

ILLUMINATOR

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T HE INSIDE STORY

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POWER**

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Betty Lou Carter, editor of publications

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International Association of Business Communicators

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About the cover: Charlie Holloway, Lynchburg line crew supervisor NE, volunteers as a mentor to fifth grade boys with behavior problems in a pilot program at Heritage Elementary School. Please turn to story on page 8.



Printed on Recycled Paper

7 from APCo receive *Operating Ideas* stock awards

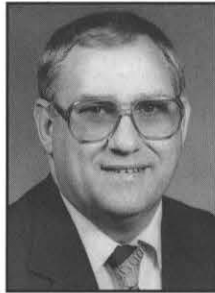
Seven Appalachian Power Company employees are among the winners in the AEP System's 1992 *Operating Ideas* stock awards competition.

The 35 winners of this year's *Operating Ideas* annual stock awards received a total of 1,420 shares of American Electric Power Company common stock. The authors submitted 19 winning ideas which are expected to achieve a one-time savings of about \$6 million for the AEP System as well as a savings of more than \$1 million annually thereafter.

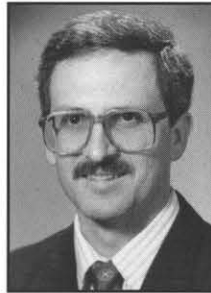
The first prize, 200 shares of stock, was presented to the widow of Arthur Reedy, deceased production assistant at Central Machine Shop. Reedy's idea was entitled "Half-Coil Splices Save \$607,819 by Eliminating Full Motor Rewinds."

Edwin H. Shelton, a performance superintendent at Kanawha River Plant, received 100 shares of stock for his winning idea entitled "Steam Cleaning Unplugs SO₃ Injection Nozzles."

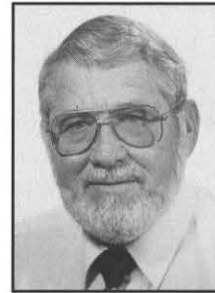
George T. Goodall, Jr., transmission line crew supervisor, GO T&D Transmission,



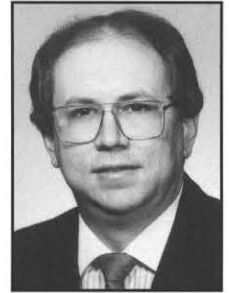
Reedy



Shelton



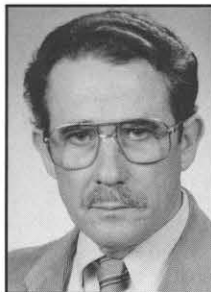
Goodall



Lester



Perdue



O'Neil



Wamsley

Bluefield, received 80 shares of stock for his idea, "Falling Wires Blocked by Suspended Guard."

Performance Supervising Engineer John Lester and Performance Engineer Wayne Perdue, both of John Amos Plant, divided 60 shares of stock with Stephen Buchanan, a senior engineer with the Service Corporation. Their idea was "Burner Air Registers Revised for 800 MW Units at Amos."

William O'Neil, maintenance mechanic A at Mountaineer Plant, was awarded 60 shares of stock for his idea, "Tool Saves Time Removing Slagblower Packing."

Timothy Wamsley, maintenance mechanic at Centralized Plant Maintenance, won 30 shares of stock for his idea, "Tool Compresses Spring for Work on Coal Pulverizer Hydraulic Jack."

In 1992, 109 money-saving ideas were published in *Operating Ideas* magazine. Eighteen of those articles have been selected for publishing in national trade magazines. □

SCC suspends APCo's rate request in Virginia

The State Corporation Commission on January 7 suspended Appalachian Power Company's request for a 5.5% increase in the overall rates it charges its Virginia retail customers.

APCo asked the SCC in December for permission to put the increase in effect on January 3. The SCC suspended the company's request through May 3. If approved, the proposed rates will result in an increase of \$4.05 a month for a residential customer using 1,000 kilowatt-hours of electricity. The requested increase would provide the company with about \$31.4 million in additional annual revenues.

The SCC has scheduled a public hearing on APCo's request for May 18 in Richmond. □

Power System Concepts Course cancelled for '93

The Power System Concepts Course will not be held in 1993 due to budget restrictions. Intentions are to resume the course in the future when financial conditions improve.

During the hiatus, members of the course's organizing committee will be working with the lecturers to maintain and improve the course content and lectures. In addition, a lecture notebook is scheduled for production before the course resumes.

Over 200 AEP System employees have completed the Power System Concepts Course, which began in its present format about five years ago. The course is designed so that participants obtain a general knowledge of the technology and develop a better understanding of the responsibilities of each discipline in power system engineering and how each interfaces with the others. □

Amos Unit 2 sets record for continuous run

Unit 2 at the John E. Amos Plant has set an industry record for continuous operation by a coal-fired generating unit in the 600-megawatt to 800-mw range by completing 377 days of continuous operation as of January 25.

The 377-day run at the 800-mw Amos Unit 2 surpassed the previous record of 359 days which was held by Amos Unit 1, which also has a generating capacity of 800 mw. Amos Unit 1's record run began on December 16, 1987, and continued until December 9, 1988.

As the *Illuminator* went to press, Amos Unit 2 was still in service and adding to its record. □

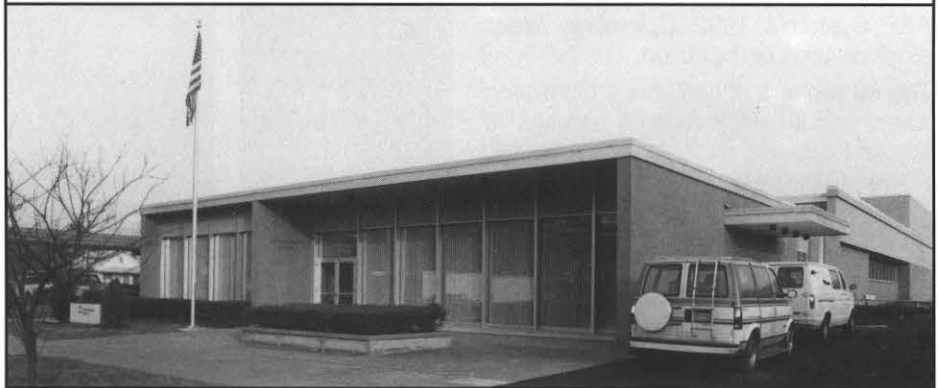
Kingsport Power customers due \$1-million refund

Kingsport Power Company will provide a \$1.02-million refund to its customers during the next six months, due to a decrease in wholesale power costs covering the period of August 4, 1990, through September 14, 1992.

The average residential customer using 1,350 kilowatt-hours of electricity per month will receive a credit of \$1.54 on bills each month from January through approximately June 1993. A credit of \$.00114 per kilowatt-hour will be reflected in the fuel clause adjustment on the bill.

The refund follows a settlement between the company and the Tennessee Public Service Commission. Michael J. Holzaepfel, president of Kingsport Power, said that the refund will temporarily offset a portion of the recent rate increase granted by the Tennessee PSC. □

St. Albans office and service center renovation and expansion completed



Appalachian Power Company's St. Albans office and service center, which has been renovated and expanded, reopened for business on December 14. Pray Construction Company began work on the \$2.2 million project in October 1991. The renovated facility, which more than triples work space in the old building, incorporates a 14,000 square foot addition for office, shop, and storeroom operations. Forty-two employees are located in the building, which extends onto a half acre of adjoining property acquired over the past several years. An open house was held for employees and family members on January 10 and for community leaders on January 13.

1992 AEP earnings decrease 6%

American Electric Power Company last month reported earnings of \$468,303,000 for 1992, a decrease of 6 percent from the \$497,935,000 earned in 1991. Earnings per share in 1992 were \$2.54 compared with \$2.70 in 1991, a decrease of 16 cents.

Earnings for the fourth quarter were \$155,952,000, an increase of 35.6% from earnings of \$115,028,000 for the same quarter in 1991. Earnings per share for the quarter were 85 cents, an increase of 23 cents from per-share earnings of 62 cents reported in 1991.

Operating revenues for 1992 were \$5.045-billion, basically unchanged from 1991 revenues of \$5.047-billion. Fourth quarter revenues were \$1.292-billion, an increase of 2.4 percent from \$1.262-billion the year before.

Richard E. Disbrow, chairman and chief executive officer, attributed the 1992 decline in earnings to: (a) unseasonably cool spring and summer weather in 1992, and unseasonably warm weather in the spring of 1991; (b) continuing price competition in the wholesale sales market; (c) increased oper-

ating expenses despite strict cost control efforts largely due to refueling outages at the company's two nuclear units; and (d) favorable federal and state tax accrual adjustments recorded in 1991 as a result of the closing of prior years' tax return audits.

Disbrow explained that the significant increase in comparative fourth quarter earnings was predominantly due to: (a) the favorable effect of somewhat colder weather on retail sales; (b) a favorable court ruling related to wholesale fuel recoveries; (c) lower employee benefit expenses largely reflecting favorable benefit plan experience; and (d) interest income on prior years' federal income tax refunds.

Although industrial sales were at an all-time high, total revenues in 1992 remained basically unchanged due to weather-related declines in sales to commercial and residential customers. The fourth quarter revenue increase reflects the impact of colder weather on residential and commercial sales in 1992. □

Appalachian's 1992 OIP savings exceed \$7.4 million

Appalachian Power Company's Operations Improvement Program (OIP) generated 340 proposals during 1992, resulting in savings of \$7,421,181 or 163.6 percent of goal. In addition, 167 safety and 25 environmental proposals were accepted last year.

Pacesetter awards, presented annually to the locations which have the best overall performance in the OIP, went to Roanoke Division, John Amos Plant, and System Operation.

An award for OIP Management Support was presented for the first time this year. It is named the Von Caudle Annual Award in honor of its first recipient. Caudle became manager at John Amos Plant in 1986, and that year the plant reached 100 percent of quota, \$990,299. Through 1992, the plant has accounted for a total OIP savings of \$7,915,346. Although Amos employment is 28.5 percent of total plant employment, the plant's OIP savings represents 46.6 percent of all power plant goals over this six-year period. In addition, the plant pacesetter award has been presented to Amos three out of the past six years.

The top OIP coordinators for the year were awarded 20 shares of AEP stock. The winners are James Knox, Roanoke Division; Teresa Rogers, John Amos Plant; and Robert Cooper, General Office General Services, Roanoke.

Employees who submitted the top OIP proposals for the fourth quarter of 1992, and their prizes, are:

Division — first place, 5 shares each, Michael Campbell and Donald Hale of Roanoke; second place, 2 shares each, Richard Gillespie, Glenn O'Neal, and Roger Pittman of Beckley.

Plant — first place, 10 shares, Timothy Cox of Philip Sporn Plant; second place, 3 shares each, Raymond Carroll and Von Caudle of John Amos Plant.

General Office — first place, 10 shares, Mike Neal of GO Hydro, Roanoke; second place, 3 shares each, Jim Elswick and Wilmer Umberger of GO T&D, Roanoke.

The fourth quarter safety winners, and their awards, are: **Division** — John Bullock, Gerald Cunningham, and Fred



Appalachian Power President Joseph H. Vipperman, left, presented the first OIP Management Support Award to S. Von Caudle, Amos plant manager.

Thornhill of Lynchburg, \$8.33 each; **Plant** — Joseph Donahoe of Mountaineer Plant, \$50 bond; and **General Office** — Clay Fletcher of GO T&D, Bluefield, \$50 bond.

The fourth quarter environmental winners, and their awards, are: **Division** — none; **Plant** — Ralph Kelvington and Ralph Matthews of Mountaineer

Plant, \$12.50 each; **General Office** — L. H. Cox, Jr., of GO T&D, Bluefield, \$50 bond.

The fourth quarter coordinator awards, 5 shares of stock each, went to James Knox of Roanoke; James Daugherty of Mountaineer Plant, and Robert Cooper of General Office General Services, Roanoke. □

Employees help hurricane victims

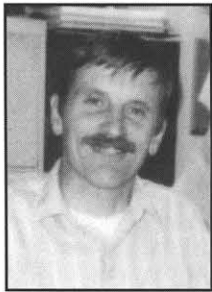
Appalachian Power employees again have demonstrated their willingness to help those in need.

Following Hurricane Andrew, the board of the Pulaski Benevolent Association wanted to use a portion of the funds held for "special requests" to help families affected by the disaster.

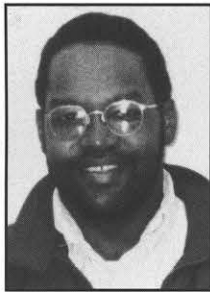
Because relief efforts were unorganized at the time, the board was unsure of how to channel a monetary contribution. An employee whose husband works for Overnite Transportation learned that ten Overnite employees living in the Miami area had lost everything when Andrew struck. With this local connection, the Benevolent board agreed to send \$800 specifically designated for Overnite employees.

The contribution from the Pulaski Benevolent Association was mentioned in a recent issue of *Over The Road*, a monthly publication for Overnite employees. □

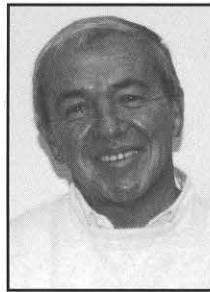
Thanks, folks, for jobs well done



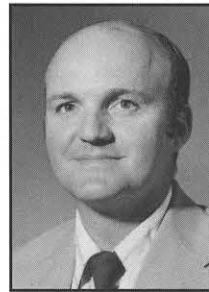
Ertz



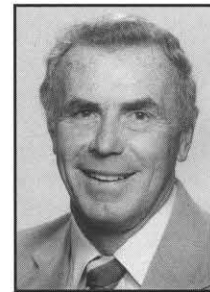
K. Farmer



Romans



Lee



Holmes



Gwinn

Fieldale Manager Joe Higgins received a note of appreciation from a customer whose service had been interrupted. "I appreciate the fast and courteous service on the night my transformer burned up . . . Thanks to all concerned people . . ."

T&D Superintendent Art Burdette received this letter from a Charleston customer: "Months ago, there was a power problem at the apartment building where I live. A crew came out on a weekend and restored power. An upgrade was required and once the landlord's electrician did what was required, communication apparently broke down. A kind of comical billing foulup resulted, which led to disconnect notices to tenants who were not in arrears. Appalachian's employees — from the troubleshooter to the emergency crew to the disconnect notifiers to the complaint takers — were unfailingly polite and helpful. Unfortunately, the only name I got was that of **Deborah Farmer** (junior clerk), who was one of many people who helped to straighten things out . . . They're a nice bunch of people, and I didn't want that to go unnoticed."

A Tazewell customer wrote a letter to **John Ertz**, forestry control specialist, GO T&D Distribution, Bluefield, expressing appreciation for the company's pruning of trees located on his

property. The letter read, in part, "I am most satisfied with the job which was done and more than happy with the manner in which this situation was handled by you."

A customer wrote the Logan human resources department to express thanks for the help of Meter Reader **Keith Farmer**. "My father-in-law died, and my husband was in the mountains hunting that morning and I went to look for him. I was unable to locate him at first. Your employee . . . offered to take his 15-minute break to help me look for my husband. His kindness was certainly appreciated and, yes, we do find people who still care."

A Rocky Gap customer sent a thank you card to express appreciation for Customer Servicer **Johnny Romans** reconnecting her electric service quickly when freezing weather was expected.

When **Darrell Lee**, Marion line mechanic A, answered a night call about flickering lights, he found the problem to be in the customer's breaker box rather than company equipment. The customer asked Darrell to explain the situation to her electrician over the phone. In her note of thanks, the customer wrote, "Thanks to (Mr. Lee's) knowledge and dedication, we felt safe to sleep without fear of further problems."

When Area Servicer **Red Holmes** came after dark to retrieve a child's football which had landed on top of a utility pole, a St. Albans customer wrote ". . . thanks for doing such a nice thing for my son. Your company and the people who did it are heroes to my son."

Dianna Gwinn, Oak Hill customer services office supervisor, received this letter of appreciation from a company office manager: ". . . sincere thanks for your time and effort in assisting us in getting the power turned on for our field personnel in the Welch area. Unfortunately, it is problem situations like these that remind us to appreciate **true** customer service. You were so courteous and helpful, and you made a stressful situation much easier . . ."

A customer sent a Christmas card to the **Abingdon office**, along with this note: "Thank you for your excellent service. The older I get, the more I appreciate you . . ." □

Bloss spearheads local drive to help students with learning disabilities

Because of the interest and persistence of parents like Tom and Judy Bloss, school systems now are providing help for children with learning disabilities.

"We found out our son Greg has dyslexia (inability to process the written word properly) when he was in the third grade," Tom recalls. "When Judy and I got involved, there was not even a program for learning disabilities at Wayne Elementary School.

"We had Greg evaluated and tutored at Marshall University, which has an excellent program for people with learning disabilities, and they helped him a great deal. It was a boost to Greg to go in and sit down with a 200-lb. football player with the same problem. He could see that it was possible for a student with learning disabilities not only to attend college but play sports as well."

Tom continues, "After a student is tested and diagnosed, an Individual Education Program (IEP) is developed. That tells how the child should be educated, and the school system is supposed to follow that IEP. Depending on the individual's needs, a student will either be placed in special education classes or be monitored in a regular classroom environment."

Tom, a station mechanic A, served four years as president of the Huntington Chapter, Learning Disabilities of America Association and two years on the West Virginia board of directors. "Our organization deals with the state and local boards of education on special education issues. As changes in the regulations come up, we write letters or meet with the boards to voice our displeasure or approval.

"The Association also has conferences every year where we deal with certain issues that the parents and teachers are interested in. We have speakers on such subjects as attention deficit disorder, and we work with speech education teachers in the schools. Actually, we try to be a go-between for the parents and teachers and help both groups."



Tom and Judy Bloss of Huntington have spearheaded efforts to provide special education opportunities for children with learning disabilities. Now their son Greg, who has dyslexia, is preparing for college.

One of the main benefits the organization provides is parental support. Tom relates, "Parents of a child with learning disabilities can often be at their wits' end. The child is in emotional disarray, while the parents are desperately trying to find a way to help because they don't think their school system is doing anything. I have had parents call on the phone and cry and talk for hours. Just to be able to turn to people who have the same problem and know that you are not the only one is worth a lot.

"We advise parents of their rights and how to address certain issues. Parents often are not aware of what help is available. For instance, all textbooks are available on tape. And students in IEP can use a tape recorder in the classroom rather than taking notes."

Tom notes, "Judy works two days a week in a parents resource center for Wayne County. The Center informs parents of children with special education needs what resources are available to them and when testing and parent-teacher meetings are coming up. One of the Center's main functions is trying to keep parents involved and

informed about their child's education and what the child can accomplish."

He continues, "Most students with learning disabilities have a high IQ. They just have to learn ways to compensate for their disability. We are really pleased with the way Greg is doing. This is the second year he has been mainstreamed. A junior, he is in a college prep curriculum — he's even taking computer drafting — and carries a high C average. He also is a star tackle on the football team."

Tom concludes, "It takes a lot of hard work and understanding at home when a child has a learning disability. It is important for parents and teachers to communicate to keep everything working like it should. I have put a lot of time into the Association, but I've been able to help people. If anyone who reads this article has such a problem, he or she is welcome to call me at home (304) 522-3860. □

When Charlie Holloway speaks, children listen. At least the group of fifth grade boys at Heritage Elementary School for which he serves as mentor.

A line crew supervisor NE in Lynchburg, Charlie began serving in the pilot program two years ago at the request of the school principal. He meets with the boys one hour a week during the school year, and the children are free to discuss anything they have on their minds. (Once their discussion was about a mother who killed her son with an axe, as reported in the local newspaper.)

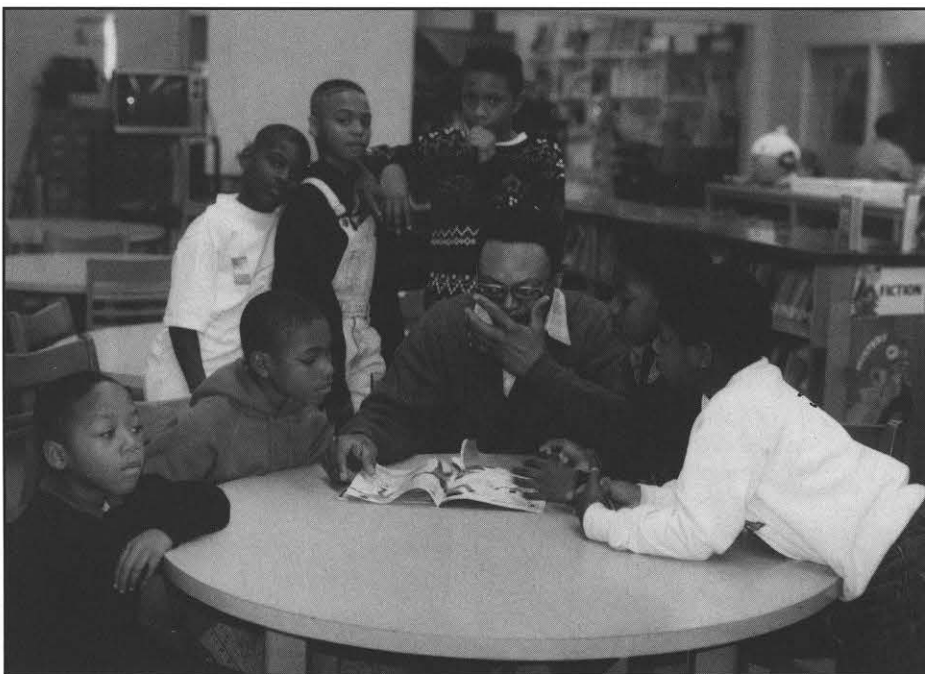
Charlie also questions each boy about his progress in school. What did he make on a particular test? Has he been doing his homework? Does he pay attention in class? Does he have any marks on his weekly record for misconduct?

"It has been a great experience for me," Charlie says. "I started out with a straight forward approach. I knew I had to have love for the kids so they would respect me and listen to what I try to tell them."

He continues, "Most of these boys are fatherless. They come from an area where drugs are a problem. In some cases, there is no one at home who cares for them, and they are just looking for attention by misbehaving in school. Of course, there are some who are just plain mean, probably because they are being raised in an environment where everybody fights and curses all the time."

Charlie has dealt with a variety of behavioral problems during his volunteer work at the school: fights with the principal, breaking out a bathroom window, breaking another student's nose, to name a few.

"A time or two this year, I would have loved to have had a baseball bat," Charlie confesses. "They gave me some boys that needed more than just to be talked to! I really had to get straight with them. I want them to know I'm not mean, but I do mean what I say. Occasionally I've recommended that a boy



Charlie Holloway discusses a library book with some of the fifth grade boys he counsels at Heritage Elementary School.

Charlie Holloway, mentor

be sent to a rehab school or spend some time in detention."

Sometimes Charlie goes with the principal to visit in a student's home. A teacher may have noticed that a particular boy hasn't changed clothes or combed his hair in a week or that he is eating out of trash cans. "Something has happened in that boy's household that we need to investigate," Charlie says, "but we can only go at certain times. Some of the places aren't safe, and we have to be out before dark."

"My main goal is to work with a parent and change his or her attitude about the child," Charlie notes. "But you certainly have to be careful in your approach. If you try to lay the blame on the parent, you better have some good running shoes on!"

When Charlie's boys live up to his expectations — improved grades, no bad marks from the teachers, etc. — they are rewarded for their improvement. They might go bowling or participate in

some other event. The boy who has shown the most improvement will be selected to attend an area fishing tournament in the spring.

Charlie's success with the boys is appreciated not only by the principal but also teachers at the school. "Sometimes I'll have a strange feeling, and I'll look up and see a teacher hanging around the door," Charlie says. "Finally they started telling me, 'We hope you don't mind, but we have been listening in on you. We wish we could keep you up here all the time.'"

It's obvious that Charlie's boys feel the same way. At the end of a session, it's not uncommon for one or more of the boys to throw their arms around him and say wistfully, "I wish I could go home with you and stay." □

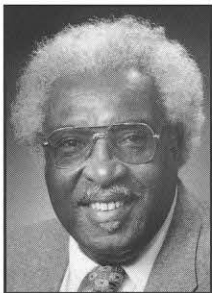
Retirements



"I truly have enjoyed it all," said **Frances Marcum**, who was secretary to the Bluefield division manager before electing early retirement on February 1. "It was the kind of work I was trained to do and wanted to do, and I've had A1 supervisors from day one. The hard part about leaving is missing the people. They are more like family than employees, and I do want to keep up with my friends."

Frances continued, "The company's new retirement plan came at a good time for me because my husband Charley has been retired for four years. We have built, along with our son, a new home on Fripp Island, South Carolina, and we plan to spend our winters there and our summers in Bluefield." Frances, who loves to play golf, noted that "the golf course is just three minutes from the house."

She added, "We'll take some short trips, but we'll pretty much stay right there. With no alarm clock and no schedule, we'll just do whatever we want whenever we want. We'll go to New Jersey some to enjoy our 18-month old granddaughter. One of these days we might take a cross-country trip, but we haven't made any definite plans." □



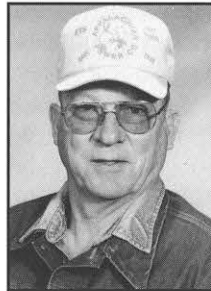
"I like the way Appalachian treats its employees," said **Bev Smith**, who retired February 1 as part-time custodian in Tazewell. "I don't think I've ever worked with a nicer bunch of people or a better company. I have worked under four division managers, three building supervisors, and three area supervisors, and all of them have been wonderful people to work for."

He added, "When I started in 1977, there weren't any benefits for part-time employees. I just did it to have a little extra money. But now part-time employees get a retirement benefit so it turned out real good for me."

Bev, who also retired February 1 from his full-time job as warehouse foreman for Acme Market, will continue with his church and civic activities. A Navy veteran, he is chairman of the board and a deacon at Midway Church of Christ; board member, Town of Tazewell Planning Commission; and a charter member of the Tazewell County Fire Department. "I'll probably do some volunteer work, too," he said.

Bev's retirement plans include getting reacquainted with his relatives scattered throughout the United States. "Working two jobs, I haven't had much time for socializing," he noted. "I'm thinking about taking a cruise to the Bahamas this spring."

Bev and his wife Mary have three sons, four daughters, and 15 grandchildren. □



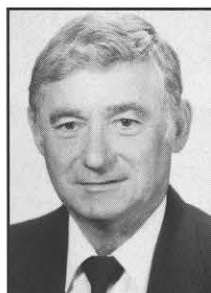
"When I was in high school, I decided that working for the power company would be a good job. I would have security and would be serving the public, too," recalls Pearisburg Area Servicer **W. B. "Buck" Buchanan, Jr.**

"I'm glad the power company gave me a chance. It helped me put my five children through college, and I'm thankful for that." His son, Philip, was an AEP educational award winner.

Buck, who elected early retirement on February 1, attended Bluefield Junior College. He began his utility career in 1958 as a groundman in the old Clinch Valley District (Bluefield). He also has worked in the Marion area of Abingdon Division.

"What I've enjoyed the most," he said, "was the satisfaction of helping people when they needed it and working with the guys here. I have worked with the cream of the crop!"

Buck's retirement plans include "going back out on the farm, visiting relatives, and seeing some of the sights in the different states." An Air Force veteran of the Korean War, he is a member of the Green Valley United Methodist Church and the Odd Fellows Lodge and is on the board of directors of the Triangle Ruritan Club. □



"My grandfather, father, two uncles, and two brothers all worked for the power company," recalled **Bill Ferguson**. "I was raised up in a company camp over from Kentucky Power's old Hazard Plant, and I can remember, as a kid, sitting on the front porch and watching lightning come in on the breakers and transformers. We fought flood waters for years, too."

Bill began his career in 1956 as a car washer in Hazard; and, at the time of his early retirement on February 1, was transmission station supervisor NE, GO T&D Station, Marmet.

"The power company has been good to us all through the years, and I really appreciated working for it," he stated.

"Overall, I enjoyed my work, but mostly I enjoyed the people I met through traveling. I'll miss my friends."

He continued, "I'm planning to fix up a place on the lake in Kentucky to do a little fishing and hunting, and I'm going to play a little golf. Learlene and I might go out west sometime."

A Navy veteran, Bill attends the First Baptist Church of Dunbar, W. Va. The Fergusons have one son, two daughters, three granddaughters, and two great-granddaughters. □



After 41 years of working with the public, **Peggy Edwards**, Rocky Mount customer services office supervisor, elected early retirement on February 1.

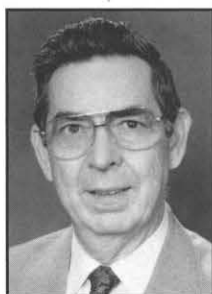
"I especially enjoyed being around people and working with them," she said. "When I first started with the company, everybody appreciated having electricity. Now sometimes it seems the reverse is true. I remember once

when we had an ice storm, a customer whose power was off for several days threatened to bring his food down and dump it in the front yard."

Peggy began her career in Fieldale and transferred to the Rocky Mount office in 1954.

Peggy and her husband Lloyd, who retired last year, plan to travel some and just take one day at a time. "We may go to Hawaii and possibly Europe," she said. "We'd like to visit friends who live in Germany."

Peggy will continue to be active in the Story Creek Baptist Church, Ferrum, where she is a Sunday School teacher; treasurer, Women's Missionary Union Society; and a member of the flower and finance committees. She has one stepdaughter and one stepgranddaughter. □



"I have worked with first class people during my 41 years with Appalachian and that made my work interesting," said **Bobby Saul**.

Bobby began his career in 1951 as a junior clerk and advanced through several positions, including plant additions posting clerk, retirement cost clerk, and system station clerk senior. At the time of his early retirement on

February 1, he was station office supervisor, GO T&D, Roanoke. "I've enjoyed all my different positions," he noted.

"My wife Dottie took early retirement from Community Hospital at the end of December," Bobby said, "and we plan on spending two days a week with our two sons and grandson in Winston-Salem, helping with their business. There'll be additional trips to Pennsylvania to visit our daughter and two grandsons there. As of now, our traveling will be limited to short trips."

The Sauls are active in the Central Church of the Brethren. Bobby will continue his league bowling and hopefully increase the time he spends on the golf course. □

After two years on long term disability leave, Oak Hill Line Crew Supervisor **Jennings Begley** elected early retirement on February 1.



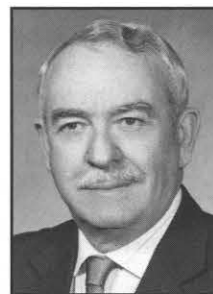
Jennings joined Appalachian in 1955 as a groundman at Rainelle and also worked in Beckley. "Our safety program has improved so much," he said. "We used to work off the poles and do a lot of things by hand. Now the trucks and equipment have advanced so much that it makes everything easier."

He added, "One of the best things of my career was seeing the young people come along. At one time every foreman they had used to work for me, and that meant a lot to me."

Jennings continued, "The company provided me with a real good living, and I never missed a payday. We have one fine insurance policy, too, because I've used an awful lot of their money!"

Jennings fondly recalls the early days of his career when the company sponsored softball tournaments. "We had a pretty fair ball club in those days," he said. Jennings used to officiate softball, baseball, and basketball games and enjoyed hunting, fishing, and golf.

An Air Force veteran, he and his wife Lula have three sons and one daughter. He is a member of Scarbro First Baptist Church, Oak Hill. □



Traveling is one of **Dwight Williams'** first priorities following his February 1 retirement. "I promised to take my wife to visit her sisters and 92-year-old mother," he said. "Then we're going to Florida and after that to Hawaii to visit our daughter who is married to a Marine."

"If I get bored and need a job, I have had offers from a heating dealer and car dealership," Dwight added.

Dwight began and ended his career in Beckley but also worked in Rainelle and Charleston. He held a variety of jobs over the past 41 years, including groundman, junior T&D clerk, appliance serviceman B, auto repairman B, service representative, and retired as a marketing and customer services representative senior. For a number of years he serviced heat pumps and looked after heating equipment in the company buildings.

Dwight and his wife of 43 years, Marie, have two sons, one daughter, and two grandchildren. □

Maggie Spurlock, Huntington customer services representative A, spent her entire 43+ years of service in the accounting end of the business. "It's been fun at times and hectic at times," she said. "We've gone through a lot of changes and reroutes. After my retirement February 1, I'll

miss being with the people and the contact that I've had with the customers."

Maggie, who attended Huntington School of Business, worked for the Army Air Force Depot during World War II. In 1949 she joined Appalachian as a clerk-typist in Huntington and transferred to the Wayne office the following year. She worked there until the office closed in 1975.

"When my husband was living, we liked to travel," Maggie said, "so if someone comes along now and says 'let's go,' I'll be ready." She belongs to the Wayne United Methodist Church and the Eastern Star. □



Stan Oxley, Charleston meter service mechanic A, elected early retirement on February 1 after more than 36 years' service.

"When the boys asked me what I am going to do," Stan said, "I told them I was going to help my brother who's retired sit under a shade tree. If he wants to read a book in the winter, I'll turn the pages for him!"

Stan and his wife Carlene, who is retired from Charleston National Bank, enjoy camping and attending NASCAR races. "We go to Florida a couple times every year," he added. "We bought our tickets last October for the races this July."

An Army veteran of the Korean War, Stan belongs to the VFW.

He concluded, "What I enjoyed the most about my years with the company were the guys I worked with, the good benefits, and a steady paycheck." □



After 22 years of working in Ohio, **Bert Grimm** wanted to come back home to West Virginia so he put in an application at Amos Plant. "That was the best move I ever made," said Bert. "I enjoyed just about everything about my years with Appalachian. I liked the wages and benefits and the people I worked with. The company has been good to me."

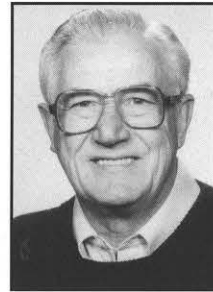
Bert, a maintenance mechanic A at Amos Plant, elected early retirement on February 1. "The savings plan is one reason I'm able to retire early," he added. "It is a real good plan for employees."

He continued, "We have a summer home at Sutton Lake, and we plan on spending a lot of time up there. My wife and I enjoy traveling, and we're going to the Daytona 500 this year. We've been to Hawaii and want to go back. We've also traveled the east coast from north to south so now we

plan to travel out west. She also wants to visit Germany and Austria."

Bert, a Navy veteran, enjoys hunting, fishing, and playing golf. A 32nd degree Scottish Rite Mason, he attends the Teays Valley Presbyterian Church.

The Grimms, who have two daughters and one son, look forward to spending more time with their grandchildren. □



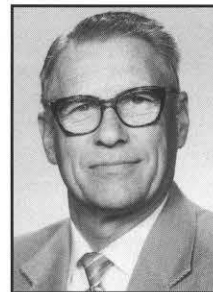
"I was 45 years old when I went to work at Amos Plant, and the company was really good to me," said **James Sovine**. "I worked my way up from maintenance mechanic C to maintenance supervisor during my 19 years there."

Jim, who elected early retirement on February 1, added, "I enjoyed the company of the other people. They treated me real well."

James and his wife Emogene just returned from a visit with their daughter in Texas. "This summer we'll probably go out west," he noted.

When the Sovines aren't traveling, Jim expects to keep busy with his hobbies. "I have more hobbies than I can get done. I like to garden, paint, whittle, do woodworking and sculpturing, and artist work."

An Army veteran of the Korean War, Jim is a member of the Nazarene Church of Hurricane. The Sovines have four daughters and seven grandchildren. □



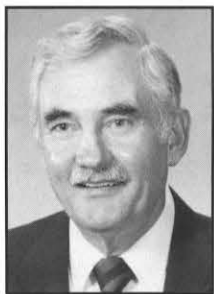
"I have 21 very good years with Appalachian. My only regret is I didn't get started when I was 21 instead of 41," said **Raymond Clark**. He was an equipment operator A at Amos Plant at the time of his early retirement on February 1.

Raymond added, "The people were all real nice, and I enjoyed working with them. We have a good bunch of men,

and the job security was a plus factor also."

He said, "We're going to stay around Hurricane but do a little traveling when we take a notion. We just came back from Gatlinburg, Tennessee. We go down there real often and spend two or three days. My wife has a brother and sister in Florida, and later on we'll probably spend the winters down there."

An Air Force veteran, Raymond is a member of the Hurricane Church of Christ. The Clarks have three daughters, three grandsons, and three granddaughters. "They all live in the Hurricane-Culloden area, and we'll spend more time with them," he noted. "Last time we went on vacation, we all went together." □



John Rasnick, Abingdon line construction and maintenance representative, elected disability retirement on February 1.

John began his career in 1950 as a laborer in Gate City and volunteered for the U. S. Air Corps during the Korean War. He transferred to Abingdon in 1963 as a station man B and was promoted in 1984 to the position he held at retirement.

"I liked the outside work," John said, "and I especially enjoyed the line construction work. It was a tremendous job for a person like me."

John added, "I look forward to retirement. We have a lot of plans but will just take things as we come to them. I've always been a maintenance person around the house, and I garden just for the fun of it. Fishing is my biggest hobby, and I tie my own flies part of the time. That is a big part of the enjoyment — catching fish on what I fix up."

John's wife Janet retired last October after 29 years with the Federal Government. They have one son, one daughter, and four grandchildren. □



After 37 years' service, **Don Jonas**, chemist senior at Clinch River Plant, elected early retirement on February 1. He began his career in 1955 as a laboratory attendant at the old Logan Plant and moved to Clinch River in 1958 during the startup of the plant. "I've enjoyed it all," he said.

Don enjoys working in his flower garden, playing golf, and bowling in the industrial league in Bristol. "Flo and I don't have a lot of plans; we'll just let each day take its own." Don is a member of the Lebanon Baptist Church and the Lake Bonaventure Country Club. The couple has four sons and six grandchildren. □



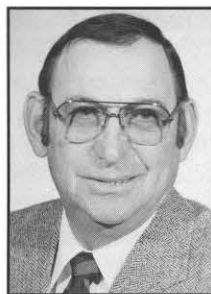
"For 35 years and 10 months, I've hired people to do my fishing. Now I'm going to start doing it myself," said **Jim Bebber**. "I'm going to try to wear out two or three poles a year." A transmission mechanic A, GO T&D Transmission, Abingdon, he elected early retirement on February 1.

Jim continued, "I have run dozers, backhoes, auger trucks, and other equipment while on the crew, and I loved it. And I never worked with a better bunch of people than those at Appalachian.

"I was working for a mining company in Damascus when Tom Rowe said Appalachian needed an equipment operator and asked if I wanted the job. He said it would be steady work all the time, and it has been. I've never missed one hour's pay since I have been here."

Jim recalled, "My mother is the one who talked me into running a dozer. She said, 'If I were you, that's what I would do when you grow up.' She put me onto a good living, I'll tell you that."

In addition to fishing, Jim plans to continue his hobby of training Tennessee walking horses with one of his four sons. An Army veteran of the Korean War, Jim and his wife Doris have four grandchildren. □



"When I was a little boy, Jim Davis told me when I got old enough to come around and he would give me a job. That's how I came to work with Appalachian," recalled **Dean Robinson**.

He began his career as a groundman in Gate City and worked in Clintwood and Lebanon before moving to Marion in 1971. A line crew supervisor, he elected early retirement on February 1.

"I have instructed in the majority of the line mechanic training schools for 20 years and learned a lot that way," Dean said. "I've been around a lot of good people over the years."

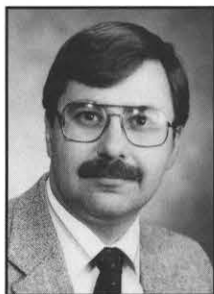
Dean added, "I feel great toward the company. It has provided me with a living, and I have provided it with a lot of my time. I don't have any regrets.

"I learned a long time ago not to live in the future, just live each day at a time and enjoy life as you go along. I have really been blessed with good health, a nice family, and material things.

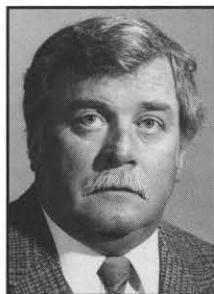
"Lorraine and I travel a lot in the RV and fish, and we'll be doing more of that. We attend the First Church of God and we're scheduled to go to Big Stone Gap this spring to help erect a church. I hope to spend more time working on my eternal retirement, the important one, because material things don't mean a hill of beans."

An Army veteran, Dean was a charter member of the Clintwood Lions Club and two rescue squads in the areas where he's worked. The Robinsons have one son, one daughter, and four grandchildren. □

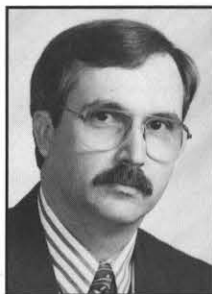
Promotions



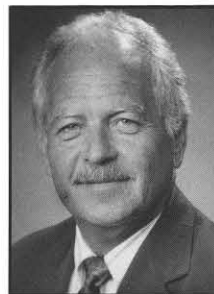
Talley



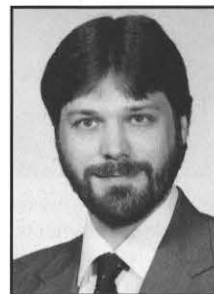
Cornett



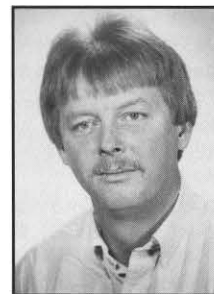
Flowers



Farley



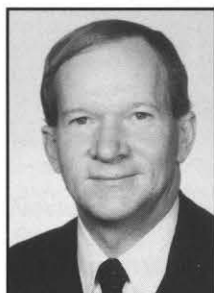
Lattanzi



Hunter



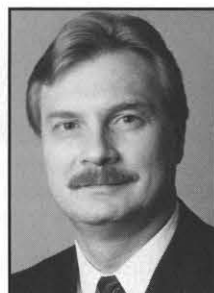
Darst



Elswick



Fitzwater



Smolak

Charles "Chuck" Talley, Pulaski line superintendent, was promoted to manager-Point Pleasant on February 1. He holds a bachelor of science degree in electrical engineering from Virginia Polytechnic Institute and State University. A registered professional engineer in Virginia, he has attended the American Electric Power System Management Program at Ohio State University College of Administrative Science.

Bobby Cornett, Marion line crew supervisor nonexempt, was promoted to line crew supervisor exempt on January 1. He holds an associate in applied science degree in civil technology from Wytheville Community College.

Charles Flowers, Jr., assistant yard superintendent at Philip Sporn Plant, was promoted to yard superintendent on December 1.

Robert Farley, Bluefield line superintendent, was promoted to T&D superintendent on February 1. He holds an associate in science degree in electrical engineering technology from Bluefield State College and a bachelor of science degree in business management from West Virginia Institute of Technology.

Lindsay Lattanzi, Beckley engineering technologist I, was promoted to engineering technologist supervisor on January 1. He holds an associate in science degree in electrical engineering technology from West Virginia Institute of Technology.

Patrick Hunter, Charleston line mechanic A, was promoted to line crew supervisor NE on November 27.

Jeffrey Darst, harbor boat operator at Philip Sporn Plant, was promoted to assistant yard superintendent on December 1.

Freddie Elswick, II, unit supervisor at John Amos Plant, was promoted to assistant shift operating engineer on December 1.

Jon Fitzwater, Pulaski energy services engineer I, was promoted to power engineer on January 1. He holds a bachelor of science degree in electrical engineering from West Virginia University.

John Smolak, economic development consultant for the AEP Service Corporation, Columbus, has been named economic development consultant for Appalachian Power, Charleston, effective January 1. A graduate of Kent

State University, he currently is pursuing a master's degree in business administration. He has attended the American Electric Power System Management Program at Ohio State University College of Administrative Science.

John Amos

Gerald Phelps from utility worker to equipment operator C.

Keith Woodson from equipment operator B to equipment operator A.

Dan Smith from equipment operator C to equipment operator B.

Rick Warren from equipment operator C to equipment operator B.

Don Anderson from barge handler to coal equipment operator.

Erskia Easley from utility worker to equipment operator C.

Carl Cunningham from utility worker to equipment operator C.

Bluefield

Mark Blankenship from line mechanic B to line mechanic A.

Carmen Stuart from human resources clerk B to secretary-stenographer B.

Teresa Belcher from stenographer to human resources clerk B.

Charleston

Gloria Hall from customer services representative C to customer services representative B.

Donna Watson from customer services representative D to customer services representative C. St. Albans.

General Office

Cathy Shockley from centralized cash operator junior to centralized cash operator, GO Accounting, Roanoke.

Steve Williams from engineering technician to engineering technician senior, GO T&D Telecommunications, Roanoke.

Joan Bradley from junior clerk to meter clerk C, GO T&D Measurements, Roanoke.

Recycling to help young burn victims

Terry Cassity from junior clerk to clerk, GO General Services, Roanoke.

Denise Henderson from junior clerk to purchasing clerk C, GO Purchasing, Roanoke.

Robin Hagy from meter electrician C-GO to meter electrician B-GO, GO T&D Measurements, Roanoke.

Dee Bryant from meter electrician C-GO to meter electrician B-GO, GO T&D Measurements, Roanoke.

Ron Caldwell from material expediter-stock control to stores assistant, GO Purchasing, Roanoke.

Kanawha River

Lin Banks from utility worker A to equipment operator C.

Logan-Williamson

Sharon Woods from junior stenographer to stenographer, Logan.

Lynchburg

Tommy Meador from meter reader to line mechanic D.

Mountaineer

Bruce Humphrey from control technician junior to control technician.

Pulaski

George Sharp from department assistant-marketing and customer services to marketing and customer services advisor, Wytheville.

Philip Sporn

Keith Pearson from utility worker A to coal handler.

Randy Lavender from coal handler to barge handler.

John Troy from barge handler to coal equipment operator.

Charles Johnson from coal equipment operator to crane operator. □



Members of the Bluefield Division meter reading EIP team are, front row, l. to r., Jack Crotty, Tim Ellison, and Tim Howard. Back row, l. to r., Willie McKinney, Larry Beavers, Jerry Mabe, Greg Beckett, and Jaime Beckelhimer.

Members of Bluefield Division's meter reading employee involvement team are recycling aluminum cans to help raise money to aid young burn victims at Cabell Huntington Hospital's burn intensive care unit (ICU).

The four-bed burn ICU, the only one of its kind in West Virginia, treats approximately 70 patients annually.

Funds collected through the hospital's Aluminum Cans for Burned Children (ACBC) program are used to purchase items not normally covered by insurance, such as over-the-bed heaters and garments which put pressure on scar tissue so it will heal more smoothly.

According to Jack Traylor, M.D., director of the Burn ICU, "Although the garments are often an important part of burn treatment, they are costly—about \$435 each — and are not covered by insurance."

Team Facilitator Jaime Beckelhimer reports that, during the early stages of the program, "our EI team is collecting and contributing about 15 pounds per week." Hopefully this will increase as more employees become aware of the drive. Special recycling containers have been placed throughout the Bluefield Division. □

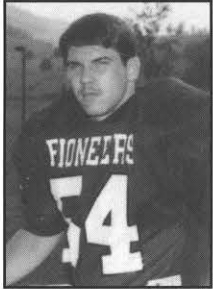
L. C. Angle wins McEver award

For the second consecutive year, L. C. Angle, retired Abingdon power engineer senior, was the winner of the H. M. "Mac" McEver award as the Virginia Tech Athletic Fund's top fundraiser. He was recognized at the annual sports banquet, and his name was displayed on Tech's football scoreboard.



Abingdon

Kevin Standifur, Marion area supervisor, was named chairperson of the tourism committee, Smyth County Chamber of Commerce.



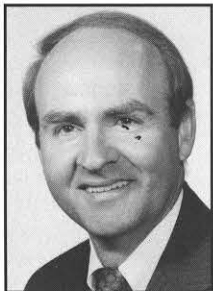
Daniel, son of Jim Price, Lebanon line crew supervisor NE, was named All-Group A first string offensive guard and second string defensive line by The Associated Press. A member of

the Lebanon High School Pioneer football team, Daniel also was named All-SW Virginia defensive lineman of the year, first team Hogoheegee defensive line, and first team Region C defensive line.



Beverly, daughter of Paul Baker, line crew supervisor NE, was named to *Who's Who Among American High School Students* for 1991-92. She is a junior at Abingdon High School. □

Beckley



Division Manager **Larry Gearhart** was elected president of the Beckley/Raleigh County Chamber of Commerce. He also is serving as vice president of the United Way of Southern West Virginia in 1993.

Felica, wife of Stan Blanks, line mechanic D, was appointed education coordinator by the West Virginia Community Action Directors Association. She will be responsible for the management of the statewide transitions program. Felica is serving on the West Virginia Tech-Oak Hill board of advisors.

Lee Venable, Rainelle area supervisor, was elected vice president of the Rupert Rotary Club. □

Who's News

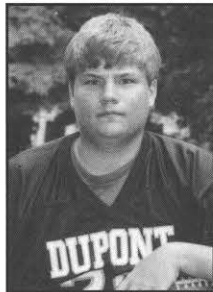
Bluefield

Jaime Beckelhimer, Princeton meter reader, was nominated for charter membership in *Pinnacle*, a new honor society for nontraditional students who are over 25 years of age, at Bluefield State College. Membership requirements include a 3.0 or above GPA, completion of 64 or more hours of college work, and membership in at least three campus or community activities.



Amy Stiltner, a sophomore at Grundy Senior High School, will be sponsored by the Grundy Woman's Club to attend the Hugh O'Brian Youth Foundation. The daughter of Grundy Area Supervisor Larry Stiltner, Amy was selected for her leadership and scholastic abilities. □

Charleston

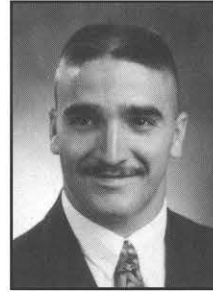


Ronnie



Aaron

Ronnie, the 6 ft. 240 lb. son of Automotive Supervisor Jim Hall, was the starting junior guard for DuPont High Panthers, which won the West Virginia Triple-A football championship for the first time in the school's history. In winning the final playoff game, DuPont broke 10 of the state playoff records. Jim's son, **Aaron**, was selected by the Mary Ingles Elementary School faculty to represent the school at Governor Gaston Caperton's 1993 inaugural celebration. Aaron has a 4.0 GPA.



Chad, son of Pat Taylor, customer services supervisor, was named in *USA Today's* 1992 Football All-USA honorable mentions. A senior, he played center and defensive tackle for

Sissonville High School. Chad was named all-conference, all-county, AA-all state, and the top center in West Virginia among all divisions. A member of the National Honor Society, Chad's GPA is 4.17. □

General Office

Jim Maynard, engineer senior, System Operation, Roanoke, is serving on the campaign cabinet for the United Way of Roanoke Valley. He is chairman of the Commercial Unit, which includes most valley businesses. □

Eagle Scout



Wilden Harbour has attained the rank of Eagle, Boy Scouting's highest honor. He was presented the award in a ceremony at Mt. Calvary Church. A member of the Order of the Arrow and assistant Scoutmaster of Troop 13, his project was building a flag pole for the Enon Cemetery. An AEP educational award winner, Wilden is a freshman at West Virginia Institute of Technology. He is the son of Peggy Harbour, Huntington customer services representative A.

Huntington



Bob Heil, human resources supervisor, was elected president of the Tri-State Chapter of the Society for Human Resource Management. □

Kanawha River



Hilary, six-year-old daughter of Sue Foster, utility worker A, was selected by audition from a field of 100 girls to perform in the annual presentation of "The Nutcracker." □

Pulaski

Edna, widow of the late Bob Love, former division superintendent, was recognized by the Virginia Art Education Association as the Virginia Higher Museum Educator of the Year and the Southwest Region Museum Educator of the Year for 1992. □

Roanoke



Carla Horton, daughter of Stuart Engineering Technologist W. H. Terry, was chosen nurse of the year in primary care, State of Virginia, for her dedication, commitment, inspiration, leadership, compassion and devotion to her patients, her staff, and her craft. □

Trick or treat for the needy



Children of a neighboring Early Childhood Learning Center called the Huntington Customer Services Department to ask if they could bring their little red wagon to the Appalachian office and trick or treat for canned goods for the needy. The children were given canned goods donated by employees as well as treats and electrical safety activity books. Distributing the treats to the children are (kneeling, l. to r.) Peggy Grose, customer services office supervisor NE, and Sharon McMillion, customer services representative C; (standing) Karen Ramey, customer services representative D.

Employees walk for Heart Association



Six Huntington Division employees and the manager of Appalachian Power Employees Credit Union participated in a five-mile walk for the American Heart Association. The group raised \$308, including a \$50 company donation. Pictured, l. to r., are Jeff Ferry, marketing and customer services advisor; Barbara Rider, customer services clerk B; Lina Modi, energy services engineer II; Jean Harrison, T&D clerk A; Lynnette Brooks, meter reader; Bob Heil, human resources supervisor; and Terri Stanley, credit union manager.

Weddings

Merriman-Stone



Cheryl Lynn Stone to Timothy Dale Merriman, December 19. Cheryl is the daughter of Lin A. Stone, Jr., Fieldale customer servicer.

DeLoach-Soares



Nicola Mary Elizabeth Soares to **Michael Ellison DeLoach**, Lynchburg electrical engineer II, November 21.

Fleming-Terry



Gina Cheryl Terry to Gary Frank Fleming, November 21. The ceremony was performed by her father, W. H. Terry, Stuart engineering technologist.

Births

Abingdon

Annie Moore, daughter of **Franklin Forrest**, line construction and maintenance representative, December 9.

Charleston

Elizabeth Kae, daughter of **Jerry Tarver**, Montgomery line mechanic C, November 12.

Lindsey Nicole, daughter of **Scott Paul**, line mechanic C, December 2.

Clinch River

Kerrington Kristoff Crockett-Eans, son of **Kerry Eans**, plant engineer II, December 8.

General Office

Emily Katherine, daughter of **Gary Rider**, engineering technician senior, GO Hydro, Kanawha Valley Power, December 31.

Dakota Lee, son of **Karl Lee Simpson**, transmission station mechanic A, GOT&D Station, Kenova, November 8.

Karen Michelle, daughter of **Diane McDaniel**, purchasing clerk A, GO Purchasing, Roanoke, September 10.

Glen Lyn

Mariah Danielle, daughter of **Jana Walls**, chemist I, October 31.

Kanawha River

Alex Thomas, son of **Lorenzo Sandoro**, maintenance mechanic C, December 13.

Lynchburg

Alden Brooke, daughter of **Toney Woodall**, power engineer, December 19.

Pulaski

Katelyn Beth, daughter of **Wayne Armbrister, Jr.**, line mechanic C, November 30.

Alyson Lorayne, daughter of **Brenda Cregger**, customer services clerk A, December 20.

Philip Sporn

Ashley RaeAnn, daughter of **Johnny Ray Ohlinger**, unit supervisor, December 20.

Briar Adam, son of **Steve Dill**, maintenance mechanic C, December 22.

Hannah Rashele, daughter of **Jerry Perry**, plant engineer I, December 9. □

Blevins-Cole

Pamela Dawn Cole to **Jeffery Blevins**, Abingdon line mechanic C, December 8.

Peck-Fortner

Catherine Irene Fortner to **Duane Gale Peck**, October 17. Duane is the son of Wayne Peck, Glen Lyn Plant custodian. □

Wed 58 years



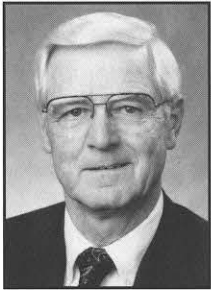
Clint and Mae Weatherly celebrated their 58th wedding anniversary on October 26 with a dinner in Princeton, West Virginia. They have six children, 15 grandchildren, and 11 great-grandchildren. Clint is a retired unit supervisor at Glen Lyn Plant.

Wed 60 years



Earl and Judy Stone celebrated their 60th wedding anniversary with an open house at the St. Albans First Baptist Church given by their two daughters. Earl is a retired Charleston transportation coordinator.

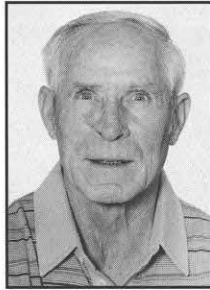
Service Anniversaries



Wink Martin
sta. const. rep. sr.
GO-Roanoke
40 years



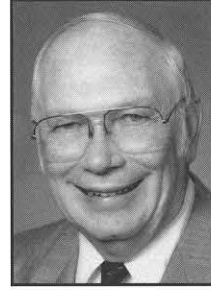
Dean Robinson
line crew supervisor
Marion
40 years



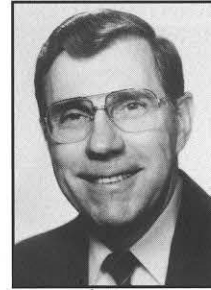
Jerry Akers
area servicer
Williamson
35 years



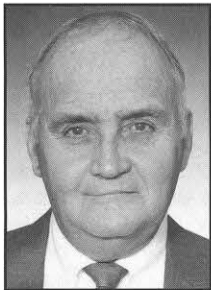
Andy Anderson
line cr. sup. NE (LTD)
Bluefield
35 years



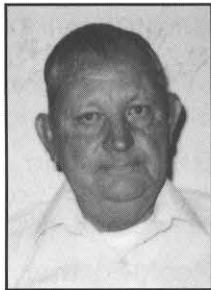
Jim Wheeler
dist. coord. sr.
GO-Roanoke
35 years



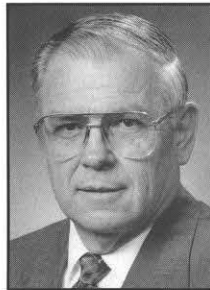
Max Stanley
shift op. eng.
John Amos
35 years



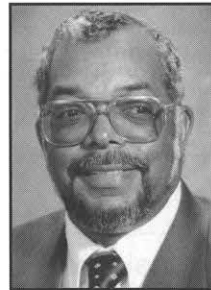
Charlie Burchett
line const. & maint. rep.
Williamson
35 years



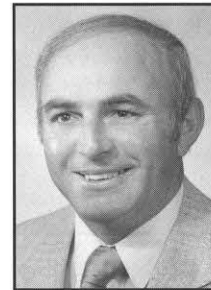
Ralph Widener
collector (LTD)
Bluefield
35 years



Kenneth Jackson
cust. serv. supv.
Bluefield
35 years



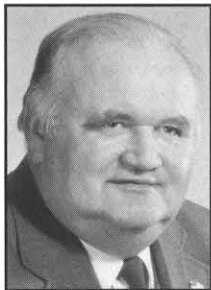
Bill Holmes
area servicer
Montgomery
25 years



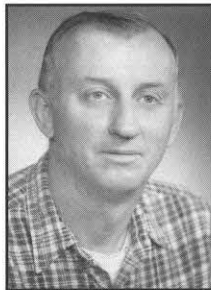
Jimmy Cook
station mech. A
Abingdon
25 years



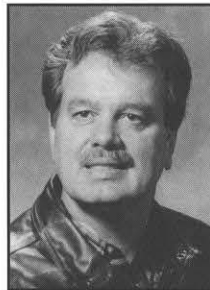
Ken Clark
line crew supv.
St. Albans
25 years



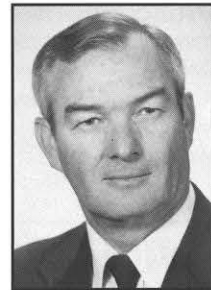
Hunter Thayer
gen. line crew supv.
Abingdon
25 years



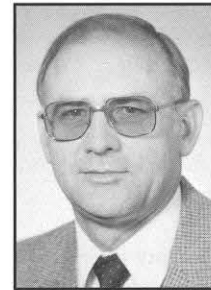
Cliff Sledd
line crew supv. NE
Bluefield
25 years



Lon Slater
eng. technician sr.
Montgomery
25 years



Ray Sayre
meter electrician A
Charleston
25 years



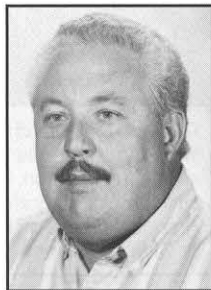
Randy Shields
engineer senior
GO-Roanoke
25 years



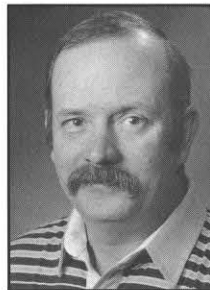
Larry Sigmon
sta. crew supv. NE
Bluefield
25 years



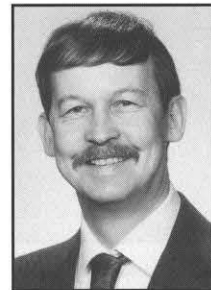
Al Scott
electrical eng. sr.
Abingdon
25 years



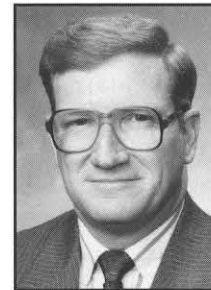
Jim Hall
automotive supv. NE
Charleston
25 years



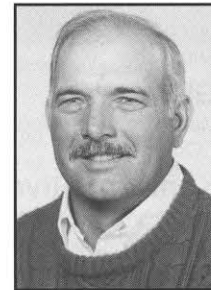
Mike Reed
line mechanic B
Princeton
20 years



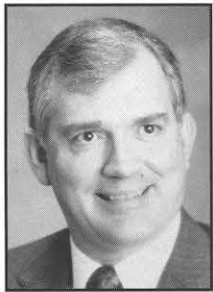
Beecher Robinson, Jr.
maintenance mech. A
John Amos
20 years



Lew Sturm
telecomm. specialist
GO-Roanoke
20 years



Steve Ramsey
trans. mechanic A
GO-Turner
20 years



Barry Long
M&CS manager
Pulaski
20 years



Haze Clark, Jr.
meter reader
Lebanon
20 years

Pulaski

15 years: **Carl Farris, Jr.**, stores attendant A. 5 years: **Jon Fitzwater**, energy services engineer I.

Philip Sporn

20 years: **Virgil Weaver**, chemist assistant. 15 years: **Richard Warden**, maintenance mechanic A. □

Friends We'll Miss

Abingdon

15 years: **Jack Bowers**, automotive supervisor NE. 5 years: **Jeffrey Dye**, meter reader, Lebanon.

John Amos

20 years: **Ralph Cobb**, maintenance mechanic A. 15 years: **Greg Massey**, operations superintendent. **Kenny Smith**, equipment operator B. 5 years: **Ernie Foster**, utility worker. **Elaine Turley**, utility worker. **Rudy Liptrap**, coal handler. **Jim Joseph**, equipment operator C. **Dan Justice, Jr.**, maintenance mechanic C.

Beckley

5 years: **Gene Jones**, building supervisor.

Bluefield

5 years: **Tammy Puckett**, T&D clerk B.

Charleston

5 years: **Alan Withrow**, line mechanic C.

General Office

15 years: **Mark Boles**, hydro mechanic A, GO Hydro, Roanoke. **Hank Sullivan**, programs manager, GO Public Affairs, Roanoke. 5 years: **Eric Hatter**, engineering technician, System Operation, Roanoke. **Joe DuPuis**, video services specialist I, GO Public Affairs, Roanoke. **Robie Tuck**, hydro mechanic C, GO Hydro, Smith Mountain. **Joan Stump**, engineering technician, System Operation, Roanoke. **Karen Harris**, human resources clerk C, GO Human Resources, Roanoke.

Glen Lyn

15 years: **Howard Dickerson, Jr.**, maintenance mechanic B.

Huntington

15 years: **Garry Rayburn**, line mechanic B, Point Pleasant. **Billie Jo Holtz**, stores clerk A.

Logan-Williamson

15 years: **Les Finley**, area servicer, Williamson.

Mountaineer

15 years: **Don Roush**, stores supervisor. **J. J. Evans**, maintenance mechanic B.



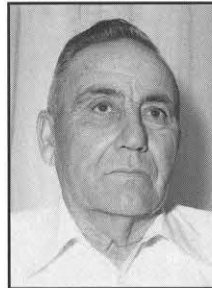
Lunsford



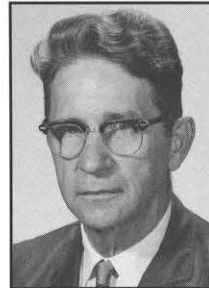
Huntley



Caldwell



Hedge



Harris

Alberta "Bertie" C. Lunsford, 67, retired Milton customer accounts representative A, died January 7. A native of Milton, West Virginia, she was employed in 1954 as a junior clerk and elected early retirement in 1987. Lunsford is survived by her husband Merrill, 1110 Church Street, Milton, W. Va.

Emmet L. Huntley, 72, retired Centralized Plant Maintenance manager, died November 15. A native of Arcadia, Ohio, he began his career in 1945 with Central Ohio Light & Power, Findlay, Oh., and elected early retirement in 1983. Huntley is survived by his wife Florence, 5 Lake Chadesa Drive, Hurricane, W. Va.; four daughters; one brother; and two grandchildren.

Thurman E. "Gene" Caldwell, 73, retired Charleston collector, died January 14. A native of Kenna, W. Va., he was hired in 1948 and elected early retirement in 1981. Caldwell is survived by his wife Betty Kay, 3504 Virginia Avenue, Charleston, W. Va.; two daughters; and one grandchild.

Raleigh Kenneth Hedge, 78, retired maintenance man at Claytor Hydro, died January 16. A native of Pulaski County, Va., he joined the plant in 1960 as a laborer and retired in 1979.

Victor A. Harris, 74, retired Williamson general servicer, died December 14. A native of Chattaroy, W. Va., he was employed in 1944 as a meter helper and elected early retirement in 1980. Harris is survived by his wife Violet, 1234 Crestview Drive, Williamson, W. Va.; three sons; and one daughter. □

A note of thanks

I would like to express my deepest appreciation to everyone at Appalachian Power Company. Your cards, letters, flowers, financial gifts, etc., have made this most difficult time seem more bearable . . . Ron was very proud of his job at Appalachian Power Company and now I know why. You're wonderful people!

Rebekah, Cory and Elisha Goff
Editor's note: Ronald Goff, engineer I, GO T&D Station, Huntington, was killed in an on-the-job vehicle accident November 5.

It's National Rx or PAID Prescriptions — not Aetna

On March 1, 1992, AEP instituted a new prescription drug arrangement and claims for prescription drugs purchased on or after that date were no longer processed through Aetna.

Unfortunately, a large number of prescription drug receipts are still being sent to Aetna for processing. This confusion means that Aetna is returning the receipts to employees, and AEP is incurring additional processing costs.

The new prescription drug arrangement is through National Rx Services, Inc. for mail service and PAID Prescriptions, Inc. for prescriptions purchased at a retail pharmacy.

National Rx Services is the mail service program for long-term maintenance medications and allows you to receive up to a 90-day supply of medication at one time. You may pay by credit card or check.

The retail program for initial and short-term prescriptions — PAID Prescriptions — allows you to receive up to a 30-day supply of medication at one time. The PAID Prescriptions card is accepted at a large network of retail pharmacies throughout the AEP service area and in most states across the country.

When the new prescription drug program was introduced last year, all covered employees and retirees received a PAID Prescriptions identification card, a mail service order envelope, a brochure explaining the retail and mail service programs, and toll-free numbers to call.

If you have any questions about the prescription drug program, please contact your human resources depart-

ment or National Rx Services (1-800-447-7856) or PAID Prescriptions (1-800-272-7243). □

Group Insurance-Employee Monthly Contributions Effective March 1, 1993

Comprehensive Medical Plan

	Current	Effective March 1, 1993 through February 28, 1994
Employee only	\$26.02	\$26.36
Employee and one dependent	\$45.44	\$46.99
Employee and two or more dependents	\$65.06	\$69.97

Dental Assistance Plan

	Current	Effective March 1, 1993 through February 28, 1994
Employee only	\$1.95	\$2.00
Employee and one dependent	\$3.94	\$4.33
Employee and two or more dependents	\$6.27	\$6.90

Medical and dental employee contributions are pre-tax. This means that contributions will be made *before* federal and Social Security taxes are withheld. In some locations, depending on local law, contributions also will be free from state and local taxes. The effect of this pre-tax process reduces the employees' net cost of contributions by reducing taxes.

Dependent Life Insurance Plan

	Current	Effective March 1, 1993 through February 28, 1994
	\$1.60	\$1.45

There also will be an increase effective March 1 for those retirees and surviving dependents who pay contributions for their medical and dental coverage.

ILLUMINATOR



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