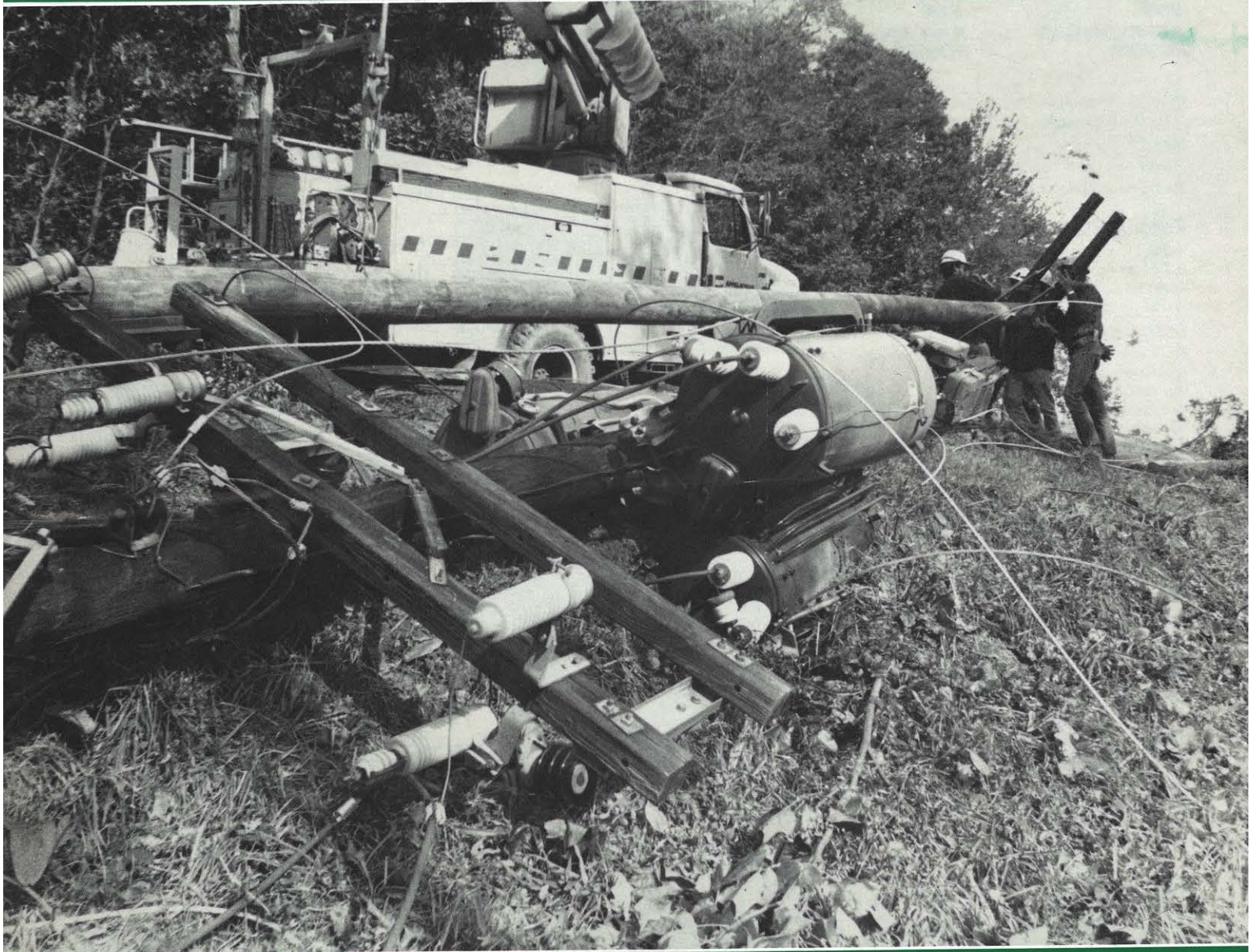


ILLUMINATOR

November 1989



The Inside Story

ILLUMINATOR

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International Association of Business Communicators

About the Cover:

Hurricane Hugo moved through a portion of Appalachian Power's service area September 22, causing an estimated \$5-million to company facilities and affecting service to 195,000 customers. The cover photo of a downed utility pole was taken by Amy Hauslohner, *The Independence (VA) Declaration*.



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Hurricane Hugo affects service to 195,000 APCo customers describes damage to company facilities. **7**



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Employee's chosen son becomes U.S. citizen tells about Eric Altizer's naturalization. **24**

AEP Savings Plan Funds

Investment Rates of Return
For Period Ending September 30, 1989

	Last 12 Months
Fixed Income Fund	12.39%
Equity Fund	32.34%
AEP Stock Fund	20.14%

Corresponding future rates of return will be affected by stock market prices or, in the case of the Fixed Income Fund, the addition or replacement of fixed income limiting segments. Participants may change their investment fund choice twice in any calendar year. In addition, the percentage rate of matched and unmatched contributions may be changed twice in each calendar year. See the savings plan booklet in your Protection Program Manual for details.

Bruce Burns is counselor at camp for cancer patients

Children at Camp WINACA swim, fish, play volleyball, make crafts, and pull pranks, but it isn't a typical summer camp.

WINACA, which stands for Winning Against Cancer, is a week-long camp for cancer victims between the ages of 7 and 16. Held at YMCA Camp Horseshoe in the hills of Tucker County, West Virginia, the camp is sponsored by the West Virginia Division of the American Cancer Society. The camp is funded by contributions, and there is no cost to attendees.

Bruce Burns, Charleston T&D clerk, has served as a WINACA camp counselor for three years, using a week's vacation to do so. A cancer patient himself six years ago, Bruce heard about WINACA on the radio and volunteered.

"Mostly, I just help supervise the kids," Bruce says. "I stay busy, but it's not like work. Camp activities include swimming, archery, riflery, fishing, hiking, arts and crafts, campfire singing and story telling. The kids really enjoy it."

To Bruce, one of the most important benefits of the camp is that the children share a common bond and no one stands out. "They don't feel different or uncomfortable about removing a wig or a prosthesis to go swimming. It's understood that some campers have to take time out for chemotherapy."

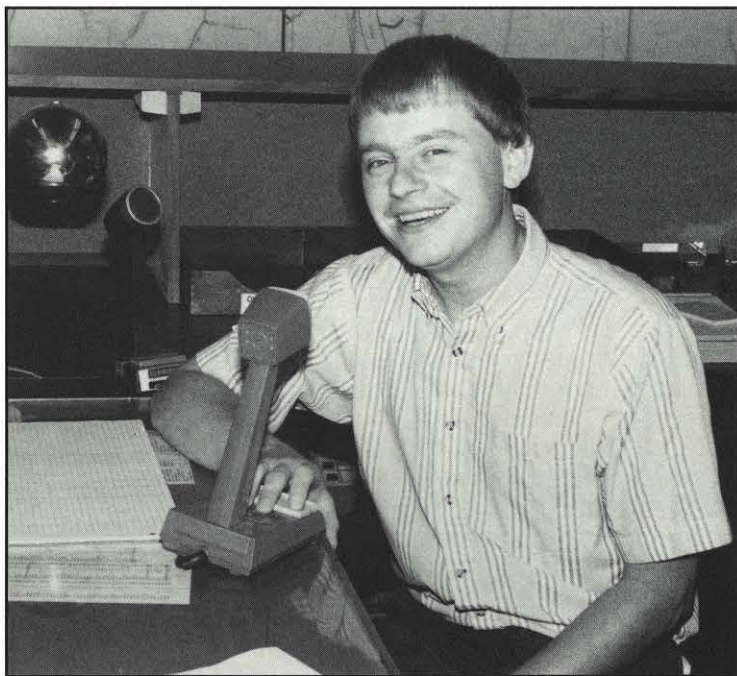
Bruce adds, "I really enjoy being with kids. The camp gives them a chance to get away from their problems for a while. We don't discuss cancer with the children unless they bring it up. But, if they do, I can identify with them."

Bruce says that those who serve as volunteers with the children get more than they give. "It's kinda nice watching the kids grow up. One little boy in particular, who has been coming for

three years now, is like a completely different person. He used to be real bashful, but he's coming out of his shell and playing with the other kids now."

Bruce expects to be a counselor at Camp WINACA next summer. "There is always a need for volunteers," he says. "You don't have to have been a cancer patient yourself. There is a one-day counselor training meeting prior to camp, although we do meet once or twice during the year."

For more information about the camp and its program, contact either Bruce or your local chapter of the American Cancer Society. There are similar camps throughout the United States. □



Bruce Burns

Employees praise pre-retirement planning seminar

What one word comes to your mind when someone mentions retirement? Many answer, leisure. Others, travel. For one recently retired employee, the word was dread.

Unusual reaction, you say? Not really. In fact, most people approach retirement with some healthy doubts about the possibility of success in adjusting to a new way of life.

Fortunately, gerontological studies on the value of retirement planning emphasize that those who plan ahead enjoy greater satisfaction in all areas of their retirement living than those who do not.

That's why nine years ago the AEP Service Corporation began offering its employees free pre-retirement planning services as a benefit.

Bill Irving, director, Personnel Services, and Mary Cofer, manager, Equal Employment Opportunity, evaluated proposals from several consultants in 1979 and chose Retirement Advisors, Inc., to develop a one-day seminar for AEP employees and their spouses who were approaching retirement. Variations of that original program have been adopted by most of the operating companies. Appalachian Power began offering its pre-retirement seminar in 1986.

"We have customized the program to what we believe meets the needs of our people," says Ed Bradley, human resources director for Appalachian.

Every Fall, employees age 60 or older and their spouses are invited to attend a one-day seminar at comfortable, off-site locations in the Charleston and Roanoke areas. This year approximately 113 employees and their spouses have been invited to either a program in Charleston on November 7 or in Roanoke on November 9.

Speakers from Appalachian and local organizations offer information on several aspects of retirement life. Topics include adjusting to change, Social Security and Medicare benefits, company benefits, health, estate planning, etc.

Speakers are handpicked to relate to their specific audience and to present the information, no matter how detailed, in a manner that laymen can under-

stand.

Attendance is voluntary and every employee age 60 and over is eligible to attend once, Bradley said. Employees who decline the invitation are invited again the following year. Early planning, however, is encouraged.

"You can't really start too early," Brad-

Appalachian retirement statistics for 1988

- 108 employees retired
- Average service at retirement was 37 years
- Approximately 1800 people receive monthly pension checks

OIP third quarter winners announced

At the end of the third quarter of 1989, employees had turned in Operations Improvement Program (OIP) proposals which will result in savings of \$3,465,719 to Appalachian Power. This is 68.5 percent of the projected goal for the year.

GO Accounting leads the company with 215.5 percent of goal reached. Ten other locations have attained 100 percent or better of their savings goals.

Employees who submitted the top OIP proposals for the third quarter and their prizes are:

Division — first place, 5 shares of AEP stock each to Tom Owen and Dick Snedegar of Roanoke; second place, 5 shares, Rodger Woodrum of Charleston.

Plant — first place, 10 shares to Wesley Morrison, Centralized Plant Maintenance; second place, 3 shares each to Tom Brooks and Bill Mattox, also of CPM.

General Office — first place, 3 shares each to Frank Bonds, Jr., Buren Carter, Larry Fulp, and Roger Law, GO Accounting, Roanoke; second place, 5 shares, Don Linkous, GO T&D Communications, Abingdon.

Safety proposals — first place, \$100 savings bond to Robert Wilkinson, Centralized Plant Maintenance; second

place, \$50 bond, Doug Forbes, GO Human Resources, Roanoke. □

ley said. "Even our youngest employees need to think well ahead to assure a secure retirement. "The idea behind it," Bradley added, "is that you need at least several years before retirement to start getting things in place." With that in mind, the material presented has a long shelf life for future reference as well as immediate application. Participants walk away carrying a portfolio of brochures and fact sheets they can tap for more information on their own.

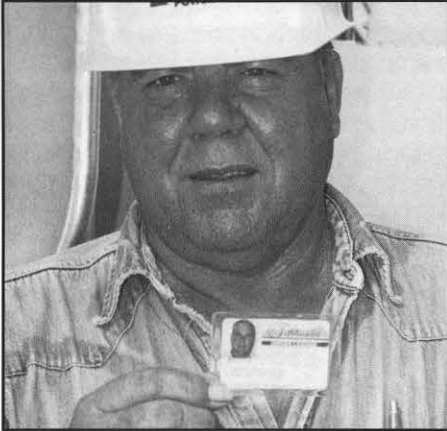
Reaction to the program has been encouraging. Since the first Appalachian seminar was held in 1986, 447 employees and spouses have attended. Evaluation forms turned in at the end of each meeting have brought compliments. □

Moore joins Wise Owl Club



John D. Moore, Abingdon meter electrician A, has earned membership in the Wise Owl Club of America, sponsored by the National Society to Prevent Blindness. The safety glasses he was wearing prevented Moore from receiving a serious eye injury when an electrical flash occurred while he was removing a single phase socket meter.

Russell earns first commercial driver license



Sam Russell

Sam E. Russell, Kingsport line crew supervisor NE, is the first employee in the AEP System to earn a commercial driver's license (CDL).

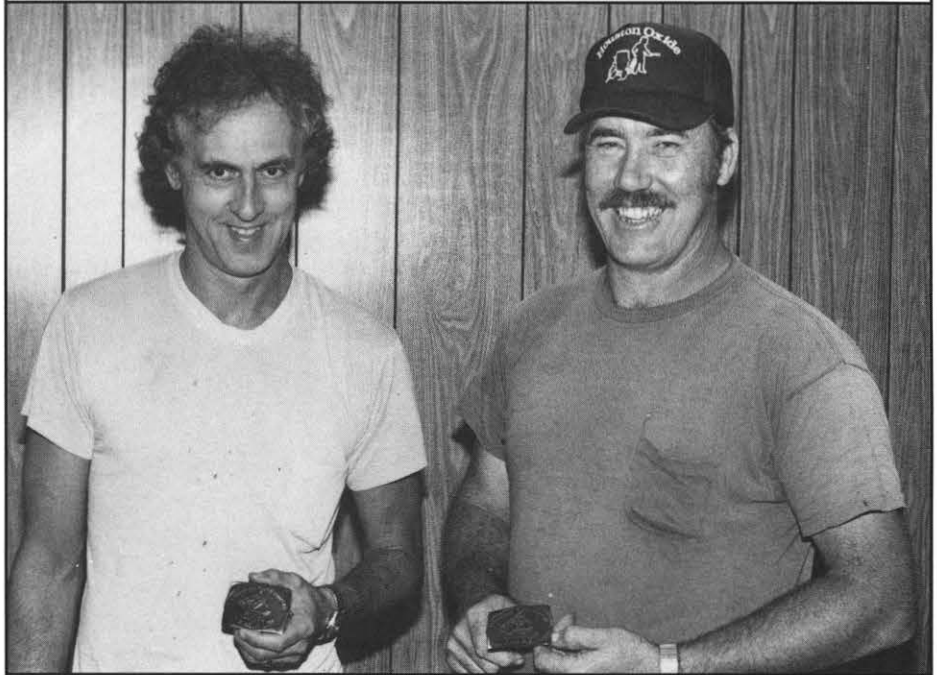
Under the federal Commercial Motor Vehicle Safety Act of 1986, all drivers of commercial vehicles will be required to earn a CDL. The CDL program is administered by each state government. It went into effect in Tennessee on July 1 and in West Virginia on October 3 of this year. It will become effective in Virginia on January 2, 1990. Drivers of large line and bucket trucks in the AEP System are affected by this law.

To earn a CDL, an applicant must take a general knowledge test, special knowledge tests for endorsements necessary for the class and type of commercial vehicle he will drive, a vision test, and skills test including pre-trip inspection and road test in the kind of vehicle he plans to drive.

You are classified as a commercial driver if you drive a vehicle that:

- 1) has a manufacturer's gross vehicle weight rating or gross combination weight rating of 26,001 lbs. or more or
- 2) is designed to carry 16 or more passengers, including the driver or
- 3) carries hazardous materials required by federal law to be placarded. There are some situations, however, when a person who drives a vehicle that fits the above description may not have to meet these new requirements. □

Morris, Plumley buckle up for safety



Greg Morris, left, and Dwight Plumley, welders first class at Central Machine Shop, escaped serious injury because they were wearing seat belts when involved in a traffic accident. The pair were en route to Cook Plant when their truck was rear-ended. The impact did \$6500 damage to the truck, knocking it into the car in front and starting a chain reaction of impacts. They have been presented "I Buckled Up" awards from Appalachian Power.

3 safe years for GO Hydro



Employees of GO Hydro, on July 12, reached the milestone of three years without a disabling injury. Larry Gearhart, manager hydro generation, commented, "The significance of this accomplishment can only be realized when we think of the diversity of our crews and office personnel who work in 11 different hydro plants spread over three states. More importantly, the fact that these employees have been able to go home from work to their families with no serious injuries during these three years is the real measure of this accomplishment." Hydro employees were awarded Ray-O-Vac flashlights for their achievement. Pictured here are, l. to r., Judy Emery, hydro clerk B; Tim Earhart, hydro engineer senior; and David Childress, hydro engineer senior.

Update

PSC approves rate reduction in WV

The Public Service Commission of West Virginia has approved Appalachian Power Company's request to reduce rates to its West Virginia customers, effective October 1.

The request was made in connection with the company's filing of a report on its fuel costs for the year ending September 30 as well as a projection of those costs for the coming year.

The reduction amounts to \$15.4 million. For residential customers, this decrease is 13 cents for each 100 kilowatt-hours used. □

APCo, KPCo sponsor Neighbor programs

Appalachian Power and Kingsport Power Companies again will sponsor Neighbor-to-Neighbor Programs to help people in their service areas, who are in difficult circumstances, pay their winter electric bills.

Appalachian shareowners will match customer contributions up to \$37,500 each in Virginia and West Virginia. As in previous years, the disbursement of funds will be administered by the Virginia Department of Social Services and the West Virginia Department of Health and Human Resources which also determine eligibility of the recipients.

Kingsport Power shareowners will match contributions up to \$2,500. The Kingsport Area Hawkins County Chapter of the American Red Cross will determine the eligibility of those who receive energy assistance, and the Kingsport Community Ministry will disburse the funds.

A brochure describing the Neighbor-to-Neighbor Program will be inserted in customers' electric bills beginning in November. A space will be provided on electric bills so that customers can indicate that they want to make a donation. The amount donated then can be added to their regular electric bill payment. Customers who want to make

separate contributions may make their checks payable to the Neighbor-to-Neighbor Program and send them direct to the power companies.

Appalachian Power began its Neighbor-to-Neighbor Program in 1982, and 23,035 families in its service area have benefitted from donations of nearly \$1,364,000. Kingsport Power's Neighbor Program began in 1986, and 626

Tennessee families have been helped by donations of more than \$57,300.

The power companies and the service agencies share the administrative costs of the program so that all funds go directly to help those in need.

As in the past, Deloitte Haskins & Sells has volunteered its services to audit the Neighbor-to-Neighbor Programs at their completion. □

My idea counted,

Judy Phillips
meter electrician C
Huntington



yours can too.

oip
OPERATIONS
IMPROVEMENT
PROGRAM

AEP
**APPALACHIAN
POWER**

Hurricane Hugo affects service to 195,000 APCo customers

The outer reaches of Hurricane Hugo moved into Appalachian Power Company's service area on Friday morning, September 22, felling trees and downing electric lines which left nearly 195,000 customers without power at various times. In terms of devastation to company facilities, the storm was described by many as the worst in the company's 63-year history, affecting five of its nine divisions. Damage to company facilities is estimated at \$5-million.

The storm moved into Virginia about 4 a.m., with outages starting to occur two hours later. With the storm's center near Galax, it moved northward in a swath extending from Roanoke on the east to Abingdon on the west. Once Hugo reached West Virginia, it caused considerable damage and numerous outages in Bluefield, with a lesser number in Beckley. Because the intensity of the storm diminished as it moved across the mountains, trouble was light in Charleston and Huntington Divisions.

At the height of the storm, approximately 131,000 Appalachian customers were without electrical service (93,500 in Virginia and 37,500 in West Virginia). Winds gusting up to 77 mph caused trees to break or uproot and fall across conductors, breaking poles and damaging conductors and other hardware. Because the ground was heavily saturated from rain, the high winds caused many trees — especially tall



A huge tree limb fell on Oakhurst Avenue in Bluefield, taking utility lines with it. Photo courtesy Bluefield Daily Telegraph.

pinetrees — to uproot and fall.

Outages included 122 34.5 kV and 12 kV distribution circuits; 27 88 kV, 69 kV, 46 kV, and 34.5 kV subtransmission lines; 4 138 kV transmission lines, and innumerable 34.5 kV and 12 kV distribution tap lines and individual services.

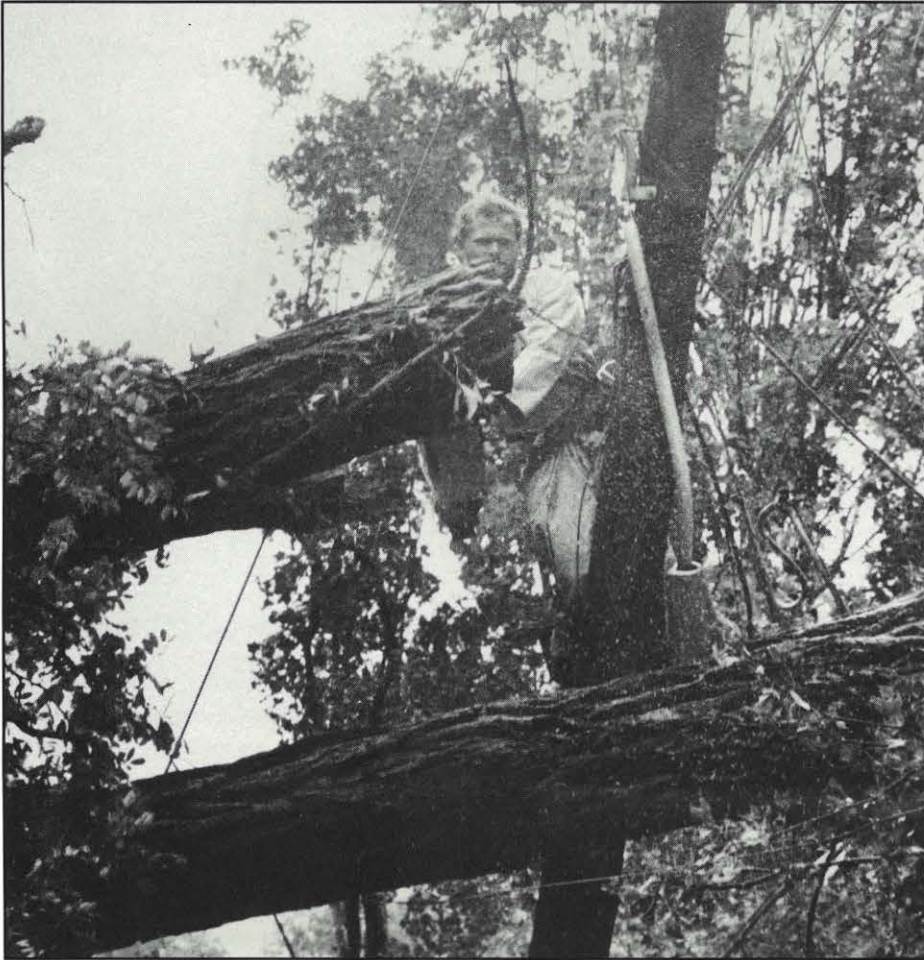


The Cloverdale-Jackson's Ferry 765 kV line locked out but had no sustained trouble. Since many lines/circuits suffered multiple problems, the number of line and circuit outages listed above does not accurately represent the degree of the trouble. Transmission line fault analyzers, helicopters and foot patrols were utilized to locate problems. Customers reported many of the distribution outage locations.

Full use was made of each division's personnel and assigned contractors. In addition, 111 contract crews and 19 company crews were brought into divisions needing additional assistance. These crews were shifted from one division to another as needed.

The largest number of outages in the Abingdon Division was in Smyth County, with 9,971 customers affected. Despite massive efforts, some customers did not have service restored until Monday, September 25, due to the extensive damage.

As heavy rains and wind gusts of 70 mph moved through the Beckley Division, trees were downed and distribution and subtransmission lines broken. At its peak, service was interrupted to approximately 18,000 customers in the



An unidentified worker saws a tree on Marion Avenue in Tazewell in an effort to open the street to traffic. Photo courtesy Jim Talbert, Clinch Valley News, Tazewell.

Beckley, Oak Hill, and Rainelle areas. The last ten outaged customers were restored to service on Sunday, September 24.

By 2 p.m. Friday, the center of the storm passed through Bluefield Division. Most of the outages were in the Bluefield, Princeton, and Tazewell areas. Only Grundy reported no outages. Four subtransmission lines and 17 distribution circuits were outaged; 65 poles and 26 crossarms broken, and 518 spans of primary downed. After peaking at 25,000 customers out at noon on Friday, all but three customers had been restored by nightfall on Monday. These were placed back in service on Tuesday morning.

The high winds from Hurricane Hugo interrupted service to only 1,850 customers in various locations in Lynchburg Division. Service to all affected customers was restored by late Saturday

evening.

When the storm centered in Pulaski Division, damage in all areas was extensive. In some places, winds were in excess of 100 mph. Trees twisted and broken in clumps suggested that some tornadoes accompanied the hurricane. Fifty-one out of 75 distribution circuits were locked out due to falling trees on lines and broken poles. These locked out circuits interrupted some 67,329 customers or about 76 percent of the division's customers. Approximately 4,500 customers on other circuits also were interrupted. Numerous subtransmission circuits locked out and two subtransmission towers were downed. Some 314 broken poles and 116 damaged or burned transformers had to be replaced and 4,350 spans of wire replaced or repaired. All customers were restored to service by noon on September 30.

At the height of the storm, 34 distribution circuits were completely interrupted in Roanoke Division, affecting 64,000 customers. High winds with gusts up to 77 mph caused trees to break or uproot, falling across electric lines and breaking conductors and poles. Damaged facilities that required replacement included 84 poles, 27 overhead line transformers, 2 padmount transformers, and large quantities of conductor and associated hardware. By 11:30 p.m. on September 26, all service was restored except for the FAA tower on Fort Lewis Mountain. The tower service was restored on the afternoon of September 28.

Once Appalachian restored service to all of its customers, 16 APCo crews were sent to Sumpter, South Carolina, to help out the hurricane victims there. All its contractor crews also were released so they could help. Ocal Smith, Princeton line crew supervisor NE, said, "It was the worst disaster I have ever seen. Carolina Power & Light was real pleased with our equipment and with our men. They had never seen a woman line mechanic before, and they took pictures of Judy Wilmoth, Charleston line mechanic A, climbing a pole to use in their employee publication. CP&L also is having special hats made to send to those of us who helped out."

Columbus Southern Power sent 27 employees and 14 line vehicles and released 70 contractor employees to the Charlotte, North Carolina area at the request of Duke Power Company. Ohio Power released 60 contractor employees in response to Duke's urgent request but was unable to dispatch its own line crews because of ongoing storms in central and northeastern Ohio. □

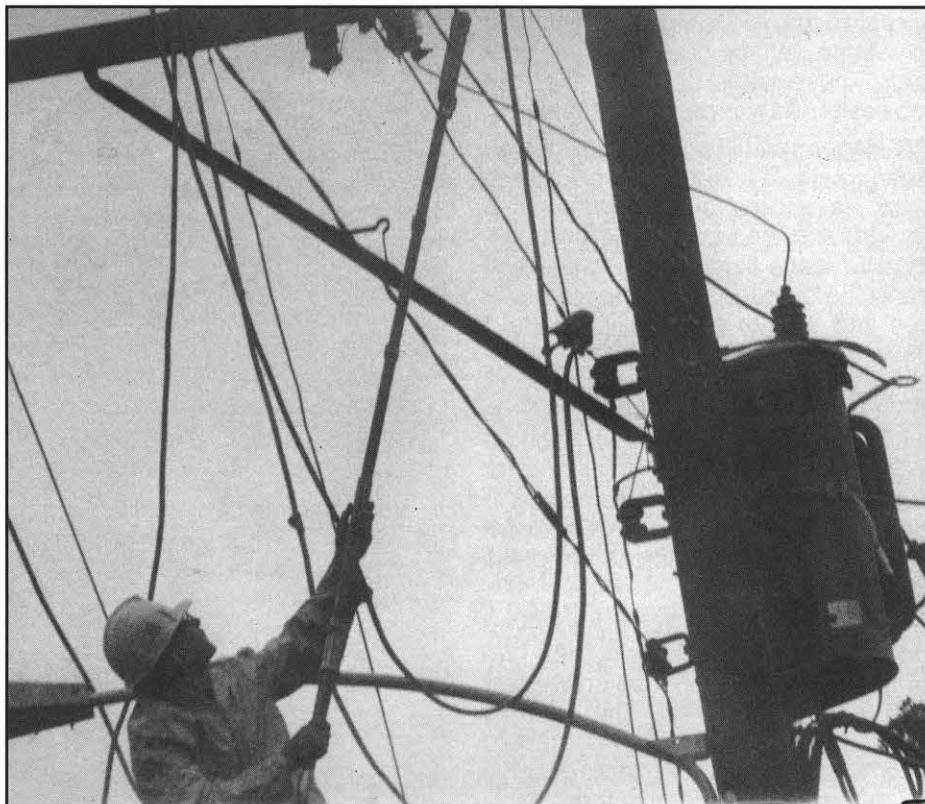
APCo folks were true heroes of Hurricane Hugo

With trees falling, power lines snapping, rain pouring and water rising on September 22 as Hurricane Hugo moved through portions of Appalachian Power's service area, many businesses were closed and some television and radio stations knocked off the air. Those who could remain indoors were grateful. Some were fortunate enough to continue working or enjoying leisure activities made possible by electricity. But others, whose homes were among the thousands without electric power, began calling Appalachian Power.

For hundreds of APCo employees and contract crews, it was the beginning of a week of working around the clock, often in inclement weather and dangerous situations, to get the power back on.

Earlene Poindexter, chief telephone operator, GO General Services, Roanoke, was off duty when she received a telephone call from Mary Nelson, senior telephone operator, saying, "Please, please come in." Earlene recalls, "I got here as soon as I could, and from then on the calls were just continuous as hard as we could answer. We kept the switchboard open around the clock. Mina Dillion, senior telephone operator, didn't even go home that night. She just went in the restroom and laid down on the couch for about three hours, then came back on. As far as I am concerned, the situation after Hugo would compare with the ice storm of 1979. Some customers who called in were impatient, but that's understandable because they had been off so long. The best we could do was try to get them a line to the Service Center. They felt that once they got us they were able to talk to somebody. I took lots of calls on the emergency line from Roanoke County and City and wrote down pages at a time and sent them to the Center."

According to Joe Whitehead, regional chief dispatcher, GO Operations, Roanoke, the first effects of Hugo were felt in the Fieldale area when a sub-transmission line locked out at 6:05 a.m. on September 22. "From there, the storm moved into the Pulaski Division," he said, "Before the day was over, we had numerous line operations and received over 2,000 printouts on



John Walters, Welch area servicer, works on the restoration of electricity in Tazewell following Hurricane Hugo. Photo courtesy Jim Talbert, Clinch Valley News, Tazewell.

our data acquisition system concerning alarm conditions. Our daily log was 102 pages long. We had one EHV, 10 transmission, and 13 subtransmission lines out of service not to mention the many distribution circuits out which were handled by the divisions. In some locations, trees had fallen on lines in 12 or 14 different places. Temporary repairs were made to a lot of the lines, and tree trunks were used for cross-arms on two of the 88 kV lines to get them back in service."

Whitehead added, "With the extent of the damage to the lines in our dispatch area, I think the divisions, General Office, and contractors did a tremendous job in restoring service to customers. Fortunately we did not experience any sustained trouble on station equipment, which would have prolonged a lot of the outages."

Joe Weddle, Pulaski T&D superintendent, said, "Hugo probably is the worst storm ever to hit the Pulaski Division. Its destruction was evident in every operating area with Hillsville and Galax the hardest hit. Our people did a great job

of directing the enormous amount of outside help that we received. I know they join me in thanking each company and contractor employee. Everyone worked long, hard hours to restore service to our customers and did so without a serious injury. I'm proud to be a part of this organization."

Regina Lowman, Galax customer services representative B, recalled, "I worked 74 hours in addition to my regular 40 hours that week. In general, they had me working 16-hour shifts. I would have worked even more hours if called upon. Many of the customers who called or came by had only six words to say regarding our repair efforts. Those six words were, 'Thank you, thank you, thank you.'"

Richard Downey, Roanoke engineering technologist, commented, "While working in the Springwood area of Botetourt County, I was pleased with our customers' cooperation and willingness to point out trouble areas such as trees on the power lines. Even though most of these people had been without electric service for 48 hours, they seemed

to realize that APCo was doing its best to restore service as quickly as possible. Those helpful attitudes made our job easier and was much appreciated."

Bill Hagerman, Roanoke right of way agent, said, "I had the opportunity to work as a company representative (guide) and lead contract crews during Hurricane Hugo. I got to see first hand the damages to company facilities and also to personal property. I have worked several bad storms — ice, wind, lightning, and the flood of '85, but the areas I worked in this time had the worst damage of any. I worked in Pulaski for two days and Hillsville for two days. It was very heartbreaking to drive into an area and see trees at least 100 years old down across the poles and lines.

"I was very lucky to have had three good contract crews to work with. Two of these were Stackhouse crews and one was a Pike crew. The contract crews sometimes get taken for granted in a time like this, but they deserve more thanks than we give them. Most of them did not come with enough clothes to work day and night in rain, cold, and all other weather conditions. It was very embarrassing to them to run out of clean clothes and to keep working day and night.

"We did our best, and I know we made a lot of friends that will remember the long hard hours that we worked. It was very rewarding to see a whole valley or hillside light up after working several hours in the dark and to hear someone holler a great big 'thank you' that echoed in the quiet night. That's when we receive our reward!" □

Dear Fellow Employees:

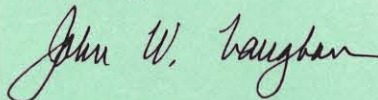
"Our ability to supply the nearly 795,000 Appalachian Power customers a high degree of continuous and reliable electric service is always challenged and made more difficult by severe and unusual weather conditions. Yet it is always in these moments of adversity that the dedication and skills of all our employees rise to the occasion.

This certainly was true during the days following September 22, when Hurricane Hugo passed through a portion of our service area. Employees from throughout the company and our outside contractors turned in a truly outstanding performance in the restoration of service to approximately 195,000 customers. Long hours were worked by many, and a great deal of effort was expended to treat our customers courteously.

There have been many favorable comments and letters from customers attesting to this and expressing appreciation for your performance.

I wish that I could personally thank each of you and express my appreciation for the part you played in this effort. Since this is not physically possible, I hope you will accept this brief note as a measure of my appreciation for a job well done.

Sincerely,



John W. Vaughan
President

Mountaineer folks send supplies to hurricane victims in South Carolina

"Let's show we care." That was the attitude that Mountaineer Plant employees displayed when they learned of the destruction caused in the southern states by Hurricane Hugo.

On September 26, employees learned from a local church that a tractor-trailer from Columbia, SC, would be in the area on September 29 to pick up supplies and donations from various organizations which wanted to send care packages to the Carolinas.

Arrangements were made to have Mountaineer Plant included as a pickup point. A list of desperately needed items was posted throughout the plant for employees' information. Everything donated was boxed and stenciled "From Your Friends at Mountaineer Plant, New Haven, WV." A collection of \$200 from employees along with a \$100 donation from their "Adopt-A-Family" fund was used to purchase canned foods.

When the tractor-trailer arrived, the driver turned out to be John Carry, son of Harry Carry, Mountaineer Plant maintenance mechanic B. He explained that the items would be going to towns between Charleston and Myrtle Beach which, because of no publicity, were not getting any supplies from outsiders.

As a result of the Mountaineer employees' generosity, the trailer was one-quarter full when it departed the plant. On October 10, a postcard from a resident of Folly Beach, SC, arrived at the plant, expressing thanks for the items received. The sender added, "We had three feet of water, mud, crud, and junk floating in our den. The shovel came in real good. We have no electricity yet. We have city water enough to eat. Millions of trees are down and thousands of roofs are off. We are sleeping on the floor." □

Customers long on praise, short on criticism

Hurricane Hugo is now history, and it's back to business as usual for Appalachian Power employees and the approximately 195,000 customers who were without electricity because of it.

Many customers took the time to write or call about the events which took place September 22 and the days following. A few of the comments are shared below:

"We don't give enough thanks or thought to our people who keep our utilities going. The passing of Hugo has made us think more about them. They have worked long, hard hours. Someone said, 'Oh, they get paid big for it.' Sure they do, but they deserve it. Just try going out in all kinds of weather, day or night, and working in those conditions. The ladies at the power company, even though they were working night and day answering phones and calling to check trouble and no doubt were hassled about getting power back on, were so courteous and nice. Thanks again, ladies and gentlemen, for a job well done." — Marion

"Thanks for your good work and kindness in going to South Carolina. We have a son living in Summerville, SC. Believe it, my husband and I are really grateful to all of you. May God bless your company and bring all your workers back safe." — Rainelle

"We send you very special thanks for the patient and kind way we were treated by Appalachian Power employees during and after the big storm. The big repair truck came up on the hill, and the men very kindly explained our power would be restored as soon as they could find the trouble though it might take a long time. Within a few hours the lights came on. That night APCo called to see if our power had been restored. With all the hard work and emergencies facing APCo at the time, that special concern for two old customers really touched my heart. I think the courteous way we were treated is an example of APCo's attitude toward customers." — Princeton

"God bless your leadership in our last days which we are spending here on earth now. I feel you are a fine example for other utility companies to follow. God will surely welcome your com-

pany into His courts. Thanks for making your customers happy." — Bluefield

The East River Flower and Garden Center sent a floral arrangement to the Bluefield office, with this message: "We appreciate you and your employees' exhausting labor during the recent weather crisis."

"All too often you receive a letter bitterly complaining about some selfish problem. For the record, this is a heartfelt thank you, one and all, for the great efforts made to restore electricity to your customers deprived of electric power by Hurricane Hugo. My parents are elderly, and I was very concerned for their safety after the storm had passed. One of your employees, Willie Gardner of Hillsville, not only assisted in getting electrical current restored to their home; but, during the few hours he had at home during this crisis, he cared for them as if they were his parents. That goes beyond neighborliness — that is godliness! Mr. Gardner was not the only member of your staff that was kind, understanding, and concerned about the older residents of Carroll County. I live and work in Boone, NC, which was rather hard hit by this hurricane. The power companies in this area are estimating ten days to two weeks to get some of the rural areas back in operation. That makes 48 hours restoration time that your company needed seem like a miracle."

"I want to thank you, your staff, and any outside contractors who may be responsible for repairing the damage done by Hurricane Hugo. I live in Floyd County and did not have power restored until four and one-half days after it was interrupted. However, I did see large groups of workers out on the road early each morning and late each night or taking a dinner break at 9:30 on Sunday night before going out into the cold and rain again. Some member of my family called, stopped by your office, or talked with work crews each day of the power outage. Despite the pressure everyone was under, we were always treated with courtesy and sympathy. We were given no false promises but did receive encouragement. My family and I are very much aware of the effort that was put forth by these

people, from those who answered the telephones to those who strung new wire in jungle-like conditions in some cases." — Floyd

"Our prayers have often been offered since the hurricane for strength and safety for those who are working these long hours, often in very dangerous situations. We will continue to pray for them." — Riner

"To the linemen and all the people who worked late and long to restore our power after Hugo — thank you. You are now at the top of my list of Most Important People. Thank you for your fine work."

Ed White of Floyd County, who is a typographer for the *Illuminator*, commented, "When I called in, the people I talked to were both informative and helpful, which surprised me. The lady I talked with the first time was a meter reader, who had been working long hours taking telephone calls. She told me that Floyd had been really hard hit and that it probably would be days before full power was restored."

"A team of working men, headed by K. P. Wright, came to my home on occasion of the recent tropical storm caused by Hurricane Hugo. They calmed a potentially vicious dog while dispensing with fallen trees on power lines and eliminating one hot wire which was torn loose by the storm. They worked quickly, efficiently, and politely in the face of total exhaustion from working the entire night before. These men deserve the utmost praise. In any way that your company can show them its appreciation for hard, dangerous, exhausting, and dedicated service it should be shown." — Roanoke

The Roanoke County board of supervisors issued a proclamation expressing appreciation to those who worked to restore electricity following Hurricane Hugo. Letters of appreciation also were received from the Galax-Carroll-Grayson Chamber of Commerce and the Montgomery County board of supervisors. □

Friends We'll Miss

Ollie Brown Murphy, 95, retired Roanoke appliance serviceman A, died September 6. A native of Chalk Level, Virginia, he was employed in 1920 as a streetcar conductor for Roanoke Railway and Electric Company, an Appalachian predecessor. He retired in 1959. Murphy is survived by three sons, two daughters, 13 grandchildren, and 20 great-grandchildren.

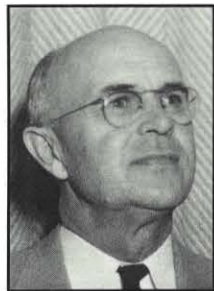
William V. Hess, 88, retired Charleston working foreman, died September 8. A native of Ansted, West Virginia, he began his career in 1922 as a utility man and elected early retirement in 1963. Hess is survived by two sons, four daughters, eight grandchildren, ten great-grandchildren, three sisters, and one brother.

Verlin R. Parris, 74, retired Abingdon auto repairman A, died October 9. A native of Washington County, Virginia, he joined Holston River Power Company as an assistant hydro operator A in 1945. The company was taken over by Appalachian two years later. Parris retired in 1976. He is survived by his wife Helen, Route 1, Box 332A, Meadowview, VA; two sons; one daughter; ten grandchildren; six great-grandchildren; and one brother.

Henry M. Jones, 66, retired Lebanon general servicer, died September 16. A native of Russell County, Virginia, he was employed in 1947 as a laborer in the-then Bluefield-Clinch Valley District and elected early retirement in 1984. Jones is survived by his wife Jane, Box 447, Honaker, VA; two sons; and one sister.

Charles F. Johnson, 57, Charleston customer accounts representative B, died September 28. A native of Charleston, West Virginia, he began his career in 1956 as a meter reader. He has been on long term disability leave for ten years. Johnson is survived by one son and three daughters.

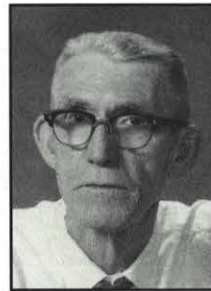
Edgar B. Norris, 71, retired Huntington meter service mechanic, died August 24. A native of Jackson County, Ohio, he joined Appalachian in 1942 as a laborer and elected early retirement in 1979. Norris is survived by his wife Maudie, P. O. Box 166, Culloden, West Virginia; six sons; and two daughters.



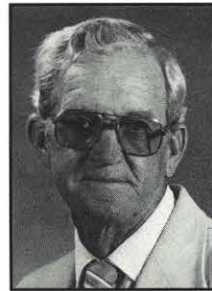
Murphy



Hess



Parris



Jones



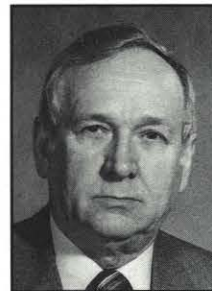
Johnson



Norris



McBride



Hensler

Aubrey Wilson McBride, 76, retired Fieldale automotive mechanic A, died August 29. A native of Franklin County, Virginia, he was employed in 1948 as an auto mechanic helper and retired in 1978. McBride is survived by his wife Ruby, 504 Patsy Avenue, Collinsville, VA; two sons; one daughter; five grandchildren; and one brother.

Glen L. Hensler, 64, retired Philip Sporn Plant operations superintendent, died October 1. A native of Radcliff, Ohio, he was hired in 1949 as a coal handler and elected early retirement in April of this year. Hensler is survived by his wife Eula, 480 Lincoln Street, Middleport, Ohio; one son; two grandchildren; five sisters; and four brothers.

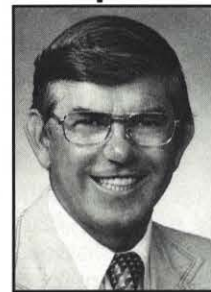
William Bondurant, 78, retired Kanawha River Plant maintenance man, died September 21. A native of Handley, West Virginia, he was employed in 1947 as an electrical maintenance man B and retired in 1970. Bondurant is survived by his wife Mary, Route 2, Box 185A, Milton, WV; three sons; seven grandchildren; one sister; and one brother.

Azel Carl Walters, 88, retired Huntington station man B, died October 2. A native of Ona, West Virginia, he began his career in 1919 as a lamp trimmer and retired in 1966. Walters is survived

by his wife Monna, 110 E. 3rd Court, Chuluota, Florida.

Oscar Endicott, 85, retired Huntington general serviceman, died August 16. A native of Job, Kentucky, he joined Appalachian in 1928 as a groundman and retired in 1959. Endicott is survived by his wife Beulah, 1311 Broadway Avenue, Lehigh Acres, Florida. □

Jack Lloyd, retired APCo vice president, dies at 70



Jack Lloyd, 70, retired vice president of Appalachian Power Company, died October 19 after a long illness.

A native of Longacre, West Virginia, he began his career in 1940 as a clerk in Charleston. He served in numerous capacities in Charleston and Roanoke before being promoted to Bluefield division manager in 1970. He was named a vice president in 1975. Lloyd went on long term disability leave in 1980 and retired in May 1984.

Lloyd is survived by his wife Lucille, 1406 Ventura Place, Mount Pleasant, South Carolina, and two sons. □

Retirements

Elizabeth Harrison

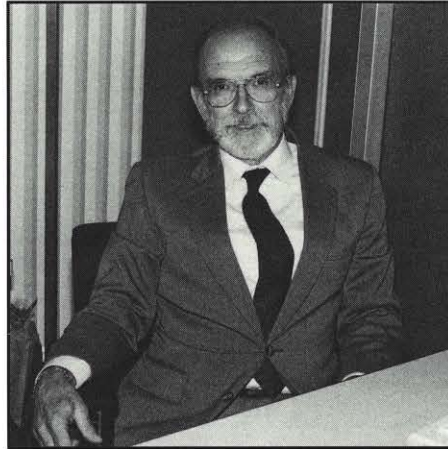


Elizabeth Harrison, secretary-stenographer B in GO T&D Civil Engineering, Roanoke, plans no big change in her life-style after early retirement on November 1. "I'll just be going on like I have been except that now I'll be working without getting paid for it," she laughs.

Elizabeth is one of a countless number of National Business College students who chose a career with Appalachian Power. She joined GO T&D in 1951 and, except for a year off when her son Greg was born, spent her entire career there. She worked first in the Station Section, then in Civil Engineering. "The work has certainly been interesting," she says. "I've made a lot of friends, and I'll miss them."

Elizabeth enjoys making Christmas decorations and other crafts to sell when her church, Burnt Chimney United Methodist, has its bazaar. She took a correspondence course in art a few years ago and plans to devote more time to that hobby. □

Cecil Evans



Cecil Evans, St. Albans office supervisor, elected early retirement on November 1 after 42 years' service. He also worked in Beckley, Whitesville, and Charleston during his career.

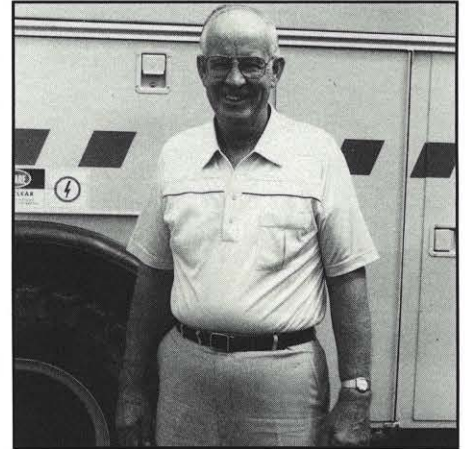
"The last 25 years here at St. Albans have been the most interesting," Cecil says. "This is a growing area, and there was more challenge here. When I came, there were 15,000 accounts with four clerical employees. Since then we have grown to around 31,000 accounts with seven clerical employees." He adds, "What I've enjoyed the most is the people I've worked with."

Cecil notes, "I am most appreciative of the medical benefits the company offers. At least twice it has been a life-saver to the family."

Cecil and his wife Gloria plan to spend the first month of retirement in Florida. "We'll come back here for Christmas," he says, "and play it by ear from then on. Now we won't have to schedule our trips around weekends and vacations."

The couple attend St. Andrew United Methodist Church in St. Albans. Cecil says, "We may get more involved in volunteer work there." They have two daughters and four grandchildren. □

Fred Royal



"Appalachian was real good to me, and I would like to thank the company," says Christiansburg Meter Reader Fred Royal, who elected early retirement on November 1.

Fred was employed in 1951 as a utility operator at the Radford Army Ammunitions Steam Plant. When Hercules took over operation of the plant from Appalachian, he stayed on in the power house until the meter reading job opened up 17 months later.

"I enjoyed reading meters," Fred declares. "I got to see different parts of the country, meet people, breathe fresh air, and sleep at night because of no shift work. I always was down at the office and had coffee made before anyone else came in. I wish I could have stayed until I was 65, but my legs gave out so I had to give it up." Fred has been on long term disability leave since December 1987, but Pulaski Division employees still talk about his skill at making gravy.

Fred's retirement plans include "staying dry and warm and out of pain." He is a member of the Main Street Baptist Church in Christiansburg and the Masonic Lodge. Fred and his wife Sylvia have one daughter. □

Harold Thomas



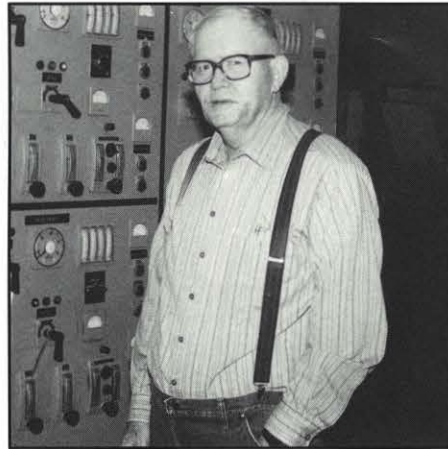
Bluefield Head Custodian Harold Thomas retired on November 1, but he still plans to keep a watchful eye on the main office building. "I live just down the street," he says, "so I can see who comes and goes at all hours."

Harold first worked for Appalachian in the early '50s after being laid off from the railroad. He was recalled but, after another layoff, came back to Appalachian on a permanent basis in 1971. "There's no way like the Appalachian way," he states.

An amateur featherweight boxer in his younger days, Harold still enjoys the sport and tries to watch all the matches on television. "I had a pretty fair record," he says modestly. "Before Appalachian moved into the building on Bland Street, other businesses were located there. I remember training in a gym on the fourth floor where the garage is now."

Harold intends to stay active during retirement. "I'll be doing something. I'm not going to retire and just give up," he says. A member of the John Stewart Methodist Church, Harold and his wife Doris have five children and seven grandchildren. □

Jim Poore

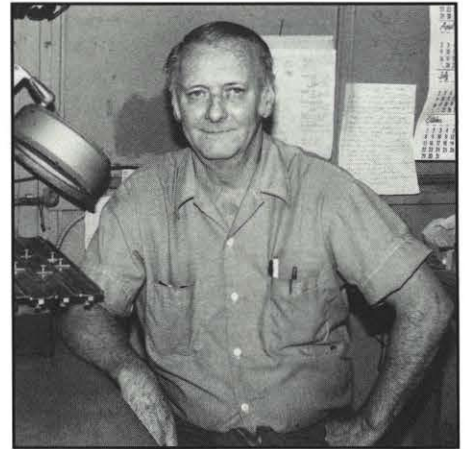


"Working with the people is what I'll remember the most about my years here," says Kanawha River Plant Unit Supervisor Jim Poore, who elected early retirement on November 1. "Forty years is an awful big chunk of your life and it's hard to leave, but I'm looking forward to retirement."

Jim began his career in 1949 as a watchman at Cabin Creek Plant and transferred to Kanawha in 1960. "I like the Operations end of the business," he says.

"The first thing I'll have to do is learn to drive in the daytime traffic," Jim jokes. "Most of my driving has been done after work." He plans to catch up on his reading, do a little hunting, and travel with his wife Patsy. A Marine veteran of both World War II and the Korean War, he is a member of the First Baptist Church in Chelyan. The Poores have one son and two grandsons. □

B. B. Briggs



Boyd "B. B." Briggs, Kanawha River Plant instrument mechanic B, has nothing but praise for the people he worked with before his early retirement on November 1. "It was a great group. I enjoyed working with them and think highly of them all. Everyone was helpful, and we got along great."

B. B. worked at the Cabin Creek Plant for a short time before being laid off. He began his permanent employment in 1954 as a laborer at Kanawha. "I was in Maintenance before I became an instrument mechanic," B. B. says, "and I've had some good jobs and some bad jobs like everyone else. I was fortunate to have 35 years without a disabling injury."

B. B. claims he has nothing special planned for retirement. "I'll just take it day by day. I have a little granddaughter to take care of while her parents work. I like to fish and probably will take up golf again."

B. B. and his wife Marjorie have two sons and one daughter. He served four years with the U. S. Navy. □

Promotions

GO T&D drafting, graphics functions reorganized

Various drafting and graphics functions within the GO T&D Department, Roanoke, were reorganized into a new section called the Engineering Graphics Section, effective October 1.

The existing Station Design Section was redesignated the Station Engineering and Design Section in recognition of increased responsibilities.

These new sections report to the GO transmission and distribution engineering manager. □

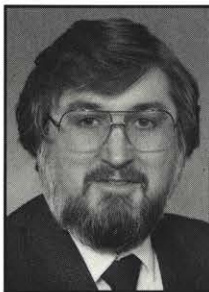
Donald R. Dent, station design supervisor, was promoted to station engineering and design supervisor, GO T&D Station Engineering Design, Roanoke, on October 1. He holds an associate in science degree in electrical engineering technology and a bachelor of science degree in electrical engineering from Bluefield State College.

Edwin O. Caldwell, computer graphics supervisor, was promoted to engineering graphics supervisor, GO T&D Engineering Graphics, Roanoke, on October 1. He holds an associate in science degree in electrical engineering technology from Virginia Western Community College.

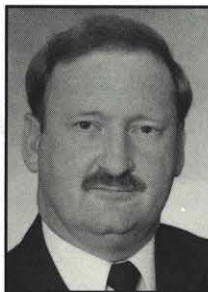
Thomas W. Ruble, drafting supervisor, was promoted to designer senior, GO T&D Station Engineering Design, Roanoke, on October 1. He holds an associate in science degree in electrical/electronics from Kent State University.

Larry T. Hubbard, designer, was promoted to drafting supervisor, GO T&D Engineering Graphics, Roanoke, on October 1. He holds an associate in applied science degree in mechanical engineering from Virginia Western Community College.

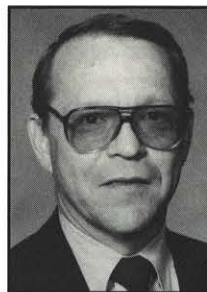
Richard B. Rader, station drafter A, was promoted to designer, GO T&D Station Engineering Design, Roanoke, on October 1. He holds an associate in applied science degree in mechanical engineering from Virginia Western Community College.



Dent



Caldwell



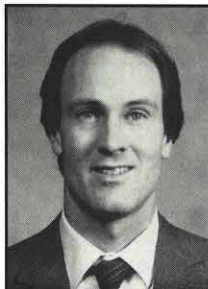
Ruble



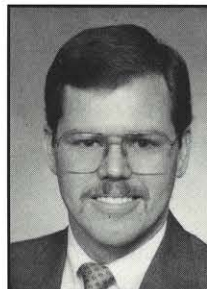
Hubbard



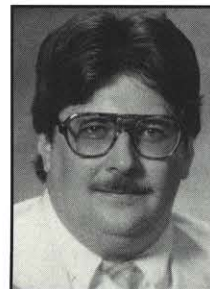
Rader



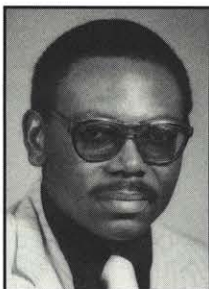
Wilson



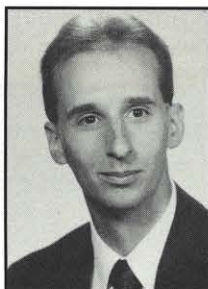
Brubaker



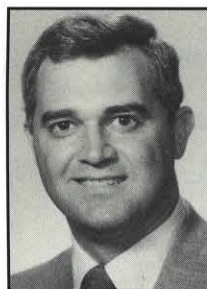
Kitchen



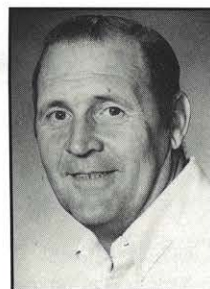
Holloway



Jones



Walker



Lester

Mike Wilson, electrical engineer, was promoted to electrical engineer senior in Pulaski on October 1. He holds a bachelor of science degree in electrical engineering from Virginia Polytechnic Institute & State University.

Jeffrey L. Brubaker, accounting staff assistant II, was promoted to accounting staff assistant, GO Accounting, Roanoke, on August 1. He holds a bachelor of science degree in accounting from Radford University.

Randy D. Kitchen, equipment operator A, was promoted to unit supervisor at Kanawha River Plant on October 1.

Charlie Holloway, line mechanic A, was promoted to line crew supervisor NE in Lynchburg on September 9.

Bob Jones, electrical engineer, was promoted to electrical engineer senior in Charleston on September 1. He holds

a bachelor of science degree in electrical engineering from Georgia Institute of Technology.

Frederic E. Walker, performance engineer, was promoted to performance engineer senior at John Amos Plant on September 1. He holds a bachelor of arts degree in psychology from David Lipscomb College and a bachelor of science degree in mechanical engineering from Tennessee Technological University.

Hubert Lester, line crew supervisor NE, was promoted to line construction and maintenance representative in Williamson on September 1.

John Amos

Edward Nester from utility worker to maintenance mechanic D.

Franklin Hayes from equipment operator C to maintenance mechanic D.

Kerry McFarland from utility worker to maintenance mechanic D.

Aubrey Asbury, Jr. from utility worker to maintenance mechanic D.

Rubert Sayre from utility worker to maintenance mechanic D.

David Honaker from utility worker to maintenance mechanic D.

William Meester, Jr. from performance technician junior to performance technician.

David Winowich from performance technician junior to performance technician.

Irene Goff from plant staff accountant junior to plant staff accountant.

Beckley

Michael Linkswiler from line mechanic B to line mechanic A.

Jeffrey Athey from line mechanic C to line mechanic B.

Bluefield

Sheila Cline from office messenger to meter clerk C.

Barry Harman from line mechanic D to line mechanic C.

Joe Johnson from line mechanic B to line mechanic A, Tazewell.

Clinch River

Jeffrey Fuller from maintenance mechanic D to maintenance mechanic C.

General Office

Kathy Simmons from centralized cash operator to centralized cash operator intermediate, GO Accounting, Roanoke.

Lloyd Vanhoose from transmission station mechanic D to transmission station mechanic C, GO T&D Station, Kenova.

Mary Ellen Hale from human resources clerk C to human resources clerk B, GO Human Resources, Roanoke.

Paul Michael Thum from transmission station mechanic C to transmission station mechanic B, GO T&D, Marmet.

Daryl Wayne Vaught from station operator D to station operator C, GO Operations, Abingdon.

Karl Lee Simpson from transmission station mechanic C to transmission station mechanic B, GO T&D Station, Kenova.

Michael Wayne Wray from transmission station mechanic C to transmission station mechanic B, GO T&D Station, Roanoke.

Stephen Coll from transmission mechanic C to transmission mechanic B, GO T&D Transmission, Bluefield.

Michael Kelly from staff accountant to accounting staff assistant II, GO Accounting, Roanoke.

Glen Lyn

Hunter Bradley from maintenance mechanic C to maintenance mechanic B.

Mark Perkins from maintenance mechanic D to maintenance mechanic C.

Ronald Shoda from utility worker B to utility worker A.

Michael Davidson from junior clerk to plant clerk C.

Russell Lowe from maintenance mechanic B to maintenance mechanic A.

Huntington

Homer Nance from line mechanic A to area servicer, Milton.

Robert Davis from line mechanic B to line mechanic A, Milton.

Keith Henson from line mechanic C to line mechanic B, Milton.

John Myers from marketing and customer services advisor to marketing and customer services representative, Point Pleasant.

Kanawha River

Dean Stone from utility worker to equipment operator C.

J. M. Creathers from equipment operator C to equipment operator B.

Geraldine Pack from equipment operator B to equipment operator A.

Kingsport

James McConnell from meter reader to line mechanic D.

Logan-Williamson

Sherry Scott from customer accounts representative C to customer accounts representative B, Williamson.

Brenda Headen from customer accounts representative C to customer accounts representative B, Williamson.

Lynchburg

Tim Moore from drafter C to engineering technician.

Mountaineer

Donna Morris from human resources clerk B to human resources clerk A.

Pulaski

Steve Knowles from department assistant-marketing and customer services to marketing and customer services advisor, Christiansburg.

David Williams from line mechanic C to line mechanic B.

Ricky Painter from line mechanic B to line mechanic A, Galax.

Jackie Lawrence from line mechanic C to line mechanic B, Galax.

Roanoke

Mike Lugar from station mechanic B to station mechanic A.

Carolyn Gordon from engineering technician to engineering technician senior.

Philip Sporn

Charles Johnson from barge handler to tripper operator.

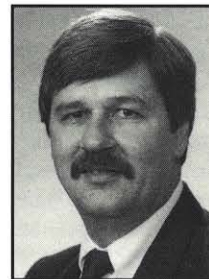
Tommy Simmons from crane operator to harbor boat operator.

Connie Staats from maintenance mechanic C to filter plant operator and sampler.

Richard Lake from conveyor operator to crane operator.

Kevin Riffle from coal handler to barge handler. □

Bush named Huntington Div. asst. manager



David T. Bush, assistant manager of the Charleston Division, was named assistant manager of the Huntington Division, effective November 1. He will succeed Fred O. Helm as division manager upon Helm's retirement on February 1, 1990.

A native of Fulton, Kentucky, Bush holds a bachelor of science degree in electrical engineering from Virginia Military Institute. He attended the American Electric Power Management Program at Ohio State University.

Bush began his career in 1969 as an electrical engineer in Roanoke. He was promoted to division meter superintendent in 1977 and to division energy services supervisor in 1983. He was named Huntington marketing and customer services manager in 1985 and was promoted to assistant manager of Charleston Division in 1988. □

Who's News

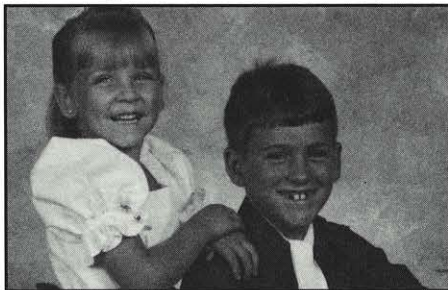
Abingdon

Gary McGee, Gate City area supervisor, was appointed to the board of directors for Southwest Virginia United Way. □

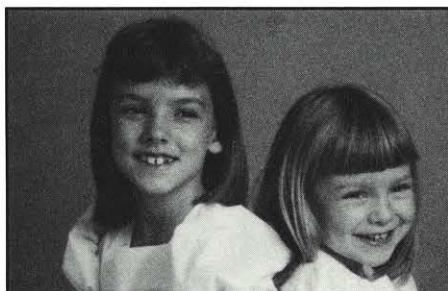
John Amos



Tommy, son of Tom Cloer, human resources assistant, completed a week at the U. S. Space Camp, NASA Space and Rocket Center, Huntsville, Alabama. Tommy's flight crew was the first in 1989 to score perfect on the simulated space flight.



Jessica and Joey Moore



Amanda and Jennifer McLaughlin

The children of Roger Moore, maintenance mechanic C, and Larry McLaughlin, control technician senior, were first

place winners in the show category of the West Virginia clogging championships. They are Jessica and Joey Moore and Amanda and Jennifer McLaughlin. Amanda and Joey as partners won second place in the buck and wing category. The children and their parents are members of the West Virginia Black Bear Cloggers of Charleston. □

Charleston

Wayne Pugh, marketing and customer services manager, was named associate member of the year at the Home Builders Association of Greater Charleston annual awards dinner. The award is presented to the most active member during the year.

Don, son of Bob Griffith, division superintendent, tied with two other people for the West Virginia chess championship. Each player had a tournament record of 4.5-1.5 with four wins, a draw, and a loss. Don has won or shared the title four times.



L. to r., Wilbur West, Howard Bowen, and Jane Abbott.

The Charleston Area Appalachian Retired Employees Association held its annual fall luncheon at the Rose City dining room, South Charleston. Wilbur West, retired Charleston meter electrician A, is president; Howard Bowen, retired Cabin Creek Plant office and stores supervisor, second vice president; and Jane Abbott, retired Charleston secretary-stenographer, corresponding secretary.

Jack Shaver, administrative assistant, received a certificate of appreciation from Richard D. Trumble, superintendent of Kanawha County Schools, for his efforts in promoting learning oppor-

tunities for students in the school system. □

Floral thank you



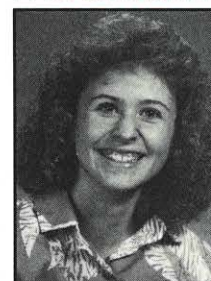
Robin Thompson, Charleston customer accounts representative C, received this flower arrangement from a satisfied customer. Robin assisted the customer in identifying the meter numbers to various locations served and explaining the billings.

Honesty pays

Honesty always pays . . . sometimes in cash!

While waiting in line to pay her check at a Wendy's Restaurant, Tammi Kirk, Charleston T&D clerk C, found a one hundred dollar bill near the cash register. Tammy asked the woman ahead of her in line if she had lost any money. After checking her pocketbook, the woman said yes and identified the exact bill amount. She was so appreciative of Tammi's honesty that she gave her a \$5 reward. □

Mountaineer



Lorrie, daughter of Bill Osbourne, barge handler, has been selected for inclusion in the 1988-89 edition of *Who's Who Among American High School Students*. □

General Office



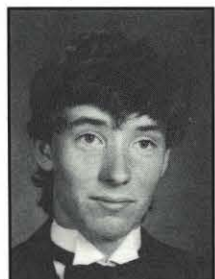
Eric, son of Alan Mizeras, industrial hygienist senior, GO Human Resources, Roanoke, is serving as an ammunition specialist at Ft. Richardson, United States Army Garrison, home of the

6th Infantry Division (light), near Anchorage, Alaska. He was named soldier of the month in March and August and was selected as Ft. Richardson's Special Troops soldier of the month for June. The battalion honor included a wooden engraved plaque and framed certificate. Eric also was honored at a special breakfast.

Richard Anderson, allocation supervisor, GO Rates & Contracts, Roanoke, was elected to the board of directors and named vice president and treasurer of Spring Run Swim Club, Inc., for the upcoming fiscal year.

Clay Peters, II, drafter C, GO T&D Civil Engineering, Roanoke, is interim pastor at Gravel Hill Baptist Church, Hardy, VA. He is awaiting ordination into the Southern Baptist Conference.

Lee Vaught, meter supervising engineer-lab, GO T&D Meter, Roanoke, was elected vice president of the Roanoke Valley Mended Hearts Club.



Brian, son of George Laurey, accounting manager, GO Accounting, Roanoke, was named a 1990 National Merit Scholar semi-finalist. He made a perfect score on the math portion of the screening test. A senior, Brian attends the Roanoke Valley Governor's School for Science and Technology and the Roanoke City School Center for Instructionally Talented Youth.

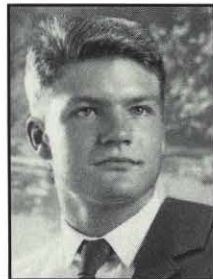
Brenda, wife of Steve Jamison, compensation and benefits manager, GO Human Resources, Roanoke, was selected for inclusion in the 1990 edition of Barron's *Who's Who in Interior Design*. She was cited for her outstanding professional achievement and excep-

tional services in the field of interior design. The citation commended Brenda's leadership and work with the March of Dimes Gourmet Gala.



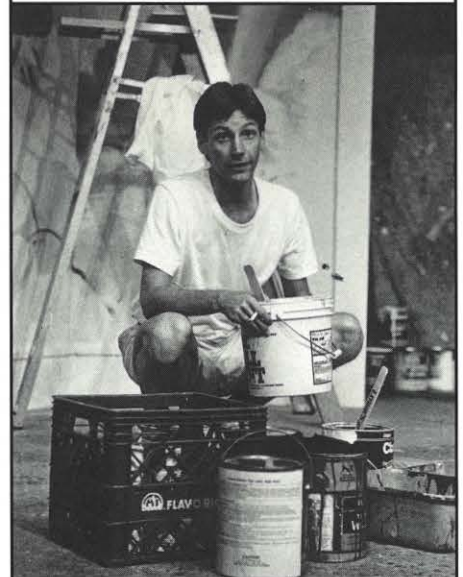
Patrick, son of Red McFann, transmission line crew supervisor, GO T&D Transmission, Bluefield, graduated from basic training at the United States Marine Corps base, Parris Island, South

Carolina.



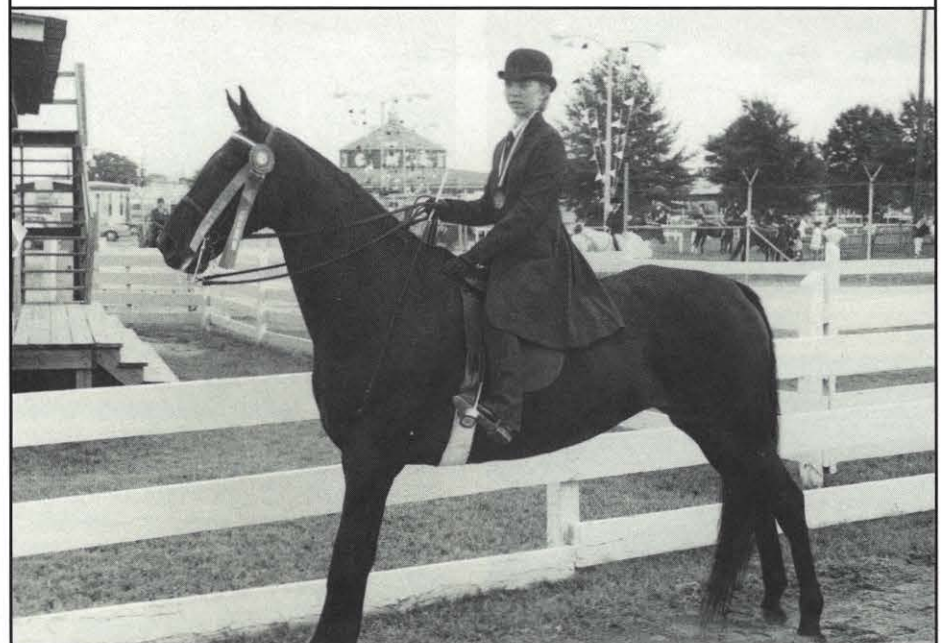
Mike, son of H. T. Goforth, Jr., building maintenance superintendent, GO General Services, Roanoke, is a student recipient of the 1989-90 training room athletic scholarship at East Tennessee State University. He is a junior, majoring in sports medicine. □

Toler stars in "Little Footsteps"



Tim Toler, reproduction machine operator, GO General Services, Roanoke, played the leading role of Ben Marcus in the Showtimers' production of "Little Footsteps." He has been acting in Showtimers' productions for nine years.

Zwart is winner in horse show



Cassandra Zwart won first place in junior saddle seat equitation at the Virginia State 4-H Horse Show. She also won reserve champion in junior English showmanship and in saddlebred pleasure-championship at the show. Cassandra and her father, Jerry Zwart, hydro engineer senior, GO Hydro, Roanoke, trained her horse, Castlewood's Summer Dawn, to ride saddle seat.

Huntington



Bob King, human resources supervisor, is the recipient of the "Kiwanian of the Year" award from the West Huntington Kiwanis Club.

Leanna Ford, retired T&D clerk B, was selected to receive the 1989 Silver Poet Award by the board of directors of the World of Poetry. The Silver Poet is an exclusive award presented to poets who have shown the confidence, skill and depth to express themselves in poetry. □

Kanawha



Angela, daughter of Michael Siemiaczko, assistant plant manager, was accepted as a Congressional Scholar in the National Young Leaders Conference to be held in Washington,

D. C., this month. She will be involved in a "mock congress", in which she will participate in debating, amending, and voting on a hypothetical bill modeled on bills currently pending in Congress. □

Lynchburg



Randy, son of Ralph Bird, Jr., power engineer, played on the Lynchburg Little League baseball team sponsored by Lynchburg Foundry. The team finished first in their division and second

in the city championship. Randy completed the regular season with a pitching record of 6 wins, 2 losses, and 3 saves. His batting average was .333. He also was selected for the Jefferson Division All Star team which finished second out of ten teams in the Virginia

District 2 playoffs. Randy's batting average was .263 in All Star play. □

Pulaski

Wayne, son of Donna Smelser, customer accounts representative B, was elected president of the sophomore class at George Wythe High School. He also was elected treasurer of the FFA.

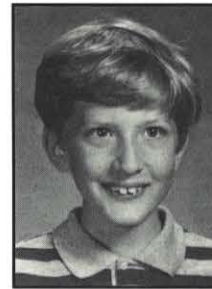
Mark Schronce, drafter C, placed 234th out of 435 competitors and 70th out of 150 B class shooters at '89 USPSA (United States Practical Shooting Association) nationals in Illinois. USPSA is an action pistol sport where accuracy, power, and speed are factored for score.

Ed Mahler, administrative assistant, was elected second vice president of the Pulaski Kiwanis Club for 1989-90. He will be responsible for chairing inter-club activities throughout the year.

The Pulaski Division Captain's Choice Golf Tournament held at Blue Ridge Country Club resulted in a tie for first

place team honors. One team consisted of **Larry Anderson**, Wytheville area servicer; **Doug Atkins**, Hillsville line mechanic A; **J. B. Brillheart**, retired administrative assistant; and **Ray Lester**, retired Christianburg residential representative. The second team was composed of **Arlie Parsons**, Wytheville area servicer; **Tommy Alderman**, Hillsville line crew supervisor; and **David Bennett**, energy services engineer. The two teams split the \$160 cash prizes and finished 3 under par in the tournament. □

Roanoke

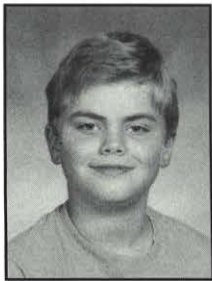


Matthew, son of Sue Bonham, T&D clerk A, was selected to participate in the Virginia Plan for Gifted Children Program. He is a fourth grader at Stewartsville Elementary School.

Huntington bowling officers



Officers of the Huntington Division Bowling League for 1989-90 are, l. to r., Dave Radcliff, Milton meter reader; Regina Cardwell, Milton customer accounts representative C; Vicki Harmon, wife of Engineering Supervisor Matt Harmon; and Mike Barbour, drafter B.



Shannon, son of Bobby Ragland, supervising drafter A, won several awards at the Salem Fair for vegetables grown in his 4-H garden this summer. He won 12 blue ribbons, 6 red ribbons, and \$24 for his entries. Both his garden and record keeping were evaluated by 4-H leaders and received 2 blue ribbons. He is a fifth grader at Burlington Elementary School. □

Beckley

The Killerwatts captured first place in the American Cancer Society's "Battle of the Corporate Stars." The Appalachian team took first in six of the ten events, winning the sack race, frisbee throw, tug-of-war, 5x50 yard relay, 4x100 yard relay, and volleyball. Team members were **Jeff Athey**, line mechanic B; **Viki Giammerina**, summer employee; **Susie Hall**, station mechanic D; **Kevin LeMasters**, electrical engineer; **Bernie Lough**, line mechanic A; **Evelyn Martin**, drafter C; **Jerry Martin**, engineering technician; **Jeff Maynor**, electrical engineer; and **Bob Shiflett**, line mechanic B.

Jeffrey, son of Millie Smith, part-time Rainelle custodian and Jim Smith, Rainelle line mechanic C (LTD), captured second place in the 151-175 lb. teenage division of the 3rd Annual Cherry River Festival bench press competition. □

Bluefield

Lynn Ellen, daughter of Grundy General Servicer John Ratliff, was chosen to attend the Region V Governor's School at Southwest Virginia Community College. A junior at Grundy Senior High School, her study was in applied science.

New officers of the Bluefield Employees' Benevolent Association for 1989-90 are: **Robert Farley**, division line superintendent, chairman; **Tammy Puckett**, T&D clerk C, treasurer; **Sue Hankins**, stenographer, GO T&D Transmission, secretary. The board of directors

are **Phil Buchanan**, engineering technologist, GO T&D Transmission; **Russell Calfee**, meter supervisor; **Dave Dodson**, communication specialist, GO T&D Communications; **Rick Nowlin**, building supervisor; and **Gail Shaffer**, Princeton office supervisor.

Marie, wife of Station Crew Supervisor Merve Anderson, won the Princeton's Elks' Ladies Golf Association championship with a two-day total of 141. She also won the West Virginia Pen Tournament. Her award from the Women's West Virginia Golf Association will be presented at their banquet this month. Marie also was elected chairman of the Princeton Ladies Golf Association.

Merve Anderson, station crew supervisor, won the first flight in the Men's Club championship at the Princeton Elks Country Club.

Bill Hudson, Tazewell marketing and customer services advisor, entered his Arabian horse, Pepper, in four events at the Clinch Valley Association Horse Show. His horse placed first in the Texas barrels event, second in the open barrel race; third in the pole bending, and third in the speed race. □

Huntington golf tourney winners



Employees from Appalachian Power and Kentucky Power participated in the annual Huntington Division Golf Tournament at Sugarwood Golf Course on September 30. Clarence Snyder, Huntington (left), shot a 6 over par 77 to win the championship flight. Randy Pritchard, Ashland (middle), won the second flight. Steve Maynard, Williamson (right), won the first flight. Awards were presented to Clarence Snyder for closest to pin #9 and #18; Rick Cornwell for longest drive on #3; Steve Maynard, longest drive on #11; and Randy Pritchard, fewest putts on #29.

Golf winners



The team of Jon Pullen, electrical engineer (left), and Bart Taberner, electrical engineer, won the Huntington Division Golf League.



James Sutphin, son of J. C. Sutphin, Glen Lyn Plant shift operating engineer, bachelor of science in business administration-accounting, Concord College.



Jeff Rogers, Beckley engineering technician senior, bachelor of science in electrical engineering from West Virginia Institute of Technology. □

Hunters Score

General Office

David Williams, programmer analyst, GO Accounting, Roanoke, 8³/₄ in. mountain goat and 6¹/₂ ft. blond phase mt. grizzly bear. □

Weddings

DeHart-Safewright



Kathy M. Safewright to **Ronnie W. DeHart**, Glen Lyn Plant instrument mechanic C, July 28.

Groseclose-Koenig



Tami Koenig to **Mark Groseclose**, May 6. Mark is the son of Jack Groseclose, Beckley general line crew supervisor.

Wilson-McComas



Robin Renee McComas to **Thomas Noel Wilson**, June 24. Robin is the daughter of T. J. McComas, Huntington line construction and maintenance representative.

Meadows-Hartwell



Teresa Y. Hartwell to **Kenneth Dwayne Meadows, Jr.**, Glen Lyn Plant equipment operator C, September 14.

Garrett-Olinger



Carol Renee Olinger to **Ted Garrett**, Charleston engineering technician, August 19.

Driscoll-Knapp

Sherry Jean Knapp to **Larry Noel Driscoll**, engineering technologist, GO Hydro, Roanoke, September 8.

Sullivan-Sayer

Karen Salyer to **Larry N. Sullivan**, Clinch River Plant maintenance mechanic C, October 6. □

Adkins-Cross



Vicki Sue Cross to **Anthony S. Adkins**, Abingdon electrical engineer, September 16.

Dudley-Howard



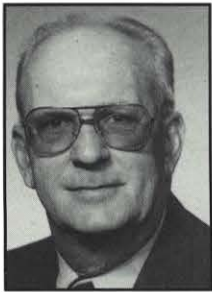
Regina Howard to **John Dudley**, Roanoke meter reader, August 12.

Wed 60 Years

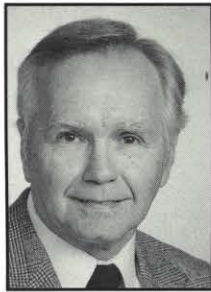


Jim Dorsey, retired Huntington building supervisor, and his wife Wilhelmina celebrated their 60th wedding anniversary on September 17. They have two daughters, one son, ten grandchildren, and 11 great-grandchildren.

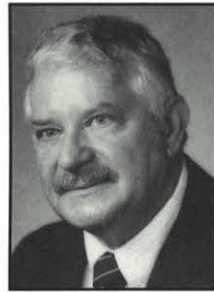
Service Anniversaries



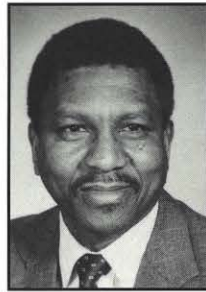
Frank Scholl
meter serv. mech. A
St. Albans
40 years



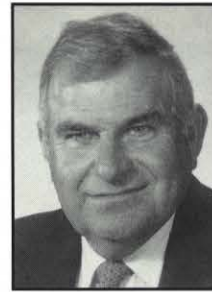
Jack Pippin
mk. & cust. serv. rep.
Kingsport
35 years



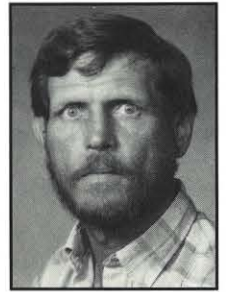
Richard Cash
meter electrician A
Lynchburg
35 years



Clarence Brown
automotive supv. NE
Huntington
25 years



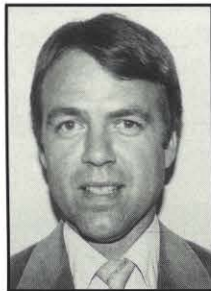
John Blankenship
station mechanic A
Abingdon
20 years



John Floyd, Jr.
trans. mechanic A
GO-Bluefield
20 years



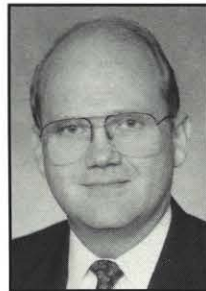
Doug Draper
operations supt.
Philip Sporn
20 years



Phillip Burgess, III
unit supervisor
Philip Sporn
20 years



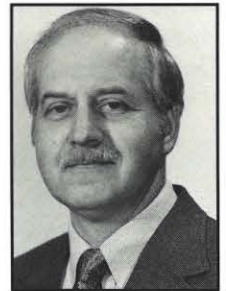
James Bethel
custodian
GO-Roanoke
20 years



Steve Jamison
comp. & ben. mgr.
GO-Roanoke
20 years



Jonny Worley
cler. supv.-Rep. Ctr.
GO-Roanoke
20 years



Eddie Kingrea
chemist asst.
Glen Lyn
20 years



Jim Hicks
line mechanic A
Charleston
20 years



Dale Thayer
line mechanic A
Charleston
20 years



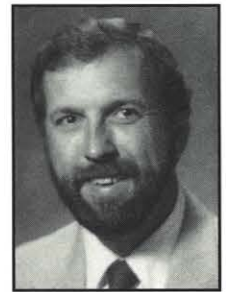
Charlie Bias
human resources asst.
Charleston
20 years



Hughlen Jones
drafter B
Charleston
20 years



Pete Perry
general servicer
Charleston
20 years



Ben Selbe
area servicer
Montgomery
20 years



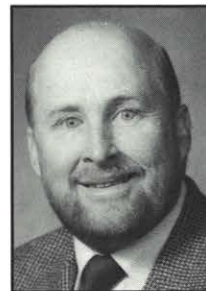
Harden Davis
trans. sta. crew supv. NE
GO-Roanoke
20 years



Susan Altizer
hum. res. clk. A
GO-Roanoke
20 years



Kedric Hilton
auto. mech. A
Pulaski
20 years



Jesse Foster
meter reader
Grundy
20 years



John Ratliff
general servicer
Grundy
20 years



Janet Hood
cus. acct. rep. B
Rainelle
20 years

Abingdon

5 years: **Timothy Edwards**, meter reader, Clintwood.

John Amos

15 years: **Everett Buckley**, maintenance mechanic A. **Berton Grimm**, maintenance mechanic A. 10 years: **Rex King**, maintenance mechanic C. **Matthew Dow**, maintenance mechanic B. **Tellis Ramsey**, equipment operator C. **Bryan Ward**, equipment operator C. **Timothy Cooper**, equipment operator C. **Joseph Douglas**, equipment operator C. **William Vannatter**, stores attendant. **Christopher Hickman**, equipment operator C. **Lawrence Calhoun**, equipment operator C. **Kenneth Chapman**, equipment operator C. **Joe Hysell**, coal equipment operator. **James Sowards**, coal equipment operator. **Jonathan Strickland**, coal equipment operator. **Michael Witt**, coal equipment operator. **Donald Withrow**, coal equipment operator. **Terry Kidd**, maintenance mechanic B. **Billy Marcum**, maintenance mechanic B. **Jerry Hodges**, maintenance mechanic B. **Mike High**, maintenance mechanic B. **Scottie Johnson**, maintenance mechanic B. **Gary Chancey**, maintenance mechanic A. **Richard Walker**, maintenance mechanic B. **Russell Burgess**, maintenance mechanic B. **Keith Richardson**, equipment operator B. **William Scott**, equipment operator B. **Rodney Waugh**, equipment operator B. **Keith Drake**, equipment operator B. **Jeffrey Spade**, equipment operator B. **Richard Landers**, coal equipment operator. 5 years: **Ronald Young**, maintenance mechanic C.

Beckley

10 years: **Rita Taylor**, T&D clerk C. **Don Walker**, line mechanic A. 5 years: **Susie Hall**, station mechanic D.

Bluefield

5 years: **Don Jones**, line mechanic B, Princeton. **Sandy Carter**, customer accounts representative C, Tazewell. **Larry Beavers**, meter reader, Welch.

Central Machine Shop

15 years: **Steve Stotts**, welder 1st class. **Fred Stotts**, production assistant. **Paul Johnson**, machinist 1st class. 10 years: **Joyce White**, drafter C.

Centralized Plant Maintenance

10 years: **H. D. Bartles**, maintenance mechanic A. **L. E. Pulver**, maintenance mechanic B. **E. G. Rawson**, maintenance mechanic B. **K. L. McComas**, maintenance mechanic B.

Charleston

10 years: **Jerry Clendenin**, custodian. **John Snyder**, line mechanic B. **Donald Fletcher**, line mechanic B. **John Nuckles**, line mechanic C (LTD). 5 years: **Kenneth Williams**, meter reader, Montgomery.

Clinch River

20 years: **James Pratt**, maintenance mechanic B. 10 years: **Helen Salyers**, plant clerk B. **Jack Blackson**, equipment operator A. **Jerry Yates** yard supervisor. 5 years: **Leonard Summers**, equipment operator C.

General Office

20 years: **Jerry Joyce, Jr.**, transmission mechanic A, GO T&D Transmission, Bluefield. **Ronnie Linville**, transmission mechanic A, GO T&D Transmission, Turner. **William Miller**, regional chief operator, GO Operations, Danville. 10 years: **Thomas Stephens, Jr.**, supervisor of fuel regulation, GO Rates & Contracts, Roanoke. **Timothy Toler**, reproduction machine operator, GO General Services, Roanoke. **Don Johnson**, public affairs information manager, GO Public Affairs, Roanoke. **Vicki Bailey**, environmental engineer, GO Environmental Affairs, Roanoke. **Robbie Wright**, centralized cash operator intermediate, GO Accounting, Roanoke. **Wanda Clower**, stenographer, GO Accounting, Roanoke. **Paul Kehrer**, communications engineer senior, GO T&D Communications, Roanoke. **Kevin Carter**, station clerk B, GO T&D Station, Roanoke. 5 years: **Norman Johnson**, engineering technician, GO T&D Communications, Roanoke.

Glen Lyn

10 years: **Freddie Terry**, maintenance mechanic C.

Huntington

10 years: **Cheryl Matheny**, customer accounts representative B, Ripley. 5 years: **Bob Osburn**, engineering technician. **Dallas Finley**, engineering technician, Milton. **Barry Mosser**, marketing and customer services advisor.

Kanawha River

10 years: **Tom Johnson**, equipment operator B.

Logan-Williamson

10 years: **Diana Roberts**, customer accounts

Newcomers

Abingdon

William David Heath, custodian.

John Amos

Kenneth Tucker, utility worker.
Robert S. Watters, Jr., utility worker.
Craig Davis, utility worker.

Bluefield

Shelia Shoemaker, part-time meter reader.
William Carroll, custodian.

Charleston

Paul Coon, department-marketing and customer services.

General Office

Gilbert L. Weeks, surveyor assistant, GO T&D Civil Engineering, Roanoke.
Randall Ellison, surveyor assistant, GO T&D Civil Engineering, Roanoke.
David King, transmission mechanic D, GO T&D Transmission, Charleston.

representative B, Williamson. 5 years: **Tommy Reed**, meter reader, Williamson. **Charlie Issacs**, line mechanic A, Logan.

Lynchburg

10 years: **Greg Thacker**, station mechanic B. **George Wingfield**, stores attendant B.

Mountaineer

10 years: **Harold Stewart**, maintenance mechanic A. **Brad Yoho**, production superintendent-maintenance. **Jim Greene**, barge unloader operator.

Pulaski

10 years: **Mark Schronce**, drafter C. **Ed Mahler**, administrative assistant. **Teddy Williams**, meter reader, Hillsville. 5 years: **Linda Chrisley**, customer accounts representative C, Wytheville. **Barry Wolfe**, area T&D clerk B, Christiansburg.

Roanoke

10 years: **Robert Ferris**, meter reader. **Kevin Gallatin**, meter reader, Rocky Mount. **Reginald Gardner**, line mechanic A. **Patrick Myers**, line mechanic A. 5 years: **Donald Ferguson**, automotive mechanic A. **Michael Lawless**, meter reader, Fieldale.

Philip Sporn

10 years: **Jerry Johnson**, barge handler. **John Troy, Jr.**, equipment operator B. **Calvin Engle, Jr.**, equipment operator B. **William Martin**, equipment mechanic B. **William Qualls, Jr.**, maintenance mechanic A. □

Ronald Pettry, surveyor assistant, GO T&D Civil Engineering, Roanoke.

Scott Fry, station operator D, GO Operations, Roanoke.

Reba Hoffman, drafter C, GO T&D Station Design, Roanoke.

Timothy Miller, express driver, GO General Services, Williamson.

William Gammon, meter electrician C, GO T&D Meter, Roanoke.

Logan-Williamson

Gary Starr, department assistant-marketing and customer services, Williamson.

Lynchburg

Pamela Marks, junior clerk.

Mountaineer

James McKinley, engineering technician.

Pulaski

Preston Gordon, custodian. □

Employee's chosen son becomes U. S. citizen

A dark, cloud-filled sky broke open to bright rays of sun on July 4 as 78 people from 32 countries rose before a crowd of more than 1,000 to pledge allegiance to their new nation, the United States of America. Among the new citizens was three-and-a-half year-old Eric Allan Altizer, chosen son of Susan Altizer, human resources clerk A, GO Human Resources, Roanoke. A native of Guatemala, Eric was adopted by the Altizers when he was seven months old.

The ceremony took place at Monticello, 213 years to the day after Thomas Jefferson drafted the Declaration of Independence. The oath was administered by Judge James Turk, who also presented the new citizens certificates of naturalization and patriotic gifts from the Daughters of the American Revolution.

Susan says, "Standing in the courtyard of beautiful Monticello gave us goose bumps when we realized that we have freedoms and privileges guaranteed in the Constitution all because great Presidents stood up for our rights. Our local Congressman's office couldn't understand why we wanted to be a part of the ceremony instead of just having a certificate mailed to us. We waited six months for our interview with the Naturalization and Immigration Service and another year for the ceremony, but it was a most impressive event.

"My husband Norman and I felt we were becoming new citizens along with

Eric. Native born Americans just don't get that pride of citizenship feeling since we have always known freedom. The only other time we felt that same sense of freedom was when we were completing Eric's adoption papers in the American Embassy in Guatemala."

Susan concludes, "We took a videotape and photographs of the ceremony so Eric will have them to remember the event. Even though he's only 3½ he memorized the Pledge of Allegiance and enjoys telling everyone, "I'm a new citizen." □



Susan Altizer embraces her chosen son Eric, a native of Guatemala, at the naturalization ceremony. Photo courtesy Starke Jett, The Daily Progress, Charlottesville, VA.

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