

ILLUMINATOR

February 1989



The inside story

ILLUMINATOR

Vol. 39, No. 5, February 1989

Published for employees of:



Editorial Office: Public Affairs Department, Appalachian Power Company, P.O. Box 2021, Roanoke, Virginia 24022.

Articles may be reprinted with proper attribution. We are equal opportunity employers.

Editorial staff

Richard K. Burton, public affairs director
B. Don Johnson, public affairs information manager
Betty Lou Carter, editor of publications

Associate editors

Bill Roeser, Abingdon
Tom Cloer, John Amos
Ray Vest, Beckley
Dick Bowman, Bluefield
Metzel Turley, Central Machine Shop
Saybra Pearson, Centralized Plant Maintenance
Jack Shaver, Charleston
Jim Cole, Clinch River
Claude Hylton, General Office
Randy Nicewonder, Glen Lyn
Barbara Collins, Huntington
Audra Pauley, Kanawha River
Bob Bennett, Kingsport
John Skidmore, Logan-Williamson
Mel Wilson, Lynchburg
Janice Adkins, Mountaineer
Ed Mahler, Pulaski
Charles Echols, Roanoke
Charles Miller, Philip Sporn

IABC

International Association of Business Communicators

About the Cover:

Since his retirement in January 1988 as Huntington general line crew supervisor, Walter Harris and his wife Glenna have become interested in collecting antiques. A recent purchase is this Amish buggy, which they have refurbished.



Do I hear you clicking? 3

George Chilman meets the people who helped save his life.

Carrying on a family tradition 8

The art of butchering is passed down in the Bordwine family.



The house that John built 9

John Myers tells about his building experience.

AEP Savings Plan

Date	Fixed Income Fund		Equity Fund		AEP Stock Fund	
	VPU	UCPD	VPU	UCPD	VPU	UCPD
12/31/87	\$2.9680	.3369	\$4.5922	.2177	\$3.5475	.2818
1/31/88	2.9996	.3333	4.7923	.2086	4.0221	.2486
2/29/88	3.0281	.3302	5.0128	.1994	3.9137	.2555
3/31/88	3.0598	.3268	4.8646	.2055	3.7441	.2670
4/30/88	3.0907	.3235	4.9159	.2034	3.7097	.2695
5/31/88	3.1228	.3202	4.9537	.2018	4.0321	.2480
6/30/88	3.1542	.3170	5.1765	.1931	4.0674	.2458
7/31/88	3.1871	.3137	5.1581	.1938	4.0338	.2479
8/31/88	3.2203	.3105	4.9843	.2006	3.9119	.2556
9/30/88	3.2527	.3074	5.2010	.1922	3.9291	.2545
10/31/88	3.2864	.3042	5.3445	.1871	4.0372	.2476
11/30/88	3.3193	.3012	5.2700	.1897	3.9775	.2514

VPU — value per unit

UCPD — units credited per dollar

HOW TO READ THE ABOVE CHART: The first column lists the days on which unit values are figured; the second shows the market price or value of each unit on that day; and the third indicates how many units you could have bought for \$1 on that day. For example, if the market value or "value per unit" of the Equity Fund were 50¢ on the valuation date (last day of each month), then "units credited per dollar" would be 2.000. This also holds true for the AEP Stock Fund and the Fixed Income Fund.

Christmas 1988 will never be forgotten by George Chilman, communication specialist, GOT&D Communications, Roanoke. It was during this season that he got to meet and personally thank the people who indirectly are responsible for saving his life. George and his wife flew to Minneapolis as guests of the Medtronic Hall Company, which manufactured the heart valve George had implanted in 1984.

George relates his experience for *The Illuminator*. "I never knew I had a heart problem until I had a routine physical in 1978," he recalls. "The doctor discovered my heart was enlarged and under tremendous strain from pumping blood through a restriction. He told me that eventually I would have to undergo an operation to replace a heart valve.

"For the next seven years, I went back regularly for exams and cardiograms. Finally, in 1984, the doctor said it was time for the valve replacement. He told me there are two types of valves — a metal one and a tissue one — and he would not decide until the operation which one to use. A tissue valve can wear out, and doctors don't like to implant them in people under 65. The metal one, of course, doesn't wear out but the recipient has to take blood thinner to keep down clots.

"I was relieved when I woke up and found out that I did, indeed, get the metal valve. Then, 13 days after surgery, I had to receive a pacemaker because my heart did not return to its normal rhythm."

George continues, "Since then I've had no problems. I go back for my regular checkups, and the doctor's office can do EKG's over the phone. I have a little box, which I set in front of the phone. I dial the doctor's office, stick two fingers in this little box, and lay the telephone down on it. That sends the signals to the doctor's office, and they can tell whether my pacemaker is normal or not.

"About February of last year, I was waiting in the doctor's office when a man asked me, 'Do I hear you clicking?' We got to talking, and it turned out that he was a sales representative for Medtronic heart valves in Virginia. I never thought any more about it until October, when I received



George Chilman

Do I hear you clicking?

ed a phone call from Medtronic, inviting my wife and me to Minneapolis for their company Christmas party. They invited three other people who were recipients of other Medtronic equipment — a pacemaker, blood pump, and a TENS machine. "We flew out on December 15, and a Medtronic representative met us at the plane and took us to the hotel. That evening we had dinner with the chairman of the board. The party was on the 50th floor of the IDS Building. The four guests each received a clock as a gift.

"The next morning we toured the factory, and we saw how my heart valve was manufactured — the material it was made from and the kinds of testing they do. Next we went to the group of people who were personally responsible for making **my** valve. Every time a person touches a valve during the manufacturing process it is logged. This was a very emotional moment for me. I could hardly speak to them. I do remember saying, 'Look at all



George Chilman received this duplicate of his heart valve as a souvenir.

those daddies and mommies I have out there.' "

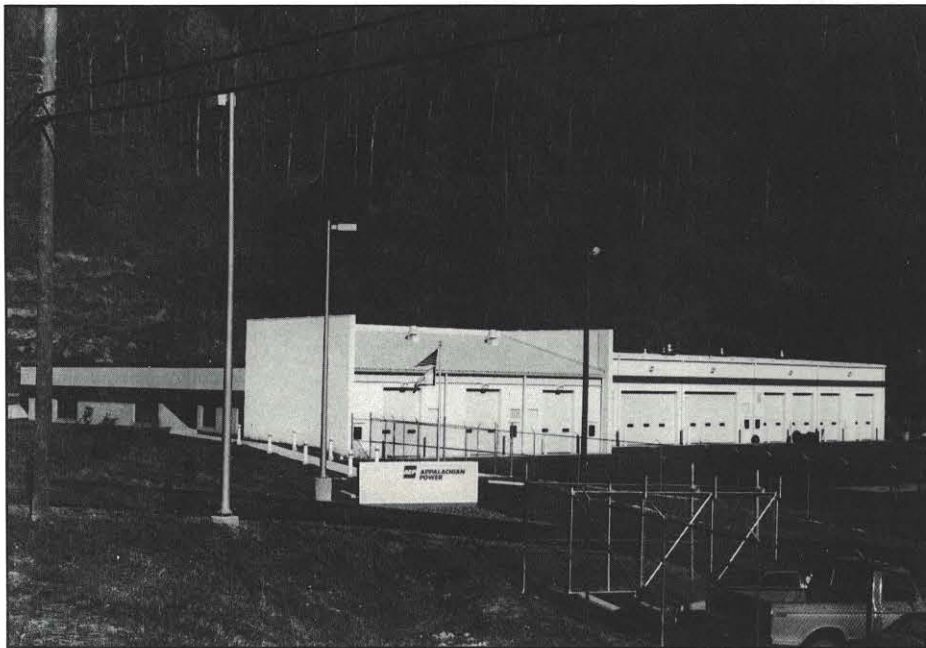
George continues, "After lunch we went to an auditorium which held probably 1500 people. The four of us gave testimonies about what our life was before and how our conditions had improved. One of the guests was from the Netherlands, and she had to use an interpreter. Before receiving a TENS machine, she had back problems and had been in pain 24 hours a day. Another lady, who had received a pacemaker, now is able to lead a normal life.

"These stories are heartwarming, of course, so you can see why the company wants their employees to hear them. Our presentation was videotaped. There are about 6000 employees, and a copy of the videotape was mailed to each of their factories so employees could see the results of their good work.

"Before I got there, I was nervous thinking about getting up in front of 1500 people to speak, but they made me so welcome I had no difficulty at all," George relates.

"My doctor told me that from the time a heart problem such as mine is discovered, a person normally has ten years to live. It has been 11 years for me. Had I not had the implant, I might not even be here. So you can see why I looked forward so much to meeting the people who made my valve. That was an experience I could never top." □

Open house at Williamson Service Center



An exterior view of Appalachian's new service center on U.S. Route 52, south of Williamson, West Virginia.

More than 125 active and retired employees and family members toured the new Williamson Service Center during an open house in early December.

The 28,000 square foot building, located on a 4.4 acre site along Route 52 just south of Williamson, was occupied in early August. The facility contains offices and workshops for 53 employees in the line, station, stores, records, service, and garage sections. The building has three truck bays which can accommodate six vehicles. A storage area for poles and

transformers is also located on the property.

Prior to construction of the new facility, Appalachian had three facilities in the Williamson area, one in Kentucky and two in West Virginia. All operations were consolidated at the new site except for the accounting and marketing and customer services functions, which remained in the downtown office. □

APCo acquires Chesapeake utility

Appalachian Power Company acquired the distribution facilities of Chesapeake Light & Water Company (CL&W) on December 28, 1988, following approval by the West Virginia Public Service Commission.

CL&W, a privately owned company, had served the City of Chesapeake, West Virginia, and the surrounding area of Kanawha County since 1929. Appalachian assumed responsibility for its 1,319 electric service customers. □

Personnel renamed Human Resources

All Personnel Departments throughout the American Electric Power System saw their names change to the Human Resources Department, effective January 1.

"This change is in recognition of a national trend toward the use of human resources to replace the terms personnel, employee relations, industrial relations and others," Gene B. Hale, senior vice president-human resources, said.

The name change will also affect many job titles of those who had "personnel" as part of the title. Thus, personnel director became human resources director and personnel supervisor became human resources supervisor. □

Education benefits now taxable

A new federal income tax provision, effective January 1, requires all companies providing educational assistance programs to its employees to withhold social security and federal, state and local income taxes from such payments. Employees who participate in this AEP benefit will see these withholdings reflected in their 1989 Form W-2 Wage and Tax Statement distributed in January 1990. Full explanation of this new tax provision is available from the Personnel Department. □

Notice

On January 1, the recordkeeper for the AEP System Employee Savings Plan was changed from Bankers Trust to Mercer-Meidinger-Hansen, Inc. (Mercer). Although Mercer is now handling those records, participants in the savings plan will receive their next semi-annual statement of account from Bankers Trust since Bankers administered the plan through December 31, 1988. Additionally, the 1988 periodic partial distribution payments and December 1988 withdrawals will be processed by Bankers Trust. □

Correction

The telephone numbers for Express Pharmacy Services listed in the January issue of The Illuminator were incorrect. The correct numbers are 1-800-233-8457 (in Pennsylvania, 1-800-445-8252).

INFORMATION

Benefit

Check medical bills for incorrect or excessive charges

Fraud is a problem which can affect all of us — from the taxes we pay to the products we buy. One specific area of concern is that of medical claims fraud. Recent studies indicate the problem of medical bills containing incorrect or excessive charges for medical care is increasing. Included in this problem is the fact that charges for medical goods and services never received are appearing in patient medical bills more and more frequently.

A case in point. The wife of an employee received an Explanation of Benefits (EOB) from Aetna which showed that Aetna had been billed for two examinations supposedly given on dates that she had not been in her doctor's office. In addition, the doctor billed Aetna for numerous laboratory tests that were never conducted.

The employee's spouse anonymously reported the discrepancies to Aetna. Upon further review, it was revealed that the bills Aetna had received from the doctor included an incorrect diagnosis of the woman's condition. Aetna's investigation revealed a pattern of many false diagnoses and incorrect billings for 32 other individuals insured by American Electric Power from the doctor in question. Aetna also learned that the doctor was already under investigation

by federal agencies for possible fraud under the Medicaid program and by other insurance carriers.

The doctor was prosecuted, sentenced to jail, and ordered to make restitution.

Instances such as this do not occur frequently. However, it does pay to review family doctor and hospital bills to make sure the claims coincide with the medical treatment administered by the physician. "When medical costs are being paid by the company benefit plan, sometimes we don't scrutinize medical bills as carefully as we would if we were writing the check ourselves," Robert H. Strahan, assistant vice president-compensation and benefits for the AEP Service Corporation, said. "And when benefit plans pay for billing errors or services that weren't provided, we all eventually pay more for our health care coverage."

Concerning the described case, Aetna was grateful for the anonymous tip and points out that billing errors and fraudulent claims such as this can add up to tens of thousands of dollars each year for a company the size of AEP, dollars which both the company and employees end up paying. □

Discount available on rental of medical equipment

Employees who are covered by the AEP System Comprehensive Medical Plan are encouraged to take advantage of a discount agreement Aetna has made with rental firms that supply durable medical equipment such as wheelchairs, hospital beds, ventilators, and oxygen.

The discounts range from five to 25 percent and are available only if the equipment is prescribed by the attending physician.

Who Are The Suppliers?

The discounts are offered by these suppliers:

- National Medical Homecare — 4150 Tuller Road, Suite 210, Dublin, OH 43017. (614) 898-0003. Call collect for local supplier; 25 percent discount available.
- Connecticut Medical — 731 Wethersfield Avenue, Hartford, CT 06114. 1-800-826-6016. Call for local supplier and price list.

How It Works

To receive the discount, you should call the supplier and identify yourself as Aetna-insured and ask for the discount price. To ensure the lowest possible cost on the desired item, you are encouraged to call more than one of the suppliers. The supplier will bill Aetna directly, on your behalf, for the equipment. The bill will include the normal price and the discount price. Aetna will then pay on the bill, as per the provisions of the AEP Medical Plan, using the discounted price. Any remaining balance due will be billed to you by the supplier.

In order to receive reimbursement from Aetna, all of the following requirements must be met:

- The equipment must be a covered item under the AEP Medical Plan.
- The equipment must be prescribed by the attending physician.
- The equipment must be medically necessary for the treatment of the patient's condition.

There are enough local suppliers for National Medical Homecare and Connecticut Medical to allow you to pick up most equipment. Equipment such as hospital beds, ventilators, and wheelchairs will be delivered by the supplier directly to your home and assembled if necessary. Smaller items may be shipped, if you so request, with the shipping charges eligible for reimbursement through Aetna. Shipping charges will be included on the bill the supplier forwards to Aetna.

Questions on the rental discount program should be directed to Aetna at 1-800-243-1809.

While federal regulations will not permit suppliers to offer this discount to Medicare patients, in most cases, the supplier will agree to accept Medicare's determination of reasonable and customary charges, which will lower the cost of the item significantly. □

Some problems don't go away by themselves. If not resolved, they can affect an employee's well being and, eventually, his or her job performance.

Beginning in January 1987, Appalachian Power offered, as a voluntary benefit, a counseling program for employees, their spouses, and dependent children. The program is administered by Colonial Comprehensive Employee Assistance, a human resource consultation and counseling firm, and is completely confidential.

The program includes counseling for emotional problems, family and marital problems, alcoholism, drug abuse, legal difficulties, or financial troubles.

Ed Bradley, human resources director of Appalachian, says, "The company recognizes that everyone has problems from time to time and usually these can be solved. But, occasionally, an employee needs someone with skill, training, and experience to help with a problem he or she can't handle alone.

"We offer the counseling service to help employees resolve personal problems so their performance can continue at a high level. The counseling program is voluntary. However, if there is an indication that personal difficulties may be affecting job performance or job security, the employee's supervisor may recommend that he or she seek assistance through the program."

According to Emmett Blackwell, personnel services manager, some 252 employees or family members sought help through the counseling program during its first year of operation. Participation increased by 18.6 percent during 1988. "It's natural that people would be somewhat reluctant to take advantage of the program initially," Blackwell says, "but once the word got out that the program is effective and really is confidential, participation increased."

Here's how the program works. Qualified professional counselors in each major service area of the company meet privately with employees and/or family

WHEN LIFE COMES APART

members who request help through the employee counseling program. These counselors provide guidance and, if necessary, referral to appropriate resources needed to address specific problems.

There is no charge for the initial counseling service. Appalachian has prepaid the fees for up to three assessment counseling sessions per employee and family member per year. However, should expenses result from additional professional help recommended by the counselor, the Group Medical Insurance Plan may provide partial coverage in accordance with the plan's provisions.

All program records are maintained by Colonial Comprehensive Employee Assistance. This system ensures complete confidentiality to all who use the program's service. Only statistical information is provided to Appalachian.

Blackwell says, "About half of the folks who have used the counseling program were looking for answers to family or marital problems. Another third were looking for help for specific emotional problems, such as depression. A much smaller portion desired help for alcohol or drug abuse."

Edward Jones, ECP coordinator, notes that more than 40 percent of all cases presented to the employee counseling program were resolved in the first three sessions so there was no need for additional sessions. "Most of the folks who come in express overwhelming gratitude that the company is providing this benefit." Jones adds, "I would like to stress the fact that the program is completely confidential and that people are using its service in increasing numbers."

Blackwell concludes, "I feel very strongly about the counseling program. Colonial Comprehensive Employee Assistance has provided top quality service, and Jones continues to work to improve our system." □

Counseling Centers

Abingdon Area
350 Russell Road
Abingdon, VA
703-628-8727

Beckley Area
815 Kanawha Street
Beckley, WV
304-252-6549

Bluefield Area
Hunter Park
Princeton, WV
304-487-6121

or
402 North Street
Bluefield, WV
304-327-7227

Charleston Area
202 Glass Drive
Cross Lanes, WV
304-776-7230

or
1200 Quarrier Street
Charleston, WV
304-345-0880

Huntington Area
Route 60E
Huntington, WV
304-525-7851

or
845 Fourth Avenue
Huntington, WV
304-523-8911

or
Pleasant Valley Hospital
Medical Office Building Suite 213
304-675-4003

Logan-Williamson Area
Route 10
Logan, WV
304-752-6320

or
Buffalo Creek Road
Chattaroy, WV
304-235-2954

Lynchburg Area
2316 Atherholt Road
Lynchburg, VA
804-582-0826

Pulaski Area
Route 11
Radford, VA
703-639-2481, ext. 412

Roanoke Area
3243 Electric Road
Roanoke, VA
703-774-6371

or
1030 Jefferson Street, Suite 202
703-982-1931

APCO man included in Operating Ideas award winners

Annual awards for Operating Ideas were distributed recently to 11 system employees who received 665 shares of AEP common stock valued at approximately \$17,540. To qualify for stock awards, the ideas submitted by these employees were judged at the "merit" or "exceptional" level when they were published.

Five Ohio Power employees, three Service Corporation employees, and one employee each from Appalachian Power, Indiana Michigan Power and Kentucky Power received the stock awards.

Nestor Kolcio and Richard Peszlen of the Service Corporation received the top award of 250 shares for "Electrical Testing Device for Insulating Gloves and Sleeves" which appeared in the August 1987 issue. Both are electrical engineers in the Electrical Research Section.

Gary Whited, Ohio Power line crew supervisor, was awarded 230 shares for "Post Insulator Barrier for Live Line Maintenance," August 1987.

The other employees who received awards are listed below:



Cook

65 Shares

David A. Lambert, communications engineer, General Office, Kentucky Power, Ashland, "Enhancing Remote Control of Base Radios," July 1988.

40 Shares

Charles E. Cook, maintenance supervisor, Centralized Plant Maintenance, Appala-

chian Power, Point Pleasant, West Virginia, "Improved Method for Rebuilding Inlet Dampers for 1300 MW Unit Air Pre-heaters," July 1988.

30 Shares

Jack Carr (10 shares), meter supervising engineer, Thomas B. Miskimen (10 shares), meter superintendent and Al D. Housley (10 shares), meter tester "B", General Service Laboratory, Ohio Power, Canton, "News Shipping Containers for Meters," July 1988.

Garnold R. Townsend (15 shares), retired production superintendent, Muskingum River Plant, Beverly, Ohio, and Andrew P. Litsky (15 shares), manager, AEP Electrical Laboratory, Groveport, "Generator Collector Rings Differential Temperature Alarm," August 1987.

20 Shares

Orval E. Exline, senior performance technician, Breed Plant, Indiana Michigan Power, Fairbanks, Indiana, "Deluge Valve Modification Accommodates New Fire Protection System," July 1988. □



Charlie Bordwine Sr. (left); his father, Dennis Bordwine; and Charlie Bordwine, Jr., carry on a family tradition. Richmond Times-Dispatch photo by Bill McKelway.

Carrying on a family tradition

The single-shot antique rifle, obtained in trade for a coon hound, snapped and the hog fell heavily to the moist barn floor, its feet flailing at the air. Before life ebbed away completely, Dennis Bordwine cut the animal's neck and it died. (Dennis is plant janitor at Clinch River Plant.)

It's a common enough thing, hog killing on Smith Creek in Washington County, Virginia, but not so common that Dennis' 13-year-old grandson, Charlie, was at ease. He preferred to look elsewhere, ashen-faced, across the fields toward the North Fork of the Holston River. "His first time at this, I think," said Dennis, who has killed hundreds in a season.

It came late this year for the Bordwines, three generations of them, but "it wasn't like it's been before. Hogs wouldn't eat," Dennis, also called 'Pap', said. "Fed 'em

cobs, fed 'em corn, feed, everything. Wouldn't eat." So the boar hog and a sow went late and barely topped 200 pounds.

Charlie Sr., Dennis' 34-year-old son, helped sling the boar hog's rear legs, its tendons tethered with twine, onto a tractor hoist. The grandfather and grandson marshaled the tractor, carcass swaying to stern, to the scalding pot.

The knives were brand new, Chicago Cutlery; Charlie Sr. bought them, but Pap relied on something older that was around and that he was familiar with. He sharpened the blade on a pocket stone, cutting edge nearest him, moving the blade away, then the other way. Pap was silent as he worked quickly with the knife.

"Watch your finger, Pap!" his son yelled. The toothpick in Pap's mouth shifted with each cut.

Pap, whiskered and clear-eyed, tested

his son, teaching him. "Someday he can do this. I don't know about the little one, though."

Pap tossed pieces they didn't want to the dogs. The puppies grawed gamely, side-mouthed, on pig's feet, a lung, a piece of jowl.

"We'll do it the old-fashioned way," Pap declared at a critical juncture. The ribs would be cut away along each side of the backbone instead of the meat being butchered for porkchops.

Pap made the first rib cut with a double-bladed ax. The hams came next. Then the side meat and the head.

"Ain't nobody can trim meat like that around here," Charlie Sr. said, taking up the knife.

Pap grinned. □

Adapted from an article by Bill McKelway, Richmond Times-Dispatch.



John Myers stands in front of the house he and his dad built.

The house that John built

John and Julia Myers had talked about building their own home "someday", but an incident occurred which turned that "someday" into "now."

John, a marketing and customer services advisor in Point Pleasant, relates, "Someone threw a rock through the back of my pickup truck. About a week after that I had the house plans. We didn't live in a bad neighborhood; it's just that I had to park on the street.

"We knew that we wanted a split entry house. Basically what we did was take an 84 Lumber Company house plan and make some changes to suit our needs. Julia's parents gave us the building lot."

John continues, "Dad and I did all the work with the exception of putting up the drywall and installing the heating system and carpet. We dug the foundation, did the framing, concrete work, plumbing, trimming, and even the driveway. Dad had built two other houses, and he was a tremendous help. In fact, if it weren't for Dad I might still be working on it. He knew ways to save time that I didn't.

"The hardest part was doing the finish work — the trim, cabinets, and things like that. Not because it was hard work but because it took so much time. Most of the work was done from 5 o'clock in the

evening until dark so some days there wasn't a lot to show that we were making headway.

"It took a lot of sacrifice on Julia's part, at least for the first six months. She took care of the kids 24 hours a day because I was always working — at the office during the day and on the house in the evenings. By the time I would get home, the kids would already be in bed. Once things got to the point that Julia could get involved — painting, staining trim, etc. — she was a lot more enthused about the project. Up to that point it was really



A sample of the bedroom furniture John made for his children.

starting to test her."

John adds, "We were able to save a considerable amount of money by building the house ourselves. I would say we probably saved \$20,000." Even at that, he would be reluctant to build another one.

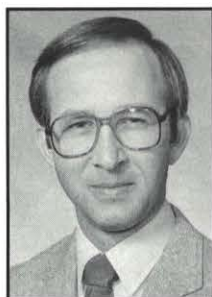
"There's not enough money!" he laughs. "I liked the work — if I could have done it eight hours a day and gone home — but I would never do it on a deadline like we had. We wanted to get in on the 7.59 percent interest money; and, in order to qualify, the loan had to be closed by the end of December. We broke ground on the 21st day of April and we closed the loan on the 21st day of December. So from opening to closing it was eight months exactly."

John concludes, "We ended up with a house that suits both of us. There are things Julia would change and things I would change, but we came to a happy medium — what we could afford and what we both like."

And what kind of heating system did he install? "A heat pump, of course. I have to practice what I preach," he says with a smile. "We put in an electronic air cleaner, humidifier, and the whole works. I'm going to be able to test all the products I recommend. So far, we've been very pleased." □

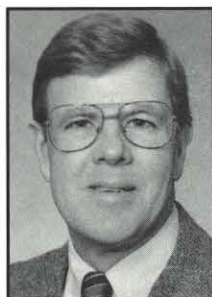
Promotions

Terry L. McMahan, engineering supervising engineer, was promoted to Roanoke engineering supervisor on February 1. He holds a bachelor of science degree in electrical engineering from Virginia Polytechnic Institute & State University.

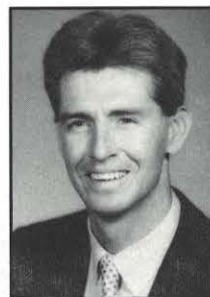


McMahan

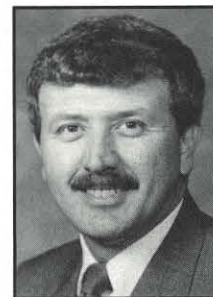
Ronald L. Jamison, station supervisor-electrical equipment, was promoted to station superintendent, GO T&D Station, Roanoke, on February 1. He holds a bachelor of science degree in electrical engineering from Virginia Polytechnic Institute & State University.



Jamison



Ring



Robins

Larry W. Ring, stores attendant B non-exempt, was promoted to line construction and maintenance representative exempt in Lynchburg on December 1. He holds an associate degree in accounting from Central Virginia Community College and a bachelor of science degree in business administration from Lynchburg College.



Lewis



McCutcheon



Calfee



Raub

Donald E. Robins, Logan-Williamson personnel supervisor, was promoted to Roanoke human resources supervisor on February 1. He holds an associate degree in management from Virginia Western Community College. He also has attended the AEP Management Program at Ohio State University College of Administrative Science.



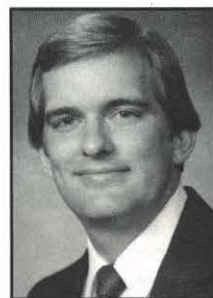
Boggess



Worde



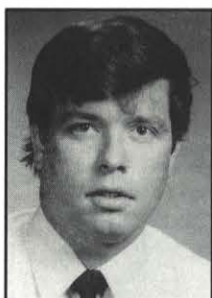
Nowlin



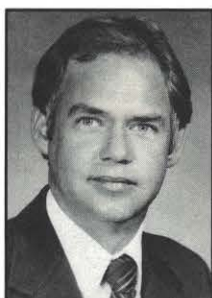
Snead

Gary W. Lewis, assistant stores supervisor-GO, was promoted to stores supervisor, GO T&D Stores, Roanoke, on January 1. He attended Hampton Institute and Virginia Western Community College.

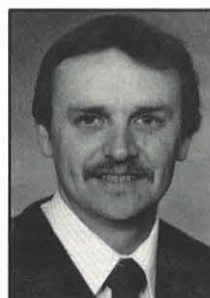
Michael J. McCutcheon, John Amos Plant performance engineer senior, was promoted to maintenance supervisor-engineer at Centralized Plant Maintenance on January 1. He holds a bachelor of science degree in mechanical engineering from West Virginia University.



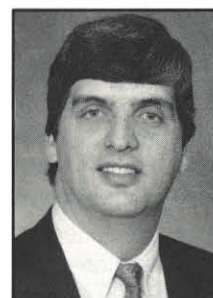
Gangwer



Cruise



Smith



Burlison

Russell W. Calfee, engineering technologist supervisor, was promoted to Bluefield meter supervisor on January 1. He holds an associate of science degree in electrical engineering from Bluefield State College.

Walter W. Raub, II, performance engineer at Ohio Power's Muskingum River Plant, was promoted to engineer-operator training, GO Plant Operator Training, John Amos, on November 16. He holds a bachelor of science degree in mechanical engineering from Youngstown State University.

John Boggess, energy services engineer, was promoted to power engineer in Charleston on January 1. He holds a bachelor of science degree in electrical engineering from West Virginia University.

Knox Worde, Pulaski electrical engineer senior, was promoted to Marion area supervisor on January 1. He holds a bachelor of science degree in electrical engineering from Georgia Institute of Technology.

Richard B. Nowlin, Jr., surveyor assistant, was promoted to building supervisor in Bluefield on January 1. He holds an associate of science degree in architectural engineering technology from Bluefield State College.

James W. Snead, electrical engineer, was promoted to engineering technologist supervisor in Bluefield on January 1. He holds an associate of science degree in engineering from Southwest Virginia

Community College and a bachelor of science degree in electrical engineering from Virginia Polytechnic Institute & State University.

Lee Gangwer, equipment operator A, was promoted to unit supervisor at Mountain Plant on October 1.

Ronald Cruise, Beckley head meter reader, was promoted to Rainelle customer accounts supervisor NE on November 5.

Larry J. Smith, transformer specialist, was promoted to transmission station supervisor, GO T&D Station, Roanoke, on December 1. He holds an associate in applied science in electrical engineering from Virginia Western Community College.

Steven D. Burlison, Pulaski electrical engineer, was promoted to electrical engineer senior, GO T&D Engineering, Roanoke, on December 16. He holds a bachelor of science degree in electrical engineering from Tennessee Technological University.

Beckley

Bill Lewis from customer accounts representative C to meter reader.

Bluefield

Stanley Ennis from station mechanic D to station mechanic C.

John Odham from line mechanic C to line mechanic B.

Larry Mahood from line mechanic D to line mechanic C.

David Lawless from stores attendant B to stores attendant A.

Tom Newberry from station mechanic D to station mechanic C.

Charleston

Gloria Hall from junior clerk to customer accounts representative C.

Tammi Kirk from junior clerk to T&D clerk C.

Craig Slater from line mechanic D to line mechanic C.

Gary Bledsoe from meter reader to collector.

Terry Tucker from line mechanic B to line mechanic A, Montgomery.

Clinch River

William McCarty from utility worker A to equipment operator C.

General Office

Mike Lawson from hydro mechanic C to hydro mechanic B, GO Hydro, Niagara.

Jill Conner from stenographer, GO Rates, Roanoke, to secretary-stenographer B, GO Executive, Roanoke.

Janet Maxwell from personnel clerk A, GO Personnel, Roanoke, to secretary, GO Public Affairs, Roanoke.

Huntington

Jean Harrison from T&D clerk C to meter clerk B.

Candace Rulen from junior stenographer to stenographer.

Pulaski

Buddy Duncan, from line mechanic B to line mechanic A, Christiansburg. □

Valley to head Kingsport T&D



William F. Valley, Roanoke engineering supervisor, was promoted to T&D manager for Kingsport Power Company, effective February 1.

A native of Lebanon, Virginia, Valley attended East Tennessee State University. He holds a bachelor of science degree in electrical engineering from Virginia Polytechnic Institute & State University. He also attended the AEP Management Program at the University of Michigan Graduate School of Business Administration.

Valley joined Applachian Power in 1969 as an electrical engineer in Roanoke. He was promoted to station supervisor in 1975 and line superintendent in 1977. He became engineering supervisor in 1984. □

Vaughan named assistant manager at Pikeville



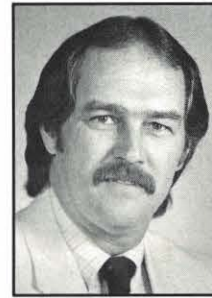
Warren O. Vaughan, Roanoke human resources supervisor, was promoted to assistant manager of Kentucky Power Company's Pikeville Division, effective February 1.

A native of Roanoke, Virginia, Vaughan holds a bachelor of science degree in business administration from Virginia Polytechnic Institute & State University and a master's degree in

business from Radford University. He has attended the American Electric Power System Management Program at Ohio State University College of Administration Science.

Vaughan began his career in 1970 as a right of way agent in the GO R/e & R/w Department, Roanoke. He was promoted to statistical accountant in GO Accounting in 1975 and to administrative assistant to the president in 1976. Vaughan was named personnel supervisor in the Pulaski Division in 1978 and transferred to Roanoke Division as personnel supervisor in 1985. □

KPCo customer praises Burke



Kingsport Power President Tom Rotenberry received the following letter from a customer, expressing appreciation for the help of Charlie Burke, general line crew supervisor:

"Recently during a terrific wind storm, a tree fell on my house. It was suspended with one end in the forks of another tree and the other on my roof. It was a dangerous situation, and I could not leave town to spend the Thanksgiving holidays with my daughter's family in Mobile. I could not change my reservations or get my money back on my "Super Saver" tickets.

"Two hours before my flight time, a power company employee viewed the (to me) disaster and said they could not move the tree — though it was over the power line and meter. Apparently he realized how dismayed I was — I could see myself sitting home alone on Thanksgiving, missing my one granddaughter's big 21st birthday celebration — so he took a telescopic pole and hooked the tree from the roof.

"Now I'm back after a lovely visit with my family. The mess is now cleared up, and I'm reminded that I am grateful to a nice young man named Charlie Burke for his courtesy and helpfulness." □

Retirements



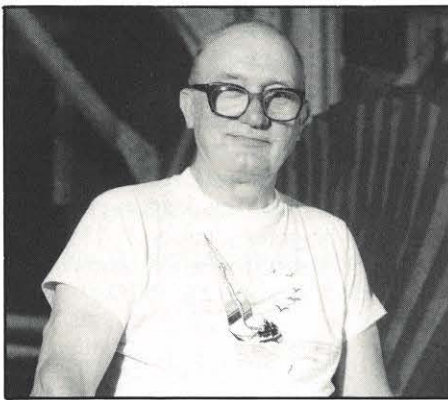
"My late husband Charles, who used to be maitre d' at the Frederick Hotel, knew a lot of power company people," recalls Huntington Mail Clerk **Catherine Hayes**. "One day he called and asked me to tell his mother to send some ladies from the church down to Appalachian to be interviewed for a parttime job. With six daughters to be educated, I knew I would have to get a job someday. So I got dressed, came down here myself, and got the job. That evening after I had fed Charles, I told him the girls and I had talked it over and they could take care of themselves so I

had taken the job. After the girls were out of school and Charles passed away, I just decided to stay on for myself. I've had a good time here. I like all the people I've worked with but now I'm ready to go (on February 1). I'm planning on traveling because the children and grandchildren are scattered all over. My first trip will be to England to visit a granddaughter, whose husband is in service there." Catherine, whose hobby is shopping, is president of the Missionary Society at Young Chapel A.M.E. church. □



Rainelle Customer Accounting Supervisor **Bonnie Evans** officially retired on February 1, but her last working day was November 18. "I appreciate the company's retirement and savings plans which enabled me to go at 60," she said. "My sister and I plan to celebrate by going to New York City." Bonnie recalls, "I wasn't even looking for a job when Bernard White and Bill Witzel came to Rainelle to look for a person to work in the office Appalachian planned to open. The principal at the Rainelle school recommended me, and they came to my house and

asked if I were interested in a job. That's how I got hired. I never dreamed I would be working this long! I know I will miss everybody. I have many friends all over the System. I have worked since I was 21 and realize I'll have an adjustment to make, but I'm going to take it a day at a time. I'll enjoy being a housewife for a while and I want to be more active in my church. My husband is retired, and we hope to travel some. Later we may relocate to North Carolina, where all my family is except my mother." □



"Each day at Central Machine Shop presented a new and different challenge," says Machinist 1st Class **James 'Pop' McGee**, who retired on February 1. Actually, he's simply trading one career for another, although in his new job he will set his own schedule. "Before I came to work for Appalachian," he says, "I was a field engineer installing machinery in brick plants. Lee County, NC, has more brick plants than anywhere else in the U.S. A good friend of mine, who owned a plant there, wants me to come down as a consultant. The Jim Walter Company has

bought 5 brick plants in the area, and I've installed machines in each one. I may not work but one day a week — it depends. But it's just 20 miles from Southern Pines, with all those golf courses, and I love to play. Down there you can go 3 hours to the coast or 3 hours to the mountains. There's a lot of ski resorts there, too, so I anticipate moving." If so, the dog track at Cross Lanes will lose a good customer. Both Pop and his wife Ruby enjoy dog racing. Another of Pop's hobbies is, as he puts it, "trading around." □



George Wright, Amos Plant maintenance supervisor, ended a second career with Appalachian Power when he elected early retirement on February 1. Earlier he had spent almost 19 years as a maintenance mechanic at Philip Sporn Plant before leaving to seek his fortune elsewhere. He returned to the company after two years and in 1970 became the first maintenance mechanic to be hired at Amos Plant. Throughout his years at Amos, George continued to live in Pomeroy, Ohio, and commuted approximately 32,000 miles a year. George claims to

have worn out 50 to 75 harmonicas in an effort to pass away the hours and miles. For the last three years, however, he has spent his driving time preparing for yet another career. He has been learning the Portuguese language from tapes. Portuguese is spoken in the area near Rio de Janeiro, Brazil, where George is considering a teaching position in a mission trade school sponsored by the Methodist Church. This new challenge will allow him to continue a lifelong involvement with young people and to pass along some of his maintenance skills. □

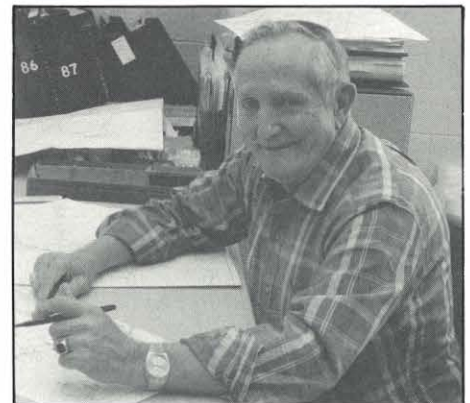
"I've followed a schedule ever since I was old enough to carry papers after school so now I'm looking forward to not having a formal schedule," says **Gordon Thornton**. He was communications staff engineer in GO T&D Communications, Roanoke, before electing early retirement on February 1. Gordon started with power line carrier work in substations, then went to microwave and associated work in the late 50s. "I worked with George Guill in putting in our first microwave system to Charleston, and I was in on putting the first high speed data link between Canton

and Roanoke," Gordon recalls. "I've seen the company go from locally controlling the generation in several plants to the present system of all AEP plants being controlled by computer in Columbus. I know I'll miss the fellows and the work, but I feel it's time to move to another phase of life. Judy and I haven't traveled much so we hope to see some of the US and possibly go abroad. I have enough projects started or things to do around the house that will last me 2 or 3 years so I'll stay busy." □



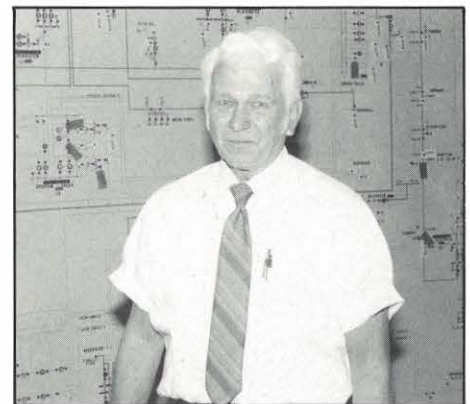
"Appalachian has been good to me during the 40 years I've been here. I would do it over again," says Roanoke Engineering Technologist **Richard Reese**, who elected early retirement on February 1. A Navy veteran, Richard attended Cornett Business College before joining Appalachian in 1948 as a clerk junior in the Roanoke Engineering Department. Some of the larger jobs he had over the years included the relocation of lines from Montgomery County to Buchanan for Interstate 81 and putting in the underground facilities for Roanoke's Kimball Redevelopment Proj-

ect. He was Roanoke records supervisor for 11 years before returning to Engineering in 1987. "That was a big load off me and I got back into something I liked a lot," he says. "My wife and I have been looking forward to retirement for quite a long time. The company savings plan was a god-send," Richard adds. "We have a son in Richmond and a daughter in North Carolina, whom we visit often. I like to refinish antique furniture and plan on building a workshop in the backyard this spring." □



"I feel really fortunate that I have been able to make a good living doing a job that I thoroughly enjoyed," says **Gerry Barbour**, who elected early retirement on February 1. He was regional chief dispatcher, GO Operations, Roanoke. "In Operations we're involved in every part of the system. There's something different 24 hours a day so it never gets boring around here. We've had some bad times during my 40 years here, but the worst was the ice storm on January 20, 1979. I'll never forget that day! Now I'm going to get rid of my radio and the telephone and

head to Florida for a couple of months. It will be great not to have to get out day and night in all kinds of weather. We'll be back in the spring, though, because I won't leave these mountains. We'd like to do some traveling but don't have any definite plans right now. I'm in the process of adding on to our house at the lake, and we'll spend the summers down there." Gerry enjoys woodworking and fishing and is a member of the Vinton Methodist Church and the Masons. The Barbour's have two sons and one daughter. □



"I think maybe I would have stayed until 70 if it weren't for the callouts," said Beckley Area Servicer **Chester Pate**, who elected early retirement on February 1. "I've enjoyed my work, and I would recommend Appalachian to anyone as a great place. The benefits are good. I'm going to get plenty of retirement to live comfortably. In fact, everything's perfect. My health is good, and we have a lot to be thankful for. I'll miss all the people but not the callouts at night! I've always been close with employees and like all of them. I'm glad I got to work in the new service center a couple of months before I retired.

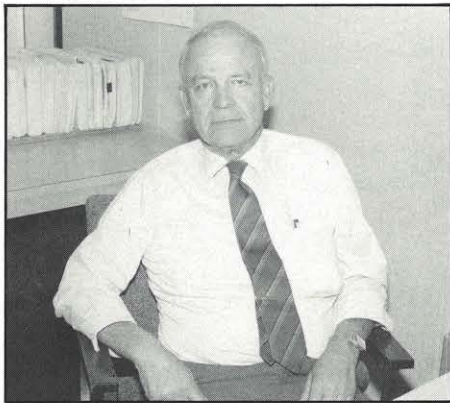
It is so much better than what we did have." Chester added, "I'll enjoy getting up when I want to. We're going to take a trip to Florida for a wedding and will spend a month down there to see whether we like it well enough to spend the winter down there." Chester is a trustee of the Maxwell Hill Baptist Church and enjoys sports and restoring autos. The Pates have one son. □





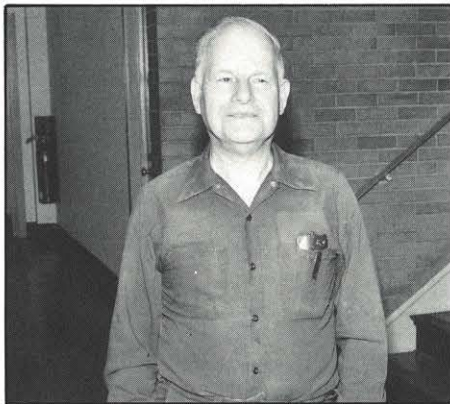
"I've told my wife that the first thing I'm going to do is sit down and rest a while," says Bluefield Division Superintendent **McKinley Cornett, Jr.**, who retired on February 1. "I've worked days, nights, and weekends keeping things going, but it's the type of work I've really enjoyed. If I could stay 10 more years, I wouldn't get out of T&D. I don't think I've ever seen a group of people more dedicated to their jobs. They will work their hearts out, particularly in emergencies. We take a great deal of pride in this division in our excellent safety program and communi-

cation with employees. I have 220 people under my supervision, and I can tell you a little history on each of them. I've enjoyed so much the people I've worked with. So many of us grew up together." Mac's future plans include visiting his children and grandchildren who live out of town, gardening, fishing, and raising African violets, gardenias, and orchids. Mac is an elder in the Bramwell Presbyterian Church and a member of the Lions Club. □



"I became interested in system protection while taking a course in it at Virginia Tech," recalls **George Skaggs, Jr.**, "so when I found out Appalachian had a department which worked in that very thing I was sold. I started to work in the System Station Department's relay group in Charleston in 1948. We traveled over the entire Appalachian, Kentucky and Kingsport systems. Back then we stayed in hotels or boarding houses. A single room cost \$3 a night, three meals about \$3.50, and gasoline 28 cents a gallon. There were 17 138 kv stations in the three

companies compared to 200 in the same area today. My 41 years of service have been most interesting and enjoyable. The people I worked with have been great. This daily association I know I will miss the most." George retired February 1 as station superintendent, GO T&D Station, Roanoke. "After my wife Guelda retires, we hope to do more traveling. I want to continue to play golf, bowl, and be active in the church." The Skaggs' two children were both AEP educational award winners. □



"I've had some easy jobs and some rough ones in my 40 years with Appalachian, but that's the way it goes. If I had it to do over again, I would come back," claims **Jack Summers**. He was a maintenance mechanic C at Kanawha River Plant before electing early retirement on February 1. Jack adds, "What I liked about it was that it was steady work. I could always depend on a payday." An Army veteran, Jack worked construction and in the mines before joining Cabin Creek in 1948 as a laborer. When that plant closed in 1977, he transferred to

Kanawha River. "I'll miss the people I worked with," Jack claims. "I don't have any particular plans for retirement, but I would like to go see my twin sister in Washington state. I haven't seen her since 1950. I have a lot of work to do around the house, and I want to spend more time with my eight-year-old grandson." Jack and his wife Imogene will continue to reside at Cedar Grove, West Virginia. □

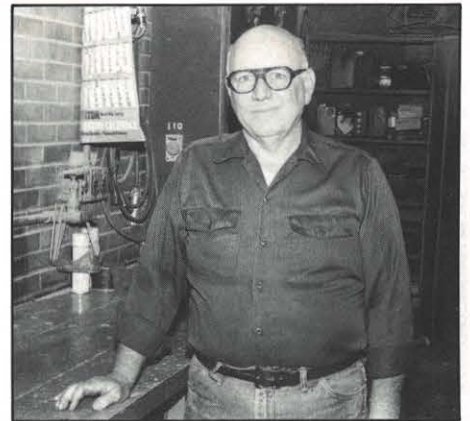


"I've worked all kinds of jobs, but I've never worked for a better company than Appalachian Power," says **Jack Johnson**. "The benefits are so good here." He continues, "For years I wanted to get on with the power company; and, when I found out there was an opening for a custodian at Kanawha River Plant, I applied." Jack was promoted to guard the following year and held that position until his retirement on February 1 after 17 years' service. He has no definite plans for retirement but is looking forward to a more leisurely lifestyle. "My wife Delores

likes to travel," Jack adds, "and we enjoy going to flea markets and places like that. I also enjoy running around in the mountains with my dogs. And, too, I have a lot of work to do around the house." A Navy veteran, Jack spent his tour of duty in the States. □

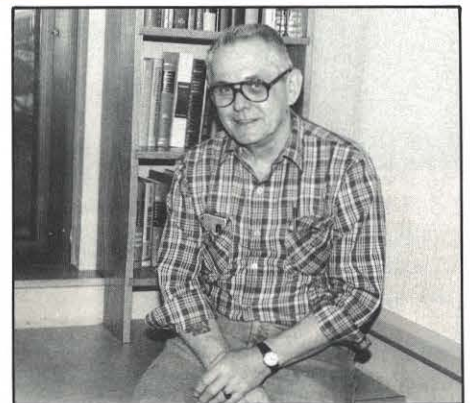
Tom Linger's long time dream of retiring at age 60 came true on February 1. "Since I was on vacation the whole month of January, I just consider retirement as a nice Christmas present," he says. A Navy veteran, Tom attended Morris Harvey College after being discharged and went to work at Cabin Creek Plant as a laborer in 1951. He transferred back and forth to Kanawha River Plant several times during his nearly 38-year career. He was promoted to maintenance mechanic B at Kanawha in 1981 and held that position until his retirement. "My wife has already retired," Tom says, "so we're going to enjoy

life I hope. We don't have any definite plans at the present. We enjoy watching Mountaineer football and have season tickets to the WVU games. We hope to spend more time with our daughter and two grandsons. I also enjoy bowling. I'll miss the people, but I don't think I will miss the work," Tom says with a smile. He concludes, "The savings plan is fine. I just wish the company had started it sooner." □



"Ever since I was born, my life has been controlled by somebody else," says **George Youell** with a smile. "Starting December 2, it's one day at a time for me, and I'm going to do the deciding. I don't want to be tied down." George, an instrument maintenance supervisor at Kanawha River Plant, was on vacation from December 2 until his official retirement on February 1. He went to work at Cabin Creek Plant in 1947 but later resigned to seek employment elsewhere. "One weekend when I came home to visit, I found out that they were building Kanawha River,"

George recalls, "so I went over and applied. They hired me within a couple of days, and I've been here ever since. I enjoyed the work and the crew that I was with. We have a very small crew, and we have good relations." He concludes, "I don't have any plans yet, but my wife wants to go to Hawaii and I want to make one fishing trip to Canada. I enjoy going to the shopping mall and watching people because you see a cross section of the human race there." A Marine veteran, George has 4 children and one grandson. □



A 39-year utility career came to a close on February 1 with the early retirement of **Bob Sheffey, Jr.**, Abingdon engineering supervisor. A Navy veteran, Bob joined Appalachian in 1950 shortly after graduation from Georgia Tech. "Things were kind of lean back then for an electrical engineer," he recalls. "I didn't have a job when I went back home to Bluefield. I happened to hear through some family friends that Appalachian might be looking for an electrical engineer in Abingdon. I talked to Joe P. Gills, who was Abingdon district manager then, and was hired.

Except for spending three years in Bluefield in the early 50s, I have been here my entire career. I feel the company has been very good to me. When you take salaries, company benefits, and quality people to work with, I just don't know how Appalachian can be beat." Bob adds, "Neither my wife nor I are big travelers, but we'll do a minimal amount. As far as I know, we'll stay right here in Abingdon and become more active in various things such as the church. Hopefully, I'll play a whole lot more golf." □



Who's News

Abingdon

New officers of the Washington County Chamber of Commerce include **Jim Hughes**, marketing and customer services manager, president; **Pete Montague**, division manager, vice president of economic development; and **Bill Roeser**, administrative assistant, chairman of the public relations committee.



Freddie, daughter of Phyllis Williams, Gate City customer accounts representative C, won the Scott County Spelling Bee for the third consecutive year. A sixth grader, Freddie competed with students in grades

2-8. The *Scott County Virginia Star* will sponsor Freddie in the Scripps Howard National Spelling Bee competition in Washington, D.C., this spring.

Cindy, daughter of Berkley Burkett, Marion meter reader, has been named one of the most outstanding physical educational students in Virginia colleges and Universities. Cindy, a senior at Emory & Henry College, also is included in the 11th annual edition of the National Dean's List. □

General Office

Mark Lawrence, administrative assistant to the president, GO Executive, Roanoke, has been elected to a one-year term on the board of directors of Junior Achievement of the Roanoke Valley. He also has been elected to a one-year term on the board of directors of Total Action Against Poverty (TAP).

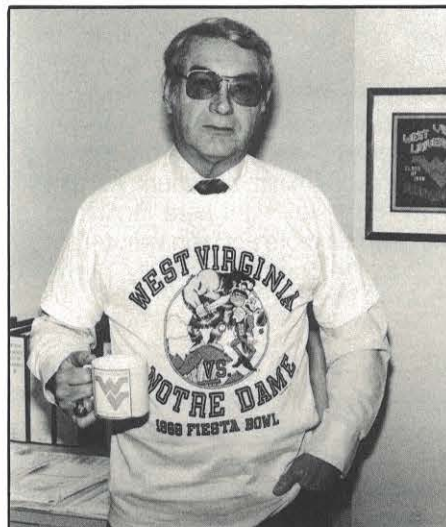
Paul, son of George Laurey, assistant accounting manager, GO Accounting, Roanoke, was named one of three top cadets in 1988 by the Roanoke Squadron of the Civil Air Patrol. He also was selected as an honor cadet at the Virginia CAP Encampment at Langley Air Force Base in the summer of 1988.

Michael Riggins, electrical engineer senior, GO T&D Station Design, Roanoke, has been elected to a three-year term on the board of trustees for the West End United Methodist Church. □

4-H honors Glenn Reynolds



Glenn H. Reynolds (right), marketing and customer services director of Appalachian Power, has been honored for outstanding service to the Virginia 4-H Electric Program. In presenting a plaque to Reynolds, Wayne C. Garst (left), executive director of the Virginia 4-H Foundation, thanked him on behalf of the many 4-H members who have benefitted through experiences in the electric program.



Tom Allen, load research supervisor, GO Rates & Contracts, Roanoke, won an all-expense-paid trip to the Fiesta Bowl in Tempe, Arizona, on January 2 for the Notre Dame-West Virginia University game. An electrical engineering graduate of WVU, Tom entered a contest last Fall to guess the number of games WVU would

win during the season. His correct guess was 12.



Jeff, son of Lewis Sturm, engineering technologist, GO T&D Communications, Roanoke, was selected by audition as fourth chair alto saxophone in the District VI All-Regional concert band. He is a member of the Northside High School band.

member of the Northside High School band.

Clay Peters, II, drafter C, GO T&D Civil Engineering, Roanoke, has been selected as one of the "outstanding young men of America" for 1988. □

Charleston

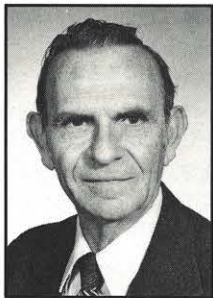
Floyd H. Taylor, Jr., division manager, was elected to the Charleston Regional Chamber of Commerce and Development board of directors.

Jack Shaver, administrative assistant, was reappointed to a three-year term on the Charleston City Planning Commission by Mayor Charles R. Gardner.

Danny, Jr., son of Danny Wymer, St. Albans meter reader, was awarded a recognition plaque for outstanding customer service at Lowe's of Teays Valley by the company president.

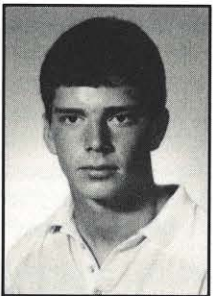
Wayne Pugh, marketing and customer services manager, was elected to a second term on the Charleston Homebuilders Association board of directors. □

Huntington



Steve Carpenter, Point Pleasant area manager, was re-elected to a three-year term on the board of directors of the Mason County Area Chamber of Commerce. He also has been selected as president-

elect of the Point Pleasant Rotary Club for 1989.



Kevin, son of Don Watts, general line crew supervisor, was selected as student of the month at Vinson High School, where he is a junior. He was chosen by the Vinson faculty on the basis of his out-

standing service to the school, character, leadership ability, and academic achievement.

Fred Helm, division manager, was named to the board of trustees of the Huntington Chamber Orchestra Association. □

Thayer raises champion bull



Dale Thayer, Charleston line mechanic A, won awards for his 1,435 pound, 5 foot tall bull, "Stoney Lonesome New Yorker 18W" at both the West Virginia State Fair and the West Virginia Angus Breeder Show. He won a blue ribbon in the yearling junior bull class at the fair. At the breeder show, he won a blue ribbon for the junior championship and a bull lamp plaque for grand champion bull.

Mountaineer fans show their colors



Some employees in the Charleston office wore West Virginia University football colors and emblems on their last work day before the Fiesta Bowl game on January 2. Pictured are front row, l. to r., Gloria Hall, customer accounts representative C; Jackie Bobbitt, customer accounts representative C; Robin Thompson, customer accounts representative C; Melody Smith, customer accounts representative C; and Lisa Hudson, customer accounts representative B. Back row, l. to r., Cheryl Chapman, customer accounts representative C; Pat Marion, customer accounts representative C; Shirley LeRoy, customer accounts representative C; Bill Givens, office messenger; Tracie Campbell, junior clerk; Elisa Russell, junior clerk; and Carma Slater, customer accounts representative B. The Mountaineers lost to top-ranked Notre Dame by a score of 34-21.

Kingsport

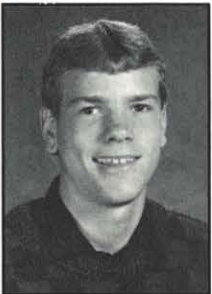


Michael, son of Lanny McCann, line mechanic A, has graduated from Naval Boot Camp in Great Lakes, Illinois.



Justin, 10-year-old son of Wayne Mullins, general servicer, won \$15 for placing second in the Tennessee state "Just Say No" poster contest sponsored by the Tennessee Food Service Association. □

Mountaineer



Aaron, son of Beryl Wilson, assistant shift operating engineer, was selected by audition to participate in the Ohio Band Director's Conference All State Symphonic Band. A percussion member and squad

leader of Eastern High School's Marching Band, Aaron received the leadership award at the band's recent awards banquet. □

Bluefield

New officers of the Bluefield Girls' Service Club for 1989 were installed at the club's annual Christmas luncheon. They are: president, **Marshall Richardson**, electrical engineer; vice president, **Teresa Belcher**, GO T&D stenographer; secretary, **Jerri Murphy**, junior stenographer; and treasurer, **Tammy Puckett**, T&D clerk C. □

Pulaski



Sarah, daughter of Mark McGlothlin, meter reader, was Tiny Miss first runner up in the Pulaski County Miss Snow Queen pageant. She was entered in the 5-9 year-old category. □

Beckley

Tina and Teresa Bailey, twin daughters of John Blake, Oak Hill line mechanic A, were inducted into the National Honor Society at Oak Hill High School. □

Lynchburg

David, husband of Jennifer Mason, junior clerk, was elected Sunday school superintendent at Lawyers Chapel Baptist Church.

Division Manager **Bob Davenport** will serve as chairman of the 1989 Junior Achievement Bowl-A-Thon. The Bowl-A-Thon is a special fundraising project which supports the JA high school program, Project Business, Applied Economics for Juniors and Seniors (a pilot program at E. C. Glass High School), and business basics for elementary school students. □



John D. Blankenship, Abingdon station mechanic A, associate of engineering technology in electronics from Tri-Cities State Technical Institute (cum laude).



Danny Ellars, Charleston marketing and customer services representative, bachelor of science degree in electrical engineering from West Virginia Institute of Technology.



Ruth Ann Hendrickson, PhD in English, Ohio State University. A 1976 AEP education award winner, she is the daughter of Eddie Hendrickson, retired Cardinal stores supervisor.

He also worked at APCo's Kanawha River, Philip Spom, and Mountaineer Plants. □

Hunters Score

Abingdon

Warren Lindsey, line mechanic A, 100 lb. button buck and 100 lb. doe (with bow); 115 lb., 5-point buck, and 115 lb., 3-point buck.

Jim Quillen, Gate City meter reader, 150 lb., 8-point buck.

John Amos

Franklin Hayes, equipment operator C, 110 lb., 4-point buck.

Joella Knopp, stores clerk B, 125 lb., 5-point buck.

Paul Cales, Jr., stores administrator, 100 lb. doe (with muzzleloader) and 100 lb. button buck.

John Woyan, equipment operator B, 7-point buck and spike buck (both with bow).

Charles Swisher, equipment operator B, 150 lb., 8-point buck and 80 lb. button buck.

Beckley

Eddie Whitmore, meter reader, 120 lb., 4-point buck.

Chuck Palmer, station mechanic A, 115 lb., 3-point buck.

Don Walter, line mechanic A, 125 lb., 8-point buck and 120 lb., 4-point buck.

Steve McGhee, husband of Cindy McGhee, stenographer, 150 lb., 5-point buck.

Bunk Keatley, area servicer, 150 lb., 4-point buck.

Jimmy Bolen, son of Basil Bolen, line crew supervisor NE, 125 lb., 5-point buck (with bow).

Central Machine Shop

Mongkhonh Thongteum, winder 2nd class, 200 lb., 8-point buck.

Centralized Plant Maintenance

Kurt Dailey, human resources and office supervisor, 165 lb. doe.

Charleston

Bryan Gates, husband of Cindy Gates, human resources clerk B, 200 lb., 8-point buck.

Tim Cowley, tracer, 175 lb., 9-point buck.

Mike King, area servicer, 2 spike bucks (with bow) and doe.

Dave Stinnett, line crew supervisor, 4-point buck, spike buck, and doe.

Ben Selbe, area servicer, doe.

General Office

Tim Maxey, husband of Rhonda Maxey, electric plant accounting clerk B, 165 lb., 9-point buck.

Jimmy Wagoner, electric plant accounting clerk B, 110 lb. doe.

Huntington

Carl Dunham, area servicer, 7-point buck.

Vernon Keefer, line mechanic A, doe.

John Myers, marketing and customer services advisor, 7-point buck.

Ron Roush, line mechanic A, 4-point and 5-point bucks.

Sam Saunders, area servicer, 5-point and 6-point bucks (with bow), two 7-point bucks, and doe.

Mark Westfall, line crew supervisor NE, 6-point buck.

Kanawha River

Bob Sparkman, maintenance mechanic C, 120 lb. spike buck (with bow) and two 125 lb. spike bucks.

Logan-Williamson

Mark Summers, Madison line mechanic A, 100 lb., 6-point buck (with bow), 110 lb., 7-point buck, and 90 lb. spike buck.

Andy Abshire, Madison line crew supervisor NE, 75 lb. spike buck.

Lynchburg

Smith Fletcher, line mechanic C, 135 lb., 6-point buck.

Bill Martin, line mechanic A, 175 lb., 7-point buck.

Kenneth Brown, line mechanic D, 122 lb., 2-point buck and 15½ lb. turkey.

Ben Jefferson, line mechanic A, 100 lb., 2-point buck.

Charlie Holloway, line mechanic A, 115 lb., 4-point buck.

John Thomas, station crew supervisor NE, 12 lb. turkey.

Ricky Fortune, line mechanic C, 130 lb., 2-point buck.

Tommy Bondurant, line mechanic A, 125 lb., 5-point buck and 19½ lb. turkey.

Lynchburg

Larry Rakes, marketing and customer services supervisor, 130 lb., 5-point buck and 11 lb. turkey.

Ronnie Cooke, engineering technician, 12 lb. and 13 lb. turkeys.

Debi Watkins, stenographer, 80 lb. doe.

Jeff Wade, husband of Ann Wade, customer accounts representative C, 150 lb., 8-point buck.

Snooky Withers, Lovington line crew supervisor NE, 120 lb., 3-point buck.

Fred Clarkson, Lovington line mechanic A, 125 lb., 6-point buck.

Pulaski

Chris Smith, meter reader, 4-point buck, button buck, two does, coyote, and turkey.

Roanoke

J. R. Newman, line crew supervisor NE, 5-point buck and doe.

R. D. Morris, line crew supervisor NE, 4-point and 3-point bucks.

D. W. Cooper, line crew supervisor E, spike buck (with bow), 4-point buck and turkey.

Ronnie McGhee, line mechanic A, 7-point buck.

Tommy Berkhead, area servicer, two turkeys.

Ryan Perry, line mechanic C, 7-point buck.

John Bussey, meter electrician A, spike buck.

Garry Sheppard, line mechanic A, 8-point and 9-point bucks.

Mark Frazier, son of J. R. Frazier, engineering technician, spike buck and doe.

Tim East, auto mechanic B, 7-point buck and spike buck.

J. E. Nichols, area superintendent, 8-point buck.

Philip Sporn

Randy Humphreys, assistant plant manager, 6-point buck.

Ronald Lee Clark, equipment operator B, 150 lb., 8-point buck.

Timothy Williams, control technician junior, 4-point buck, spike buck, and 200 lb., 11-point buck (state record in Ohio).

Kevin Knight, maintenance mechanic C, 215 lb., 4-point buck.

Richard Sims, equipment operator B, 3-point buck.

Big Buck winners



Forty-nine Glen Lyn Plant employees participated in "Big Buck" contests for both bow and gun during the Fall. The winners were (clockwise from bottom) Hazel Sadler, utility worker B, 1st place gun, 8-point buck; Freddie Terry, maintenance mechanic C, 2nd place gun, 6-point buck; Randy Nicewonder, human resources supervisor, 1st place bow, 5-point buck; and R.L. Guy, instrument mechanic B, 3rd place gun, 8-point buck. Sadler, who has killed three bucks in the past six years, has offered to provide hunting lessons prior to next Fall's contest.

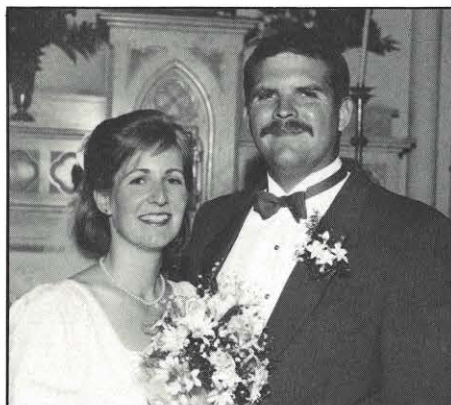
Weddings

Nunez-Dupuis



Sherry A. Dupuis to Dimitri Nunez, December 18. Sherry is the daughter of Joe Dupuis, video services coordinator, GO Public Affairs, Roanoke.

Edmonds-Harris



Mary Angela Harris to Robert M. Edmonds, July 30. Mary is the daughter of Everett Harris, retired chief chemist at Glen Lyn Plant.

McDonald-Irwin



Linda K. Irwin to Andrew S. McDonald, October 8. Andrew is the son of Scott McDonald, hydro maintenance superintendent, GO Hydro, Roanoke, and the grandson of W. E. Bivens, retired residential representative senior, Logan.

Ferguson-Zelyez



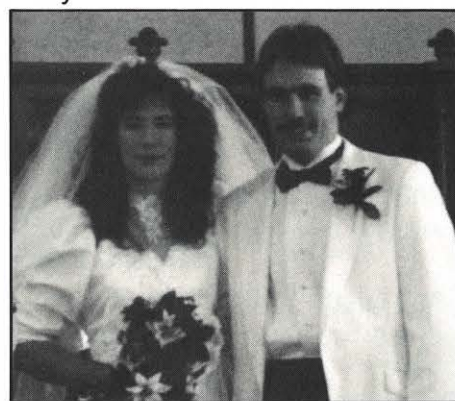
Sharon Lea Zelyez to Darrell L. Ferguson, November 19. Darrell is the son of Jimmy Ferguson, Amos Plant shift operating engineer.

Graves-Chitwood



Patricia Lynn Chitwood to Gene Carr Graves, December 3. Patricia is the daughter of Jessie Chitwood, hydro mechanic A (LTD), GO Hydro, Roanoke.

Gray-LaRue



Caroline A. LaRue to Bruce A. Gray, December 17. Caroline is the daughter of Roger W. Goff, manager-operator training, GO Plant Operator Training, John Amos.

Richards-Riffe



Beth Riffe to Pat Richards, Beckley engineering technician, December 17.

Hill-Dolin



Pamela Rose Dolin to James D. Hill, Huntington engineering technician senior, November 19.

Porter-Simpson



Sherrie Simpson to Dwayne Porter, December 16. Dwayne is the son of Felix Porter, Charleston line crew supervisor.

Whitt-Grueser

Patricia Ann Grueser to Paul R. Whitt, John Amos Plant maintenance mechanic A, December 3.

Collins-Conley

Evelyn L. Conley to Alonzo C. Collins, Logan automotive mechanic A, December 15. □

Births

John Amos

William Adam, son of William V. Greene, III, equipment operator C, December 7.

Kayla Dawn, daughter of William J. Gibson, maintenance mechanic A, December 8.

Briana Dawn, daughter of Thomas E. Tucker, maintenance mechanic A, December 21.

Centralized Plant Maintenance

Jeremy Tyler, son of R. C. Roush, maintenance mechanic A, December 17.

Jeremy Randall, son of Kevin Harrison, maintenance mechanic A, November 28.

Carley Michelle, daughter of Donnie Dye, maintenance mechanic A, January 16.

Charleston

Jamie Lea, daughter of Thomas McDonald, line mechanic C, November 22.

Robert Jordan, son of Robert Richardson, meter electrician C, December 15.

Mountaineer

Joy Renee, daughter of Warren Ashton, operations superintendent, December 27.

Roanoke

Alynn Elizabeth, daughter of Whitney Gordon, junior clerk, December 16.

Allison Brooke, daughter of Joey Smith, line mechanic A, December 29.

Andy Linwood, son of Jerone Mabe, Fieldale line mechanic C, December 14. □

Wed 55 years



Jim and Thelma Roseberry celebrated their 55th wedding anniversary on December 16. They have 5 daughters, 12 grandchildren, and 5 great-grandchildren. Jim is a retired Abingdon area supervisor.

Golden anniversary



Charles and Nellie Edmonds celebrated their 50th wedding anniversary on December 5. They have one son, one daughter, four grandchildren, and one great-grandchild. Charles is a retired transmission mechanic A, GO T&D Transmission, Bluefield.

Friends We'll Miss



McClure



Harris



Nester



Phillips

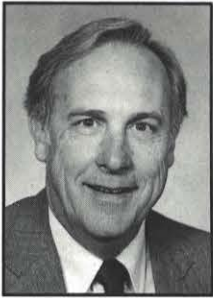
George Thomas McClure, 72, retired Huntington customer servicer, died January 4. A native of Lawrence County, Kentucky, he began his career in 1941 as a clerk and retired in 1982. McClure is survived by his wife Dorothy, 5 Lewis Street, Huntington, WV; two sons; and one daughter.

Frank A. Harris, 80, retired Roanoke T&D clerk senior, died November 30. A native of Fayerdale, Virginia, he was employed in 1946 as a meter helper B and retired in 1970. Harris is survived by his wife Mayme, 4445 Hartford Circle, Roanoke, VA.

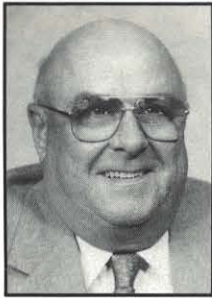
Roy C. Nester, 77, retired Galax line foreman NE, died December 16. A native of Carroll County, Virginia, he joined Appalachian in 1941 as a lineman and elected early retirement in 1973. Nester is survived by three sons, one daughter, and 12 grandchildren.

Carl L. Phillips, 69, Huntington right of way agent senior, died unexpectedly January 20. A native of Beckley, West Virginia, he began his career in 1938 as a clerk in Huntington. Phillips is survived by his wife Dorothy, 1644 Crestmont Drive, Huntington, WV; one son, and one daughter. □

Service Anniversaries



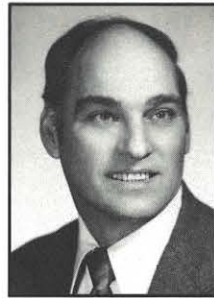
Bob Webster
division manager
Roanoke
40 years



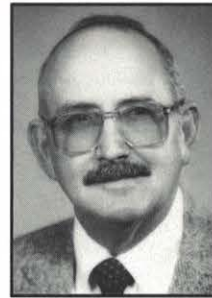
Buddy Smith
line con. & maint. rep.
Pulaski
40 years



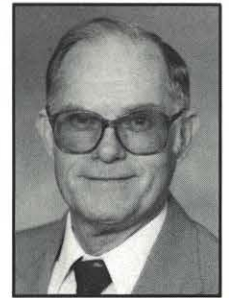
Vernon Willis
fuel records cont. supv.
GO-Roanoke
40 years



Paul Elliott
line crew supv. NE
Oak Hill
40 years



M. A. White
division manager
Logan
40 years



Jack Meador
sta. const. rep. sr.
GO-Roanoke
40 years



Jim Farmer, Jr.
cust. acctg. supv.
GO-Roanoke
35 years



H. E. Rhodes, Jr.
vp-operations
GO-Roanoke
30 years



Betty Snead
secretary
Clinch River
30 years



Jake Scragg
transport. clerk B
Charleston
25 years



Linda Jennings
hum. res. asst.
Pulaski
25 years



Willie Tate
head custodian
Huntington
25 years



Jesse Aird, III
div. superintendent
Roanoke
20 years



Fred Hicks
meter electrician A
Abingdon
20 years



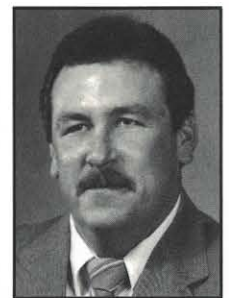
John Ohlinger
maint. mechanic A
Philip Sporn
20 years



Kenneth Hudson
automotive mechanic A
Charleston
20 Years



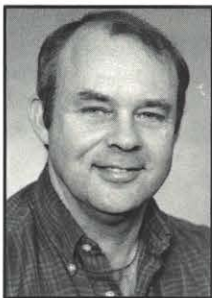
Eddie Allie, Jr.
meter reader supv. NE
Roanoke
20 years



Tommy Hicks, Jr.
general servicer
Lebanon
20 years



Dallas Fuller
line crew supv. NE
Huntington
20 years



Larry Miles
meter electrician B
Roanoke
20 years



Pete Norcross
electric plt. clk. A
GO-Roanoke
20 years



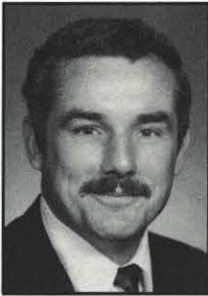
Rodney Riggs
asst. shift op. eng.
Philip Sporn
20 years



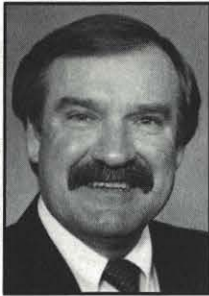
Bill Roeser
administrative asst. B.
Abingdon
20 years



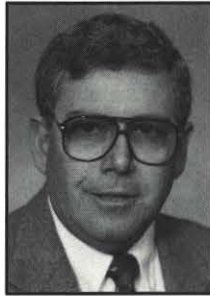
Linda Wiley
sec.-stenographer A
Bluefield
20 years



Mike Thacker
hydro reservoir supt.
GO-Roanoke
20 years



Wayne Shafer
statistical acct.
GO-Roanoke
20 years



George Drewry, Jr.
R/w agent sr.
GO-Roanoke
20 years



Don Linkous
communication supv.
GO-Abingdon
25 years



Tom Wells
station mechanic A
Huntington
20 years

Abingdon

15 years: **Charles Bryant**, line crew supervisor NE, Clintwood.

John Amos

15 years: **John Jeffries**, engineering technologist. **Gary Hill**, control technician senior. **Daniel Wolfingbarger**, control technician senior. 10 years: **Donald Curry, Jr.**, equipment operator B. **John Miller**, maintenance mechanic B. **Larry Hodges**, maintenance mechanic B. **Roddrick Richardson**, maintenance mechanic B. **Burl Hunter**, maintenance mechanic B. 5 years: **David Winowich**, performance technician junior.

Bluefield

10 years: **Bill Wade**, line mechanic A. **Welch Mac Simpkins**, line mechanic A.

Central Machine Shop

10 years: **Glenna Grim**, plant clerk C.

Charleston

10 years: **Carma Slater**, customer accounts representative B. **James Pannell**, station mechanic B. **Jerry Tarver**, line mechanic D, Montgomery. **Steve Chapman**, line mechanic A. 5 years: **John Boggess**, power engineer.

Centralized Plant Maintenance

15 years: **W. A. Smith, III**, stores attendant senior. **W. M. Morrison**, maintenance mechanic A. **M. R. Nester**, maintenance supervisor. 10 years: **J. T. Pickering**, maintenance mechanic B. **W. S. Massar**, maintenance mechanic A. 5 years: **R. D. Riggs**, maintenance mechanic B.

Clinch River

15 years: **Norman House**, maintenance mechanic B.

General Office

15 years: **Harold Hubbard**, station drafter A, GO T&D Station Design, Roanoke. **Cliff LaGrow**, regulatory and statistical reports supervisor, GO Accounting, Roanoke. 10 years: **Charles Vest**, general records clerk B, GO Accounting, Roanoke. **William Amos, Jr.**, station operator, GO Operations, Roanoke. 5 years: **John Bigler**, electrical engineer, GO T&D Station, Marmet. **Richard Harvey**, transmission station mechanic B, GO T&D Station, Bluefield. **Barry Jones**, electrical engineer, GO T&D Station,

Roanoke. **Paul Pennino**, staff accountant, GO Accounting, Roanoke. **Vicky Barker**, stenographer, GO Purchasing, Roanoke.

Glen Lyn

5 years: **Wayne Peck**, custodian.

Huntington

15 years: **James David Traylor**, line mechanic A. 10 years: **Rick Spurlock**, line mechanic A. 5 years: **Tom Johnson**, area supervisor, Ripley. **Richard Sowards**, line mechanic C, Ripley.

Kanawha River

10 years: **Donnie Hearn**s, coal equipment operator. 5 years: **Keith Settle**, maintenance mechanic C.

Lynchburg

5 years: **Mike Ayres**, meter reader.

Mountaineer

15 years: **Tom Metcalf**, stores assistant senior.

Newcomers

Charleston

Ruby Wright, junior clerk, Montgomery.

Clinch River

Claudia Banner, performance engineer.
Robert Osborne, performance engineer.

General Office

Mark Dill, station drafter B, GO T&D Station Design, Roanoke.

Huntington

Delores Pittman, parttime junior clerk.
Lois Durst, parttime junior clerk, Ripley.

Lynchburg

Sam Martin, meter electrician B.

Okey Hatcher, maintenance mechanic A, 5 years:
Phil Russell, performance engineer senior.

Pulaski

10 years: **Jackie Phillips**, line mechanic A, Hillsville.

Roanoke

15 years: **Sonya Burnette**, T&D clerk A, Fieldale. **Frank Stone**, line mechanic A, Fieldale. **Benjamin Michael**, line mechanic A, Rocky Mount. **Steven Shivley**, line mechanic A, Stuart. 10 years: **Garry Bowles**, station mechanic C. **Dale Ridgeway**, station mechanic C. **Perry Hazelwood**, line mechanic C, Stuart. 5 years: **Deborah Ferron**, meter reader, Rocky Mount. **Joyce Thomas**, T&D clerk C.

Philip Sporn

15 years: **Michael Duane Bevan**, maintenance mechanic B. **William Richard Neutzling**, maintenance mechanic A. **Paul Clinton Pierce**, maintenance mechanic B. 5 years: **Brady Martin Huffman**, equipment operator C. **Richard Maurice Payne**, control technician. □

Mountaineer

Charles Mathews, human resources assistant.

Roanoke

Dale Hamblett, engineering technician.

Philip Sporn

Gregory Wayne Taylor, performance engineer.
Timothy Craig Kerns, performance engineer. □

How to avoid rear-end collisions



One of the most dangerous activities AEP employees engage in is driving — whether to and from work or on the job. Although speed limits on many expressways were increased to 65 mph, many vehicles are exceeding that speed limit on expressways as well as on city streets.

Richard L. Stage, director of automotive equipment for the AEP Service Corporation, cautions that as vehicular speed is doubled, stopping time is also doubled, but stopping distances are quadrupled.

The following chart illustrates this:

Speed	Braking Time	Reaction Distance	Stopping Distance	Total Stopping Distance
31 Mph	2.3 Sec.	46 Ft.	53 Ft.	99 Ft.
62 Mph	4.6 Sec.	92 Ft.	210 Ft.	302 Ft.
74 Mph	5.5 Sec.	111 Ft.	302 Ft.	412 Ft.

Stage explained, "This physical law has an effect called Residual Speed, which is the cause of the serious chain reaction accidents on the highway. If a vehicle is traveling at 62 mph and is suddenly forced to brake to a complete stop, it will require 302 feet to stop, assuming the car has good tires

and brakes and road conditions are dry. Another vehicle following behind at 74 mph will require 412 feet to stop. If both vehicles start braking at the same point on the road, there will be a rear-end collision. Although the initial speed difference was only 12 mph, the collision will occur at 45 mph because of Residual Speed, the difference in stopping distances."

Maintaining a sufficient stopping distance between vehicles is the only way to avoid a collision. The recommended distance is equivalent to at least two seconds between your vehicle and the vehicle in front of you. However, this distance should be increased when roads are wet, particularly in the presence of leaves in the fall or icy conditions in the winter. "If you are being overtaken by another vehicle at a high rate of speed, it is a good practice to increase the distance between you and the vehicle you are following. This will allow you more time to brake to a stop and increase the available stopping distance for the overtaking vehicle, hopefully avoiding a rear-end collision," Stage said. "By practicing defensive driving techniques at all times, many accidents can be avoided even though weather, road and traffic conditions are less than desirable." □

ILLUMINATOR



Post Office Box 2021
Roanoke, Virginia 24022

DO NOT FORWARD
ADDRESS CORRECTION REQUESTED

Bulk Rate
U.S. POSTAGE
PAID
Roanoke, Virginia
Permit No. 241