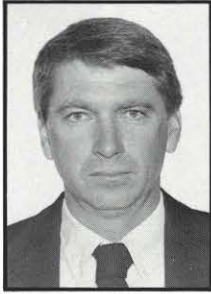


Howard and Eula McVey celebrated their 50th wedding anniversary December 23 with a reception given by their three daughters at Fincastle Baptist Church, Tazewell, Virginia. They were married December 22, 1934, in Abingdon, Virginia. The McVeys have seven grandchildren and two great-grandchildren. Howard is a retired Tazewell serviceman.

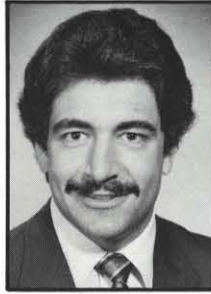
Promotions



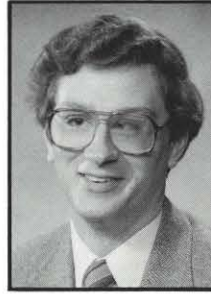
Robinson



Alderman



Jackson



Skeen



Gill



Robins

C. E. "Sam" Robinson, line mechanic A, was promoted to line crew supervisor nonexempt in the Rocky Mount area of Roanoke Division on February 2.

Tommy Alderman, area servicer, was promoted to line crew supervisor nonexempt in the Hillsville area of Pulaski Division on February 9.

Larry E. Jackson, energy services engineer, was promoted to power engineer in Huntington on February 1. He holds a bachelor of science degree in electrical engineering from West Virginia University.

Mark D. Skeen, Abingdon department assistant — customer accounts, was promoted to Clintwood office supervisor on January 1. He holds a bachelor of arts degree in economics and business from Emory & Henry College.

Ronnie D. Gill, stores attendant A, was promoted to Abingdon stores and garage supervisor on January 1. He holds an associate in applied science degree in management from Virginia Highlands Community College.

Donald E. Robins, Roanoke administrative assistant, was promoted to assistant personnel supervisor in Logan-Williamson Division on March 1. He holds an associate of applied science degree in business management from Virginia Western Community College.

Beckley

Roy Dean Carte from line mechanic C to line mechanic B, Oak Hill.

Mike Leftwich from line mechanic C to line mechanic B.

Don Walter from line mechanic C to line mechanic B.

Central Machine Shop

Douglas Graley from NDE inspector 3rd class to NDE inspector 2nd class.

Charleston

William Spencer from line mechanic A to general servicer.

Scott Brogan from line mechanic C to line mechanic B.

Pat Hunter from line mechanic B to line mechanic A.

Regina Kent from T&D clerk C to T&D clerk B, Montgomery.

Glen Lyn

Larry Bowers from instrument mechanic C to instrument mechanic B.

Billy Neal from braker to coal equipment operator.

David Hargro from coal sampler to braker.

Gary Comer from coal handler to coal sampler.

Pete Ferguson from equipment operator B to equipment operator A.

Chester Blevins from equipment operator C to equipment operator B.

Gregory Helm from equipment operator C to coal handler.

Kevin Cottle from utility worker A to equipment operator C.

Huntington

Andy Jackson from line mechanic C to line mechanic A, Hamlin.

Tim Rockel from line mechanic C to line mechanic B, Hamlin.

Bernard Adkins from line mechanic A to line crew supervisor NE, Hamlin.

Kanawha Valley Power

Cathy Batten from plant clerk C to plant clerk B.

Pulaski

Carl Goad from line mechanic A to area servicer, Hillsville.

Jackie Phillips from line mechanic B to line mechanic A, Hillsville.

Doug Atkins from line mechanic C to line mechanic B, Hillsville.

Roanoke

Kurt Sisson from line mechanic B to line mechanic A.

Curtis Thompson from line mechanic C to line mechanic B.

Steve Hannah from line mechanic C to line mechanic B.

Steve Mullen from office messenger, GO General Services, Roanoke, to line mechanic D.

Philip Sporn

Marilyn Stodola from plant clerk C to plant clerk B.

Daniel Casey from maintenance mechanic C to maintenance mechanic B.

Dana Hartley from maintenance mechanic C to maintenance mechanic B.

Bruce Conde from maintenance mechanic C to maintenance mechanic B.

Danny Bloxton from maintenance mechanic C to maintenance mechanic B.

Steven Mace from maintenance mechanic C to maintenance mechanic B.

Buddy Peaytt from maintenance mechanic D to maintenance mechanic C.

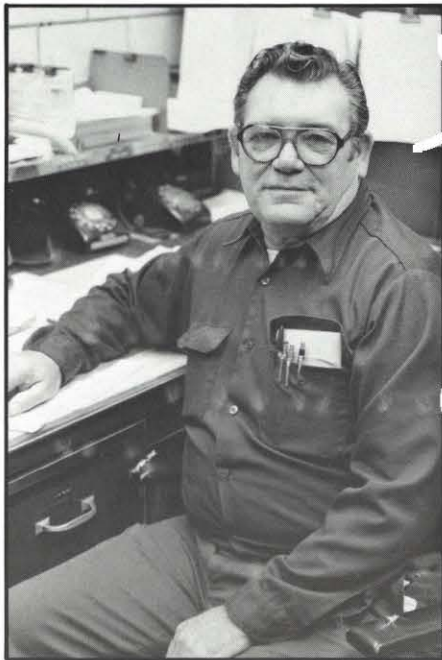
Kenneth Jacks from maintenance mechanic D to maintenance mechanic C.

Dennis Cundiff from maintenance mechanic D to maintenance mechanic C.

Thomas Dawson from equipment operator C to equipment operator B. □

Retirements

Raymond Smith



"I always said if it was the Lord's will and nothing happened, I would retire when I was 60, and it worked out that way," says Raymond Smith. He was a shift operating engineer at Philip Sporn Plant before electing early retirement March 1.

"My wife and I like to fish, and I bought a 23-foot camper so we can do a little traveling. I also plan on doing a lot of church work since I've missed out on so much during 34 years of shift work." He is an assistant Sunday school teacher and member of the church board at the Nazarene Church, Rutland, Ohio.

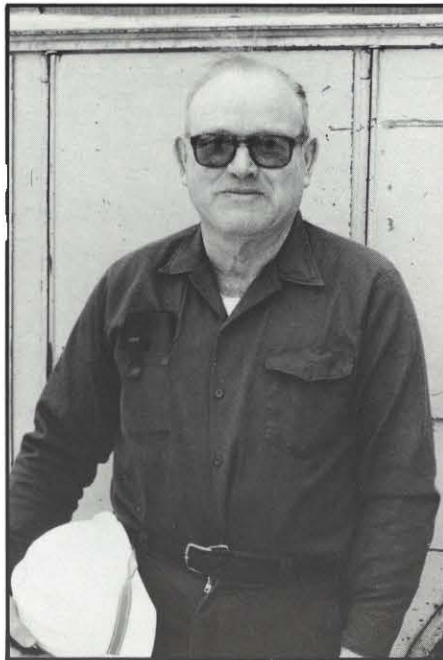
Raymond adds, "I have 160 acres of land and several head of cattle, so I'll continue doing a little farming, too."

Raymond and his wife Lydia have one son, two daughters, and seven grandchildren.

During World War II, he served in the 37th Air Depot Group, Army Air Force.

Raymond concludes, "When you work 34 years with a group of people and have enjoyed them, you are going to miss them. But you have to make your goals and work toward them. That is what I did, and I feel good to get out while I still have my health. □

Refert Jenkins



"I did carpentry for about a year, but the work wasn't steady," recalls Refert Jenkins. "One day I passed by the Appalachian office and decided to put in my application. About three days later, I got a call to come to work." Refert was a line crew supervisor in the Hillsville area of Pulaski Division before electing early retirement March 1.

He adds, "I really enjoyed my work, and I sure am going to miss all the men. After working for 37 years, it's hard to leave. But I won't miss going out in all kinds of weather."

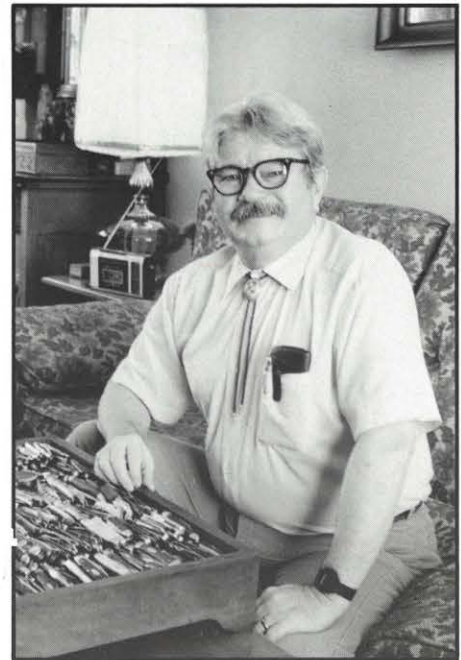
Refert notes, "Last year when I had two operations, I found out what a good medical plan we have. I just wish the company had offered the savings plan a long time ago."

"I don't have any special plans for retirement. I like to hunt, fish, and raise a garden. My wife retired from Sprague Electric four years ago, and we'll be doing some traveling. We'll just take things as they come."

Refert is a former deacon of the Hillsville Christian Church and a member of the VFW and Masonic Lodge.

During World War II, he served with the U.S. Army in the European Theater and was awarded a bronze star, purple heart, and two oak leaf clusters. □

Buell Cook



"I enjoyed the company all the way through," claims Buell Cook, who was a unit supervisor at Clinch River Plant before electing early retirement March 1. "I enjoyed the job security, and I liked the pay."

He adds, "The fellowship with the men I worked with was the big thing. I have made some good friends during my stay with Appalachian."

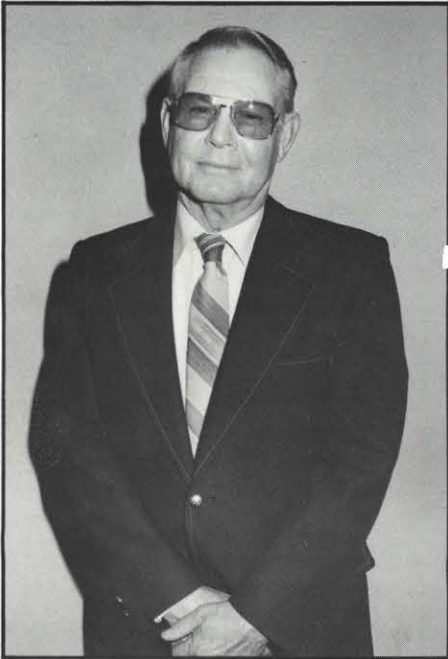
Buell began his utility career in 1950 as a laborer at Logan Plant and transferred to Clinch River in 1958 during the start-up of that plant.

"I figure on keeping busy," he remarks. "I have some good hobbies. I collect knives, build percussion rifles, and re-finish furniture. I have been buying tools along and have my shop out back pretty well supplied now. I love fishing and want to get back into hunting, which I haven't done for a while. We like the Rocky Mountains area and want to spend some time out there."

"We'll be visiting our three sons in Lexington, Ky., Portland, Or., and New Orleans, La. Another son, who just finished Clinch Valley College, lives at home with 'JS.'"

Buell served in the European Theater during World War II and jumped with the Army paratroopers during the invasion of Normandy. □

L. J. Mills



A utility career spanning 34 years came to a close March 1 with the early retirement of L. J. Mills, Welch area service restorer.

L. J. recalls, "As I look back on my career with the company, there have been many changes, most notably in the safety program. When I first started in the line crew, we didn't even wear hard hats. Since then, the company's safety program really has been expanded. I feel this is the reason I am able to retire in good physical condition."

He continues, "I have no definite plans for retirement. Mainly, I want to spend more time with the grandchildren, do a little hunting and fishing, and catch up on some odd jobs around the house which I haven't had time to do."

L. J. served in the European Theater with the U.S. Army during World War II. He is a deacon and member of the finance committee at First Baptist Church, Welch.

L. J. and his wife Mayme will continue to reside at 63 Summers Street, Welch. They have one daughter and two grandchildren. □

Thad Price

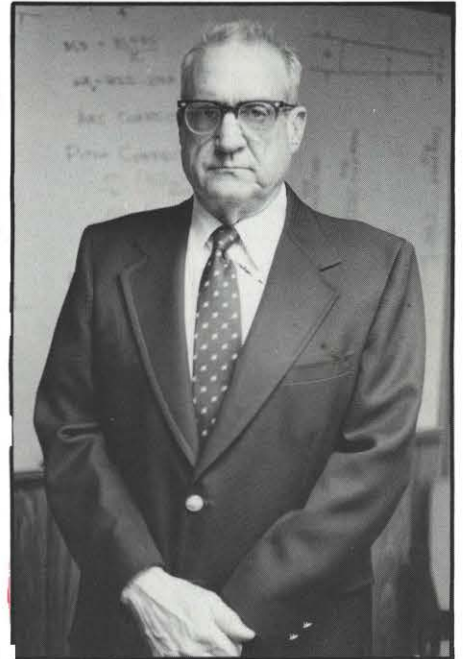


"It grieves me to leave Appalachian," claims Thad Price, Pulaski custodian, who retired March 1. "I have really enjoyed working here, and the people are wonderful. Whenever you get down, somebody is there to pick you up. They've been like a family to me."

Thad has no special plans for retirement except taking one day at a time. "I love to work with flowers," he says. "In fact, I used to do flower arranging for First Baptist Church. I sing tenor in the choir there and also with the Gospel Traveling Ten."

Thad was an airplane mechanic with the Army Air Corps during World War II. □

Joe Pullen



"An awful lot of people spent a lot of long hours with me over the years, and I would like them to know I appreciate it," says Joe Pullen. He was production engineer at Central Machine Shop before electing early retirement March 1.

Joe began his career in 1958 as a maintenance foreman at Cabin Creek Plant and worked at Big Sandy and Amos Plants before transferring to CMS in 1974. He adds, "I pretty much enjoyed my years with the company. What pleased me the most was when Appalachian adopted the MPS mill, a hybrid mill I worked on, for the 800 megawatt units. I won first prize in the Operating Ideas competition that year."

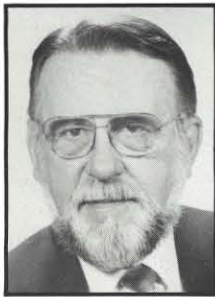
Joe enjoys the outdoors and goes backpacking in the woods with a friend from Ashland and salmon fishing in Michigan with a CMS retiree.

Joe served in the U.S. Army 104th Infantry during World War II and spent 218 days on the front line. He was in four major battles and once was cut off behind German lines for six days. "Another guy and I went out and made connection with relief people and brought them in," Joe recalls. A story about that battle appeared in the *Saturday Evening Post*. □

Service Anniversaries



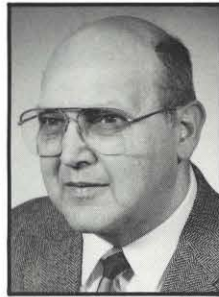
Adele Williams
cust. accts. clk. A
Kingsport
40 years



Fred Pioch
electrical engineer
Charleston
35 years



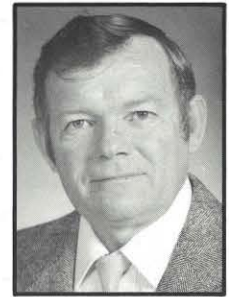
Bob Sheffey, Jr.
engineering supv.
Abingdon
35 years



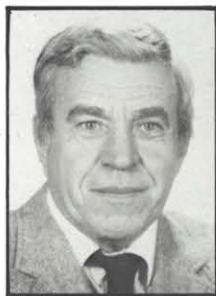
Albert Lewis, Jr.
T&D clerk A
Huntington
35 years



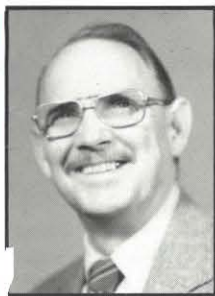
Herb Hill
meter serv. mech. A
Charleston
35 years



Chlenford Bryant
station crew supv. NE
Kingsport
30 years



Dick Bradley
meter serv. mech. A
Charleston
30 years



Dave Spivey
eng. technologist
Pulaski
30 years



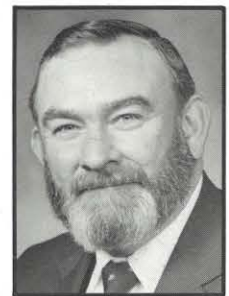
Herman St. Clair
station supt.
Bluefield
25 years



Brenda Harvey
personnel clerk A
Huntington
20 years



Russell Wise
distribution staff eng.
GO-Roanoke
20 years



Buck Branscome
line crew supv. NE
Princeton
20 years

Abingdon

15 years: **R. D. Carson, Jr.**, division manager. **David Spencer**, line mechanic A, Marion.

John Amos

5 years: **Mark Dunlap**, maintenance mechanic C. **Barbara LaCava**, personnel assistant. **Ricky Warren**, equipment operator C. **William Greene, III**, equipment operator C. **Thomas Thursack**, barge handler. **Harold Hedrick**, equipment operator C. **Richard Rutledge**, maintenance mechanic C. **Patrick Farry**, equipment operator C. **John Zickafoose**, maintenance engineer.

Beckley

15 years: **Gary O'Dell**, line mechanic A, Rupert. **Leva Smith**, customer accounts representative B.

Bluefield

15 years: **Butch Cahill**, surveyor. **Scotty Phipps**, line mechanic A, Peterstown. 10 years: **John Romans**, customer accounts servicer. 5 years: **Jess Franklin, Jr.**, station mechanic B.

Charleston

15 years: **Charlie Ross**, engineering technician senior, St. Albans. **Rudy Trigg**, electrical engineer senior. **Ken Chambers**, automotive mechanic A. **Denzil Jones**, automotive supervisor NE. 5 years: **Patty Neil**, customer accounts representative C. **Frances Melton**, customer accounts representative C, St. Albans. **Lisa Hudson**, customer accounts representative C. **Roger Vannoy**, meter reader.

General Office

15 years: **Paul Smalley**, meter engineer senior, GO T&D Meter, Roanoke. **Ray Mullen**, computer operation supervisor, GO Accounting, Roanoke. **Danny Thomas**, communications clerk A, GO T&D Communications, Roanoke. **Russell Stiff**, civil engineer, GO T&D Civil Engineering, Roanoke. **Richard Hartless**, data processing operator A, GO Accounting, Roanoke. 10 years: **Sheila Campbell**, stenographer, GO Public Affairs, Roanoke. **Eugene Spencer**, transmission station mechanic A, GO T&D Station, Roanoke. 5 years: **Linda Stull**, tracer, GO T&D R/e & R/w, Roanoke. **Curtis Tatum**, engineering technician, GO T&D Station, Roanoke.

Huntington

15 years: **Ray Ridgeway**, meter reader. 5 years: **Terry Damron**, line mechanic C. **Jerry White**, line mechanic C, Point Pleasant.

Kanawha River

10 years: **Thomas Cox**, instrument mechanic B.

Lynchburg

5 years: **Renea Harrison**, meter reader. **Teresa Durie**, T&D clerk C. **Ted Jordan**, station mechanic C.

Pulaski

15 years: **Warren Vaughan**, personnel supervisor. 5 years: **Clyde Turner**, line mechanic C, Pearisburg. **Steve Bell**, line mechanic C, Christiansburg.

Roanoke

15 years: **Michael Duffy**, station mechanic A. **Ronald Kidd**, line mechanic A. **William Rose**, meter supervisor. 5 years: **Kenneth Boone, II**, line mechanic C. **Randolph Keys**, line mechanic C, Fieldale.

Philip Sporn

15 years: **B. D. Kinnaird**, maintenance mechanic A. **V. W. Watson**, unit supervisor. **R. E. Bowen**, stores attendant. **C. M. Cline**, unit supervisor. □

Hunters

John Amos

Paul Whitt, maintenance mechanic A, 165 lb., 8-point buck.

General Office

R. A. Whitlow, transmission station supervisor, Huntington, 145 lb., 8-point buck and 90 lb., 5-point buck. **D. L. Kirby**, transmission station mechanic A, Huntington, 90 lb. doe with bow. **L. D. Kirby**, wife of D. L. Kirby, 90 lb. doe with bow; 100 lb., 6-point buck; and 90 lb. doe. □

Sorting mail brings big savings

The U. S. Postal Service's rate increases, which began in mid-February, will cost Appalachian Power an additional \$97,000 annually and Kingsport Power an extra \$4,200 to mail customer bills.

"Our costs would be even greater were it not for the fact that we get a discount for pre-sorting the mail," explains Ann Huffman, office services supervisor, GO General Services, Roanoke. "Together, both companies save about \$434,000 by pre-sorting mail billings by zip code and carrier routes and by sending multiple bills for the same mailing address in one envelope."

Huffman notes that the practice of pre-sorting mail dates back to the late 1960s, but there was no post office discount then. Sorting mail by zip code meant that customer bills arrived at their destination more quickly. In the mid-1970s, the post office offered a discount to businesses, with large regular mailings, who would pre-sort the mail. Today the discount is four cents per piece for pre-sorting and an additional one cent discount if the mail is sorted down to the individual carrier's route.



More than 9.9 million bills for customers of Appalachian and Kingsport Power Companies are processed annually through the General Office General Services Department, Roanoke. Anne Hawks (left), mail clerk, and Jean Shelton, inserter operator and office supply clerk, are among those responsible for handling the huge mailings.

Both Appalachian and Kingsport Power bills are processed through Appalachian's General Office General Services Department, Roanoke. □

ILLUMINATOR

Appalachian Power Company
Post Office Box 2021
Roanoke, Virginia 24022

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Bulk Rate
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