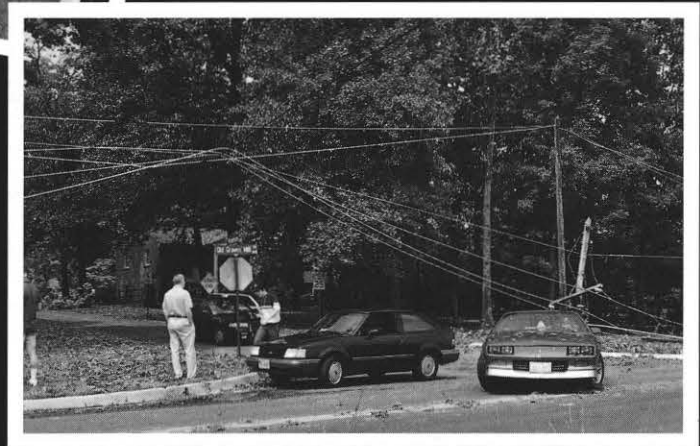
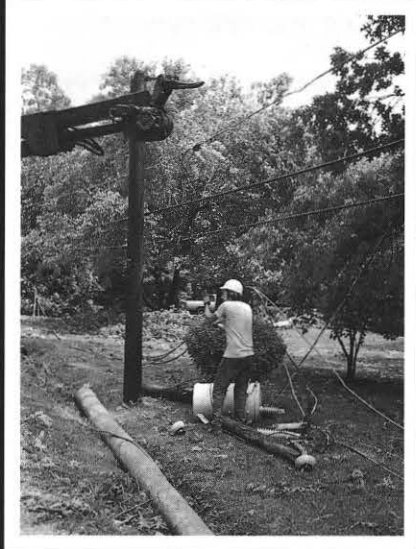
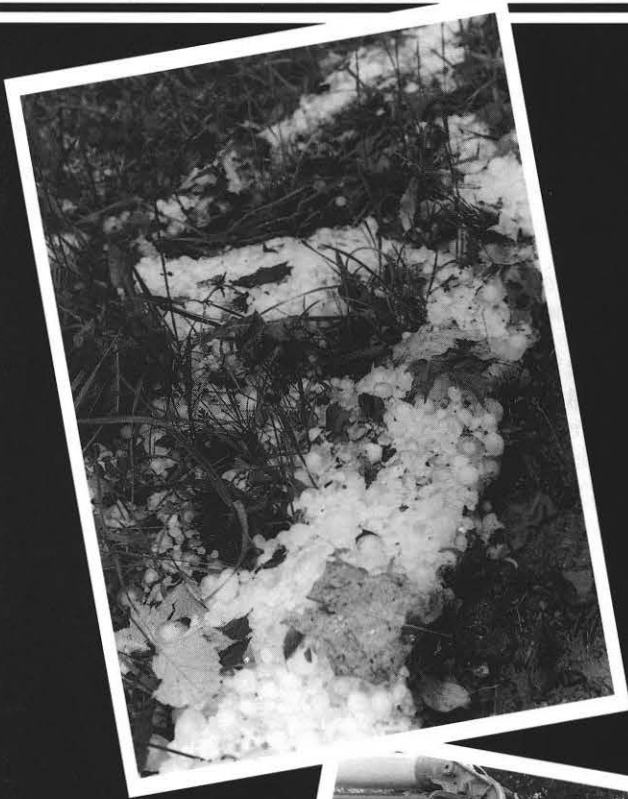


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POWER**



**KINGSPORT
POWER**

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About the cover: Just weeks after the blizzard of '93, severe thunderstorms, packing fierce winds and hail, swept across Appalachian Power's service area, causing an estimated \$7.5 million in damage to company facilities and leaving thousands of customers without power. Scenes such as these were common, as more than 115 service crews worked around the clock to restore service in the affected area. Hail photo courtesy *Smyth County News*.



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Major restructuring of Service Corporation, initial steps in operational combination announced

A major restructuring of the AEP Service Corporation and initial steps in the operational combination of Columbus Southern Power Company and Ohio Power Company were announced by AEP officials.

"This is not simply a short-term austerity program," said E. Linn Draper Jr., AEP chairman, president, and chief executive officer. "It is a reshaping of our company and its underlying philosophy. This reorganizational effort will enhance the long-term competitiveness and operating efficiency of the AEP companies."

Though there are various costs associated with terminations, relocations and facility changes, the study envisions systemwide savings from the first, and largest, phase at up to \$40 million annually upon full implementation in 1995.

The changes result from recommendations made in Phase I of AEP's three-phase restructuring program, which began in November 1992 and is expected to be completed by the end of 1993 and predominantly implemented by the end of 1994. Phase II employee teams are presently at work analyzing other Service Corporation and operating company functions, while Phase III teams are expected to begin their work in July.

Executive offices for the combined operations of Columbus Southern Power and Ohio Power will be located in Columbus, as will the companies' combined General Office Marketing, Customer Services, and T&D Departments. The combined General Office Purchasing and Materials Management Department will be located in Canton.

The service area of Columbus Southern Power and Ohio Power, which presently has 10 divisions, will be reorganized within five regions, with headquarters in Columbus, Canton, Chillicothe, Findlay and Zanesville. Six operating areas will be integrated with others, although no business offices will be closed because of this study.

"These are necessary changes that will better position our companies to

deal with the many competitive pressures that are building around us," Draper said.

"The Phase I study has been extraordinarily detailed. It has taken a significant amount of time — time needed to be careful, time needed to be analytical, time needed to study our decisions. The effort we are going through in these three phases is too important to rush. During Phase I of our study, we have attempted to challenge every assumption to make certain that it makes sense for our operating companies and for the Service Corporation.

"Our industry is changing dramatically," Draper said. "Many companies are, or will be, affected. As a key indicator of the changing times in which we live, AEP — for the first time since the 1930s — does not have a generating unit

under construction. We, too, need to change in order to compete.

"While these changes will not be painless, I want our employees to know that we have approached this process carefully. AEP is not the company it is because we have employed unqualified people. We have attained our reputation because we have made a practice of hiring the most able, the most competent, the most qualified.

"Unfortunately, a considerable number of capable and talented employees will be adversely affected by this process, no matter how carefully and fairly we craft it," Draper concluded. "But it must be done. And I know that when we conclude with Phases II and III, our company will be able to continue to be a leader, well into the next century." □

Glassburn of I&M elected president of Kingsport Power



Glassburn

Allen R. Glassburn, manager of Indiana Michigan Power Company's Muncie Division since 1987, has been elected president and chief operating officer of Kingsport Power Company, effective July 1. Glassburn, 40, succeeds the late Michael J. Holzaepfel.

Glassburn also will become a director and a member of the executive committee of the board of directors of the AEP Service Corporation.

Born in Peru, Indiana, Glassburn joined Indiana Michigan Power in 1974 as an engineer in the Marion Division. He became a senior engineer at I&M's Cook Nuclear Plant in 1976 and briefly left the company in 1979 to work for RCA Corp.

Glassburn returned to the Marion Division as supervising engineer in 1979, then served as station supervisor for the South Bend Division in 1983 and superintendent of the St. Joseph Division in 1984. He is a past director of I&M.

A graduate of Purdue University, where he received a bachelor's degree in electrical engineering, Glassburn went on to earn a master of arts degree at Ball State University in 1983. In 1987, he earned a master of science degree in management at the Massachusetts Institute of Technology, where he was a Sloan Fellow. □

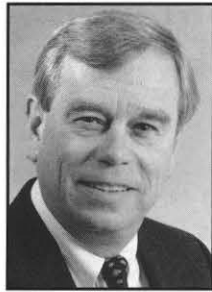
Service Corporation management structure reorganized



Lhota



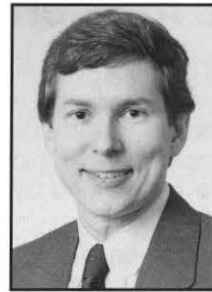
Markowsky



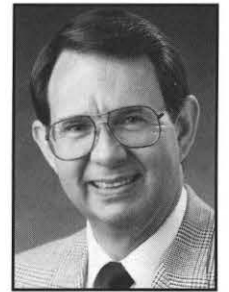
Fitzpatrick



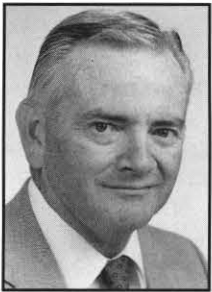
Jones



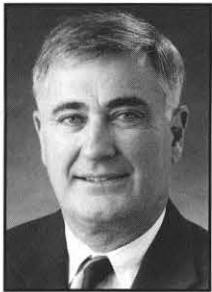
Erikson



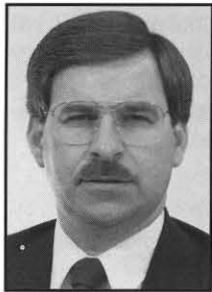
Renz



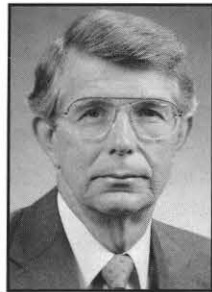
Bennett



Hering



Lepore



McCaffrey

A major reorganization of the senior management structure of the American Electric Power Service Corporation, involving 10 of the company's executives, has been announced, effective July 1.

E. Linn Draper Jr., AEP chairman, president, and chief executive officer, said the management changes are being made in conjunction with the restructuring of the AEP Service Corporation that is presently underway.

"The utility industry is entering a new era of competitiveness," he said. "It requires that we be more nimble and less constrained by the way we have always done things. We must even be entrepreneurial. We have designed an organizational structure and a staffing that will allow us to do exactly that."

Draper said that the new structure "will enable us to achieve greater operating efficiencies that will help minimize the need for AEP companies to seek rate increases in the future."

Among the management changes are one new executive vice president, Dr. James J. Markowsky, and two new senior vice presidents, Eugene E. Fitzpatrick and John R. Jones III.

AEP Service Corporation executives

who will be assuming new responsibilities as a result of the restructuring are:

William J. Lhota has been elected executive vice president. He had previously been executive vice president-operations. Under the company's new structure, the marketing and customer services, rates, public affairs, governmental affairs and environmental affairs departments will report to Lhota. Lhota will continue as the primary contact between the operating company presidents and the Service Corporation. He will work closely with the operating company presidents on issues that do not require the attention of the chairman.

Dr. James J. Markowsky, senior vice president and chief engineer, has been elevated to executive vice president-engineering and construction. Under the new structure, five functions will report to Markowsky: fossil and hydro generation, transmission and distribution services, major projects, technology application and environmental engineering. Functions previously carried out within the Design Department have been integrated into the Fossil and Hydro Generation and T&D Services Departments.

Eugene E. Fitzpatrick, vice president-

nuclear operations, has been elevated to senior vice president-nuclear generation, with responsibility for engineering, support services and quality assurance for AEP's Cook Nuclear Plant in Michigan.

John R. Jones III, vice president-project management and construction, has been elected senior vice president-fossil and hydro generation, with responsibility for civil and structural, mechanical and electrical and controls engineering and plant services, all of which will provide technical support for the 17 coal-fired generating stations and 17 hydroelectric generating facilities the AEP System operates.

Carl A. Erikson, vice president and executive assistant to the president, has been elected vice president and executive assistant to the chairman. He will serve in that role through the end of AEP's three-phase restructuring study, on which he will continue as overall project manager, in addition to his new duties as president and chief operating officer of both Columbus Southern Power Company and Ohio Power Company.

Bruce A. Renz, vice president and chief electrical engineer, has been elected vice president-transmission and distribution (T&D) services, with responsibility for four divisions providing more focused Service Corporation T&D support to the AEP System's seven operating companies.

Bruce H. Bennett, assistant vice president-civil engineering, has been elected vice president-civil and structural engineering, one of the four divisions within the new fossil and hydro organization.

(please turn to page 5)

Draper outlines staffing selection philosophy

Although Phase I of AEP's three-phase restructuring program will result in the eventual reduction of 750 positions across Ohio, actual job eliminations are still weeks or months away, AEP officials have indicated.

"Some units will begin the task of combining, restructuring or streamlining operations almost immediately," said E. Linn Draper Jr., AEP chairman, president and chief executive officer.

"On the other hand, some units will not see the full effects of these changes for a year or more until certain work assignments can be completed, such as the Clean Air Act compliance projects that are presently underway," he said.

"When AEP System jobs are eliminated, we will select who stays, not who goes," Draper said, outlining the company's philosophy for staffing selections during the restructuring effort.

"The process for selecting employees for the new organization will generally involve a top-down approach. A higher level of management in a reporting line will select and recommend employees to be retained in the levels below it," he explained. "Those recommendations will be reviewed by managers above the individuals who create the list."

Draper said that the decision-making responsibility will generally lie within the reporting lines of the departments where the employees work. "When groups are combined, special attention will be given to help assure consideration for all employees in those groups," he emphasized.

"In fact, we will ask everyone participating in the selection process to approach the task as if he or she were the owner of a business facing fierce competition and needing the best available team to meet the challenges of the future.

"The selection process will, of course, depend on judgments," Draper said. "That's why no decision will rely on only one individual's opinion. And that's why the Office of the Chairman will communicate the ultimate guidelines upon which recommendations and decisions are to be based."

The basic criterion is an employee's

qualifications to perform the available work, Draper indicated. Factors to be considered may include ability, efficiency, attitude, knowledge, job performance, leadership, experience, length of service, potential, and adaptability to change.

"Throughout the process, we will respect the dignity of all employees and maintain our relationship with them without discrimination because of race, color, religion, sex, age, national origin, veteran status or disability," the AEP chairman said.

"If an employee is offered the opportunity to relocate, it will be because we genuinely want that employee to relocate. No relocation invitation will be made merely to avoid paying severance. Nor will we withhold a relocation offer just to avoid paying relocation costs for an employee who is judged to be the right person to fill the job.

"If an employee's job has been eliminated, it does not necessarily mean that the employee will be terminated," Draper pointed out. "It is our intention to end this process with the most appropriate total team. So it is possible that an individual may, in some cases, displace another employee. However, neither downward nor lateral displacements are expected to be widespread."

Although some employees have expressed concern that there will be a "wave of transfers" from the Service Corporation to the operating companies, or from the operating companies in Ohio to other AEP System operating companies, Draper said such a scenario will not be the case. "However, if an individual move made sense before the study started, it will probably still make sense now," he added.

"Despite our genuine efforts to be as fair as possible, it will be of little comfort to those employees who are terminated," he said. "For those eligible employees terminated as a result of the restructuring study, a special severance package will be provided. For those eligible employees who must relocate due to the study, the comprehensive special relocation package will be provided." These packages, he

noted, do not differentiate benefit levels between exempt and non-exempt classifications, or between higher-level or lower-level positions.

"First and foremost, we will be fair. We will attempt to do what is right. That doesn't diminish the pain of the forthcoming reduction in our work force, but I can assure you that all affected employees will be treated with dignity, respect and fairness," Draper concluded. "We are committed to that." □

Reorganize

(continued from page 4)

Richard F. Hering, who has been senior vice president-mechanical engineering, has elected early retirement from the Service Corporation, effective July 1, after 39 years of distinguished service with the AEP System.

"Dick Hering has been a key figure in the history of AEP's engineering excellence," Draper said. "We will miss his thoughtful insights, and we all wish him well."

V. A. Lepore, assistant vice president-design, has been elected vice president-mechanical engineering, another of the four divisions within fossil and hydro generation.

Thomas R. McCaffrey, president of Columbus Southern Power, has been elected a vice president of the Service Corporation. He will serve on AEP's restructuring project for the next several months, then will succeed John Corbett as vice president-purchasing and materials management upon Corbett's retirement next year.

Under the new management structure, eight AEP Service Corporation executives will report directly to Draper. They include: Peter J. DeMaria, executive vice president and chief accounting officer; Gerald P. Maloney, executive vice president and chief financial officer; John Katlic, senior vice president-fuel supply; A. Joseph Dowd, senior vice president and general counsel; Lhota, Markowsky, Fitzpatrick and Erikson. In addition, presidents of AEP's seven operating companies will report to Draper. □

Service Corporation's engineering, design and construction functions reorganized along product lines

As a result of recommendations adopted in Phase I of AEP's three-phase restructuring program, the Service Corporation's engineering, design and construction functions — historically organized along the lines of engineering disciplines — will be reorganized along product lines.

The Service Corporation's present-day Mechanical Engineering, Civil Engineering, Electrical Engineering, Instrumentation and Controls Engineering and Nuclear Operations units will be reshaped to include a Fossil and Hydro Generation Department, a Nuclear Generation Department, and a Transmission and Distribution Services Department. The present-day T&D Operations Department will also become a part of T&D Services.

Similarly, the Service Corporation's Design Department will be integrated into the new Fossil and Hydro Generation and T&D Services organizations.

Changes recommended as part of the Phase I review will result in the elimination of as many as 500 Service Corporation positions, about 25 percent of which are held by contract employees who have been doing work for the Service Corporation.

"These changes reflect the fact that the Service Corporation is no longer an organization building a series of new generating units as it had been in the past," said E. Linn Draper Jr., AEP chairman, president and chief executive officer.

Draper said the Phase I changes should also make it easier and more efficient for the operating companies to obtain the specialized services they need from the Service Corporation.

Fossil and Hydro Generation

The new Fossil and Hydro Generation organization will include a Plant Services division and three engineering divisions, according to Carl A. Erikson, Service Corporation vice president and executive assistant to the chairman, president and chief executive officer, who is overall project manager for the restructuring effort.

The three engineering divisions, he said, are Civil and Structural Engineering, Mechanical Engineering and Electrical and Controls Engineering.

Certain layers of management are also being eliminated as part of the restructuring. Some of the affected positions cannot be eliminated until all or certain Clean Air Act compliance projects are completed.

T&D Services

The new T&D Services organization will combine elements of the present-day T&D Operations Department, the Electrical Engineering Department, as well as the Electrical Station & Communication Design Section and the Structural Design Section.

The Architectural Design Section will remain intact and move to T&D Services to continue its work in designing service centers and office buildings.

"In addition, responsibility for 138,000-volt and below metal transmission line design work is being transferred from the Service Corporation to the operating companies," Erikson said.

System Planning

The System Planning Department's Regional Power Supply Planning Division will be eliminated, and its Regional and Transmission Planning Sections will be merged into a section called the Area Transmission Planning Section.

This section will become part of the Bulk Transmission Planning Division, which will be renamed the Transmission Planning Division. This division will have responsibility for planning of AEP's transmission network, from subtransmission to extra high voltage.

Marketing and Customer Services

The Service Corporation's Marketing and Customer Services Department will concentrate more on strategic planning. The Marketing and Customer Services Section and the Energy Services Section will be combined into a new Customer Programs Section. A new Market Research Section will be developed, with the capability of doing research in the industrial and commercial arenas as well as residential.

Because operating companies will assume greater responsibility for developing customer-service programs, the AEPSC Marketing and Customer Services will become more of a conduit in communicating operating companies' programs and successes to one another.

Additional resources will be added to assist in developing demand-side management programs and to handle pilot projects to identify potential electrification opportunities in industry. The Customer Services group is being reduced, while one position is being eliminated in economic development and the position of centralized training manager is being eliminated.

Purchasing and Materials Management

The Service Corporation Purchasing and Materials Management Department is being reorganized from five sections to four sections. Also, appropriate changes are being made to recognize the reduction in activity resulting from the decrease in major construction activity.

Additional advances in automation are being pursued such as advanced function printing, which will help to streamline departmental processes in both the Service Corporation and the operating companies.

"Automation of the reordering process is an important step, because it provides the opportunity to move toward a more 'just-in-time' method of replenishing inventories without adversely affecting the availability of our power plants," Erikson said. □

APCo seeks to amend wild and scenic rivers legislation

Appalachian Power President Joseph H. Vipperman last month appeared before the Subcommittee on National Parks and Public Lands of the House Committee on Interior and Insular Affairs which is considering legislation to protect part of the New River under the Wild and Scenic Rivers Act.

In his testimony, Vipperman requested that provisions be made in H. R. 1584 — which would include a segment of the New River in the wild and scenic rivers system — for an electric transmission power line, “if the responsible federal and state agencies determine that the preferable route crosses within the designated area.”

According to Vipperman, Appalachian does not oppose designation of the New River segment as wild and scenic if Congress is convinced that the segment has the attributes required by the Wild and Scenic Rivers Act. It does, however, ask that the legislation explicitly accommodate the company’s preferred corridor under “certain very narrow and specific conditions.”

The conditions suggested by Vipperman are:

- Both the Public Service Commission of West Virginia (PSC) and the Virginia State Corporation Commission (SCC) find the line is needed.
- After considering the total environmental impacts of the entire route between Oceana and Cloverdale, both the PSC and SCC approve a route that crosses within the designated area.
- Relevant federal agencies grant all required permits after complying with the National Environmental Policy Act; and
- The National Park Service determines that all reasonable measures will be taken to minimize the line’s scenic and recreational impact on the river segment.

Vipperman told the subcommittee that the company proposed the line after extensive studies showed that its electric transmission system had to be enhanced to maintain reliable service to its customers.

“Since Appalachian announced plans

for the line, others have confirmed its importance,” he said. He specifically mentioned an independent study commissioned by the Virginia SCC. Quoting from its report, he said the study concluded “that the need exists by 1998 for a major system enhancement and that the proposed reinforcement program is necessary and adequate, is the best alternative available on a cost/performance basis and will provide the benefits stated by APCo . . .”

Vipperman noted that, “As testimony to the benefits of this project, over 250 businesses, labor unions, and civic organizations have gone on record in support. The labor unions alone represent over 200,000 members,” he pointed out.

Vipperman testified that where the proposed line would cross the New River in the area under consideration, the visual impact of the line has been minimized as much as humanly possible. He said visual simulations had been prepared of the view of the line from the most direct vantage point, which is located at Shanklin’s Ferry, approximately 1.5 miles upstream from the crossing. “From that point, the scale of the tower is small because of its distance from the viewer, the profile of the tower is narrow because it is turned obliquely to the viewer, and the right-of-way clearing may not be visible because it does not extend down the ridge slope. Conductors would be only marginally visible due to their height above the river. It is important to note,” he continued, “that the crossing would not be visible from other parts of the Sherman Ballard Recreational Area outside of the Shanklin’s Ferry campsite.”

Vipperman added, “It is hard to imagine a crossing of any river, much less any other crossing of the New River, with less visual impact than that made possible by the particular topography of the preferred crossing and by the design for the towers and conductors chosen by the company.”

Appalachian plans to build a 115 mile 765 kilovolt transmission line from its Wyoming Station near Oceana, W. Va., to its Cloverdale Station near Roanoke,

Va. The line would be the first major west to east addition to its transmission system since 1973 and is needed by 1998 if the company is to continue providing its customers south and east of Charleston, W. Va., with a reliable supply of electric power. □

Savings Plan now provides immediate vesting

The AEP System Employees Savings Plan has been amended, effective June 1, 1993, to provide for full and immediate vesting of all current and future plan participants.

This means that all participants have a nonforfeitable right of ownership in 100 percent of the value of the company’s contributions made to their savings accounts.

Prior to this change, participants were required to have five years of employment service before they were vested in the value of the company’s contributions.

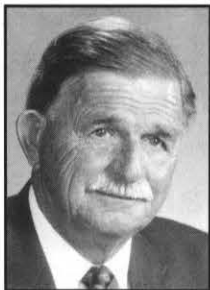
Employees should note that an in-service withdrawal of company contributions, prior to termination of employment, still requires 60 months of plan participation and is limited to 50 percent of the contributions. □

No benefit statements for '93

In an effort to contain costs during the current restructuring program, personalized employee benefit statements for 1993 will not be issued to employees who participate in AEP System benefit plans.

Current plans call for personalized benefit statements to be provided in July 1994, using data as of March 31, 1994. □

Retirements



Sam Snyder, who retired on July 1, is proud of the safety record he achieved during his 43 years with Appalachian Power. "I never lost a day because of an accident," he said. "In fact, until I had open heart surgery, I lost very little time."

Sam began his career in 1950 as a system transmission man helper in General Office T&D Transmission, Bluefield, and advanced through several positions before being promoted to transmission line crew supervisor in 1970. Over the years, his work took him to Virginia, West Virginia, Kentucky, and Tennessee. "It was a great company to work for and great people to work with," he noted. "Our benefits are good, too."

Sam's retirement plans include some travel, hunting, fishing, and playing golf. "I bought a little farm to work on so I'll have plenty to do," he concluded. "I hope to raise some cattle, starting next year."

An Army veteran, Sam and his wife Martha have one daughter and two grandchildren. They will continue to make their home in Abingdon. □



Glenn Perfater was looking for a better opportunity when he joined Appalachian Power in 1969. He spent his entire 24-year career in the General Office Purchasing and Stores Department, Roanoke, and was a senior buyer at the time of his early retirement on July 1.

"I enjoyed my years with the company," he said, "and have no regrets whatsoever about coming here." He added, "The Materials Management System

which was initiated in the past couple of years has been a big improvement. It probably has done more to help the department and our outlying areas than anything else."

Glenn said, "At this point in time, I have no real plans other than to take things day by day. I'll probably do a little fishing, a little golfing, a little wood-working, and play with the two grandchildren."

His wife Catherine retired three years ago from McKesson-Robbins after 45 years' service. The couple, who has one son, will continue to live in Roanoke. Glenn had 16 years' service in the National Guard, rising to the rank of 1st lieutenant. □

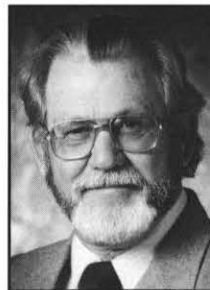


Clayton Starcher, Charleston meter electrician A, recalls being late only twice during his 42-year career with Appalachian Power. "That was because of road conditions," he said. "I am fortunate to have good health, and I only called in sick twice, too."

Clayton added, "For the last several years, I've been on the testing end of meters for large power customers, and I've enjoyed working with the customers. In fact, I never met a stranger. I just enjoy people."

Clayton's wife Mary retired from the Public Service Commission of West Virginia five years ago and, following his early retirement on July 1, the couple plans to travel. "We'll go out west this fall and take a cruise next year," he said. "We'll be snow bears in Florida next winter and, hopefully, we'll take an AmTrack trip out west in the next three years. Hunting and fishing will keep me busy, too."

An Army veteran, Clayton is active in the Elkview Baptist Church. □

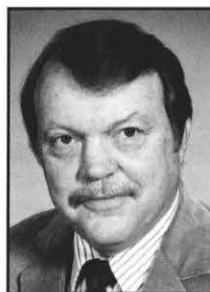


"I enjoyed working outside and being able to talk to the general public and meet so many interesting people," said **Ralph Morrison**. He was a line mechanic A for Kingsport Power before electing early retirement on July 1.

"My daddy retired from Kingsport Power," Ralph recalled, "and my sister Gladys worked for both Kingsport and Appalachian Power for a while. During my 37 years here, I worked for five different presidents."

Ralph will attend an imperial session of the Shrine in San Antonio, Texas, this month and plans a cruise to the Bahamas in August. "After that we'll be staying close home for the next 18 months. I'll be potentate of the Jericho Temple next year, which will be a fulltime job," he said.

Ralph attends Ketron Memorial Church and enjoys coin collecting as a hobby. An Air Force veteran, he has two daughters, four grandchildren, one stepson, and one stepdaughter. □



"I've worked 36½ years and feel that's long enough. I'm going to do what I want to do for a few years," said **Larry King**, who elected early retirement on July 1.

Larry began his career in 1957 as a system utility helper in the dispatch center at Sporn Station and, at the time of his retirement, was assistant regional chief dispatcher, System Operation, Tri-State Regional Dispatch Center, Huntington. "This dispatch center is a tough job," Larry said. "It's not a physical job, but it's continual mental pressure because you have daily crises. I won't necessarily miss the work, but I

will miss the association with all the people you meet and work with."

Larry added, "I have a little farm on which I raise beef cattle and some rental property to keep up. I enjoy boating and want to do more hunting and fishing and spend more time with my two grandchildren. My wife Wanda will continue to work for a while, so we don't have any real big travel plans. I'll just take it day by day, but I'm not going to sit down and watch *Days of our Lives!*"

The Kings, who make their home in Milton, W. Va., have one son and one daughter. □



"I'm leaving with mixed emotions because I enjoy my job and will miss all of the people I work with," said **Virginia Metz**. She was a secretary-stenographer A in

Fieldale before electing early retirement on July 1.

Virginia continued, "I look forward to enjoying life on the farm with my husband John as well as the opportunity to spend more time with my mother who lives nearby.

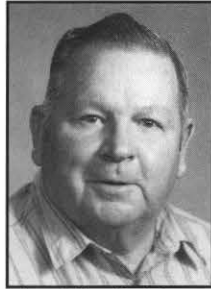
"Throughout my career, the three priorities I have tried to maintain have been my church, family, and job. I haven't always been successful in keeping these in the proper order, but they have given me the perspective I needed."

Virginia added, "The Lord has blessed me with a wonderful family, good health, and terrific co-workers. I especially want to thank the people with whom I have worked for their patience and support over the years. My life has certainly been enriched by each one, and I will carry with me many pleasant memories.

"I have really enjoyed working in our new office at Fieldale and feel that the employees are fortunate to have such nice facilities with such pleasant working conditions."

Virginia concluded, "John and I enjoy short trips to out-of-the-way places, browsing antique shops, and going to

auction places. I enjoy reading and needle crafts and want to become more active in the work of my church, Oak Level Baptist. I also am interested in art and photography and plan to take some classes. □



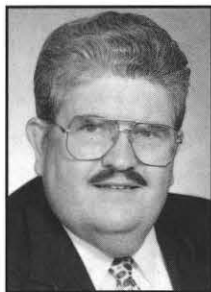
A career spanning nearly 41 years came to a close on July 1 with the early retirement of **D. G. "Booge" Harman**, transmission line crew supervisor, GO T&D Transmis-

sion Bluefield.

"I enjoyed outside work," Booge said, "and I especially enjoyed the people I worked with. During my years here I went all over the Appalachian, Kentucky, and Kingsport Power Systems."

Booge added, "My wife Nina just retired from the Mercer County Board of Education. We like to travel out west and expect to do more of that. I also spend a lot of time at my camp on Moncove Lake."

The couple has two sons, one daughter, and six grandchildren. □



"**A**fter 37½ years of shift work, I'm looking forward to sleeping on a normal schedule," said **Joe Burnside, Jr.**

An operation coordinator in the Appalachian Operation Center, Roanoke, Joe elected early retirement on July 1.

"The company has been my whole life," he recalled. "My father Newt worked at Switchback, Roanoke, Turner, and South Point (Ohio) before he retired, and I grew up in one of the company houses at Turner Station. Operations work has always fascinated me. Even when I was in high school, I would go up to the station and Cap Bunting would let me take readings on the condensers."

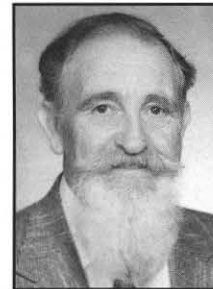
Joe was hired in 1956 as a system operating clerk shortly after the control

center was moved from Turner Station to Roanoke. Through the years, he has earned the nickname of 'Joe Burndown.' "That's because many of the large cases of sudden trouble just seemed to fall in my shift," he said. "Some of the biggest ones were the Buffalo Creek Dam failure, the Nelson County flood, and the Northeast blackout.

"It's been interesting to see the Appalachian System grow down through the years," he noted. "Many new plants and stations have been built during my years of service. All of the people I have worked with have been super; we've been just like a close knit family."

Joe added, "The company has been good to the Burnside family. Between my father; brother John (GO Accounting); brother-in-law Jim Hardwick (Abingdon Dispatch), and me, we have 134 years of service with Appalachian.

"Even though I am retiring from Appalachian Power, I will still be in full-time ministry as pastor of the Oak Grove Assembly of God Church in Roanoke. I have promised the good Lord that I would give him the rest of my life in ministering the word of God." □



"**I**t has always been very enjoyable," said **Norman Young** about his nearly 40 years with Appalachian Power.

A Marine Corps veteran of the Korean War, Norman was hired in 1953 as a stationman helper in Charleston. "I transferred to Operations the same day that President Kennedy was killed," he recalled. "I worked in Kanawha Dispatch until it was closed and moved to Roanoke Dispatch when it was started in 1967." At the time of his early retirement on July 1, Norman was an operation coordinator in the Appalachian Operation Center, Roanoke.

Over the years Norman had his share of crisis situations. "I was working in Charleston during the flood of '63 when so many people were killed," he recalled, "and I was on duty at Roanoke (please turn to page 16)

Who's News

Abingdon

L. C. Angle, retired power engineer, received the "outstanding alumnus award" from the Southwest Virginia Chapter, Virginia Tech Alumni Association, for dedicated service and outstanding contributions on behalf of the university at the local and state level. He also is president of the Washington County Historical Society.

The team of **Haze Clark**, Lebanon meter reader; **Don Jonas**, retired Clinch River Plant chemist; **Lonnie Cunningham**, line mechanic B; and **Paul Baker**, line crew supervisor NE, won the Abingdon Golf Tournament at Graysburg Hills Golf Club. The second-place team included **Gary Watson**, line and station superintendent; **Don Linkous**, telecommunications supervisor, GO T&D Telecommunications, Abingdon; **Kent Lambert**, line mechanic A; and **Mark Smith**, Lebanon line mechanic A. **Dave Jones**, power engineer, had the longest drive, and **Kent Lambert** won closest to the pin. □

Beckley

Glenda, wife of Division Superintendent Gib Cook, has been elected president of the West Virginia Women's Missionary Union. She is G. A. director at Memorial Baptist Church in Beckley and teaches a third grade Sunday School class.

Cindy, daughter of Records Supervisor Paula Goddard, has been selected as an arts and sciences scholar for 1993-94 at West Virginia University. She will receive a \$500 scholarship.

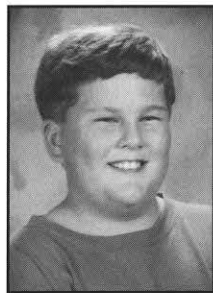
Holly, daughter of Stores and Transportation Supervisor Larry Darnell, won first place in the economics category of the Social Studies Fair at Cranberry-Prosperty School for her advertising project. She also represented her school at the county Social Studies Fair.

Chris, son of Hank Bostic, T&D clerk B,

was awarded a certificate of scholastic achievement by Crescent Elementary School.

Elizabeth Nixon, customer services representative B, was installed as recording secretary for the Beckley Chapter of Beta Sigma Phi.

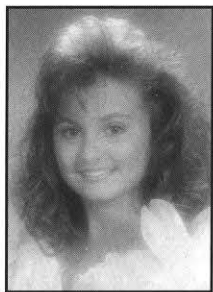
Philip, son of Trina Griffith, customer services representative A, received an honorable mention for his "person of the year" essay on NBA Star Shaquille O'Neal. The essay was sponsored by the Public Broadcasting Radio.



Central Elementary School Fourth Grader **Matthew Stover** won best of show for his Science Fair project on polymer. The son of Herb Stover, Oak Hill area T&D scheduler B, he

also captured first place in his division at the Raleigh County Science Fair and was awarded a tour of Stockhausen, Inc.'s field research plant at Greensboro, N. C. □

Charleston



Jennifer, daughter of St. Albans Customer Services Office Supervisor Lawrence Haynes, was second runner-up in the Miss West Virginia American Co-ed Pre-Teen Pageant and first

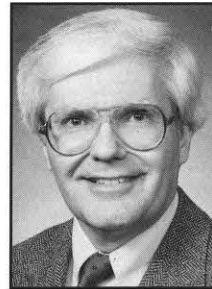
runner-up in the Miss Photogenic competition. A student at Andrew Jackson Middle School, she also won second place in the Kanawha County Social Studies Fair.

Winners of the 7th Annual Terry Banks Bass Tournament held at Sutton Lake are: **Dave Morris**, area servicer, first place total weight; **Mike McGinnis**, line mechanic A, second place; first

place big bass, **Mike McGinnis**; second place, **Terry Banks**, line crew supervisor. **Aaron**, son of Automotive Supervisor Jim Hall, won first place in the youth division and **Charles**, son of St. Albans Line Crew Supervisor Chuck Bibbee, won second place.

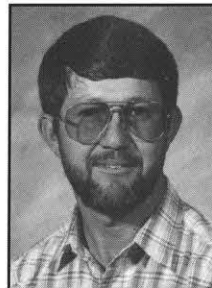
Wayne Pugh, marketing and customer services manager, was elected by the West Virginia Home Builders Association as national director of The National Association of Home Builders. In that position he will be a voting member of the NAHB's board of directors and serve on various committees. He currently is assigned to the Associate Member Committee Advisory Council. Wayne is a life member of the HBA of Charleston and has served on the WVHBA board of directors for four years. □

Bluefield



Human Records Supervisor **Ben Donevant III** was elected president of the Bluefield Lions Club. □

Central Machine Shop

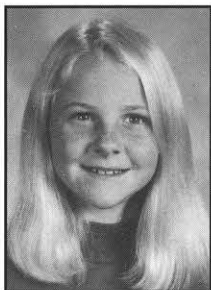


Steve, husband of Debra Caldwell, human resources clerk A, was chosen all-time Metric Era 1980-1993 track coach of the Kanawha Valley Conference by *Charleston Daily*

Mail sports writer Jody Jividen. Steve was boys track coach at Dunbar during the Metric Era but now coaches at Hurricane High School. □

General Office

Robert Young, Jr., who graduated last month from Milton High School, was secretary of the French Honorary Society and a member of the National Honor Society, Mu Alpha Theta, National Art Honor Society, S.A.D.D., T.R.E.N.D., Track and Key Club. He is the son of Bob Young, control electrician A, GO T&D Relay, Huntington.



Heather, daughter of Deborah Landis, secretary, GO Executive, Roanoke, and Jay Divers, property representative B, GO Land Management, Roanoke, was team goalie for the Girls Soccer Division II Salem Rec League tournament champions. The team of 10- and 11-year-old girls was coached by Rob Landis.

Children of three employees in GO T&D Telecommunications, Marmet, were winners in the Kanawha County Science and Social Studies Fair. **Craig**, son of Tony Petry, engineering technician, received third place honors for a display entitled "What Is There To Know About A.I.D.S.?" **Nikki**, daughter of Roger Blankenship, engineering technologist I, received honorable mention for a display on "Columbus' Journey." **Erin**, daughter of Bill Jones, telecommunications specialist, won honorable mention for a display on the "Battle of Gettysburg."

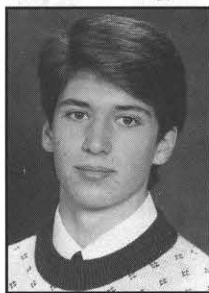


L. to r., Craig Petry, Nikki Blankenship, and Erin Jones.

Children of three employees in GO T&D Telecommunications, Marmet, were winners in the Kanawha County Science and Social Studies Fair. **Craig**, son of Tony Petry, engineering technician, received third place honors for a display entitled "What Is There To Know About A.I.D.S.?" **Nikki**, daughter of Roger Blankenship, engineering technologist I, received honorable mention for a display on "Columbus' Journey." **Erin**, daughter of Bill Jones, telecommunications specialist, won honorable mention for a display on the "Battle of Gettysburg."

Kanika, daughter of Glenn Brown, custodian, GO General Services, Roanoke, placed third in *The Jabberwock*, an annual fund raiser for the Roanoke Alumnae Chapter, Delta Sigma Theta Sorority. □

Glen Lyn

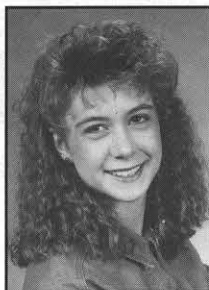


Kennie, son of Stores Attendant Joe Spencer, received an award for academic and athletic excellence from The United States Army Reserve. Kennie participates in the sports program at Ballard Christian School, excelling in basketball. In 1992 he was awarded a trophy for All Conference Team in the West Virginia Christian School Association Conference and this year made All Tournament Team.

Kimberly, daughter of Custodian Dean Boggs, received outstanding student and I Dare You awards from Peterstown High School, where she is a junior. She also was inducted into the National Honor Society. □

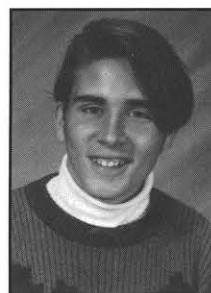
Huntington

John McGraw, Point Pleasant electrical engineer senior, was named Webelos leader of the year for the M.G.M. District, Tri-State Area Council, Boy Scouts of America. His wife **Beverly** was named Cubmaster of the year.

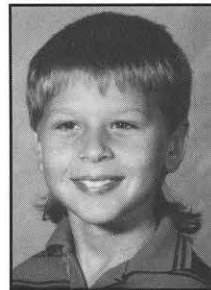


Melanie, daughter of Selvin Carroll, Wayne line mechanic A, is the recipient of a \$500 scholarship to Marshall University for the 1993-94 school year from the Hugh D. and Elizabeth Gwinn Stillman scholarship fund. Stillman is a former Huntington division manager. Also the recipient of the Hugh O'Brian youth leadership award, Melanie was named to *Who's Who*

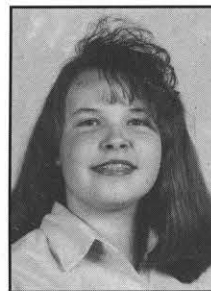
Among American High School Students and the All County Band. She graduated fourth in her class at Wayne High School, where she was a member of the National Honor Society, Red Cross and French Clubs, and Student Council.



Jason, son of General Line Crew Supervisor Ron Hill and a rising senior at Barboursville High School, was selected to attend West Virginia Boys State.



Lee, son of Meter Reader Supervisor Robin Hale, won first place blue ribbon in a social studies fair at Peyton Elementary School for his project, "The Voyage of the Titanic."



Kristen, daughter of Ron White, station mechanic A, and a seventh grader at Chesapeake Middle School, was selected as a member of the All-Lawrence County band.



Judy Shafer, secretary-stenographer A, was elected president of the Women's Huntington City 600 Bowling Association.

Officers of the Huntington Employees Club for 1993 are: **Barbara Rider**, customer services clerk B, president; **Lina Modi**, energy services engineer II, vice president; **Mike Barbour**, drafter senior, treasurer; and **Barbara Collins**,

secretary, secretary. Board members are **Carl Manns**, stores attendant B; **Jesse Clay**, meter reader; **Clarence Snyder**, engineering technologist I, GO T&D Telecommunications; **Loyd Hudson**, engineering technician; **Tim Mays**, drafter senior; **Richard Sheffield**, station mechanic A; **Bucky Ray**, line mechanic A; and Retiree **John Bartholomew**.

Meter Reader **Roger Chaffins** coached the Ceredo-Kenova 10-year-old All-Stars, which placed second in the YMCA West Virginia Jack Butler Invitational Basketball Tournament. The tournament was named in memory of the late Jack Butler, former Huntington general servicer, who was active in youth sports. The All-Stars included **Chris Dishman**, stepson of Building Supervisor Mark Young, and **John**, son of Gary Falls, line mechanic A.

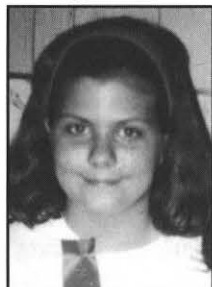
Annie, daughter of Marketing and Customer Services Representative Barry Mosser, was a member of the Ceredo-Kenova 10-year-old cheerleading team which was named best squad at the Butler Tournament.

Raleigh, daughter of Administrative Assistant Jon Atchley, was a member of the all-tournament cheerleading squad at the Butler Tournament.

Will, son of Barry Mosser, and **Tyler**, son of Mike Dawson, engineering technologist supervisor, were members of the Ceredo-Kenova Minor League Red Team which was undefeated for the season.

Clayton, son of Division Manager Dave Bush, was a member of the Elks 313 team which was regular season champion of the "C" Division YMCA Buddy Basketball. □

Logan-Williamson



Christy Nicole, daughter of Patricia Prater, Williamson T&D clerk A, won first place in the science fair at Matewan Grace School. □

Mountaineer

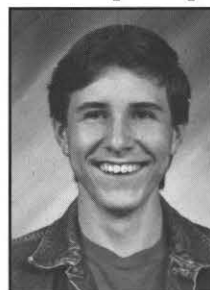
Denise, daughter of Human Resources Supervisor Kurt Dailey, received the following honors upon graduation from Green Grade School: scholastic excellence award, presidential academic fitness award, and the Audrey Hamrick science award. □

Pulaski

Mark, son of Engineering Technologist Supervisor Sonny Alley, is one of 24 University of Virginia finance students selected to participate in international finance and banking studies this summer in England, Switzerland, and Germany, where they will be guests of some of the world's largest financial firms. Mark is a fourth year finance major in the McEntire School of Commerce at UVA.

Martha Ann, daughter of Retired Hillsville Customer Services Representative Sebert Sisson, was selected as the young lawyer of 1992 by the Bar Association of the District of Columbia. She is a partner in Garrison, McGuigan and Sisson, an attorney recruiting firm in Washington, D. C. □

Philip Sporn

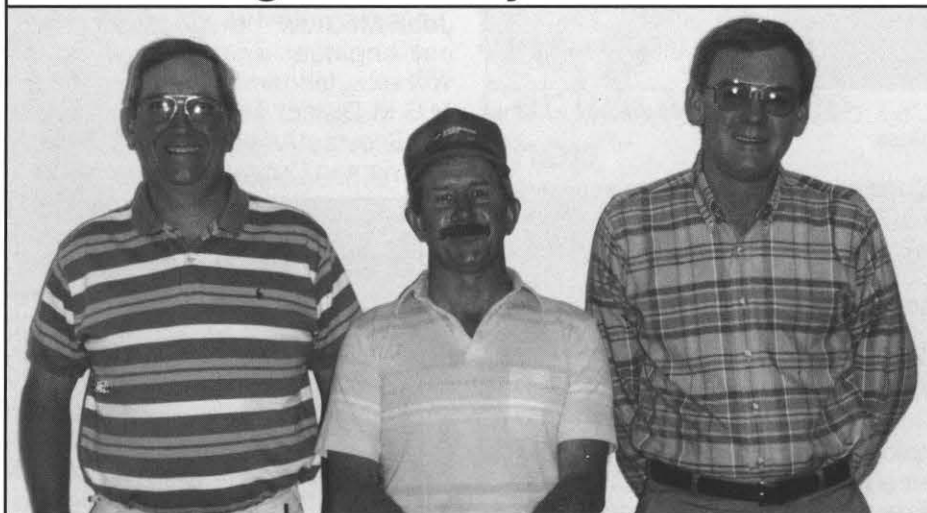


Joey, son of Maintenance Supervisor John Ohlinger, was presented awards for leadership, grain crop production, home and farmstead improvement, and fish and wildlife management by the Mason County Chapter, Future Farmers of America.



Annette, daughter of Denver Gibbs, maintenance mechanic A, was inducted into the Honor Society of Phi Kappa Phi at West Virginia University. An accounting major at WVU, she recently traveled to the University of Richmond for training as secretary of the Golden Key National Honor Society. Next month she will visit San Francisco as treasurer of Beta Alpha Psi accounting honorary. □

Bluefield golf tourney winners



Fifty employees and guests participated in the Bluefield Division annual spring golf tournament at Tazewell Country Club. The winners were, l. to r., Robert H. Edwards, Jr., engineering technologist I, third flight; H. T. Street, automotive mechanic A, first flight; and E. D. Sayers, Jr., r/w maintenance coordinator senior, GO T&D Distribution, second flight.

Promotions

Lloyd Gue, Huntington line mechanic A, was promoted to Milton line crew supervisor NE on April 24.

Jeffrey Wiegand, Glen Lyn plant engineer I, was promoted to plant engineer senior on June 1. He holds a bachelor of science degree in mechanical engineering from Brigham Young University.

Leon Woods, Roanoke meter electrician A, was promoted to meter supervisor on April 1.

Kevin Lemasters, Beckley electrical engineer I, was promoted to electrical engineer senior on June 1. He holds a bachelor of science degree in electrical engineering from West Virginia Institute of Technology.

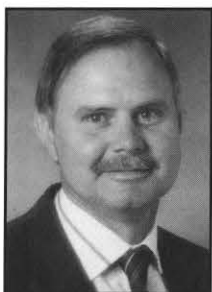
Jeff Maynor, Beckley electrical engineer I, was promoted to electrical engineer senior on June 1. He holds a bachelor of science degree in electrical engineering from West Virginia Institute of Technology and a master of science degree in engineering management from the University of West Virginia College of Graduate Studies.

Steve Meadows, Beckley energy services engineer I, was promoted to power engineer on June 1. He holds a bachelor of science degree in electrical engineering from West Virginia Institute of Technology and a master of science degree in engineering management from the University of West Virginia College of Graduate Studies.

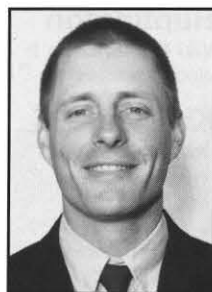
Bill Shawver, Kanawha River Plant production superintendent-maintenance, was promoted to performance superintendent on June 1. He holds a bachelor of science degree in mechanical engineering from West Virginia Institute of Technology.

Russell Carter, Pulaski electrical engineer senior, was promoted to Wytheville area supervisor on May 16. He holds a bachelor of science degree in electrical engineering from Virginia Polytechnic Institute and State University.

Carl Goad, Hillsville area servicer, was promoted to line crew supervisor NE on May 8.



Gue



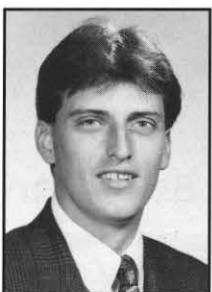
Wiegand



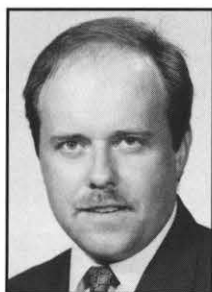
Woods



Lemasters



Maynor



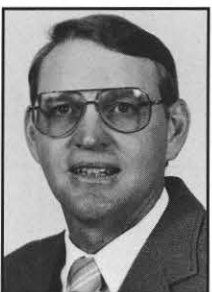
Meadows



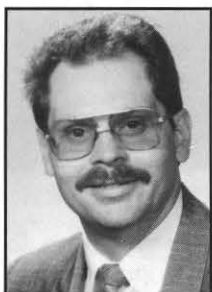
Shawver



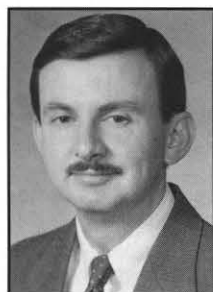
Carter



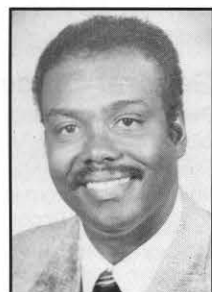
Goad



Morgan



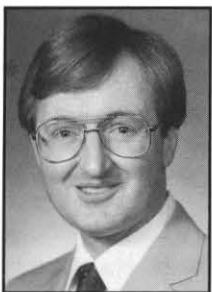
Crawford



Wilson



Emery



Lowe

Matt Morgan, John Amos plant engineer I, was promoted to plant engineer senior on June 1. He holds a bachelor of science degree in mechanical engineering from West Virginia Institute of Technology.

Bill Crawford, Jr., customer services

coordinator, was promoted to customer services manager, GO Marketing and Customer Services, Roanoke, on June 1. He holds a bachelor of science degree in business administration from Virginia Polytechnic Institute and State University.

Robert Wilson, Charleston station mechanic A, was promoted to station crew supervisor NE on May 1.

Judy Emery, senior clerk nonexempt, was promoted to hydro stores coordinator exempt, GO Hydro, Roanoke, on June 1. She holds an associate of science degree in secretarial science from Virginia Western Community College.

Bill Lowe, Jr., engineer I, GO T&D Relay, Bluefield, was promoted to en-

gineer senior on April 1. He holds a bachelor of science degree in electrical engineering from Tennessee Technological University.

Beckley

Rick Gillespie from station mechanic C to station mechanic B.

Stanley Blanks from line mechanic D to line mechanic C.

Dwight Linkous from marketing and customer services representative to marketing and customer services representative senior.

Sandy Palen from marketing and customer services representative to marketing and customer services representative senior.

Dave Catterlin, Jr. from line mechanic D to line mechanic C.

Bluefield

David Watson from marketing and customer services advisor to marketing and customer services representative.

Eddie Williams from line mechanic C to line mechanic B.

Clinch River

Judith Kiser from plant clerk C to plant clerk B.

General Office

Gene Davis from engineering technician to engineering technician senior, GO T&D Telecommunications, Bluefield.

Nita Pollifrone from junior stenographer to stenographer, GO Accounting, Roanoke.

Stanley Young, III, from transmission station mechanic B to transmission station mechanic A, GO T&D Station, Marmet.

Edward Carney from transmission station mechanic D to transmission station mechanic C, GO T&D Station, Marmet.

Kenny Morrison from reservoir groundskeeper to reservoir equipment operator, GO Hydro, Smith Mountain.

Barry Harman from transmission mechanic C to transmission mechanic B, GO T&D Transmission, Abingdon.

David Agee from hydro mechanic D to hydro mechanic C, GO Hydro, Reusens.

Debbie Landis from secretary-stenographer A, GO Purchasing, to secretary, GO Executive, Roanoke.

Dwayne Ingold from meter electrician C-GO to meter electrician B-GO, GO T&D Measurements, Roanoke.

Mark Armstrong from regional dispatcher, System Operation, Roanoke Regional Dispatch, to operation coordinator, System Operation, Appalachian Operation Center.

Huntington

Viki Giammerino from electrical engineer II to electrical engineer I, Point Pleasant.

Kingsport

Joe McCarroll from service clerk B to service clerk A.

Lynchburg

Cecelia Jones from T&D clerk C to T&D clerk B.

Pulaski

Steve Dove from line mechanic B to line mechanic A, Christiansburg.

Kevin Ellett from line mechanic C to line mechanic B, Christiansburg.

Bill Akers from line mechanic A to area servicer, Hillsville.

Rick Mitchell from junior clerk to clerk.

Roanoke

Brenda Nichols from secretary-stenographer B to secretary-stenographer A, Fieldale.

Herbert Coles, Jr., from line mechanic C to line mechanic B.

Travis Williams from line mechanic C to line mechanic B.

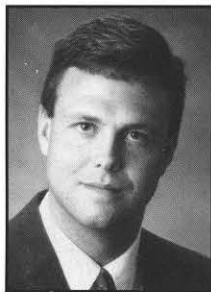
Philip Sporn

Perry Kennedy from barge handler to coal equipment operator.

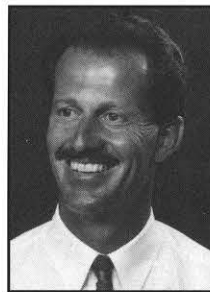
Danny Porter from coal handler to barge handler.

Douglas Martin from utility worker A to coal handler. □

Congratulations, employee graduates



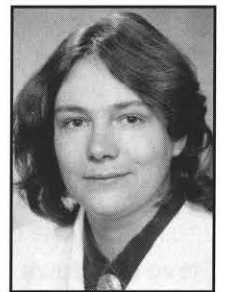
Sharp



Amos



Robertson



Harris

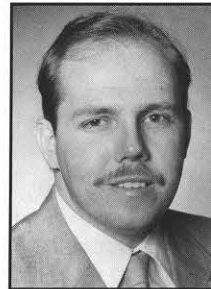
George Sharp, Pulaski marketing and customer services advisor, master of business administration, Radford University.

Anthony Amos, Roanoke meter reader, associate degree in business management, Virginia Western Community College.

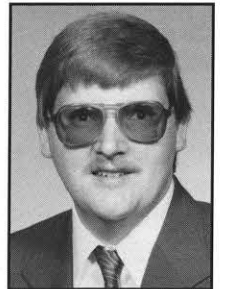
Calvin Robertson, customer accounting clerk A, GO Accounting, Roanoke, bachelor of business administration, National Business College.

Doris Harris, classification and accounts payable clerk A, GO Accounting, Roanoke, bachelor of business administration, National Business College (cum laude).

Joe Carrasco, Williamson customer services office supervisor, bachelor of science in business administration, Pikeville College.



Carrasco



Bostic

Hank Bostic, Beckley T&D clerk B, bachelor of science in business administration, Concord College.

Kim Surber, drafter C, GO T&D Engineering Graphics, Roanoke, associate in applied science in civil engineering technology, Virginia Western Community College. □

Friends We'll Miss

Michael J. Holzaepfel, president of Kingsport Power, dies at 47

Michael J. Holzaepfel, 47, president and chief operating officer of Kingsport Power Company, died June 9 of an apparent heart attack while jogging.

Holzaepfel was a 24-year veteran of the AEP System. Prior to being named president of Kingsport Power in June 1992, he had been manager of the Athens Division of Columbus Southern Power Company since 1987.

An electrical engineering graduate of The Ohio State University, he was a registered professional engineer. He furthered his engineering training at the University of Akron and was working toward a master's degree in business administration at Kent State University.

Holzaepfel began his work with AEP as an electrical engineer in Ohio Power Company's Canton Division in 1969 and moved to the Canton General Office as a distribution engineer in 1973. In 1974 he began working in a series of employee and labor relations positions that led to his promotion to labor relations supervisor for Ohio Power in 1980. Holzaepfel served as administrative assistant to the president of Ohio Power in 1983 and as manager of Ohio Power's Cambridge area office from 1984 until 1987.

As president of Kingsport Power, Holzaepfel was a member of the First American National Bank Tri-Cities board of directors; the Kingsport Chamber of Commerce board of directors and the Chamber's education committee; the Kingsport Rotary Club; the Kingsport Area Business Council on Health Care board of directors; the Kingsport Regional Education Alliance Advisory Council; the Greater Tri-Cities Business Alliance; the Arts Council of Greater Kingsport Advisory Board; the United Way of Kingsport Advisory Council; and chairman of the 1993 United Way Campaign-Commercial Division.



Holzaepfel

Holzaepfel is survived by his wife Pamela and four children. □



Derwood Green Merriman, 75, regional chief operator, System Operation, Fieldale, died on June 1. A native of North Carolina, Merriman was employed in 1944 as a meter reader in

Roanoke and retired in 1983. Merriman is survived by his wife Blanche, P. O. Box 186, Fieldale, Va.; two daughters; four grandchildren; and one sister.



Harry W. Phillips, 45, Clinch River Plant equipment operator A, died May 27 after a long illness. A native of Clinchco, Va., he began his career in 1979 as a utility worker B and had

been on long term disability leave since April 1992. Phillips is survived by his wife Teresa, P. O. Box 1900, Lebanon, Va.; two sons; his mother; and one brother.



Charles E. West, Jr., 78, retired Roanoke stationman A, died June 6. A native of Vinton, Va., he was hired in 1938 as a third class groundman in Roanoke and retired in 1976. West

is survived by his wife Virginia, 4814 Winslow Drive, Roanoke, Va. □

Births

John Amos

Kayla Michelle, daughter of **Jerry Hager**, maintenance mechanic C, May 12.

Bluefield

Sydney Kaitlin, daughter of **Keith Cook**, Pineville line mechanic C, May 4.

Devon Leigh, daughter of **Charles Spade**, Welch automotive mechanic B, May 26.

Kellie Yvonne, daughter of **Kevin Crane**, temporary custodian, April 22.

General Office

Haley Elizabeth, daughter of **Jeff Tennant**, engineer I, GO T&D Telecommunications, Huntington, May 21.

Caitlin Nicole, daughter of **Jeffery Rawlings**, station drafter C, GO T&D Engineering Graphics, Roanoke, May 17.

Courtney Haven, daughter of **John Becker**, clerk, GO General Services, Roanoke, May 19.

Jessica Mae, daughter of **Tom Simmons**, engineer I, GO T&D Measurements, Roanoke, May 27.

Paul Graham, son of **Cheryl Reeves**, centralized cash operator-intermediate, GO Accounting, Roanoke, April 23.

Lynchburg

Kayla Elizabeth, daughter of **Kim Nash**, T&D clerk C, May 6.

Monica Lynn, daughter of **Matt Doss**, meter reader, May 7.

Mountaineer

Kelsey Michelle, daughter of **Steve Baird**, unit supervisor, May 26. □

Travel America at HalfPrice

A new benefit has been added to participants in Walt Disney's Magic Kingdom Club. Called "Travel America at HalfPrice," the program entitles members to receive a 50 percent savings at over 1,800 leading hotel and motor inns throughout the United States, Canada, and Mexico.

The general public price for this program is \$29.95. However, through special arrangement with Entertainment Publications, it is available to Magic Kingdom Club members for just \$3.95.

Here's how it works. If you elect to join, you will be sent an ID card and a pocket directory listing participating hotels alphabetically by state and city. You simply select the hotel you wish to stay in, call for a reservation, identify yourself as an Entertainment member, and then show your Entertainment membership card when you check in.

"Travel America at HalfPrice" memberships are good for a year and can be used for business travel as well as leisure.

Employees can find all the details and an application in the Magic Kingdom Club Membership Guide. Contact your Human Resources Department. □

Retirement

(continued from page 9)

Dispatch during Hurricane Camille."

He continued, "Because I transferred around to different areas, I got to meet many different people and made a lot of friends over the years. Learning was a never-ending process with the computer age, and I enjoyed the challenge."

Norman's retirement plan is to "take one day at a time. I don't know what my future holds, but I know who holds the future." He is active in the Shenandoah Baptist Church, where he serves as deacon, and enjoys camping, hunting, and woodworking. He and his wife Barbara have one son, two daughters, and four grandchildren. □

Weddings

Poff-Caldwell



Trish Caldwell to **John Poff**, May 15. John is the son of Jane Glover, electric plant clerk A, GO Accounting, Roanoke, and Eddie Glover, Roanoke general line crew supervisor.

Hodges-Truesdale



Amy Truesdale to **Richard T. Hodges**, Roanoke energy services engineer II, June 5.

Brewer-Casto

Tamela A. Casto to **Brian S. "Scottie" Brewer**, John Amos Plant equipment operator A, March 27.

Williams-Neighbors

Cynthia Neighbors, Roanoke customer services representative D, to Tony Williams, May 1.

Calhoun-Peoples

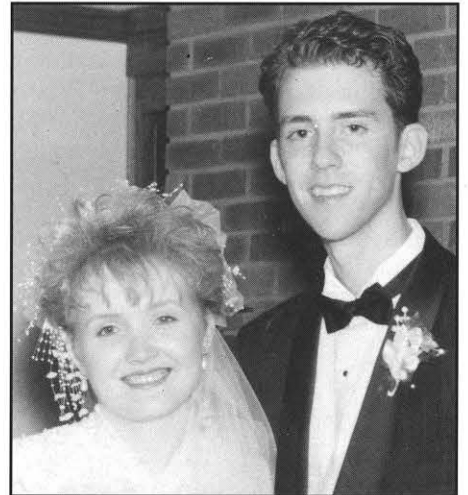
Jessica Peoples to **Billy Calhoun**, John Amos Plant equipment operator B, May 25.

Gibbs-Presley



Melinda Presley, marketing and customer services assistant, GO Marketing and Customer Services, Roanoke, to George Gibbs, April 29.

McIntyre-Tucker



Sharon Elizabeth Tucker to **Lloyd Everette McIntyre III**, May 15. The bride is the daughter of Robert L. Tucker, transmission station mechanic A, GO T&D Station, Charleston. The groom is the son of Patsy McIntyre, secretarial-stenographer, GO T&D R/e & R/w, Charleston.

All-Goodwin

Sharon Goodwin to **Todd All**, Roanoke engineering technician, May 14.

Roberson-Bowyer

Angela Bowyer to **Dennis Roberson**, Roanoke stores attendant B, April 17. □

Employees participate in March of Dimes WalkAmerica



A team from Central Operating Company's Philip Sporn Plant raised \$868 during the March of Dimes WalkAmerica at Point Pleasant.



Sixteen Kingsport Power employees and family members participated in the March of Dimes WalkAmerica at Warriors Path State Park, raising \$746 for the organization.



For the fourth consecutive year, a team from Appalachian Power participated in the Roanoke Valley's March of Dimes WalkAmerica. This year's team raised \$1,300 for the organization, and Appalachian Power received a plaque recognizing the company as a member of the One Thousand Dollar Club.

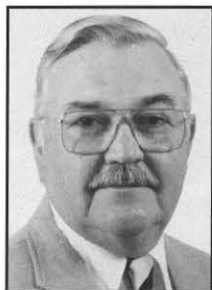


A Centralized Plant Maintenance team participated in the March of Dimes WalkAmerica at Point Pleasant, raising \$80 for the organization.

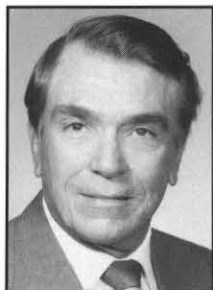


This team from Huntington raised \$653 during the March of Dimes WalkAmerica.

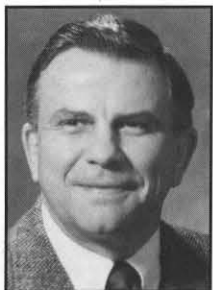
Service Anniversaries



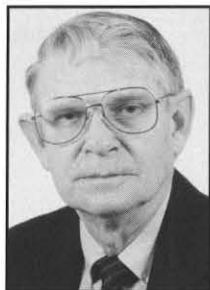
Charles Crawford
maint. supt.
Clinch River
40 years



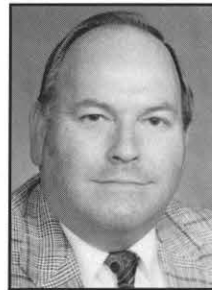
Dave Kendrick
M&CS manager
Beckley
40 years



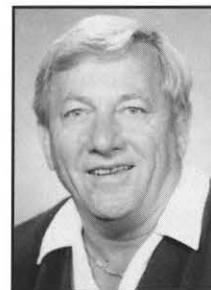
Robert Cruickshank
plt. staff engineer
Kanawha River
35 years



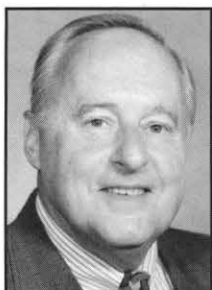
Thomas Watson
perf. supt.
Clinch River
35 years



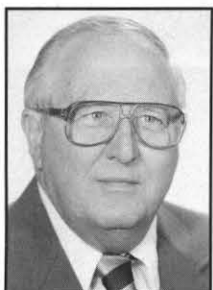
John Horn
mat. mgt. supv.
GO-Roanoke
30 years



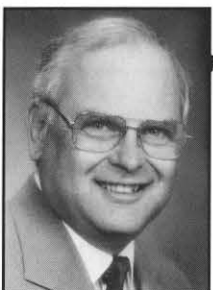
Jim Reynolds
relay spec. sr.
GO-Roanoke
30 years



Lee Vaught
meter supv. eng.-lab
GO-Roanoke
30 years



Tom Whittington
stores attend. B
Charleston
30 years



Larry Dickerson
supv. drafter
Huntington
30 years



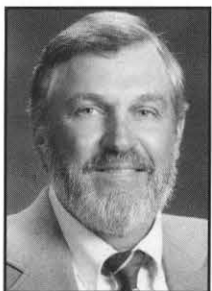
James Cumbow
line con. & maint. rep.
Abingdon
25 years



Loretha Jordan
hum. res. clk. A
Roanoke
25 years



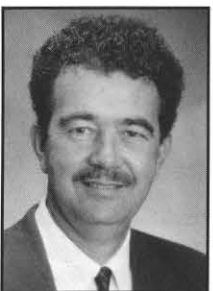
Wanda Rucker
cust. acctg. clk. A
GO-Roanoke
25 years



Keith Fleming
line crew supv. NE
Christiansburg
25 years



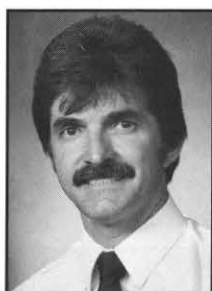
Margaret Slate
secretary
GO-Roanoke
25 years



David Shrewsbury
gen. line crew supv.
Pulaski
25 years



Paul Baker
sta. mech. A
Bluefield
25 years



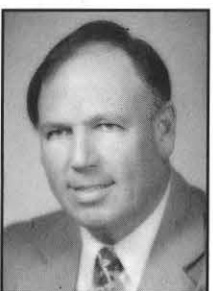
P. T. Spangler
engy. serv. tech.
Bluefield
25 years



Roger Bradley
inst. maint. supv.
Glen Lyn
25 years



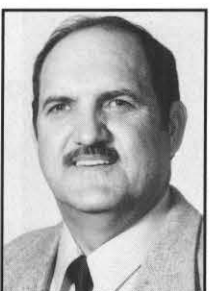
Frances Hampton
T&D clerk A
Roanoke
25 years



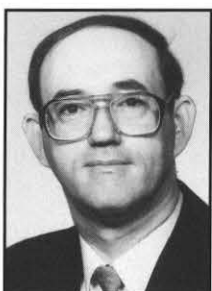
Dick Shepard
cust. serv. supv.
Lynchburg
25 years



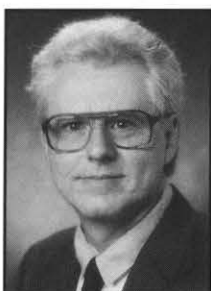
Dianna Hurd
cust. serv. clk. A
Kingsport
20 years



Howard Noffsinger
maint. mech. A
John Amos
20 years



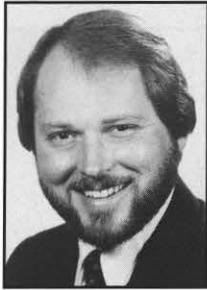
Raymond Doughty
maint. mech. A
John Amos
20 years



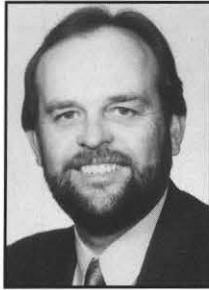
Bob Young
control elec. A
GO-Huntington
20 years



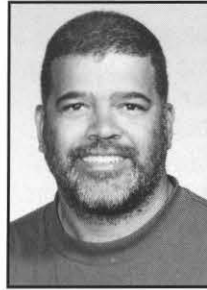
Herman Jones
maint. mech. A
John Amos
20 years



Steve Wilhelm
station supt.
Charleston
20 years



Chuck Bibbee
line crew supv. NE
St. Albans
20 years



Reggie Smith
line mechanic A
Oak Hill
20 years

Westfall, line crew supervisor NE, Point Pleasant. **Ron Roush**, area servicer, Ripley. 5 years: **Don Harbour**, meter reader. **Jeff Ferry**, marketing and customer services advisor. **Angie Braley**, T&D clerk C.

Kanawha River

15 years: **Lorrie Burdette**, maintenance mechanic B.

Logan-Williamson

15 years: **Clifton Nicholson**, engineering technologist supervisor, Logan. **Randy Thompson**, station mechanic A, Williamson. **Mike Hannah**, line crew supervisor NE, Logan. **Randy Roberts**, line mechanic A (LTD), Williamson. 5 years: **Drema Cadd**, T&D clerk C, Logan.

Abingdon

15 years: **Helen Findley**, customer services representative A. **Martha Farmer**, customer services representative A, Marion. **Gaynell Ray**, area T&D scheduler B, Lebanon. **Vickie Crenshaw**, drafter senior. 5 years: **Jimmie Quillen**, meter reader, Gate City. **Stephen Lowe**, area T&D scheduler, Marion.

John Amos

20 years: **Steven Hall**, maintenance mechanic A. **John Bright**, stores attendant. **Gene Perry**, maintenance mechanic A. 15 years: **Mark Duncan**, plant staff engineer. **George Bradford, Jr.**, engineer B. **Steve Edds**, maintenance mechanic B. **Jack Shirkey**, coal equipment operator.

Beckley

15 years: **Don Smith**, meter reader, Rainelle. **Sherman Diehl**, meter reader. **Steve White**, electrical engineer senior.

Bluefield

10 years: **Sherry Barker**, customer services representative B, Princeton. **Kathy Cook**, customer services office supervisor, Welch. 5 years: **David Watson**, marketing and customer services representative.

Charleston

15 years: **Larry Harper**, stores supervisor.

Clinch River

25 years: **Thomas Taylor**, maintenance mechanic A. 15 years: **Marcus Pruitt**, unit supervisor.

General Office

20 years: **Vernice Brown**, classification and accounts payable clerk A, GO Accounting, Roanoke. 15 years: **Dale Vaughan**, transformer supervising engineer, GO T&D Station, Roanoke. **Sue Smith**, safety assistant, GO Human Resources, Roanoke. **Paul Smith**, engineer I, Kanawha Valley Power. **Kevin Skaggs**, engineering technician senior, GO T&D Telecommunications, Marmet. **Becky Markham**, general records clerk A, GO Accounting, Roanoke. **Kathy Legans**, secretary, GO Land Management,

Roanoke. **William Jones**, telecommunications specialist, GO T&D Telecommunications, Marmet. **Anita Hollins**, engineering clerk A, GO T&D Engineering, Roanoke. **Doug Forbes**, safety manager, GO Human Resources, Roanoke. **Charles Edwards, III**, hydro mechanic A, GO Hydro, Roanoke. 5 years: **Cindy Jimenez**, centralized cash operator, GO Accounting, Roanoke. **Frank Crockett**, economic development consultant, GO Marketing and Customer Services, Pulaski.

Glen Lyn

15 years: **Robert Mullins, Jr.**, performance superintendent. **Joseph Ryder, Jr.**, plant engineer senior. **Karen Fowler**, maintenance mechanic B.

Huntington

15 years: **Jim Irons**, meter electrician A. **Ron Harrison**, area servicer, Point Pleasant. **Mark**

Lynchburg

30 years: **Barbara Bass**, customer services clerk A. 5 years: **Pen Read, III**, marketing and customer services advisor.

Pulaski

15 years: **Donna Smelser**, customer services representative A, Wytheville. **Elizabeth Whitman**, engineering technician senior. **Darrell Taylor**, area servicer.

Roanoke

15 years: **Richard Jarrett**, meter reader, Rocky Mount. **John Tucker**, station superintendent-division. 5 years: **Sherry Shaw**, customer services representative C, Rocky Mount.

Philip Sporn

15 years: **Charles Johnson**, crane operator. □

Lynchburg celebrates 500,000 safe hours



Lynchburg Division employees were treated to breakfast in recognition of their having worked 500,000 hours without a disabling injury as of May 14. Division Manager Barry Snodgrass said, "In order for us to achieve such a record, each of our employees made a personal commitment to protect not only his or her own safety but co-workers' safety as well. This is quite an accomplishment and one of which we are very proud."

Severe storms cause major outages, damage in Appalachian, Kentucky Power service areas

Severe thunderstorms, packing fierce winds and hail, swept across Kentucky and Virginia on June 4-5, leaving more than 240,000 customers of Appalachian Power Company and Kentucky Power Company without service.

Damage to Appalachian Power facilities was more extensive than that suffered as a result of Hurricane Hugo in 1989. "Although final figures are not yet available, repairs will cost the company an estimated \$7.5 million," said Charles A. Simmons, vice president-construction and maintenance for Appalachian.

During the height of the storm on the evening of June 4, some 171,980 Appalachian customers in Virginia and 19,632 in West Virginia were without power. The company's Lynchburg Division suffered the most damage. Wind gusts of 80 to 100 miles per hour were reported during the storm, along with softball-size hail and severe lightning.

Six 138 kV transmission lines and 37 subtransmission lines locked out or had a section to lock out, causing outages to 40 stations. In addition, there were 163 distribution circuit outages.

More than 115 service crews, including 31 from six Ohio Power Company divisions, worked around the clock to restore service in the affected area. Ohio Power's contribution included 75 employees and 36 vehicles. Most customers were back in service by June 8, and the final customers in Lynchburg Division were restored on June 11. Restoration of service took longer in some areas because of inaccessibility of damaged facilities.

Two Appalachian employees were injured during service restoration. A Lynchburg line mechanic suffered a broken collar bone and bruised leg when struck by a hit and run



An Appalachian Power crew removes a broken utility pole, one of many which had to be replaced following the severe storms of June 4 and 5. driver. A Clintwood general servicer suffered second degree burns on his back and arms when the center tank of a three-tank breaker exploded and threw hot oil on him.

Almost 50,000 Kentucky Power customers (nearly one-third of the company's total) saw their service interrupted by the June 4 storm, which company officials said "may be recorded as the worst storm in terms of damage to electrical facilities in the company's history."

The Pikeville and Hazard Divisions were hardest hit, with about 300 poles broken by the severe weather. Seven crews from Columbus Southern Power Company and 36 contract crews helped with restoration of service, which also was slowed in some areas due to difficulties in reaching damaged facilities. □

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