

# ILLUMINATOR

*January 1994*



# T HE INSIDE STORY

## ILLUMINATOR Benefits

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## Employee benefit changes announced

Effective January 1, 1994, several changes have been made to AEP's Dental Assistance, Employees Savings, and Comprehensive Medical Plans.

### Dental Assistance Plan

The scheduled payments for restorative and prosthodontic dental services have been revised upward to reflect more current dental costs. There are three separate payment schedules for each covered dental procedure, and the applicable payment schedule for a given procedure depends upon the state and the specific location of the dentist. Dental charges for each procedure in each geographic location have been analyzed to determine whether the payment amount is appropriate. The payment amount under each schedule has been increased as necessary for a given procedure in a given geographic location, resulting in some payments being raised more than others.

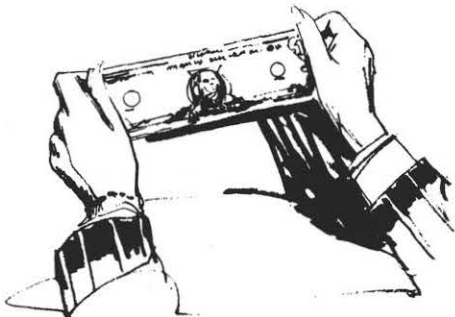


The plan will also begin covering a one-time application of a plastic film sealant to the permanent teeth of covered dependent children, up to the age of 15. This sealant application — which helps reduce the occurrence of dental cavities in children — will be reimbursed in full, up to reasonable and customary charges.

AEP's Dental Assistance Plan has had an individual deductible of \$25 for restorative and prosthodontic services since the plan was implemented March 1, 1981. Because this deductible has been significantly eroded by inflation, it has been increased to \$50. There will continue to be a maximum of three individual deductibles per family.

### Employees Savings Plan

The maximum allowable employee contribution to the savings plan has been increased from 16 percent to 17 percent. Internal Revenue Service (IRS)



regulations place limits on the amount that may be contributed to plans like AEP's, but 17 percent is now allowable. Therefore, employees earning \$64,245 or less may now contribute 17 percent on either a before-tax or after-tax basis, or any combination of percentages of both. However, due to IRS regulations, employees who earn more than \$64,245 will continue to be limited to a total contribution of 14 percent, with a limit of 8 percent on a before-tax basis.

Savings plan participants may now change the amount of their contribution, change their investment choice, and transfer money among funds once per calendar quarter. Previously these changes could only be made two times per calendar year.

Three changes have also been made with respect to withdrawing money: (1) the frequency of a permitted withdrawal has been increased from one to two times per calendar year,

(2) there is no longer a suspension of company contributions after a withdrawal is made, and

(3) the five-year participation requirement to withdraw company contributions has been eliminated.

### Comprehensive Medical Plan

Due to the expansion of Aetna's managed care network, coverage for approximately 2,000 AEP employees, the majority of which are Appalachian employees, has been changed from open access to open choice.

Also, all retirees and surviving spouses who are under the age of 65, will receive open access coverage until they attain age 65, when Medicare benefits become effective. This change will allow active employees, who are retiring early and who have established network provided relationships, to continue with those providers and receive enhanced benefits.



### Medicare Direct Program

Aetna's Medicare Direct Program will be implemented on March 1. This program permits retirees, who have coverage under Medicare, to elect to have Medicare automatically submit their medical claims directly to Aetna.

If you have questions concerning any of these changes, please contact your Human Resources Department. □

## **SCC hearing examiner recommends APCo be permitted to build 765 kV Oceana-Cloverdale line**

Appalachian Power Company has expressed satisfaction with the recommendation of a Virginia State Corporation Commission (SCC) hearing examiner that the company be permitted to build a 765 kilovolt (kV) transmission power line.

The company's comments followed the recommendation of SCC Hearing Examiner Howard P. Anderson, Jr. last month that the commission issue the company a certificate of necessity and public convenience for the construction of the Virginia portion of the power line. The 115 mile line will carry electric power from a station near Oceana, W.Va., to one near Roanoke, Va.

In his report, Anderson said the company's transmission system would be "subject to serious line overloads and potentially catastrophic low voltage conditions without the proposed Wyoming to Cloverdale 765 kilovolt transmission line."

"We are especially pleased that the hearing examiner recognizes we must build the line if we are to continue providing our customers with a reliable supply of electricity after 1998," stated Appalachian Vice President Charles Simmons.

"We would not have proposed the line if it were not needed to serve our own customers in Virginia and West Virginia. We've long maintained that serving them is the sole criterion upon which the commissions will base their decisions. From Mr. Anderson's recommendation, it's obvious we were correct; that being able to provide power to other utilities is an important secondary benefit, but it is not the reason for the line," Simmons said.

Simmons noted that the SCC's own independent consultant for the case, Stone & Webster Management Consultants, recognized the need for the line and recommended its construction. In its report to the commission in June 1992, the consultant stated that the proposed line is necessary to supply reliable and economic service to Appalachian's customers beginning in

1998 and that it will strengthen the company's capability to transfer electricity to other utilities.

The hearing examiner also found, "It is a certainty, with the present constraints on Appalachian's transmission system, that without the proposed transmission line there will be little, if any, transmission capacity available for non-utility generation in the central and eastern Appalachian service region."

"We are further pleased that Mr. Anderson has recommended that, with a single modification at the point of crossing the Appalachian Trail, the commission approve the preferred route for the line. I believe his recommendation is an endorsement of the excellent work of the University study team that was charged with developing the most environmentally acceptable route for the line," Simmons said. The team, composed of experts in a variety of professional specialties at Virginia Tech and West Virginia University, spent a year conducting an in-depth study of the potential environmental effects of the line and identifying the route with the least impact.

Addressing the issue of potential health effects, Anderson said, "The internal inconsistencies and external contradictions of the recent studies preclude any conclusion of an association between magnetic fields and cancer risk." "While we must now wait to hear from the commissioners on their decision, it is gratifying to know that the need for the line and its proposed route have been recommended by the hearing examiner," Simmons stated.

In addition to that of the Virginia SCC, approval for the line must be granted for the West Virginia portion by the PSC. A federal environmental impact statement (EIS) also is being conducted by the Jefferson National Forest.

Simmons reported that the company is compiling additional information in West Virginia as requested in May 1993 by the PSC.

"While the PSC staff had concluded that our filing was complete, the com-

mission disagreed and asked for additional information along with new maps of the proposed routes in West Virginia. Work is proceeding, but we have not established a precise date for refiling in West Virginia," Simmons said.

He added, "The Jefferson National Forest's present schedule for completion of the draft EIS is September 1994 and the final EIS is expected in February 1995. We would hope this action by the SCC will serve as an incentive for the National Forest to expedite completion of the EIS to permit this project to be completed in a timely manner." □

## **248 students competing for education awards**

Forty-one children of Appalachian Power employees are among the 248 across the System who had applied by mid-October for the 34 awards in the 1994 AEP System Educational Award Program. Kingsport Power Company had two students apply.

The awards are for \$6,000 each, with \$2,500 granted for the first year of college, \$2,000 for the second year, and \$1,500 for the third.

Selection of the award winners will be made by two impartial educators with no affiliation to AEP. During the 39-year history of the awards program, AEP has presented 1,039 scholarships totaling more than \$2.9 million. □

## AEP System faces peak winter demands, constraints in transmission system

Will winter's frigid temperatures bring about the same kinds of transmission overloads on Appalachian Power facilities in southern West Virginia and Virginia as the AEP System had to contend with last summer?

That's the question on the minds of the AEP Service Corporation's System Transactions and System Operation personnel as the calendar turns to the months when peak winter demands for electricity normally occur.

Constraints in the AEP System's extra-high-voltage transmission system in Appalachian Power's southern West Virginia and Virginia service area forced the System to curtail generation at several of its generating plants on 11 separate days during the summer of 1993, according to Dr. Charles A. Falcone, vice president-system transactions for the Service Corporation.

A conservative estimate of losses to Appalachian Power and AEP from these curtailments amounts to more than \$500,000, according to Falcone, including lost sales to other utilities and the cost of power purchased from other utilities. The dollars lost would have gone toward holding down the cost of electricity for the System's internal customers.

In addition, Falcone points out, the curtailments at AEP generating plants, primarily those located in Appalachian Power's West Virginia service area, on those 11 days resulted in a loss to coal companies of more than 22,000 tons in reduced coal usage, as well as a loss of kilowatt-hour tax revenues to the state of West Virginia.

Generation of electricity at the John Amos Plant had to be curtailed on 10 of those 11 days due to the transmission limitations. Generation at the Big Sandy Plant had to be reduced on five days, while the Mountaineer Plant and Kanawha River Plant experienced curtailments on three days, and the Gavin Plant was affected on two days.

The southeastern portion of the AEP transmission system, located primarily in Appalachian Power's service area,



Winter's frigid temperatures could cause transmission overloads in southern West Virginia and Virginia.

consists of two critical extra-high-voltage lines, the Baker-Broadford 765,000-volt line and the Kanawha River-Matt Funk 345,000-volt line, generally spanning in a southeasterly direction, plus several underlying 138,000-volt lines.

Appalachian Power has proposed to construct a major enhancement of this regional network, the Wyoming-Cloverdale 765,000-volt line which, if completed, would greatly strengthen the system and eliminate these problems. The company is presently involved in a lengthy permitting process for approval to construct the line.

"These lines have a tendency to load heavily in the north-to-south direction, especially when there are heavy bulk power transfers to other utility systems in the south and east," Falcone explains.

"On numerous occasions last summer, these lines were loaded to very near their contingency ratings. This was due generally to the heavy transfers that occurred throughout the summer to

systems south of AEP — the Tennessee Valley Authority, Duke Power, Carolina Power and Light and others. There were 11 days during the summer when AEP found it necessary to drastically redispatch its generation and curtail deliveries in order to preserve reliability margins."

The conditions that took place on July 22, 1993, were indicative of conditions that prevailed during the summer, Falcone notes. The Baker-Broadford line was loaded above 2,900 megawatts — probably the heaviest load on any transmission line anywhere, he adds — and the Kanawha River-Matt Funk line was carrying 862 mw. Underlying 138,000-volt circuits were all heavily loaded as well.

"This condition is dangerous because if the Baker-Broadford 765,000-volt line were to fail, the huge amount of power that it is carrying would instantaneously shift to other, lower-voltage lines, including the Kanawha River-Matt Funk 345,000-volt line," he says. "The second line must be capable of absorbing its share of the resulting transfer of power. Otherwise it will overload, with the risk that it, too, could fail — and this would likely precipitate a major area power supply interruption.

"Therefore, when this condition occurs, it is necessary for AEP to modify generation and delivery patterns, if at all possible, to reduce the loadings on both lines so that an outage of the Baker-Broadford 765,000-volt line can be tolerated."

Falcone says it is helpful to examine what was taking place in the larger region on that hot day, July 22. The Tennessee Valley Authority was importing over 5,000 mw, mostly from AEP and systems to the northwest of AEP. Also, flood-stricken Union Electric of St. Louis was importing 2,000 mw, mostly from the north.

AEP was also selling heavily to Consumers Power Company of Michigan, Virginia Power, Duke Power and to the Pennsylvania-New Jersey-Maryland (PJM) Interconnection. Other utilities

in the East Central Area Reliability Co-ordination Agreement (ECAR) were also selling to PJM.

"A substantial amount of the loading on AEP's critical extra-high-voltage lines was due to transactions in which AEP had no part, either as a seller or as a wheeling party, and therefore had no direct knowledge of these transactions at the time. These conditions only became known to us after July 22, as a result of subsequent discussions," Falcone says.

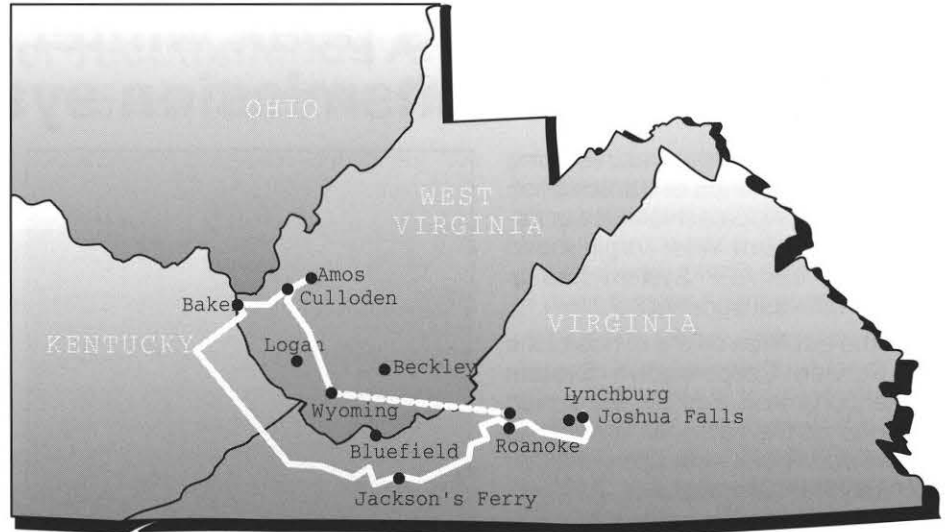
When these loading patterns developed on July 22, AEP was forced to curtail 1,765 mw of generation at John E. Amos Plant and 200 mw at Kanawha River Plant, both of which are located in Appalachian Power's West Virginia service area. In addition, AEP cancelled a 500-mw sale to Duke Power and purchased 200 mw from Virginia Power.

"These steps permitted us to reduce contingency transmission line loadings to their emergency ratings," Falcone says. "Thus, AEP was barely able to control the situation because it only had knowledge of and control of **some** of the transactions that were causing the overloading problem."

Also contributing to the overload condition that day was a "sham" transaction concerning which AEP is presently seeking an arbitration process. In this transaction, PSI Energy of Indiana and Cincinnati Gas and Electric were selling electricity to the PJM Interconnection, and, although most of the energy was flowing over AEP System lines, the parties had negotiated a contract path which bypassed AEP.

"This contract path — CG&E to Dayton Power and Light to Ohio Edison and on to the Allegheny Power System and the PJM Interconnection — is a sham in the true sense of the word," Falcone emphasizes. "For all practical purposes, 100 percent of the power rides on AEP. The contract path carries only a few percent of the megawatt flow, and the single 138,000-volt link between Dayton Power and Light and Ohio Edison carries less than one percent."

Interestingly enough, extremely high temperatures and high humidity did not occur on all of the 11 days in which transmission overloads took place. In



Appalachian Power has proposed to construct a 765,000 volt transmission line between Oceana, W. Va., and Cloverdale, Va., shown by the dotted line in this map. The company is presently involved in a lengthy permitting process for approval to construct the line.

fact, the last two instances of transmission overloading occurred on September 1 and 2. It's worth noting also that Appalachian Power Company and Kentucky Power Company traditionally experience peak demands from their own customers in the winter months, not the summer.

"Large, long-distance transactions resulting from the competitive bulk power market are causing the Eastern Interconnection to become a 'freeflowing' network, occasionally veering out of control, to the detriment of reliability," Falcone observes.

Looking to the future, one development which will help give the AEP System more information about power flow patterns is the Interutility Data Exchange Consortium (IDEC), which is planning to become operational later in 1994. AEP has played a major role in the formation and development of IDEC.

The AEP Service Corporation has begun testing computer equipment for the IDEC network, which is designed to share operating information between system control centers of major electric utility systems in the eastern United States and Canada.

Six of the 10 major IDEC members are currently conducting acceptance testing of the equipment. Besides AEP, these utilities include the Allegheny Power System, Duke Power, New England Power Exchange, Ohio Edison and the PJM Interconnection.

Two of the remaining four major members — the New York Power Pool and Virginia Power Company — are committed to being on-line in the IDEC network by the end of 1994. The other IDEC members are Centerior Energy Corporation and Ontario Hydro.

The network will provide AEP with timely information on neighboring systems in order to better understand and deal with the power flow patterns on the AEP System. Such information would include scheduling of power transfers between neighboring utilities, as well as other utilities' scheduled and forced outages of transmission lines and generating units.

The need for the proposed 765,000-volt line in West Virginia and Virginia, in order to eliminate such transmission constraints, was recently emphasized by Appalachian Power Vice President Charles A. Simmons in a speech to the West Virginia Coal Association.

"The problem **today** is mostly an economic one," Simmons said. "The major impact of transmission constraints currently is to reduce our ability to sell power to neighboring utilities with the resulting reductions in coal use, taxes paid to the state and jobs created. Another impact, of course, is to our customers' bills. The profits from our sales to other utilities help hold down our rates and this is one other reason we've been able to offer our customers some of the lowest electric rates in the country."

"The critical factor, however, is that if our system isn't reinforced by the winter of 1998-99, our own customers' demand will outstrip our ability to reliably meet their needs," Simmons pointed out. "Then the economic problem of today will become a reliability problem. You can cut deliveries to other utilities during peak periods, but not to your customers who do not have other sources to rely upon. Because the transmission constraints will become more severe and occur more frequently, the problem will only become worse until the system is reinforced."

Falcone says the conditions that AEP experienced in the summer of 1993 are not unlike the transmission loading patterns that have occurred on the Allegheny Power System periodically during the last several years. Those problems prompted creation of the Reliability Coordination Plan (RCP), a procedure developed by Allegheny Power, Virginia Power and PJM for curtailing transactions when transmission line overloading occurs.

The circumstances that caused the transmission overloads last summer "will require further investigation and discussions with the parties involved, to take precautions against reliability risks in the future," he says. "It is possible that these discussions may lead to a second 'RCP' that involves the AEP System."

At any rate, Falcone concludes, last summer's overloading scenarios "underscore the need to depart from the contract path method for arranging wheeling transactions toward some form of use-based technology, thereby giving the systems that are carrying the power both the real-time knowledge of the transactions and also some means of controlling them." □

## Social Security changes effective January 1

The nation's Social Security recipients are receiving the smallest annual increase in their monthly benefit checks since 1987 with a 2.6 percent raise this month.

The 2.6 percent cost-of-living increase is based on the increase in the Consumer Price Index from the third quarter of 1992 to the third quarter of 1993.

The average monthly benefit for the nation's Social Security recipients is increasing by \$17 to \$674 a month. The average benefit for a retired couple who both receive Social Security is increasing by \$29 to \$1,140. Maximum monthly benefit for a person retiring at age 65 in 1994 is \$1,147, up from \$1,128 in 1993.

Social Security recipients have seen only one smaller increase since 1975 — a cost-of-living adjustment of 1.3 percent in 1987.

The 1994 wage base subject to Social Security taxes is increasing to \$60,600, up from the 1993 amount of \$57,600. That means an employee will be taxed on the first \$60,600 of earnings, with no tax on earnings exceeding that amount. The Social Security tax rate remains at 6.2 percent in 1994.

The Omnibus Budget Reconciliation Act of 1990 created a separate, higher wage base for Medicare purposes. As part of the Omnibus Budget Reconciliation Act of 1993, Congress has extended the 1.45 percent Medicare tax to all earnings in 1994, not just the first \$135,000 as in 1993.

Consequently, an employee who earns \$60,600 in 1994 will pay \$4,635.90 in Social Security and Medicare taxes during the year (\$60,600 x 7.65 percent). Each employee's Social Security and Medicare taxes are matched by equal amounts from the company.

In 1994, Social Security recipients who are 65 through 69 are permitted to earn \$11,160 from a job with no reduction in benefits, up from \$10,560 in 1993. Recipients under age 65 are allowed to earn \$8,040 in 1994 without benefit reductions, an increase from \$7,680 in 1993. There are no earnings limitations for those 70 and over.

Medicare changes for 1994 include an increase in the Medicare Part B monthly premium for medical expenses, from \$36.60 to \$41.10. □

## Commitment to Coal (continued from page 8)

is a measure of efficiency, and its transmission and distribution systems are also among the most efficient. AEP remains committed to coal as its primary fuel and will persevere in exploring ways to burn coal efficiently, inexpensively, and with minimal effect

on the environment. In addition, the company continues to support the evolution of nuclear power and other energy technologies that may prove to be necessary and cost-effective in the future. □

## AEP remains committed to coal as its primary fuel source

*Editor's note: While American Electric Power continues to have a leadership role in various nuclear industry associations and organizations, in addition to strong support of the National Coal Association, the company remains committed to coal as its primary fuel source. The following article outlines the company's position on fuels to produce electricity.*

American Electric Power is committed to providing its customers electricity that is inexpensive, reliable, environmentally sound, and as safe as possible. Through the years, the company primarily has based its decisions about fuels used to produce electricity on cost, and coal has been the least expensive energy resource in nearly all cases.

AEP provides electric service to 7-million residents in seven states and owns 20 coal-fired electric power plants. AEP's total generating capacity amounts to more than 24-million kilowatts, and coal-fired units represent 88 percent of that total. The balance of AEP's generating capacity comes from operation of one nuclear plant and 17 hydroelectric facilities. Relying on coal, the company has developed engineering innovations in coal-fired power plants that consistently have earned AEP honors as one of the most efficient utilities in the world.

As one of the largest coal-burning utilities in the United States, AEP remains committed to plentiful, indigenous coal as its primary resource for generating electricity for the foreseeable future. Plans for the AEP System currently extend to the year 2014, and planned replacement units, as well as additions to meet increased demand, will continue to be based on least-cost, reliable forms of generation. The company believes that coal will continue to be the economical choice, for base load generation, with some gas turbine units added for peaking capacity.

Federal legislation is increasing the cost of using coal. The Clean Air Act Amendments of 1990 will continue to limit the amount of indigenous high-

sulfur coal that can be burned by system companies as well as other electric utilities.

To meet the new regulations, companies must choose among limited options: install costly flue gas desulfurization equipment (scrubbers), switch to low-sulfur coal, employ a new clean coal technology (most of which are not yet commercially proven), and/or utilize a new emission allowances program administered by the U. S. Environmental Protection Agency.

AEP has been a leader in the development of a clean coal technology known as pressurized fluidized bed combustion, or PFBC. The company sponsored a PFBC demonstration project co-funded by the U. S. Department of Energy and the Ohio Coal Development Office. However, the Clean Air Act Amendments mandated emission reduction deadlines a few years before this promising technology could be fully scaled up for use on the AEP System. Nevertheless, the technology has met all its stated benchmark goals, and AEP continues to work on the demonstration and toward the eventual commercialization of this clean coal technology.

AEP is working with elected representatives to see that future energy decisions are made on the basis of sound science and that those decisions balance environmental and economic considerations.

The global climate change debate is perhaps the next serious challenge to coal utilization. Congress could resurrect the idea of a tax on carbon-based fuels or restrict greenhouse gases to levels that are excessively difficult or expensive to achieve. President Clinton has pledged that the United States will reduce greenhouse gas emissions to 1990 levels by the year 2000. AEP has led the electric utility industry in developing a voluntary effort to reduce greenhouse emissions and is establishing corporate goals for reducing these emissions. The company plans to achieve these goals through a pollution prevention program, demand side

management measures, increased power plant efficiencies, and through other conservation measures.

If, in the future, restrictive legislation addressing carbon dioxide emissions is passed, coal may become a less viable energy resource. Because of this possibility, AEP engineers continue to study alternative energy resources. While electric utilities in other areas of the country are able to utilize renewable technologies such as solar or wind power, we are not. In the company's eastern and midwest locations, there is not enough wind or reliable sunshine to make these technologies practical. Although the company has upgraded, or has plans to upgrade, a number of its hydro facilities to boost their capacity, the AEP System is not considering new hydroelectric facilities because there are a very limited number of acceptable sites along waterways in its service territory.

AEP believes that nuclear power is an important option that must remain open for worldwide energy needs, but the company has no plans to build additional nuclear capacity. The company has achieved an excellent record in safety and efficiency at its 2,100-mw Donald C. Cook Nuclear Plant, which was placed in service in 1975. Nuclear power has several challenges to meet before future plants will be considered. Predictable regulation, reasonable cost, and progress on waste disposal are prerequisites for nuclear expansion. Because these issues also affect the safe and economic operation of existing nuclear plants, AEP has worked to maintain the highest quality management of nuclear operations, and its executives are active participants in groups that seek to advance excellence in nuclear technology.

In summary, AEP engineers are constantly finding new, innovative ways to ensure that the company's operations are cost-effective, safe, reliable, and environmentally sound. AEP's coal-fired generating plants rank among the nation's best in terms of heat rate, which (please turn to page 7)



## Christmas spirit abounds in Huntington

Christmas For Kids, a non-profit charitable organization, last month hosted 50 underprivileged children for its annual Christmas gift-giving celebration in the auditorium of Appalachian Power's Huntington office.

The children in attendance were selected by the Huntington City Mission. After the children were entertained and fed, Mr. and Mrs. Santa Claus arrived on a fire truck to distribute Christmas stockings and gifts, including clothing articles. The following day, bags of groceries, including frozen turkeys, were delivered to each of the children's families.

Appalachian Power employees, who are members of Christmas For Kids, raised \$2,500 for this project through charity drives and corporate and private donations.

According to Bob Osburn, engineering technician senior, who was chairman of the event, the organization works year-round in preparation for the party. □



Huntington Energy Services Engineer Lina Modi, left, waits with more presents as Mrs. Claus presents gifts to one of the underprivileged children attending the Christmas For Kids party.

\* \* \*

Three members of the Huntington Employees Club made "Precious Moments" counted cross-stitch Christmas ornaments which were donated to the Make-A-Wish Foundation. The craftswomen were Susan Bauer, human resources clerk B; Lisa Napier, power engineer; and Terri Stanley, manager, Appalachian Power Employees Federal Credit Union.

The ornaments were to be sold at Silver Dollar City, Branson, Missouri, during the holidays for a minimum donation of \$5, with the entire proceeds going to Make-A-Wish. Silver Dollar City, a theme park recreating an 1880s village with master craftsman exhibits, was expected to draw 200,000 holiday visitors.

The Foundation grants wishes to children with terminal or life-threatening illnesses. In the past 12 years, the organization has fulfilled 18,000 wishes, averaging in cost from \$3,000 to \$4,000. □



Pictured with the counted cross-stitch Christmas ornaments they made are, l. to r., Susan Bauer, Lisa Napier, and Terri Stanley.

## Patients look forward to visits from Ginger

Patients at CareHaven Nursing Home of Raleigh County, W. Va., look forward to weekly visits from Ginger, a Siberian Husky-German Shepherd.

According to Ginger's owner, Trina Griffith, customer services representative A in Beckley, "Each Tuesday there are two or three patients waiting eagerly at the front door for her to arrive."

"Before I got Ginger," Trina recalls, "there was an article in our local paper asking for pets to be used in therapy programs in local nursing homes. It seems that elderly and terminally ill people will respond to pets if they won't respond to anything else."

Trina continues, "I picked Ginger out when she was just five days old. When she was big enough, I enrolled her in a 10-week obedience training class, and the instructor told me about taking her dogs to nursing homes in Fayette County.

"As sweet as Ginger is, she needed a purpose instead of staying in our back yard," Trina remarks. "It was fate that brought her to CareHaven. One of the maintenance men from the nursing home called the office about a dusk to dawn light being out. While talking with him, I asked if CareHaven had a pet therapy program. He said he would check with the activities director and let me know. Soon after that, Carol Burgess called and said they would love to have Ginger visit the home."

Trina continues, "I was very nervous



Trina Griffith buys Ginger a Wendy's cheeseburger as a treat following every visit to the CareHaven Nursing Home.

the first night because I didn't know how Ginger would be, but she was wonderful. At first some of the wheelchair patients were afraid of her because she weighs 75 pounds. Somehow Ginger sensed this and laid her head in their laps and licked their faces. She is really a gentle, loving dog!"

Trina notes that the nursing home visits have been good for her also. "I have always avoided doctor's offices and hospitals," she admits. "I thought it would help me overcome my fear by being around a medical facility."

Occasionally Trina's son Philip accompanies her on visits to the nursing home. "Philip is in the Junior Honor Society at school, and they participate in public service projects. If I am visiting with a patient, he will take Ginger on to the next person. Philip is 14, and I think that children need to be around the elderly sometimes. It's good for him," Trina says.

Trina concludes, "Some people say they don't see how I can stand going to the nursing home. But I say if it brings five minutes of joy to someone, it is worth the drive out there. I can have the

worst day imaginable at work, go out to CareHaven, and then come home and say I can make it another day."

Trina isn't sure which Ginger enjoys more — visiting with the patients or eating the Wendy's cheeseburger she gets on the way home as a reward. □



## Retired veteran remembers Vietnam

*His story is not unlike many others.*

*Frank Nelson Reynolds, Philip Sporn Plant maintenance supervisor, joined the Army right out of high school. He was called to active duty and served in both the Berlin Mobilization and in Vietnam.*

*Due to shoulder surgery, Frank missed Desert Storm by one week. If he had served there, he would have been one of the very few officers to serve in all three places.*

*Although his attitude has changed somewhat, Frank came home from Vietnam, as many did, expecting to be somewhat of a hero, having fought for his country. What he found, however, was that he was returning to be ridiculed and called names by the countrymen for whom he had fought.*

*Lieutenant Colonel Reynolds recently retired after completing 34 years in active Army and Army Reserve duty. Here is his story:*

Frank joined the 3664th Ordnance Company of Point Pleasant (W. Va.) right out of high school in May 1959 as a private. Called to active duty during the Berlin Mobilization, he was assigned to Fort Polk, Louisiana. Upon completion of his active duty tour, SP4 Reynolds received a letter of appreciation from U. S. Senator Robert C. Byrd for the sacrifices he made in service to his country.

In 1964, Sgt. Reynolds completed West Virginia Military Academy and accepted his commission as Second Lieutenant from Brigadier General Gene H. Williams. He was promoted to First Lieutenant while assigned to the 3664th Ordnance.

"I was later called to active duty, stationed at Fort Lewis, Washington, and assigned to the 17th Ordnance, and then transferred to the 4th Infantry Division for combat training for Vietnam. I volunteered for duty in Vietnam and was sent as a replacement to Tuy Hoa in support of 173 Airborne and several different units in that area," Frank said.

During his tour of duty in Vietnam, Frank was promoted to captain. After returning from there, he received the Army Commendation Medal and Citation from Col. Victor E. Delmore, U. S. Army Corps Sector Commander, in a ceremony at Fort Meade, Md. The commendation was given for exceptionally "meritorious service" in support of U. S. objectives in Vietnam. In addition, he also received the Vietnam service medal, Vietnam campaign medal with two stars, and National Defense Ribbon, along with several letters of appreciation.

"Being a member of the guards may have had some bearing on my attitude concerning Vietnam. While many of my friends were attending college, as a guard and active duty soldier, I was already being trained for combat," Frank said.

"I grew up believing it was my duty to serve my country. I went to Vietnam because my country called, not because I believed in or even understood the cause," he added.



Lieutenant Colonel Frank Reynolds recently retired after completing 34 years in active Army and Army Reserve duty.

"It wasn't until I came home and everyone was knocking the war that I understood. We were all being called 'dope addicts' and 'baby killers,' We heard a lot of garbage," he added.

Frank said many veterans tried to bury their memories of Vietnam along with their ribbons and medals they received for fighting. "It was really hard to be proud of the medals I received in such a controversial war," Frank said. "Despite this, though, I still accepted my role in the military and in Vietnam."

Captain Reynolds next was assigned to the 80th Infantry Division in Alexandria, Va., then at Aberdeen Proving Grounds, Maryland. He was promoted to Major in March 1983 as an Army Reserve officer assigned to RC PAC, St. Louis, Missouri. He later dutied as a special projects officer in the Executive Development Department of the School of Logistics Science. There his duties were to help consolidate drafts and finalize FM 701-58 and deliver the completed version to Washington, D. C.

Frank was promoted to Lieutenant Colonel in March 1990, his last promotion before retiring in 1993. In addition to the ones mentioned, Frank received many other citations and certificates. □

*Photo and story courtesy Mindy Kearns, Point Pleasant Register.*

## Promotions

**Fred Clarkson, Jr.**, line mechanic A, was promoted to line crew supervisor NE in Lovingson on November 20.

**Calvin Engle, Jr.**, Philip Sporn Plant equipment operator A, was promoted to unit supervisor on October 1.

**George Walton**, Madison area supervisor, was promoted to Huntington energy services supervisor on December 1. He holds a bachelor of science degree in electrical engineering from West Virginia Institute of Technology.

**Dennis Ferrell**, maintenance supervisor, was named plant staff engineer at Kanawha River Plant, effective December 1. He holds a bachelor of science degree in mechanical engineering from West Virginia Institute of Technology.

**C. G. "Buck" Branscome**, Princeton line crew supervisor nonexempt, was promoted to line crew supervisor exempt on December 1.

**Wes McMillian**, Roanoke line crew supervisor nonexempt, was promoted to line crew supervisor exempt on January 1.

**Rondall F. "Ronnie" Bell, Jr.**, transmission station mechanic A nonexempt, GO T&D Station, Marmet, was promoted to electrical test specialist exempt on October 16.

**Gary Ronk**, operations analyst A nonexempt, was promoted to staff assistant-information exempt, System Operation, Roanoke, on October 1.

### Abingdon

**Randel Cooper** from marketing and customer services advisor to marketing and customer services representative.

**Jeffrey Cahill** from marketing and customer services advisor to marketing and customer services representative, Marion.

**Fred Fullen** from senior custodian to head custodian.

### John Amos

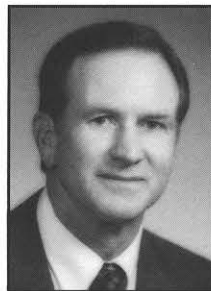
**Jim Dabney II** from maintenance mechanic B to maintenance mechanic A.

**Rex King** from maintenance mechanic C to maintenance mechanic B.

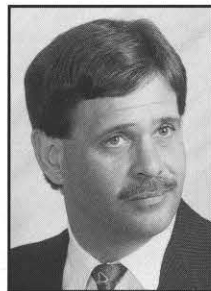
**Terry Jarrett** from maintenance mechanic C to maintenance mechanic B.

**Ed Nester** from maintenance mechanic C to maintenance mechanic B.

**Jeff Edens** from maintenance mechanic C to



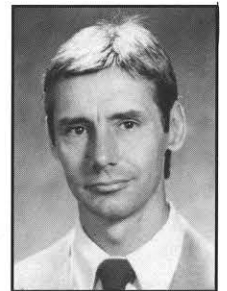
Clarkson



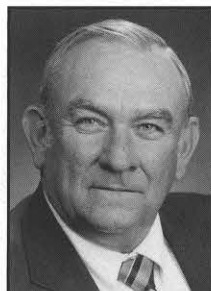
Engle



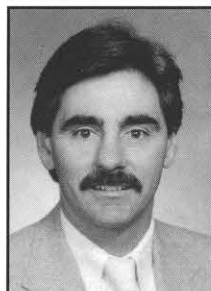
Walton



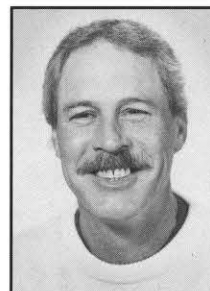
Ferrell



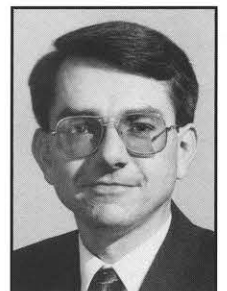
Branscome



McMillian



Bell



Ronk

maintenance mechanic B.

**Ron Young** from maintenance mechanic C to maintenance mechanic B.

### Beckley

**Karen Gray** from customer services representative C to customer services representative B.

### Bluefield

**Janet Poole** from customer services representative C to customer services representative B, Welch.

### Charleston

**Craig Smith** from line mechanic D to line mechanic C.

**Ronnie Meadows** from line mechanic B to line mechanic A.

**Laben Prowse** from line mechanic B to line mechanic A.

**Paul Parsons** from line mechanic C to line mechanic B.

**Ronnie Short** from station mechanic D to station mechanic C.

### General Office

**Veronica McCall** from meter electrician C-GO to meter electrician B-GO, GOT&D Measurements, Roanoke.

**Gloria Greene** from Roanoke customer services representative B to chief telephone operator-GO, GO General Services, Roanoke.

**Kermit Kanode** from meter electrician C-GO to meter electrician B-GO, GOT&D Measurements, Roanoke.

**Martin Jarrell** from transmission mechanic C to transmission mechanic B, GO T&D Transmission, Bluefield.

**Dan Nichols** from programmer to assistant systems analyst, GO Accounting, Roanoke.

**George Bronson** from Roanoke engineering technologist supervisor to distribution coordinator, GO T&D Distribution, Roanoke.

**Ted McAllister** from Beckley line construction and maintenance representative to forestry control specialist senior, GO T&D Distribution, Roanoke.

### Huntington

**Brian Napier** from line mechanic D to line mechanic C, Hamlin.

**Duane Sowards** from line mechanic D to line mechanic C.

### Kanawha River

**Timmy Childers** from equipment operator B to equipment operator A.

**Willie Barnes** from equipment operator C to equipment operator B.

**Artie Fernatt** from utility worker A to equipment operator C.

### Lynchburg

**Nowlin Maddox** from line mechanic A to general servicer.

**Steve Davenport** from meter reader to line mechanic D.

### Pulaski

**Billy Newman** from line mechanic C to line mechanic B, Pearisburg.

## Retirements

### Roanoke

**Roger Wheeling** from line mechanic C to line mechanic B.

**David Cecil** from line mechanic C to line mechanic B.

**Billy Martin** from line mechanic C to line mechanic B. □

### Ryan named APCo M&CS director



**Marsha P. Ryan**, director of demand side management (DSM) programs for the AEP Service Corporation since last June, has been named marketing and customer services director for

Appalachian Power Company, effective January 1. She will succeed Glenn H. Reynolds, who has elected early retirement, effective February 1, after 35 years' service.

Ryan brings more than two decades of experience in consumer work to her new position. She will report to Appalachian Power Company Vice President H. E. Rhodes.

A graduate of Ohio Dominican College, Ryan served as director of the Consumer Services Department of the Public Utilities Commission of Ohio from 1985 until joining AEP in 1990 as manager of DSM programs. Prior to her work with the PUCO, she had been with the Ohio Office of the Consumers Counsel as its deputy director, with the Ohio attorney general's office and the Ohio Department of Commerce. □



**"I** am just so thankful that I can take early retirement to enjoy my life and do a lot of the things I want to do," said Charleston Stenographer **Jackie Plantz**.

She continued, "I plan to travel quite a bit. In fact, my last day at work is December 29 and on the 30th I am leaving to go to New Orleans for the Super Bowl. We'll be spending New Year's Eve on Bourbon Street.

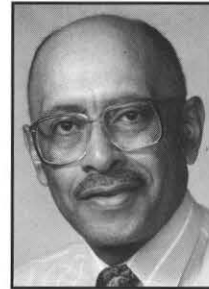
Jackie added, "I am a devoted Mountaineer fan. I'm looking forward to going to the football games on Friday and stay all weekend instead of having to go up on Saturday morning."

Jackie credits John Frazier, retired Charleston personnel supervisor, for introducing her to Appalachian. "My first job out of high school was for a coal company," she recalled. "John came up there one day to view the strip mine. He told me there was an opening in the Whitesville office; and, if I were interested, to pursue that. It was a one-girl office when I started in 1955 as a cashier and radio operator. The Whitesville office, of course, no longer exists."

Jackie added, "After my daughter was born, I worked in C&I at the Charleston office for several years before leaving the second time." Jackie returned to work in 1982 as a clerk and advanced through the positions of customer services representative C and B before being promoted in 1990 to the position she held at retirement on January 1.

"Altogether I worked for Appalachian for 24 years," she said. "I have made many really close friends here that are just like family."

In addition to traveling, Jackie's retirement plans include spending more time with her 90-year-old mother and two granddaughters. "They're the love of my life," she concluded. □



**"P**salms 37:4 — *Delight yourself in the Lord and he will give you the desires of your heart*—has been my motto throughout life," said **Steve Stevens**, Bluefield drafter senior, who

elected early retirement on January 1. "God is just everything to me," he added. "All my life I have had to give praises to him. He has blessed me with health and strength."

Steve continued, "All my entire working career has been in the Bluefield office. My supervisors and fellow workers have been wonderful, and I have rejoiced every day, but I am excited about retiring."

Steve, who attended Bluefield State College, began his utility career in 1961 in Maintenance and transferred to T&D Engineering two years later.

"After 32 years and five months, it is time for me to devote myself fulltime to ministry," Steve said. "I have been preaching for 30 years and am currently pastor at Mt. Calvary Baptist Church in Princeton. I want to spend more time visiting hospitals, nursing homes, and prisons as well as with my wife Mildred, son, six daughters, and ten grandchildren. I will continue in ministry as long as my health permits." □

# Who's News

## Abingdon

**Bill Roeser**, administrative assistant, has been elected vice president of internal affairs for the Washington County Chamber of Commerce. □

## Beckley



**Jeremy**, son of Wayne Farley, engineering technician senior, has completed boot camp for the United States Navy at Great Lakes, Il. He is stationed at Little Creek, Va., aboard

the USS Tortuga.

**Wesley**, son of Records Supervisor Paula Goddard, was elected treasurer of the Sunset Mountaineers 4-H Club for 1993-94. He also was elected vice president of the Meadow Bridge Charge United Methodist Church youth group.

**Malikah**, daughter of Clifford Washington, station mechanic A, was one of several outstanding black high school students from throughout the tri-state region honored by Marshall University during a special weekend of activities designed to recognize the students for their accomplishments and talents. She is a student at Woodrow Wilson High School. □

## Charleston



**Rusty**, son of Debora Taylor, junior clerk, was running back for the Belle Bulldogs "C" team which was first place champion in the Upper Kanawha Valley Midget Football League.

The third grader rushed for an estimated 1500 yards, threw a 30-yard touchdown pass, and set a new record for the Bulldogs by running 37 successful touchdowns in one season. He scored a total of 242 points in the season.

**Joe Jones**, marketing and customer services supervisor, was elected to the executive committee as secretary of the Home Builders Association of Greater Charleston. He also serves on the board of directors and the home show committee and is co-chairman of the public relations and membership committee.

**Misty Mitchell**, a sophomore at Scott High School, Madison, W. Va., started at guard for the Lady Hawks this year and helped lead her team to the championship of the Mountain State Athletic Conference Gold Division. The team set a new school record with an overall record of 19 wins, 4 losses. The Lady Hawks also won the first annual lady Hawks Classic and went to the regionals of the state tournament. Misty is the daughter of Stores Attendant Tammi Kirk. □

## Clinch River



**Sarah**, daughter of David Lowe, maintenance mechanic C, won first place for original poetry in the Russell County elementary forensic contest. She is a third grader at Cleveland

Elementary School. □

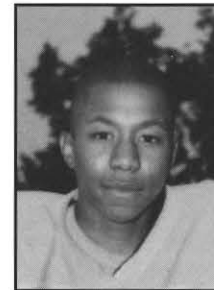
## General Office

**Scott**, son of Bill Mashburn, marketing and customer services associate, was voted by his teammates on the Northside Junior High School football team as the most outstanding defensive back, most outstanding offensive back, and the most valuable player for the 1993 football season.

**Stephen**, son of Aubrey Powell, station drafter A, GO T&D Engineering Graphics, Roanoke, has been elected banking officer at Wachovia Bank of North Carolina in Winston-Salem, N. C. He is a retail training specialist.

**Debra Jacobs** competed in the recent Therapeutic Riding Association of Virginia's annual horse show at the

Virginia Horse Center. She won first place in the walk-only division II, section B1; first place walk/trot cone relay, and third place in the walk/trot division II, section B. Debra is the daughter of Wayne Jacobs, automotive transportation supervisor, GO General Services, Roanoke.



**Nat**, son of Nathaniel Franklin, custodian, GO General Services, Roanoke, played halfback and safety for the undefeated North Roanoke Chargers Junior League football team. Nat

scored 109 points and played a big part in leading the Chargers to a 15-0 season, which included Roanoke/Botetourt League Championship, Division II Super Bowl Championship, and winners of first Miracle Bowl Game played in Lynchburg. The Chargers team is coached by **Bobby Ragland**, Roanoke drafting supervisor.

**Mark Lawrence**, governmental affairs manager, GO Executive, Roanoke, has been reelected to a one-year term as vice president of finance and development for the board of directors of the Virginia Museum of Transportation, Roanoke. He also has been reelected for a one-year term as nominating committee chairman for the board of directors of the American Cancer Society Roanoke Valley/Franklin unit.

**Leonard Bird**, transmission station supervisor, GO T&D Station, Marmet, has been reelected social director of the Mountaineer Scuba Diving Club, Charleston.

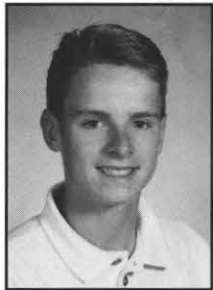


**Rachel Allen**, stepdaughter of Labor Relations Manager Jim Perry, was selected as the 19th Junior Miss for the Town of Vinton and will compete in the state pageant next month. Her talent

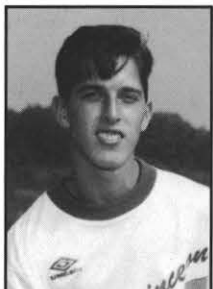
was playing the piano. Rachel, who has a 4.0 grade point average, also

won the scholastic award. A senior at William Byrd High School, she is a cheerleader and member of the Pep Club, Latin Club, and FBLA. □

## Glen Lyn



**Andrew**, son of Chemist Assistant Charlotte Wagner, won the Mountain Empire District and Region C golf championships. Last summer Andrew played in some prestigious junior tournaments around Virginia. He qualified for VSGA Junior at Roanoke Country Club and played in the Virginia State Golf Association's Junior Championship at Petersburg in August. He placed 7th out of 36 in his age group in the Smith Mountain Lake Junior Open at Moneta and won the long drive contest in the Middle Atlantic Junior Championship. He also played in the Payton Memorial at Virginia Beach. Andrew has attended golf camp at the University of North Carolina twice and will attend again this coming summer.



**Jeremy**, son of Dreama Young, plant clerk B, was selected by the West Virginia Soccer Coaches Association to participate in the first annual North & South Soccer All-Star

game. □

## Huntington

**Brittany**, daughter of Secretary Judy Shafer, was named first runner-up to the Barboursville Little League football majorette queen. The seven-year-old attends Barboursville Elementary School. □

## Kingsport

Executive Secretary **Marcella Knox** was elected to a two-year term as secretary to District Four, Altrusa International, Inc. □

## Pulaski

**Ken Roberts**, marketing and customer services supervisor, has been elected to a one-year term as an associate board member of the New River Valley Homebuilders Association.

**Jenna Rae**, daughter of Don Woolwine, Christiansburg line crew supervisor, provided entertainment of songs and poems for the senior citizens Thanksgiving dinner sponsored by the Christiansburg Department of Parks and Recreation.

Retiree **Buck Buchanan** has been elected to the board of directors of the Giles Farm Co-op, Inc. His wife **Mary** was elected to the Southern States farm home advisory committee. □

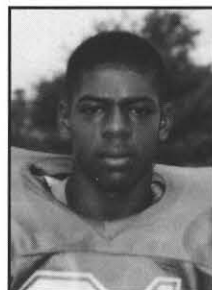
## Bluefield

**Larry Stiltner**, Grundy area supervisor, was elected to the board of directors of the Buchanan County Chamber of Commerce.

**Fred Farley**, customer services representative A, has been installed as president of the Princeton Civitan Club.

**Skip Wilson**, station crew supervisor NE, was elected president of the Greater Princeton Little League baseball for the 1994 season. **Jack Crotty**, collector, was elected safety coordinator and complaint coordinator for the organization. □

## Roanoke



**Karim**, son of Andrea Thompson, Rocky Mount customer services office supervisor, was selected as the Channel 7 WDBJ FFE player of the week. A junior at Northside High School, Karim rushed 216 yards and scored five touchdowns in one game. He also was selected All Blue Ridge District first team running back for the season. He rushed for 1,059 yards, averaging 10.5 yards per carry and 105 yards per game. □

## Willis earns certification



Kelley Willis, assistant programmer, GO Accounting, Roanoke, passed all parts of the Virginia certified public accountants examination on his first try. Willis, who holds a bachelor of

science degree in accounting-information systems option from Virginia Tech, joined Appalachian in 1992. □

## Wed 50 years



Ray and Nina Walker celebrated their 50th wedding anniversary on October 17 with a renewal of vows at Smyrna FWB Church, Blounts Creek, W. Va. Following the ceremony, a dinner was held in the church fellowship hall. The Walkers have one daughter, one son, and three grandchildren. Ray is retired Charleston records supervisor.

## Tortoise Award



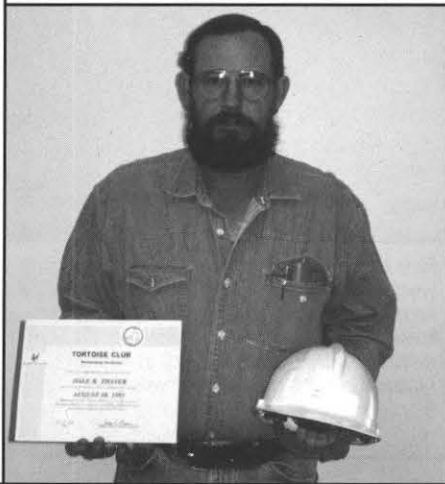
Donald Fletcher, Charleston line mechanic A, has been awarded membership in the Tortoise Club sponsored by the Southeastern Electric Exchange. While digging around a broken pole stub, a fiber optic cable weighing approximately 100 lbs. fell, striking Fletcher's head and shoulder. Because he was wearing a hard hat when the accident occurred, he did not sustain serious injury.

## 2-million safe hours for Charleston



Employees of the Charleston Division were treated to breakfast and awarded jackets in recognition of their having completed 2-million safe work hours and going three years without a disabling injury.

## Tortoise Award



Dale Thayer, Charleston line mechanic A, has been awarded membership in the Tortoise Club sponsored by the Southeastern Electric Exchange. While a crew was pulling new underground cable in a manhole, the pulling eye mounted in the wall came loose and struck Thayer behind the right ear. Because he was wearing a hard hat, he was not seriously injured.

## Three safe years for CMS



Central Machine Shop employees model the T shirts they were awarded for working three years without a disabling injury. Pictured are, front row, l. to r., Connie Dawson, Joe Stewart, Bill Burr, and Glenna Grim. Back row, Don Parsons, Greg Morris, Paul Nickell, Cliff Garland, Bill Brown, and Steve Stotts. The employees look forward to reaching the one-million safe work hour milestone this coming summer for the first time.



# Weddings

## Williams-Mullen



**Laura Ann Mullen** to Byron Lee Williams, November 6. Laura is the daughter of Ray Mullen, data processing operator A, GO Accounting, Roanoke.

## Cicatelli-Biggs



**Susan Biggs** to Gene Randall Cicatelli, November 27. Susan is the daughter of Bob Biggs, purchasing and materials management director, GO Purchasing, Roanoke.

## Settle-Martin



**Kristie Lyn Martin** to Michael Wayne Settle, November 13. Kristie is the stepdaughter of Meredith Clarke, mail and stores supervisor, GO General Services, Roanoke.

## Shuler-Stowers



**Faith Regina Stowers** to Phillip Lee Shuler, September 11. Faith is the daughter of Buddy Stowers, Wytheville line crew supervisor NE.

## Wells-Williamson



Rebecca Lynn Williamson to **J. E. "Butch" Wells**, Huntington electrical engineer senior, October 16.

## Walton-Toney



Mona Lynn Toney to **George Walton**, Huntington energy services supervisor, November 27.

## Johnson-Legans

**Kathy Legans**, secretary, GO Land Management, Roanoke, to **Norman Johnson**, engineering technician senior, GO T&D Telecommunications, Roanoke, June 26.

## Casdorph-Couch

Beverly Couch to **Leonard Casdorph**, Montgomery line mechanic A, November 8. □

# Births

## John Amos

Wade Dillon, son of **Roger Cole II**, plant engineer I, November 5.

Patrice Marie, daughter of **Billy Calhoun**, equipment operator B, November 29.

Nathan Matthew, son of **Matt Morgan**, plant engineer senior, November 30.

## Central Machine Shop

Abby Kate, daughter of **Ronnie Hull**, welder 1st class, November 11.

## Charleston

Brandon Azare, son of **Emanuel Watts**, meter reader, November 6.

## General Office

Pamela Corinne, daughter of **Calvin Robertson**, customer accounting clerk A, GO Accounting, Roanoke, December 8.

## Huntington

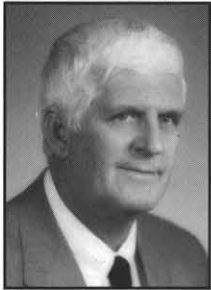
Ryan Franklin, son of **Scott Chambers**, electrical engineer senior, November 6.

## Lynchburg

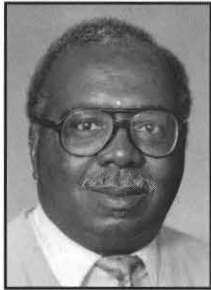
Brittanie Len, daughter of **Ronnie Cooke**, engineering technician senior, November 23.

Kayla Nicole, daughter of **David Humphreys**, customer services office supervisor, November 24. □

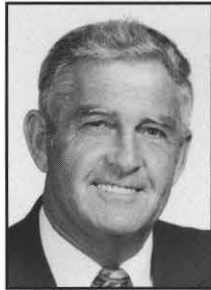
# Service Anniversaries



**Dave Goodwin**  
line crew supv. E  
Lynchburg  
35 years



**Donald Dickerson**  
line crew supv. NE  
Roanoke  
30 years



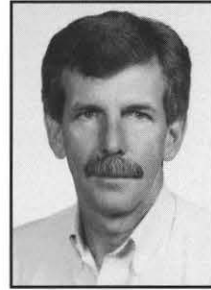
**Satch Howard**  
area servicer  
Rainelle  
30 years



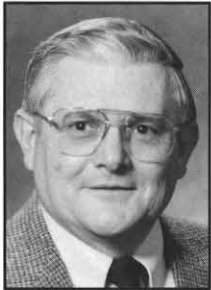
**Ella Edwards**  
cust. serv. clk. A  
Roanoke  
25 years



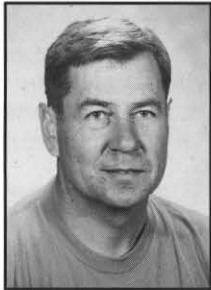
**Larry Lilly**  
station mechanic A  
Beckley  
25 years



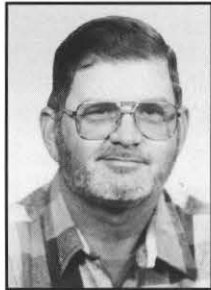
**Sonny Underwood**  
meter serv. mech. A  
Beckley  
25 years



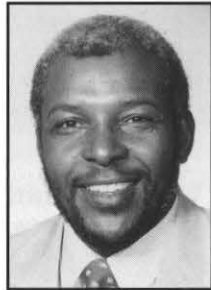
**Ed Sheets**  
supv. eng.-env.  
Kanawha River  
25 years



**James Utt**  
line con. & maint. rep.  
Charleston  
25 years



**Roger Childress**  
station mechanic A  
Charleston  
25 years



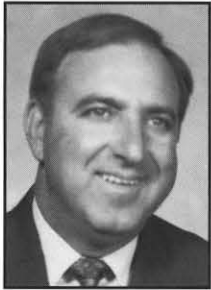
**Robert Watson**  
line mechanic A  
St. Albans  
25 years



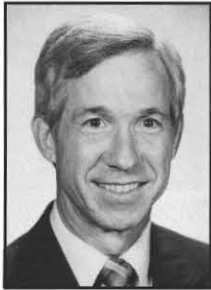
**Carl Goad**  
line crew supv. NE  
Hillsville  
25 years



**Becky Roush**  
plant clerk A  
John Amos  
25 years



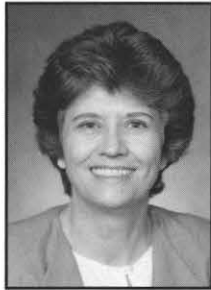
**Jim Palmer**  
line crew supv. NE  
Pulaski  
25 years



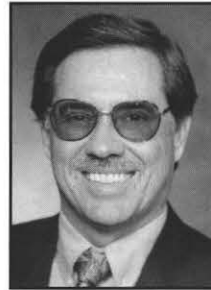
**Art Burdette, Jr.**  
T&D superintendent  
Charleston  
25 years



**Larry Stevens**  
eng. tech. I  
GO-Roanoke  
25 years



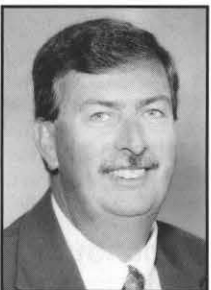
**Linda Perdue**  
payroll con. supv.  
GO-Roanoke  
25 years



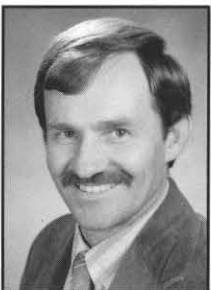
**Johnnie Eubank**  
eng. tech. I  
GO-Roanoke  
25 years



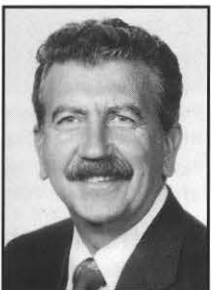
**Carl Horn**  
asst. yard supt.  
Mountaineer  
20 years



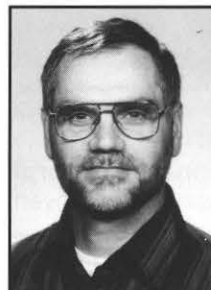
**Jerry Joyce**  
station mech. A  
Fieldale  
20 years



**George Shamblin**  
asst. yard supt.  
Mountaineer  
20 years



**Buzz Weigand**  
maint. supervisor  
John Amos  
20 years



**Rex Eggleton**  
maint. mechanic A  
John Amos  
20 years

## Abingdon

10 years: **Lester Hill**, line mechanic B (LTD), Clintwood. 5 years: **Randel Cooper**, marketing and customer services representative.

## John Amos

20 years: **Don Warner**, control technician senior. 15 years: **Charles Williams**, maintenance mechanic B. 10 years: **Bill Hudson**, coal handler. **Ronald Catersino**, braker. **Pat Miller**, equipment operator C. **Jeff Clark**, utility worker. **Bob Templeton**, utility worker.

## Central Machine Shop

5 years: **Charles Mathews**, human resources supervisor.

## Charleston

15 years: **Clarence Bailey**, line mechanic A. **Lucy Boggs**, custodian.

## General Office

25 years: **Ralph Johnson**, maintenance mechanic A (LTD), GO Hydro, Roanoke. **O. V. Rutledge**, regional dispatcher, Roanoke Dispatch Center. 15 years: **Larry Cannon**, transmission mechanic A, GO T&D Transmission, Abingdon. **Donna Cowling**, customer accounting clerk A, GO Accounting, Roanoke. 10 years: **Chuck Gross**, control electrician A, GO T&D Relay, Roanoke.

## Glen Lyn

15 years: **Rick Ould, Jr.**, maintenance mechanic A.

## Huntington

15 years: **Jack Burris**, line mechanic A, Point Pleasant. **J. R. Workman**, station mechanic B. **Tim Rockel**, line crew supervisor NE, Hamlin. **Glenn Lucas**, line mechanic A, Wayne. **Roger Cline**, general servicer. **Bobbie Crawford**, custodian. 10 years: **Angie Hesson**, customer services representative C, Point Pleasant. 5 years: **Lois Durst**, customer services representative C, Ripley. **Tim Layne**, meter reader.

## Kanawha River

10 years: **Mark Copley**, maintenance mechanic B.

## Lynchburg

25 years: **Janice Johnson**, T&D clerk A. 15 years: **Wayne Clark**, supervising drafter.

## Mountaineer

10 years: **Shirley Durfee**, stores clerk B. **Ralph Calvert**, equipment operator C. **Toby Oldaker**, coal handler.

## Roanoke

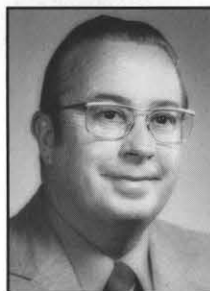
15 years: **Robert McKinney, Jr.**, drafter senior. 10 years: **Steven Mullen**, line mechanic A.

## Philip Sporn

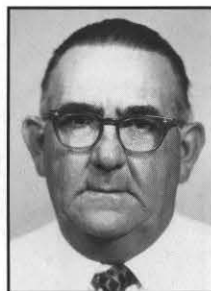
20 years: **David Eades**, maintenance supervisor. 15 years: **William Sheets**, plant office supervisor. 10 years: **Kevin Knight**, maintenance

mechanic A. **Michael Sayre**, equipment operator B. **Harley Hendricks**, equipment operator B. □

## Friends We'll Miss



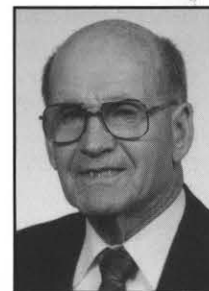
Giles



Akers



Hayner



MacLeod

**Frank D. Giles, Jr.**, 67, retired Lynchburg office supervisor, died November 4. A native of Lynchburg, Va., he began his career in 1945 as a clerk-intermediate and elected early retirement in 1988. Giles is survived by his wife Jeanette, 218 Langhorne Road, Lynchburg, Va.; one daughter; two grandchildren; and two brothers.

**Manuel T. "Bus" Akers, Jr.**, 70, retired Wytheville line crew supervisor NE, died November 17. A native of Wytheville, Va., he was employed in 1941 as a groundman and elected early disability retirement in 1987. Akers is survived by one sister.

**Dallas T. Hayner**, 76, retired Glen Lyn Plant maintenance supervisor, died November 30. A native of Curry, W. Va., he joined Logan Plant as a laborer in 1940 and retired in 1982. Hayner is survived by his wife Freda, 2566 Woodvalley Road, Winston-Salem, N. C.; three sons; eight grandchildren; three great-grandchildren; one sister; and two brothers.

**Taylor A. "Scotty" MacLeod**, 80, retired Pulaski station man A, died November 23. A native of Dublin, Va., he was hired in 1946 as a clerk intermediate and elected disability retirement in 1977. MacLeod is survived by his wife India, P. O. Box 425, Dublin, Va.; two sons; four grandchildren; one sister; and one brother.

**Duke C. Wright**, 80, retired Bluefield administrative assistant, died November 8. A native of Carrsville, Ky., he began his career in 1935 as a collector in Logan and retired in 1978. Wright is survived by his wife Elsie, 725 Rockbridge Street, Bluefield, W. Va.; one son; one daughter; one grandchild; and one sister.

**Henry H. Hutcheson**, 78, retired Charleston customer services supervisor, died November 21. A native of Lewisburg, W. Va., he joined the company in 1938 as a junior appraisal engineer in Bluefield and retired in 1980. Hutcheson is survived by his wife Eleanor, 1204 Kanawha Avenue, Dunbar, W. Va.; and two sons. □



Wright

## Think spring . . . and vacation plans

If you've already had enough snow and ice this winter, perhaps thinking about a relaxing week at the company cabin on Claytor Lake will lift your spirits.

The Claytor cabin was designed and built in the 1940s by employees of the then Pulaski District. The cabin is constructed of old utility poles salvaged from lines that had been removed from service or rebuilt. The poles were split and cut at a sawmill on company property at Byllesby Hydro. Other lumber used in the construction also was prepared at this sawmill. The material was pre-cut, hauled to the Claytor site, and assembled.

The rustic cabin has two bedrooms with two twin beds in each as well as three rollaway beds, two bathrooms, and two showers. The large great room has a fireplace and is furnished with a couch, two chairs, and a table and chairs. The kitchen contains a stove, refrigerator, and cooking and eating utensils. The large screened porch, furnished with wooden furniture, overlooks the lake. There is also a boat launching ramp on the property.

The cabin has no heat except for the fireplace and no air conditioning. There are, however, ceiling fans in the great room.

Since 1975, the cabin has been available for use by all active employees of Appalachian Power. Rental weeks are April 15 through October 15, at a cost of \$50 per week.



Rental weeks for the Claytor Cabin are April 15 through October 15.

Reservations for the cabin will be taken **beginning February 15 through March 15**. To make reservations, contact Rosemary Barger on extension 2587 at the Smith Mountain Visitors Center. A rental week runs from Monday through Sunday. When making reservations, you must request a specific week.

Eligibility is limited to once every three years. If two employees use the cabin jointly, neither will be eligible again for three years.

If more than one employee wants the cabin for the same week, a drawing will be made to determine who gets the cabin. □

**ILLUMINATOR**  
**AEP APPALACHIAN POWER**

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