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About the cover:

The exhibits displayed in the restored courthouse on Main Street in Pulaski were developed under the chairmanship of Ricky Graham. Appalachian Power and several of its employees were among those providing assistance. See story on page 11 of this issue.



NEWS

Two Appalachian Power Departments Restructured

The restructuring of two Appalachian Power departments — Transmission & Distribution and Marketing & Customer Services, announced by President Joe Vipperman on January 30, is an initial result of the company's Mission Project.

The General Office Transmission & Distribution Department has been reorganized "to more appropriately define its mission and to position company resources to better serve our customers," Vipperman said.

The restructuring of the Marketing & Customer Services Department involves a realignment of functions at the division level and renaming of the department to Customer & Marketing Services "to help us meet the dramatic changes in our industry, especially in the way we serve our customers," he noted.

In the General Office T&D organization, Director Rex Cassady will have three managers — station, transmission, and distribution — and five superintendents — administrative, measurements, computer resources, telecommunications, and protection and control — reporting directly to him.

The station manager will oversee station engineering and design, station projects, stores, and operations and maintenance. Superintendents of civil engineering, real estate and right-of-way, and transmission and maintenance will report to the transmission manager. The distribution manager will be responsible for electrical engineering, distribution, distribution engineering graphics, PSP, and forestry control.

Regional T&D organizations are being established in Roanoke, Va.; Bluefield, W. Va.; and Charleston, W. Va. in the station, transmission, and protection and control sections. The regional organizations will be managed by a superintendent in the Roanoke General Office and headed on-site by a regional supervisor in each of the aforementioned locales.



Tyree

Also announced last month was the promotion of Tommy Tyree to transmission general supervisor, Roanoke, effective March 1. He had been transmission crew supervisor, GO T&D Transmission, Roanoke.

The regional transmission organizations will be responsible for construction and maintenance of all transmission, including subtransmission. Divisions will continue to be responsible for first response service restoration.

The regional station groups will be responsible for directing all station maintenance except for shop work such as recloser maintenance, distribution transformer work, and any underground network duties presently being performed by division station personnel. Transformer maintenance and some EHV circuit breaker maintenance will be performed primarily by General Office personnel on a regional basis. General station maintenance and circuit breaker maintenance, up to and including 138 kV, will be performed by division-based crews under the direction of the regional station supervisor.

The regional protection and control groups will be responsible for all relay activity in their assigned region.

An additional change which impacts division organizations involves stores and garage supervisors, who now will report to the division superintendent rather than to the division manager.

The Customer & Marketing Services Department changes announced January 30 are largely concentrated in Appalachian's nine divisions. These changes represent a refocusing of company activities toward its large industrial customers.

"These will be evolutionary in nature because they are being driven by a number of changes which are moving us toward a more competitive marketplace," Vipperman said. "We're setting new priorities regarding internal strategies and procedures so we can be successful with our customers, both today and tomorrow."

The present Marketing & Customer Services Departments in the divisions will be separated and become stand-alone departments, each reporting directly to the division manager. A division-level Key Account Marketing Program (KAMP) is being established to more effectively serve the company's largest industrial and commercial customers. The appointment of key account engineers who will report administratively to the division marketing manager and functionally to one or more key account managers in the General Office will begin soon. (See related articles on pages 6 and 7 of this issue.)

"We're also shifting residential and small commercial accounts from separate classifications to a single job classification," Vipperman said, "and we'll be providing our representatives special training in this area in the coming months." □



PURCHASING'S NEW ELECTRONIC TECHNOLOGY

Will Improve Efficiency And Productivity



The AEP System's Purchasing and Materials Management Departments, including Appalachian Power's, are heading into New Directions by moving off the paper trail and implementing electronic technology that promises significant increases in efficiency and productivity.

Automatic Ordering System Introduced

A new Automatic Ordering System (AOS), which builds upon the Materials Management System that was developed about 10 years ago, was implemented across the AEP System in February.

According to Wayne Heninger, Appalachian's Purchasing and Materials Management Director, "The Materials Management System (MMS)

informs the storeroom when the inventory level of a certain item is below the minimum acceptable level and needs to be reordered. AOS enhances MMS by eliminating the handling of very routine purchase orders for material that needs to be reordered. After Purchasing enables the blanket order, AOS will select the appropriate quantity, vendor and method of shipping, determine the price of the item and place the order. Essentially, the system elimi-

nates virtually all of the Purchasing Department's handling of that particular requisition, reducing both processing time and lead times."

Heninger noted that the AOS will be an evolving system with blanket orders added over a period of time. Some blankets, however, will not lend themselves to AOS due to pricing structures, terms, or special conditions. For instance, Automatic Ordering won't be able to handle any material that is not under a fixed-price contract.

The AOS was implemented last year on a pilot basis at Ohio Power Company and Kentucky Power Company.

Electronic Data Interchange and Automatic Faxing

Also in February, the AEP System Purchasing and Materials Management Departments implemented Electronic Data Interchange and Automatic Faxing systems, more commonly referred to as EDI/Autofax.

"EDI/Autofax provides the opportunity for our companies to electronically transmit their purchase orders directly to our suppliers," said Heninger. "EDI provides a standardized, industrywide format for communications between

customers and suppliers.

"When one of the AEP companies wants to send a purchase order by EDI, it is first converted to the EDI data format, then is sent to the EDI network, and is passed along to the electronic mailbox of the supplier. Ultimately, this order will be received into the supplier's own data system. There should, ideally, be no paper steps at all between our ordering the product and the supplier providing it. This, too, will reduce lead times since orders will not go through the mail system.

Autofax is the alternative method available for companies that do not have access to EDI. This method also eliminates creation of a paper purchase order for the AEP companies, because the purchase order is faxed by a personal computer. "The supplier's employee takes the fax and processes it exactly as he or she would process a purchase order that was received in the mail," Heninger says.

EDI/Autofax was piloted at Appalachian Power Company, Indiana Michigan Power Company and the Service Corporation last year. Ultimately, the system could be used to transmit invoices, payments, inventory inquiries and transportation agreements as well as purchase orders.

Other possible applications of EDI exist within the System, too, such as the potential for AEP companies to send bills to their large industrial or commercial customers via that method.



The AEP Service Corporation is coordinating the Systemwide implementation of ProCard, which is basically a "corporate Visa card" used for purchasing certain smaller items.

ProCard Improves Upon C-Order Procedure

The implementation of a ProCard, which Heninger describes as a "corporate Visa card" for purchasing certain smaller materials, is an attempt to make it easier for employees to obtain relatively low-dollar items quickly.

"Historically, we've had a C-order procedure to make small purchases — no formal purchase order was required, but we still received an invoice from the supplier," he explains. "The ProCard enables an authorized employee to visit or call a supplier and charge C-order-type material."

ProCard greatly expands the number of potential suppliers for goods and services. "Some

companies, such as discount department stores, simply are not interested in making sales if it involves sending out invoices," Heninger says. "It's also an advantage that, instead of receiving hundreds of small invoices, we can simply receive one convenient credit card statement."

The AEP System has signed a contract with First Bank of Minneapolis for the ProCard program. Feedback from suppliers has been positive because AEP has been able to arrange a lower service charge for the suppliers than the amount charged on individuals' credit-card purchases.

George Laurey, Appalachian's accounting manager, was instrumental in bringing this concept to the AEP System and initiating the program.

Bar Coding Automates Material Receipts

The same bar-coding systems that have become commonplace at grocery stores and department stores are making inroads in AEP System locations.

Bar coding offers the potential to automate the process of receiving material at plants, offices and storerooms. All of the manual

effort involved in unpacking a box of items and checking the contents can be eliminated by the stroke of a wand over a bar code."

Kentucky Power and I&M's Donald C. Cook Nuclear Plant will be involved in pilot projects to test the efficiency of the bar-coding system. This program will be expanded Systemwide at some point in the future. □



Team Effort Focuses On

CUSTOMER SERVICE ENHANCEMENTS

AEP's Key Account Management Program (KAMP) has entered a phase marketing managers call the "Miracle Box" — a period of intense effort to turn what they know about our industrial customers into what they can deliver as new, value-added services.

"It's all coming together now. We've tabulated and analyzed surveys of our industrial customers from last year, and we have a strong indication of what our customers want," said Thomas J. Castor, manager of industrial marketing services at the AEP Service Corporation.

"They told us they prefer a single point of contact who understands customers, who knows what we can offer them and who can respond flexibly to service requests with decisive action. They said they want to be treated like top accounts, and that's how we intend to treat them," Castor said.

KAMP managers prioritized 11 key service offerings planned for later this year, including power quality improvements, innovative billing, new rate and contract arrangements, and providing enhanced information and customer communications.

To plan those service offerings in detail, seven teams drawn from the operating companies and the AEP Service Corporation worked together in January and February.

"We have a methodology to design our services and pinpoint exactly who needs to provide the service. To get that job done involves concentrated teamwork and interdisciplinary coordination," said Castor. "But it boils down to a simple process: understanding what the customers want and figuring out how to get it to them — fast!"

Meanwhile, pilot efforts within the Key Account program have begun helping AEP companies identify new opportunities for cogeneration projects and economic development opportunities, while at the same time helping the companies to focus on competitive challenges to specific customer relationships.

"Already, one of our people (Darren Shepard at Indiana Michigan Power's Muncie Division) has a regular office at a customer's plant to coordinate service and increase his availability to plant management," Castor said. "Our Key Account staff is getting closer to the customer, and the gateway to support staff and all our resources has already begun to open."

"Simply put, it's crunch time for the Key Account program, a time when customers are already telling us more about their needs and an urgent effort is necessary to design new ways to respond," said David Crabtree, vice president-customer and marketing services for the Service Corporation.

"The Key Account staff knew all along that we would need help from all the operating companies, as well as from all our departments, whether in Rates, Public Affairs, T&D Services, System Operations or Information Services — and we're getting what we need," Crabtree added.

"All the operating companies and all those departments have provided extremely enthusiastic people for this team effort," he said. "It turned out that 'crunch time' for Key Account has become a very creative process of focusing on customer service and an opportunity for our highly skilled people to make a real difference in how the customer will look at our companies."

That sense of urgency to provide better customer service is directly related to the way price-based competition for customers will likely transform the electricity marketplace:

- Twenty percent of the AEP System's revenues, or more than \$1 billion annually, comes from fewer than 1,000 customers (at about 1,500 facilities), and that is the target market of the Key Account program.
- Given a choice, a majority of those customers have told surveyors they would shift electric suppliers for cheaper prices, and many would shift even at the same price to exercise marketplace choice.
- Serious discussions regarding retail wheeling from alternative electricity suppliers directly to end-users have begun not only in California, Wisconsin and Arizona, but also in the AEP service territories, including Ohio, Michigan and Indiana.
- In anticipation of retail wheeling, regional competitors (including investor-owned utilities, independent power producers, power marketers and power brokers) have already begun contacting AEP retail customers in a bid to capture market share.
- Whereas AEP companies generally are highly competitive on published tariffs, higher-cost competitors are discounting extensively to retain industrial and commercial market share. So low-cost providers are learning that low stated tariffs aren't enough to satisfy some customers.

Key Account engineers and managers will serve as customer-contact specialists who will provide major customers a gateway for the broader array of innovations and services made possible by coordinating resources at the operating companies and the Service Corporation.

"The customers asked for one person to contact, but that one person needs the efforts of the whole company behind them," Castor said. □

KAMP Personnel



Sherry



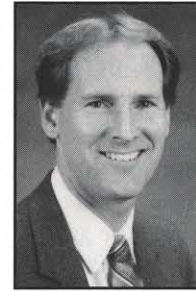
Boggess



Napier



Nisbet



Gilbert

Currently there are three people in Appalachian Power's GO Customer & Marketing Services Department KAMP program. John Boggess, located in Charleston, is key account manager. Energy Services Coordinators Walter Sherry, in Charleston, and Lisa Napier, in Roanoke, are key account engineers.

In Kingsport Power, Customer & Marketing Services Manager Jim Nisbet is serving as key account manager and Power Engineer Bob Gilbert as key account engineer. □

Frequently Asked Questions About KAMP

What is the Key Account Management Program?

The Key Account program is a method of customer contact designed to enhance services that will foster closer relationships with large industrial and commercial customers. There are fewer than 1,000 of these customers, but together their 1,500 sites represent about 20 percent of AEP's total energy sales.

What services will the Key Account program provide?

Based on customer surveys, interviews and brainstorming sessions with manufacturing consultants, Key Account service offerings now being planned can improve the way AEP companies serve customers, provide power quality and reliability services and initiate energy-efficiency consulting work. For each customer, the goal is to establish a customer SMART plan customized around customer needs, service offerings and customer preferences.

How is the Key Account program different from what we're doing today?

For one thing, we expect these customized service offerings will include new activities, new things to sell to customers that we do not currently provide to them on a broad basis, such as enhanced power quality and energy efficiency consulting.

The other difference is sheer numbers. In the past, power engineers tried to serve between 100 and 1,000 industrial customers or more. Key Account managers will focus on roughly 15 customers, allowing them time to build relationships and provide a more meaningful level of service.

Why a Key Account program?

The Key Account program aims to achieve the AEP vision by giving each customer one person responsible for service, keeping the communications channels open to make sure customer needs are met. The goal is to build customer relationships that will withstand the test of marketplace competition.

Who is involved?

Potentially everyone in the AEP System can make a contribution, even though some employees may never set foot inside a customer's premises.

Key Account managers and Key Account engineers, at the operating companies and the Service Corporation, are the primary point of contact for these customers. They act as sales force, consultant and channels of communication between industrial customers and all the resources of the AEP System.

Meanwhile, virtually every department is needed to coordinate newly enhanced service offerings and provide logistic and decision support for Key Accounts personnel.

What will it take for Key Account to succeed?

In a word, **teamwork**. We have to know the customer and listen to what the customer wants. We have to tailor our energy services to deliver what the customer wants. And we have to do it fast, on the customer's timetable, not ours. This process requires a high level of internal communication, interdisciplinary teamwork and a sense of urgency to respond to customer needs. □

UTILITY CLIMATE CHALLENGE: AEP Will Plant 15 Million Trees

American Electric Power will plant up to 15 million trees as part of its efforts to reduce, avoid and capture greenhouse gas emissions by the year 2000, announced E. Linn Draper Jr., AEP chairman, president and chief executive officer.

Draper joined U.S. Energy Secretary Hazel R. O'Leary and other industry chief executive officers to sign Participation Accords for the Utility Climate Challenge on February 3 in Washington D.C. Draper led investor-owned utility members of the Edison Electric Institute (EEI) in developing the framework for the Climate Challenge voluntary program to support the U.S. commitment to reduce greenhouse gases. In 1993, President Clinton outlined 50 initiatives in a Global Climate Change Action Plan that would reduce emissions by the equivalent of 106 million metric tons of carbon a year by the year 2000.

"We are happy to see our industry join forces with the Department of Energy to help reduce, avoid and sequester greenhouse gas emissions," Draper said. "This voluntary, flexible initiative is the best way to tap the utility industry's technical skills and problem-solving capabilities, while obviating the need for costly command-and-control requirements.

"AEP's tree-planting commitment continues a tradition of responsible environmental stewardship and underscores our efforts to protect the environment for future generations," Draper said. Trees capture carbon dioxide naturally and store carbon in their stems, branches and roots. AEP owns 225,000 acres of forestland and has planted 41 million trees since 1945. By the year 2000, AEP projects it will save 9.55 million tons of carbon dioxide emissions annually through the tree plantings, plus supply-side, demand-side and energy efficiency practices, and enhanced forest management. Here are key features of AEP's plan:

Supply-Side Activities

- Enhance the efficiency of AEP's coal-fired generating units, increase the use and generating capacity of the company's nuclear-powered units and extend the life and increase efficiency of existing hydro units.
- Improve AEP's transmission system to allow energy to flow more efficiently and upgrade electrical equipment in the distribution system.

Demand-Side Activities

- AEP will continue to seek ways to encourage consumers to use energy more efficiently and help defer the need for new generating capacity through:
- Project Good Turn refrigerator/freezer recycling

- Targeted Energy Efficiency residential weatherization
- Neighborhood Energy Watch residential weatherization
- SMART (Saving Money And Resources Together) Financing (commercial and industrial)
- TranstexT® residential energy management system

Forest Management Activities

- Plant up to 15 million trees on company-owned lands to help naturally remove carbon dioxide from the air.
- Enhance management on an additional 15,000 acres of forestland.

Energy Savings and Efficiency

- Continue installing energy-efficient lighting at AEP facilities as a utility ally in the U.S. Environmental Protection Agency's Green Lights Program.
- Promote uses for coal ash in commercial products, particularly fly ash, which can replace cement in concrete products.
- Develop an electrotechnologies marketing program to encourage development and use of new electric technologies, which can reduce carbon dioxide emissions at the point of use.

Early in the Climate Challenge development process, the electric utility industry recognized that combining many companies' resources could be a cost-effective

approach to help reduce greenhouse gas emissions. AEP plans to participate in industry-wide initiatives that were developed by the Edison Electric Institute, which include:

- \$50,000 a year for five years to The Earth Comfort Geothermal Heat Pump Program;
- Up to \$5 million to Enviro-tech — an energy conservation and renewable energy investment pool;
- \$5,000 to The Utility Forest Carbon Management Program; and
- Purchasing electric vehicles under the EV America Program.

"We will work diligently with other members of our industry and the Energy Department to limit greenhouse gas emissions through strategies and technologies that make good sense for our environment and for our business," Draper said.

The company was among the first 100 investor-owned electric utilities to become a Climate Challenge partner with the Energy Department. The voluntary alliance was established jointly by investor-owned utilities, public power, rural electric cooperatives, the Tennessee Valley Authority, and the U.S. Department of Energy. □

NEWS

Kanawha, Sporn, and Mountaineer Employees To Aid In Amos Plant Maintenance

To take advantage of reduced customer demand for electricity during mild Spring weather, the Kanawha River Plant was placed on temporary reserve status in late February, allowing some of its employees to help out at the John E. Amos Plant during a 16-week outage of the 1300 megawatt Unit 3. The temporary shutdown at Kanawha also permits maintenance work to be performed there.

About 64 employees are staying at Kanawha to maintain a watch on the units and perform other tasks that can be done during the reserve status period while about 72 Kanawha employees have been temporarily assigned to Amos to help with the work there.

In addition, 24 maintenance employees from Mountaineer and 17 from Sporn will be temporarily assigned to Amos between March 6 and June 10. These two plants, however, will operate normally during this period.

Appalachian Vice President Butch Rhodes said the decision to handle the Amos outage in this way reflects the need to perform work in the most cost effective way possible. Such innovative approaches are encouraged by AEP's New Directions and Appalachian's Mission Project objectives.

Among the work to be done at Kanawha, according to Plant Manager Mike Siemiaczko, is the replacement of deteriorated 250 volt DC valve control center units and the 4.16 kV main auxiliary power cables. The \$620,000 project includes the replacement of 55 cables varying in size from 750 mcm to 2000 mcm. "We will be making approximately 216 electrical connections," Siemiaczko said. He noted that cable replacement will eliminate forced outages caused by equipment failure as well as reduce maintenance required to keep the systems operable.

A contract also was let last month for the replacement of the upper 193 feet of the shotcrete liner in the stack for Kanawha's Units 1 and 2. The liner replacement is scheduled to be completed by June 2.

"Upon completion of the work at Amos," Siemiaczko added, "employees will return to Kanawha so that our plant's units can be brought back to regular operating status before the summer peak." □

AEP Savings Plan Funds

Following are investment rates of return for the period ending December 31, 1994.

	Last 12 months
Fixed Income Fund	7.4%
Equity Fund	1.5%
AEP Stock Fund	-4.5%

Corresponding future rates of return will be affected by stock market prices or, in the case of the Fixed Income Fund, the addition or replacement of fixed income funding segments.

Participants may change their investment fund choice once a quarter. In addition, the percentage rate of matched and unmatched contributions may be changed once a quarter. See the savings plan booklet in your Protection Program Manual for details. □

Fields Of Fear Reprints Available

"Fields Of Fear," an article by Gary Taubes in the November 1994 issue of *The Atlantic Monthly*, provides an objective and historical perspective on the issue of electric and magnetic fields and possible health effects.

His article demonstrates how the selective reporting of scientific evidence — by researchers as well as journalists — can generate anxiety at the expense of reality.

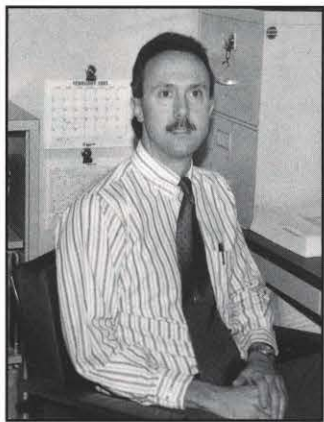
According to Taubes, "Scientists on both sides of the issue say that they are dealing at the very most with rare diseases and an increased risk that is almost infinitesimal — especially compared with all the other risks of everyday life, from driving and smoking to choice of diet."

However, people want to believe that electromagnetic fields are bad for them, and so they do. The cost to society of public anxiety about EMF now exceeds \$1 billion annually.

A reprint of Taubes' article can be obtained by contacting the General Office Public Affairs Department, Roanoke, extension 2603. □

Ferguson Assists Accident Victims

by Heather Kimberley



Ferguson

Steve Ferguson, allocation analyst senior, GO Rates & Contracts, Roanoke, risked his own life recently in an effort to rescue two teenagers from their burning vehicle.

Steve was going east on Route 460 when a Chevy Blazer heading westbound came over the median and across his lane. Steve switched lanes several times, trying to avoid the swerving vehicle heading towards him. Within a few seconds, before a head-on collision, the Blazer veered off the

road, hitting a mailbox, crossing a ditch onto a driveway, and finally crashing into a tree. The engine of the Blazer ignited on impact, setting the bottom of the vehicle in flames.

Pulling off to the side of the road, Steve met another person who also had witnessed the incident. Both ran to the Blazer, hoping for survivors of the crash. Steve looked in the driver side of the vehicle where two young males sat in disarray. The flames became worse, making it impossible for him to get to the boys.

Both witnesses ran to a nearby home and asked someone to call 911. As Steve headed back towards the burning vehicle, he noticed that the two victims were outside of the Blazer.

Steve escorted the driver, a 17-year-old boy, about 25 yards away from the burning vehicle. He then went back for the other boy, a 13-year-old, who was laying on the ground, in and out of consciousness.

Steve asked the driver how many more people were inside of the vehicle, but the boy, in his confused state of mind, did not respond. Steve then asked again how many people were in the vehicle before the crash, and the boy said 'three.' The Blazer suddenly burst into flames, lighting up the dark evening sky.

After the police arrived, Steve gave only his name and telephone number and left the scene of the accident, with the ill feeling that one victim did not survive the accident.

Later that evening someone from the fire marshall's office contacted Steve, requesting him to return to the site of the accident for further questions. Steve inquired about the condition of the third boy. Fortunately, the fire marshall's office said the driver was confused and did not remember that he had just dropped off the other boy prior to the accident.

Asked how he felt about his actions, Steve replied, "I just thought the vehicle is on fire, someone is in it, and I have to try to get them out. Most people just pass by accidents and hope the people are okay, but I couldn't drive away from this."

Both boys were listed in serious condition but are expected to be okay because of the selfless efforts and quick actions by Steve and the other witness. □

Radford Journalism Major Interns With General Office Public Affairs



Kimberley

Heather Kimberley, a senior journalism major at Radford University, is a part-time intern this semester in Appalachian Power's General Office Public Affairs Department, Roanoke.

During her 16-week internship, Heather's responsibilities include assisting with the *Illuminator*, video production and script writing, news releases, educational programs for regional Virginia schools, and various other activities.

One of two articles written by Heather for the March issue of the *Illuminator* appears on this page with her byline. The other article is on page 11. □

APCo Workers Rescue Man From Tree



Over the years Appalachian Power employees have been called to get cats and even an expensive, exotic bird out of trees, but now there's a new twist. This time the power company was called to get a man down.

Greenview, W. Va. Resident Daniel Browning was trimming trees near his Boone County home when he became stuck

high atop a tree on a steep embankment. After rescue crews tried unsuccessfully to get him back down to earth, Logan-Williamson Division's Madison office was contacted for assistance.

Madison Area Supervisor Brent McMillion, Line Mechanic Ed Holstein, and Area Servicer Mark Summers responded with equipment, but the terrain prohibited its use. Eventually the APCo employees and emergency crews were able to hoist some climbing equipment and coach Browning down the tree, a few feet at a time.

It's all in a day's work for Madison employees. As for Browning, he told the *Coal Valley News*, "I don't think I will be helping anyone else cut down trees." □

Courthouse Exhibits Represent PRIDE IN PULASKI COUNTY'S ROOTS

by Healter Kimberley

A devastating fire on December 29, 1989, destroyed the historic stone courthouse located on Main Street in Pulaski. However, the memories of the old courthouse were not smothered out in the fire but re-lit by concerned citizens, who "dreamed a dream" of reviving the history and setting the pace for Pulaski's historic heritage and pride to come back to life.

After the bond issue to restore the courthouse had finally passed, Elrica "Ricky" Graham, wife of Retired Pulaski M&CS Manager Andy Graham, was elected chairwoman of the Exhibits Committee. With a natural love of the New River and earth science, she followed her goal to display Pulaski's geological heritage where everyone has access to see it.

Ricky, a retired earth science teacher at Pulaski County High School, continued her interest in rocks and rare plant fossils by providing educational scientific shows on the historic miracles of our earth. Ricky has been very involved with the children and promised them that one day they would have the opportunity to visit a place in Pulaski where these geological ancient treasures would be displayed.



Pulaski Division Manager Bob Kilgore and Exhibits Committee Chairwoman Ricky Graham discuss the Claytor Lake State Park exhibit in the restored Pulaski courthouse.

After three years and thousands of hours of work, the tenacious Exhibits Committee watched their undaunted dream become a reality on November 26, 1994. "The old courthouse exhibits are for the people by the people," said Ricky.

The entrance of the restored courthouse displays many exhibits, such as The Legacy of Pulaski County, New River Geology, and more. The New River room, just off the entrance, has five different displays, including Native People, Early American Settlers, Claytor Dam, Claytor Lake State Park, and New River Trail State Park. Natural resources are displayed on the second floor.

Appalachian Power Company assisted with the Claytor Dam History display by providing negatives of pictures made during the construction of Claytor Dam during 1934-1939. Appalachian also provided a schematic drawing which explains how electricity is produced, complete with statistical information. Also donated were limestone drill core sections taken from under the southeast side of the dam in 1979. Another significant gift was a mounted collection of stone points, collected during the construction of Claytor Dam, for the Native American display.

Among the APCo employees involved with the restoration of the old courthouse were Mike Thacker, Paul Askew, Jim Ferris, Ken Stump, Scott McDonald, John Buckner,

Robert Kilgore, Jeff Worrell, and Charlotte Lavinder. A memorial also has been established for the late Robert Love, former Pulaski division superintendent, who worked for the original citizens courthouse team.

The restored courthouse was dedicated on December 29, 1992, and the old courthouse exhibits were dedicated on November 26, 1994.

Ricky has not yet completed the project, with many ideas and plans for the courthouse to come. The only thing holding back her new dreams right now is the necessary grants for production. She has many fossils and photographs in her own basement waiting to be displayed. However, she is not at all discouraged. "The progress of the present exhibits is like a dream come true for me and the other dedicated members who have helped with the exhibits," said Ricky.

The courthouse will be open on the first Saturday of each month between 1 and 2 p.m., and a call service is provided to allow groups to tour the old courthouse.

The dedication and time that were put into the exhibits of the restored courthouse are evident as they add a natural charm and comeliness to the historical building. □

P R O M O T I O N S

Richard Parker, Kingsport marketing and customer services advisor, was promoted to customer services associate on February 1. He holds a bachelor of business administration degree in marketing from East Tennessee State University.

Russell Saunders, Philip Sporn plant engineer I, was promoted to plant engineer senior on February 1. He holds a bachelor of science degree in industrial technology from Ohio University.

Jim Williams, computer operation supervisor senior, GO Accounting, Roanoke, was promoted to ABMS project administrator, AEP Service Corporation, Columbus, on January 1. He currently is assigned as an analyst on the ABMS legacy interfaces system team. Williams holds a bachelor of science degree in human resource development from Averett College and a master of science in adult education/training from Radford University.

Mike Hitt, Mountaineer plant engineer I, was promoted to plant engineer senior on January 1. He holds a bachelor of science degree in mechanical engineering from West Virginia Institute of Technology.

Kevin Brown, Mountaineer plant engineer I, was promoted to plant engineer senior on January 1. He holds bachelor of science and master of science degrees in electrical engineering from West Virginia Institute of Technology.

James Skeens, Glen Lyn Plant assistant shift operating engineer, was promoted to shift operating engineer on February 1.

Dave Thompson, Mountaineer Plant chemist senior, was promoted to performance technician supervisor on January 1. He holds a bachelor of science degree in biological science from Marshall University.

Stan Hagerman, hydro operator I nonexempt, System Operation, Roanoke, was promoted to hydro dispatcher exempt on October 1. He holds a specialized associate degree from the National Education Center.

Mike Chewning, hydro operator I nonexempt, System Operation, Roanoke, was promoted to hydro dispatcher exempt on September 1.

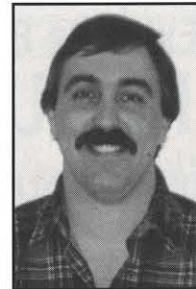
James White, station operator A nonexempt, System Operation, Danville, was promoted to regional assistant chief operator on August 1.

Raymond Gay, engineer II, GO Hydro, Roanoke, was promoted to engineer I on December 1. He holds a bachelor of science degree in civil engineering from West Virginia Institute of Technology.

Phil Camper, assistant transmission superintendent, GO T&D Transmission, Roanoke, was promoted to transmission superintendent on February 1. He holds a bachelor of science degree in civil engineering from Virginia Military Institute.



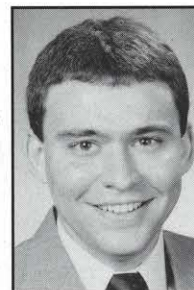
Parker



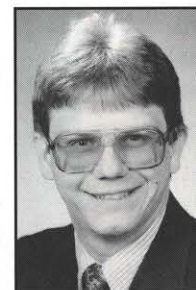
Saunders



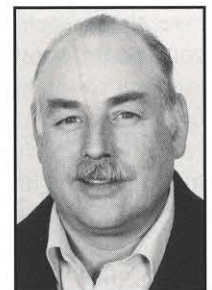
Williams



Hitt



Brown



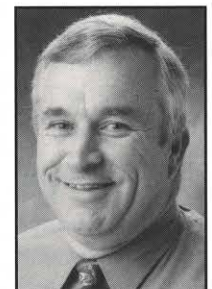
Skeens



Thompson



Hagerman



Chewning

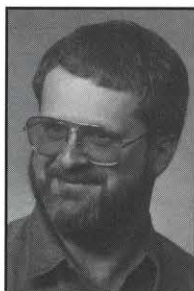
Billy McGough, Bluefield electrical engineer II, was promoted to electrical engineer I on December 1. He holds a bachelor of science degree in electrical engineering from Texas Tech University.

Reid Strader, John Amos plant engineer I, was promoted to plant engineer senior on January 1. He holds a bachelor of science degree in mechanical engineering from West Virginia Institute of Technology.

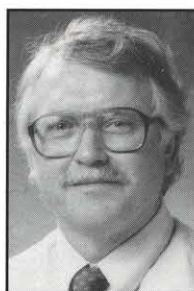
Donnie Waugh, John Amos Plant shift operating engineer, was promoted to shift operating engineer on January 1.



P R O M O T I O N S



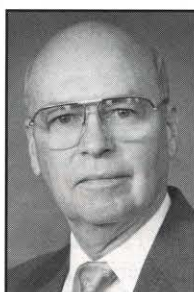
White



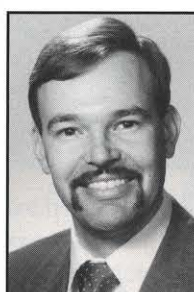
Gay



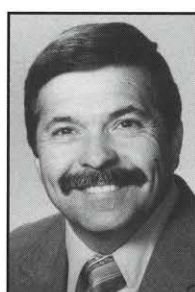
Camper



McGough



Strader



Waugh

John Amos

Pat Farry from equipment operator C to equipment operator B.

Bluefield

Elizabeth Lester from department assistant-marketing and customer services to marketing and customer services advisor.

Gwendolyn Kitts from customer services representative B to customer services representative A, Tazewell.

Charleston

Duke Hitchcock from station mechanic B to station mechanic A.

Donovan Daily from station mechanic C to station mechanic B.

Timothy Cowley from station mechanic C to station mechanic B.

Clinch River

Danny Arney from utility worker A to coal handler.

Jerry Johnson from coal handler to utility coal attendant.

David Ratliff from utility coal attendant to coal equipment operator.

General Office

Bill Copenhaver from real estate and right of way associate to right of way agent, GO T&D R/e & R/w, Roanoke.

Donna Murphy from transmission station mechanic C to transmission station mechanic B, GO T&D Station, Bluefield.

Everett Dailey from transmission equipment operator to transmission equipment operator senior, GO T&D Transmission, Turner.

Tim Amos from transmission mechanic C to transmission mechanic B, GO T&D Transmission, Bluefield.

Huntington

Carla Mallory from customer services representative C to customer services representative B.

Lynchburg

Smith Fletcher, Jr. from line mechanic B to line mechanic A.

Pulaski

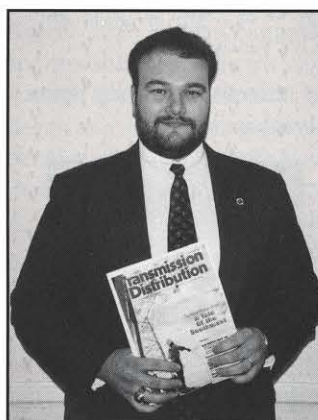
Jimmy Carpenter from line mechanic C to line mechanic B, Hillsville.

George Sharp from marketing and customer services advisor to marketing and customer services representative, Wytheville.

Roanoke

Joel Meeks from line mechanic D to line mechanic C, Fieldale. □

APCo Employees Published In T&D Magazine

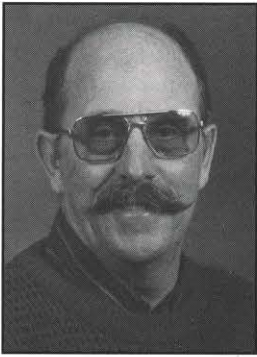


Scott Chambers

The December 1994 issue of *Transmission & Distribution* magazine contains an article entitled "Grate Latch Enhances Safety" written by F. Scott Chambers, Huntington power engineer. His article originally was published in the May/June '94 issue of *Operating Ideas*.

The magazine's January 1995 issue includes an article by Guy Ferguson, electrical test specialist; the late Robert Pope, former condenser specialist; Charles Rowe, engineer senior; and

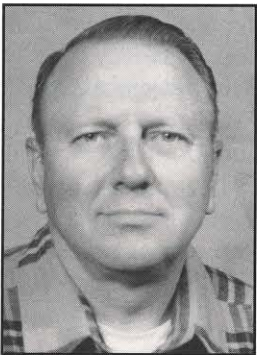
Dane Giles, laboratory supervisor, all of GO T&D Station, Roanoke. Their idea, "Portable Kit Tests Accuracy of Surge Arrester Monitors," first appeared in the November/December 1991 issue of *Operating Ideas*. □



Coal Equipment Operator **Johnny Skeen Sr.** retired from Clinch River Plant on February 1 after nearly 38 years' service.

A charter member of the Russell County Rescue Squad, he plans to continue as a volunteer. Johnny currently is serving as 1st lieutenant, rescue technician, and emergency medical technician. Other retirement plans include traveling and spending lots of time with his four grandchildren.

An Army veteran of the Korean Conflict, Johnny and his wife Maxie make their home in Cleveland, Va. They have two sons and one daughter. □



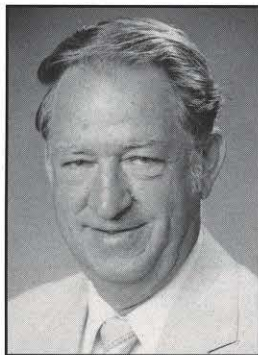
Benny Litteral, hydro mechanic A in GO Hydro, elected early retirement on February 1. His entire 28-year career was spent at Byllesby/Buck Hydros.

"Job security was very important to me," Benny said. "I'm retiring at age 55 and feel fortunate to have worked for a company with an early retirement program."

He added, "I don't have any particular plans other than staying here on the farm. My wife Vertie will continue to work for the Postal Service, and I'll help out our daughter by babysitting our four-year-old grandson."

Benny, who enjoys deer hunting, retired from the Army Reserve as a staff sergeant after 23 1/2 years.

The Litterals make their home in Ivanhoe, Va. □

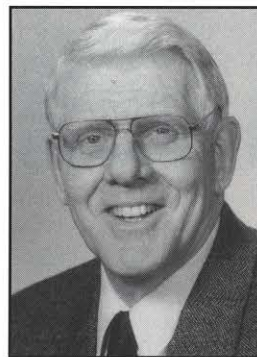


Princeton General Servicer **Bobby Hylton** was carrying on a family tradition when he joined Appalachian Power in 1957. His father, uncle, and a first cousin were all APCo employees. "I rode horses and hauled water for them when I was seven years old, so the power company got in my blood early," he said.

Bobby, who elected early retirement on March 1, enjoyed meeting people and working with customers. "After 37 years, I'm going to miss the people I work with!"

He and his wife Pearl, who retired from Princeton Hospital as a nursing supervisor, will head for the beach to do salt-water fishing as soon as the weather breaks. They have one son, one daughter, and three grandchildren. "The oldest granddaughter is in Cork, Ireland, and we go over to see her occasionally," Bobby said.

A Navy veteran, Bobby is a deacon in the First Baptist Church at Princeton. □



A career spanning more than 37 years came to a close on March 1 with the early retirement of **Bob Herndon**, production superintendent-maintenance at John Amos Plant.

Bob worked five years for Chesapeake Light & Water Company (which later became part of Appalachian Power). "When I left there," he recalled, "I had an application in at Cabin Creek. They were trying to set up an engineering aide position, so I took a job at Carbon Fuel Coal Company in the interim. I made \$3.75 an hour as an electrician at the coal company; but, when Carl Burner called me to come to Cabin Creek, he could offer only \$1.10 an hour. It was a

harder decision than you can imagine, but I wanted to be an engineer so I went to work at Appalachian in 1957. I can guarantee you it wasn't for the money!"

He continued, "I believe I have been super blessed by our Lord with good friends, challenging work, and the opportunity to learn many different systems and share my experience and knowledge with others. I've purposefully attempted to approach my work *pulling* instead of *pushing*."

Bob added, "I actually wore two hats since I worked in performance and maintenance all this time. I had a pretty good run of balancing and rotating equipment, which was a specialty for me, and I enjoyed being a troubleshooter for electrical and electronic problems."

Bob's retirement plans include "being involved in a lot of spiritual activities. My first love is church work." He is on the board of trustees at Cross Lanes United Methodist Church.

Bob's main hobby is music, and over the years he played guitar and piano with several groups.

Bob and his wife Sally have four children, seven grandchildren, and three great-grandchildren. "We were married at age 18," he said, "and she's always been my buddy. Without her, I wouldn't be anywhere." □

Roanoke Donates Van To YMCA



Appalachian Power Company donated a used passenger van to the YMCA of the Roanoke Valley to use in its youth programs. Roanoke Division Manager Tobie Eaton (center) presents the title to Louis Brown, Family Center Branch director (left) as Cal Johnson, YMCA executive director, looks on. □

United Way of Virginias Honors White



Larry Gore, United Way of the Virginias executive (right), presents a plaque to Bluefield Division Manager Ted White for outstanding community service. White, past president of the organization's board of directors, furnished temporary office space in Appalachian's Bluefield office last spring after a fire destroyed the building the United Way occupied in downtown Bluefield. □

APCo Donates \$1,500 For Electric Vehicle



Appalachian Power Company has donated \$1,500 toward the sponsorship of an electric car to be converted by students at the Raleigh County Vocational Technical Center. The electric car began as a 1990 Chevy Cavalier donated by Lewis Chevrolet of Beckley. APCo and Duke Power are co-sponsoring a high school division race scheduled for the Charlotte Motor Speedway in April. Pictured l. to r., are Randy Dempsey and Nancy Pat Lewis Smith of Lewis Chevrolet; Beckley Division Manager Larry Gearhart; Glenn Smith, vice principal, RCTVC; Instructor Jim Campbell; and two Vo-Tech students. □

March Of Dimes Recognizes Jacobs



Rocky Mount Collector Abner Jacobs (right) was awarded a plaque during the March of Dimes Telethon in Danville, Va., last month. Recognized for his outstanding dedication to the March of Dimes, Abner has chaired the annual golf tournament for seven years, raising over \$18,000 for research on the cause and prevention of birth defects. □

APCo Earns Innovative Program Award



Appalachian Power Company, Lewis Chevrolet of Beckley, and the Raleigh County Vocational Technical Center were honored by the West Virginia Vocational Association for their 1994 electric vehicle program, which earned them the “innovative program award.” Their program not only earned the state award, in competition with other schools in West Virginia, but was one of two winners in the nation. Mary Jane Albine, former president of the West Virginia Vocational Association (left), presents the “innovative program award” to Beckley Administrative Assistant Dana Perry, who accepted on behalf of Appalachian. □

W. Va. Legislature Honors Appalachian



Appalachian Power Company, along with Lewis Chevrolet of Beckley, and the Raleigh County Vocational Technical Center were honored by the West Virginia Legislature at a “Friends of Vocational Education Breakfast” in Charleston recently. Pictured, l. to r., are Randy Dempsey, John Lilly, and Nancy Pat Lewis-Smith of Lewis Chevrolet; Appalachian Power Vice President Tom Rotenberry; Beckley Administrative Assistant Dana Perry; and Glenn Smith, RCVTC. □

Venable Chairs Successful Campaign



For the first time ever, the United Way of Greenbrier Valley not only attained but exceeded its campaign goal. Pictured are Rainelle Area Supervisor Lee Venable (right), who was campaign chairman and vice president of the board of directors, and Gene Meyers, executive director of the United Way. □

United Way Of Virginias Honors Donevant



Bluefield Human Resources Supervisor Ben Donevant was recognized by the United Way of the Virginias for outstanding community service during the 1995 fundraising campaign. He co-chaired the Services Division, which exceeded its established goal by 16.4 percent. □

Huntington

by Barbara Collins

Jerry Waller, marketing and customer services supervisor, was appointed to the West Virginia Home Builders board of directors for 1995. He will chair the marketing committee and serve on the membership and convention committees. Jerry also serves on the Huntington Tri-State Home Builders board of directors and is chairman of the membership and marketing committees.



Angela Huxley, Ripley customer services representative D, won the top prize in the Farmers Bank and Savings Company dress-a-doll contest. She won a \$100 savings bond for taking first place in the character category and the grand prize of a \$200 savings bond. Angela, who has Indian ancestors, dressed her doll in white leather, fur, and feathers. She also composed "The Story of White Fawn and Young Eagle" to accompany the doll.

Judy Shafer, secretary-stenographer A; Bill Joseph, retired photographer-reproducer; Judy Phillips, meter electrician C; and David Radcliff participated in the Junior Achievement Bowl-A-Thon at Colonial Lanes. They raised \$380 for the organization through raffle tickets and sponsors. □

Dulcimer Playoff Winners



The Tri-State Mountain Dulcimer Society won the First Annual Dulcimer Club Playoff held at Roscoe Village in Coshocton, Ohio. The average age in the 25-member group is 63, with the oldest being 84. The group, which has played in three states and on the Christian Broadcasting station, does about 50 performances a year for schools, senior citizens groups, fraternal organizations, and "anybody who will listen." Huntington Retired Personnel Supervisor Bob King (center) plays the gut bucket and his wife Jo Ann (second from right) plays the dulcimer. □



Karate Black Belt

Marc, 12-year-old son of Pulaski Power Engineer Jon Fitzwater, has earned a black belt in Shotokan karate from Shanaki Studios in Wytheville. He has been involved in karate since the age of six. □

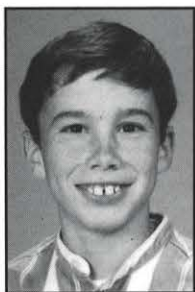
Logan-William Employees Take CPR Training



Over 100 Logan-Williamson Division employees underwent recertification and certification training in CPR at the Logan Emergency Operations Center training facility in January. Successful students earned certification through the program, which is accredited by medical and governmental agencies. □

Abingdon

by Bill Roeser



Joel, son of David Coulthard, stores attendant B, won first place in Washington County and second place in Southwest Virginia in the D. A. R. fifth grade essay contest for his essay on "New England Colonies." He also won the *National Geographic* Geography Bee at Damascus Middle School.

New officers of the Abingdon Employees Club for 1995 are **Daryl Vaught**, engineering technician, president; **Debra Kiser**, customer services representative D, vice president; **Wanda Payne**, customer services clerk A, secretary; and **Jim Maynard**, electrical engineer senior, treasurer. □

Beckley

by Dana Perry



Dennis Jr., son of Whitesville Meter Reader Dennis Snider, was awarded a certificate, tote bag, and gift certificate from Wendy's for being selected "student of the month" for January at Sylvester Elementary School. He also received a "reward" for performing a good deed. Noticing a man drop his wallet in a parking lot in Charleston, Dennis located the man in the grocery store and gave him his

wallet. When Dennis returned to his car, there was a thank you note with \$10 in it.

Aaron, son of David Ransom, Rainelle engineering technician senior, placed second in the 102 lb. class of both the Braxton County Middle School and the Greenbrier County Junior High School Wrestling Tournaments. **David**, a wrestling coach at Eastern Greenbrier Junior High School, led his team to victory with seven first place and nine second place winners.

Tom Wiseman, marketing and customer services manager, was selected to the Beckley-Raleigh County Chamber of Commerce board of directors. □

Lynchburg

by Mel Wilson

Division Manager **Barry Snodgrass** will serve as president of Greater Lynchburg Chamber of Commerce and Central Virginia Industries for 1995. □

Bluefield

by Karen Simmons

Pineville Area Supervisor **Austin McMillion** was elected vice president and board member of the Pineville (W. Va.) Area Chamber of Commerce.

Robert Gruver, stores assistant senior, was elected treasurer of the Bluefield, W. Va. Rescue Squad. He will serve a three-year term on the squad's board of directors. □

General Office

by Earl Smith



Kessler



Myrick

Jennifer, daughter of Randy Kessler, transformer station mechanic A, GO T&D Station, Roanoke, placed first in the music category of the PTA Reflections Contest for both her school and Roanoke County. She will be honored at a reception to be held at Northside High School, and her music will be entered in regional competition. Jennifer is a fourth grader at W. E. Cundiff Elementary School

Bradley, son of Larry Myrick, engineer senior, GO T&D Transmission, Roanoke, won the 80-lb. weight class in the Roanoke Valley District Middle School Wrestling Tournament. A first year wrestler at Benjamin Franklin Middle School in Rocky Mount, Brad is also on the cross country and track teams.

Christa Akers, a student at Carson-Newman College, is treasurer, Tennessee Association of Family & Consumer Science; treasurer, Carson-Newman Association of Family & Consumer Science; secretary, Baptist Student Union; vice president, Psi Chi (psychology honor society); and member, Ko Nu (family and consumer science honor society). She is the daughter of David Akers, telecommunications specialist, GO T&D Telecommunications, Abingdon.

Mark Lawrence, governmental affairs manager, GO Executive, Roanoke, was appointed to the government affairs committee of the Virginia State Chamber of Commerce. He is one of only four "at large" appointments made to the 18-member committee. □

Charleston

by Charlie Bias



Sheila Painter, human resources supervisor, received an award for outstanding service and commitment to the West Virginia State College Business, Industry and Education Cluster. She serves as co-chair of the student development and mentoring committee. □

Mountaineer

by Janice Adkins



Yoho



Adams

Maintenance Superintendent **Brad Yoho** was elected president of the Gallipolis, Ohio, Rotary International for 1995-96 and to the organization's board of directors. Also elected a board member was Human Resources Supervisor **Kurt Dailey**.

Stores Attendant **Bruce Adams** has been commissioned a Kentucky Colonel, the highest honor awarded by the State of Kentucky. Commissions for Kentucky Colonels are awarded by the Governor for contributions to the community, state, or nation and for special achievements. □

Pulaski

by Glenda Wohlford

Jennifer, daughter of Andy Jackson, Hillsville customer services representative A, was selected for the Junior High All-District Band. Jennifer, who plays clarinet, also has been selected for the honor band at the University of Tennessee.

Mary Ann Capp, Christiansburg marketing and customer services representative, was elected an associate director of the New River Valley Home Builders Association for 1995. She will chair the environmental concerns committee.

Dan, husband of Customer Services Office Supervisor Debbie Grubb, was named TQM/training process owner for Volvo GM Heavy Truck Corporation. He will be responsible for coordinating and implementing training and total quality management programs throughout the corporation. □

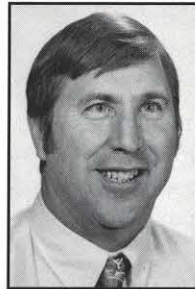
Congratulations, Graduates



Cassell



Christian



Smith



Jones

Roger Cassell, Gate City meter reader, associate of applied science degree in electrical technology, Northeast State Technical Community College.

Scottie Christian, Tazewell line mechanic A, bachelor of science degree in electrical engineering technology, Bluefield State College.

Walter Paul Smith, engineer I, GO Hydro, Racine Plant, master of science in engineering management, West Virginia University.

Gary Jones, stores assistant, GO Purchasing, Roanoke, bachelor of business administration degree, Averett College (cum laude). □

ASME Recognizes Siemiaczko



Kanawha River Plant Manager **Michael Siemiaczko** (right) received a 25-year service award and valise from the American Society of Mechanical Engineers. The award was presented by **Reid Strader** (left), John Amos plant engineer I and chairman of the West Virginia Section of ASME. □



Tucker-Siemiaczko

Angela Dawn Siemiaczko to John Marshall Tucker, December 10. Angie is the daughter of Michael Siemiaczko, Jr., Kanawha River plant manager.



Bryant-Divers

Joan Allyson Divers to Hugh Dee Bryant, meter electrician B, GO T&D Measurements, Roanoke, August 14, 1994.

Gallatin-Smith

Paula Smith to Kevin Gallatin, Rocky Mount line mechanic C, January 27. □

Abingdon

Cortney Paige, daughter of Randel Cooper, marketing and customer services representative, January 24.

Central Machine Shop

Nicholas John, son of John Hatfield, welder 1st class, January 31.

General Office

Lucas Andrew, son of Michael Kosinski, engineer senior, GO T&D Electrical Engineering, Roanoke, January 10.

Glen Lyn Plant

Kevin Wayne, son of Kevin Cottle, maintenance mechanic B, January 20.

Logan-Williamson

Amanda Michele, daughter of David Whitman, Logan line mechanic C, January 15.

Pulaski

Taylor Noel, daughter of Danny Bilbrey, Wytheville line mechanic B, December 21.

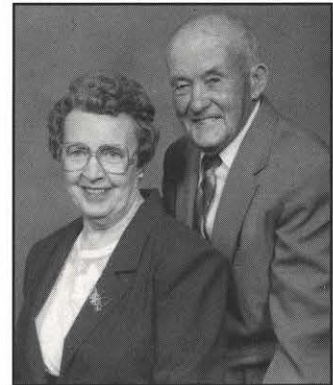
Kalynn Nicole, daughter of Tommy Akers, engineering technician senior, January 12.

Abigail Summer, daughter of Teddy Williams, Hillsville line mechanic B, January 22.

Roanoke

Hunter Clay, son of Donald Ray Sink, Fieldale meter reader, July 18, 1994. □

Wed 60 Years



Eula and Howard McVey celebrated their 60th wedding anniversary on December 22, 1994. The couple has three children, seven grandchildren, and two great-grandchildren. Howard is a retired Tazewell area servicer. □

F R I E N D S W E ' L L M I S S

George A. Litsinger, 94, retired Charleston commercial sales representative, died January 22. A native of Hinton, W. Va., he was employed in 1928 as a salesman and retired in 1965. Litsinger is survived by two daughters, eight grandchildren, and eight great-grandchildren.



Litsinger



Buskirk

John Barton Buskirk, 83, retired Logan truck driver-groundman, died January 24. A native of Logan, W. Va., he was hired in 1935 as a laborer at the Logan Plant and elected early retirement in 1975. Buskirk is survived by his wife Catherine, 90 1/2 Buskirk Street, Logan; one son; three grandchildren; and one brother.

Lucian E. Maynard, 71, retired Huntington collector, died January 27. A native of Wayne County, W. Va., he began his career in 1946 as a meter reader and retired in 1990. Maynard is survived by his wife Wanda, 1553 Spring Valley Drive, Huntington, W. Va., and one son.



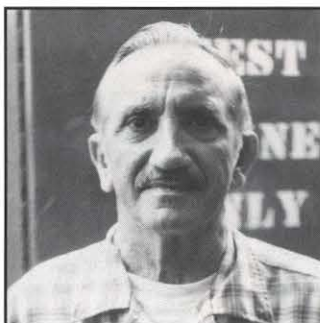
Maynard



Porter

J. D. Porter, 69, retired Roanoke marketing and customer services supervisor, died January 12. A native of Hamlin, W. Va., he was employed in 1948 as a rural sales representative B in Charleston and elected early retirement in 1987. Porter is survived by his wife Helen, 2745 Tanglewood Drive, Roanoke, Va.; two daughters; three grandchildren; two sisters; and one brother, Felix Porter, retired Charleston line crew supervisor.

William Ostrom, 74, retired Kanawha River Plant maintenance mechanic B, died February 2. A native of Donwood, W. Va., he was hired in 1953 as a helper and retired in 1982. Ostrom is survived by two sons.



Ostrom



Farley

Clyde L. Farley, 75, retired Tazewell area supervisor, died January 19. A native of Arista, W. Va., he was employed in 1941 as a serviceman in the old Clinch Valley District and elected early retirement in 1981. Farley is survived by one son, one daughter, and four grandchildren.

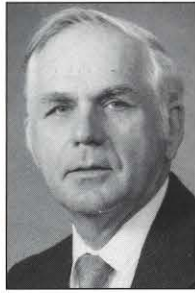
Bernard O. Gardner, 80, retired Kanawha River Plant tractor operator, died January 15. A native of Ward, W. Va., he began his career in 1953 as a barge attendant and elected early retirement in 1977. Gardner is survived by his wife Elizabeth, HC 81, Box 6B, Victor, W. Va.

William B. Abele, 85, retired Kanawha River Plant chief chemist, died December 21. A native of Zanesville, Ohio, he was employed in 1935 as an assistant chemist for Ohio Power and elected early retirement in 1971. Abele is survived by one son and two daughters. □

S E R V I C E A N N I V E R S A R I E S



Dave Spivey
garage supv.
Pulaski
40 years



Herman St. Clair
sta. supt.-div.
Bluefield
35 years



Brenda Harvey
hum. res. clk. A
Huntington
30 years



Bill Loope
sta. crew supv. NE
Roanoke
30 years



Russell Wise
staff engineer
GO-Roanoke
30 years



Wanda Norcross
rate analyst
GO-Roanoke
30 years



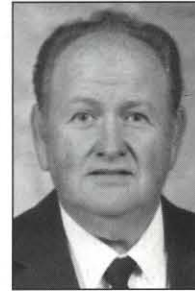
Buck Branscome
line crew supv.
Princeton
30 years



Carl Cline
asst. shift op. eng.
Philip Sporn
25 years



Bracy Kinnaid
maint. mech. A
Philip Sporn
25 years



Roy Mills
area servicer
Logan
25 years



Eddie Jeffers
sta. mech. A
Logan
25 years



Rudy Trigg
eng. supv.
Charleston
25 years



Gary O'Dell
line crew supv. NE
Rainelle
25 years



Charles Ross
eng. tech. supv.
Charleston
25 years



David Spencer
line mechanic A
Marion
25 years



Dave Tulloh
prod. supt. maint.
Mountaineer
25 years



Rich Smith
inst. maint. supv.
Mountaineer
25 years



Jim Ryan
line mechanic A
Charleston
25 years



Fred Dearing
auto. supv. NE
Roanoke
25 years



Danny Thomas
T&D clerk A
GO-Roanoke
25 years



Richard Rader
designer
GO-Roanoke
25 years



Jack Richmond
gen. bookkeeper
GO-Roanoke
25 years



Richard Hartless
programmer
GO-Roanoke
25 years



Butch Cahill
R/w agent
Bluefield
25 years

S E R V I C E A N N I V E R S A R I E S



Ray Ridgeway
collector
Milton
25 years



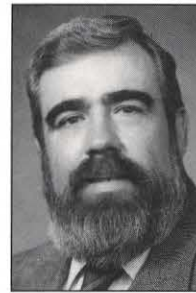
Russell Stiff
civil eng. supt.
GO-Roanoke
25 years



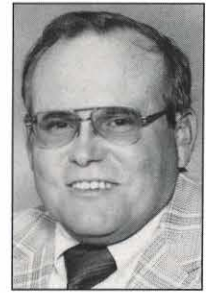
Paul Smalley
meas. reg. supv.
GO-Charleston
25 years



Ray Mullen
data proc. op. A
GO-Roanoke
25 years



Scotty Phipps
gen. serv.
Peterstown
25 years



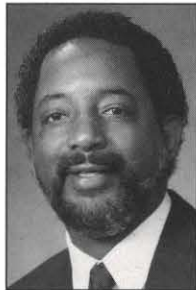
Ronnie Wray
stores & gar. supv.
Fieldale
25 years



Veronica Reed
sec.-steno. B
GO-Roanoke
25 years



Thomas Cox
inst. mech. A.
Kanawha River
20 years



Eugene Spencer, Jr.
trans. sta. mech. A
GO-Bluefield
20 years



Sheila Campbell
sec.-steno. B
GO-Roanoke
20 years

Centralized Plant Maintenance

25 YEARS:

George Korn
maintenance mechanic

15 YEARS:

Don Shaffer
maintenance mechanic

10 YEARS:

Tim Zerkle
maintenance mechanic welder

Charleston

15 YEARS:

Patty Neil
customer services representative A

Lisa Hudson
customer services office supervisor NE

Roger Vannoy
meter reader

Clinch River Plant

10 YEARS:

Larry Hicks
utility coal attendant

Willard Parker
utility coal attendant

William McCarty
equipment operator C

Larry Cantrell
utility coal attendant

General Office

15 YEARS:

Linda Markham
drafter C
GO T&D R/e & R/w, Roanoke

Roy Tatum
r/w maintenance coordinator senior
GO T&D Distribution, Roanoke

10 YEARS:

Randy Kirby
surveyor-instrument
GO T&D Civil Engineering, Roanoke

5 YEARS:

Jeanne Sherry
engineer I
GO T&D Relay, Huntington

Abingdon

10 YEARS:

Mark McCormick
station mechanic A

5 YEARS:

Ernest Crain
line mechanic C

John Amos

15 YEARS:

Susan Matheny
plant clerk A

Wy Jean Sharp
plant clerk A

Rick Rutledge
maintenance mechanic B

John Zickafoose
plant staff engineer

Ricky Warren
equipment operator B

Harold Hedrick
equipment operator B

Pat Farry
equipment operator B

Van Greene, III
control technician

Thomas Thursack
coal equipment operator

10 YEARS:

Larry Lively
equipment operator C

5 YEARS:

Erskia Easley-Robinson
equipment operator C

Tammy Ranson
utility worker

Beckley

10 YEARS:

Keith Von Scio
marketing and customer services rep.

Dusty Gilbert
station mechanic A

Bluefield

15 YEARS:

Jess Franklin, Jr.
station mechanic A

10 YEARS:

Gwen Kitts
customer services representative A,
Tazewell

Central Machine Shop

5 YEARS:

Theo Nelson
winder 2nd class

S E R V I C E A N N I V E R S A R I E S

Glen Lyn Plant

10 YEARS:

Danny Mitchem
maintenance mechanic C

Huntington

15 YEARS:

Ed Davis
line mechanic A

Terry Damron
line mechanic A

Mike White
line mechanic A

10 YEARS:

Steve Turley
line mechanic A

Steve Warden
meter reader

Jerry Leggett
line mechanic A, Milton

Jesse Clay
meter reader

Lynchburg

15 YEARS:

Renea Harrison
collector

Mountaineer

15 YEARS:

Rodney Tuttle
barge unloader operator

Ron Cale
equipment operator A

Bob Wood
harbor boat operator

Carl Randolph
harbor boat operator

Larry Lehew
custodian

Jeff Flesher
maintenance mechanic A

Mike Ralbusky
maintenance mechanic A

Marlin Mooney
maintenance mechanic B

Roy Hoffman
maintenance mechanic B

10 YEARS:

Ron Durst
control technician

Max Hill
control technician

Alice Weiss
plant clerk B

5 YEARS:

Mike Hitt
plant engineer senior

Jim Mitchell
plant engineer I

Pulaski

15 YEARS:

Clyde Turner
area servicer, Pearisburg

Steve Bell
line mechanic A, Christiansburg

Roanoke

10 YEARS:

Bill Hicks
meter electrician B

Richard Johnson
electrical engineer II

Bill Thurman, Jr.
line mechanic A, Rocky Mount

Steven Richardson
line mechanic A

Phillip Sporn

25 YEARS:

Robert Bowen
stores coordinator

Virgil Watson
asst. shift operating engineer

5 YEARS:

Robert Crush
utility worker A

Ronald Robinson
utility worker A ☐

Illuminator
**AEP APPALACHIAN
POWER**

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