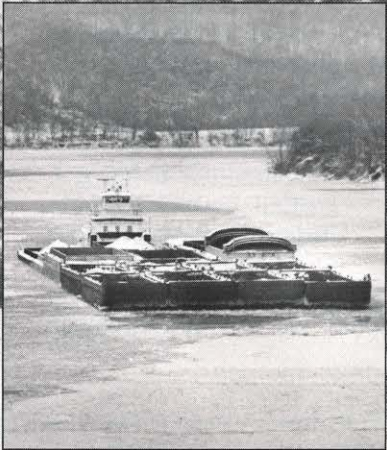


# illuminator

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## Illuminator

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### About the cover:

Scenes such as these were common last month as employee and contractor crews battled snow, ice, freezing rain, flooding, and subzero temperatures to restore service to the 133,000 Appalachian customers who were outaged following a major winter storm. Repair costs are estimated between \$6 and \$8 million. Barge photo courtesy Jackson Star News.

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International Association of Business Communications



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# WINTER'S FIRST MAJOR STORM

## Cuts Service To 133,000 Appalachian Power Customers

A major winter storm January 3 and 4 left more than 169,000 AEP customers without electric service — more than 133,000 of these in Appalachian Power Company's service area. Up to 30 inches of snow accumulation were reported in portions of West Virginia, where the storm hit the AEP System hardest.

Accompanied by gusty winds and freezing rain in some areas, the storm left drifts up to eight feet high in portions of APCo's Beckley Division. Accumulations in Virginia ranged from two to 12 inches.

Heavy, wet snow caused sustained outages to three 138-kV transmission lines and 39 subtransmission lines. This, in turn, triggered outages at 69 APCo stations, all in West Virginia. The storm was so intense that 48 of these stations were outaged between 4:00 and 8:00 a.m. on January 4. The divisions reported 119 distribution circuit outages, with 100 of these occurring in West Virginia.

Each division maximized the use of its own work force; and, as restoration proceeded, internal crews were shifted from one division to another. In addition, 174 crews — representing contractors, Columbus Southern/Ohio Power Company, Indiana Michigan Power Company, and General Office Transmission employees — were called in.



The storm was so widespread that acquisition of crews from other areas was hampered during the first days of the restoration.

Outages in Appalachian's service area had been reduced to approximately 4,700 by January 10, and service was restored to all customers by January 14.

Restoration efforts first were hampered by downed trees, drifting snow, ice, and stalled vehicles that blocked high-

ways. Later on, melting snow caused flooding in many areas, leaving crews stranded.

Office employees manned telephones around the clock; but, despite the extra people assigned to answer trouble calls, switchboards were swamped as thousands of customers tried to call in.

Appalachian spokespersons kept the news media informed with progress reports during the restoration of service, and the media

were very helpful in informing the public.

The majority of customers were understanding and sympathetic to the enormous task facing the company. A few, however, reached their breaking point. Spoiled meat was dumped on the parking lot of the North Charleston Service Center. One customer, frustrated because he could not be given a definite time for restoration of his electric service, threatened to come down and blow up the Charleston office. Another crew was threatened by a man brandishing a 357 magnum.

The storm and the resulting devastation brought forth once again the best in our employees. The dedication, the loyalty, and the self sacrifice displayed by each and every one was magnificent. Many worked long hours in the cruelest of weather to restore power to customers while their own families suffered because electricity was out at their homes.

This kind of dedication and willingness to sacrifice has been a trademark of our employees throughout the company's history. It was once again evident during the period of January 4-14.

We live in an electricity-oriented society. When electricity goes, life nearly comes to a standstill. The importance all of us play in keeping electricity on, and in restoring it when it goes off, should not be taken for granted. □

# AEP System, Operating Companies Set All-Time Internal Peaks

**S**ubzero temperatures and brutally cold wind chills combined to send the AEP System's customer demand for electricity soaring to all-time record levels last month.

AEP System customers established records for both all-time internal demand, and for all-time system demand. System demand includes both sales to internal customers and to other electric utilities.

## New System Peak Topped Previous Mark By 11.2%

The AEP System established a new all-time system load peak during the hour ending 11 a.m. on January 18, when sales to AEP customers and other electric utilities totaled 25,174,000 kilowatts.

That total — which is greater than AEP's generating capacity — includes power purchased from some neighboring utilities for resale to other utilities.

"Systemwide sales, including power for other utilities, exceeded our largest previous volume by 11.2 percent. That represents an extraordinary leap for the AEP System," said Charles A. Falcone, vice president - system transactions for the AEP Service Corporation.

## New Internal Peak

The AEP System established a new all-time internal load peak during the hour ending 9 a.m. on January 19, when demand reached 19,236,000 kW. The average temperature across the seven-state AEP

System that morning plummeted to 19 degrees below zero, with an all-time record low of minus 22 degrees in Columbus.

Robert W. Kelley, vice president-system operation for the AEP Service Corporation, indicated that the new internal peak of 19,236,000 kW would have been as much as 350,000 kW higher had AEP not reduced service to certain industrial customers with whom the company has interruptible contracts.

"At one point on the morning of January 19, AEP's internal demand climbed to more than 19,500,000 kW," Kelley said. "At that point, all of the generating facilities on the AEP System that were available were producing every kilowatt of power that they could muster. Some plants were able to produce even more power than their capacity rating. All plants were experiencing coal-handling difficulties due to the severe cold; but, with extreme effort by their personnel and by supplementing the coal firing with oil, most plants were able to generate at least full capability."

## Cold Strains Capabilities of Entire Eastern Interconnection

Besides sending the AEP System's internal demand to an all-time peak, frigid temperatures strained the capabilities of electric utilities in the entire Eastern interconnection on the 19th, Kelley said. "While AEP had adequate generation to

handle its own customer load, other utilities in the mid-Atlantic states did not. Virginia Power was forced to shed 800 megawatts of customer demand by implementing rotating blackouts in its service territory, and the utilities in the Pennsylvania-New Jersey-Maryland (PJM) interconnection instituted rotating blackouts in order to reduce their demand by 1,500 megawatts," he explained.

"Numerous other electric utilities were in contact with us, trying to buy electricity to meet their needs," Kelley added. At the point when AEP's internal demand reached its new record, however, the System was only making a small amount of emergency sales to help maintain the stability of the interconnected system.

## AEP Companies Ask Customers To Reduce Energy Usage

Because of the record-high demand for electricity January 19, AEP's operating companies appealed to their customers to voluntarily reduce their usage of electric energy. The System also instituted a 3 percent voltage reduction. By noon, the combination of service interruptions by contractual agreement, voluntary conservation, and slightly warmer temperatures had reduced System demand to 18,140,000 kW.

AEP also instituted a number of energy-saving measures in all its company facilities.

Margins between generating capacity and customer

demand remained tight through peak demand periods of January 19 and 20. At noon on January 20, the AEP companies announced conditions had eased and that they were no longer requesting that customers voluntarily reduce their usage of electricity.

## APCO Internal Peaks

Appalachian Power Company set four all-time internal load peaks last month.

The first new record came at 11 a.m. on January 15 when demand reached 6,101,000 kW, only to be broken the same day at 7 p.m. when a higher peak demand of 6,224,000 kW was reached. A third record was set on January 16 at 9 a.m. when Appalachian Power customers required 6,263,000 kW. This record was shattered by a peak demand of 6,887,000 kW set at the hour ending 9 a.m. on January 19. This was 16.6 percent higher than last winter's peak of 5,906,000 kW.

"We saw loads on our system that weren't expected until after the turn of this century," noted Appalachian Vice President Charles A. Simmons. □

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# Heroes of the Storm

**F**or hundreds of APCo workers and crews from sister companies and contractors, January 4 was the beginning of working around the clock in the cruelest of weather, in dangerous situations, to get the power back on.

While each person has a story to tell, these two are representative:

Cabin Creek suffered more line outages than any other single station, so getting Regional Chief Dispatcher **Bill Angelo** there was of paramount importance to System Operation.

Bill shoveled five feet of snow from in front of his car just to get started, only to slide into a small ditch while still in his subdivision. Two strangers pushed him out of the ditch and up to the main road.

He related, "Once on I-79 toward Charleston, the sky was lighting up blue where the lines were shorting out and falling to the ground. I called **Carl Francisco** (transmission station supervisor, Marmet) on the radio and told him I had to get to Cabin Creek and there was no way I could make it in a car. He said they were closing the interstate and to get off and come up through Kanawha City and Marmet. He said to try to make it to his shop and he would get me to Cabin Creek some way.

"I arrived at Carl's shop about 7:15 a.m., wet from the waist up. He gave me some clean, dry clothes that belonged to one of his men who was out of town.

"**Mike Lilly** (transmission station mechanic A) and **Cliff Sherrod** (transmission station mechanic B) put the snow blade on a 4-wheel drive truck and took me to Cabin Creek. They assisted me at Kanawha and Cabin Creek until 4:20 p.m. I stayed at Cabin Creek switching all through the night, isolating and restoring CBs for clearance and testing lines, looking for flashes. At 11 p.m. **Ernie Harmon** (transmission line crew supervisor) came in and asked if I had anyone to help me switch. He brought **Larry Cannon** (transmission mechanic A) back to help me switch for about 1½ hours. I continued switching until I left at 9:30 a.m. Wednesday morning."

When the crisis was a week old, **David 'Daisy' Harris**, Charleston line crew supervisor NE, was still on the front lines, pushing to get the job done when he was interviewed by a *Charleston Gazette* reporter.

He said, "You don't stay out 100 hours for the money. Everybody likes to make a living, but I'd just as soon be home in bed... We will go as long as we can. When it gets to this point, you're doing it for the people..."

"Part of my job is climbing poles, whatever it takes. It was kind of scary. We had to cross a creek and walk through the

snow. You're wet, and your feet and hands get cold, and it's just miserable. You're up on a pole, and you can hear trees falling all through the woods, big crashes. You hope it doesn't affect you. A tree can come down and hit the lines and break a pole.

"As line supervisor, you want to make sure your people are safe. You worry about the electrical part of it and the tree part of it, and your family home worrying about you, and your rest..." □

## MESSAGES FROM

### Chairman E. Linn Draper:

During the parent company board of directors meeting on January 26, there was considerable discussion regarding the AEP System's strong performance in meeting customer demand during the extremely adverse weather conditions of January 3-4 and again during the week of January 17.

Members of the parent company board of directors were so impressed by employees' dedicated efforts in working through periods of subzero temperatures and heavy snowfall that the board adopted the following resolution of appreciation:

RESOLVED, that this Board of Directors record its appreciation of the outstanding efforts and performance by the employees of the AEP System during the extremely adverse weather-related conditions experienced during January, 1994; and further

RESOLVED, that the expression of appreciation embodied in these resolutions be communicated in appropriate fashion to all employees of the AEP System.

I would like to add my own personal expression of thanks to the employees of your company for their extraordinary performance during a truly difficult and demanding period. The fact that the lights stayed on continuously in the AEP service area is very much a reflection of their outstanding efforts. □

### President Joe Vipperman:

It would be difficult to put into words a clear indication of my continuing pride in the Appalachian Power family of employees. I am particularly proud of the way you dealt with the difficulties presented by the fierce January weather.

To all of you, thank you for a job well done and thank you for being the kind of people you are. □

## Vipperman Reviews 1993 Operations, Shares

# COMPANY GOALS FOR 1994



Dear Fellow Employees:

As is often the case, 1993 was a year of mixed results for us. On the very important safety front, our number of disabling injuries and automotive accidents all increased — clearly an undesirable result. Fortunately, none of the injuries were life threatening, and for that we can be truly thankful.

With regard to earnings, we slipped below 1992 results largely due to unusual items such as the severe storms in early and late spring, increased taxes, and accounting changes. As a result, we fell short of earning our dividend by approximately \$2.1 million.

Customer service reliability decreased and customer complaints also increased as a result of the spring storms.

On a much more positive note, marketing activities to encourage the use of energy efficient appliances and technology were very successful, exceeding targeted goals by more than 15%. Activities also have included implementation of Demand Side Management pilot programs in both states. The newly initiated Operation Job Start program included awards of five mini-grants, good participation in export seminars, and other significant economic development efforts.

Our employee activities within APCo's service area have also been a highlight of 1993. United Way Campaigns were chaired by APCo employees in five of our nine headquarter cities. The company had the highest number of participants of any organization in Roanoke's Day of Caring. Throughout the territory, our employees have been visible as good citizens in their communities. Furthermore, employee participation in both our Operations Improvement and Employee Involvement programs produced outstanding results.

As we begin 1994, we again set for ourselves a challenging set of goals in order that we can continue our long tradition of being an ever-improving company.

### Safety

In 1994, we will increase our emphasis on preventing all accidents because we know that attention to even the smallest mishap can prevent the major injury problems that are devastating.

Our goal for 1994 is to reduce both recordable and disabling injuries by at least 25%, and preventable automotive accidents by 50%.

To help focus our individual attention on safety, we will

continue with a program similar to the Finish with a Flourish incentive program initiated in the fourth quarter of 1993.

Our 1994 safety slogan, *Safety — A Lifetime Guarantee*, will be backed by additional safety activities throughout the year. None of these efforts can substitute for each of us paying close attention to our individual safety and that of our fellow employees.

---

## Earnings

For 1994, we have adopted a budget that should permit us to increase our level of work activity, particularly in maintenance areas, above that experienced over the last couple of years and, at the same time, achieve a better 1994 earnings result.

High on our list will be the filling of some of the critical vacated positions which presently exist in the company.

Additionally, we look forward to installation of the over-the-counter cash system to better serve our customers and to the partial restoration of our advertising program.

With required regulatory approval, we hope to expand our very important Demand Side Management activities to further encourage wise use of energy.

I would caution that the inclusion of these and other activities in our 1994 plan in no way suggests that we should not continue to diligently seek out and eliminate unneeded activities. The fact that we have aggressively pursued such a course is a contributing factor to our current ability to expand in other much more needed areas.

## Employee Involvement/Operations Improvement

As I mentioned earlier, leading elements in achieving greater efficiency have been our very successful Operations Improvement and Employee Involvement programs.

I continue to be impressed with the dedication and results of employees who participate in each of these efforts. In 1994, we will be expanding the use of Process Management techniques, piloted by Huntington Division, into our Employee Involvement training.

In 1993, our OIP goal was \$4,535,000 in savings. The actual ideas approved have estimated savings totalling \$6,916,923. For 1994, our goal will be \$4,750,000 — a level quite achievable, given 1993 results.

## Benefits

As part of the ongoing evaluation of our benefits program, the move in 1993 to a managed care network has been an overall success, albeit with some initial start-up problems. In 1994, the network approach will be expanded to the Bluefield area and providers will be added in other existing networks.

Other benefit changes were included in the January issue of the Illuminator.

## Planning and Scheduling

This is another area that can be judged as successful, but with some problems attached. We believe we have identified the most burdensome of these problems and have plans to remedy them in 1994.

## Customer

Our 1993 Customer Service Task Force identified areas that require further work. In 1994, not only will the over-the-counter cash system be installed, but we also will implement the task force's recommendation for skills training and customer awareness programs and follow up with additional efforts to improve this critical area.

## Energy Usage

In 1993, we initiated a number of pilot Demand Side Management programs, most of which showed promising results. In 1994, we are budgeting additional resources to expand the successful pilots and introduce some new ones. Both expansion of existing efforts and introduction of new ones will require state commission approval.

## Environmental

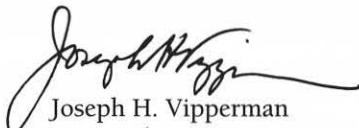
Our 1993 successes included installation of continuous emission monitors at our power plants, commissioning of a multi-million dollar water treatment facility at Clinch River Plant, an agreement with the National Wild Turkey Federation to test right-of-way seeding to enhance wildlife habitat, and creation of new applications for power plant fly ash, just to mention a few.

In 1994, we will continue efforts internally and with outside groups to sustain our past achievements as well as enhance them.

1993 was a tough year, largely because of the major storms which impacted negatively on our three principal stockholder groups: customers, employees, and investors. The management of Appalachian Power is proud of the way you reacted to that adversity, and we appreciate your contributions.

Your continued dedication is the essential ingredient to successfully meeting the challenges of the future.

Sincerely yours,



Joseph H. Vipperman  
President

# BENEFITS

## Medicare Direct Saves Time, Money, Paperwork

**B**eginning March 1, Medicare Direct will be offered to all AEP retirees and spouses—including surviving spouses—who are at least age 65 and covered by the comprehensive medical plan.

Medicare Direct is an electronic interface service that will eliminate—for those who elect to participate in the program—the need to submit Medicare Part B claims to Aetna. Claims sent to Medicare by providers will be forwarded to Aetna automatically and electronically, after Medicare determines its payment.

There is no waiting for Explanation of Medicare Benefits (EOMB) statements, there are no claim forms to fill out, and no EOMB statements to copy. And there is no cost to Medicare Direct participants.

“Medicare Direct offers participants several distinct advantages,” explains Steve Jamison, Appalachian Power’s compensation and benefits manager. “It means the end of confusing and time-consuming paperwork, it provides for quicker turnaround and faster reimbursement, and it eliminates postage costs. Also, Medicare Direct applies to virtually everything that is covered under Medicare Part B, provided it also is covered under the AEP medical plan. This is one of the best services we have been able to offer our retirees in recent years.” Medicare Direct does not apply to claims submitted to Value Behavioral Health (formerly Preferred Health Care) for mental health and/or substance abuse expenses.

All Medicare Direct participants should make sure their doctors are aware of the change and do not submit claims to Aetna for supplemental benefits.

Those retirees and spouses who are eligible to participate in Medicare Direct have received enrollment information. Current retirees and spouses who turn age 65, as well as employees who retire in the future at age 65 will receive enrollment information when appropriate. □

## Preferred Health Care Changes Name

**E**ffective immediately, Preferred Health Care (PHC) has changed its name to Value Behavioral Health (VBH). VBH manages Help Connection, the network of providers who offer treatment for mental health and substance abuse problems as part of AEP’s medical plan. The telephone number, 1-800-722-0930, remains unchanged. □



## Payday is always on time with Direct Deposit

**O**ver 60 percent of Appalachian Power and 70 percent of Kingsport Power employees are taking advantage of the Direct Paycheck Deposit Plan. If you’re not one of them, do yourself a favor and sign up today.

According to Accounting Manager George Laurey, weather conditions already have prevented operation of the company’s express mail system four times this winter. “We’ve been lucky so far that employees’ paychecks have not been delayed. But, since we’re unable to control either the weather or weather-related transportation problems, there’s always that possibility,” he said.

Employees using direct paycheck deposit will always have their pay in the bank on payday and can access it through checks and/or automated teller machines. Not once since the program began in July 1980 has there been a problem.

Laurey pointed out that there are other advantages to direct paycheck deposit:

- No waiting in line to a bank teller’s window.
- No checks misplaced or lost.
- No checks mistakenly washed in the family laundry.
- No complicated arrangements for getting a paycheck to the bank ahead of a mortgage payment while you’re on vacation or out of town on business.

Don’t delay. Contact your Human Resources Department to sign up. Spring may be around the corner, but winter’s not over yet! □



# NEWS



## APCO's 1993 OIP Savings Exceed \$6.9 Million

**A**ppalachian Power Company's Operations Improvement Program (OIP) generated 337 proposals during 1993, resulting in savings of \$6,916,923 or 152.5 percent of goal. In addition, 166 safety and 31 environmental proposals were accepted last year, according to Personnel Services Manager J. Emmett Blackwell, who coordinates the program.

Pacesetter awards, presented annually to the locations which have the best overall performance in the OIP, went to Beckley Division, Philip Sporn Plant, and General Office Accounting.

The top OIP coordinators for the year were awarded shares of AEP stock, 18 shares for first place and 14 shares for second place. The winners are: Division — first place, **Jeffrey Rogers** of Beckley; second place, **Vickie Ratcliff** of Roanoke. Plant — first place, **David Daniels** of Philip Sporn Plant; second place, **Robert Wilkinson** of Centralized Plant Maintenance. General Office — first place, **Jim Gregory** of System Operation, Roanoke; second place, **Robert Cooper** of GO General Services, Roanoke.

Employees who submitted the top OIP proposals for the fourth quarter of 1993, and their prizes, are:

Division — first place, 5 shares each, **John Coffey, III**, of Roanoke and **Michael Brown** of GO Environmental Affairs, Roanoke; second place, \$50 savings bond each, **Larry Brown, Victoria Crenshaw, Patsy Emerson, Sharon Gobble, Jim Hill, and Ernest Sutherland** of Abingdon.

Plant — first place, 10 shares, **Michael Shreves** of Philip Sporn Plant; second place, 3 shares each, **Allen Arnott** and **Jerry Perry** of Philip Sporn Plant. General Office — first place, 5 shares each, **Gerald Cook** of GO Hydro, Claytor, and **Jim Wolford** of GO Hydro, Roanoke; second place, 5 shares, **Jim Maynard**, System Operation, Roanoke.

The fourth quarter safety winners, and their awards, are: Division, \$50 savings bond, **Jim Hines** of Lynchburg. Plant, \$12.50 each, **Larry Davison** and **Kenneth Turley** of Centralized Plant Maintenance. General Office, \$50 savings bond, **Dale Meadows**, Tri-State Regional Dispatch Center.

The fourth quarter environmental winners, and their awards, are: Division — \$50 savings bond, **Steve Jacovitch** of Lynchburg. Plant — \$50 bond, **Randy Maxwell** of Clinch River. General Office — \$12.50 each, **Gerald Tyzinski** of GO T&D Civil

Engineering, Roanoke, and **Peter Elwell**, AEP Service Corporation.

The fourth quarter coordinator awards, 5 shares of stock each, went to **David Spivey** of Pulaski, **Lance Cook** of Clinch River Plant, and **Quinn Mongan** of GO Environmental, Affairs, Roanoke.

Joseph H. Vipperman, president of Appalachian, commented, "Ideas originating out of our Operations Improvement Program continue to make significant contributions to improving the way we do business. Our historical and future success with this effort is critical to our ability to meet the challenges of tomorrow. In 1994, our OIP savings goal will be \$4,750,000. Given the tremendous results of 1993, it is a goal we can clearly achieve." □

# DONKEYS!

## One man's dream for sale

R. C. Long's best friend is a jackass. The four-legged kind, that is. He often wants his own way; he sometimes raises his voice; and he seldom gets in a hurry.

But the doting donkey owner can't say enough about his sure-footed steed, Jack Daniels, the first of the six braying burros he purchased for his Abingdon home, Red Maple Farm.

R. C., whose residence is a small version of MacDonald's Farm, wished for a donkey as a child. Raised by his grandfather on a farm in Rural Retreat, Va., R. C. helped care for cattle, horses, sheep, and chickens, but he always felt there was something missing. At 14, he spent his savings on a \$50 donkey; but, once his grandfather learned of the transaction, his childhood dream came to a halt. R. C. was leading the donkey home when his grandfather made him return the animal and get his money back.

Thirty-some years later, R. C., Abingdon automotive mechanic A, has rounded up a small herd of the long-haired, long-eared creatures to enjoy for trail riding; and, if for nothing else, to attract a little attention. The wait was worth it, he said.

Recently, R. C. and a few of his donkeys were guests of honor at a friend's wedding in Elizabethton. Long's grayish-white donkey, Bud, pulled the wagon that carried the bride and groom. The couple tied the knot as they sat in R. C.'s refurbished wagon

made from Volkswagen wheels and school bus seats. R. C. drove the "hitched" couple through a subdivision in town. He said his donkeys have never performed such sanctified duties before. This may be a trend. You never know.



R. C. Long shares a moment with his companion, Jack Daniels.

What exactly is a donkey some people may ask. R. C., who has made it his business to learn about his faithful friends, explained that "a donkey bred to a donkey produces a donkey, a donkey bred to a horse becomes a mule, and a female donkey

and a male horse gets you a hinny." R. C. meets many stately steeds and their owners along the Virginia Creeper Trail he travels many weekends, and he isn't afraid to share a little humor. He often jokes with people that his donkeys' three gaits are

"trip, stumble, and fall."

Said R. C., "They're different. That's why I like them." He gets all kinds of reactions from people about his donkeys, from "Oh, what big ears they have," to "They're ugly!"

When not following trails, back on the farm the donkeys are company not only to R. C. and his wife Joyce but also a friendly goat named Gertrude, a multiplying family of rabbits, a cat here and there, and a field of beef cattle.

After an eight-year stay in the Army and living in town for about 10 years, R. C. made his way back to country living in 1988 to be closer to nature and to keep donkeys.

According to R. C., donkeys are hard to find—probably because of a lack of demand. He believes the animals are growing in popularity.

In an effort to locate donkeys, R. C. joined the Adopt-A-Burro Association last July, only to discover that the association doesn't ship the animals to this region. R. C. actually stumbled upon Jack when a friend wanted the animal but lacked enough money. R. C. purchased the donkey as a favor to his friend; but, according to R. C., "I never gave the donkey back!" From there, his herd began to grow. R. C. purchased three donkeys, which supposedly come from Florida, at Kingsport Livestock Market. He raised one on the farm and purchased another outside of Abingdon. After advertising the donkeys for sale in the *Bristol Herald Courier* last fall, R. C. recently sold two of the animals, Mabel and Jill. That leaves Bud Lite, Dandy, Jack, and Hooter, a burro named after a sponsor of the late race car driver Alan Kulwicki.



**R. C. Long on his farm with Bud, another donkey.**

R. C. claims he'll buy more in the spring, perhaps.

R. C., who sold one of the donkeys to a man who wanted a pet for his grandchildren, said there are other benefits to owning a donkey than for companionship. Donkeys love attention, and they are affectionate, too. He recommends parents buy donkeys for their children. "They're a better pet than any pony or horse. When you walk outside, they'll holler at you, just like a dog." Donkeys' gentle and calm behavior makes them great pets, he said.

"They are stronger than a horse, too," said the donkey owner, who loads Jack with as much as 200 pounds. "Donkeys are slower than horses, but more sure-footed."

Nothing seems to get Jack in a tizzy, however. R. C. claims he broke the donkey to ride in less than one hour.

Donkeys can't be called daring, however. According to R. C., donkeys won't do anything that may put them in danger or discomfort, which includes stepping in a mud puddle or wading in water.

Jack and the others take life easy on the 11-acre farm. They can even be called slow. "It takes an act of Congress to get them to run," said R. C. with a laugh. "That's why they don't get tired."

And what's this about donkeys being stubborn? "Well, Jack can get a little stubborn, especially when being loaded," explained R. C., who easily overlooks any faults of his furry friends.

R. C. discovered that purchasing a donkey is more expensive than owning one. He figures the cost of a donkey is high because of the animals' scarcity. According

to him, a donkey can cost \$600 or more, but an unbroken one may be as low as \$400.

Donkeys don't need shoes because their feet are tough, and they don't eat like a horse either, he said. A pint of grain each day with some hay is all a donkey requires.

Combine that with a pat on the head, and a donkey is "this man's" best friend. □

*Story courtesy Carolyn Wilson, photos by Bill McKee, Bristol Herald Courier.*



"I am very fortunate to have worked for such a good company as Appalachian Power. The company has given me the opportunity to provide a comfortable living for my family, for which I am grateful. I also appreciate the good retirement benefits," said **Fred Moore**. He was operation information supervisor in System Operation, Roanoke, at the time of his retirement on February 1.

Fred continued, "I have worked for many good supervisors during my 32 years. When I came to work, I was assigned to the Switchback Dispatch Office. There Edsel Johnson was chief dispatcher and Gene Gillock was assistant chief dispatcher. These two men kind of took me under their wings and steered me in the right direction. Gene and I shared an apartment in Bluefield for a period of time, and occasionally Edsel would come over and fix shrimp cocktails. He could make some of the hottest sauce, but we really enjoyed it," Fred recalled.

He continued, "Later I was given the opportunity to work in the Operations office in what came to be known as the information section of the department. At that time the statistical work, personnel work, and office management were all under the informa-

tion section. Later, when the GO Personnel Section was established, the personnel work was transferred to them."

Fred noted, "My wife Beulah plans to continue working for First Virginia Bank for a while. There are some projects around the house which I enjoy doing. I also want to play a little more golf than I have been. I may even take some lessons."

He added, "We are members of the Oak Grove Assembly of God, and our pastor is Joe Burnside, a recent APCo retiree. We will continue to be quite active in the church.

"Our two sons, Harold and Dwayne, and their families live in the Tidewater area. With two little granddaughters, there will definitely be some traveling!"

Fred concluded, "They tell me that every man needs a pickup. I purchased my first one just a few months ago, and I'm sure it will be put to good use." □

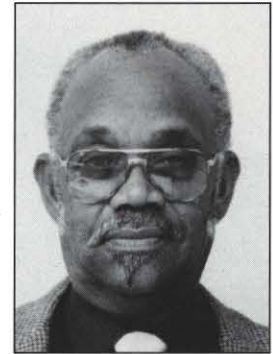


**Jimmy Turner**, engineer senior in GO T&D Civil Engineering, Roanoke, plans to be at Disney World on February 1, the official date of his early retirement. "My wife Nancy and I want to take some bus tours around the United States," he added, "and we also want to go to Alaska and Australia."

Jimmy, who served four years in the Navy during the Korean War, began his 37-year career in GO T&D as a tracer for Sarge Sinclair. "We've had some awful good times and trying times, but it's the people who have made it all worthwhile," he said. "My fondest memories will be of the people I've been fortunate enough to work with."

The Turners have two sons: Stephen, an AEP educational award winner, who is now a minister in Chesapeake, Va., and Kevin, a salesman in Roanoke.

"We'll be able to spend more time with the grandchildren now," Jimmy noted. He will continue to be active in the Waverly Place Baptist Church, where he teaches a Sunday School class. □

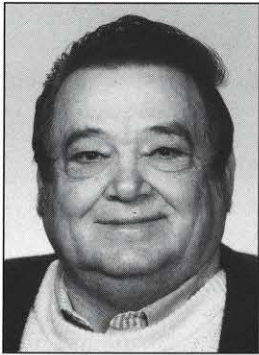


After 16 years as a reservoir groundskeeper for GO Hydro, Smith Mountain, **Sam Clements** retired on January 1.

"I farmed, raised tobacco, and ran a sawmill until my kids were grown and I didn't have any help," Sam recalled. "When John Henry Crider (reservoir groundskeeper senior) and A. B. Tuck (deceased reservoir supervisor NE) heard I was going to quit farming, they got in touch with me about coming to work for Appalachian. I appreciate them hiring me. I've really enjoyed working for the company," he said.

Sam added, "I worked at the picnic areas during the summer months and helped clean debris from the lake during the wintertime. Now that I'm retired, I'm going to piddle around, raise a garden, and maybe mow a few yards."

Sam and his wife Nora live near Chatham, Va., and attend Sandy Hill Baptist Church. "I have four children of my own, two stepsons, 13 grandchildren, and two great-grandchildren," he said. □

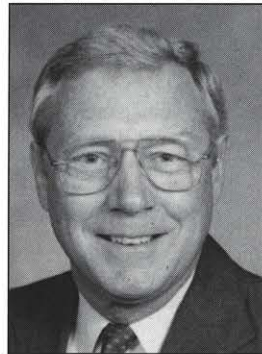


"I drove a truck for 30 years; and, as I got older, I didn't like the idea of being gone from home," recalled **Bill Hudson**. "Some people who worked for Appalachian told me what a good company it was and suggested I try to get a job there. I was hesitant to put in an application because not many places will hire someone at the age of 53. I really appreciate the fact that they did."

Bill, a coal handler at John Amos Plant, elected early retirement on February 1. "I enjoyed those 10 years more than I did driving a truck for 30 years," he commented. "Everybody treated me good, and I enjoyed the friends I made."

Bill served aboard the destroyer, *USS C. K. Bronson*, during the Korean War and plans to spend a lot of time during retirement trying to locate other men who served aboard. "Ten years ago we started having reunions, and I have friends all across the United States," he said. "There probably are some folks who read the *Illuminator* whose dads or granddads served aboard the ship either during World War II or the Korean War. If so, I would like to hear from them."

Bill concluded, "My wife Geraldine and I plan to do a lot of traveling. One daughter lives in Pennsylvania and one in Virginia so we'll spend a good bit of time going to visit them and our four grandsons and two granddaughters." □



"As an 18-year-old Marine in Korea, I saw a lot of jobs I didn't want to do the rest of my life. I quickly learned you needed to get an education," recalled **Glenn Reynolds**.

"I picked engineering because it looked like a marketable skill".

Glenn joined Appalachian in 1958 after graduation from West Virginia Institute of Technology. "At that time I really didn't know what I wanted to do. I thought I would stay a year and wound up staying 35!"

Glenn, GO marketing and customer services director, Roanoke, elected early retirement on February 1.

He continued, "My first six years were in Bluefield T&D. I enjoyed designing new lines and troubleshooting the problems during storms with the transmission line fault finder. I spent several all-nighters on those jobs. It was not uncommon to leave

Bluefield at 10 p.m. and watch the sun come up the next morning in Sprigg, Ky. It was exciting, and I enjoyed it."

He added, "After moving into the old Commercial Department, I found I enjoyed marketing more than T&D. We were selling energy efficient applications to commercial and industrial customers, and it gave me a great deal of satisfaction to make a sale, knowing you were not only assisting a customer but helping the company grow as well.

"In 1969, when I moved into economic development, this was another marketing challenge: selling major corporations on the idea of locating in Appalachian's service area. This was one of my most rewarding areas of work because locating new industries improved the economic condition of the communities."

In 1973, Glenn moved to the General Office in Roanoke as area development director for the company. Two years later he became residential services director and, in 1976, assistant manager of the company's largest division, Roanoke. "I spent six years there and would have liked to stay, but they wouldn't let me," he said.

Glenn moved to Abingdon as division manager in 1982, where he "thoroughly enjoyed working with all the people. The following year when I was called to be marketing and customer services director for the company, I dragged my feet

all the way back to Roanoke!" Under his leadership, Appalachian has begun active promotion of demand side management.

"Paralleling my career with Appalachian," Glenn noted, "I maintained my military connection with the West Virginia Air National Guard." Advancing to commanding officer in the unit in Charleston, he flew missions all over the world. "This took up most of my holidays, vacations, and weekends," he said. "It obviously was tough on the family."

He added, "Any success I may have had in my career I owe to those who worked with me, for me, and supported me in achieving the company's goals. I appreciate the opportunity that senior management gave me to advance in the company. I was always interested in doing a good job where I was."

Glenn retired from the Air National Guard in 1982 and hopes now to "get back into some flying activity. I plan to build on to my house at Smith Mountain Lake and catch up on all those jobs I couldn't do while pursuing my Appalachian and military careers.

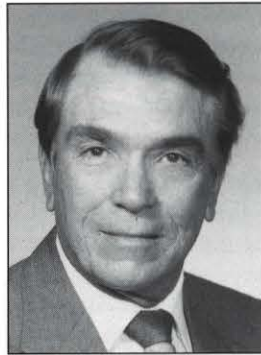
"He concluded, "Now I want to unload the stress and get into some fun things. I have seen a lot of places around the world through the eyes of the military — a lot of airports — and now I want to go back and see some of the tourist attractions." □



"It's been a privilege to work for Appalachian. I have been treated fairly and enjoyed working with the people," said **Dottie Via**, Fieldale customer services office supervisor, who elected early retirement on February 1. "I always liked the challenge of the work, and the people I worked with have meant a lot to me. We all worked together, and I really hate to leave them."

Dottie added, "There have been a lot of changes since I first came to work in 1955. I can remember when we had bi-monthly billing. When we went to computers, that enabled us to answer customers' questions faster and serve them more efficiently."

Dottie concluded, "My husband Roy is already retired. We plan to travel some and spend more time with our five daughters and eight grandchildren. I hope to be able to do a little more at my church, Grace Baptist at Ridgeway, where I used to teach Sunday School and sing in the choir. I also plan to get back to playing the piano. That is something I really enjoyed and found relaxing." □



"Appalachian is a wonderful company, and I have no regrets about joining it," said Beckley Marketing and Customer Services Manager **Dave Kendrick**, who retired on February 1. "I think electricity is the greatest invention since the wheel to take work off people's backs, and it was a real privilege to be with a company who furnished electricity."

Dave worked in Bluefield, Welch, and Grundy before moving to Beckley in 1977. "It has been very interesting to watch the changes in technology over the years. In all the moving around the company I have done, the people are what I've really enjoyed. They've all been very nice, but I have met some of the most wonderful people in the world in the Beckley area."

Dave added, "I'm looking forward to doing all the things I haven't had time for and have no regrets about retiring. Jean and I want to increase our traveling, and plans are under way for a trip to Scotland. I like to play golf, garden, and work with my computer. I'm also going to take some courses in woodworking and bricklaying at the vo-tech school as

well as organize my wife's kitchen."

Dave will continue his participation in the Gideons, Masonic Lodge, and advisory boards of the Salvation Army and Raleigh County Vo-Tech School. The Kendricks have one son, one daughter, and one grandson. □



**Ron Wentz**, assistant Clinch River Plant manager, elected early retirement on February 1 after 40 years with the AEP System.

A veteran of the 82nd Airborne Division, Ron went to work as a guard at the Kyger Creek Plant in 1953. He had advanced to assistant control operator by 1956, and two years later went to Clinch River as a unit foreman. He transferred to Cardinal Plant in 1966 as a shift operating engineer and to Amos in 1970. During the next 20 years he advanced through the ranks to operations superintendent. He became assistant plant manager at Clinch River in 1990.

"I wanted to do a good job," Ron recalled. "I was very fortunate that, when opportunities arose, I was selected. I helped start up Clinch River

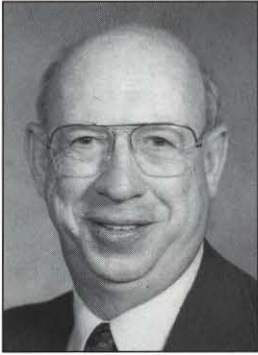
and part of the units at Kyger, but the highlight of my career was helping with the startup of Amos Plant. Unit 1 was the first of the 1300 mw series, and we had lots of experiences that we never had before in a power plant."

Ron continued, "The AEP System was a great place to work. The people you met immediately became family. The hard part about retiring is not leaving the equipment but the people you worked with. Everybody says that, but it's true."

Ron and his wife Viva will make their retirement home in Charleston, W. Va. They have one son, one daughter, and one grandchild. "I have some things I'd like to do," he said, "but they depend on my health and my wife's health. I'll just take one day at a time. I enjoy playing golf and hunting." □



# R E T I R E M E N T S

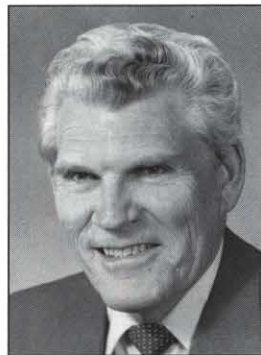


"I'm looking forward to a new stage of life," declared **Virgil Boeh**. A 28-year veteran, he was a senior clerk in the GO General Services Records Center, Roanoke, before electing early retirement February 1.

"I'm planning on taking a trip in the first part of my retirement," he said. "After that, I'll just take one day at a time. I like to refinish furniture, and maybe now I'll get a chance to do some fishing. Our daughter lives next door to us and our son in Fairfax, Va., so the two grandchildren will be easily accessible. I'll thoroughly enjoy them!"

He added, "I have enjoyed my time with the company. It's one of the best places in the Roanoke Valley to work, and there is a very good bunch of people here. It seems like only yesterday when I started, but there have been a lot of changes over the years."

A Nebraska native, Virgil served two tours of duty with the U. S. Air Force in Japan. His wife Jacquelyn is a retired Roanoke City school teacher. □



**John Morefield**, Abingdon engineering technologist I, elected early retirement on February 1 after more than 29 years' service.

John served in the U. S. Army Corps of Engineers during the Korean War. A Washington County native, he began his career in 1964.

John and his wife Delores, who have one son and one daughter, will continue to make their home in Glade Spring, Virginia. □



"The only plan I have is not to be on a schedule," said **Don Lasley**. "I've been on one since I was six years old and started to school. Now I'm going to do whatever I think of when I wake up in the morning, and I may change my mind by lunchtime!" Don, maintenance mechanic A at Clinch River Plant, elected early retirement February 1.

Hired in 1956 as a guard, Don stated, "I've seen everything that has been built and every person who worked here. The people I met are what I'll remember most." He is proud to have worked 37 years without a disabling injury.

Don and his wife Madenia plan to travel some but will continue to make their home in Lebanon, Va. They have one son, three daughters, and nine grandchildren.

A former captain of the Russell County Rescue Squad, Don was an EMT, CPR, and first aid instructor for many years. He served in the Army Occupation Forces in Germany and is a member of the VFW. □



**Eulalia Footo**, Bluefield stores clerk A, retired February 1 after 46 years' service.

She began her career as a typist junior in Bluefield following graduation from McLain's Business College and later worked in both Abingdon and Welch.

"I've enjoyed the people, and I've had good supervisors," Eulalia said. "We used to call the company 'Uncle App's family' because you're with the employees more than with your own family."

She concluded, "I don't have a lot of plans for retirement. I traveled a lot in my younger days. Now I like to garden, sew, and work in my church, Sacred Heart Catholic at Powhatan." □

# P R O M O T I O N S

Jeffrey Jones, engineering technician senior, Gate City, was promoted to engineering technologist I, Abingdon, on December 1. He holds an associate degree in engineering from Tri-City State Technical Institute.

Mark Borman, Kanawha River Plant maintenance superintendent, was promoted to maintenance superintendent at Columbus Southern Power's Conesville Plant on February 1. He holds a bachelor of science degree in mechanical engineering from the University of Minnesota.

Jason Dale Griffith, engineer II, was promoted to engineer I, GO-T&D Telecommunications, Roanoke, on October 1. He holds a bachelor of science degree in electrical engineering from West Virginia Institute of Technology.

Brent McMillion, Bluefield electrical engineer senior, was promoted to Madison area supervisor on January 1. He holds a bachelor of science degree in electrical engineering from West Virginia Institute of Technology.

Gerald Cunningham, Lynchburg line crew supervisor nonexempt, was promoted to line crew supervisor exempt on January 1.

George Heartwell, Princeton general servicer, was promoted to line crew supervisor nonexempt on December 4.

Fred Austin, Lynchburg line crew supervisor exempt, was promoted to general line crew supervisor on January 1.

Lois Smith, Roanoke customer services office supervisor nonexempt, was promoted to customer services office supervisor exempt on February 1.

David Langford, Beckley energy services technologist, was promoted to marketing and customer services supervisor on January 1. He holds associate of science and bachelor of science degrees in electrical engineering technology from Bluefield State College.

James Lee, Kingsport line mechanic A, was promoted to line crew supervisor nonexempt on December 11.

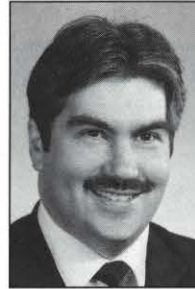
Gale Chase, Kingsport line mechanic A, was promoted to line crew supervisor nonexempt on December 11. He attended Daytona Beach Junior College.

Robert C. Wagner, Roanoke marketing and customer services manager, was promoted to Fieldale manager on January 1. He holds a bachelor of science degree in electrical engineering from Virginia Polytechnic Institute & State University.

Rene' Bocanegra, transmission station mechanic B, GO T&D Station, Roanoke, was promoted to electrical test specialist on October 16.

Kathy Clark, Fieldale customer services representative A, was promoted to customer services office supervisor nonexempt on January 22. She will be responsible for both the Fieldale and Stuart offices. Clark is working toward an associate degree in business management at Patrick Henry Community College.

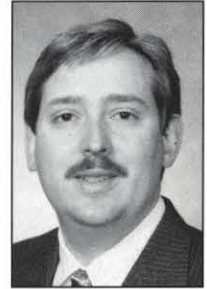
Joe Carrasco, Williamson customer services office supervisor, was promoted to Fieldale customer services office supervisor exempt on January 16. He holds a bachelor of science degree in business administration from Pikeville College.



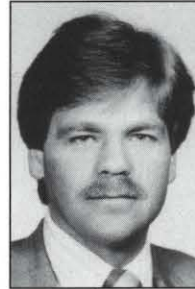
Jones



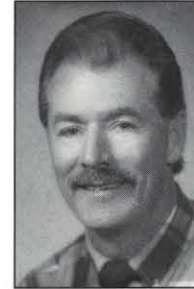
Borman



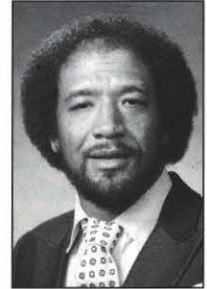
Griffith



Langford



Cunningham



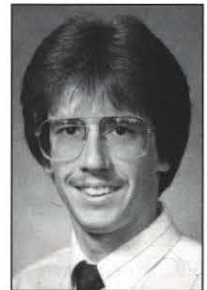
Heartwell



Austin



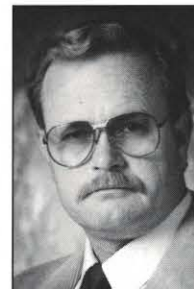
Lee



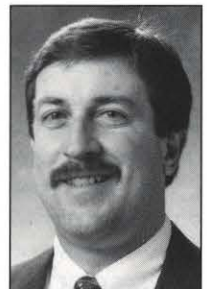
McMillion



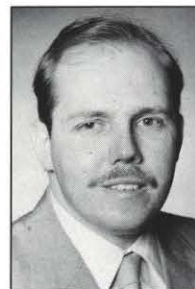
Smith



Chase



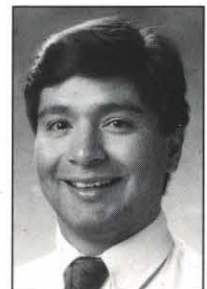
Wagner



Carrasco



Clark



Bocanegra





### Abingdon

Stephen Lowe from area T&D scheduler, Marion, to engineering technician, Gate City.

### Beckley

Melissa Mooney from customer services representative C to customer services representative B, Oak Hill.

### Bluefield

Michele Damewood from human resources clerk C to human resources clerk B.

Martha Cook from customer services representative D to customer services representative C, Pineville.

Mike Foley from line mechanic A to general servicer, Princeton.

Tom Newberry from station mechanic C to station mechanic B.

### Charleston

Judy Taylor from tracer to drafter.

Deborah Farmer from junior clerk to T&D clerk C.

Ellie Young from junior clerk to T&D clerk C.

### General Office

Kenneth Perdue from hydro mechanic C to hydro mechanic B, GO Hydro, Roanoke.

Rene' Kendrick from intermediate data entry operator to senior data entry operator, GO Accounting, Roanoke.

Trish Brogan from meter clerk B to meter clerk A, GO T&D Measurements, Roanoke.

Carol Kisamore from stenographer, Charleston, to stenographer, GO Executive, Charleston.

### Huntington

Candace Rulen from stenographer to secretary-stenographer B.

David Gill from junior clerk to station mechanic D.

Judy Combs from stenographer to secretary-stenographer B.

Stanley Wageman from forestry control assistant, GO to line construction and maintenance representative, Huntington.

### Lynchburg

Nowlin Maddox from line mechanic A to general servicer. □

### Asst. Managers Named at Amos, Clinch River

Assistant plant managers have been named at the John E. Amos and Clinch River Plants.

Dan J. Kohler, maintenance superintendent at Columbus Southern Power Company's Conesville Plant, has been promoted to assistant plant manager at Clinch River Plant, effective January 1. He succeeds Ron J. Wentz, who elected early retirement on February 1.

Mark C. McCullough, operations superintendent at Indiana Michigan Power Company's Tanners Creek Plant, was promoted to assistant manager of the John E. Amos Plant, effective February 1. He succeeds Duane T. Phlegar, who was named associate plant manager at Ohio Power's Gavin Plant.

Kohler, who attended Columbus Technical Institute, joined Columbus Southern in 1969. He held the positions of assistant maintenance supervisor and shift supervisor-mechanical before being promoted to maintenance superintendent in 1985.

McCullough joined I&M in 1981 following graduation from Rose-Hulman Institute of Technology, where he earned a bachelor's degree in mechanical engineering.

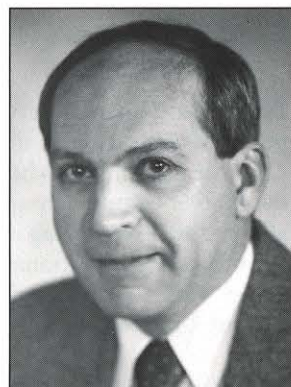
He advanced through the positions of performance engineer, performance engineer senior, plant engineer, production superintendent, and maintenance superintendent before being promoted to operations superintendent in 1992. □

### Phlegar Named Associate Mgr. at Gavin Plant

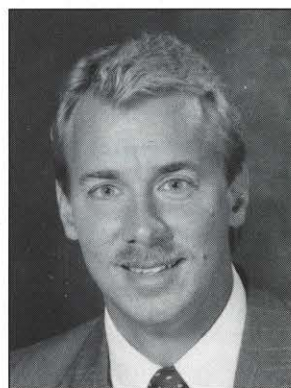
Duane T. Phlegar, assistant plant manager at John E. Amos Plant, has been promoted to associate plant manager at Ohio Power Company's Gen. James M. Gavin Plant, effective February 1. He will succeed Andrew J. Trawick as manager of Gavin Plant upon Trawick's retirement in early 1995.

Phlegar joined the AEP System in 1972 as a performance engineer at Ohio Power's former Woodcock Plant. He held the positions of performance engineer and senior performance engineer at Gavin Plant, start-up engineer at Cardinal Plant, instrument maintenance supervisor and maintenance superintendent at Indiana Michigan Power Company's Rockport Plant, and outage coordinator at Amos before being promoted to assistant plant manager in 1986.

Phlegar holds a bachelor's degree in mechanical engineering from Ohio Northern University and a master's in business administration from Murray State University. □



Kohler



McCullough



Phlegar

**Bluefield**

by Karen Simmons

**1st Lt. Jim Vance**, supervising drafter, was named 1993 public affairs officer of the year by the West Virginia Wing Civil Air Patrol. Jim, who also serves as personnel officer for the Mercer County Composite, performs a variety of public affairs duties, including compiling a monthly newsletter sent to both state and national headquarters. His wife **1st Lt. Casey Vance** serves as administrative officer for the Mercer County Composite.



**Rodger Woodrum**, marketing and customer services manager (left), assisted Santa Claus and the Bluefield, Va., Kiwanis Club with the distribution of good cheer and candy canes to patients, administrators, and staff at Bluefield Regional Medical Center and St. Luke's Hospital during the Christmas holidays. Rodger's wife **Barbara** made the elf suits.

The **Girls Service Club** sponsored a food drive to benefit the Bluefield Union Mission which, in conjunction with Acme Markets, fed more than 400 people on Thanksgiving Day. □

**Pulaski**

by Glenda Wohlford

**Patrick**, son of Nancy Phillips, customer services representative C, placed third in the annual Pulaski County High School Future Farmers of America fruit sales. He sold over 60 cases of fruit.

**Robby Cope**, energy services engineer III, is alumni advisor in the Virginia Tech Chapter of Delta Chi, a social fraternity.

**Glenda Wohlford**, administrative assistant, has completed an 18-hour training session to become a literacy volunteer through the New River Valley Chapter, Literacy Volunteers of America. □

**General Office**

by Earl Smith

**Ashli**, daughter of Bud Jones, engineering superintendent, GO T&D Engineering, Roanoke, was elected vice president of Alpha Kappa Delta, an honor society for sociology majors who have a grade point average of 3.0 or better. She is a senior at Roanoke College.



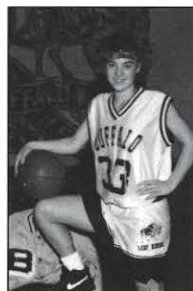
(L. to r.) Courtney Porter, Patty Mallan, & Whitney Campbell

Daughters of three employees were members of the Roanoke Catholic girls' Division II soccer team which finished second in the league during the regular season and took the Division II championship in tournament play. They are **Whitney**, daughter of Brenda Campbell, stores accounting clerk A, GO Accounting; **Patty**, daughter of Tim Mallan, environmental programs supervisor, GO Environmental Affairs; and **Courtney**, daughter of Bob Porter, engineering technologist I, GO T&D Telecommunications. □

**Huntington**

by Barbara Collins

**Janie Cross**, secretary-stenographer B, was elected to the board of directors of The Developmental Therapy Center, Inc. (DTC). A member agency of the River Cities United Way, DTC is a private non-profit organization which provides comprehensive therapeutic services to children ages birth to 21.



**Claudia**, daughter of Claude Gilkerson, line construction and maintenance representative, was a member of the Buffalo High School girls basketball team which won the West Virginia State AA girls basketball championship. Claudia, a tenth grader, participates in softball and volleyball and has a black belt in karate. □





**Chambers wins use of Olds '88**

Scott Chambers, Huntington electrical engineer senior, won the use of this 1993 Oldsmobile '88 for one week. Scott, who was a loaned executive to the United Way of the River Cities, reported the highest percentage of his goal for that week. A local dealership furnished the car as an incentive for loaned executives during the United Way campaign. □



**Kilgore donates 100th pint of blood**

Pulaski Division Manager Bob Kilgore donated his 100th pint of blood at the bloodmobile held at the Pulaski Service Center recently. He has been a donor since the early 1960s. □



**APCO receives Boy Scout award**

The Boy Scouts of America awarded a plaque to Appalachian Power Company in appreciation for work performed by the company and Davis H. Elliot Company, contractor, at Camp Powhatan in Pulaski County. Pictured above are, l. to r., Joe Weddle, Pulaski T&D superintendent; Bill Brewer, Pulaski line construction and maintenance representative; and Chris Bingaman, field director, Boy Scouts of America. □



**Salvation Army receives donation**

Roanoke Division and General Office employees donated more than \$241 and canned goods for admission to a concert of Christmas music by the Northside High School choir. Glenn Echols, engineer senior, System Operation, and incoming chairman of the Office Safety Committee (left), presents the money and food to Rachel Blankenship, director of family services for the Roanoke Salvation Army. Looking on is outgoing chairman Bill Mashburn, GO marketing and customer services associate. □

**Graduate**

Robert Cooper, senior clerk, GO General Services, Roanoke, has completed requirements for a bachelor of business administration degree in management (with honors) from National Business College. He also holds associate in applied science degrees in management and management/merchandising from Virginia Western Community College. □



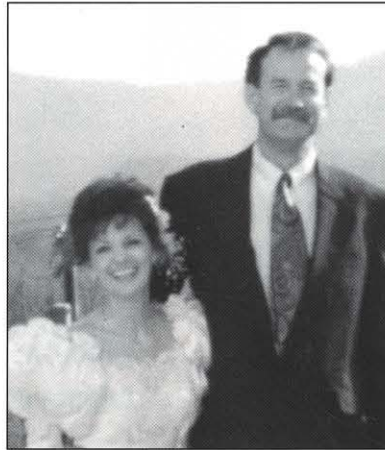
**Eagle Scout**

William Alvin Robertson, Jr., has earned the rank of Eagle Scout through Troop 48 sponsored by the Timberlake United Methodist Church. His service project, building a 12'x12' gazebo at the American Legion Memorial Park for community use, took more than 300 hours to complete. The son of Bill Robertson, retired Lynchburg station mechanic A, Bill is a student at Central Virginia Community College. □



**Poe-Cecil**

Tara Samantha Cecil to Donald Preston Poe, Roanoke engineering technician, December 4.



**Ramsey-Riddle**

Betty Riddle, Kanawha River Plant stores clerk B, to Richard Ramsey, November 26.



**Broyles-Fowler**

Nancy Fowler to Jeff Broyles, September 25. Jeff is the son of Jocko Broyles, maintenance mechanic A, John Amos Plant.



**Roberts-Meador**

Ashby Renee Meador to Richard David Roberts, November 27. Richie is the son of Ken Roberts, Pulaski marketing and customer services supervisor.

**Capocefalo-Raynes**

Jeanette Raynes to John Capocefalo, plant engineer senior, John Amos Plant, December 13.

**Alderman-Cox**

Allison Danelle Cox to Thomas Scott Alderman, December 4. Scott is the son of Tommy Alderman, Pulaski line crew supervisor NE. □

**John Amos**

Casey Morgan, daughter of Gary Knuckles, coal handler, December 15.

**Beckley**

Maura Ashton, daughter of Rod Lively, power engineer, December 28.

**Bluefield**

Sarah Renia, daughter of Michael Elswick, engineering technician, Welch, December 16.

**Centralized Plant Maintenance**

Morgan Renea, daughter of Michael Shane Pethtel, maintenance mechanic, December 16.

**General Office**

Tiffany Paige, daughter of James Michael Lawson, hydro mechanic A, GO Hydro, Reusens, December 5.

Kenneth Donald, son of Gary Jones, stores assistant, GO Purchasing and Stores, Roanoke, December 15.

Justin Blake, son of Doug Witt, station operator A, Abingdon Regional Dispatch Center, November 27.

Caleb Bruce, son of Dana Casto, regional dispatcher, Tri-State Dispatch Center, December 4.

**Lynchburg**

Desmond Jeremiah, son of Mike Fifer, meter reader, December 22.

Benjamin Hunter, son of Wendell Wyland, meter reader, December 22.

**Roanoke**

Taylor Norman Conway, son of Todd All, engineering technician, November 22.

John Austin, son of Carol Hill, Fieldale customer services representative C, November 30. □





Dunn



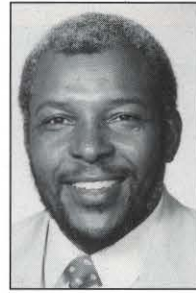
Hash



Fulknier



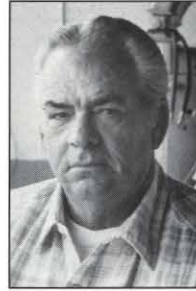
Newman



Watson



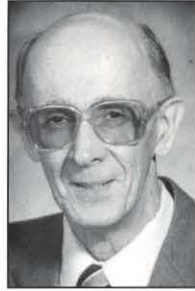
Miller



Cochran



Smythers



Bennett



Murray

**Patricia N. Dunn**, 83, retired Glen Lyn Plant private secretary, died December 14. A native of Dayton, Ohio, she was employed in 1944 as a PBX operator and retired in 1975. Dunn is survived by one son, Larry Dunn, retired Pearisburg area T&D scheduler; one daughter, three grandchildren, and eight great-grandchildren.

**Elmer E. Hash**, 74, retired Pineville engineering technician senior, died December 23. A native of Pineville, W. Va., he began his career in 1946 as a groundman B and elected early disability retirement in 1979. Hash is survived by his wife Betty, 110 Broadway Street, Mullens, W. Va.; one daughter; two grandchildren; one sister; and one brother.

**Carlos A. Farrar**, 94, retired Roanoke meterman A, died December 6. A native of Lynchburg, Va., he joined Appalachian in 1928 as a meter tester in Roanoke and retired in 1964. Farrar is survived by one brother.

**Jennings P. Fulknier**, 69, retired Charleston marketing and customer services supervisor, died January 1. A native of Richwood, W. Va., he joined Appalachian in 1948 as a rural sales representative B in Charleston and elected early retirement in 1985. Fulknier is survived by his wife Dollie, 417 24th Street, Dunbar, W. Va.; one daughter; and one grandchild.

**Jimmie R. Newman**, 60, retired Fieldale line crew supervisor NE, died December 2. A native of Martinsville, Va., he was hired in 1966 as a lineman A and elected early retirement in May 1993. Newman is survived by his wife Jean, P. O. Box 614, Fieldale, Va.; two daughters; four grandchildren; and one brother.

**Robert Watson**, 47, St. Albans line mechanic A, died January 2. A native of St. Albans, W. Va., he was employed in 1968 as a car washer in Charleston. Watson is survived by his wife Rosa, 106 Jones Street, St. Albans, W. Va., and three sons.

**Harry R. "Bob" Miller**, 74, retired performance supervising engineer at John Amos Plant, died December 9. A native of St. Albans, W. Va., he was employed in 1947 as a laborer at Kanawha Valley Power and elected early retirement in 1981. Miller is survived by one stepson, two sisters, and one brother.

**Walter F. "Hoppy" Cochran**, 68, retired transmission line crew supervisor, GO T&D Transmission, Bluefield, died December 18. A native of Tazewell, Va., he began his career in 1954 as a system transmission man helper and elected early retirement in 1985. Cochran is survived by his wife Pearl, 2220 Washington Street, Bluefield, W. Va.; one son and two daughters.

**Tenson Delph Smythers**, 73, retired hydro operator B, GO Hydro, Byllesby, died January 8. A native of Carroll County, Va., he was employed in 1941 as a laborer and retired in 1985. Smythers is survived by his wife Faye, Route 1, Box 371, Ivanhoe, Va., one daughter, and one granddaughter.

**James A. Bennett**, 66, retired Kanawha River plant manager, died January 10. A native of New York, N. Y., he began his career in 1950 as a junior mechanical engineer at Cabin Creek Plant and elected early retirement in 1990. Bennett is survived by his wife Lois, Box 853, East Bank, W. Va.; two daughters; one son; nine grandchildren; and one brother.

**Carl H. Murray, Jr.**, 72, retired division right of way maintenance inspector, Point Pleasant, died December 27. A native of Logan, W. Va., he was hired in 1941 as a laborer and elected early retirement in 1983. Murray is survived by his wife Rose, 4001 Paddlewheel Drive, Brandon, Florida; one son; and one daughter. □

S E R V I C E A N N I V E R S A R I E S



**Jack Wooten**  
relay spec. sr.  
GO-Marmet  
40 years



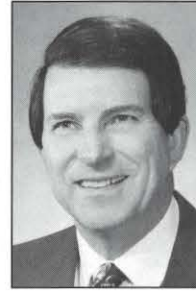
**Butch Rhodes**  
vice president  
GO-Roanoke  
35 years



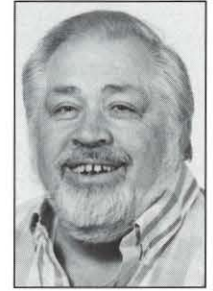
**Willie Tate**  
head custodian  
Huntington  
30 years



**Linda Jennings**  
hum. res. asst., NE  
Pulaski  
30 years



**Don Linkous**  
telecom. supv.  
GO-Abingdon  
30 years



**Orville Scragg**  
transp. clk. A  
Charleston  
30 years



**Kenneth Hudson**  
auto. mech. A  
Charleston  
25 years



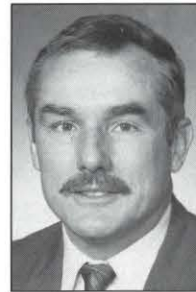
**John Ohlinger**  
maint. supervisor  
Philip Sporn  
25 years



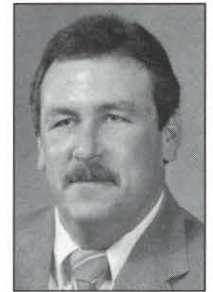
**Wayne Shafer**  
stat. accountant  
GO-Roanoke  
25 years



**Linda Wiley**  
sec.-steno. A  
Bluefield  
25 years



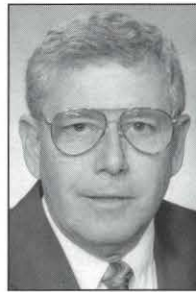
**Mike Thacker**  
hydro res. supt.  
GO-Roanoke  
25 years



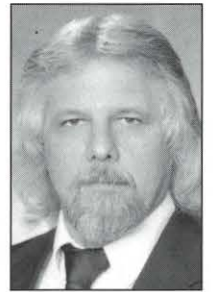
**Fred Hicks**  
meter elec. A  
Abingdon  
25 years



**Tom Wells**  
sta. crew supv. NE  
Huntington  
25 years



**George Drewry**  
R/w agent sr.  
GO-Roanoke  
25 years



**Steve Hubbard**  
sta. drafter A  
GO-Roanoke  
20 years



### John Amos

- 15 YEARS:  
**Burl Hunter**  
*maintenance mechanic B.*  
**Rod Richardson**  
*maintenance mechanic B.*  
**Larry Hodges**  
*maintenance mechanic B.*  
**John Miller**  
*maintenance mechanic B.*  
**Donald Curry, Jr.**  
*equipment operator B.*
- 10 YEARS:  
**David Winowich**  
*performance technician.*

### Bluefield

- 15 YEARS:  
**Mac Simpkins**  
*line crew supervisor.*  
**Bill Wade**  
*line mechanic A, Welch.*
- 10 YEARS:  
**Tom Johnson**  
*energy services supervisor.*

### Central Machine Shop

- 15 YEARS:  
**Glenna Grim**  
*plant clerk B.*

### Centralized Plant Maintenance

- 15 YEARS:  
**John Pickering**  
*maintenance mechanic.*  
**William Massar**  
*maintenance mechanic welder.*
- 10 YEARS:  
**Ralph Riggs**  
*maintenance mechanic.*

### Charleston

- 15 YEARS:  
**Carma Slater**  
*customer services office supervisor NE.*  
**Stephen Chapman**  
*line mechanic A.*
- 10 YEARS:  
**John Boggess**  
*energy services supervisor.*
- 5 YEARS:  
**Wayne Toler**  
*meter reader, Montgomery.*  
**Teresa Tudor**  
*line mechanic C.*

### Clinch River

- 35 YEARS:  
**Betty Snead**  
*secretary.*

### Clinch River, cont.

- 20 YEARS:  
**Norman House**  
*maintenance mechanic B.*
- 5 YEARS:  
**Robert Osborne**  
*maintenance supervisor.*

### General Office

- 25 YEARS:  
**Pete Norcross**  
*clerical supervisor-electric plant,  
 GO Accounting, Roanoke.*
- 15 YEARS:  
**Bill Amos, Jr.**  
*regional dispatcher,  
 Roanoke Dispatch Center.*  
**Charles Vest**  
*general records clerk A,  
 GO Accounting, Roanoke.*
- 10 YEARS:  
**Vicky Barker**  
*intermediate clerk,  
 GO Land Management, Roanoke.*  
**Richard Harvey**  
*transmission station mechanic A,  
 GO T&D Station, Bluefield.*  
**Barry Jones**  
*engineer senior,  
 GO T&D Station, Roanoke.*  
**John Bigler**  
*engineer senior,  
 GO T&D Relay, Roanoke.*  
**Paul Pennino**  
*accounting staff assistant II,  
 GO Accounting, Roanoke.*
- 5 YEARS:  
**Shawn Smith**  
*engineer I, GO T&D Station  
 Engineering & Design, Roanoke.*  
**Sam Martin**  
*meter electrician B-GO,  
 GO T&D Measurements, Roanoke.*

### Glen Lyn

- 10 YEARS:  
**Wayne Peck**  
*custodian.*

### Huntington

- 20 YEARS:  
**Dave Traylor**  
*line mechanic A (LTD).*
- 15 YEARS:  
**Rick Spurlock**  
*line mechanic A.*
- 10 YEARS:  
**Rick Sowards, Jr.**  
*line crew supervisor NE, Point Pleasant.*
- 5 YEARS:  
**Kim Maynard**  
*clerk.*

### Kanawha River

- 15 YEARS:  
**Donnie Hearn**  
*coal equipment operator.*
- 10 YEARS:  
**Keith Settle**  
*maintenance mechanic B.*
- 5 YEARS:  
**Wilmer Boggess**  
*instrument mechanic A.*

### Lynchburg

- 10 YEARS:  
**Mike Ayres**  
*customer servicer.*

### Pulaski

- 15 YEARS:  
**Jackie Phillips**  
*line mechanic A, Hillsville.*

### Roanoke

- 15 YEARS:  
**Garry Bowles**  
*station mechanic B.*  
**Dale Ridgeway**  
*station mechanic A.*  
**Perry Hazelwood**  
*ground worker, Stuart.*
- 10 YEARS:  
**Deborah Ferron**  
*meter reader, Rocky Mount.*  
**Joyce Thomas**  
*T&D clerk B.*
- 5 YEARS:  
**Malcolm Meers**  
*energy services engineer I, Fieldale.*  
**Dale Hamblett**  
*engineering technician, Rocky Mount.*

### Philip Sporn

- 25 YEARS:  
**Rodney Riggs**  
*production superintendent-operations.*
- 20 YEARS:  
**Paul Pierce**  
*maintenance operator B.*  
**William Neutzling**  
*maintenance mechanic A.*  
**Michael Bevan**  
*maintenance mechanic B.*
- 10 YEARS:  
**Brady Huffman**  
*equipment operator B.*  
**Richard Payne**  
*control technician senior.*
- 5 YEARS:  
**Timothy Kerns**  
*plant engineer I. □*

# Eight From APCO Win Operating Ideas Stock Awards



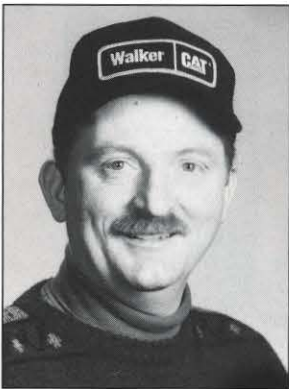
Keller



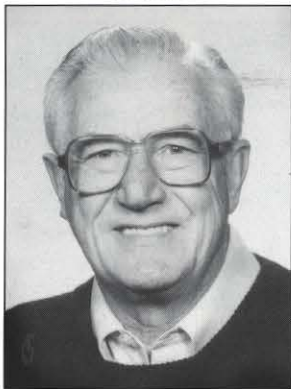
Belcher



Smith



Burdette



Sovine



Neal



Duncan



Lester

**E**ight Appalachian Power Company employees are among the winners in the AEP System's 1993 Operating Ideas stock awards competition.

The 22 winners received a total of 1,200 shares of American Electric Power Company common stock.

The first prize, 210 shares, was divided by **Michael L. Neal**, hydro operations superintendent, GO Hydro, Roanoke, and **James E. Timperley**, principal engineer, AEP Service Corporation. Their idea was "Overpotential Test Saves \$11 Million by Extending Service Life of Generators."

**Norris Belcher**, station general supervisor, GO T&D Station, Roanoke, and **Gilbert L. Smith**, retired transmission station supervisor, GO T&D Station, Marmet, divided 100 shares of stock for their idea, "APCo Saves \$1.1 Million in Circuit Breaker Repair."

**George M. Keller**, staff engineer, System Operation, Roanoke, won 70 shares for his idea, "Switching Data Sent Automatically to FAX Machines at APCO Divisions."

**James I. Sovine**, retired Amos Plant maintenance supervisor, and **Terry Burdette**, Amos Plant maintenance mechanic A, divided 60 shares of stock for their idea, "Tool Speeds Up Machining of Pulverizer Ring Seats."

**Mark S. Duncan**, plant staff engineer, and **John D. Lester**, supervising engineer, both of John Amos Plant, divided 30 shares for their idea, "Precipitation Data Collection System Supplants Costly Performance Tests." □

**Illuminator**

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