

# ILLUMINATOR

*June 1989*

# The Inside Story

## ILLUMINATOR

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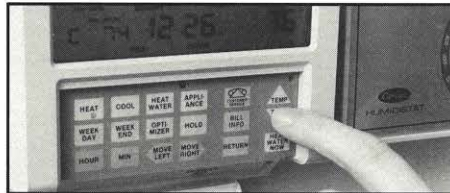
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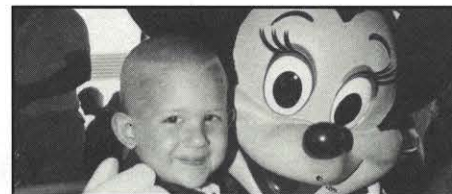
### About the Cover:

Lawson Bailey, retired marketing and customer services director for Appalachian Power, is one of 200 customers involved in the Transtext® pilot program. See story on page 3.



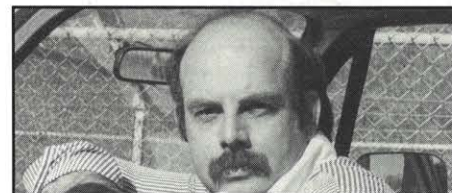
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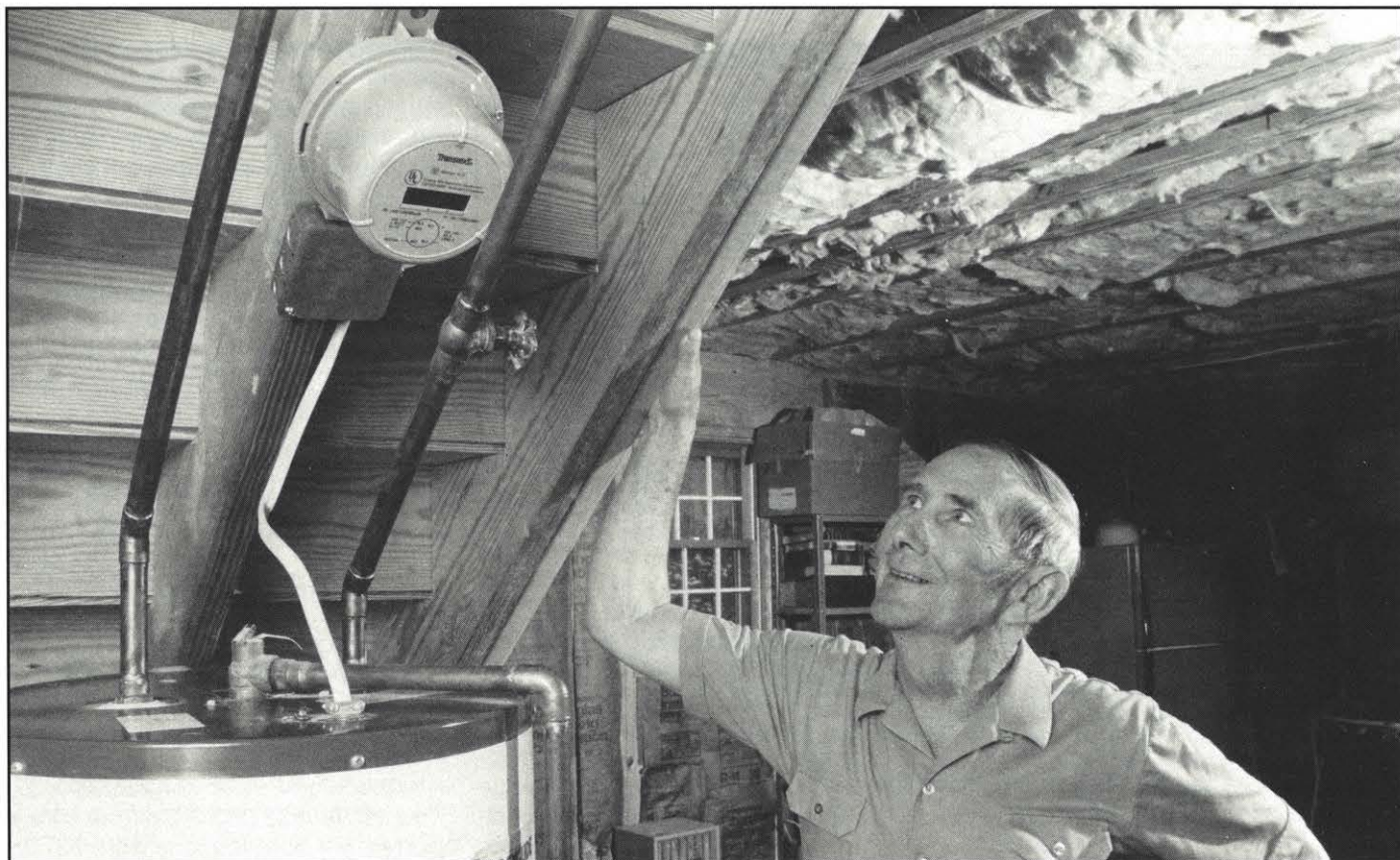
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# Appalachian begins TranstexT<sup>®</sup> pilot program



Lawson Bailey, retired marketing and customer services director for Appalachian Power, looks at the TranstexT<sup>®</sup> Appliance Relay which controls his home's water heater through the Intelligent Thermostat.

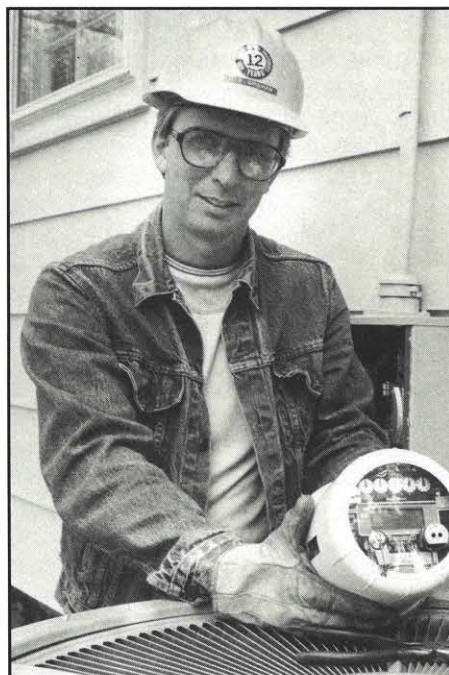
**A**ppalachian Power Company's pilot program to test the TranstexT<sup>®</sup> Advanced Energy Management System is underway. Installation of the specialized equipment began April 25 in selected homes in the Cave Spring area of Roanoke County, Virginia.

The TranstexT<sup>®</sup> system allows participating customers to voluntarily and selectively control their electric heating, air conditioning, and water heating systems based on the price of electricity. This provides customers with a means by which they can control their electric bills.

A key element of the program is a variable electric rate that adjusts the price of electricity in relation to the demand for energy at various times during each 24-hour period. The rate has been approved by the Virginia State Corporation.

The TranstexT<sup>®</sup> system links Appalachian and the customer through a telephone modem installed in the customer's home. Price data is communicated to the customer's energy man-

agement system. The customer can pre-program the system with instruc-



Barry Graham, Roanoke meter electrician C, is ready to install the TranstexT<sup>®</sup> Electric Meter, which can be remotely read.

tions to automatically adjust heating, cooling, and water heating levels based on the price of electricity. The TranstexT<sup>®</sup> thermostat has the capability to display the total amount of electric energy used to date and to forecast consumption for the month as well as the cost.

With the TranstexT<sup>®</sup> system, customers can control their electric bills by choosing different comfort levels of heating, cooling, and water heating based on cost and according to their individual lifestyles.

The year-long test program will involve approximately 200 residences in the Cave Spring area. Columbus Southern Power and Indiana Michigan Power will conduct similar pilot programs this summer.

Results of the pilot programs will be studied to determine the feasibility of offering variable pricing and energy management to all residential customers. Large-scale implementation of such a program could help defer the need for new generating facilities. □

## How to get a technical paper approved

You've been wanting to write an article for a technical journal. Or you've been asked to make a presentation to a professional society meeting.

What do you do?

If the subject is technical in nature and relates to American Electric Power and its operations, there is a procedure to be followed. It's administered by the AEP Technical Publicity Committee, it's been in place a long time, and it's worked well.

The procedure calls for approvals in two stages: (1) the basic proposal (who, what, where, when, etc.), including subject matter, must be approved in advance, and (2) the text of the article or presentation subsequently must be approved IF a committee reviewer specifically requests such review.

The Technical Publicity Committee's form ADM-50 is used for the initial step. This form asks for: the title, author or authors, a brief synopsis of the subject, the publication or audience (occasion, location, date), name of the individual making the request, projected availability of a draft for review and any prior authorizations given. When the would-be author or speaker completes the form, it is sent to Anthony J. Ahern, committee secretary, AEP Service Corporation, Columbus, for receipt at least 30 days prior to the date that a commitment must be made. When approval is given (or turned down) by the committee, a signed copy of the form is returned to the author. If more than one author is involved, the form is sent to the first person listed, who has the responsibility to notify the co-authors. Should one of the committee's reviewers request a draft copy of the article or talk, it should be sent to the committee secretary as soon as it is completed. This review is expedited, and the draft (with changes or comments as required) returned to the author.

When the final paper is available, the author then sends one copy to the Technical Publicity Committee secretary and one to the Service Corporation library.

Members of the AEP Technical Publicity Committee are: David H. Williams,

Copies of the Technical Publicity Committee's form ADM-50, required for the approval procedure for technical papers or talks, are available from the company's Public Affairs Department.

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## APCo receives water safety award

Appalachian Power Company's water safety related activities and programs have earned it a certificate of appreciation from the National Water Safety Congress. The certificate was presented during the Congress' Annual Professional Development Seminar in Clearwater, FL, in April. It was accepted by Edsel Johnson, system operations manager, and Mike Thacker, hydro reservoirs superintendent.

Appalachian's public safety activities recognized included several at the Smith Mountain Project. Among them were its coordination with state agencies to develop a fishing area below Leesville Dam and to create a public swimming area at the Smith Mountain State Park as well as its continuing program of maintaining the lake's navigation system.

Also mentioned were the relocation of power lines crossing the lake to provide safe sailboat clearances, the

marking of unlighted bridge piers, and the company's efforts to improve water safety awareness among lake users. Appalachian currently is developing a boating videotape and considering development of a water safety program for use in public schools.

The National Water Safety Congress is composed of representatives of federal and state government, other organizations and individuals interested in promoting and furthering water safety across the nation. □

## AEP companies match \$154,776 in college gifts

The AEP companies in 1988 matched \$154,776 in gifts to colleges and universities by employees, retirees and directors through the Matching Gift Program. A total of 891 gifts were made. Appalachian Power contributions accounted for \$23,983 of the total. Kingsport Power contributions were \$375.

Under the program, personal contributions of at least \$25, but no more than \$2,000 per school per year, are matched on a one-for-one basis. Eligible to participate are employees with at least six months' service, retired employees and non-employee directors of American Electric Power Company.

Institutions eligible for matching gifts are graduate and professional schools, four-year colleges and universities, or schools or colleges within a university that conduct their own fund-raising efforts. They must be located in the United States or one of its possessions, accredited by a nationally recognized regional or professional association and recognized by the Internal Revenue Service as an educational institution to which charitable contributions may be made.

Matching gifts also may be made to two-year community colleges and associate degree-granting technical colleges within or adjacent to the AEP service area or in areas where an AEP company conducts business.

For more information, contact your Human Resources Department. □

# Trip to Disney World is a wish come true

Three-year-old Christopher Bradford's wish for a trip to Disney World became a reality in late April. Chris and his parents, Trish and David Bradford (express driver in GO General Services, Roanoke) spent six days in Florida as the guests of Make-A-Wish Foundation.

Dave explains, "Chris has leukemia, and the social worker at the University of Virginia Hospital contacted us and asked if Chris would like to make a wish. The trip to Disney World was actually an alternate. His main wish was to meet Pee-wee Herman, but Pee-wee would not be available until June and the doctor advised us not to wait that long.

"Make-A-Wish Foundation worked through Give Kids The World, an organization in Florida, to make the trip possible. They paid air fare, motel, entrance to the attractions, meals and \$650 expense money. It was great. We visited Epcot, Sea World, Boardwalk & Baseball, Fun 'n Wheels, and King Henry's Feast. We also had a helicopter tour of the new MGM studio."

Dave continues, "Chris was announced as a special guest on every flight, and he got to meet the pilot. There were 600 people at King Henry's Feast, and Chris was introduced as a special guest there, too.

"His big thrill was driving the go-cart at Fun 'n Wheels because he could do that by himself. He liked the Disney characters, too. Minnie Mouse wrote him a personal note, which he keeps by her picture at home. He tells everyone he sees that he met Minnie, Mickey, Goofy and all the other



Chris (seated), Trish and David Bradford pose with Minnie Mouse.

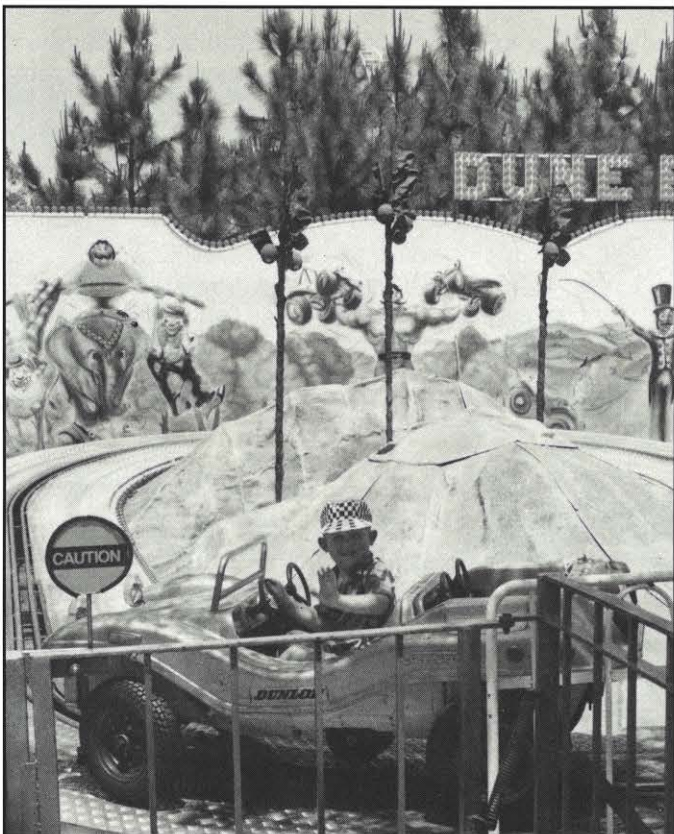
characters.

"Chris got along real well. In fact, he outran us. When I got off the roller coaster, I wasn't sure I could stand up. But Chris would say, 'Come on Daddy, let's do it again.'

"One of the biggest highlights of the trip as far as Chris was concerned was coming back into Roanoke's Woodrum Airport in a 77 mph wind. Everybody was commenting about how bad it was except Chris. He said, 'Turn it upside down. Do it again.' I reminded him that we were no longer at Disney World."

While the Bradfords were in Florida, Roanoke Customer Accounts employees raised \$2,200 through a benefit bake sale and luncheon at the office. Employees' generosity came as a complete surprise to the family. "My first reaction was that we could keep our house for four more months," Dave says. "The company insurance has a \$1,000 catastrophe limit, and Trish's insurance has picked up what Aetna hasn't. But what has hurt us is Trish taking a leave of absence from work and the expense of running back and forth to the hospital."

Dave concludes, "I would like to thank all the employees for what they did for us. Even people out in the field have been sending cards, letters, and gifts. We appreciate their concern more than we can say." □



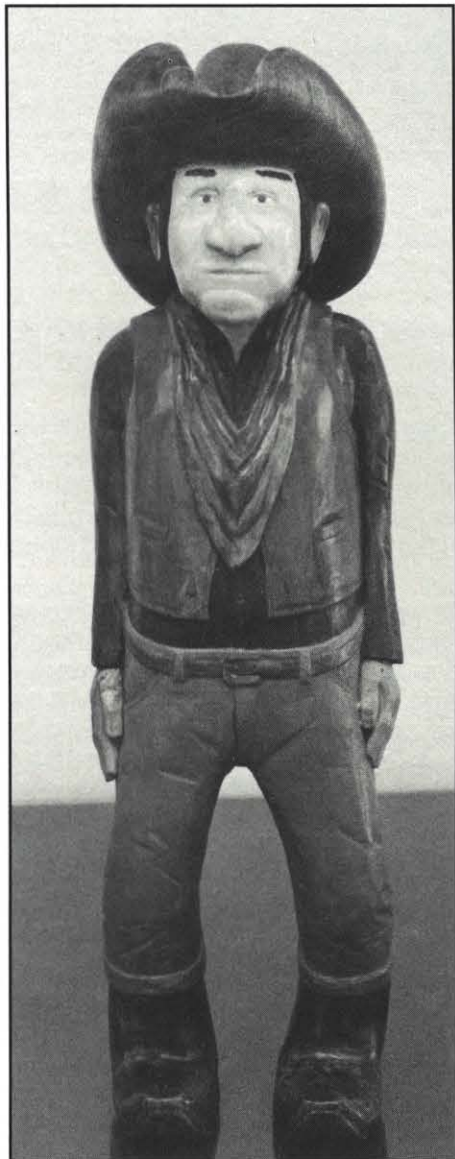
One of Chris Bradford's favorite rides was the dune buggy at Fun 'n Wheels.

# Whittling away his retirement

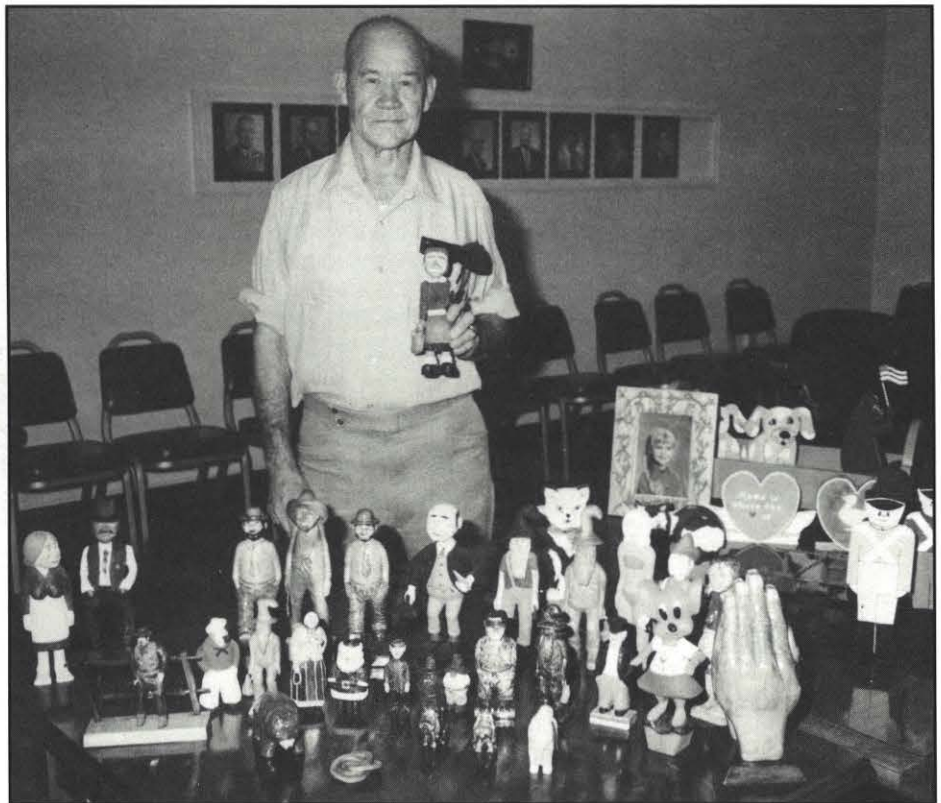
A trip to Dollywood in Tennessee two years ago started Ray Sexton on a new hobby of whittling caricatures.

The retired Bluefield engineering technologist recalls, "I have always been able to make about anything I wanted to as far as wood is concerned. When I saw the wood figures at Dollywood, I decided I could probably do some as good as those. I bought two books on wood carving and an Exacto carving set and started whittling."

Ray continues, "I design the figure myself or use someone else's design. I never do any two pieces alike. There are times when it is easy to whittle and



The Cowboy



Ray Sexton displays some of the wood carvings he has made.

other times when I don't want to fool with it. The mood has to be there. I have never figured out how many hours it takes to do a piece. However, I would guess that the cowboy carving took maybe a month, working six or seven hours a day.

"Last year I joined the National Wood Carvers Association and this year I joined the New Mountain Heritage Woodcarvers of Bluefield. The Bluefield club is just getting started, and we meet once a month.

"I haven't entered any competitions yet. I didn't think my pieces were good enough until we went to the show in Charlotte, North Carolina, and I saw what was there. Some of the fellows in the club won ribbons and honorable mentions.

"We're planning on having a show at the Bluefield Armory in November so I will display some of my carvings there. If somebody wants to buy them okay; but, if they don't, I'll take them back to the house. I've sold a few items, but mostly I just give them away."

Besides the caricatures, Ray has made wooden picture frames, wooden soldiers, ducks, rabbits, bears, and a pair of praying hands, to name a few. "The praying hands are a copy of my hands," Ray says. "My granddaughter wanted them so I gave them to her for Christmas."

Ray says he uses basswood, which is soft and has a straight grain, as well as poplar. "I either stain the piece or finish it natural," he adds. "When you put them in a show to have them judged, it's better to have natural finish. I don't sand them down too much either. I leave the natural whittling marks on them."

Ray concludes, "I enjoy whittling. It relaxes me. Some people say it would tear them up because the work is tedious, but it just calms me down. "Although," he laughs, "I'm not all that upset to start with." □

# Appalachian employees are good samaritans

Two Appalachian Power employees, while performing their jobs in remote rural areas, came to the rescue of some customers in need of medical attention. They are Les Okes, Rocky Mount engineering technician senior, and David Burnette, Lynchburg meter reader.

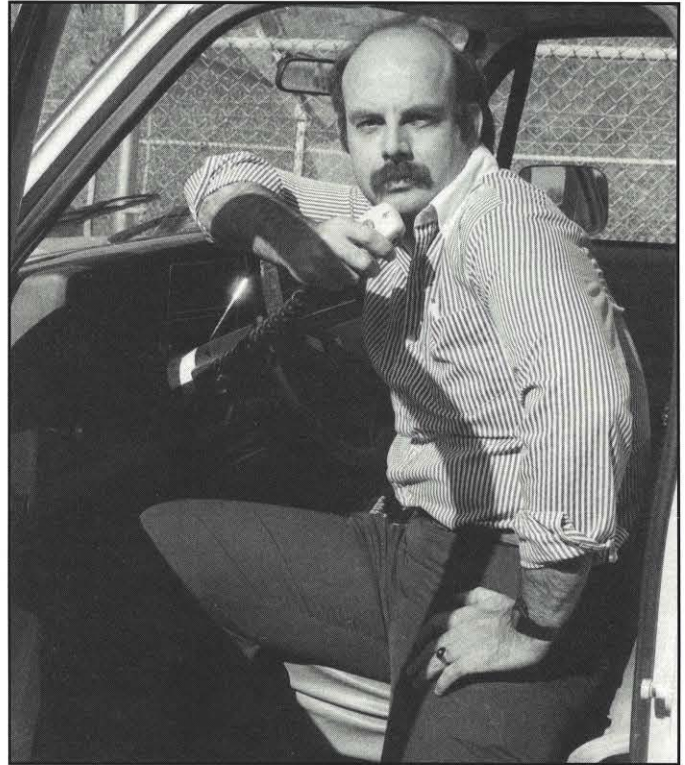
Les was checking a job on Virginia 640 near Callaway when he noticed flames leaping about 100 feet in the air from what looked like an old barn. "I stopped at a house in the neighborhood and asked a man if he knew a barn was burning," Les recalls. "He said they were burning some timber; but, when I told him where it was, the man said there was a trailer down there. I radioed the office and asked them to notify the fire department.

"We went back to the site, and a man, woman, and three small children were walking up a mud drive to the road. It was snowing, and none of them had shoes on. The woman was in a housecoat.

"The woman was hysterical and kept telling us there was a girl still in the fire. We found out after checking that the child was her son, who was in school at the time.

"The man's arm was burned so badly that I didn't have anything in the truck to put on it. I radioed the office again and told them to call the rescue squad, too. Then I went down and disconnected the power to the trailer." Because of mud and the rough terrain, only one fire truck was able to get near it and the surrounding wood structure so it burned to the ground.

Les concludes, "I don't know why I went to check that particular job that day. I'm glad I was able to help."



Okes

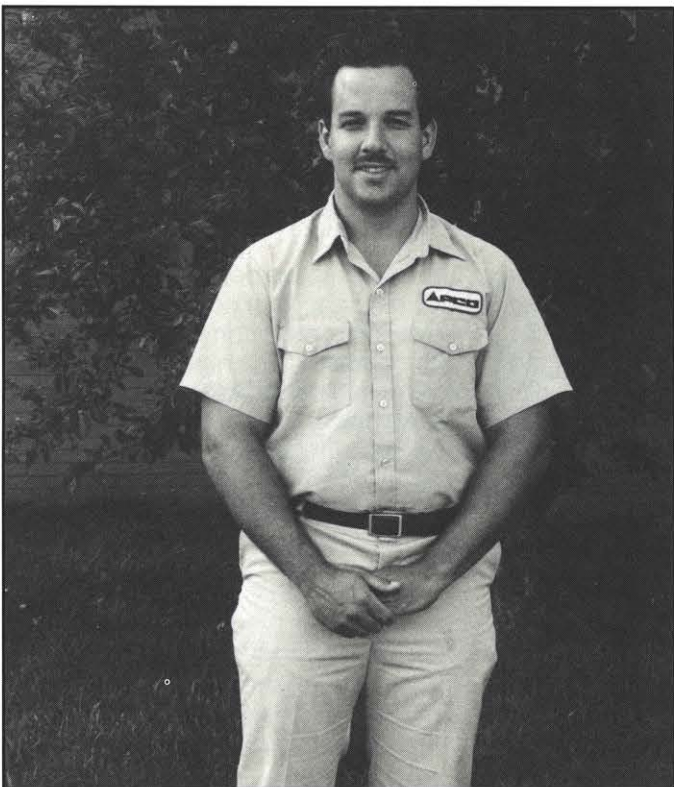
David pulled into a driveway to read a meter when he noticed a woman out by a woodpile, holding an elderly man on her lap. "As I got out, she hollered for help," David recalls. "I went out as quickly as I could, and the woman said that the man had fallen and broken his leg or hip. From my knowledge of first aid, I could tell right away that it was probably his hip.

"The temperature was in the 40s with snow flurries, so my first concern was whether the man would go into shock. I knew I had to get him in a comfortable position, out of the cold. My truck was warm, so I decided to put him in there to bring up his body temperature. I pulled the truck up as close as I could, and the woman helped me get him in the truck. She kept the leg isolated.

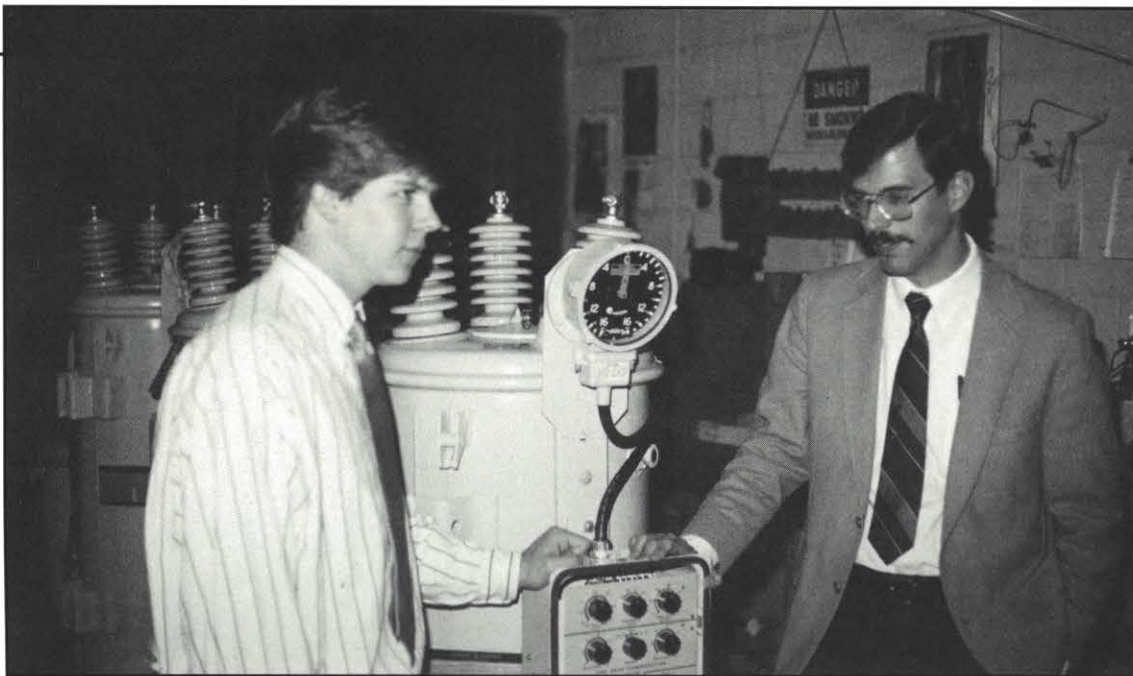
"When I told her to call the lifesaving crew, she said that the nearest one was in Scottsville, eight miles away. I realized there would be even more delay by the time the crew got there and went back into town, so I decided to take him to the crew. I was really concerned about shock. The company has a policy about no riders, but I felt this was an emergency.

"The woman had called the crew to be ready when we got to Scottsville. I helped put him on the stretcher, and the crew headed to the hospital in Charlottesville."

David concludes, "The next time I went to Scottsville, I asked at the crew hall about the man's condition. By that time, he was at home, recovering from his broken hip, and doing well. Not many people come along in that rural area. I'm just thankful I know first aid and was in the right place at the right time to use it." □



Burnette



Ross Lyon, left, and Larry Dickerman

## Student intern learns about electric utilities

**A** 12-week internship at Appalachian Power Company's Lynchburg Division gave Ross Lyon a better insight into the complexities of electric utility operations as well as a glimpse into the exciting opportunities an engineering career offers. The 17-year-old junior at Heritage High School was a participant in The Central Virginia Magnet School For Science and Technology's internship program.

Lynchburg Division Superintendent Larry Dickerman served as Ross' mentor. The pair discussed how Appalachian Power is organized, basic electrical theory, electric power systems, transmission theory and design, distribution circuits and associated equipment, as well as other topics. Ross visited the Reusens Hydro and took field trips to view various transmission lines and station transformers. He also had a detailed look at equipment for voltage regulation, circuit protection, etc. in the company shop. Ross was assigned a distribution circuit to analyze and determine voltage, protection, and loading problems, formulate solutions and present them to a group of engineers.

Ross saw the Magnet School program as a way to round out his education. "Colleges are becoming more selective," he says. "I did well in science so I saw the opportunity for a little greater achievement in the Magnet School. My brother is studying engineering at a school in Michigan; and, although I have heard him talk

about it, it just didn't sink in until now what he was doing.

"Before I came to Appalachian, I thought that the operation of a power company was not very complex — you just make the power and send it through some wires. I didn't realize, because I had never given it any thought, that you have to promote your product, take care of people who don't like their bills, and carry on research and development. There are a lot of different things you can do in engineering that I was not aware of before.

"The Magnet School internship offered a lot of hands-on activities. You have a lot of work to do but it is fun. We have a 'share what you have learned' time back at the school in addition to classes. It's interesting to hear what the other participants have learned in their different apprenticeships."

Dickerman says, "The basic motive behind involvement in the Magnet School, as far as I am concerned, is the opportunity to generate some interest in an engineering career with the power company. The high school level is a good point at which to affect students. There seems to be a disinterest in the power company among engineering students coming out of college because they don't see it as glamorous as other fields. An internship like the Magnet School provides and an adult showing a personal interest in a student such as Ross could make a difference." □



# Newcomers

## John Amos

Daniel Ellars, performance engineer.  
Robbie Fleming, performance engineer.  
Roger Cole, II, performance engineer.

## Beckley

Robert Day, junior clerk.  
Annie Stover, junior clerk.  
Vanessa Bryson, engineering technician.

## Bluefield

Charles Spade, tracer.

## Central Machine Shop

Jerry Garbin, winder 3rd class.  
Len Haberbosch, winder 3rd class.  
Dan Bilak, winder 3rd class.

## Charleston

Betty Hamilton, junior clerk.  
Kenneth Burdett, office messenger.  
Nora Petry, junior clerk.  
Wayne Farley, automotive mechanic B.

## Clinch River

Donald Rasnake, utility worker B.  
Travis Woods, utility worker B.

## General Office

Jason Griffith, communications engineer, Go T&D Communications, Marmet.  
Bozena Nowak, station drafter C, GO T&D Station Design, Roanoke.  
Earl Smith, human resources assistant, GO Human Resources, Roanoke.  
Ernest Dale Smith, Jr., electrical engineer, GO T&D Station, Bluefield.  
Denise Tucker, custodian, GO General Services, Roanoke.  
Michael Watkins, custodian, Go General Services, Roanoke.  
James Thrasher, civil engineer, GO Hydro, Roanoke.

## Glen Lyn

Ronald Shoda, utility worker B.

## Huntington

Stephen Smith, automotive mechanic B.  
Paul Fitzwater, line mechanic D, Ripley.  
Mark Casto, parttime meter reader, Point Pleasant.  
Brian Sarrett, engineering technician.  
Sharry Roush, junior clerk, Point Pleasant.  
Wayne Rickman, parttime meter reader.  
Lynette Brooks, meter reader.  
Tina Michallas, junior clerk.

## Kanawha River

Mike Losch, utility worker.  
Cecilia Hicks, junior clerk.  
Cindy Flores, utility worker.

## Kingsport

Ronnie Wayne Hale, line construction and maintenance representative.

## Logan-Williamson

David Woyan, engineering technician, Logan.  
William Newsome, parttime meter reader, Williamson.

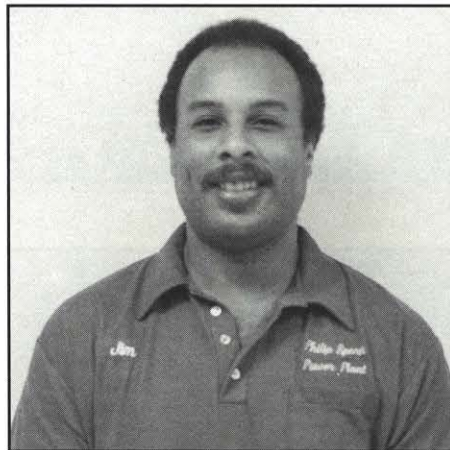
## Lynchburg

Harold Honaker, Jr., automotive mechanic B.  
Alex John, department assistant-marketing and customer services.  
Susan Burton, junior clerk.

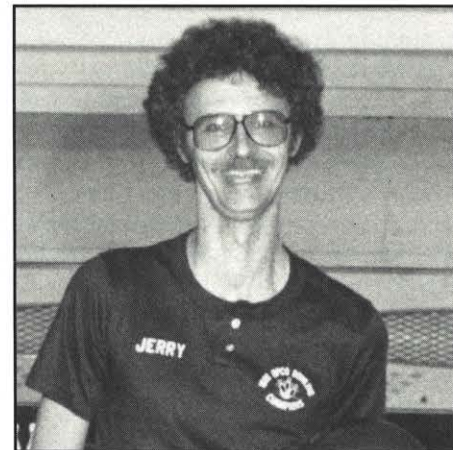
## Roanoke

Donna Thomas, parttime junior clerk.  
Michael Coulson, meter reader, Fieldale.  
Todd All, engineering technician.  
Steven Montgomery, line mechanic D, Stuart. □

## Mitchell, Davis pace bowling tournament



Jim Mitchell



Jerry Davis

Bowlers from Philip Sporn Plant took individual honors in this year's Ohio Power/AEP Bowling Tournament in Columbus. A total of 250 bowlers from six System companies and 20 work locations participated.

Jerry Davis, maintenance mechanic B, won the singles event with a net 774 which was good for \$80. Jim Mitchell, stores administrator, was second with a net 767. Danny Taylor, maintenance mechanic A, came in tenth in singles.

Mitchell won the all-events crown with a nine-game total of 2,137 net, worth \$40. Jerry Davis was third and Harold Russell, assistant yard superintendent, was 40th.

Carl Cline, assistant shift operating engineer, and Donald Huffman, utility worker B, came in second in the doubles event. Charles Miller, human resources assistant, and Mitchell were fourth. John Davis, training coordinator, and Stephen Fraley, unit supervisor, ranked 15th. □

# Promotions

**Gary A. McGhee**, Roanoke electrical engineer senior, was promoted to Gate City area supervisor on May 1. He holds a bachelor of science degree in electrical engineering from the West Virginia Institute of Technology.

**Steven E. O'Dell**, Charleston customer accounts assistant, was promoted to Marion office supervisor on May 15. He holds a regent's bachelor of arts degree in business administration from West Virginia State College.

**Gary G. Watson**, Gate City area supervisor, was promoted to Abingdon line and station superintendent on May 1. He holds a bachelor of science degree in electrical engineering from the West Virginia Institute of Technology.

**Yauncey Freeman**, performance engineer, was promoted to performance engineer senior at John Amos Plant on April 1. He holds a bachelor of science degree in electrical engineering from the West Virginia Institute of Technology.

**Jerry Holt**, engineering technician senior, was promoted to engineering technologist supervisor in Charleston on May 1. He attended Marshall University.

**Robert L. Farley**, Princeton area supervisor, was promoted to Bluefield line superintendent on May 1. He holds an associate in science degree in electrical engineering technology from Bluefield State College and a bachelor of science degree in business administration from West Virginia Institute of Technology.

**C. Nick Comerose**, Bluefield general line crew supervisor, was promoted to Princeton area supervisor on May 1. He holds an associate in science degree in engineering technology from Bluefield State College.

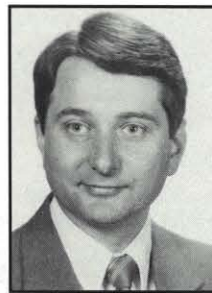
**Isaac J. Webb, III**, line superintendent, was promoted to Bluefield engineering supervisor on May 1. He holds a bachelor of science degree in electrical engineering from Virginia Polytechnic Institute & State University.

**Lewis R. Gilland**, shift operating engineer, was promoted to production superintendent-operations at Philip Sporn Plant on May 1.

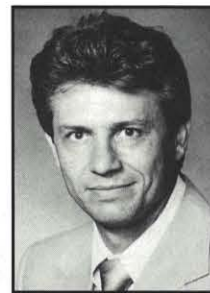
**Cleon H. Craig, Jr.**, regional dispatcher, was promoted to assistant regional chief



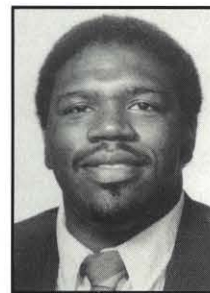
McGhee



O'Dell



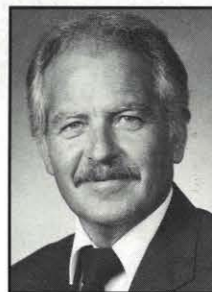
Watson



Freeman



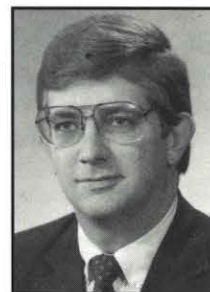
Holt



Farley



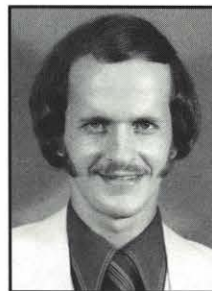
Comerose



Webb



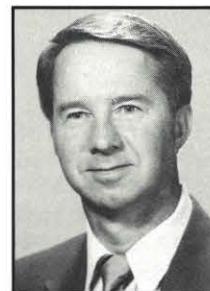
Gilland



Craig



Russell



Richards

dispatcher, GO Operations, Charleston, on March 1.

**Phil Russell**, performance engineer, was promoted to performance engineer senior at Mountaineer Plant on January 1. He holds a bachelor of science degree in electrical engineering from the West Virginia Institute of Technology.

**Eddie Richards**, engineering technologist supervisor, was promoted to general line crew supervisor in Charleston on May 1. He holds an associate in science degree in mechanical engineering technology from the West Virginia Institute of Technology.

**Donald D. Stewart**, equipment operator A, was promoted to unit supervisor at Philip Sporn Plant on May 1.

**Carl M. Cline**, unit supervisor, was promoted to assistant shift operating

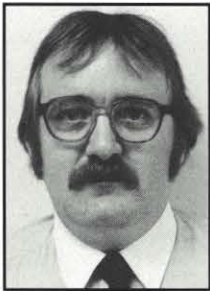
engineer at Philip Sporn Plant on May 1. He holds an associate in applied science degree in manufacturing technology from Rio Grande College.

**James E. Stewart**, unit supervisor, was promoted to assistant shift operating engineer at Philip Sporn Plant on May 1.

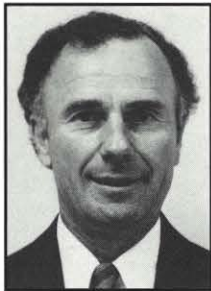
**John F. Hill**, assistant shift operating engineer, was promoted to shift operating engineer at Philip Sporn Plant on May 1.

**Rodney L. Riggs**, assistant shift operating engineer, was promoted to shift operating engineer at Philip Sporn Plant on May 1.

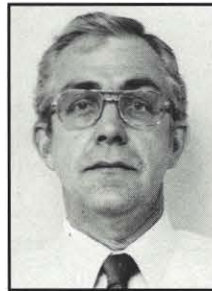
**Larry Brown**, engineering technologist, was promoted to engineering technologist supervisor in Beckley on May 1. He holds an associate of science degree in electrical engineering technology from Bluefield State College.



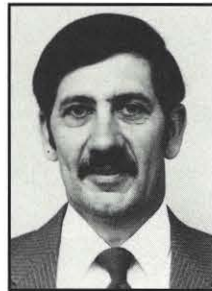
D. Stewart



Cline



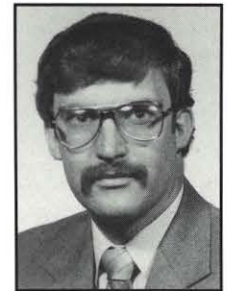
J. Stewart



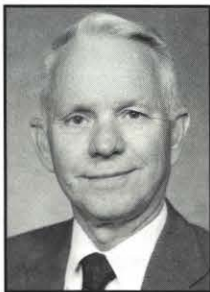
Hill



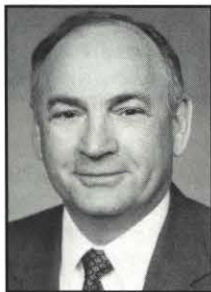
Riggs



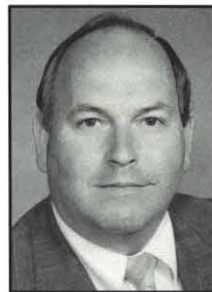
Brown



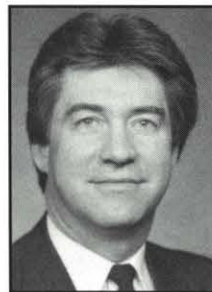
Biggs



Taylor



Horn



Heninger

**E. Robert Biggs**, purchasing supervisor, was promoted to assistant purchasing and materials management director, GO Purchasing and Stores, Roanoke, on May 1. He holds an associate degree in business administration from Beckley College.

**Jimmie C. Taylor**, purchasing and stores assistant, was promoted to purchasing supervisor, GO Purchasing and Stores, Roanoke, on May 1. He holds an associate in science degree in business management from Southwest Virginia Community College.

**John B. Horn**, general stores supervisor, was named materials management supervisor, GO Purchasing and Stores, Roanoke, on May 1. He holds an associate in applied science degree (management curriculum) from Virginia Western Community College.

**D. Wayne Heninger**, stores assistant, was promoted to general stores supervisor, GO Purchasing and Stores, Roanoke, on May 1. He holds a bachelor of arts degree in history from Emory & Henry College.

**Marvin D. Cain**, equipment operator A, was promoted to unit supervisor at Clinch River Plant on April 1.

### Abingdon

**J. J. Stanley** from line mechanic B to line mechanic A, Clintwood.

**M. C. Leaman** from line mechanic C to line mechanic B, Marion.

**L. J. Dean** from area T&D clerk B to area T&D clerk A, Gate City.

**F. G. Sauls** from line mechanic C to line mechanic B, Clintwood.

**Thelma Cradic** from junior clerk to customer accounts representative C, Gate City.

### Beckley

**Bob Shiflett** from line mechanic C to line mechanic B.

**Roger Pierce** from department assistant-marketing and customer services, to marketing and customer services advisor.

**Shirley Church** from human resources clerk C to human resources clerk B.

**Debby Campbell** from junior clerk to customer accounts representative C, Oak Hill.

### Bluefield

**Rick Mitchell** from line mechanic A to line crew supervisor NE, Pineville.

**Greg Shay** from engineering technician to engineering technician senior.

### General Office

**Susan Quesenberry** from junior stenographer to stenographer, GO Land Management, Roanoke.

**Brenda Kennedy** from stenographer to secretarial-stenographer B, GO General Services, Roanoke.

**Kevin Dooley** from transmission mechanic C to

transmission mechanic B, GO T&D Transmission, Roanoke.

**Robert Wolford** from transmission mechanic C to transmission mechanic B, GO T&D Transmission, Bluefield.

**Faye Amos** from human resources assistant senior to employee benefits coordinator, GO Human Resources, Roanoke.

**Sherry Duncan** from junior stenographer to stenographer, GO Purchasing, Roanoke.

### Huntington

**T. J. McComas** from T&D clerk A to line construction and maintenance representative.

**Raymond Nibert** from custodian to head custodian, Point Pleasant.

**Pamela Otworth** from T&D clerk C to T&D clerk B.

**Ron Roush** from line mechanic A to area servicer, Ripley.

### Logan-Williamson

**Steve Maynard** from station mechanic B to station mechanic A, Williamson.

**Tim Kincaid** from line mechanic D to line mechanic C, Williamson.

### Lynchburg

**Bill Bruce** from electrical engineer to electrical engineer senior.

### Mountaineer

**Warner Roush** from equipment operator B to equipment operator A.

**Dave Hood** from equipment operator C to equipment operator B.

**Jim Amsbary** from utility worker to equipment operator C.

### Pulaski

**Happy Ruben** from line mechanic A, Christiansburg, to line construction and maintenance representative, Pulaski.

**Rhonda Miller** from department assistant to marketing and customer services advisor, Galax. □

# Retirements



**Lewis Smythers**, Abingdon line and station superintendent, came from a long line of power company employees. Several cousins, the Sharps and Smythers, worked in the Pulaski Division. "Even my father worked for the power company during the construction of Byllesby Dam," Lewis recalls. "He was offered a permanent job but elected to stay with the teaching profession.

"When I came to work in 1946, the company was starting back in its rural line building program. It was not unusual to have a work order for 25 or 30 miles of line on one job. We pretty well had all the customers served by 1952.

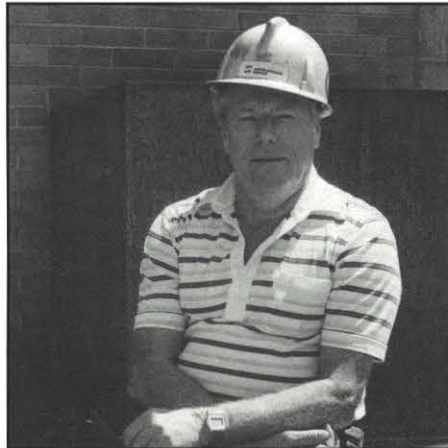
"I was involved in the time study for the compatible unit system we use today in T&D," Lewis says. "I consider myself as having bragging rights on the company training program. When we started training in Abingdon, the local trade schools held the classes and Appalachian sponsored them and provided instructors. At the end of the class we selected the people we wanted to hire.

"When I went into this job in '66, the area servicemen were taking calls in their homes after hours. I came up with the idea of having an answering service in each area. Management decided to let the dispatch centers take the trouble calls and pass them along. That gave me a lot of satisfaction because the servicemen were 24-hour-a-day, 7-day-a-week employees.

"I have worked hard, and I'm going to retire hard as of June 1. I hope to do the things I enjoy such as playing golf and traveling. I had 17 years' perfect attendance in the Abingdon Lions before

resigning, and I may pick up on that again.

Lewis is a member of the Sinking Spring Presbyterian Church, where he has served as a deacon and elder. He and his wife Helen have a twin son and daughter. □



"I have been very fortunate to work for a company like Appalachian," says Glen Lyn Chemist Assistant **Red Coffman**. "I'm looking forward to retirement on June 1, yet it will be hard to go. You don't spend 36 years of your life somewhere without looking back. The people in this plant are a great bunch!"

"Other than visiting a few relatives, there's nothing big on the agenda. I expect to spend a lot of time on the golf course and in the garden during the summer. When the weather gets bad in the winter, I don't plan on doing anything. Betty retires from the Giles County School System in June, but we'll stay in this area. We can't leave the four seasons."

Red belongs to the Glen Lyn Christian Church, the Giles Country Club, and the Masonic Lodge. He is a clown in the Kazim Misfits sponsored by the Giles Shrine Organization. □



"I enjoyed the different types of work I did and always tried to do a good job," says **Carl Gibbs**. He was a maintenance mechanic B at Philip Sporn Plant before electing early retirement on June 1.

Carl is proud that he had no disabling injuries during his nearly 33-year career. "One time," he recalls, "I went ten years without even a minor injury."

Carl's plan for retirement is "doing what I want to do at the house. We're not going to travel too much except to visit our daughter in Orlando once or twice a year. I'm a big fan of the Cincinnati Reds and follow them a lot."

Carl and his wife Geraldine will continue to live in New Haven, West Virginia. They have three daughters, five grandchildren, and one great-granddaughter.

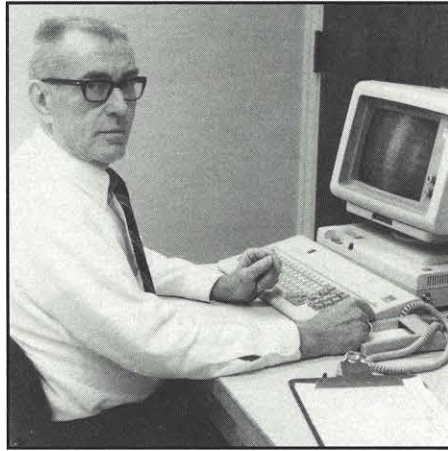
Carl was in the Marine Corps during World War II and served in Okinawa, Saipan, and Tinian. □



June 1 marks the second and final "retirement" from Appalachian for Huntington Stenographer **Betty Adkins**. The first was in 1962 when she resigned to care for her small child after working nine years .

"In 1973 the company asked if I would be interested in parttime work in the Operating Center," Betty recalls. "I came back on a parttime basis but four years later went full time as a T&D clerk C. When I returned after having been gone so many years, many employees remembered me. I have enjoyed the good friends I've made over the years."

Betty, who went on LTD leave in 1981, enjoys sewing, crafts, and cooking. "My daughter and granddaughter live in town, and I spend some time with them," she says. Betty is a member of the Guyandotte United Methodist Church. She is a former president of District 6, VFW Auxiliary. □



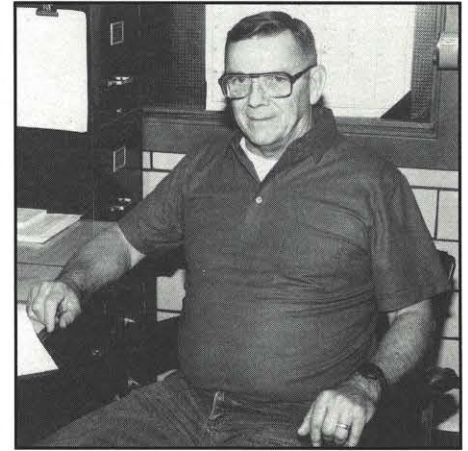
A 40-year career in the Roanoke Accounting Department came to a close on June 1 with the early retirement of Customer Accounts Assistant **Jack Baldwin**.

"I started out as a meter reader because that was the only job available," Jack recalls. "The meters were read manually then, and the meter book was the only record we had. The readings were penciled in and the meter reader had to subtract the previous month's reading from the current one to get the kwh used. We not only had meter reading errors but also subtraction errors. From the books we went to IBM cards, which had to be marked. Now, of course, we have electronic meter reading.

"I've been in the adjustment end of the business for a while, and it was a challenge to work out problems and correct bills. I enjoyed trying to satisfy our customers.

"Now I'm just going to take one day at a time. I want to spend more time with my three grandsons and my mother. My main hobby is working on motorcycles. I bought five last year, fixed them up, and sold them. I have three lined up now."

Jack and his wife Virginia have one son and two daughters. □



"There have been an awful lot of good people here at Sporn Plant," says Shift Operating Engineer **Bob Couch**. "It was like family at one time because we all knew each other. With the addition of more employees when Unit 5 was added, that's not the case any more."

Bob served in the U.S. Army during WW II. He joined Sporn in 1950 as a coal handler and had more than 38 years service before electing early retirement on June 1. His plans include more hunting, fishing, and golfing. "I'd like to get into woodworking, too," he adds. "We have a daughter at Rio Grande College, and she plays volleyball, basketball, and softball. Now we'll get to attend more of her games. Our boys are all on the east coast so we'll do a lot of traveling over there, too."

Bob and his wife Isabelle have four sons, two daughters, and four grandchildren. They will continue to live in Pomeroy, Ohio. Bob is a member of the Baptist Church and the American Legion. □



"As an engineer, I am a problem solver and a builder, and I've had plenty of both to do in my career," says **Jim Harmon, Jr.** He was Bluefield engineering supervisor before electing early retirement on June 1.

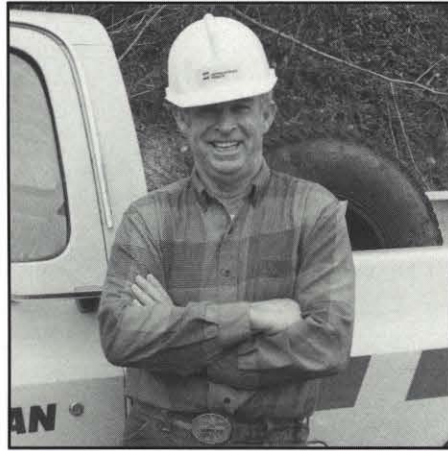
"Appalachian Power is about all I've ever known," Jim says. "My father finished up his career at Switchback. I can remember back in the 30's going with my dad to feed the pair of mules the company kept in the barn at Switchback. I've seen a lot of technological advances since those days!

"One of the first projects I worked on was to do something with the old 13.2 kv system. It looks like I am going to retire, and we still haven't gotten rid of all of it."

Jim adds, "My biggest enjoyment was looking out after our customers, planning and building the facilities necessary to provide them quality service.

"Ruth and I will stay in Bluefield at least for a while. One daughter will be a senior at VA Tech next year. Another daughter is a nurse at Charlottesville. We have two sons and their families in California so we'll be traveling back and forth out there more than we have.

"Mostly I'm just going to enjoy not having a schedule to meet and play a little golf along the way. I've enjoyed woodworking over the years and have gotten into constructing golf clubs. I made a new set of irons and brought my handicap down from 14 to 11 last year." □



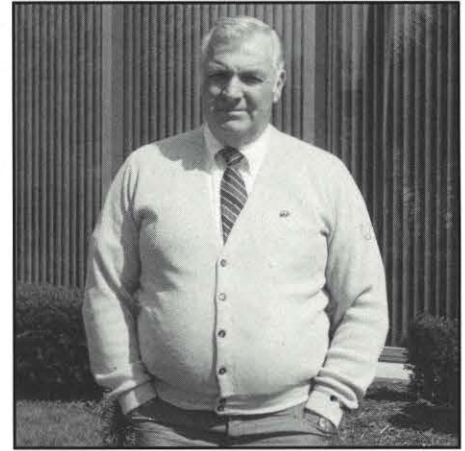
"When I came, they told me they would give me all the work I could stand, and they didn't lie," claims **Junior "Snake" Chapman**, Pineville line crew supervisor who retired June 1. "I can't look at a pole in Wyoming County that I haven't been on once or twice. High water, ice storms, heavy snows — we've had it all. I'm happy to have all that behind me now."

Snake continues, "I've had a good life with Appalachian. I like to look back at what I've done and say 'I've had a hand in that.' It's been most fulfilling.

"We have the finest safety program of any company I know. That's probably the reason I'm here today. I have worked under some good people and with some good people, but Tip Fletcher was the best. I had more confidence in him than anyone I ever worked with."

Snake is appreciative of the technological advancements that came about during his career. "I crawled over these mountains on my hands and knees and it's no comparison to going by helicopter. We used to use block and tackle, and I can remember once taking nine days from the time we started digging to when we set the structure. Now we can do the same thing in 25 minutes."

Snake plans to hunt and fish during retirement and wants to visit the New England states. He and his wife have three sons and seven grandchildren. "The only granddaughter with the Chapman name is just a few weeks old. I'm going to spoil that young lady to death!" □

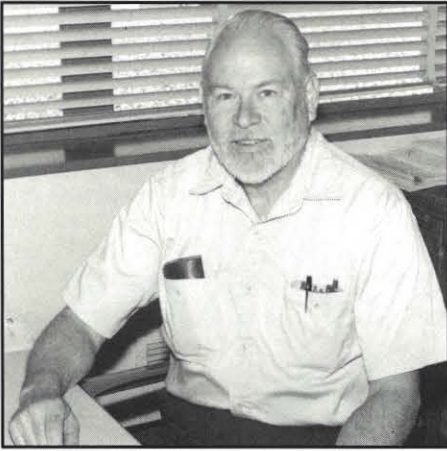


"I have been looking forward to retiring at age 62 for many years," says **Bob Burnam**, St. Albans marketing and customer services representative. "The first thing I'm going to do is throw away the alarm clock!"

Bob continues, "I started out in the Beckley garage, then transferred to the Commercial Department in Point Pleasant. I left the company for a short while, then came back as a heating and builder sales representative. I like sales. The most enjoyable part of my job was calling on the builders and heating dealers. I worked the Teays Valley area, which has about 20 subdivisions."

Bob says he's going to travel a little bit, hunt a whole lot, and work on 'honey-do' jobs. "I'm going to vacation about 38 years, then get me a parttime job," he laughs. "I expect to be around 100+ years."

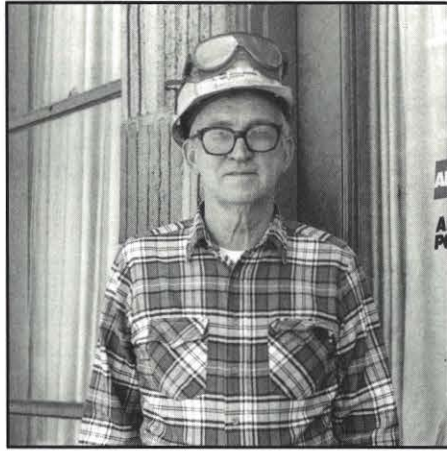
Bob and his wife Hope have two daughters and two grandchildren. He collects guns for a hobby. □



"The savings plan had a lot to do with my going at 61," says Charleston Engineering Technologist **Stuart Foehr**, who retired on June 1.

Stu began his career as a meter helper in 1950, after three years at West Virginia University. "I was in the Commercial Department from 1953 until they did away with my job during the austerity program in 1975," Stu says. "I called on architects and engineers to promote electric heat and enjoyed that very much. Since I've been in Engineering, I design distribution lines and handle PCB disposal and capacitor installations and removes.

"I will do very little traveling during retirement," Stu says. "I'm going to try my hand at woodworking although I'll probably make nothing more important than sawdust. I'll spend a good bit of time at my camp in Pocahontas County. I have a basset hound, Pokey, who needs to run in the woods. I'd like to get into nature photography while we're in the woods if Pokey doesn't scare everything away." □



"My dad, N.A. Buckland, worked for Appalachian, and I knew it was a good company and offered steady employment," says **Donald 'Corky' Buckland**. He was a maintenance supervisor at Glen Lyn Plant before electing early retirement on June 1.

"Even through the hard times, I've enjoyed it. I have a wonderful relationship with management and my co-workers. I think we have the greatest bunch of people in the world here!"

"The old 300 lb. steam pressure plant was still running when I came," Corky remembers. "I saw the old plant close down twice. It had 13 boilers, and all of them are gone now.

"My entire 40 years has been in maintenance. Welding was my main field, and I trained all the welders who are in the plant now. I enjoyed working with the young people, training them, and seeing them progress.

"I went by a schedule for 40 years so I'm going to play it by ear for a while. Our daughter lives close by but our two sons are away, and we want to visit them more often. I have Tennessee Walking Horses I'm going to play around with."

Corky is a member of the Peterstown Baptist Church and John Dove Masonic Lodge #78. □



"I remember Dale Brown saying when I came to work that there were a lot of old people at Glen Lyn. There aren't any more," says **Duard Garrison** with a grin. He was a maintenance supervisor before electing early retirement on June 1.

"I worked at Celanese for a while," Duard recalls, "and, when I got laid off, my father-in-law, who worked at Glen Lyn, helped me get on. I've enjoyed my work. I was a welder for 25 years I guess, and I'm proud of some of the work I turned out because it got us back on line.

"My son and I have a place at Smith Mountain Lake. I'm going to plant my garden there this year so I'll have an excuse to stay. Della and I plan to take it easy and do some traveling if we can. We have three sons, one daughter, and ten grandchildren."

Duard is a member of the United Methodist Church in Oakvale, the Masonic Lodge at Narrows, and the East River Ruritan Club. □



**Gene B. Hale**, the man basically responsible for the well-being of the AEP System's 22,900 employees, retired June 1. Senior vice president-human resources of the AEP Service Corporation, Hale, a pipe-smoking Kentuckian, worked also for the Kentucky and West Virginia Power Company (now Kentucky Power) and Indiana & Michigan Electric Company (now Indiana Michigan Power) during his 42-year career.

Mac Baker, then Pikeville division manager, hired Hale to manage the division's personnel function. But he insisted that Hale, to gain experience, start out as a groundman in a line crew. "Mac told me it would be one of the greatest experiences that I'd ever had," Hale recalls. "And he was right, It gave me a real appreciation for those people who render service to our customers. They truly are the backbone of the System."

When Hale began his career in human resources, there were only three laws that companies had to abide by while interacting with their employees — the National Labor Relations Act, the Fair Labor Standards Act, and Workers' Compensation. Today human resource departments are governed by nearly 30 acts legislated by the U.S. Congress.

In 1947 the only benefits provided to System employees were the retirement plan and life insurance, administered separately by each subsidiary. During Hale's tenure he has developed the company's benefits as a Systemwide program, uniformly applied to all companies.

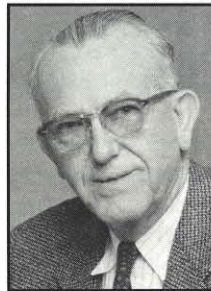
"I'm most proud of the top-flight benefits program we are able to offer our employees," Hale says. "It compares favorably with any company in or out of the electric utility industry."

Today's benefits include such additional plans as savings, medical, den-

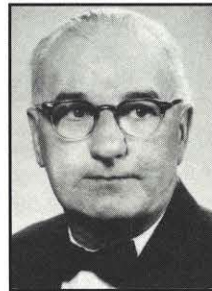
tal, sick leave, long-term disability, dependent life insurance and accidental death and dismemberment.

"AEP's philosophy is simple. The company wants to treat its employees fairly and provide them with challenging career opportunities," Hale emphasizes. □

## Friends We'll Miss



Bates



LeGrande



Talley



Murray

**Luther William "Luke" Bates**, 92, retired Bluefield division manager, died May 7. A native of Somerset, Kentucky, he was employed in 1917 in the Bluefield Meter Department and retired in 1962. Bates is survived by one daughter, four grandchildren, and one great-grandchild.

**George W. LeGrande, Jr.**, 88, retired line foreman in the Logan area of Logan-Williamson Division, died April 30. A native of Cleveland, Kansas, he began his career in 1937 as a lineman and retired in 1965. LeGrande is survived by his wife Blossom, 319 West Kansas, Eldorado, Kansas; one son; two grandchildren; six great-grandchildren, and two great-great grandchildren.

**Hugh Perry Grubb**, 92, retired Wytheville area supervisor, died May 12. A native of Crockett, Virginia, he was employed in 1921 as an operator at Welch and retired in 1962. Grubb is survived by one son, one daughter, and four grandsons.

**Chester B. Talley**, 86, retired Charleston district manager, died May 11. Talley joined Ohio Power in 1925 and transferred to Appalachian three years later. He elected early retirement in 1963. Talley is survived by one son, two grandchildren, and two great-grandchildren. His grandson, Chuck Talley, is Pulaski line superintendent.

**Delbert Eugene Murray**, 55, assistant shift operating engineer at Philip Sporn Plant, died unexpectedly May 14. A native of Barbour County, West Virginia, he began his career in 1956 as a laborer. Murray is survived by his wife Barbara, 105 Wright Street, Pomeroy, Ohio; one son; one daughter; two grandchildren; one sister; and his mother. □



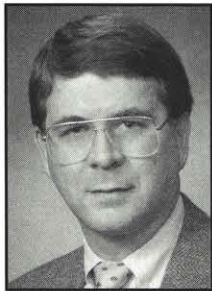
# Who's News

## Abingdon

The daughters of Phyllis Williams, Gate City customer accounts representative C, were winners in the Shoemaker Elementary talent contest. **Farrah** won the grade 4 division competition with her acrobatics. **Freddie**, who played the piano, won both the grade 6 and overall competitions for grades K through 6.

**Gary Watson**, line and station superintendent, was presented a special award for outstanding leadership at the annual meeting of the United Way of Southwest Virginia. He served as chairman of the 1988-89 Scott County United Way campaign. □

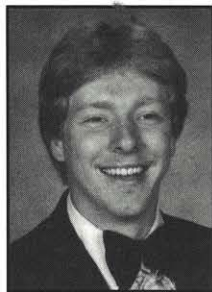
## Bluefield



**Tobie Eaton**, division manager, was named "boss of the year" by the Greater Bluefield Jaycees. He also was elected to the board of directors of the First National Bank of Bluefield.

**Ben Donevant**, human resources supervisor, was elected to the board of directors of the Bluefield, WV, Lions Club.

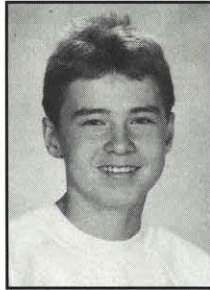
**Tim Glover**, surveyor, was elected to the board of directors of the Greater Bluefield Jaycees for a one-year term.



**Brent**, son of Linda Wiley, secretary-stenographer, and Sonny Wiley, Glen Lyn Plant maintenance mechanic A, was selected for inclusion in the 1989 edition of *Who's Who Among American*

*Colleges and Universities*. He is a junior at Bluefield State College, majoring in electrical engineering. Brent also received the school's "most valuable player" baseball award for 1988 at the annual sports banquet. □

## Huntington

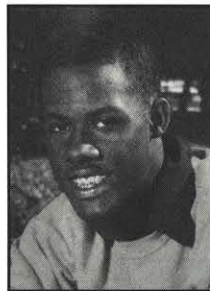


**Craig**, son of Don Haddox, meter supervisor, was chosen to compete in the 15th Annual State Mathematics Field Day at West Virginia University. To be eligible, he first won local and

regional competitions. This is the third year Craig has competed in state level competition. He is a student at Barboursville Junior High School.

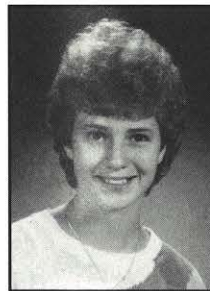
**Carl Elkins**, marketing and customer services supervisor, and **Sue Straley**, wife of Dave Straley, meter electrician A, were appointed state delegates to the West Virginia Home Builders Association. □

## Kanawha River



**Robert Saunders**, son of Gloria Rhem, plant clerk A, placed second in engineering problemsolving individual competition at the spring conference of the West Virginia Technological

Student Association. The DuPont High School representatives also placed second in the bridge building competition. Robert is a senior at DuPont High.



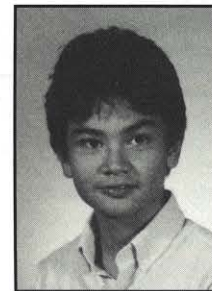
**Tonia**, daughter of John Jones, maintenance mechanic C, won first place in the Grades 5-8 Division of the Newspaper in Education Week Contest sponsored by *The Montgomery Herald*. Her essay was on the subject,

"Proud to be a West Virginian." □

## Logan-Williamson



**Sefhra**, daughter of Janet Snyder, Logan junior clerk, won first place in geography at the Logan County Social Studies Fair for her entry on air pressure.



**Reinhardt**, son of Logan Custodian Ralph Evans, was awarded a certificate for participation in the Mathematics and Verbal Talent Search conducted by the Center for the Advancement of Academically Talented Youth, The Johns Hopkins University. A seventh grader at Logan Central, Reinhardt was chosen to take the SAT with 11th and 12th grade students because of his high math score on the state test. □

## Central Machine Shop

**Monte**, son of Darrell Bledsoe, production supervisor, received an achievement award in art and science at Milton High School.

**Brian**, son of Marvin Pence, machinist 1st class, was a member of the National Honor Society at Poca High School. □

## Pugh wins calligraphy award



Kathleen Pugh, a sixth grader at Charleston's Bible Center Christian School, competed in several events at the West Virginia Christian Education Association's state academic and fine arts festivals. She won a first place-superior rating for calligraphy in the lettering competition. Kathleen also received a good rating in both the science and trumpet sextet categories. She sings in the school's choral group which received a superior I rating. Kathleen is the daughter of Wayne Pugh, Charleston marketing and customer services manager.

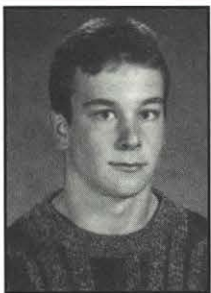
Christian Education Association annual state volleyball tournament. She plays for the Elk Valley Christian School team which won first place in the conference tournament and the All Star state tournament.

The daughters of Dennis Selbe, St. Albans line crew supervisor, competed in several events at the West Virginia Christian Education Association's state academic and fine arts festival. **Wendi**, an eighth grader at Cross Lanes Christian School, won a superior award in art (textiles). She is a member of the choir which received an excellent score. **Erin**, a fourth grader at Faith Christian School, received an excellent score in creative writing. Her team placed second in Bible quizzing. The two groups in which she sings received excellent scores. Wendi and Erin served as pages for the West Virginia Legislature.

**Andy**, son of Rodger Woodrum, energy services supervisor, received a certificate of recognition for scholastic achievements at the South Charleston Chamber of Commerce Second Annual Salute to Education reception. Andy is a fifth grader at Montrose Elementary School.

**Tonya**, daughter of Ray Sayre, meter electrician A, is salutatorian of the senior class at Sissonville High School. She was selected as a member of *Outstanding High School Students of America*. Her school activities included vice president, student council; treasurer, senior class; member, National Honor Society; vice president, Future Business Leaders of America; executive officer, Foreign Language Club; feature editor, newspaper staff; photographer, yearbook staff; and student council representative for homecoming. She was selected as most likely to succeed and was alternate to Girls' State. She was a winner in the Kanawha County Science Fair and received an academic honor roll letter and Spanish award. Tonya also traveled with the American Council for International Studies to England, France, and Spain. □

## Centralized Plant Maintenance



**Bracy**, son of George Korn, maintenance mechanic A, was selected to participate in the American Legion Buckeye Boys State at Bowling Green University June 17-25. He is being

sponsored by Bank One in Pomeroy, the Farmers Bank, and the Tupper Plains Branch of the Farmers Bank. Bracy, a junior at Meigs High School, is vice president of the Computer Accounting Club, and a member of the Teenage Institute and Hugs, and the marching band. Bracy also is youth group president at the Sacred Heart Catholic Church and a junior member of the Pomeroy Volunteer Fire Department. □

## Charleston

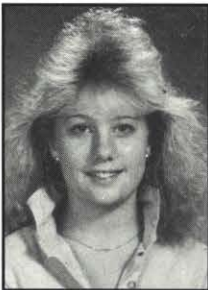


**Amy**, daughter of Pete Perry, general servicer, was awarded the most valuable player trophy at the West Virginia

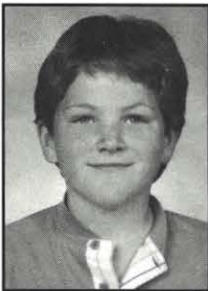
## Mountaineer



**Maurisa**, daughter of Don Nelson, plant clerk A, was inducted into the National Honor Society at Meigs High School, where she is a junior.



**Darci**, daughter of Fred Wolfe, utility worker, was inducted into the National Honor Society at Meigs High School, where she is a junior.



**James Michael See** won first place in the Mason County competition for Math Field Day and competed in the regional contest in Huntington. A student at Mason Elementary School,

James Michael is the son of Pam Simpkins, plant clerk A, and Pat Simpkins, maintenance mechanic A.

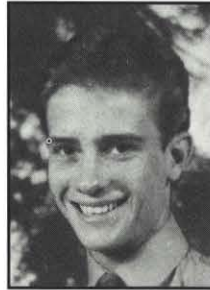


**Dorsel**, son of Janice Adkins, secretary, was inducted into the National Honor Society at Ripley High School, where he is a junior.

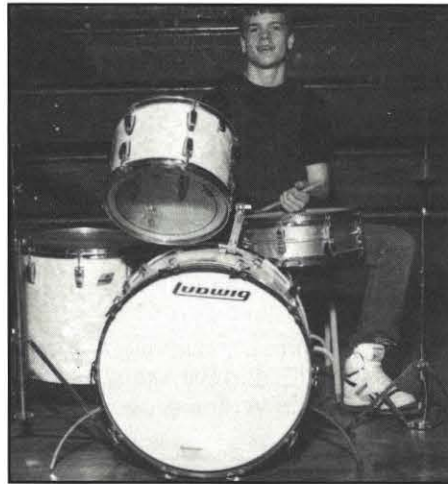


**Amanda**, daughter of Ed Roach, control technician, represented Ordinance Elementary School in the Mason County Spelling Bee. She placed third in the County Math Field Day and participated in the regional contest in Hunt-

ington. Amanda won the West Virginia Young Writers Contest for 5th and 6th graders in Mason County. She also placed first in the County Book Review Contest.

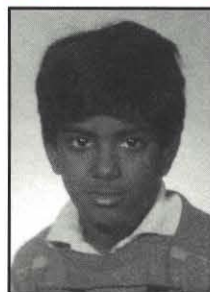


**Todd**, son of Beryl Wilson, assistant shift operating engineer, is the recipient of the All-American Scholar Collegiate Award granted by The United States Achievement Academy.



**Aaron**, son of Beryl Wilson, was chosen as a member of the 1989 All-Ohio State Fair Band. He will be performing as a percussionist at the state fair for 21 days in August. Earlier this year he participated in a percussion ensemble at West Virginia Institute of Technology in conjunction with the 22nd Annual High School Band and Ensemble Festival. □

## John Amos



**Hrishi**, son of Rudy Kanth, performance technician supervisor, placed second in the sixth grade level of the West Virginia Math Field Day competition at West Virginia University. He placed first in the Putnam County competition and second in the regional competition. Hrishi attends Hurricane Middle School. □

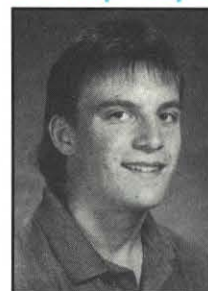
**Philip Sporn**

## Prize-winning oil



Rosana Hinchey won first place for this oil painting at the Capitol District Convention Arts and Crafts Contest of the West Virginia Federation of Women's Clubs. She also won first place on a still life oil painting at the Annual Arts and Crafts Exhibit at the WVFWC 83rd Annual Convention. Rosana won second and third place awards on three paintings she entered in the General Federation of Women's Clubs Art Contest sponsored by Bright of America/Lincoln House. Since learning to paint two years ago, Rosana has donated her art as door prizes and to raise money for cystic fibrosis and her church. She is the wife of Charles Hinchey, Amos Plant performance supervising engineer.

## Philip Sporn



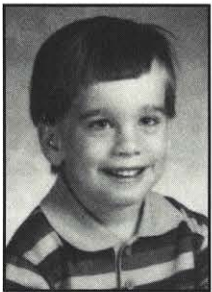
**Jay**, son of Randy Humphreys, plant manager, was selected as a delegate to Buckeye Boys' State at Bowling Green University. He is a junior at Meigs High School. □

## General Office

**Steve Ferguson**, allocation analyst, GO Rates & Contracts, Roanoke, was elected vice president of community development by the Roanoke Jaycees. During his two years in the organization, Steve has been honored as Jaycee of the month, Jaycee of the quarter (twice), and outstanding committee chairperson for the year. He was selected an "Outstanding Young Man of America" in 1988. He was elected a Jaycee director last year.

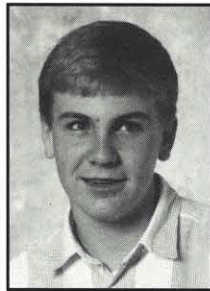
Several employees' children have been selected for admission to the Roanoke Valley Governor's School for Science and Technology. They are **Brian**, son of Sherry Graybeal, electric plant clerk B, GO Accounting; **Jay**, son of Frank Bonds, Jr., statistical accountant, GO Accounting; **Paul**, son of George Laurey, assistant accounting manager, GO Accounting; **Troy**, son of Steve Jamison, compensation and benefits manager, GO Human Resources; and **Rob**, son of Dan Carson Jr., executive assistant, GO Executive, Roanoke.

**Sherri Pinnell** and her partner were first runners up in the final round of the West Virginia Invitational Trial competition (Luger Cup Trials). They received cash awards and certificates at the West Virginia University of Law awards banquet. The daughter of R. J. Pinnell, communication supervisor, GO T&D Communication, Charleston, Sherri is a second year law student at WVU. Twenty-one teams competed, and West Virginia Supreme Court Justice Margaret Workman presided over the final round.



**Michael**, son of David Nance, energy services coordinator, GO Marketing and Customer Services, Roanoke, was awarded second place in the kindergarten division of the 37th

annual "Keep Virginia Green" poster contest. The contest, sponsored by the Virginia Forestry Association and the Virginia Department of Forestry, received 42,893 entries.



**Michael, III**, son of Linda Kolnok, general bookkeeper, GO Accounting, Roanoke, was selected to the Little League All-Tournament team of the 20th annual Knights of Columbus Basketball

Tournament in Roanoke. He played center for the Roanoke Catholic Saints Little League Team. □

## Pulaski

**Sam**, son of Barbara Pope, Wytheville meter reader, was selected to participate in the 1989 Region III Governor's Magnet School for the Gifted. He is a sophomore at George Wythe High School.

**Jon Fitzwater**, energy services engineer, was elected management development vice president of the new Dublin Chapter of Virginia Jaycees.

**Tommy Alderman**, Hillsville line crew supervisor NE, and **Bill Akers**, Hillsville line mechanic A, have completed a

season of coaching 8- to 10-year old boys' basketball in the Carroll County Recreational League.

**J. R. Coleman**, son of Kathe Buchanan, Pearisburg customer accounts representative, was named a National Merit Commended Student by the National Merit Scholarship Corporation. J.R. achieved one of the highest scores on PSAT/National Merit tests throughout the nation to qualify.

**J. F.**, son of Jerry Smith, custodian, is a radio apprentice in the operations department aboard the USS Phillipine Sea which has port in Miami, Florida. J. F. received a plank owner plaque for his ship, which was commissioned on March 13.

**Don Abernathy**, electrical engineer, is Esteemed Leading Knight of the Pulaski Benevolent and Protective Order of Elks.

**Rob Kern**, Wytheville area supervisor, was elected to the board of directors of the Wythe County United Fund.

The Dublin Recreation Department basketball team of 7- and 8-year-olds, coached by **Joel Pugh**, supervising drafter A, went undefeated for the season. □

## Buchanans host exchange student



Buck Buchanan, Jr., Pearisburg area servicer, and his family were hosts to Cathrin Hardings, an exchange student from San Diego, Chile, from January 6-March 15. Pictured above are Angie White (left), a member of the Buchanan family, and Cathrin Hardings.

# Weddings

## Vining-Thompson



Karen Marie Thompson to Mark Scott Vining, April 15. Karen is the daughter of Charlene Litchford Thompson, Lynchburg meter clerk A.

## Hancock-Fidler



Susan Denise Fidler to Phil M. Hancock, stores attendant, GO T&D Stores, Roanoke, March 23.

## Hager-Walls

Kimberly Ann Walls to Jerry A. Hager, John Amos Plant utility worker, May 6.

## Brown-Guthrie

Vickie Guthrie to Pat Brown, Charleston engineering technician, March 18.

## Fuller-Kendrick

Kristie Kendrick to Jeffery S. Fuller, Clinch River Plant maintenance mechanic D, April 22.

## Jones-Coe

Deborah Coe to Michael Jones, Abingdon engineering supervisor, March 18.

## Wed 65 years



Bob and Mae Crusenberry celebrated their 65th wedding anniversary on May 24. The Crusenberrys have 6 children, 19 grandchildren, 15 great-grandchildren, and 2 great-great-grandchildren. Bob is a retired Abingdon line foreman.

# Births

## John Amos

Kellie Diane, daughter of Jackie Fisher, control technician, April 14.

William Matthew, son of Herbert Roush, unit supervisor, May 6.

Derek Lee, son of George Daniel, coal handler, April 25.

## Centralized Plant Maintenance

Thomas Raymond, son of Raymond Cundiff, maintenance mechanic B, March 12.

## Charleston

Angela Lynn, daughter of Glen Sizemore, Montgomery meter reader, March 13.

## General Office

Michelle Evelyn, daughter of Albert Smith, transmission equipment operator, GO T&D Transmission, Kenova, March 23.

Luke Lehmann, son of Ronald Chambers, engineering technologist, GO T&D Transmission, Bluefield, April 6.

Heather Marie, daughter of S. L. Canterbury, engineering technician senior, GO T&D Communications, Marmet, May 2.

## Glen Lyn

Frederick Keith, son of Gregory Helm, maintenance mechanic C, April 14.

## Lynchburg

Ashley Taylor, daughter of Kenneth Brown, line mechanic C, April 19.

## Roanoke

Katie Ann, daughter of Garry Bowles, station mechanic C, May 2.

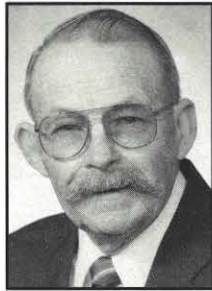
## Philip Sporn

Amy Elizabeth, daughter of Jeffrey Atkinson, plant performance engineer, April 27. □

# Service Anniversaries



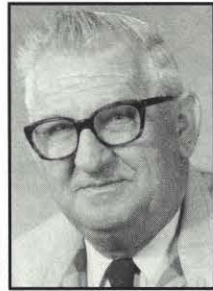
**Edward Huffman**  
maint. mechanic B  
John Amos  
45 years



**John Helton**  
trans. line crew supv.  
GO-Bluefield  
45 years



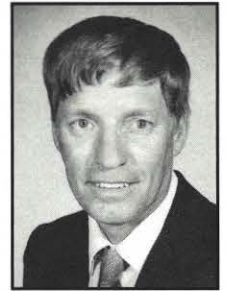
**Clyde Clark**  
crane operator  
Philip Sporn  
40 years



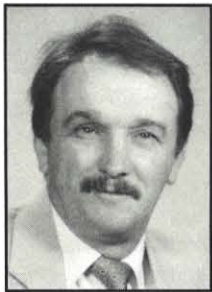
**Tom Crabtree**  
T&D clerk A  
Abingdon  
40 years



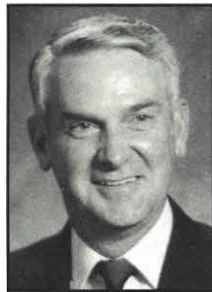
**Marlene Mitchell**  
hum. res. clerk A  
Abingdon  
30 years



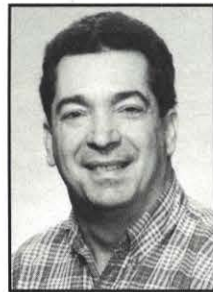
**Bill Stewart**  
line crew supv. NE  
Pt. Pleasant  
20 years



**Paul McKinney**  
line crew supervisor  
Welch  
20 years



**Raymond Fletcher**  
crane operator  
Kanawha River  
20 years



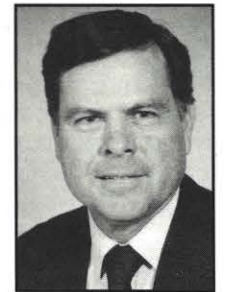
**Gary Duffey**  
maint. mechanic A  
John Amos  
20 years



**Mack Gilliam**  
line crew supv. NE  
Gate City  
20 years



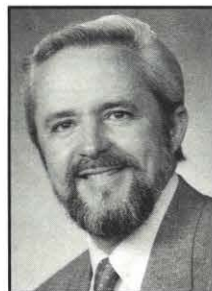
**Clarence Dillion**  
unit supervisor  
Glen Lyn  
20 years



**Karl Click**  
meter reader  
Ripley  
20 years



**Roy Sizemore**  
relay engineer sr.  
GO-Marmet  
20 years



**John Harvey**  
line crew supv.  
Bluefield  
20 years



**Jim Hazelett**  
line mechanic A  
St. Albans  
20 years



**William Romeo**  
meter supervisor  
Charleston  
20 years

## Abingdon

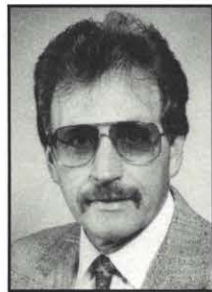
15 years: **Bob Heil**, human resources supervisor.

## John Amos

15 years: **Roy Warren**, maintenance mechanic  
**B. Venkatesh Acharya**, performance engineer senior.

## Beckley

15 years: **Loretta Pryor**, customer accounts representative  
**B. Eugene Warner**, meter reader supervisor  
NE. **Deborah Williams**, stenographer.  
10 years: **Bill Rubin**, meter reader. 5 years:  
**Cindy McGhee**, stenographer. **Phil Wright**, Oak Hill area supervisor.



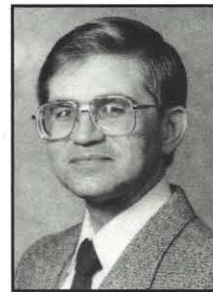
**Curt Clonch**  
cust. accounts serv.  
Pt. Pleasant  
20 years



**Dana Hazelwood**  
chemist assistant  
Glen Lyn  
20 years



**Bob Kincaid**  
field maint. supt.  
CPM  
20 years



**Steve Summers**  
power engineer  
Williamson  
20 years

## Bluefield

15 years: **Mary Lou Rice**, customer accounts representative  
B, Princeton. 10 years: **Jack Crotty**, collector. 5 years: **Doug Raines**, line mechanic A, Grundy.

## Central Machine Shop

15 years: **Bill Bryant**, machinist 1st class. **Debra Caldwell**, human resources clerk A. **Gene Gue**, winder 1st class. **Jim Villars**, power equipment mechanic 1st class. **Cliff Witt**, winder 1st class. 5 years: **John Gatskie**, equipment inspection superintendent.

## Centralized Plant Maintenance

15 years: **Mike Newell**, maintenance mechanic A. **Keith DeWeese**, maintenance mechanic A. 10 years: **John Woyan**, maintenance mechanic A. **Rob Burdette**, maintenance mechanic A. **Tom Greene**, maintenance mechanic B. **Tom Hawley**, maintenance mechanic A. **Rick Findley**, maintenance mechanic A.

## Clinch River

5 years: **Robert Delauder**, equipment operator C. **William Comer**, coal handler (LTD).

## General Office

40 years: **David Crickenberger**, meter engineer senior, GO T&D Meter, Roanoke. 15 years: **Carl Reveal**, hydro mechanic B, GO Hydro, Kanawha Valley Power. **Cynthia Brandt**, classification and accounts payable clerk B, GO Accounting, Roanoke. **Michael Nipps**, transmission station mechanic A, GO T&D Station, Marmet. **Larry Betterton**, hydro mechanic A, GO Hydro, Roanoke. **Larry Slusher**, station operator B, GO Operations, Roanoke. **James Wertz**, engineering technologist, GO Hydro, Roanoke. 10 years: **Steve Ferguson**, allocation analyst, GO Rates & Contracts, Roanoke. **James Holland**, hydro mechanic B, GO Hydro, Roanoke. **Roger Blankenship**, engineering technician senior, GO T&D Communications, Marmet. **Sleiman El-Hallal**, station engineer senior, GO T&D Station, Roanoke. **Timothy Thomas**, electric plant clerk B, GO Accounting, Roanoke. **Dianne Vest**, intermediate data entry operator, GO Accounting, Roanoke. 5 years: **Rodney Mitchem**, transmission mechanic C, GO T&D Transmission, Bluefield. **Stephen Coll**, transmission mechanic C, GO T&D Transmission, Bluefield. **John Dalton**, hydro mechanic B, GO Hydro, Roanoke. **Bobby Waters**, electrical engineer, GO T&D Station, Huntington. **Paul Turner**, electrical engineer, GO T&D Station Design, Roanoke. **David Atkins**, payroll clerk C, GO Accounting, Roanoke.

## Glen Lyn

5 years: **Nathan Shrader**, braker.

## Huntington

10 years: **Haney Romans**, T&D clerk B. 5 years: **Ivan Benson**, custodian. **Debbie Greene**, T&D clerk C.

## Logan-Williamson

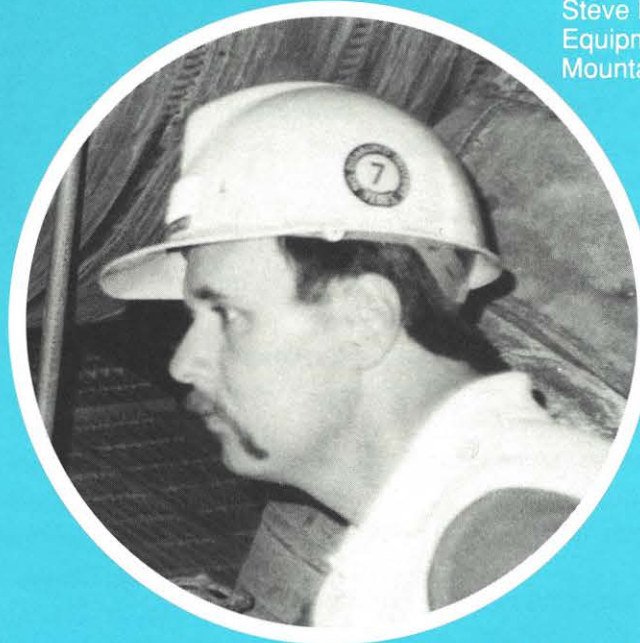
10 years: **Danny Kennedy**, customer accounts servicer, Williamson. **Steve Maynard**, station mechanic A, Williamson.

## Mountaineer

10 years: **Allen Pepper**, maintenance mechanic A. **Bill Stout**, maintenance mechanic A. **Roger Johnson**, maintenance mechanic A. **Jackie Phillips**, maintenance mechanic A. **Randy Randolph**, maintenance mechanic A. **Junior Ward**, maintenance mechanic A. 5 years: **John Fields**, coal handler.

*My idea counted,*

Steve Price  
Equipment Operator B  
Mountaineer Plant



*yours can too.*



## Pulaski

10 years: **Roy Bond**, line mechanic B. **Doug Atkins**, line mechanic A.

## Roanoke

15 years: **Chester Butler**, line mechanic A, Fieldale. 10 years: **David Journell, Jr.**, street light attendant. 5 years: **Gregory Robertson**, line mechanic B, Rocky Mount. □

# Twenty questions to ask before surgery

In an ongoing effort to assist employees and their families to be wise consumers of health care, the following questions are provided to ask your physician or surgeon. These inquiries will assist those who need to select a physician or surgeon and, perhaps, reduce costs associated with unnecessary or overpriced treatment.

- Are you board certified in your speciality?
- How long have you been practicing in this specialty?
- How many similar procedures have you performed?
- Have any malpractice suits ever been filed against you for this procedure?
- Have you done any research or been published in your specialty?
- Are you affiliated with the recommending physician?
- Would you perform the surgery if requested?
- In layman's terms, what does the diagnosis mean?
- Has there been any new research on or experimental treatment for this diagnosis?
- Is this the accepted primary treatment for this diagnosis?
- How new is this procedure?
- What are the mortality rate and success rate for this procedure?
- How well equipped is the hospital in performing the proposed surgery?
- Are there any further tests that need to be done to prove or disprove the diagnosis?
- Will surgery take care of the problem completely?



- If surgery is not performed, what medical management can be used and how effective will it be?
  - Will it impact my health if I delay surgery?
  - What are the likely consequences if I decline surgery?
  - When will I be able to return to work?
  - How long will it be before my recovery is complete?
- Remember, when it comes to medical care "more is not necessarily better" and with regard to surgical procedures, "practice makes perfect." Therefore, the quality, cost-efficient way to go is typically with the physician and facility that have the most experience. □

## ILLUMINATOR



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