



ILLUMINATOR

April 1988

The inside story

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IABC

International Association of Business Communicators

About the cover:

Children of seven Appalachian Power employees are winners in the 1988 American Electric Power System Education Awards competition. See story on page 6.



Meet our education award winners

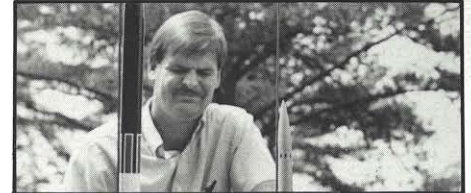
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AEP Savings Plan

Date	Fixed Income Fund		Equity Fund		AEP Stock Fund	
	VPU	UCPD	VPU	UCPD	VPU	UCPD
2/28/87	\$2.6775	.3734	\$5.1423	.1944	\$3.7315	.2679
3/31/87	2.7057	.3695	5.2830	.1892	3.5921	.2783
4/30/87	2.7335	.3658	5.2395	.1908	3.5472	.2819
5/31/87	2.7623	.3620	5.2923	.1889	3.4429	.2904
6/30/87	2.7904	.3583	5.5476	.1802	3.5542	.2813
7/31/87	2.8196	.3547	5.8344	.1713	3.5391	.2825
8/31/87	2.8491	.3509	6.0573	.1650	3.6220	.2760
9/30/87	2.8779	.3474	5.9286	.1686	3.6401	.2747
10/31/87	2.9079	.3438	4.6636	.2144	3.5893	.2786
11/30/87	2.9373	.3404	4.2822	.2335	3.3820	.2956
12/31/87	2.9680	.3369	4.5922	.2177	3.5475	.2818
1/31/88	2.9996	.3333	4.7923	.2086	4.0221	.2486

VPU — value per unit

UCPD — units credited per dollar

HOW TO READ THE ABOVE CHART: The first column lists the days on which unit values are figured; the second shows the market price or value of each unit on that day; and the third indicates how many units you could have bought for \$1 on that day. For example, if the market value or "value per unit" of the Equity Fund were 50¢ on the valuation date (last day of each month), then "units credited per dollar" would be 2.000. This also holds true for the AEP Stock Fund and the Fixed Income Fund.

The Clean Air Act, Acid Rain and Electric Utility Plants

(EDITOR'S NOTE: An acid rain proposal, S. 1894, the Clean Air Standards Attainment Act of 1987, currently before the U. S. Senate, could cost this nation \$30 billion annually. A parallel bill, H. R. 2666, is before the U. S. House of Representatives. American Electric Power believes that passage of such legislation would result in costs far out of proportion to any conceivable benefit and, in fact, effectively kill the development of new clean coal technology that, in AEP's opinion, is the far better course for the nation to take. AEP has asked its shareowners, its customers and its employees to write to their representatives in Washington to oppose such imprudent legislation. Starting with this issue, The Illuminator presents a three-part series that discusses the arguments supporting AEP's — and the electric utility industry's — position on this important issue.)

Part I

In 1970, Congress passed a comprehensive Clean Air Act that established a national program for reductions of major by-products of fuel combustion. The law directed the Environmental Protection Agency (EPA) to establish national ambient air quality standards to be met through state-set, federally approved emission limits. In 1971, the EPA also set strict federal limits on emissions from new power plants. In 1977, Congress revised the law and required new coal-burning plants to be equipped with stack gas scrubbers or other technological control systems to provide for even greater control of sulfur dioxide (SO₂) emissions.

According to the U. S. Department of Commerce Bureau of Economic Analysis, the overall price tag for all air pollution control in the United States now exceeds \$29 billion each year. The EPA reports that the electric utility industry alone spends about \$10 billion annually. All pollution controls account for more than one-third of the cost of a new coal-fired power plant. A single "scrubber" may cost \$100 million or more, and capital costs for adding scrubbers on older plants could equal or exceed the original plant investment. There are 146 scrubbers installed at U. S. utility plants, and 44 more such units are planned or under construction.

The electric utility industry has a solid record of controlling emissions. Compliance with the Clean Air Act has been expensive, but the results are undeniable.

The EPA reports that, from the peak year of 1973 to 1986, total SO₂ emissions dropped 27 percent. During the same period power plant SO₂ emissions were down 18 percent even though utility coal use soared by 76 percent. Further, over the 10-year period 1975-86, the average sulfur content of coal burned by the electric utility industry decreased by 37 percent.

There has been considerable debate over what effect rainfall acidity has on the environment. Rain is naturally acidic almost anywhere and anytime it is measured. It appears that many of the answers to lake acidity in the Adirondack Mountains and Canada may lie with the vegetation of surrounding watersheds, the acidity of the forest floor and the neutralization capacity of soils. While acid rain has not been dropped from the suspect list for forest decline, it is now a less prominent concern than other factors, including drought, temperature, insects, ozone and other pollutants. The President's Council on Environmental Quality reports that the SO₂ problem, from the standpoint of public health impacts, has essentially been eliminated in the nation.

The electric utility industry believes the Clean Air Act already in place is reducing SO₂ emissions. The most prudent courses of action are: continued research, direct mitigation of acidic conditions in lakes (such as lake liming) and development and deployment of new clean coal technologies (such as AEP's sulfurized fluidized bed combustion project at the Tidd Plant). This will help the nation achieve its clean air goals in the most efficient and cost-effective manner. □

(NEXT MONTH: "Why Clean Coal Technology?")

Clinch, Charleston win annual AEP safety competition

For the sixth consecutive year, Clinch River Plant has won the small plant category in the AEP System annual safety competition. Charleston Division won the large division category for the fourth straight year.

Charleston's safety record began February 14, 1985. As of December 31, 1988, employees had worked 2,025,846 hours without a disabling injury.

Clinch River Plant employees had worked 2,211,312 safe hours by the end of 1987. The last disabling injury there occurred on October 16, 1981. □



Pictured after the presentation of the AEP safety awards for 1987 are, l. to r., W. S. White, Jr., AEP chairman; Floyd H. Taylor, Jr., Charleston division manager; George E. Briers, Clinch River plant manager; John W. Vaughan, president of Appalachian Power; and Doug C. Forbes, safety manager of Appalachian.

APCo seeks increase in fuel portion of Virginia rates

Appalachian Power Company last month asked the Virginia State Corporation Commission for an adjustment in the fuel portion of its rates. The request was made in connection with the company's filing of its projected fuel costs for the year beginning May 1, 1988.

If approved by the SCC, the requested adjustment would result in a 2.6 percent average increase in the company's electric rates. Appalachian Power President John W. Vaughan explained, "This increase would offset in large measure the fuel rate reduction of 3.3% implemented in May 1987." A Virginia residential customer using 1,000 kilowatt-hours of electricity a month would be charged \$57.01, an increase of \$1.21.

Vaughan said, "Virginia statute requires the company to file at this time each year a report on its fuel costs for the current year, as well as a projection of those costs for the coming year."

He noted that, for the past five years, Appalachian has been able to reduce the fuel increment in its rates as a result of lower fuel costs as well as savings resulting from the consistently high performance and efficiency of its generating units.

Vaughan added, "Appalachian Power's rates consistently have been among the lowest in this part of the nation. And, even

with the change being proposed at this time, a customer using 1,000 kwh a month will pay 23¢ less than at the end of 1987." The company reduced its rates by an average of 3.27 percent effective January 1, 1988, because of lower tax expenses and the easing of interest rates. □

Customer accounts employees earn awards of merit

Customer Accounts employees in 23 Appalachian Power offices have been awarded certificates of merit for efficiency in 1987. They are: Abingdon Division — Abingdon and Marion; Beckley Division — Beckley, Rainelle, and Oak Hill; Bluefield Division — Bluefield, Princeton, and Tazewell; Charleston Division — Charleston and St. Albans; and Huntington Division — Milton and Ripley. Also, Lynchburg Division — Lynchburg; Pulaski Division — Pulaski, Christiansburg, Galax, Hillsville, Pearisburg, and Wytheville; and Roanoke Division — Roanoke, Rocky Mount, Fieldale, and Stuart.

The awards program recognizes customer accounts offices which exceed 85 percent of minimum standards of office operation. Categories include safety, customer account delinquency, meter reading, cashing, and no billing memos.

Customer accounts employees in each office, along with their guests, were treated

to dinner in recognition of their superior performance. □

Operating companies plan redemptions

The five largest of the eight AEP operating companies will redeem almost \$72 million of securities within the next month.

Largest of eight redemptions scheduled is the entire \$40 million issue of Kentucky Power Company's 10% first-mortgage bonds. They will be redeemed April 1 — 20 months ahead of their maturity date of December 1, 1989.

Indiana Michigan Power Company on May 1 will redeem the entire \$16 million balance of its 11% first-mortgage bonds. They had been due June 1, 1990.

The other actions to be taken, all on May 1, are partial redemptions as follows:

Columbus Southern Power Company: \$5,483,400 or 10 percent of its originally issued \$15.25 preference stock and \$1,500,000 or 10 percent of its originally issued \$3.75 preferred.

Appalachian Power Company: \$4 million or 10 percent of its originally issued \$2.65 preferred and \$1 million of its 12% bonds due 2013.

Ohio Power Company: \$2,764,000 of its 12% bonds and \$1,200,000 of its 12% bonds, both due 2013. □

Three proposals to be presented at annual shareowners meeting

Shareowners of American Electric Power Company will gather at the Hyatt Regency/Ohio Center in Columbus on April 27 for their 81st annual meeting. It will be the company's third annual meeting in its new home city and the first since 1984.

For two of the company's 14 directors — Richard M. Dicke and John E. Dolan — it will be their final annual meeting. They will step down at the meeting's end, Dicke as the board's senior member with 24 years of service and Dolan with seven years.

Dicke is a senior partner with Simpson Thacher & Bartlett, the major New York law firm that has served AEP since its founding in 1906. Dolan retired January 31 as the AEP Service Corporation's vice chairman-engineering & construction after a 38-year company career.

For the first time in 10 years the shareowners will not be voting on an issue brought by a shareowner. One proposal — essentially a repeat of "acid rain" issues presented by several church-related organizations in 1985, 1986 and 1987 — had been presented to the company for action at the 1988 annual meeting. However, at the company's request, the Securities and Exchange Commission rejected it on the grounds that it did not qualify as a "new" issue and because a similar issue last year did not receive sufficient votes (10% required) to allow its presentation this year.

On the other hand, three proposals will be presented to the shareowners by the company. All three would amend AEP's Certificate of Incorporation.

One proposal would add an anti-takeover measure, commonly known as a "fair price" provision. This provision, designed to ensure equitable treatment for all shareowners, generally requires that the price paid them in a "second-step" merger must equal or exceed the price paid in an initial tender offer — unless the shareowners or Board of Directors otherwise were to approve such transaction.

The company, in recommending passage of the amendment, noted that it was not proposed because of any knowledge of a specific effort to accumulate AEP stock or to obtain control of the company. To the contrary, the company further noted that an attempted takeover of AEP was most unlikely, in any event, because its

operations are restricted by the Public Utility Holding Company Act of 1935.

Another proposal would restrict the liability of AEP directors to the company or its shareholders for breaches of duty. In line with a nationwide legislative trend, New York law was amended last year to allow companies incorporated in that state (AEP is) to adopt such measures as a result of the dramatic increase in recent years in litigation against directors. The company noted that many companies have adopted such provisions, and that the amendment would help ensure AEP's continued ability

to attract and retain people of the highest quality and ability to serve on its board.

The third proposal would increase from 225-million to 300-million the number of authorized shares of AEP common stock. Purpose of the increase, as stated in the company's proxy statement sent to shareowners last month, is to provide the company "the desired flexibility to meet its requirements for new equity capital and avail itself of opportunities which may arise. AEP currently has 193,534,992 shares outstanding. □

Princeton office first in AEP System with two excellent audit ratings



Princeton customer accounts employees are (front row, l. to r.,) Sherry Barker, cashier B; Sherry Shrewsbury, customer accounts representative B; Debbie Lester, customer accounts representative C; Gail Shaffer, office supervisor; Mary Lou Rice, customer accounts representative B; and Jackie Houston, customer accounts representative A. Standing, l. to r., Ken Jackson, Bluefield customer accounts supervisor; Tim Howard, meter reader; Greg Beckett, collector; Jaime Beckelheimer, meter reader; Thelma Hairston, meter reader; Randy Bishop, meter reader; Jack Miller, meter reader; and Sam Conner, meter reader.

Bluefield Division's Princeton office has received its second excellent rating on an audit of customer accounts operations in slightly more than two years. The most recent audit covered the period May 1, 1986, through July 31, 1987.

The audit by AEP Service Corporation personnel covers items such as cash in drawer, meter reading, petty cash, confirmation of expense accounts, verification of accounts receivable, delinquent accounts and collection procedures, in-

vestigative forms and procedures, service orders, and employee discounts.

Bluefield Division Manager Tobie Eaton congratulated employees on their performance. He said, "This is an outstanding accomplishment in any instance. But, considering it has never happened before in the American Electric Power System, it becomes even more important since you have written a page in the history book of AEP. You can be extremely proud of this record. Thanks for a job well done." □

Meet our education award winners

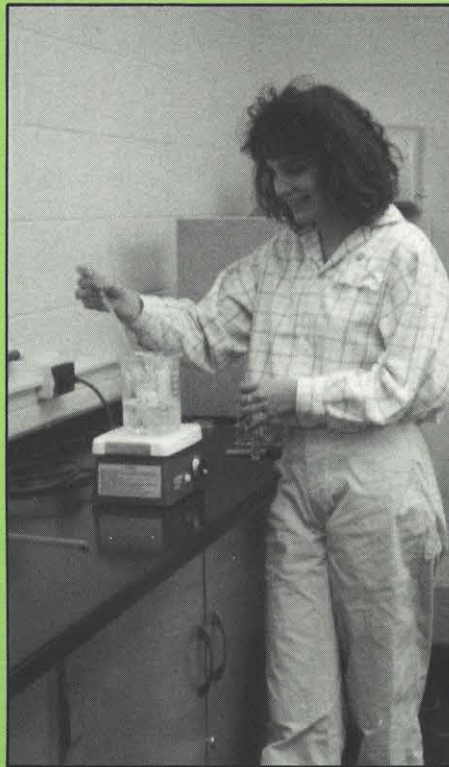
Thirty-four sons and daughters of System employees have been selected as recipients of American Electric Power education awards. Ohio Power had the highest number, thirteen, followed by Appalachian Power with seven and the AEP Service Corporation with six. Columbus Southern had four winners; Indiana Michigan, two; and Kentucky Power and AEP Fuel Supply, one each.

Each winner will receive \$2,000 for his or her first year in college and \$1,500 for the second year.

The education awards program was begun in 1955 with a single cash prize of \$500. The awards, based on grades, test scores, and other information, are administered by the AEP System Educational Trust Fund. They are generated from dividend on AEP common stock and other investments and can be used only for educational purposes.

The winners from Appalachian Power are:

Jennifer Jo Absher, daughter of Judy Caldwell, R/e & R/w special clerk, GO T&D R/e & R/w, Roanoke. A senior at Northside High School, she is president of the National Honor Society; past president



Absher

and past treasurer of the Latin Club; and a member of the Fellowship of Christian

Athletes, Keyettes, Medical Club, and P.L.U.S. (Peers Leading to Ultimate Success). Jennifer was a delegate to the 1987 Virginia Girls' State and participated in the 1987 Governor's School for the Gifted at the University of Richmond. She won outstanding student awards in English and psychology during her junior year. She also is the recipient of a National Merit Letter of Commendation and Letter of Merit on the National Latin Exam. She was Miss North Star of 1987 and was a member of the 1987 homecoming court.

Jennifer participated in the Mentor Apprenticeship Program during her senior year, working with a pediatrician to familiarize herself with medical equipment and terminology. She has been a volunteer at hospitals and nursing homes for three years. She plans to attend the University of Virginia and pursue a career in the medical field.

Jennifer enjoys playing the piano, tennis, and doing aerobics.

Maralyn, daughter of Richard Barton, unit supervisor at Philip Sporn Plant. At Eastern High School, she is a member of the academic quiz team, newspaper staff, concert and marching bands, and choir. She served two years as class president and student council treasurer. She was band field commander one year and won two events during state finals field commander competition. She was voted the outstanding field commander of the year.

During the past three summers, Maralyn has taken college courses. She has been accepted by both Mount Vernon Nazarene College and Malone College but has not yet decided which she will attend. She plans to take pre-med and later attend Ohio State University in preparation for a career as a medical doctor. She wants to begin with family practice medicine and possibly move into the cancer treatment and research field. Maralyn's hobby is playing the piano.

Julie Anne, daughter of George Drewry, Jr., right of way agent, GO T&D R/e & R/w, Roanoke. At Patrick Henry High School, she is a member of the Beta Club and French National Honor Society and treasurer of the Key Club. She participates in the Roanoke Valley Governor's School for Science and Technology. As an eighth grader, she won first place in vocabulary recognition in the Dionesius Latin competition at Hollins College and second



Barton



Drewry

place in the Science Fair. She received the Russell H. Cook award as the out-

standing girl student in the ninth grade as well as the Hartwell Phillips award for being the outstanding math student. She also won the Latin II award and the outstanding scholarship award. She placed 13th in the Virginia State Math Contest and was voted smartest in the Class Mirror. As a sophomore, she won the French award as the outstanding French student, and as a junior she won the United States history award as the outstanding history student.

Julie tutors in math and English and is a volunteer at the Presbyterian Community Center. She was the youngest person ever to be elected a deacon of First Presbyterian Church, Roanoke. She sings in the youth choir and plays in the youth handbell choir. She also participates in the Harvest of Hope Potato Project and serves on the staff and personnel committee of Session and on the nurture committee of Diaconate.

Julie plans to attend law school after majoring in math at William and Mary.

Gracie, daughter of Donna France, Fieldale customer accounts representative C. She attends Franklin County High School and the Roanoke Valley Gover-



Johnston

nor's School for Science and Technology. She is a member of the Latin Club and National Honor Society and tutors junior high school students in algebra. She was selected to *Who's Who in American High Schools* in 1984 and 1986. She was a member of the Franklin County Olympics of the Mind team in 1984.

Gracie enjoys reading, playing the piano, skiing, and playing softball. She worked at McDonald's during the summer.

Gracie's college choices are William and Mary, the University of Virginia, or Virginia Polytechnic Institute & State University. She is interested in either psychology or interior design as a career.

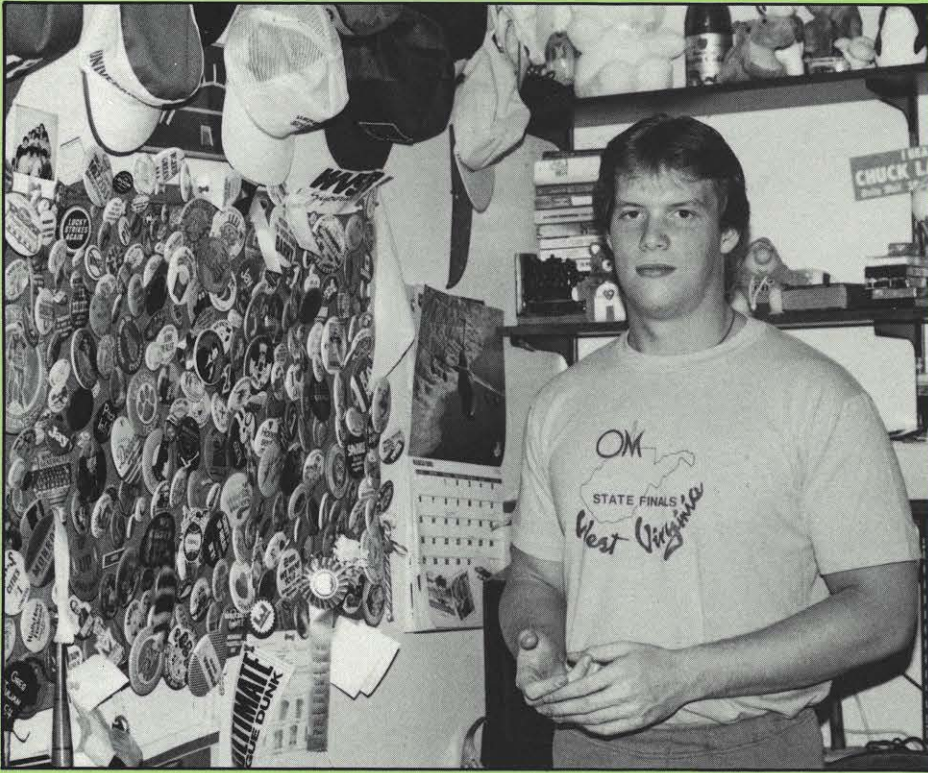
April, daughter of James Johnston, Glen Lyn plant clerk A. She has a 4.19 grade point average and will graduate fifth in the senior class at Giles High School. Gracie is a member of the History, Spanish and Medical Clubs, SADD, National Honor Society, and the yearbook staff. She also is treasurer of the youth group at First United Methodist Church.

April has been a candy striper at Giles Memorial Hospital for three summers. She enjoys writing, playing the piano, reading, and music.

April will major in psychology at James



France



Harlow, son of Pete Montague, Abingdon division manager. At Abingdon High School, he is a member of the National Honor Society, SADD (Students Against Drunk Driving), and the wrestling team. He enjoys reading westerns and is a courtesy clerk at Kroger. Harlow will study electrical engineering at Virginia Polytechnic Institute & State University.

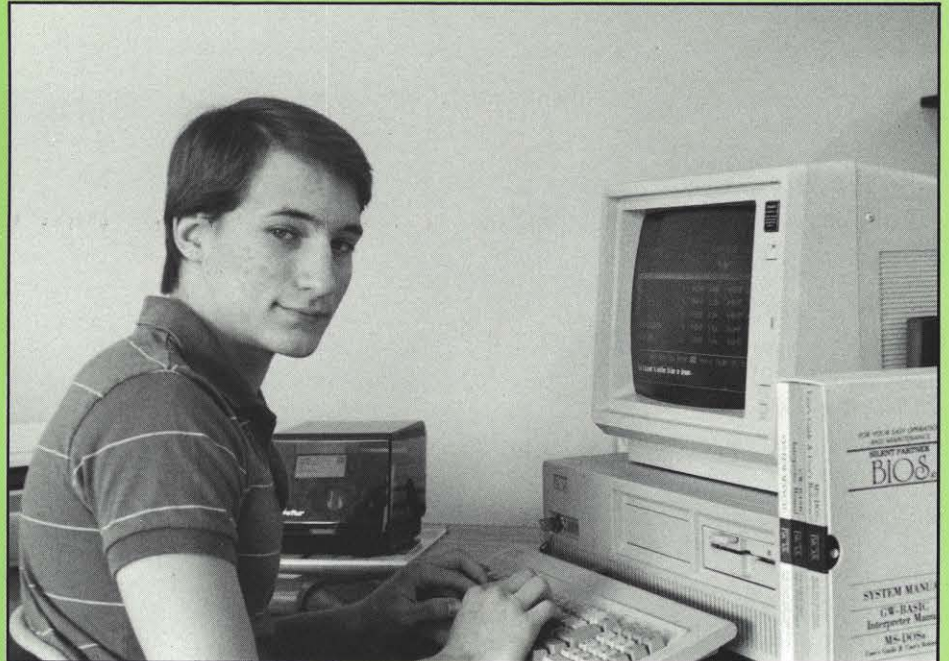
Julian

Madison University in preparation for a possible career as a psychiatrist.

Greg, son of Chuck Julian, Amos Plant maintenance superintendent. For four years, he was a center for the Winfield High School Generals football team. He also participated in track and weightlifting and was a team member of the 1987 Odyssey of the Mind West Virginia champions, which placed 19th in international competition. He is a member of the 1988 team, which will compete later this spring.

Greg is active with Special Olympics and is a coach for midget league basketball. He has worked parttime in a paint store and with neighborhood lawn care.

Greg will attend Marshall University, where his athletic participation will be limited to track. He wants to concentrate on academics to ensure acceptance in the Ohio State Medical School, where he will obtain a degree in optometry.



Montague

Dawson has own backyard space program

“When I was growing up, the Apollo Missions were in full swing,” recalls Huntington Engineering Technologist Supervisor Mike Dawson, “and I developed an interest in the space program. A few years ago, I began building and launching model rockets as a hobby, and my sons Michael and Tyler enjoy it as much as I do.”

Mike continues, “My rockets range anywhere from one and a half feet to two and a half feet tall. I prefer to put them together myself although some that I have are store bought. The rockets are really very light because they’re made of Balsa wood and glue. There is no metal or any real hard surface on them.

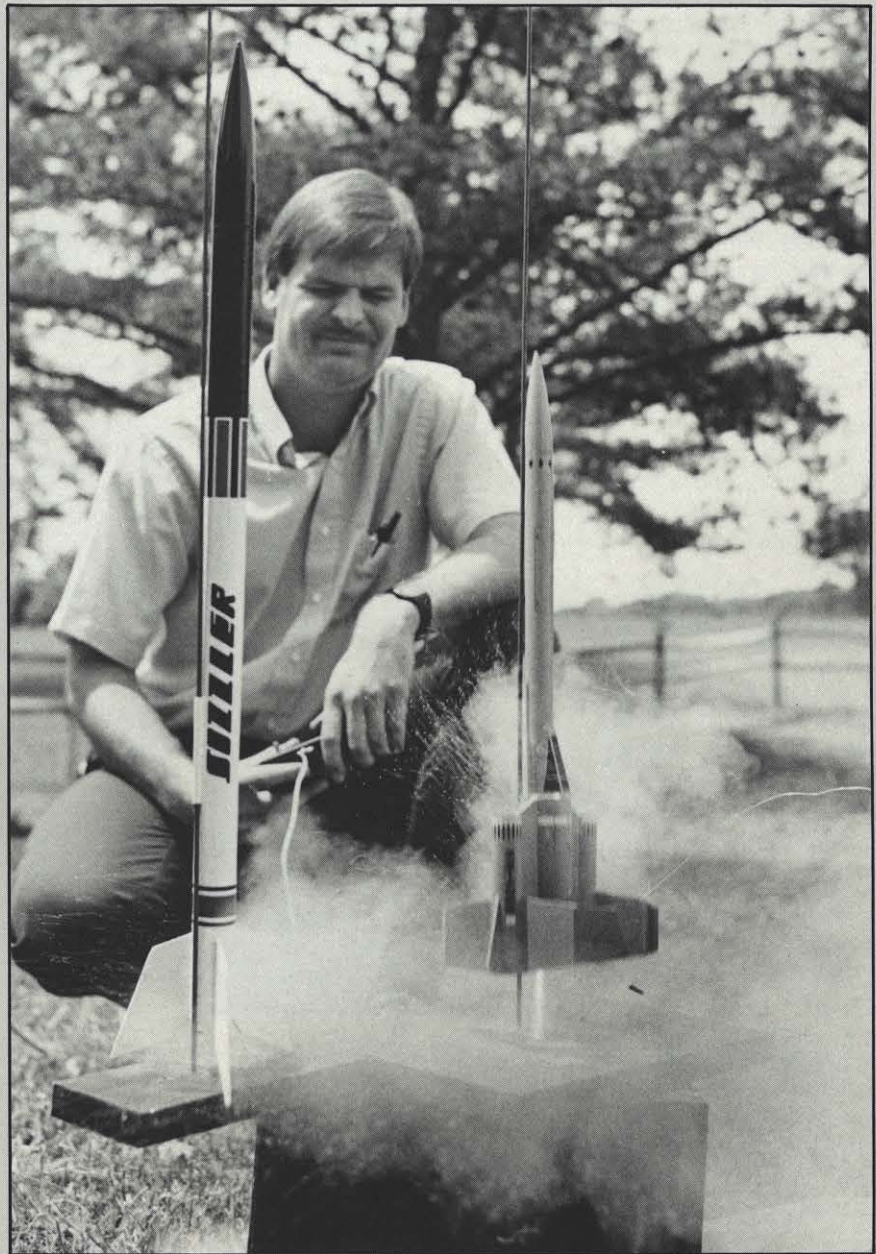
“Most of the rockets I have are U. S. made or pertain to NASA. I don’t particularly pay attention to the names, but I get something the kids can relate to. One I have looks like it is right out of the Star Wars movie.”

Mike says, “My most favorite rocket was the very first one I built. It was probably more complicated than I should have built the first time, but I thought I would go for bust. It was two feet tall and had four engines in it that would light and fire simultaneously. Once it reached a certain altitude, three of the engines would stop and the center one would continue on. The three outside engines would jetison from the rocket, and sooner or later the main engine would come down.

“I had a big crowd of family members to watch the launching; and, the rocket made it about one and a half feet off the pad, turned, and buried itself in the dirt. There was a small fire and that was it. I just scrapped the rocket and never tried to build it back. A good friend of mine was making pictures, though, and he made a good one of the rocket taking off.”

Mike continues, “Model rockets are not too expensive to build. The good thing about them is that they are reusable. As long as you don’t physically damage one, it can be used over and over. It takes me about a week or week and a half, working in the evenings, to build a rocket. Making one is not a problem for an adult but kids would probably have a tough time.

“On the day I’m planning a launch, I put signs out the driveway which say ‘rocket launch area, turn off two-way radios.’ I start a count-down maybe two hours before the actual launch, and tell the kids every fifteen minutes how things are



Mike Dawson

going. We live near the Tri-State Airport, and the kids really think the launch is coordinated with the airport. At first I used a regular battery with wires running to it for a switch. But recently I developed a wireless remote control launching system. I put a radio disk on a motor, and the kids think it is a tracking station. They are so young that they can’t tell the difference between our launch and an actual rocket launch on TV. To them, it looks the same.

“My neighbors think I am crazy, but I always get a good crowd to watch the launch. I guess I am just a kid at heart. I

really enjoy tinkering with the rockets.” □

Promotions

Ocal Smith, line mechanic A, was promoted to Princeton line crew supervisor nonexempt on February 20.

E. F. "Bo" Waldon, line mechanic A, was promoted to line crew supervisor non-exempt in Charleston on February 13. He attended Delta State College.

Joe Jones, marketing and customer services training assistant, GO Marketing & Customer Services, Roanoke, was promoted to Charleston marketing and customer services supervisor on March 1. He holds a bachelor's degree in business administration from Marshall University.

W. H. "Bill" Bostic, engineering technician senior nonexempt, was promoted to line construction and maintenance representative exempt in Charleston on March 1.

Dennis K. Harris, control technician senior, was promoted to instrument maintenance supervisor at Mountaineer Plant on January 1. He holds an associate degree in electronics technology from United Electronics Institute.

Howard E. McDaniel, control technician senior, was promoted to instrument maintenance supervisor at Philip Sporn Plant on February 1.

Frederick E. Werry, Sr., maintenance mechanic A, was promoted to maintenance supervisor at Philip Sporn Plant on February 1.

Leon Ferguson, equipment operator A, was promoted to unit supervisor at Glen Lyn Plant on February 1. He attended Bluefield College and Concord College.

Stanley Meadows, coal equipment operator, was promoted to yard superintendent at Glen Lyn Plant on February 1.

Abingdon

Walter Carlton from line mechanic C to line mechanic B, Clintwood.

Mark Smith from line mechanic C to line mechanic B, Lebanon.

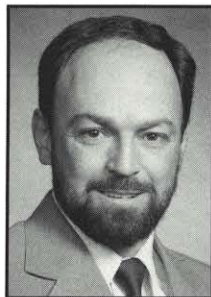
Steven Dillow from line mechanic C to line mechanic B.

Andrew Buchanan from marketing and customer services representative to marketing and customer services representative senior.

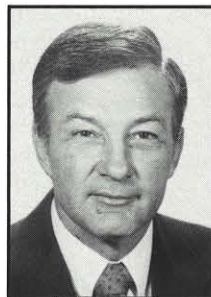
John Amos

M. R. Dunlap from maintenance mechanic C to maintenance mechanic B.

T. W. Echols from maintenance mechanic C to maintenance mechanic B.



Smith



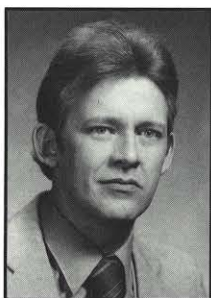
Waldon



Jones



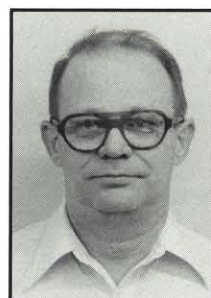
Bostic



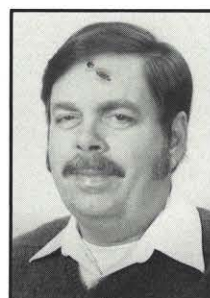
Harris



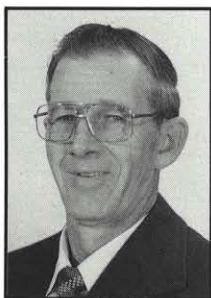
McDaniel



Werry



Ferguson



Meadows

Beckley

Cindy Hoover from junior stenographer to stenographer.

Bluefield

Edna Bone from cashier B to cashier A.

Sue Henry from meter clerk C to meter clerk B.

Preston Horton from engineering technician to engineering technician senior.

Johnny Odham from line mechanic C to line mechanic B.

Mark Lineberry from line mechanic C to line mechanic B, Princeton.

Alan Anderson from line mechanic C to line mechanic B, Grundy.

Gib Walker from line mechanic C to line mechanic B, Tazewell.

Van Hall from line mechanic C to line mechanic B, Welch.

Dan Fair from line mechanic C to line mechanic B, Tazewell.

Joe Johnson from line mechanic C to line mechanic B, Tazewell.

Carmen Morse from office messenger to junior clerk.

Charleston

Lois Cadle from customer accounts representative C to customer accounts representative B, St. Albans.

Robert Wilson from station mechanic B to station mechanic A.

James Pannell from station mechanic C to station mechanic B.

Clinch River

Judy Boone from maintenance mechanic D to maintenance mechanic C.

General Office

Clifford Powell from hydro mechanic D to hydro mechanic C, GO Hydro, Smith Mountain.

Roy Hill, Jr., from hydro mechanic D to hydro mechanic C, GO Hydro, Buck/Byllesby.

Shirley Saunders from transmission clerk C to transmission clerk B, GO T&D Transmission, Bluefield.

Vicky Walton from transmission clerk C to transmission clerk B, GO T&D Transmission, Bluefield.

Mary Gill from centralized cash operator junior to centralized cash operator, GO Accounting, Roanoke.

Avery Spurlock from utility worker B to utility worker A, Kanawha Valley River.

Glen Lyn

Ricky Miller from maintenance mechanic C to maintenance mechanic B.

Rick Ould, Jr., from maintenance mechanic C to maintenance mechanic B.

Carrlee Payne from equipment operator B to equipment operator A.

Danny Richardson from equipment operator C to equipment operator B.

Mark Perkins from utility worker A to equipment operator C.

David Hargro from braker to coal equipment operator.

Hill, Young receive "I Buckled Up" awards



Safety Manager Doug Forbes, left, presents "I Buckled Up" awards to Herb Hill, center, and Mike Young, right, as Charleston Division Manager Floyd Taylor looks on.

Two Charleston employees — Herb Hill, meter service mechanic A, and Mike Young, line mechanic C — are the recipients of "I Buckled Up" awards from Appalachian Power.

The pair were traveling in a 30' aerial device bucket truck when an oncoming vehicle traveling at a high rate of speed went out of control in a curve, crossed the road centerline, and hit the left door and cab of the bucket truck. The company truck turned over on the right side and slid about ten feet.

Seat belts held both employees in the truck, reducing the chance of another impact. Herb, who was a passenger, received severe road burns to his right shoulder and lacerations to his right ear. Mike, the driver, had a dislocated right shoulder.

According to Appalachian's Safety Manager Doug Forbes, an employee is eligible for nomination for the "I Buckled Up" award if he or she is involved in a non-preventable vehicular accident and is wearing a seat belt which reduces and/or prevents serious personal injury. □

Jerry Worrell from coal sampler to braker.

Norman Hollie from coal handler to maintenance mechanic D.

Huntington

Robert Davis from line mechanic C to line mechanic B.

Lynchburg

Kim Brinn from junior clerk to T&D clerk C.

Mountaineer

Bob Mossman from performance technician junior to performance technician.

Pulaski

Steve Bell from line mechanic C to line mechanic B, Christiansburg.

Kenneth Belton from line mechanic C to line mechanic B, Galax.

Clyde Turner from line mechanic C to line mechanic B, Pearisburg.

David Jackson from line mechanic C to line mechanic B, Wytheville.

Barbara Cantline from customer accounts representative C to customer accounts representative B, Christiansburg.

Susie Mabry from engineering technician to engineering technician senior, Christiansburg.

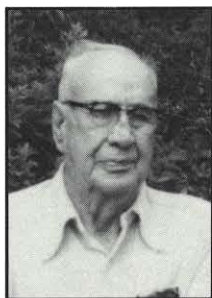
Barry Wolfe from area T&D clerk C to area T&D clerk B.

Philip Sporn

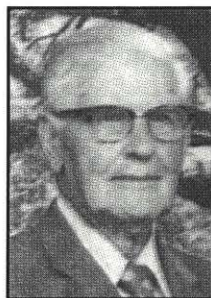
Roger Sharp from maintenance mechanic B to maintenance mechanic A.

Russell Saunders from engineering technologist to maintenance engineer. □

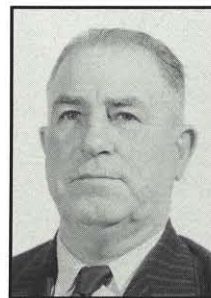
Friends We'll Miss



Dalton



Rowland



White

James M. Dalton, 96, retired Roanoke line foreman, died March 9. He was the second oldest retiree in Appalachian Power. Dalton began his career in 1926 as a lineman in Bluefield and retired in 1956. He is survived by nieces and nephews.

Kenneth R. Rowland, 92, retired system station operator A, GO Operations, Holston Station, died March 5. A native of Hawkins County, Tennessee, he began his career in 1922 as a station operator for Kingsport Utilities, Inc., and retired in 1961. Rowland is survived by three sons, one daughter, nine grandchildren, and eleven great-grandchildren.

Giles A. White, 93, retired Glen Lyn Plant auxiliary equipment operator, died February 28. A native of Mercer County, West Virginia, he began his career in 1936 as a laborer and retired in 1959. White is survived by his wife Leafy, P. O. Box 108, Peterstown, West Virginia; four daughters; 20 grandchildren; 25 great-grandchildren; one great-great-grandchild; and one brother. His brother, Everett E. White, is a retired maintenance man at Glen Lyn. □

Unusual mail nets photos, marriage

Processing a customer's bill payment is high tech business. It takes twelve employees to handle the huge volume of mail received each day in the Centralized Cash Processing Section of Appalachian Power's General Office Accounting Department in Roanoke.

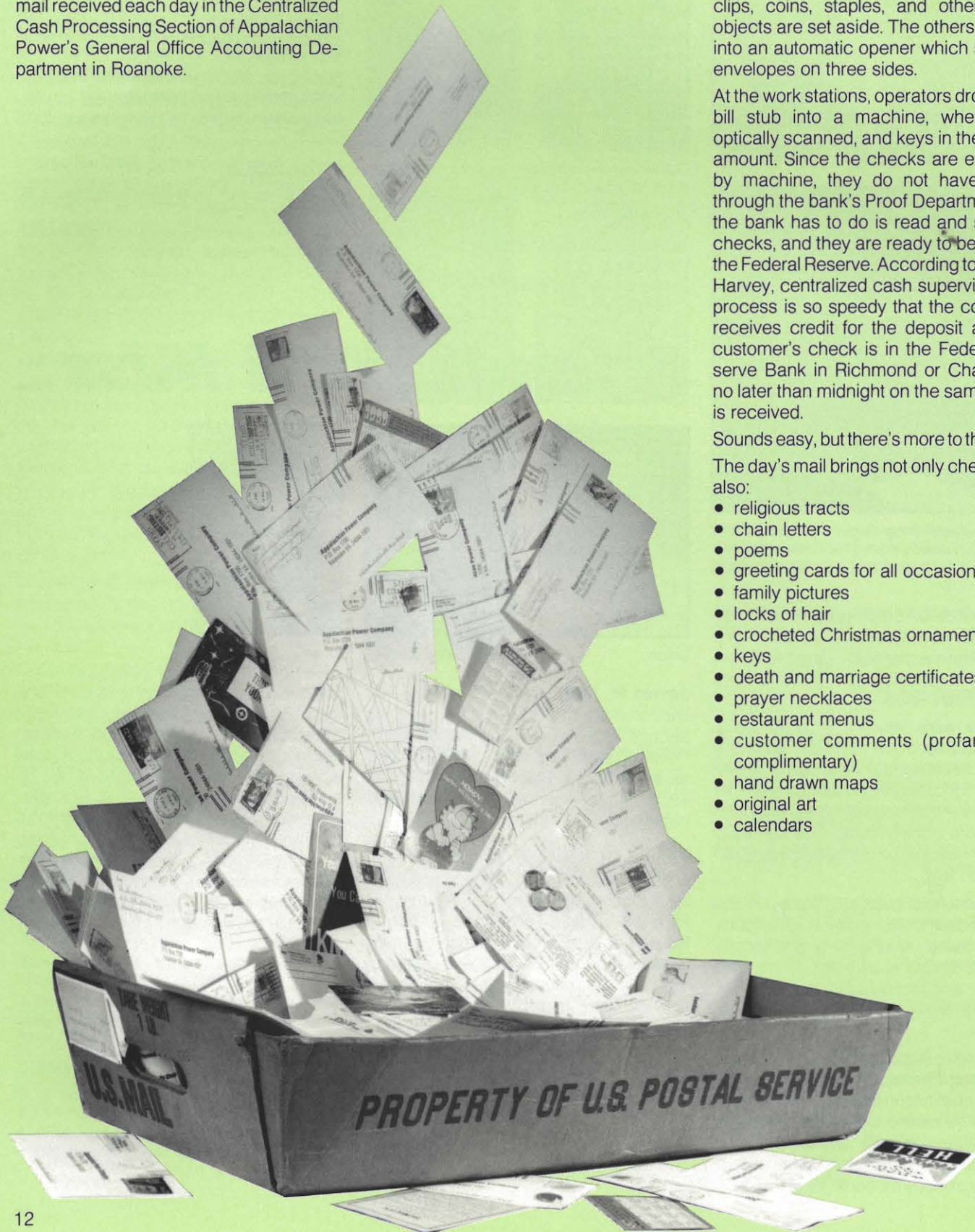
The first workers arrive early, at 6:30 a.m., to begin opening the mail so that a batch will be at each work station when the

other employees come in at 7 a.m. First, the envelopes are scanned by a metal detector, and those containing paper clips, coins, staples, and other metal objects are set aside. The others are fed into an automatic opener which slits the envelopes on three sides.

At the work stations, operators drop each bill stub into a machine, where it is optically scanned, and keys in the check amount. Since the checks are encoded by machine, they do not have to go through the bank's Proof Department. All the bank has to do is read and sort the checks, and they are ready to be sent to the Federal Reserve. According to Valorie Harvey, centralized cash supervisor, the process is so speedy that the company receives credit for the deposit and the customer's check is in the Federal Reserve Bank in Richmond or Charleston no later than midnight on the same day it is received.

Sounds easy, but there's more to the story. The day's mail brings not only checks but also:

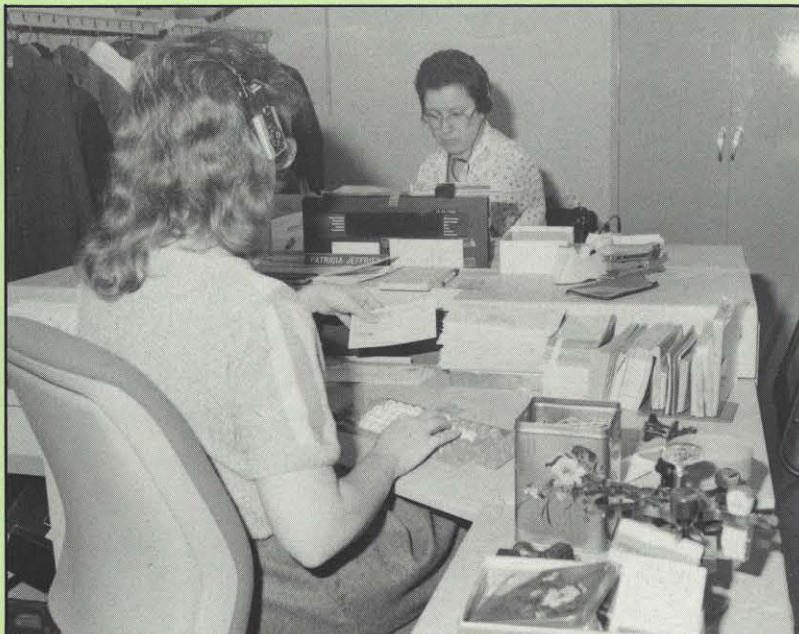
- religious tracts
- chain letters
- poems
- greeting cards for all occasions
- family pictures
- locks of hair
- crocheted Christmas ornaments
- keys
- death and marriage certificates
- prayer necklaces
- restaurant menus
- customer comments (profane and complimentary)
- hand drawn maps
- original art
- calendars



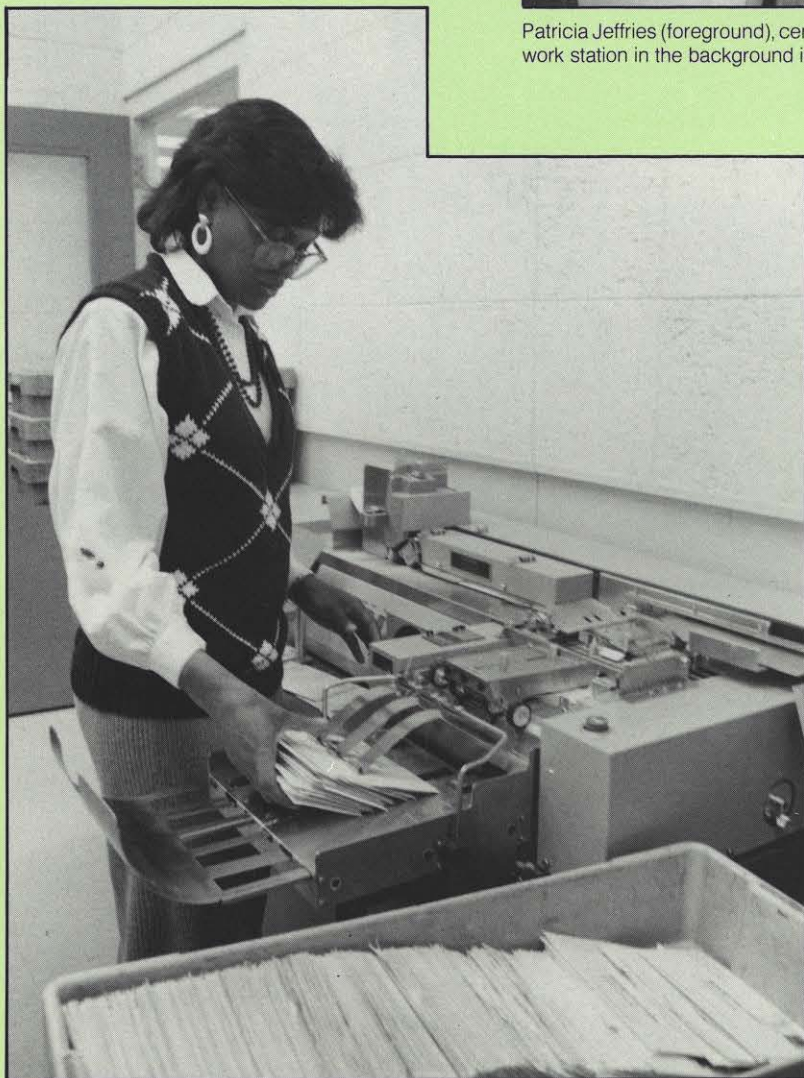
je certificates, excuses and more

"Customers use our envelopes for a lot of things," Harvey says. "We get payments for home mortgages, car loans, gas and water bills, you name it. One customer even sent in a personal financial statement. Sometimes we get letters from customers who are afraid electricity is leaking out of the receptacles in their homes and flying through the air because everything they touch shocks them.

"Some people only record even amounts in their checkbooks, so they round off their bill on the check and send the rest in change. Roommates will divide the bill evenly and add a penny to make up the difference," Harvey notes. "We've received coins attached to the stub with electrical tape, glue, bubble gum and even bandaids. One customer, whose bill stub was torn, whipstitched it back together with red, black, and white thread."



Patricia Jeffries (foreground), centralized cash operator, keys in a check amount. Seated at a work station in the background is Ann Flanagan, intermediate centralized cash operator.



Cheryl Reeves, centralized cash operator, takes envelopes out of the automatic opener.

The problems multiply when cash is sent without a stub or any identifying name or account number. "Sometimes we have absolutely nothing to go on but a postmark," Harvey says. "In those cases we have to record it as an unidentified overage. Then we send a letter to all the local offices, telling them that we have this money if anyone should claim it."

People have been known to send stamps in lieu of money. "But," Harvey says, "we don't see that as much any more. Usually, our operators just buy the stamps and put the money in."

When unsigned checks are received, they are mailed back to the customers. "That's a great stalling technique," Harvey says, "although I'm sure customers don't always do it on purpose."

Customer account numbers are recorded on comments, without regard to merit, and sent to the appropriate local office. "Some of the messages would curl your hair," Harvey laughs, "but others are complimentary. Some just explain why the payment is late or there is only a partial payment.

"I have no idea why people send us pictures or greeting cards," Harvey concludes. "It's sort of touching, really. There must be a lot of lonely people out there." □

White adopts a wild burro

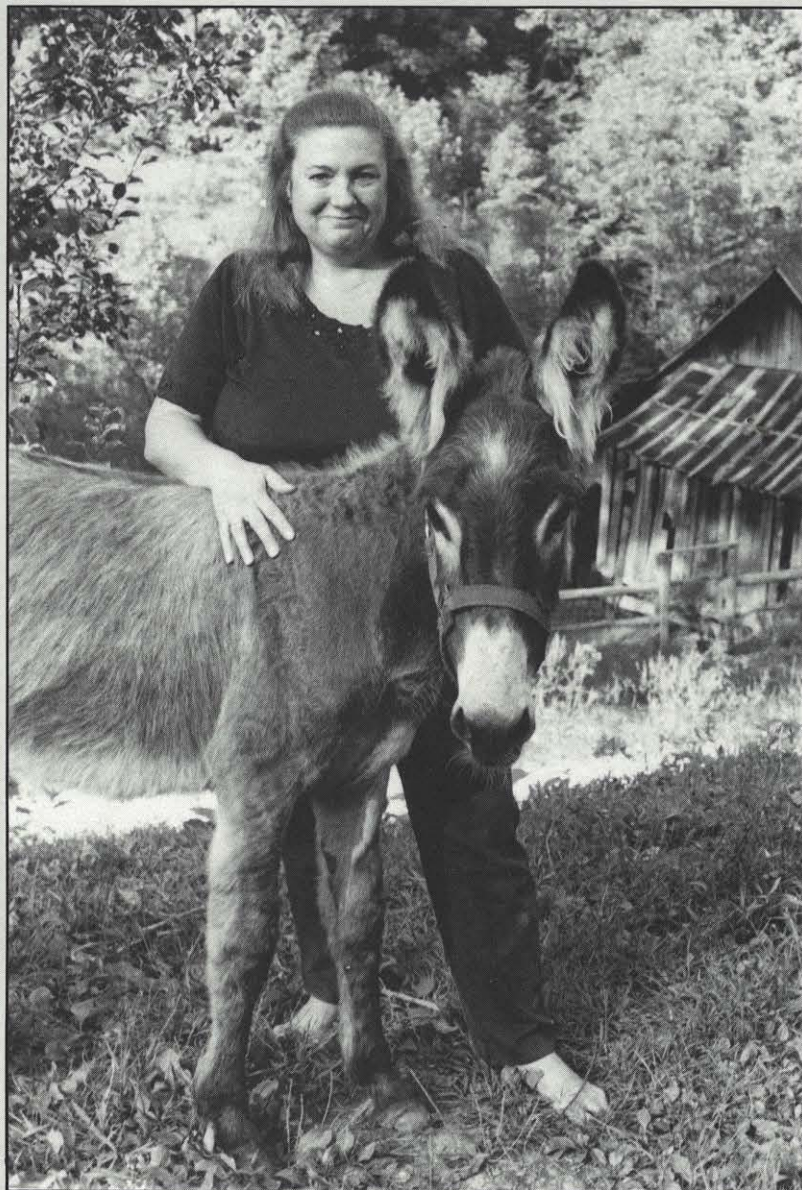
“When I was growing up, my dad always had horses and mules, and I thought they were the sweetest animals,” recalls Central Machine Shop Drafter Joyce White. “After I got married, my husband Basil and I lived in town, where we couldn’t take care of an animal. But I never stopped wanting one; and, when we built a house on some property we owned in the country, I decided to adopt a burro.”

Joyce continues, “I had read in Parade several years ago that the U. S. Department of Interior’s Bureau of Land Management (BLM) had an Adopt-a-Horse or Burro program. The program is a partial solution to the problem of overpopulation among wild horse and burro herds that roam public rangelands in the West. Several times each year, BLM’s Eastern States Office establishes satellite operations at sites scattered throughout the East. Two or three truckloads of wild horses or burros are shipped to a suitable facility that BLM has rented for the four- or five-day event. People from the surrounding area may apply in advance to adopt the animals or visit the satellite center and apply right there. The closest one to us was at the Bob Evans Farm near Rio Grande, Ohio.

“In 1986 I sent in an application to BLM, and we were screened to make sure that we had adequate facilities, such as a shelter and corral or enclosed pasture, for maintaining an animal.

“The horses and burros were sent to the Bob Evans Farm in July, and we drove up there. Each person who is adopting is given a number, and the numbers are drawn from a hat. The number you draw is the order in which you get to choose your animal. The first ones get the best choice, and I was lucky — I pulled number 3. I picked a nine-month-old burro about waist high and weighing 300 pounds. The adoption fee was \$75, which helps reimburse the government for the cost of gathering, feed, veterinary care, and administrative processing. Before the animals are shipped east, they are wormed and inoculated.”

Joyce continues, “We hauled Jubal home in a horse trailer, and he was scared to death at first. He was scared of the creek that runs through the corral and wouldn’t even walk through a mud puddle. I even



Joyce White and Jubal.

had to put sugar in his water to get him to drink it.

“A veterinarian warned us that we might have problems getting him to eat and to drink. I didn’t have any problem getting him to graze, but he didn’t like good food. He liked weeds. In fact, his favorite was ragweed. He didn’t like clover, I guess because there isn’t any out West and he didn’t know it was food. He wouldn’t eat grain either.

“His favorite snacks are sugar cubes and applesauce. The sugar cubes are a good way to train him because I can entice him into a lot of things. I tried to get him to eat

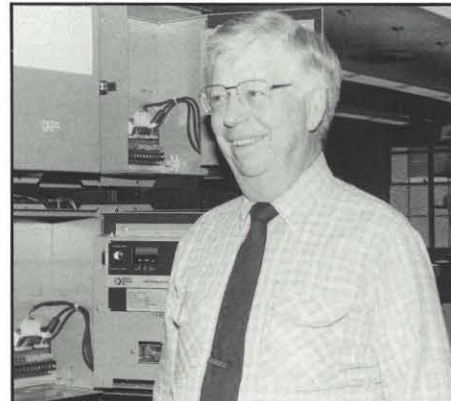
apples one day, because my father’s animals used to love them, and he wouldn’t because he didn’t know it was food. He was just ten months old and wanted to suck everything, so I tried applesauce. Now he’s hooked on it, and just begs for it.

“Jubal is halter broken and leads very well. In fact, he isn’t wild at all. If I turn him loose, he follows me all over the place. When I come home from work, he brays for me to get him out of the corral. He is a sweet thing and just as lovable as he can be. One of these days I’d like to get a ‘jenny’, too.” □

Retirements

"For nearly 41 years, I worked with some of the best people on this planet," says **Jim Loving**. He was meter engineer senior in GO T&D Meter, Roanoke, before electing early retirement on April 1. "I spent 21 years in Roanoke Division Meter and 20 years in GO Meter, all in the Walnut Avenue building on the banks of the Roanoke River. On November 4, 1985, that river and I became very intimate," he says, referring to the flood which occurred. "Therefore, I am overjoyed that GO Meter soon will occupy a new building. I was privileged to be a part

of the planning for it." He adds, "In my responsibility for the load research program, I worked with and visited the 11 company meter departments. I enjoyed the relationship with those folks through the years. Now Dottie and I want to travel. We will begin with a trip to Hawaii in April. My parents are in Florida so we want to spend time with them. Our two sons and new grandson live here in Roanoke so we can see them often." Jim enjoys gardening, square dancing, bowling, and the seashore. □



"When I came out of the Navy after World War II, there weren't many jobs available," recalls **Alfred Jones**. "My dad, uncle, and two brothers worked for Appalachian, and I finally got on, too. I spent 40 years here, and it has been enjoyable. It was a guaranteed payday, and that was the main thing to me." Alfred was a line construction and maintenance representative in Charleston before electing early retirement on April 1. "As far as I am concerned, I had the best job in the

company," he states. "I have been all over the country, and now I want to take my wife Lorena out and show her some of it. We have two sons, one in Nitro and one in Wisconsin, and a daughter in Virginia Beach. We are going to visit all of them. We have six grandchildren, too, and are looking forward to our first great-grandchild." Alfred is a Mason and Shriner and enjoys camping in his spare time. "We have a camper and usually spend our time up in Braxton County," he says. □



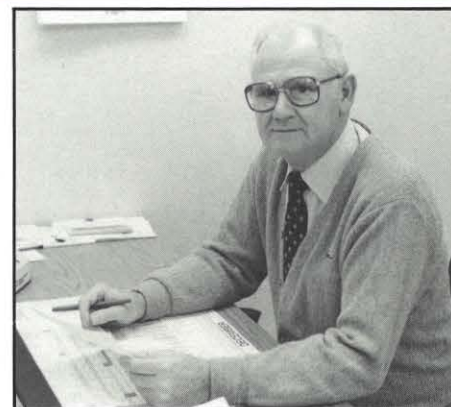
"All my life I have taken orders — at home, school, Army, and the power company," says **Arnold Hatfield**. "When I retire on April 1, I'm going to set my own pace, do my own thing. I have a big shade tree with a swing, and I can be lazy and stay in that if I want to." Arnold worked for Appalachian two summers while in high school; and, after military service during World War II, went to work as a laborer in Williamson. He transferred to General Office Purchasing & Stores, Roanoke, in 1965 and was a buyer at the time of his

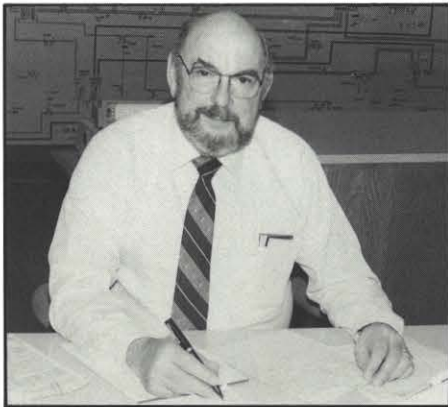
retirement. "I leave with mixed feelings," Arnold says. "Some mighty nice people work for the power company. I've made so many contacts with our field people by phone and with the manufacturers' representatives. I am really going to miss them, especially the people who work in this department. I've used the expression many times, 'there's not a lemon in the bunch!' " Arnold and his wife Charlene have one son and one daughter. He enjoys fishing, gardening, and raising blueberries and raspberries. □



A utility career spanning nearly 35 years came to a close on April 1 with the early retirement of **Paul Cantley**, Logan energy services technologist. Paul recalls that he came to work for Appalachian as an appliance service man helper because "I had a wife and baby and needed a better paying job." He adds, "I have been much blessed by the good Lord in my life, and I

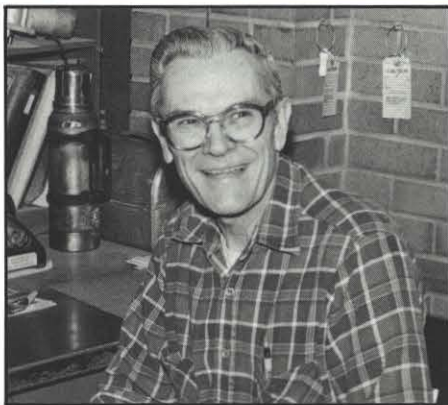
am thankful to have had a job all these years." Paul and his wife Lucille will continue to make their home in McConnell, West Virginia. They are the parents of one son, who lives nearby, and one daughter, who lives in Knoxville, Tennessee. They also have two grandchildren. Paul is a Navy veteran of World War II and the Korean War. □





Paul Bernard, Jr., operation coordinator, GO Operations, Roanoke, elected early retirement on April 1 after nearly 37 years' service. "It has been great," he says. "In Operations you are in contact with just about every facet of the company's business, and I enjoyed that. Some of the finest people in the world are right here." Paul will never forget his introduction to the Kanawha River dispatch office in 1953. He recalls, "There was a tremendous snowstorm just a couple days after I

got there, and lines were down all over. I was at a loss as to what to do because I wasn't trained. About all I could do was make coffee for the other guys. I thought then that if that was the way it was going to be, I had gone too far north!" Paul adds, "I have a lot of hobbies — woodworking, carving, music, and lodge — so my time will be pretty well taken care of. I'd like to travel across the country and back at least once and maybe go to Europe." □



"I got out of West Virginia Tech on Friday and went to the power company on Monday," recalls **Jim Bostic**. "I trained in Charleston about three months and then transferred to Montgomery, where I worked as a power sales engineer about three years. Kanawha River Plant was under construction then; and, since I like to work with my head and my hands, I figured that might be a good opportunity. So I negotiated a transfer." Jim was a maintenance supervisor when he elected early retirement on April 1. "Security was the thing I liked the most about the company," he

says. "I have not been laid off one day since I started to work. I have worked with some mighty good people over the years, but I'm just getting a little bit tired. There are a lot of things I want to do at my leisure. The wife and I have many projects planned. But, if we ever run out of something to do, we have plenty of neighbors to help. As soon as I retire, we're going to Florida for two or three weeks. Then I'm going to come back and plant my garden." The Bostics have three daughters and five grandchildren. □



A utility career spanning nearly 40 years came to a close on April 1 with the early retirement of **R. W. "Horsey" Martin**, Oak Hill area supervisor. He began his career as a groundman in Beckley and was an engineer assistant and engineer B before moving to Oak Hill in 1968. "When I came to work," Horsey recalls, "we had softball competition between the different locations in the company. I really enjoyed that." Another one of his memories is a heavy snowstorm in 1961 which

resulted in power outages lasting up to five days in some areas. Horsey says he has no particular plans for retirement. "I'm more or less going to do things as they come up. I have some work to do around the house, and we'll do a little bit of traveling." The Martins have one son, two daughters, and three grandchildren. Horsey is a former president of the Oak Hill Rotary Club. □



"World War II had just ended when I went in the Coast Guard," recalls **Clarence 'Cap' Bunting**. "After I got out of service in 1947, I went back and finished high school. Then I worked several different places, including DuPont and West Virginia Water Company, before hiring on with Appalachian as a system utility helper. The wages were better than what I was making, and I thought Appalachian was a good, reliable company. It has been, too, and I appreciate the fact that the company helped me raise and educate my three

sons." Cap was a regional dispatcher, GO Operations, Huntington, before electing early retirement on April 1. He adds, "I had planned on taking early retirement, and the savings plan helped make that possible. My wife and I want to travel, the first year or so just here in the United States. We're going to Florida this month. When we're not traveling, I'll be doing odd jobs around the house, trying to catch up. I also do quite a bit of walking, which takes up some of my time." □

Retirement on March 1 brought no big changes in the life of **Virginia Renn**, former Williamson customer accounting supervisor. Those came about in 1982, when she began long term disability leave and moved to Daytona, Florida. Ginny began her career in 1951 as a junior clerk and held the positions of clerk typist, contract entry and final bill clerk, junior bookkeeper, and general clerk senior before being promoted to accounting supervisor in 1970. She was the first

female in Logan-Williamson to hold that position. Ginny keeps busy by reading and watching television in the winter and swimming and exercising in the summer. "I help with mailings of the Halifax Humane Society," she adds, "and attend the Presbyterian Church. I also belong to the Baldwin Organ Club." The holder of a private pilot's license, Ginny gave up flying for health reasons. She returns to the Williamson area once a year to visit her son, daughter, and two grandsons. □



"Retirement will mean getting up in the morning and doing whatever I wish," says **Bill Brown**. A shift operating engineer at Philip Sporn Plant, Bill elected early retirement on April 1 after more than 37 years' service. He and his three sons have purchased 140 acres of woodland, which they are restoring so that it will support wildlife such as rabbits, turkeys, quails, grouse, and white tail deer. "This is what makes a person feel great," Bill says. He and his son, Kevin, have formed B-K Archery Products, Inc., which em-

loys six people, to make archery targets and bow presses. Bill enjoys camping in the mountains, hunting, fishing, gardening, woodworking, golfing, and keeping his cars in good running condition. "Hiking in the woods and daily walking is a must to keep my body and mind physically fit," he adds. Bill hopes to vacation in Florida during the winter and to visit the Holy Land and take a Caribbean cruise. He and his wife Isabelle are active in the Clifton United Methodist Church. □



"I'm looking forward to a leisurely retirement in the South Charleston area," says **Charlie Walker, Jr.** He was a marketing and customer services representative in Charleston before electing early retirement on April 1. A 36-year veteran, he joined the company as a sales trainee and later held the positions of area sales

representative, dealer sales representative, and residential representative. Charlie served in the U. S. Army during World War II. He enjoys stamp collecting and operates the CB base station for the Community Watch program in his neighborhood. Charlie and his wife Bobbie have three sons. □



Time to submit graduate information

It's time to submit graduate information to be published in the July issue of *The Illuminator*.

Employees, their spouses, or children who will graduate from high school, college, or technical school this spring will be recognized.

Forms for reporting graduate informa-

tion are available from *The Illuminator* associate editor in each location. The completed form and a photo of the graduate must be received in *The Illuminator* office by May 20 in order to be included. All photos will be returned following publication. □

Weddings

Fisher-Waggoner



Devona Louise Waggoner to Jackie L. Fisher, Amos Plant control technician, February 13.

Bostic-Webb



Patricia Lynn Webb, Williamson T&D clerk C, to Michael N. Bostic, Williamson meter reader, February 27.

Shively-Blackwell



Kimberly D. Blackwell to Paul R. Shively, Rocky Mount line mechanic D, October 10.

Blackburn-Rakes

Deborah Rakes to Raymond Blackburn, Williamson marketing and customer services advisor, February 14.

Lions name award for Richard Ruff



By action of the past District Governors of West Virginia Lions Clubs, an old award has a new name: Richard H. Ruff Award.

Named for Dick Ruff, retired Welch power engineer senior, this award

will go to the District Governor of the district which has the largest membership growth from July 1 through June 30.

A member of the Welch Lions Club since 1946, Dick was honored with a life membership in 1987. He served as District Governor of 29-W in 1956-57 and as International Director from 1965-67. He served as a trustee of the Sight Foundation from its inception to 1987. Currently Dick is chairman of the West Virginia state flood relief committee and state council liaison for the state Lions convention. He is active in his church and in the administration of Little League in southern West Virginia. □

Taylor-Kendrick



Kathryn Kendrick to Edward B. Taylor, December 19. Kathryn is the daughter of D. L. Kendrick, Jr., Beckley marketing and customer services manager.

Philpott-Bolling



Carolyn Bolling to Tom Philpott, building supervisor, GO General Services, Roanoke, January 16.

Births

John Amos

Nicholaus William, son of Wayne Perdue, performance engineer, February 28.

Sabrina Jo, daughter of Jerry Hawley, equipment operator C, February 24.

Bluefield

Rachel Lynn, daughter of Brent McMillion, energy services engineer, February 14.

Diana Leigh, daughter of Robert Gruver, division stores assistant, February 26.

Centralized Plant Maintenance

Keith Edwin, son of Larry Peck, maintenance mechanic B, February 22.

General Office

Brandon Trent, son of Teresa Belcher, stenographer, GO T&D Transmission, Bluefield, February 12.

Catherline Lee, daughter of J. A. Maynard, operation engineer senior, GO Operations, Roanoke, March 9.

Kanawha River

Sarah Dawn, daughter of J. B. Hoffman, performance engineer senior, February 11.

Lynchburg

Elizabeth Ellen, daughter of Alan Jones, electrical engineer, February 12.

Lemar Seth, son of George Jackson, line mechanic A, February 28.

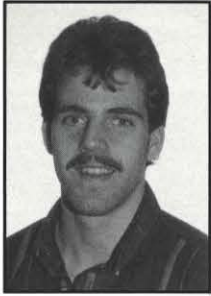
Lindsey Jane, daughter of Ronnie Eubank, electrical engineer, and Teresa Eubank, T&D clerk B, March 5.

Mountaineer

James Ryan, chosen son of Gary Ellis, unit supervisor. □

Who's News

Clinch River



Mark, son of Charles Pruit, maintenance mechanic A, was nominated by Southwest Virginia Community College for inclusion in the 1988 edition of *Who's Who Among Students in American Junior Colleges*. □

Kingsport

Michele, daughter of Line Crew Supervisor Arnie Ford, was recognized as an outstanding vocational student in occupational home economics during the third annual American Vocational Association celebration dinner at Sullivan North High School. □

Logan-Williamson



Lorraine Core, retired Williamson secretary-stenographer, received the Community Service Award from AIM (Action In Mingo) for her exceptional contributions to the Tug Valley area. She is treasurer of

the King Coal Festival and AIM, a trustee of United Foundation Incorporated, and a member of the Salvation Army advisory board, Williamson Woman's Club, Tug Valley Community Chorale, and the First Methodist Church. □

General Office

Jackie Scruggs, personnel assistant, GO Personnel, Roanoke, was selected to judge the keyboarding application advanced event at the Virginia Tech Region, Future Business Leaders of America competition last month.

Kurt Dailey, personnel assistant, GO Personnel, Roanoke, was appointed to a two-year term on the volunteer services committee of the Roanoke Valley Chapter, American Red Cross. He will be repre-

senting public utilities in finding new ways to solicit and reward volunteers for their services.

Tom Philpott, building supervisor, GO General Services, Roanoke, was elected to a three-year term as deacon of the Vinton Baptist Church.



Kara



Kelli

The daughters of Wanda and Pete Norcross received certificates of achievement for their participation in the PTA "Reflections" competition at Hardy Road Elementary School. **Kara** placed second in photography and third in visual arts and photography. **Kelli** placed second in literature and third in photography. Wanda is a load research data processor, GO Rates, Roanoke. Pete is an electric plant clerk A, GO Accounting, Roanoke.

Chris, son of Ted Pendleberry, hydro utility operator A, GO Hydro, Winfield, competed in Putnam County's annual math field day and won the right to participate in regional competition. He was high scorer from Winfield High School in the 10th, 11th, and 12th grade division.



Damian, son of George Laurey, assistant accounting manager, GO Accounting, Roanoke, won first place in the biochemistry and chemistry division of the annual Science Fair at James Madison Junior High School. He also has been named ninth grade student of the month three times this school year for science, math, and English. □

Beckley

Teresa Bailey, daughter of John Blake, Oak Hill line mechanic A, was selected "student of the month" in Oak Hill High School's Spanish I class.

Dianna, wife of Bob Dyke, Oak Hill area servicer, was chosen 1988 Valentine queen by the Oak Hill Chapter of the Beta Sigma Phi Sorority. An active member of the sorority for seven years, she has served as vice president.

Philip, son of Trina Griffith, customer accounts representative B, has been elected president of the second grade class at Central Elementary School.

Kimberly, daughter of Jim Dunford, stores attendant B, was one of the honor students from Sophia Junior High School selected to serve as a page in the West Virginia Legislature. She also participated in the Honors Band at the University of Tennessee in February.



Deborah Williams, stepdaughter of Don Tyler, Whitesville area servicer, has been selected for inclusion in the 1988 edition of *Who's Who Among Students in America's Junior Colleges*. She is a

sophomore at Beckley College.

Ray Vest, administrative assistant, was selected by the West Virginia Secondary School Activities Commission to serve as an official for the 1988 West Virginia Boys' High School Basketball Tournament.

Cindy, daughter of Paula Goddard, records supervisor, received a II+ rating for her trumpet performance of *Ceremonial March* at the West Virginia Tech Band Festival.

A. J., son of Susie Hall, Oak Hill meter reader, was selected to the all-tournament team of the Raleigh County Elementary Schools' Basketball Tournament. He is a student at Crab Orchard Elementary. □

Mountaineer

John Schneider, maintenance mechanic A, was a first place grand prize winner in the 1987 Ohio Fisherman Angling Awards Contest. He won \$75 for his 15 lb. 3 oz. drum. □

Pulaski

Johnny Kidd, Galax area supervisor, was elected to a three-year term on the board of directors of the Galax-Grayson-Carroll Chamber of Commerce.

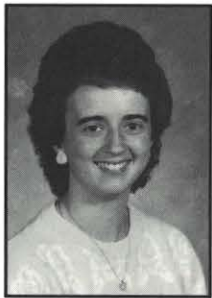


Elizabeth, daughter of Gleaves Shrader, meter electrician supervisor NE, was selected as first chair clarinetist for the District VII all-region symphonic band. This qualified her to audition for the All Virginia Band.

Elizabeth was nominated to *Who's Who In Music* and was named a scholastic All-American for her academic achievement by the National Secondary Education Council. She is a senior at Pulaski County High School.

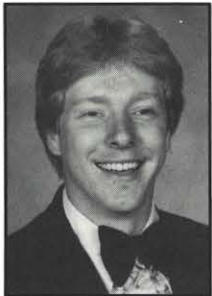
Jerry Whitehurst, division manager, has been appointed to a one-year term on the Pulaski County Chamber of Commerce board of directors. □

Bluefield



Lynn Ellen, daughter of John Ratliff, Grundy general servicer, has been named a United States National Award winner in English by the United States Achievement Academy. She is a ninth grader at

Grundy Junior High School.



Brent Wiley has been selected for inclusion in the 1988 edition of *Who's Who Among Students in American Universities and Colleges*. He is majoring in electrical engineering at Bluefield State Col-

lege and plays on the baseball team. Brent is the son of Sonny Wiley, Glen Lyn maintenance mechanic A, and Linda Wiley, secretary-stenographer A.

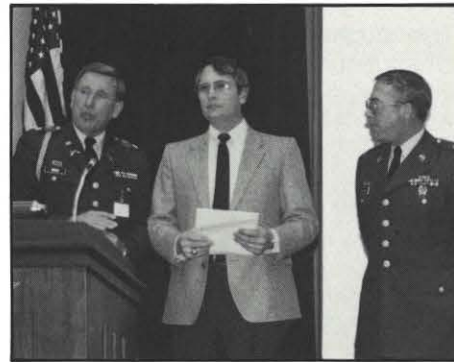
Tobie Eaton, division manager, has been

elected to the board of directors of the Development Authority of Mercer County and to the board of directors of the United Way of the Virginias. □

Roanoke

Debbie Leigh, marketing and customer services representative, was named "director of the quarter" for the third quarter of 1987-88 by the Roanoke Jaycees.

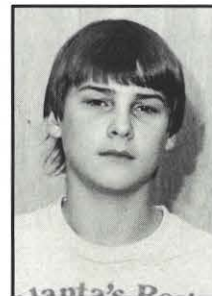
Shannon, son of Bobby Ragland, drafter A, played forward for the North Roanoke Cavaliers basketball team and scored 39 points for the season. The Cavaliers won the Bidy League (ages 7-8) basketball championship for North Roanoke County with a 7-0 record.



L. to r., LTC Wray, Adams, and 1sg Williams.

Line Superintendent **Dan Adams** was presented a certificate of appreciation for his cooperation with the Reserves by LTC. Ed Wray, commander of the 2nd Light Infantry Battalion. This special recognition of employers by the Department of Defense was initiated by Don Williams, line construction and maintenance representative and 1sg, 229th Chemical Company, VA Army National Guard. □

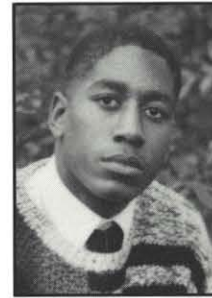
Huntington



Josh, son of Larry Caldwell, stores supervisor, was chosen to the All Tournament and All County basketball team for the Wayne County Middle School. Josh's team placed first in the All County Tourna-

ment, and he was chosen most valuable player in the tournament. □

Abingdon



Michael, son of Fred Fullen, Building Service, was named captain of the Oak Hill Academy basketball team.

New officers of the Abingdon Employees Club are: **Ron Rose**, president; **Bill Roesser**, vice president; **Gin Humphrey**, secretary; and **Debbie Belisle** (service center) and **Brenda Price** (main office), treasurers.

Cathy, daughter of J. L. Cook, station mechanic A, is the Abingdon High School winner of the Good Citizenship Award given annually by the Black Fort's Chapter of DAR. The recipients are selected by the faculty and members of the senior class as individuals who best exemplify outstanding qualities of leadership, dependability, service, and patriotism in school, home and community.

Cindy, daughter of Berkley Burkett, Marion meter reader, was named second team All-Old Dominion Athletic Conference. She is a member of the Emory & Henry Lady Wasps basketball team. □

Glen Lyn



Maria, daughter of Mario Castillo, utility worker A, was named to the 1988 West Virginia Honor Roll according to the West Virginia Scholars Academy, Woodlands Mountain Institute, Franklin. She also was

inducted into the National Honor Society, named in the 1988 edition of *Who's Who In Music*, selected for all-state chorus, and selected junior class attendant at homecoming. She is president of the school choir and secretary of the junior class at Oakvale High School. □

Lynchburg

Jim Dalton, station crew supervisor NE, was elected to a three-year term on the Peaks of Otter Ruritan district cabinet.



Randy, son of Ralph Bird, power engineer, earned a trophy for placing third in the 10-12-year-old division of the Lynchburg Elks "hoop shoot" competition.



Steve Jacovitch, station crew supervisor, has been appointed verger for Grace Memorial Episcopal Church. A verger is a lay person who oversees the mechanics of the liturgical services of the Episcopal Church. He must possess skills and talents related to the Prayer Book Liturgy and be aware of the traditions of his parish. The office of verger is centuries old but not utilized often in past years. Today it is being revived by some parishes to facilitate their worship services. Steve's appointment is the first for Grace Memorial and the second in the Episcopal Diocese of Southwestern Virginia. □

Charleston

John Hudson, Montgomery area supervisor, was named to the electrical/electronics engineering technology program advisory committee at the West Virginia Institute of Technology.

Keith Tyler, point guard for the Charleston Gunners professional basketball team, scored his first triple double (double figures in three statistical categories) in

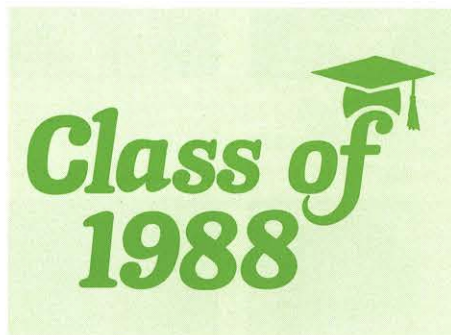
the team's 129-120 win over the Topeka Sizzlers. Keith reached that milestone by scoring 19 points, grabbing 10 rebounds, and passing for 12 assists. The son of Sandra Wright, cashier B, Keith was a star player for Charleston High School and the University of Charleston. □

John Amos



Jennifer, left, and Amber.

The daughters of Larry Bays, equipment operator C, competed in the Dream World preliminary pageant in Charleston. Four-year-old **Jennifer Michele** was first runner-up in her division. Nine-month-old **Amber Nicole** was third runner-up and received the "most beautiful eyes" award.



Gary, son of Roy Davidson, transmission mechanic A, GO T&D Transmission, Bluefield, bachelor of science in chemical engineering, University of Alabama.

Brenda, daughter of Kenneth Fleming, Centralized Plant Maintenance maintenance mechanic B, bachelor of arts in elementary education, Glenville State College (4.0 average). □

Kanawha River Plant

Robert Saunders, son of Gloria Rhem, plant clerk, was presented a trophy from the Kanawha County Parks & Recreation Commission for capturing first place in one-on-one basketball competition at DuPont High School. □

Safe work habits pay off for Gentry



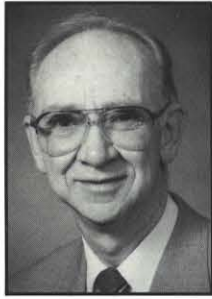
Bluefield Division Manager Tobie Eaton, left, presents Wise Owl and Tortoise Club memberships to Tom Gentry.

Wearing the prescribed safety equipment prevented Tom Gentry, Tazewell line mechanic B, from being seriously injured in an on-the-job accident recently.

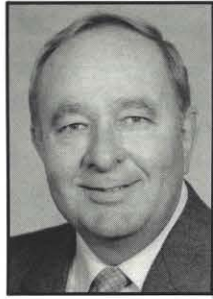
A gasoline drill was being sent by hand line to employees working on a pole when the 8.5 ounce drill bit came out and fell 30 feet, striking Gentry on the left side of his hard hat and safety glasses. A portion of the lens cut his left eyelid.

Because his safe work habits prevented him from being injured seriously, Gentry has been awarded membership in The Wise Owl Club of America, sponsored by the National Society to Prevent Blindness, and the Southeastern Electric Exchange's Tortoise Club. □

Service Anniversaries



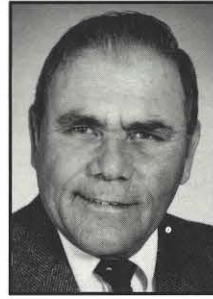
Ron Meador
T&D office supv.
GO-Bluefield
40 years



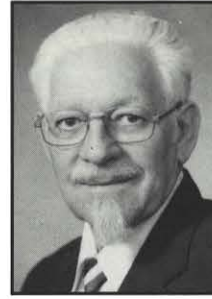
Sherman Payne
meter elec. supv. NE
Roanoke
40 years



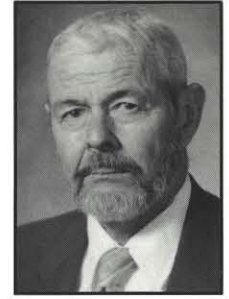
Charles Kinzer
eng. technologist
Bluefield
40 years



Charles Fowler, Jr.
line con. & maint. rep.
Point Pleasant
35 years



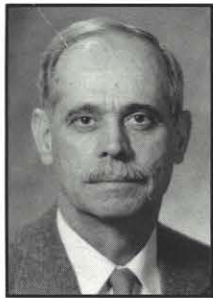
Dixon Jones
eng. technologist
Bluefield
35 years



James Armstrong
maint. mechanic A
Kanawha River
35 years



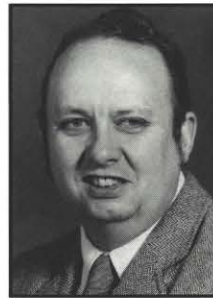
B. J. McCoy
collector
Christiansburg
35 years



Robert Hardy
engineering technol.
Kanawha River
35 years



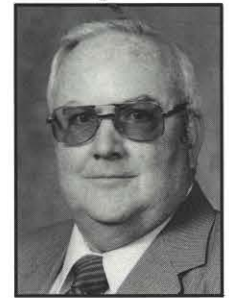
Bill Lineberry
meter electrician A
Pulaski
30 years



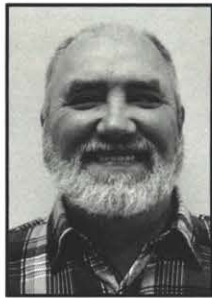
Raymond Thompson
instrument maint. supv.
Clinch River
30 years



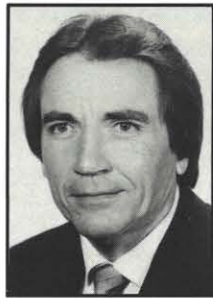
Bob Bradshaw
power engineer
Charleston
30 years



C. W. Broughton
line const. & maint. rep.
Logan
30 years



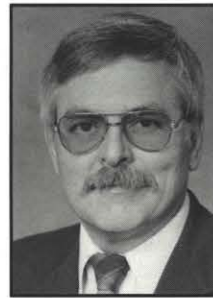
Clifford Stone
maint. mechanic C
John Amos
25 years



Pat Taylor
customer accts. supv.
Charleston
25 years



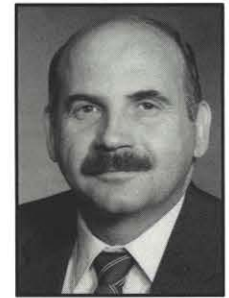
Frank Frango, Jr.
stores supervisor
Roanoke
20 years



John Eden, Jr.
supv. comp. graph. tech.
GO-Roanoke
20 years



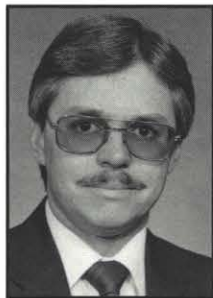
Bo Chester
line mechanic A
St. Albans
20 years



Gordon Parker
building maint. supt.
GO-Roanoke
20 years



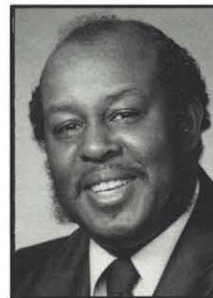
Richard Drake
line mechanic A
Charleston
20 years



Allen Thomas
payroll supv. clk.
GO-Roanoke
20 years



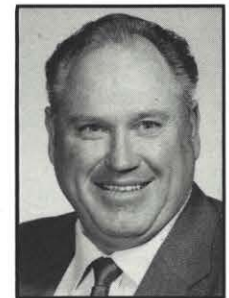
William English
maint. mechanic B
Philip Sporn
20 years



Richard Davis
general servicer
Bluefield
20 years



James Hall
shift operating eng.
Kanawha River
20 years



Wayne Bailey
line crew supv. NE
Beckley
20 years

Abingdon

10 years: **Melvin Leaman**, line mechanic C, Marion. **Randy Forrester**, line mechanic A.

John Amos

15 years: **Baaron Lewis**, stores attendant. **Robert Edwards**, maintenance supervisor. **Patrick Keen**, maintenance mechanic A. **Joseph Harris**, performance technician senior. 10 years: **William Gibson**, maintenance mechanic A. **Timothy Thomasson**, maintenance mechanic B. **Darrell C. Stone, Jr.**, maintenance mechanic B.

Beckley

10 years: **Don Hawks**, automotive mechanic A. 5 years: **Teresa Wills**, customer accounts representative C.

Bluefield

10 years: **Keith Jennings**, station mechanic A.

Central Machine Shop

10 years: **Frank Johns**, machinist 2nd class. **David Painter**, welder 2nd class. **Dwight Plumley**, welder 1st class. **Jim Eminger**, welder 1st class. **Gary Francisco**, welder 1st class.

Centralized Plant Maintenance

10 years: **R. Bordenet**, maintenance mechanic A.

Charleston

10 years: **Chuck Coleman**, automotive mechanic A. **Regina Kent**, T&D clerk B, Montgomery.

Clinch River

30 years: **Harold Garrett**, maintenance mechanic A. 10 years: **Dennis Williams**, coal equipment operator. **George Miller**, stores attendant senior.

General Office

30 years: **Marjorie Altice**, stores accounting clerk A, GO Accounting, Roanoke. 20 years: **Donald Carter**, transmission mechanic A, GO T&D Transmission, Abingdon. 15 years: **James Barrett**, transmission equipment operator, GO T&D Transmission, Bluefield. 10 years: **Jeanie Harlow**, intermediate data entry operator, GO Accounting, Roanoke. **Beverly Brantley**, stenographer, GO Accounting, Roanoke.

Glen Lyn

5 years: **Kevin Cottle**, maintenance mechanic C.

Huntington

10 years: **Larry Lucas**, meter reader.

Kanawha River

15 years: **H. K. Hall**, unit supervisor.

Kingsport

10 years: **Janice Clark**, meter reader.

Logan-Williamson

15 years: **Barbara Aliff**, office supervisor, Williamson. 5 years: **K. L. Ooten**, meter reader, Williamson.

Mountaineer

5 years: **Andy Vaughan**, coal handler.

Pulaski

5 years: **D. L. Williams**, line mechanic C. **Mark Willard**, meter reader, Christiansburg.

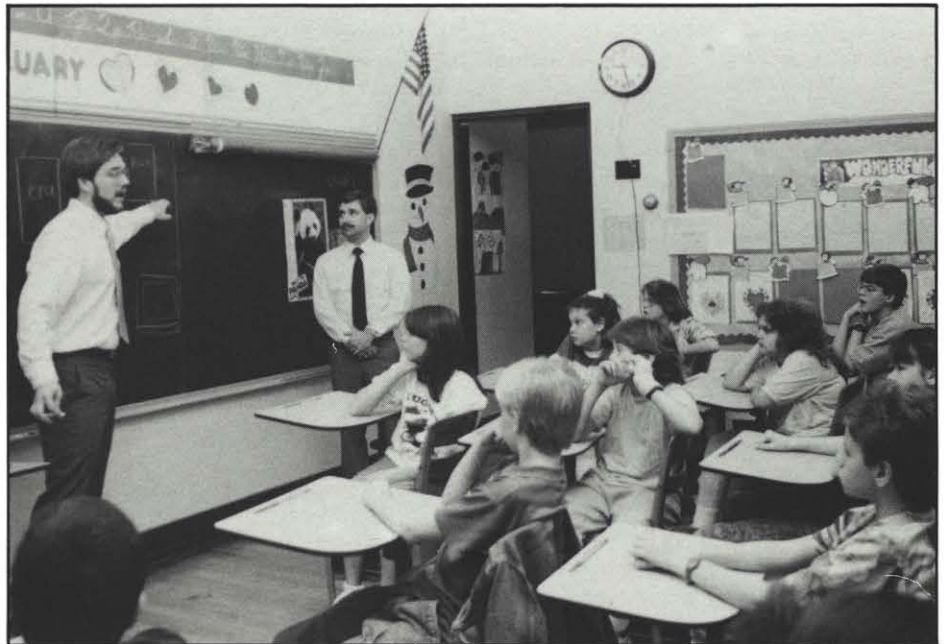
Roanoke

15 years: **Donald Short**, automotive mechanic A. 10 years: **Richard Casey**, line mechanic A. **Teddy Greer**, line mechanic B, Stuart.

Philip Sporn

35 years: **Arthur Hart**, filter plant operator and sampler. 10 years: **Jill Knopp**, maintenance mechanic C. **David Stroud**, maintenance mechanic B.

Charleston employees participate in Kanawha County's Project TEACH



John Boggess, left, talks to students at Mound Elementary School in Dunbar while Danny Ellars, right, looks on.

John Boggess, Charleston energy services engineer, and Danny Ellars, Charleston marketing and customer services representative, went back to school recently. Instead of being students, the pair conducted classes at the Mound Elementary School in Dunbar, West Virginia, on the electric utility industry, computer basics, and electrical safety.

Boggess and Ellars participated in Project TEACH, a program of the Charleston Regional Chamber of Commerce and Development to support teacher training and speed the influx of computer education into Kanawha County elementary schools.

The school system provides each participating elementary school teacher with at least six hours of training during the school day as well as six hours after

school. Volunteers from business and industry substitute in the classroom while the teachers take the computer training.

A committee of Chamber members and professional educators developed a training manual and conducted a workshop to help the business volunteers prepare for their six-hour teaching assignments. □

Crafts is newest hobby for Jo Ann Richmond

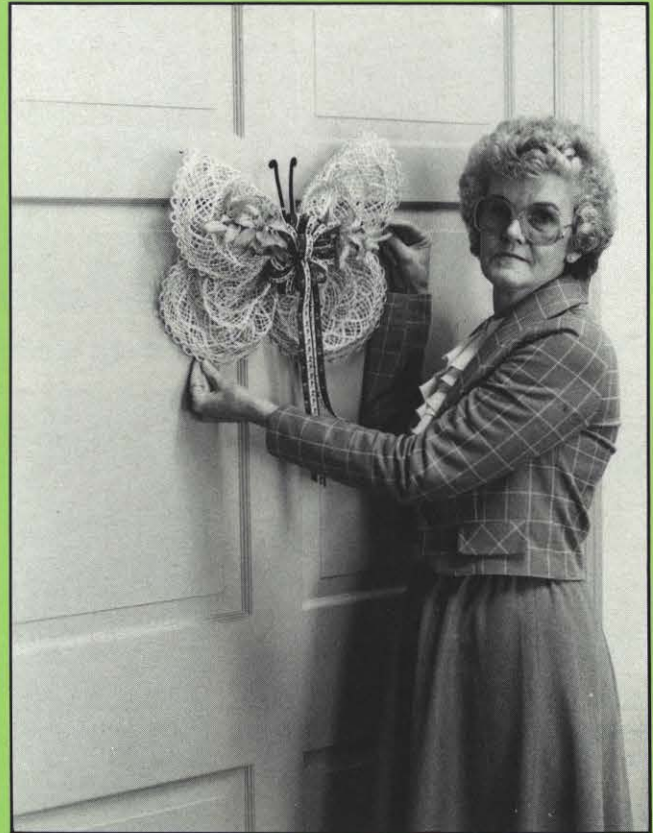
Creativity is nothing new for Jo Ann Richmond, Oak Hill customer accounts representative B.

For years, Jo Ann sewed all her own clothes. Then she turned her attention to flower arranging. As soon as that talent became known, friends and co-workers asked her to design door decorations and cemetery wreaths for them. "I get a lot of requests before Christmas and Memorial Day," she notes.

In recent months, Jo Ann has become interested in crafts. One of her most popular items is a butterfly door decoration made from place mats. "I got the idea from Neva Thorn, retired Princeton cashier, who made them to sell in the hospital gift shop where she is a volunteer," Jo Ann says. "The decoration is really not hard to make. I can do one in thirty minutes. All it takes is two straw place mats, two flowers, three chenille stems, and a roll of ribbon. The mats come in all different kinds of colors, and I just try to use matching ribbon and flowers.

"I've sold quite a few of the butterflies to employees. They just pay me for the cost of the materials. I don't do it for profit; I just enjoy doing it," she says.

In the summer, Jo Ann works in her garden and cans quite a bit of her food. "I don't ever get bored," she concludes. "I don't have time." □



Jo Ann Richmond

ILLUMINATOR

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